

**SCHEDULE H**  
**(Form 990)**

**Hospitals**

OMB No. 1545-0047

**2012**

**Open to Public Inspection**

▶ **Complete if the organization answered "Yes" to Form 990, Part IV, question 20.**  
▶ **Attach to Form 990. ▶ See separate instructions.**

Department of the Treasury  
Internal Revenue Service

**Name of the organization** INDIANA UNIVERSITY HEALTH BALL MEMORIAL  
HOSPITAL, INC.

**Employer identification number**  
35-0867958

**Part I Financial Assistance and Certain Other Community Benefits at Cost**

	Yes	No
<b>1a</b> Did the organization have a financial assistance policy during the tax year? If "No," skip to question 6a . . . . .	X	
<b>1b</b> If "Yes," was it a written policy? . . . . .	X	
<b>2</b> If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to its various hospital facilities during the tax year. <input checked="" type="checkbox"/> Applied uniformly to all hospital facilities <input type="checkbox"/> Applied uniformly to most hospital facilities <input type="checkbox"/> Generally tailored to individual hospital facilities		
<b>3</b> Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year.		
<b>a</b> Did the organization use Federal Poverty Guidelines (FPG) as a factor in determining eligibility for providing <i>free</i> care? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care: <input type="checkbox"/> 100% <input type="checkbox"/> 150% <input checked="" type="checkbox"/> 200% <input type="checkbox"/> Other _____ %	X	
<b>b</b> Did the organization use FPG as a factor in determining eligibility for providing <i>discounted</i> care? If "Yes," indicate which of the following was the family income limit for eligibility for discounted care: . . . . . <input type="checkbox"/> 200% <input type="checkbox"/> 250% <input type="checkbox"/> 300% <input type="checkbox"/> 350% <input type="checkbox"/> 400% <input checked="" type="checkbox"/> Other <u>650.0000</u> %	X	
<b>c</b> If the organization used factors other than FPG in determining eligibility, describe in Part VI the income based criteria for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, as a factor in determining eligibility for free or discounted care.		
<b>4</b> Did the organization's financial assistance policy that applied to the largest number of its patients during the tax year provide for free or discounted care to the "medically indigent"? . . . . .	X	
<b>5a</b> Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year?	X	
<b>5b</b> If "Yes," did the organization's financial assistance expenses exceed the budgeted amount? . . . . .	X	
<b>5c</b> If "Yes" to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted care to a patient who was eligible for free or discounted care? . . . . .		X
<b>6a</b> Did the organization prepare a community benefit report during the tax year? . . . . .	X	
<b>6b</b> If "Yes," did the organization make it available to the public? . . . . .	X	

**7 Financial Assistance and Certain Other Community Benefits at Cost**

<b>Financial Assistance and Means-Tested Government Programs</b>	<b>(a) Number of activities or programs (optional)</b>	<b>(b) Persons served (optional)</b>	<b>(c) Total community benefit expense</b>	<b>(d) Direct offsetting revenue</b>	<b>(e) Net community benefit expense</b>	<b>(f) Percent of total expense</b>
<b>a</b> Financial Assistance at cost (from Worksheet 1) . . . . .		59568	17,983,389.		17,983,389.	5.32
<b>b</b> Medicaid (from Worksheet 3, column a) . . . . .		74402	69,799,565.	74,575,043.	-4,775,478.	
<b>c</b> Costs of other means-tested government programs (from Worksheet 3, column b) . . . . .						
<b>d Total</b> Financial Assistance and Means-Tested Government Programs . . . . .		133970	87,782,954.	74,575,043.	13,207,911.	3.91
<b>Other Benefits</b>						
<b>e</b> Community health improvement services and community benefit operations (from Worksheet 4) . . . . .	35	25470	484,016.	9,238.	474,778.	.14
<b>f</b> Health professions education (from Worksheet 5) . . . . .	7	2597	4,766,293.	167.	4,766,126.	1.41
<b>g</b> Subsidized health services (from Worksheet 6) . . . . .						
<b>h</b> Research (from Worksheet 7) . . . . .	1	194	627,612.	127,242.	500,370.	.15
<b>i</b> Cash and in-kind contributions for community benefit (from Worksheet 8) . . . . .	5	20484	163,590.	3,920.	159,670.	.05
<b>j Total.</b> Other Benefits . . . . .	48	48745	6,041,511.	140,567.	5,900,944.	1.75
<b>k Total.</b> Add lines 7d and 7j. . . . .	48	182715	93,824,465.	74,715,610.	19,108,855.	5.66

**Part II Community Building Activities** Complete this table if the organization conducted any community building activities during the tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves.

	(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community building expense	(d) Direct offsetting revenue	(e) Net community building expense	(f) Percent of total expense
1 Physical improvements and housing	2	212	10,426.		10,426.	
2 Economic development	2	1901	85,430.	1,940.	83,490.	.02
3 Community support	1	145	11,768.		11,768.	
4 Environmental improvements						
5 Leadership development and training for community members	1	50	211.		211.	
6 Coalition building	1	1113	30,243.		30,243.	.01
7 Community health improvement advocacy	1	165	3,489.		3,489.	
8 Workforce development	1	1071	11,718.	40.	11,678.	
9 Other						
10 Total	9	4657	153,285.	1,980.	151,305.	.03

**Part III Bad Debt, Medicare, & Collection Practices**

**Section A. Bad Debt Expense**

	Yes	No
1 Did the organization report bad debt expense in accordance with Healthcare Financial Management Association Statement No. 15? . . . . .	1	X
2 Enter the amount of the organization's bad debt expense. Explain in Part VI the methodology used by the organization to estimate this amount. . . . .	2	7,418,940.
3 Enter the estimated amount of the organization's bad debt expense attributable to patients eligible under the organization's financial assistance policy. Explain in Part VI the methodology used by the organization to estimate this amount and the rationale, if any, for including this portion of bad debt as community benefit. . . . .	3	
4 Provide in Part VI the text of the footnote to the organization's financial statements that describes bad debt expense or the page number on which this footnote is contained in the attached financial statements.		

**Section B. Medicare**

5 Enter total revenue received from Medicare (including DSH and IME) . . . . .	5	107,188,585.
6 Enter Medicare allowable costs of care relating to payments on line 5 . . . . .	6	113,630,412.
7 Subtract line 6 from line 5. This is the surplus (or shortfall) . . . . .	7	-6,441,827.
8 Describe in Part VI the extent to which any shortfall reported in line 7 should be treated as community benefit. Also describe in Part VI the costing methodology or source used to determine the amount reported on line 6. Check the box that describes the method used: <input type="checkbox"/> Cost accounting system <input checked="" type="checkbox"/> Cost to charge ratio <input type="checkbox"/> Other		

**Section C. Collection Practices**

9a Did the organization have a written debt collection policy during the tax year? . . . . .	9a	X
b If "Yes," did the organization's collection policy that applied to the largest number of its patients during the tax year contain provisions on the collection practices to be followed for patients who are known to qualify for financial assistance? Describe in Part VI . . . . .	9b	X

**Part IV Management Companies and Joint Ventures** (owned 10% or more by officers, directors, trustees, key employees, and physicians-see instructions)

(a) Name of entity	(b) Description of primary activity of entity	(c) Organization's profit % or stock ownership %	(d) Officers, directors, trustees, or key employees' profit % or stock ownership %	(e) Physicians' profit % or stock ownership %
1 BOSS, LLC	AMBULATORY SURGERY CENTER	51.53500		48.46500
2				
3				
4				
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12				
13				





