

ISDH Long Term Care
Newsletter Issue # 10-19
December 3, 2010

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Survey Overview Conference
Call
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The ISDH Invites Your Participation in a Conference Call

Topic: Indiana Quality
Indicator (QIS) Survey
Overview

Monday, December 13, 2010
2:00 - 3:30 p.m. (Eastern
Time)

Call In Number: 1-877-615-
4339

Passcode: 6506 806 #

Indiana QIS Overview Conference Call

Invitation to the QIS Overview Conference Call

The Quality Indicator Survey process was developed for the Centers for Medicare and Medicaid Services (CMS) as a computer assisted long term care survey process. The process is designed to increase efficiency and consistency of certification surveys.

Indiana is the next state to begin implementation of the Quality Indicator Survey (QIS) process. The ISDH begins training its first ten surveyors on the process beginning January 10, 2011.

The ISDH invites all Indiana long term care facilities (nursing homes) as well as long term care provider associations and organizations to participate in a Indiana QIS Overview Conference Call. The purpose of the call will be to provide an overview of the QIS process and implementation plan. The Conference Call

will be hosted and presented by Nursing Home Quality who is serving as CMS' project manager for the QIS program.

The following dial-in information is for the stakeholder audience for the Indiana QIS Overview Conference Call on Monday, December 13, at 2 p.m. Eastern Time. There is no fee to participate in the call.

Conference Call Information

Company:	Nursing Home Quality
Host:	Vanessa Golembeski
Meeting Title:	Indiana QIS Overview
Meeting Date:	December 13, 2010
Meeting Time:	2:00 PM [Eastern Time]
Duration:	1 Hour 30 Minutes

Conference Call Line

Please dial the phone number five minutes prior to the start of the conference call and enter your passcode.

Dial-In:	1 (877) 615-4339
Passcode:	6506 806 #

Indiana QIS Resource Center

The Indiana State Department of Health (ISDH) announces the release of the Indiana Quality Indicator Survey Resource Center. The Web site is designed to support the implementation of the quality indicator survey process. The Resource Center will provide updates, information, and resources about the project. The Center is located on the ISDH Health Care Quality Resource Center Web site at <http://www.in.gov/isdh/24555.htm>. The link to the QIS Resource Center is located near the bottom of the page along with other available Centers.

The Indiana Health Care Quality Resource Center was developed by the ISDH to serve as a source of information for Indiana healthcare quality improvement initiatives. The Resource Center is part of the ISDH Web site. The steps to access the site are:

1. Go to the ISDH Web site at www.in.gov/isdh
2. Select the "Health Facility Licensing" link in the left column
3. From the drop down menu, select "Health Care Quality Resource Center." The direct link to that location is www.in.gov/isdh/24555.htm.
4. Scroll to near the bottom of the page where the available Centers are listed and select "Quality Indicator Survey Resource Center." The direct link to that location is www.in.gov/isdh/25023.htm.

QIS Implementation Timeline

The overall planned timeline for the implementation of the Indiana Quality Indicator Survey Project is as follows:

- 2005: CMS launched QIS Demonstration Project
- 2006 – August 2009: CMS began QIS training in 11 states
- August 2009: CMS issued survey letter indicating implementation timeline for remaining states
- August 2, 2010: ISDH participated in CMS Information Call on initial preparations for QIS

implementation

- November 2010: ISDH began scheduling and preparations for QIS training
- January 2010: Training of first two ISDH QIS teams begins
- April 2010: Training of first two ISDH QIS teams completed
- April 2010: Training of ISDH QIS Trainer completed
- May 2010: Second surveyor group training begins
- December 2014: QIS training completed for all long term care surveyors

The following is a planned timeline for the initial Indiana QIS training and implementation:

- December 13, 2010: CMS QIS Overview Conference Call with health care facilities
- January 10, 2011: Core classroom training begins for initial surveyors
- January 18, 2011: Core mock survey
- January 24, 2010: 1st survey of record
- Feb 7, 2011: 2nd survey of record
- April 4, 2011: Train-the-trainer (T3) workshop

Coming Events

December 13, 2010: Indiana Quality Indicator Survey (QIS) Overview Conference Call

March 31, 2011: ISDH Indiana Healthcare Leadership Conference, *Improving Nutrition*, Indiana Convention Center, Indianapolis, Indiana. The agenda and registration information will be posted closer to the event.

October 27, 2011: ISDH Indiana Healthcare Leadership Conference, topic to be determined, Indiana Convention Center, Indianapolis, Indiana.

We look forward to your participation in the QIS Overview Conference Call as we begin implementation of the QIS Process.

Terry Whitson
Assistant Commissioner
Indiana State Department of Health