

ISDH Long Term Care
Newsletter Issue # 10-22
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In Today's Issue:

- CMS Updates
- Recall Information
- ISDH Staffing Updates

CMS Updates

CMS Complaint Investigation and Supervisory Reviews Needs Assessment

The Indiana State Department of Health (ISDH) participated this week in the CMS Complaint Investigation and Supervisory Reviews Needs Assessment. The purpose of this assessment is to provide insight into the perceived under-citation of deficiencies in the long term care setting and in other care areas as well. The visit consisted of a series of interviews conducted with ISDH directors along with a few agency long term care supervisors and surveyors.

A major task in this assessment is interviews conducted onsite with staff and managers at the state survey agencies and the CMS Regional Offices. These interviews will be conducted by subject matter experts such as Rick Harris, retired State Agency Director, Alabama, and Lisa Tripp, formerly an attorney with the Office of General Counsel, Atlanta Regional Office. CMS identified thirteen state survey agencies and five CMS Regional Offices to participate in this review. The thirteen state survey agencies are Rhode Island, Vermont, Kentucky, Ohio, Indiana, Illinois, Wisconsin, Florida, Georgia, Washington, Oregon, California, and Nevada. The five CMS Regional Offices selected are Region 1, Region 4, Region 5, Region 9 and Region 10.

The purpose of the site visit is not to evaluate the work or performance of any state survey agency or regional office but rather to identify systemic issues that eventually will lead to training improvements. The interviews are intended to identify those issues that may interfere with the efficiency and accuracy of the survey and complaint investigation processes. CMS anticipates that the final analysis report will identify both training and non-training issues which, when presented to CMS, can be acted upon to improve overall survey effectiveness.

Recall Information

Rolaids Extra Strength Softchews, Rolaids Extra Strength plus Gas Softchews, Rolaids Multi-Symptom plus Anti-Gas Softchews: Recall - Foreign Materials in Products

December 14, 2010

ISSUE: McNeil Consumer Healthcare, Division of McNEIL-PPC, Inc. recalled all lots of Rolaids Extra Strength Softchews, Rolaids Extra Strength plus Gas Softchews, and Rolaids Multi-Symptom plus Anti-Gas

Softchews distributed in the United States, following consumer reports of foreign materials in the product, including metal and wood particles.

BACKGROUND: The company's investigation determined that the materials were potentially introduced into the product during the manufacturing process at a third party manufacturer. While the investigation is ongoing, production of these products has been suspended and will not restart until corrective actions have been implemented.

RECOMMENDATION: Consumers who purchased product included in this recall should contact McNeil Consumer Healthcare, either at <http://www.rolaids.com> or by calling 1-888-222-6036 for instructions about receiving a refund. Consumers who have medical concerns or questions should contact their healthcare provider.

Consumers are encouraged to report adverse events or side effects related to the use of these products to the FDA's MedWatch Safety Information and Adverse Event Reporting Program:

- Complete and submit the report Online: www.fda.gov/MedWatch/report.htm
- [Download form](#) or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178

Read the MedWatch safety alert, including a link to the company Press Release, at:

www.fda.gov/Safety/MedWatch/SafetyInformation/SafetyAlertsforHumanMedicalProducts/ucm236907.htm

ISDH Staffing Updates

The Indiana State Department of Health (ISDH) would like to provide an agency staffing update for the Division of Long Term Care. Attached is a [map](#) of the long term care survey areas with the supervisor for each area.

New Long Term Care Surveyors

The ISDH welcomes the following new surveyor staff to the Division of Long Term Care:

Karen Lewis, start date of November 1, 2010, assigned to Survey Area 3

Courtney Hamilton, start date of November 1, 2010, assigned to Survey Area 4

New Long Term Care Staff

Karlene Costello, Clerical Assistant 4, Health Care Records & Registry, start date of 11/15/10

Marla Wade, Clerk Typist 5, Health Care Records & Registry, start date of 11/29/10

Departures

The following staff are no longer employed by the ISDH as a long term care surveyor. The ISDH wishes each of them well in their new endeavours and thanks them for their service to the state.

Janet Samendinger, assigned to Survey Area 6, departure date of 11/3/10

Barbara Dagley, assigned to Survey Area 6, departure date of 11/29/10

I hope everyone is enjoying the ice, snow, and cold temperatures. Winter officially begins this Tuesday so please continue to be safe in dealing with the winter weather especially as we begin holiday travel. Have

a wonderful weekend.

Terry Whitson
Assistant Commissioner
Indiana State Department of Health