**Part V Facility Information (continued)**

<b>Financial Assistance Policy</b> IU HEALTH BALL MEMORIAL HOSPITAL		Yes	No
Did the hospital facility have in place during the tax year a written financial assistance policy that:			
<b>9</b>	Explained eligibility criteria for financial assistance, and whether such assistance includes free or discounted care? . . . . .	<b>9</b>	X
<b>10</b>	Used federal poverty guidelines (FPG) to determine eligibility for providing <i>free</i> care? . . . . . If "Yes," indicate the FPG family income limit for eligibility for free care: <u>  2  </u> <u>  0  </u> <u>  0  </u> % If "No," explain in Part VI the criteria the hospital facility used.	<b>10</b>	X
<b>11</b>	Used FPG to determine eligibility for providing <i>discounted</i> care? . . . . . If "Yes," indicate the FPG family income limit for eligibility for discounted care: <u>  6  </u> <u>  5  </u> <u>  0  </u> % If "No," explain in Part VI the criteria the hospital facility used.	<b>11</b>	X
<b>12</b>	Explained the basis for calculating amounts charged to patients? . . . . . If "Yes," indicate the factors used in determining such amounts (check all that apply):	<b>12</b>	X
<b>a</b>	<input checked="" type="checkbox"/> Income level		
<b>b</b>	<input checked="" type="checkbox"/> Asset level		
<b>c</b>	<input checked="" type="checkbox"/> Medical indigency		
<b>d</b>	<input checked="" type="checkbox"/> Insurance status		
<b>e</b>	<input checked="" type="checkbox"/> Uninsured discount		
<b>f</b>	<input type="checkbox"/> Medicaid/Medicare		
<b>g</b>	<input type="checkbox"/> State regulation		
<b>h</b>	<input type="checkbox"/> Other (describe in Part VI)		
<b>13</b>	Explained the method for applying for financial assistance? . . . . .	<b>13</b>	X
<b>14</b>	Included measures to publicize the policy within the community served by the hospital facility? . . . . . If "Yes," indicate how the hospital facility publicized the policy (check all that apply):	<b>14</b>	X
<b>a</b>	<input checked="" type="checkbox"/> The policy was posted on the hospital facility's website		
<b>b</b>	<input type="checkbox"/> The policy was attached to billing invoices		
<b>c</b>	<input checked="" type="checkbox"/> The policy was posted in the hospital facility's emergency rooms or waiting rooms		
<b>d</b>	<input checked="" type="checkbox"/> The policy was posted in the hospital facility's admissions offices		
<b>e</b>	<input type="checkbox"/> The policy was provided, in writing, to patients on admission to the hospital facility		
<b>f</b>	<input checked="" type="checkbox"/> The policy was available on request		
<b>g</b>	<input type="checkbox"/> Other (describe in Part VI)		

**Billing and Collections**

<b>15</b>	Did the hospital facility have in place during the tax year a separate billing and collections policy, or a written financial assistance policy (FAP) that explained actions the hospital facility may take upon non-payment? . . . . .	<b>15</b>	X
<b>16</b>	Check all of the following actions against an individual that were permitted under the hospital facility's policies during the tax year before making reasonable efforts to determine the patient's eligibility under the facility's FAP:		
<b>a</b>	<input type="checkbox"/> Reporting to credit agency		
<b>b</b>	<input type="checkbox"/> Lawsuits		
<b>c</b>	<input type="checkbox"/> Liens on residences		
<b>d</b>	<input type="checkbox"/> Body attachments		
<b>e</b>	<input type="checkbox"/> Other similar actions (describe in Part VI)		
<b>17</b>	Did the hospital facility or an authorized third party perform any of the following actions during the tax year before making reasonable efforts to determine the patient's eligibility under the facility's FAP? . . . . . If "Yes," check all actions in which the hospital facility or a third party engaged:	<b>17</b>	X
<b>a</b>	<input type="checkbox"/> Reporting to credit agency		
<b>b</b>	<input type="checkbox"/> Lawsuits		
<b>c</b>	<input type="checkbox"/> Liens on residences		
<b>d</b>	<input type="checkbox"/> Body attachments		
<b>e</b>	<input type="checkbox"/> Other similar actions (describe in Part VI)		

**Part V Facility Information (continued)** IU HEALTH BALL MEMORIAL HOSPITAL

**18** Indicate which efforts the hospital facility made before initiating any of the actions listed in line 17 (check all that apply):

- a  Notified individuals of the financial assistance policy on admission
- b  Notified individuals of the financial assistance policy prior to discharge
- c  Notified individuals of the financial assistance policy in communications with the patients regarding the patients' bills
- d  Documented its determination of whether patients were eligible for financial assistance under the hospital facility's financial assistance policy
- e  Other (describe in Part VI)

**Policy Relating to Emergency Medical Care**

**19** Did the hospital facility have in place during the tax year a written policy relating to emergency medical care that requires the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy? . . . . .  
If "No," indicate why:

- a  The hospital facility did not provide care for any emergency medical conditions
- b  The hospital facility's policy was not in writing
- c  The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Part VI)
- d  Other (describe in Part VI)

	Yes	No
<b>19</b>	X	

**Changes to Individuals Eligible for Assistance under the FAP (FAP-Eligible Individuals)**

**20** Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care.

- a  The hospital facility used its lowest negotiated commercial insurance rate when calculating the maximum amounts that can be charged
- b  The hospital facility used the average of its three lowest negotiated commercial insurance rates when calculating the maximum amounts that can be charged
- c  The hospital facility used the Medicare rates when calculating the maximum amounts that can be charged
- d  Other (describe in Part VI)


**21** During the tax year, did the hospital facility charge any of its FAP- eligible individuals, to whom the hospital facility provided emergency or other medically necessary services, more than the amounts generally billed to individuals who had insurance covering such care? . . . . .

If "Yes," explain in Part VI.

<b>20</b>		X

**22** During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any service provided to that individual? . . . . .

If "Yes," explain in Part VI.

<b>21</b>		X

**Part V Facility Information** (continued)**Section C. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility**

(list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? 20

Name and address	Type of Facility (describe)
<b>1</b> ALBANY HEALTHCARE PHARMACY 349 W. FIRST ST. ALBANY IN 47320	RETAIL PHARMACY
<b>2</b> BALL CANCER CENTER 200 FOREST RIDGE RD., STE. 120 NEW CASTLE IN 47362	CANCER CARE
<b>3</b> BALL MEMORIAL HOSPITAL REHAB. SERVICES 3600 W. BETHEL AVE. MUNCIE IN 47303	REHABILITATION
<b>4</b> BALL MEMORIAL HOSPITAL SLEEP LAB 6000 W. KILGORE AVE. MUNCIE IN 47304	SLEEP DISORDERS
<b>5</b> BALL STATE HEALTHCENTER PHARMACY 1500 NEELEY AVE. MUNCIE IN 47306	RETAIL PHARMACY
<b>6</b> BLACKFORD COMMUNITY HEALTHCARE PHARMACY 400 PILGRIM BLVD. HARTFORD CITY IN 47348	RETAIL PHARMACY
<b>7</b> BMH OUTPATIENT CT SERVICES 800 S. TILLOTSON AVE., STE. A MUNCIE IN 47304	IMAGING
<b>8</b> BMH PEDIATRIC REHABILITATION CENTER 205 N. TILLOTSON AVE. MUNCIE IN 47304	PEDIATRIC REHABILITATION
<b>9</b> BMH REHAB SERVICES AND YORKTOWN PHARMACY 1420 S. PILGRIM BLVD. YORKTOWN IN 47396	REHABILITATION AND RETAIL PHARMACY
<b>10</b> BMH REHABILITATION SERVICES 3300 W. COMMUNITY DR. MUNCIE IN 47304	REHABILITATION

Schedule H (Form 990) 2012

**Part V Facility Information** (continued)**Section C. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility**

(list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? \_\_\_\_\_

Name and address	Type of Facility (describe)
<b>1</b> BREAST CENTER SERVICE 2598 W. WHITE RIVER ANTHONY IN 47303	IMAGING
<b>2</b> FAMILY PRACTICE CLINIC 221 N. CELIA MUNCIE IN 47303	FAMILY PRACTICE
<b>3</b> IU HEALTH BALL MEMORIAL HOSPITAL LAB 1809 S. MAIN ST. UPLAND IN 46989	LABORATORY
<b>4</b> IU HEALTH BALL MEMORIAL HOSPITAL RADIOL. 1809 S. MAIN ST. UPLAND IN 46989	IMAGING
<b>5</b> IU HEALTH BALL MEMORIAL HOSPITAL RADIOL. 1420 S. PILGRIM BLVD. YORKTOWN IN 47396	IMAGING
<b>6</b> KENMORE HEALTHCARE PHARMACY 205 N. TILLOTSON AVE. MUNCIE IN 47304	RETAIL PHARMACY
<b>7</b> PAIN MANAGEMENT CENTER & FAMILY PHARMACY 5501 W. BETHEL AVE. MUNCIE IN 47304	PAIN MANAGEMENT AND RETAIL PHARMACY
<b>8</b> SOUTHWAY HEATHLCARE PHARMACY 3715 S. MADISON ST. MUNCIE IN 47302	RETAIL PHARMACY
<b>9</b> UPLAND HEALTHCARE PHARMACY 1809 S. MAIN ST. UPLAND IN 46989	RETAIL PHARMACY
<b>10</b> WOUND HEALING CENTER & BARIATRIC CENTER 2901 W. JACKSON ST. MUNCIE IN 47303	WOUND HEALING AND BARIATRIC

Schedule H (Form 990) 2012

**Part VI Supplemental Information**

Complete this part to provide the following information.

