



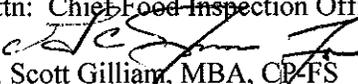
**Indiana State
Department of Health**
An Equal Opportunity Employer

Mitchell E. Daniels, Jr.
Governor

Gregory N. Larkin, M.D., F.A.A.F.P.
State Health Commissioner

DATE: May 10, 2012

TO: All Local Health Departments
Attn: Chief Food Inspection Officer

FROM: 
A. Scott Gilliam, MBA, CP-FS
Director, Food Protection Program

SUBJECT: Water Pik, Inc. Recall

SUGGESTED

ACTION: Unclassified Recall; Will replace certain SinuSense™ Water Pulsator nasal irrigation devices it manufactured between May, 2010 and July, 2011. This program is being offered in response to consumer complaints that water being used in the Pulsator seeped into the battery compartment leading to battery corrosion, possible reservoir contamination and the need to prematurely replace batteries; Recommend notification of affected stores via phone, fax or e-mail.

From the information provided by FDA, the product being recalled may have been distributed in the State of Indiana. The product is distributed nationwide. Detail information is not available at this time. In addition, if any recalled products are found, please notify this office at 317-233-7360.

Recall -- Firm Press Release

FDA posts press releases and other notices of recalls and market withdrawals from the firms involved as a service to consumers, the media, and other interested parties. FDA does not endorse either the product or the company.

Water Pik, Inc. Announces Product Exchange Program

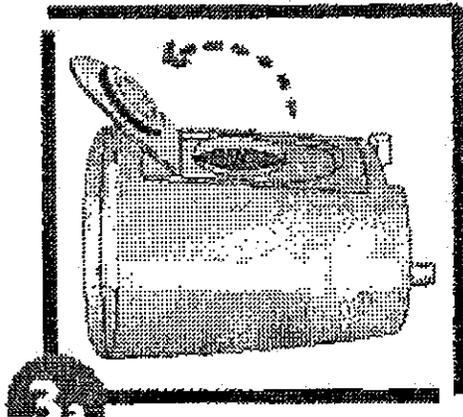
Contact:
Consumer:
800-525-2774

Media:
Teresa Ricketts
Water Pik, Inc.

970-221-6047
tricketts@waterpik.com

FOR IMMEDIATE RELEASE - May 7, 2012 - Water Pik, Inc., a leading developer, manufacturer and marketer of innovative personal healthcare products, will replace certain SinuSense™ Water Pulsator nasal irrigation devices it manufactured between May, 2010 and July, 2011. This program is being offered in response to consumer complaints that water being used in the Pulsator seeped into the battery compartment leading to battery corrosion, possible reservoir contamination and the need to prematurely replace batteries. Water Pik has reviewed the complaints, tested the devices and confirmed that in some of the subject devices water can get into the battery compartment. Water Pik will replace SinuSense™ Water Pulsator devices manufactured between May, 2010 and July, 2011 that experience water intrusion into the battery compartment. If the device is used with batteries other than the alkaline type (as supplied with the unit) and if the battery compartment cap is opened or improperly installed, then saline may come into contact with the battery compartment. This may result in the possible accidental spilling of contaminated water into the device reservoir.

Products manufactured after July, 2011 are not affected by this notice. Consumers can identify the manufacturing date of their unit by the presence of a fill door (pictured below) on the side of the reservoir. If your unit has the side door, it need not be replaced.



If your unit experiences water intrusion into the battery compartment, call 800-525-2774, or send your mailing address to Water Pik, Inc., 1730 East Prospect Road, Fort Collins, CO 80553.

CAUTION: If there are signs of fluid leakage in either the battery compartment or into the reservoir, do not use the unit.

For additional information go to www.waterpiksinusense.com¹.

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