

ISDH Long Term Care  
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## Announcement of Directors

The Indiana State Department of Health (ISDH) is pleased to announce the appointment of two Division Directors in the Health Care Quality and Regulatory Services Commission. These appointments will begin June 22, 2009.

I am pleased to announce the appointment of Nancy Adams as Director of the Division of Health Care Education and Services. The Division of Health Care Education and Quality will include the health care education and training program, complaint services, provider services, aide registry, and information technology services for acute care and long term care. Nancy earned a Diploma of Nursing from the St. Anthony School of Nursing in Terre House and earned a Bachelor of Science from St. Francis University. Since 2001, Nancy has served in the Division of Long Term Care as the Program Director for Education and Training. In this position, Nancy has been a primary contributor in the development of many of our recent health care quality initiatives to include the pressure ulcer quality improvement initiative, the aide training program, and the long term care leadership conferences. Nancy previously served as an ISDH Public Health Nurse Surveyor for long term care and has extensive work experience in hospitals and home health agencies.

I am pleased to announce the appointment of Kim Rhoades as Director of the Division of Long Term Care. The Division of Long Term Care includes the survey and certification programs for nursing homes, residential care facilities, and intermediate care facilities for the mentally retarded (ICFMR). Kim earned a law degree from Indiana University Bloomington and a Bachelor of Arts in History from DePauw University. She has served as the Survey Manager for the Division of Long Term Care since 2003. As Survey Manager, Kim has contributed to the attainment of survey performance measures and participated in consistency initiatives. Prior to becoming Survey Manager, Kim served the ISDH as a staff attorney and a risk manager focusing on health law. Before joining the ISDH, Kim previously served as Chief Deputy Prosecutor in Posey County.

I thank Nancy and Kim for accepting these leadership roles and I look forward to working with them towards improving health care quality for all Hoosiers.

Terry Whitson  
Assistant Commissioner  
Indiana State Department of Health