- 1 Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
- 2 Needs assessment.** Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- 3 Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information.** Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- 5 Promotion of community health.** Provide any other information important to describing how the organization's hospitals facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.
- 8 Facility reporting group(s).** If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 20d, 21, and 22.

SCHEDULE H, PART I - FINANCIAL ASSISTANCE

LINE 3C

N/A

SCHEDULE H, PART I - FINANCIAL ASSISTANCE

LINE 6A - COMMUNITY BENEFIT REPORT PREPARED BY RELATED ORGANIZATION

INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL, INC.'S ("IU HEALTH BALL MEMORIAL HOSPITAL") COMMUNITY BENEFITS AND INVESTMENTS ARE INCLUDED IN THE INDIANA UNIVERSITY HEALTH ("IU HEALTH") COMMUNITY BENEFIT REPORT WHICH IS MADE AVAILABLE TO THE PUBLIC ON ITS WEBSITE AT WWW.IUHEALTH.ORG.

THE COMMUNITY BENEFIT REPORT IS ALSO DISTRIBUTED TO NUMEROUS KEY ORGANIZATIONS THROUGHOUT THE STATE OF INDIANA TO BROADLY SHARE IU HEALTH'S COMMUNITY BENEFIT EFFORTS AND INVESTMENTS STATEWIDE, AND IS AVAILABLE BY REQUEST THROUGH THE INDIANA STATE DEPARTMENT OF HEALTH OR IU HEALTH.

IU HEALTH BALL MEMORIAL HOSPITAL'S COMMUNITY BENEFIT INFORMATION IS ALSO

**Part VI Supplemental Information**

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INCLUDED IN THE IU HEALTH BALL MEMORIAL HOSPITAL COMMUNITY BENEFIT REPORT WHICH IS MADE AVAILABLE TO THE PUBLIC ON THE IU HEALTH BALL MEMORIAL HOSPITAL WEBSITE AT WWW.IUHEALTH.ORG/BALL-MEMORIAL. THE REPORT IS ALSO PRINTED AND WIDELY DISTRIBUTED TO LOCAL COMMUNITY LEADERS AND AT LOCAL COMMUNITY EVENTS SUCH AS HEALTH FAIRS AND INFORMATIONAL PROGRAMS ATTENDED BY THE PUBLIC. IT IS ALSO AVAILABLE UPON REQUEST.

SCHEDULE H, PART I - FINANCIAL ASSISTANCE

LINE 7, COLUMN (F) - BAD DEBT EXPENSE

THE AMOUNT OF BAD DEBT EXPENSE INCLUDED ON FORM 990, PART IX, LINE 25, COLUMN (A), BUT SUBTRACTED FOR PURPOSES OF CALCULATING THE PERCENTAGE OF TOTAL EXPENSE IS \$30,084,913.

SCHEDULE H, PART I - FINANCIAL ASSISTANCE

LINE 7 - TOTAL COMMUNITY BENEFIT EXPENSE

PERCENTAGE OF TOTAL EXPENSES LISTED ON SCHEDULE H, PART I, LINE 7, COLUMN (F) IS CALCULATED BASED ON NET COMMUNITY BENEFIT EXPENSE. THE PERCENTAGE

**Part VI Supplemental Information**

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OF TOTAL EXPENSES CALCULATED BASED ON TOTAL COMMUNITY BENEFIT EXPENSE IS  
27.73%.

SCHEDULE H, PART I - FINANCIAL ASSISTANCE

LINE 7G - SUBSIDIZED HEALTH SERVICES

INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL, INC. DOES NOT INCLUDE  
ANY COSTS ASSOCIATED WITH PHYSICIAN CLINICS AS SUBSIDIZED HEALTH  
SERVICES.

SCHEDULE H, PART II - COMMUNITY BUILDING ACTIVITIES

PROMOTION OF HEALTH IN COMMUNITIES SERVED

IU HEALTH PARTICIPATED IN A VARIETY OF COMMUNITY-BUILDING ACTIVITIES THAT  
ADDRESS THE UNDERLYING QUALITY OF LIFE IN THE COMMUNITIES IT SERVES. IU  
HEALTH AS A STATEWIDE HEALTHCARE SYSTEM INVESTED IN ECONOMIC DEVELOPMENT  
EFFORTS ACROSS THE STATE, COLLABORATED WITH LIKE-MINDED ORGANIZATIONS  
THROUGH COALITIONS THAT ADDRESS KEY ISSUES, AND ADVOCATED FOR  
IMPROVEMENTS IN THE HEALTH STATUS OF VULNERABLE POPULATIONS. IN 2012, IU

**Part VI Supplemental Information**

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- 8 Facility reporting group(s).** If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 20d, 21, and 22.

HEALTH CONTRIBUTED NEARLY \$2 MILLION TO COMMUNITY-BUILDING ACTIVITIES IN 2012, SERVING OVER 52,600 PEOPLE STATEWIDE. SPECIFICALLY, IU HEALTH BALL MEMORIAL HOSPITAL INVESTED OVER \$151,300 SERVING OVER 4,650 PEOPLE IN MUNCIE COMMUNITY.

IN 2012, IU HEALTH BALL MEMORIAL HOSPITAL PROVIDED EXPERTISE AND RESOURCES TO LOCAL COMMUNITY INITIATIVES THAT ADDRESSED ECONOMIC DEVELOPMENT, COMMUNITY HEALTH IMPROVEMENT, AND WORKFORCE DEVELOPMENT. OUTREACH ACTIVITIES INCLUDED JOB FAIRS AND INTERVIEW SEMINARS; PARTICIPATION IN AN ECONOMIC DEVELOPMENT COUNCIL AND CHAMBER OF COMMERCE; DONATIONS TO LOCAL ECONOMIC DEVELOPMENT ACTIVITIES, AND COLLABORATIVE PARTNERSHIPS TO IMPROVE COMMUNITY HEALTH. AS A PART OF A LARGE-SCALE INITIATIVE TO IMPROVE LOCAL NEIGHBORHOODS, IU HEALTH BALL MEMORIAL HOSPITAL EMPLOYEES CONSTRUCTED THE FRAMES FOR 2 HABITAT FOR HUMANITY HOMES DURING THE 2012 IU HEALTH DAY OF COMMUNITY SERVICE.

**Part VI Supplemental Information**

Complete this part to provide the following information.

- 1 Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
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- 5 Promotion of community health.** Provide any other information important to describing how the organization's hospitals facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
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ADDITIONALLY, THROUGH IU HEALTH'S TEAM MEMBER COMMUNITY BENEFIT SERVICE PROGRAM, STRENGTH THAT CARES, TEAM MEMBERS ACROSS THE STATE MADE A DIFFERENCE IN THE LIVES OF THOUSANDS OF HOOSIERS. IN 2012, TEAM MEMBERS: BUILT 25 HABITAT FOR HUMANITY HOME PANELS THROUGHOUT INDIANA. THREE OF THOSE HOMES WERE GIVEN TO VICTIMS OF THE HENRYVILLE, INDIANA TORNADO. IMPACTED THE LIVES OF JUST OVER 400 AT-RISK CHILDREN BY SERVING AS CAMP OR READING BUDDIES IN IU HEALTH'S KINDERGARTEN COUNTDOWN PROGRAM TO PREPARE AT-RISK CHILDREN FOR THEIR FIRST DAY OF KINDERGARTEN.

