

**Indianapolis Osteopathic Hospital
Community Benefit Report
For the Year Ended August 31, 2010**

Please note: The following page details the dollar value of the individual community benefit items provided by Westview Hospital. Some of these items are specifically mentioned in this narrative, while others—self explanatory--are not.

The mission of Indianapolis Osteopathic Hospital dba Westview Hospital is to provide quality healthcare to the central Indiana community with facilities, support and growth for the osteopathic profession.

Westview Hospital participates with other local hospitals and the Marion County Health department in determining the needs of the communities we serve, and calls on the statistical information available for the zip codes in our service area to identify the needs of the residents in the zip codes we serve. Westview Hospital also participates in a number of survey/feedback collection efforts related to quality, public impression, perception etc.. We actively phone and conduct focus groups in our community to determine their perception and impression of needs, our delivery etc. This same sort of feedback is also provided regularly by our patients, doctors and staff through surveys, online comments or just speaking up.

For example, the Hospital is located in an area where more than the national average of residents are below the poverty level. For this reason, the hospital has a very active financial counseling program, which is spelled out in policy and practiced on a daily basis. For those who meet the defined criteria (200% of the Federal Poverty Guidelines) care is provided at no charge.

During Westview's fiscal year ended August 31, 2010, the Hospital provided charity care (at cost) of \$497,947. During that same period the Hospital experienced shortfalls in Medicare payments (compared to cost) of \$2,572,803 and shortfalls in Medicaid payments (compared to cost) of \$3,174,236. These dollars represent the unrecovered actual costs of quality healthcare provided to people qualifying for government assistance programs.

Statistical information also tells us that our community has a higher concentration of African Americans than the national average. This translates to a patient population that suffers from the illnesses/ailments that are more prevalent in African Americans. Our response has been to provide support to other not for profit organizations which address some of these needs, provide education/literature/materials for all who attend our health fairs and events, and provide health information through our website for those who log on.

Westview continues to be the only osteopathic hospital in the state of Indiana. Our intern and resident education program provide an important educational opportunity for and growth of the Osteopathic profession. Statistically, osteopaths are more likely to stay in

the practice of family medicine, rather than pursue a medical specialty. Our programs are thus addressing the physician shortage that exists throughout so much of our community.

Our community also benefits from our donation of the use of one building on our property as a substation for the Indianapolis Metropolitan Police Department. The facility is used as a place to complete paperwork or reports while still having a presence in our neighborhood. The officers are also able to use the space for breaks, resting or regrouping before or after a shift.

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CHAIRITY CARE and UNREIMBURSED GOVERNMENTAL PROGRAM CARE

(at cost, using cost to charge ratio calculated for 8/31/10 IRS Form 990
Schedule H.)

Charity Care	\$ 497,947
Unreimbursed Medicare	\$ 2,572,803
Unreimbursed Medicaid	\$ 3,174,236

COMMUNITY LECTURES and SCREENINGS

Bones in Motion Lecture Flyers	\$ 596
Echocardiogram Screening Flyers	\$ 1,128
Autism Lecture Flyers and Brochures	\$ 398
Staff and Supplies for Health Fairs	\$ 3,541

COMMUNITY NON-FOR-PROFIT ORGANIZATIONS' SUPPORT

Events/programs where health and wellness education are provided:

Senior Expo	\$ 1,275
American Lung Association Fight for Air Events	\$ 1,500
Indianapolis Professional Firefighters Survive Alive Program	\$ 300
Breakfast with Santa - community event	\$ 1,000

COMMUNITY HEALTH EDUCATION LITERATURE (printed and electronic)

Emmi Patient Video and Education (set up on website)	\$ 180
A.D.A.M. Health Library (annual)	\$ 15,000
Children's ID & Health Records	\$ 1,104
Children's Good Health Coloring Books	\$ 237
Medication Wallet Cards	\$ 1,955
Women's & Men's Health Journals	\$ 3,522

HEALTHCARE PROVIDER EDUCATION

Residents/Interns (Net of offsetting revenue)	\$ 446,110
Nursing Students	\$ 16,094

OTHER BENEFITS PROVIDED

IMPD Substation Maintenance/Utilities	\$ 8,400
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TOTAL	\$ 6,747,326
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