

# Join the Coalition

The purpose of the initiative is to seek greater clarity on the existing statewide infrastructure of and support for community health workers (CHWs) as a means of formally integrating CHWs in to the health care delivery system.

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

Email address: \_\_\_\_\_

Please indicate your level of interest by checking the appropriate box below:

- Member of the Coalition
- Receive e-mail notices about resources, trainings and other opportunities
- Register as a community health worker in a public listing of CHWs in Indiana

# Job Titles Under CHW Umbrella:

Abuse Counselor **ACCESS WORKER** Adult Case Manager Case Coordinator **Certified Recovery Specialist** Community Coordinator *Community Counselor* Community Health Advisor Community Health Educator *Care Transition Coordinator* Community Health Representative **Community liaison** COMMUNITY ORGANIZER Community Outreach Manager Community Outreach Worker *Community Social Worker* **Discharge Planner** Educator Family Advocate Family Education Coordinator Family Support Worker **Financial Counselor** Health Advisor Health Advocate HEALTH AGENT Health Assistant **HEALTH BROKER** Health Communicator **HEALTH EDUCATOR** Health Insurance Counselor **HIV Peer Advocate** *HIV Prevention Coordinator* *Home Care Worker* Home Visitor Home-Based Clinician Intake Specialist Interpreter **Lay Health Worker/Advisor** Maternal and Child Health Case Manager *Medical Representative* **Mental Health Worker** Nutrition Educator Outreach Advocate Outreach Case Manager **Outreach Coordinator** *Outreach Educator* OUTREACH WORKER Parent Aide Parent Liaison **Patient Navigator** *Peer Advocate* Peer Leader Promotor (a) Promotor(a) de Salud Roving Listener Street Outreach Worker Youth Development Specialist **Youth Worker**

# INDIANA COMMUNITY HEALTH Worker Coalition



# Community Health Workers

## Reduce Cost

Community health workers (CHWs) help patients prevent costly medical expenses by supporting self management and coaching patients on prevention. CHWs can help to:

- reduce unnecessary hospital readmissions
- complement the medical home model
- connect patients to community based resources to improve health
- gather critical collateral information to enhance provider understanding of needs
- counsel patients on preventive behaviors that are known to curb costs such as tobacco cessation, increasing fruit and vegetable consumption, and facilitating moderate daily physical activity
- follow up and appropriate referral

## Improve Care

Community health workers (CHWs) enable patients to adhere to provider recommendations by connecting patients to community-based resources. CHWs can:

- strengthen patients' self-efficacy
- increase patient satisfaction
- improve adherence to medication and provider recommendations
- improve access and quality of care

Social support is an indicator of good health. Community health workers provide social support and greatly enhance personal and community health.

## Advance Quality

Community health workers (CHWs) are natural extensions of quality care by connecting patients to local resources that complement provider recommendations. CHWs are integral to:

- 35 states in the U.S. who leverage CHWs to improve care and reduce barriers
- delivering quality care when part of a clinical team
- advocating for environmental supports to prevent and manage chronic disease
- linking community and clinical health systems to support population health

## Your Partner in Health

### American Public Health Association's definition of CHWs

A Community Health Worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the CHW to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.

A CHW also builds individual and community capacity by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, informal counseling, social support and advocacy.

<http://www.inchw.betterme.info> . [INcommunityhealth@gmail.com](mailto:INcommunityhealth@gmail.com)

### Provider Taxonomy

As of July 1, 2007, the Provider Taxonomy of the National Uniform Claims Committee has a provider code for CHWs which can be used in fee-for-service claims systems.

### U.S. Department of Labor

Standard Occupational Classification 21-1094.