SCHEDULE H, PART III - BAD DEBT, MEDICARE, & COLLECTION PRACTICES  
 LINE 4 - BAD DEBT EXPENSE  
 THE PROVISION FOR UNCOLLECTED PATIENT ACCOUNTS IS BASED UPON MANAGEMENT'S ASSESSMENT OF HISTORICAL AND EXPECTED NET COLLECTIONS CONSIDERING BUSINESS AND ECONOMIC CONDITIONS, CHANGES AND TRENDS IN HEALTH CARE COVERAGE, AND OTHER COLLECTION INDICATORS. PERIODICALLY, MANAGEMENT ASSESSES THE ADEQUACY OF THE ALLOWANCE FOR UNCOLLECTIBLE ACCOUNTS BASED

**Part VI Supplemental Information**

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UPON ACCOUNTS RECEIVABLE PAYOR COMPOSITION AND AGING, AND HISTORICAL  
WRITE-OFF EXPERIENCE BY PAYOR CATEGORY, AS ADJUSTED FOR COLLECTION  
INDICATORS. THE RESULTS OF THE REVIEW ARE THEN USED TO MAKE ANY  
MODIFICATIONS TO THE PROVISION FOR UNCOLLECTED PATIENT ACCOUNTS AND THE  
ALLOWANCE FOR UNCOLLECTIBLE ACCOUNTS. IN ADDITION, INDIANA UNIVERSITY  
HEALTH BALL MEMORIAL HOSPITAL, INC. ("IU HEALTH BALL MEMORIAL HOSPITAL")  
FOLLOWS ESTABLISHED GUIDELINES FOR PLACING CERTAIN PAST DUE PATIENT  
BALANCES WITH COLLECTION AGENCIES. PATIENT ACCOUNTS THAT ARE UNCOLLECTED,  
INCLUDING THOSE PLACED WITH COLLECTION AGENCIES, ARE INITIALLY CHARGED  
AGAINST THE ALLOWANCE FOR UNCOLLECTIBLE ACCOUNTS IN ACCORDANCE WITH  
COLLECTION POLICIES OF IU HEALTH BALL MEMORIAL HOSPITAL AND, IN CERTAIN  
CASES, ARE RECLASSIFIED TO CHARITY CARE IF DEEMED TO OTHERWISE MEET  
CHARITY CARE AND FINANCIAL ASSISTANCE POLICIES OF IU HEALTH BALL MEMORIAL  
HOSPITAL.

THE BAD DEBT EXPENSE REPORTED ON LINE 2 IS CALCULATED UNDER THE COST TO  
CHARGE RATIO METHODOLOGY. IU HEALTH BALL MEMORIAL HOSPITAL PROVIDES

**Part VI Supplemental Information**

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HEALTH CARE SERVICES THROUGH VARIOUS PROGRAMS THAT ARE DESIGNED, AMONG OTHER MATTERS, TO ENHANCE THE HEALTH OF THE COMMUNITY AND IMPROVE THE HEALTH OF LOW-INCOME PATIENTS. IN ADDITION, IU HEALTH BALL MEMORIAL HOSPITAL PROVIDES SERVICES INTENDED TO BENEFIT THE POOR AND UNDERSERVED, INCLUDING THOSE PERSONS WHO CANNOT AFFORD HEALTH INSURANCE BECAUSE OF INADEQUATE RESOURCES OR ARE UNINSURED OR UNDERINSURED.

SCHEDULE H, PART III - BAD DEBT, MEDICARE, & COLLECTION PRACTICES

LINE 8 - MEDICARE SHORTFALL

THE MEDICARE SHORTFALL REPORTED ON SCHEDULE H, PART III, LINE 7 IS CALCULATED, IN ACCORDANCE WITH THE FORM 990 INSTRUCTIONS, USING

"ALLOWABLE COSTS" FROM INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL, INC.'S ("IU HEALTH BALL MEMORIAL HOSPITAL") MEDICARE COST REPORT.

"ALLOWABLE COSTS" FOR MEDICARE COST REPORT PURPOSES ARE NOT REFLECTIVE OF ALL COSTS ASSOCIATED WITH IU HEALTH BALL MEMORIAL HOSPITAL'S PARTICIPATION IN MEDICARE PROGRAMS. FOR EXAMPLE, THE MEDICARE COST REPORT EXCLUDES CERTAIN COSTS SUCH AS BILLED PHYSICIAN SERVICES, THE COSTS OF

**Part VI Supplemental Information**

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MEDICARE PARTS C AND D, FEE SCHEDULE REIMBURSED SERVICES, AND DURABLE MEDICAL EQUIPMENT SERVICES. INCLUSION OF ALL COSTS ASSOCIATED WITH IU HEALTH BALL MEMORIAL HOSPITAL'S PARTICIPATION IN MEDICARE PROGRAMS WOULD SIGNIFICANTLY INCREASE THE MEDICARE SHORTFALL REPORTED ON SCHEDULE H, PART III, LINE 7.

IU HEALTH BALL MEMORIAL HOSPITAL'S MEDICARE SHORTFALL IS ATTRIBUTABLE TO REIMBURSEMENTS THAT ARE LESS THAN THE COST OF PROVIDING PATIENT CARE AND SERVICES TO MEDICARE BENEFICIARIES AND DOES NOT INCLUDE ANY AMOUNTS THAT RESULT FROM INEFFICIENCIES OR POOR MANAGEMENT. IU HEALTH BALL MEMORIAL HOSPITAL ACCEPTS ALL MEDICARE PATIENTS KNOWING THAT THERE MAY BE SHORTFALLS; THEREFORE IT HAS TAKEN THE POSITION THAT THE SHORTFALL SHOULD BE COUNTED AS PART OF ITS COMMUNITY BENEFIT. ADDITIONALLY, IT IS IMPLIED IN INTERNAL REVENUE SERVICE REVENUE RULING 69-545 THAT TREATING MEDICARE PATIENTS IS A COMMUNITY BENEFIT. REVENUE RULING 69-545, WHICH ESTABLISHED THE COMMUNITY BENEFIT STANDARD FOR NONPROFIT HOSPITALS, STATES THAT IF A HOSPITAL SERVES PATIENTS WITH GOVERNMENTAL HEALTH BENEFITS, INCLUDING

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MEDICARE, THEN THIS IS AN INDICATION THAT THE HOSPITAL OPERATES TO PROMOTE THE HEALTH OF THE COMMUNITY.

SCHEDULE H, PART III - BAD DEBT, MEDICARE, & COLLECTION PRACTICES  
 LINE 9B - WRITTEN DEBT COLLECTION POLICY AND FINANCIAL ASSISTANCE  
 IF A PATIENT CANNOT SATISFY STANDARD PAYMENT EXPECTATIONS, A FINANCIAL ASSISTANCE SCREENING PROCESS FOR ALTERNATIVE SOURCES OF BALANCE RESOLUTION IS COMPLETED. THOSE RESOLUTIONS MAY INCLUDE: A DISCOUNT ON CHARGES; MEDICAID ENROLLMENT, INTEREST-FREE LOAN OR APPLICATION FOR FINANCIAL ASSISTANCE. IF A PATIENT DOES NOT APPLY FOR FINANCIAL ASSISTANCE BUT MEETS THE FINANCIAL ASSISTANCE GUIDELINES ESTABLISHED BY INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL, INC. ("IU HEALTH BALL MEMORIAL HOSPITAL"), IU HEALTH BALL MEMORIAL HOSPITAL WILL WAIVE CHARGES AND TREAT THE COST OF SERVICES AS FINANCIAL ASSISTANCE.

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SCHEDULE H, PART VI - SUPPLEMENT INFORMATION

LINE 2 - NEEDS ASSESSMENT

COMMUNITIES ARE MULTIFACETED AND SO ARE THEIR HEALTH NEEDS. INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL, INC. ("IU HEALTH BALL MEMORIAL HOSPITAL") UNDERSTANDS THAT THE HEALTH OF INDIVIDUALS AND COMMUNITIES ARE SHAPED BY VARIOUS SOCIAL AND ENVIRONMENTAL FACTORS, ALONG WITH HEALTH BEHAVIORS AND ADDITIONAL INFLUENCES.

IU HEALTH BALL MEMORIAL HOSPITAL ASSESSES THE HEALTH CARE NEEDS OF THE COMMUNITIES IT SERVES BY UTILIZING THE DETAILED COMMUNITY NEEDS ASSESSMENTS UNDERTAKEN BY ORGANIZATIONS SUCH AS THE DELAWARE COUNTY HEALTH DEPARTMENT, THE INDIANA STATE DEPARTMENT OF HEALTH, THE CENTERS FOR DISEASE CONTROL AND PREVENTION AND THE UNITED WAY OF CENTRAL INDIANA.

SCHEDULE H, PART VI - SUPPLEMENTAL INFORMATION

**Part VI Supplemental Information**

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LINE 3 - PATIENT EDUCATION OF ELIGIBILITY FOR ASSISTANCE

INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL, INC. ("IU HEALTH BALL MEMORIAL HOSPITAL" GOES TO GREAT LENGTHS TO ENSURE PATIENTS KNOW THAT IU HEALTH BALL MEMORIAL HOSPITAL TREATS ALL PATIENTS REGARDLESS OF THEIR ABILITY TO PAY. IU HEALTH BALL MEMORIAL HOSPITAL SHARES FINANCIAL ASSISTANCE INFORMATION WITH PATIENTS DURING THE ADMISSION PROCESS, BILLING PROCESS AND ONLINE. HELPING PATIENTS UNDERSTAND THAT FINANCIAL SUPPORT FOR THEIR CARE IS A PART OF IU HEALTH BALL MEMORIAL HOSPITAL'S COMMITMENT TO ITS MISSION. IU HEALTH BALL MEMORIAL HOSPITAL'S FINANCIAL ASSISTANCE POLICY EXISTS TO SERVE THOSE IN NEED BY PROVIDING FINANCIAL RELIEF TO PATIENTS WHO ASK FOR ASSISTANCE AFTER CARE HAS BEEN PROVIDED.

DURING THE ADMISSIONS PROCESS, OPPORTUNITIES FOR FINANCIAL ASSISTANCE ARE DISCUSSED WITH PATIENTS WHO ARE IDENTIFIED AS A SELF-PAY PATIENT, OR REQUESTS ASSISTANCE INFORMATION. THE PATIENT IS ALSO PROVIDED WITH AN ADMISSIONS PACKET THAT PROVIDES INFORMATION REGARDING IU HEALTH BALL MEMORIAL HOSPITAL'S FINANCIAL ASSISTANCE PROGRAM. FINANCIAL COUNSELORS

**Part VI Supplemental Information**

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ARE ONSITE TO ASSIST FINANCIAL CONCERNS OR QUESTIONS DURING THE PATIENT'S STAY. PATIENT FINANCIAL SERVICES - CUSTOMER SERVICE REPRESENTATIVES CAN HELP PATIENTS APPLY FOR FINANCIAL ASSISTANCE, UNDERSTAND THEIR BILLS, EXPLAIN WHAT THEY CAN EXPECT DURING THE BILLING PROCESS, ACCEPT PAYMENT (IF NEEDED), UPDATE THEIR INSURANCE OR PAYOR INFORMATION, AND UPDATE THEIR ADDRESS OR OTHER DEMOGRAPHICS.

A SUMMARY OF THE FINANCIAL ASSISTANCE POLICY IS PRINTED ON THE BACK OF EACH PATIENT STATEMENT, WHILE THE FINANCIAL ASSISTANCE APPLICATION IS MAILED TO ALL UNINSURED IU HEALTH BALL MEMORIAL HOSPITAL PATIENTS AT THE CONCLUSION OF THEIR TREATMENT ALONG WITH A SUMMARY OF THE INCURRED CHARGES. ADDITIONALLY, ON THE BACK OF EACH PATIENT STATEMENT IS A PHONE NUMBER THAT WILL ALLOW PATIENTS THE ABILITY TO REQUEST FINANCIAL ASSISTANCE. UNINSURED PATIENTS ARE ALSO MADE AWARE OF THIS PROCESS AT THE TIME OF REGISTRATION.

THE INDIANA UNIVERSITY HEALTH, INC. ("IU HEALTH") STATEWIDE SYSTEM, OF

**Part VI Supplemental Information**

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WHICH IU HEALTH BALL MEMORIAL HOSPITAL IS INCLUDED, WEBSITE (IUHEALTH.ORG) HAS A PAGE DEDICATED TO FINANCIAL ASSISTANCE AND OFFERS AN ONLINE APPLICATION AND PHONE NUMBERS FOR CUSTOMER SERVICE REPRESENTATIVES TO ASSIST WITH THE APPLICATION PROCESS.

IU HEALTH BALL MEMORIAL HOSPITAL HAS AN EXPANSIVE FINANCIAL ASSISTANCE PROGRAM, WHICH ALIGNS WITH IU HEALTH'S POLICY AND UTILIZES THE FEDERAL POVERTY GUIDELINES TO DETERMINE ELIGIBILITY; MAKING ACCESS TO QUALITY CARE WITHIN A PATIENT'S REACH.

THE IU HEALTH FINANCIAL ASSISTANCE POLICY PROVIDES THE FOLLOWING SUPPORT TO PATIENTS THAT QUALIFY.

- FREE CARE FOR THOSE EARNING UP TO 200 PERCENT OF FEDERAL POVERTY GUIDELINES;
- DISCOUNTED CARE ON A SLIDING SCALE FOR FAMILIES EARNING FROM 200 TO 400 PERCENT OF FEDERAL POVERTY GUIDELINES; AND

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- DISCOUNTED CARE ON A SLIDING SCALE FOR UNINSURED FAMILIES EARNING FROM 400 TO 650 PERCENT OF FEDERAL POVERTY GUIDELINES, AND

- FINANCIAL ASSISTANCE TO PATIENTS WHOSE HEALTH INSURANCE COVERAGE, IF ANY, DOES NOT PROVIDE FULL COVERAGE FOR ALL OF THEIR MEDICAL EXPENSES AND WHOSE MEDICAL EXPENSES WOULD MAKE THEM INDIGENT IF THEY WERE FORCED TO PAY FULL CHARGES.

PATIENTS ARE GUIDED THROUGH THEIR COURSE OF CARE WITH PARTICULAR SENSITIVITY, REVIEWING CHANGING CIRCUMSTANCES AND ALLOWING FOR FINANCIAL ASSISTANCE AT ANY POINT DURING THE RELATIONSHIP AND BILLING PROCESS WITH THE PATIENT. FOR THOSE INPATIENTS THAT MAY QUALIFY FOR THE MEDICAID PROGRAM AND HAVE NOT APPLIED, IU HEALTH BALL MEMORIAL HOSPITAL FINANCIAL COUNSELORS WILL ASSIST PATIENTS WITH THE MEDICAID APPLICATION. IF A PATIENT DOES NOT APPLY FOR FINANCIAL ASSISTANCE, BUT MEETS THE CHARITY CARE GUIDELINES ESTABLISHED BY IU HEALTH BALL MEMORIAL HOSPITAL, IU HEALTH BALL MEMORIAL HOSPITAL WILL WAIVE CHARGES AND TREAT THE COST OF SERVICES AS CHARITY CARE.

**Part VI Supplemental Information**

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SCHEDULE H, PART VI - SUPPLEMENTAL INFORMATION

LINE 4 - COMMUNITY INFORMATION

DELAWARE COUNTY COMPRISES THE MAJORITY OF THE IU HEALTH BALL MEMORIAL HOSPITAL COMMUNITY. IT ACCOUNTS FOR MOST OF THE PSA TOTAL POPULATION, AND 68% OF THE INPATIENT DISCHARGE POPULATION OF THE TOTAL COMMUNITY SERVICE AREA.

DELAWARE COUNTY HAS HIGHER RATES OF UNEMPLOYMENT THAN THE STATE OF INDIANA AND THE NATIONAL AVERAGE. THE MEDIAN HOUSEHOLD INCOME OF DELAWARE COUNTY IS ALSO BELOW THE INDIANA STATE AVERAGE AND THE NATIONAL AVERAGE. THE COUNTY IS ADVERSELY AFFECTED BY A COMBINATION OF CHRONIC HEALTH CONDITIONS, LOW EDUCATIONAL ATTAINMENT, AND THE LOW AVAILABILITY OF HIGHER PAYING JOBS.

SERVICE AREA COUNTIES: DELAWARE, RANDOLPH, JAY, HENRY, BLACKFORD, GRANT, AND MADISON

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-SERVICE AREA POPULATION IN 2010: 429,020

-88% OF THE IU HEALTH BALL INPATIENT DISCHARGE POPULATION RESIDES IN FOUR COUNTIES- DELAWARE (69%), RANDOLPH (7%), JAY (6%), HENRY (6%) COUNTIES.

-OF THE SEVEN SERVICE AREA COUNTIES, ALL ARE EXPECTED TO DECREASE IN POPULATION BY 2015.

-THE AGE 65+ POPULATION IS PROJECTED TO INCREASE SUBSTANTIALLY BY 2030 FOR ALL OF INDIANA.

-2011 POVERTY RATE FOR DELAWARE COUNTY WAS 23%, THE SECOND HIGHEST IN INDIANA.

-17% OF 2012 INPATIENT DISCHARGES WERE FOR PATIENTS WITH MEDICAID, 51% WERE FOR PATIENTS WITH MEDICARE, AND 8% WERE FOR UNINSURED/SELF-PAY PATIENTS.

SCHEDULE H, PART VI - SUPPLEMENTAL INFORMATION

**Part VI Supplemental Information**

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LINE 5 - PROMOTION OF COMMUNITY HEALTH

INDIANA UNIVERSITY HEALTH BALL MEMORIAL HOSPITAL WAS FOUNDED IN 1929 AS BOTH A TEACHING HOSPITAL AND REGIONAL TERTIARY REFERRAL CENTER.

CURRENTLY, THE HOSPITAL HAS NEARLY 400 PHYSICIANS OFFERING MORE THAN 45 MEDICAL SPECIALTIES. THE HOSPITAL SERVES AS A REGIONAL CENTER FOR CARDIAC PROCEDURES, OFFERS THE LARGEST PHYSICIAN-TEACHING PROGRAM IN INDIANA OUTSIDE INDIANAPOLIS, PROVIDES HIP AND KNEE REPLACEMENT THROUGH ITS MULTIDISCIPLINARY ORTHOPEDICS PROGRAM AND OFFERS THE ONLY PERINATOLOGY SERVICES AND LEVEL III-B NEONATAL INTENSIVE CARE UNIT BETWEEN INDIANAPOLIS AND FORT WAYNE.

SOME OF THESE SERVICES OPERATE AT A LOSS IN ORDER TO ENSURE THE COMPREHENSIVE SERVICES ARE AVAILABLE TO THE HOSPITAL'S PRIMARY SERVICE AREA.

IU HEALTH BALL MEMORIAL HOSPITAL IS AN AFFILIATE OF THE INDIANA UNIVERSITY HEALTH STATEWIDE HEALTHCARE SYSTEM, AND PREPARES AND SUBMITS

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ITS OWN COMMUNITY BENEFITS PLAN RELATIVE TO THE LOCAL COMMUNITY. IT IS ALSO PART OF A THREE-PRONG COMMUNITY OUTREACH STRATEGY IN PLACE WITH THE ACADEMIC MEDICAL CENTER DOWNTOWN INDIANAPOLIS, SUBURBAN INDIANAPOLIS AND STATEWIDE ENTITIES AS PRIORITY AREAS OF FOCUS & EFFORT. IU HEALTH CONSIDERS ITS COMMUNITY BENEFIT PLAN AS PART OF AN OVERALL VISION FOR STRENGTHENING INDIANA'S HEALTHCARE SAFETY NET.

THROUGHOUT THE YEAR, THE HOSPITAL OFFERS A VARIETY OF EDUCATIONAL PROGRAMS AND SPONSORS A NUMBER OF HEALTH IMPROVEMENT SUPPORT GROUPS. CLASSES SUCH AS CPR TRAINING, SAFE SITTER CLASSES, DIABETIC NUTRITION CLASSES, CANCER AND CARDIAC SUPPORT GROUPS AND OTHERS THAT POSITIVELY IMPACT THE HEALTH OF THE COMMUNITY ARE OFFERED THROUGHOUT THE YEAR.

FREE CANCER SCREENINGS FOR CERVICAL, SKIN, BREAST AND PROSTATE CANCER ARE PROVIDED TO COMMUNITY MEMBERS. DIABETES, BLOOD PRESSURE AND STROKE SCREENINGS ARE OFFERED IN COMMUNITY SETTINGS. HOSPITAL HEALTH EXPERTS ARE ALSO ACTIVE IN PROMOTING HEALTHY LIFESTYLES THROUGH PARTICIPATION IN

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LOCAL HEALTH FAIRS, AND PRESENTATIONS TO LOCAL SCHOOLS, CHURCHES AND  
COMMUNITY GROUPS.

IU HEALTH BALL MEMORIAL HOSPITAL PROVIDES A MEDICAL INFORMATION FACILITY  
SO THAT FAMILY MEMBERS, PATIENTS AND MEMBERS OF THE PUBLIC CAN LEARN MORE  
ABOUT HEALTHCARE TOPICS OF INTEREST AT NO COST.

IN 2012, IU HEALTH BALL MEMORIAL HOSPITAL INVESTED OVER \$396,000 IN  
COMMUNITY HEALTH IMPROVEMENT SERVICES, SERVING OVER 25,000 COMMUNITY  
MEMBERS IN THE REGION.

SCHEDULE H, PART VI - SUPPLEMENTAL INFORMATION

LINE 6 - AFFILIATED HEALTH CARE SYSTEM

IU HEALTH BALL MEMORIAL HOSPITAL'S BOARD OF DIRECTORS IS COMPOSED OF 18  
MEMBERS, OF WHICH SUBSTANTIALLY ALL ARE COMMUNITY MEMBERS. A MAJORITY OF  
THE BOARD RESIDES IN IU HEALTH BALL MEMORIAL HOSPITAL'S PRIMARY SERVICE  
AREA. IU HEALTH BALL MEMORIAL HOSPITAL ALSO EXTENDS MEDICAL STAFF

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PRIVILEGES TO ALL QUALIFIED PHYSICIANS IN THE COMMUNITY.

IU HEALTH BALL MEMORIAL HOSPITAL IS A PART OF THE IU HEALTH STATEWIDE HEALTHCARE SYSTEM WHICH CONTINUES TO BROADEN ITS REACH AND POSITIVE IMPACT THROUGHOUT THE STATE OF INDIANA.

INDIANA UNIVERSITY HEALTH IS INDIANA'S MOST COMPREHENSIVE HEALTHCARE SYSTEM. A UNIQUE PARTNERSHIP WITH INDIANA UNIVERSITY SCHOOL OF MEDICINE, ONE OF THE NATION'S LEADING MEDICAL SCHOOLS, GIVES PATIENTS ACCESS TO INNOVATIVE TREATMENTS AND THERAPIES. IU HEALTH IS COMPRISED OF HOSPITALS, PHYSICIANS AND ALLIED SERVICES DEDICATED TO PROVIDING PREEMINENT CARE THROUGHOUT INDIANA AND BEYOND.

NATIONAL RECOGNITION

SIX HOSPITALS DESIGNATED AS MAGNET® HOSPITAL SYSTEMS BY THE AMERICAN NURSES CREDENTIALING CENTER RECOGNIZING EXCELLENCE IN NURSING CARE.

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NAMED TO THE 2012-2013 U.S. NEWS & WORLD REPORT'S BEST HOSPITALS HONOR  
ROLL, THEIR HIGHEST DISTINCTION.

ELEVEN CLINICAL PROGRAMS RANKED AMONG THE TOP 50 NATIONAL PROGRAMS IN  
U.S. NEWS & WORLD REPORT

EDUCATION AND RESEARCH

AS AN ACADEMIC HEALTH CENTER, IU HEALTH WORKS IN PARTNERSHIP WITH INDIANA  
UNIVERSITY SCHOOL OF MEDICINE TO TRAIN PHYSICIANS, BLENDING BREAKTHROUGH  
RESEARCH AND TREATMENTS WITH THE HIGHEST QUALITY OF PATIENT CARE.

RESEARCH CONDUCTED BY INDIANA UNIVERSITY SCHOOL OF MEDICINE FACULTY GIVES  
IU HEALTH PHYSICIANS AND PATIENTS ACCESS TO THE MOST LEADING-EDGE AND  
COMPREHENSIVE TREATMENT OPTIONS.

ONE OF THE WAYS IU HEALTH BALL MEMORIAL HOSPITAL STRIVES TO IMPROVE  
QUALITY IS BY CONDUCTING MEDICAL RESEARCH. MEDICAL RESEARCH CONDUCTED 42  
CLINICAL TRIALS IN 2012 AT IU HEALTH BALL MEMORIAL HOSPITAL, EXPLORING  
NEW METHODOLOGIES AND TREATMENTS IN THE FIELDS OF STROKE TREATMENT AND

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PREVENTION; GENITOURINARY CANCERS; RADIATION THERAPY ONCOLOGY; HEAD AND NECK CANCERS; PAIN MANAGEMENT; PROSTATE CANCER; RENAL/NEPHROLOGY; BREAST CANCER; INFECTIOUS DISEASE; BLADDER CANCER; UROLOGY; LUNG CANCER; ENDOCRINOLOGY; CARDIOLOGY; MELANOMA; THORACIC CANCER; AND GASTROINTESTINAL CANCERS WITH ULTIMATE GOAL OF IMPROVING THE QUALITY AND COST-EFFECTIVENESS OF MEDICAL CARE.

IU HEALTH BALL MEMORIAL HOSPITAL IS ALSO HOME TO THE LARGEST GRADUATE MEDICAL EDUCATION TEACHING PROGRAM IN INDIANA OUTSIDE OF INDIANAPOLIS. 49 PHYSICIANS RECEIVED TRAINING AT IU HEALTH BALL MEMORIAL HOSPITAL, AND CLINICS STAFFED BY FAMILY MEDICINE AND INTERNAL MEDICINE RESIDENTS PROVIDED LOW-COST MEDICAL CARE FOR 23,611 PATIENT VISITS IN 2012.

IU HEALTH CONSISTS OF IU HEALTH METHODIST HOSPITAL, IU HEALTH UNIVERSITY HOSPITAL, RILEY HOSPITAL FOR CHILDREN AT IU HEALTH, IU HEALTH WEST HOSPITAL, IU HEALTH NORTH HOSPITAL, IU HEALTH BALL MEMORIAL, IU HEALTH BLACKFORD HOSPITAL, IU HEALTH BLOOMINGTON HOSPITAL, IU HEALTH PAOLI HOSPITAL, IU HEALTH BEDFORD HOSPITAL, IU HEALTH TIPTON HOSPITAL, IU

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HEALTH LA PORTE HOSPITAL, IU HEALTH STARKE HOSPITAL, AND IU HEALTH GOSHEN HOSPITAL. IN JULY OF 2011, IU HEALTH MORGAN HOSPITAL AND IU HEALTH WHITE HOSPITAL ALSO BECAME A MEMBER OF IU HEALTH. IN DECEMBER OF 2011, IU HEALTH OPENED ITS NEWEST LOCATION, IU HEALTH SAXONY IN FISHERS, INDIANA.

ALTHOUGH EACH IU HEALTH HOSPITAL PREPARES AND SUBMITS ITS OWN COMMUNITY BENEFITS PLAN RELATIVE TO THE LOCAL COMMUNITY, IU HEALTH CONSIDERS ITS COMMUNITY BENEFIT PLAN AS PART OF AN OVERALL VISION FOR STRENGTHENING INDIANA'S OVERALL HEALTH. A COMPREHENSIVE COMMUNITY OUTREACH STRATEGY AND COMMUNITY BENEFIT PLAN IS IN PLACE THAT ENCOMPASSES THE ACADEMIC MEDICAL CENTER DOWNTOWN INDIANAPOLIS, SUBURBAN INDIANAPOLIS AND STATEWIDE ENTITIES AROUND PRIORITY AREAS THAT FOCUS ON HEALTH IMPROVEMENT EFFORTS STATEWIDE.

IU HEALTH IS KEENLY AWARE OF THE POSITIVE IMPACT IT CAN HAVE ON THE COMMUNITIES OF NEED IN THE STATE OF INDIANA BY FOCUSING ON THE MOST PRESSING NEEDS IN A SYSTEMATIC AND STRATEGIC WAY. AFTER TAKING A CAREFUL

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LOOK INTO IU HEALTH'S COMMUNITIES WE SERVE, AND BY UTILIZING THE DETAILED  
COMMUNITY NEEDS ASSESSMENTS UNDERTAKEN BY PUBLIC HEALTH OFFICIALS AND  
COMMUNITY PARTNERS, IU HEALTH IDENTIFIED THE FOLLOWING COMMUNITY HEALTH  
NEEDS.

OBESITY PREVENTION

TO IMPROVE THE LIFESTYLE OF INDIANA RESIDENTS, IU HEALTH HAS UTILIZED  
BEST PRACTICE METHODS TO ATTACK OBESITY IN OUR COMMUNITIES. IU HEALTH IS  
WORKING TO IMPROVE ACCESS TO NUTRITIOUS FOODS AND PHYSICAL ACTIVITY IN  
LOW-INCOME NEIGHBORHOODS, IN ADDITION TO PROVIDING TRADITIONAL HEALTH  
EDUCATION AND PUBLIC ADVOCACY EFFORTS. WITH THESE INITIATIVES, IU HEALTH  
STRIVES TO PREVENT CHRONIC DISEASES SUCH AS OBESITY AND DIABETES AND  
INCREASE THE AWARENESS OF THE IMPORTANCE OF MAKING HEALTHY CHOICES, SINCE  
THIRTY-SIX PERCENT OF HOOSIER ADULTS ARE OVERWEIGHT AND 29.5% ARE OBESE,  
COSTING THE NATION BILLIONS OF DOLLARS EACH YEAR TO TREAT THESE CHRONIC  
HEALTH CONDITIONS.

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GARDEN ON THE GO®: YEAR-ROUND MOBILE PRODUCE DELIVERY PROGRAM, THAT AIMS TO INCREASE ACCESS TO AFFORDABLE, FRESH FRUITS & VEGETABLES FOR THE CITY'S MOST DISADVANTAGED NEIGHBORS. GARDEN ON THE GO® REPORTED 18,998 TRANSACTIONS TO THOUSANDS OF COMMUNITY MEMBERS IN UNDERSERVED NEIGHBORHOODS ACROSS MARION COUNTY IN 2012. FOR JUST \$7, GARDEN ON THE GO® SHOPPERS CAN PURCHASE ONE POUND OF GREEN BEANS, ONE POUND OF BANANAS, ONE POUND OF TOMATOES, THREE POUNDS OF POTATOES, A BUNCH OF GREENS, A HEAD OF LETTUCE, A COUPLE OF APPLES AND A COUPLE OF ORANGES. IN 2012, GARDEN ON THE GO® RECEIVED THE INDIANA STATE HEALTH COMMISSIONER AWARD FOR EXCELLENCE IN PUBLIC HEALTH. THE AWARD IS GIVEN TO PROGRAMS THAT CONTRIBUTE TO PROMOTING, PROTECTING AND PROVIDING FOR THE HEALTH OF THE PEOPLE OF INDIANA.

INDY URBAN ACRES: 8-ACRE ORGANIC URBAN FARM THAT SUPPLIES LOW-INCOME HOOSIERS WITH HEALTHY FRUITS AND VEGETABLES. PRODUCE GROWN AT THIS SITE IS GIVEN TO GLEANERS FOOD BANK. IN 2012, 1,000 PEOPLE BENEFITED FROM INDY

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URBAN ACRES PRODUCE. THE AMOUNT OF FRUITS AND VEGETABLES GENERATED BY THE FARM AND DONATED TO GLEANERS TOTALED 35,619 POUNDS. TO LEARN ABOUT GARDENING AND THE IMPORTANCE OF GOOD NUTRITION, 1,000 CHILDREN FROM THE INDY PARKS SUMMER PROGRAM VISITED INDY URBAN ACRES IN 2012. THE FOOD PANTRY AT IPS #14 SERVES 40-50 FAMILIES EACH WEEK. THE PRODUCE FROM INDY URBAN ACRES HELPS PROVIDE FRESH FRUITS AND VEGETABLES AND EXPAND THE PANTRY'S FOOD SUPPLY, MAKING IT POSSIBLE TO BETTER SERVE EVERYONE WHO VISITS EACH WEEK. FOOD PANTRY PATRONS ENJOY SHARING THEIR RECIPES OF DISHES THAT USE FRESH PRODUCE.

IU HEALTH BUCKS: IU HEALTH BUCKS IS AN INCENTIVE PROGRAM DESIGNED TO INCREASE PRODUCE CONSUMPTION AMONG UNDERSERVED POPULATIONS USING STATE-ISSUED FARMERS MARKET VOUCHERS. PARTICIPANTS WHO SPENT THEIR STATE-ISSUED VOUCHERS AT THE NORTH UNITED METHODIST CHURCH FARMERS' MARKET IN INDIANAPOLIS RECEIVED ADDITIONAL IU HEALTH "MARKET MONEY" TO SPEND ON PRODUCE. 233 LOW-INCOME FAMILIES PARTICIPATED IN THE PILOT PROGRAM, SPENDING \$3,500 ON HEALTHY, LOCAL PRODUCE.

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OBEISITY PREVENTION PROJECT: FACULTY AT THE IU HEALTH BALL MEMORIAL HOSPITAL FAMILY MEDICINE RESIDENCY CONDUCTED A UNIQUE OBEISITY PREVENTION PROJECT WITH THIRTEEN LOCAL FAMILIES. THE NINE-MONTH EDUCATION AND INTERVENTION PROGRAM WAS CONDUCTED AT A LOCAL COMMUNITY CENTER AND FOCUSED ON PLANNED FAMILY MEALTIMES AND POSITIVE LIFESTYLE CHOICES. THE STUDY TRACKED FAMILY MEALTIME INTERACTIONS; FAMILY ACTIVITIES; AND PHYSICAL INDICATORS INCLUDING BODY MASS INDEX, PHYSICAL ENDURANCE AND SLEEP HABITS. THE CURRICULUM HAD A POSITIVE PREVENTIVE INFLUENCE AMONG THE PARTICIPATING FAMILIES IN EFFORTS TO REDUCE CHILDHOOD OBEISITY.

WALK INDIANA: IU HEALTH BALL MEMORIAL HOSPITAL CONTRIBUTES RESOURCES FOR THE IMPLEMENTATION OF A UNIQUE NON-COMPETITIVE WALKING MARATHON HELD IN MUNCIE, INDIANA. THE PROGRAM EMPHASIZES WALKING AS A LIFESTYLE CHOICE TO ENHANCE HEALTH AND FITNESS. COMMUNITY WALKING GROUPS WERE OFFERED DURING SPRING AND SUMMER MONTHS TO HELP COMMUNITY MEMBERS PREPARE FOR THE MAIN EVENT HELD IN SEPTEMBER. IU HEALTH BALL MEMORIAL STAFF MEMBERS PROVIDED FREE BLOOD PRESSURE SCREENINGS AND HEALTH INFORMATION AT EACH TRAINING

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SESSION. NEARLY 600 INDIVIDUALS PARTICIPATED IN THE WALK INDIANA EVENT IN  
SEPTEMBER, 2012.

ACCESS TO AFFORDABLE HEALTHCARE

ONE OF THE FIRST STEPS TO IMPROVED HEALTH OUTCOMES IS HAVING ACCESS TO  
HEALTHCARE RESOURCES. TO SHOW ITS COMMITMENT TO PROVIDING AFFORDABLE  
HEALTHCARE ACCESS, IU HEALTH TREATS ALL PATIENTS REGARDLESS OF THEIR  
ABILITY TO PAY. IU HEALTH IS ALSO WORKING TO RAISE AWARENESS AND WORK TO  
IDENTIFY INDIVIDUALS WITHIN OUR COMMUNITIES THAT HAVE BARRIERS TO CARE  
AND CONNECT THESE INDIVIDUALS WITH BETTER ACCESS AND CONSISTENCY OF  
HEALTHCARE RESOURCES TO MEET THEIR NEEDS.

IU HEALTH BALL MEMORIAL HOSPITAL TEAMED UP WITH OPEN DOOR HEALTH SERVICES  
TO PRESENT A "BACK2SCHOOL EXTRAVAGANZA." THE EVENT FEATURED LOW-COST  
SCHOOL AND SPORTS PHYSICALS, IMMUNIZATIONS, HAIRCUTS AND LEARNING  
ACTIVITIES FOR CHILDREN. NEARLY 685 CHILDREN, PARENTS AND CAREGIVERS

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ATTENDED THE EVENT.

ALONG WITH SEVERAL CO-SPONSORS, IU HEALTH BALL MEMORIAL HOSPITAL FACILITATED FREE CERVICAL AND BREAST CANCER SCREENINGS FOR WOMEN IN LOCAL COMMUNITIES. EIGHTY-THREE WOMEN RECEIVED CERVICAL SCREENINGS, AND 93 WOMEN RECEIVED CLINICAL BREAST EXAMS. OF THOSE WOMEN, 77 WERE REFERRED FOR MAMMOGRAMS, 14 OF WHICH WERE DIAGNOSTIC. TWENTY-FIVE WOMEN WERE ENROLLED IN THE INDIANA BREAST AND CERVICAL CANCER PROGRAM, THE HOOSIER IMPLEMENTATION OF THE NATIONAL BREAST AND CERVICAL CANCER EARLY DETECTION PROGRAM, WHICH PROVIDES ACCESS TO SCREENINGS, TESTING AND TREATMENT FOR UNDERSERVED AND UNDERINSURED WOMEN WHO QUALIFY.

IU HEALTH NEIGHBORHOOD CARE CENTER

THE GOAL OF THE IU HEALTH NEIGHBORHOOD CARE CENTER IS TO DEVELOP A MODEL THAT MIGHT BE IMPLEMENTED IN OTHER COMMUNITIES SERVED BY IU HEALTH TO IMPROVE ACCESS TO HEALTHCARE FOR HOOSIERS. THE CENTER ALSO WAS CONCEIVED

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AS A WAY TO HELP DECREASE THE NUMBER OF PEOPLE USING AREA EMERGENCY DEPARTMENTS FOR TREATMENT OF COMMON ILLNESSES AND CONDITIONS THAT CAN BE MOST AFFORDABLY HANDLED AT PRIMARY CARE OFFICES.

LAUNCHED AS A PILOT PROJECT, THE IU HEALTH NEIGHBORHOOD CARE CENTER IS A COLLABORATION WITH BARNES UNITED METHODIST CHURCH, INDIANA UNIVERSITY SCHOOL OF MEDICINE, BUTLER UNIVERSITY PHYSICIAN ASSISTANT PROGRAM, BUTLER UNIVERSITY COLLEGE OF PHARMACY AND TIMMY GLOBAL HEALTH.

PROGRAM HIGHLIGHTS AND IMPACT:

BETWEEN SEPTEMBER AND DECEMBER 2012, MORE THAN 150 PEOPLE VISITED THE CARE CENTER TO RECEIVE FREE FLU VACCINATIONS. IN ADDITION, NEARLY 50 BODY MASS INDEX (BMI) AND BLOOD PRESSURE SCREENINGS WERE PERFORMED. IN SEPTEMBER 2012, FREE FLU SHOTS WERE OFFERED AT THE CARE CENTER FOR NEIGHBORS IN THE UNITED NORTHWEST AREA.

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## INJURY PREVENTION

IU HEALTH STRIVES TO CREATE SAFE COMMUNITIES BY HELPING TO REDUCE PREVENTABLE INJURIES SUCH AS BICYCLE, MOTOR VEHICLE, AND FALL RELATED INJURIES, AS INJURIES ARE THE LEADING CAUSE OF DEATH FOR PEOPLE 1 - 44 YEARS OLD. THE CDC REPORTS 160,000 PEOPLE DIE AND 50 MILLION PEOPLE ARE INJURED EACH YEAR, COSTING OVER \$80 BILLION IN MEDICAL COSTS. IU HEALTH WORKS TO PROVIDE THE NECESSARY TOOLS, SUCH AS HELMETS AND EDUCATION TO COMMUNITIES OF NEED TO PREVENT INJURIES FOR YOUTH AND ADULTS. ADDITIONALLY, IU HEALTH SUPPORTS THE ADVOCACY OF POLICIES, SUCH AS THE TEXTING WHILE DRIVING BAN, TO HELP PROVIDE INFRASTRUCTURE TO INSTILL THE AWARENESS OF INJURY PREVENTION IN OUR COMMUNITIES.

## FALLS PREVENTION FOR OLDER ADULTS

EACH YEAR, ONE IN THREE ADULTS AGE 65 AND OLDER EXPERIENCES A FALL. IN 2011, FALLS WERE RESPONSIBLE FOR NEARLY 8,000 VISITS TO IU HEALTH EMERGENCY DEPARTMENTS ACROSS THE STATE. IU HEALTH STRIVES TO REDUCE THE

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NUMBER OF INJURIES DUE TO FALLS AMONG THE OLDER ADULT POPULATION BY  
OFFERING TWO UNIQUE PROGRAMS.

IN 2012 IU HEALTH PARTNERED WITH CICOA AGING & IN-HOME SOLUTIONS AND  
OTHER AREA AGENCIES ON AGING TO CONDUCT SAFE AT HOME, A HALF-DAY EVENT TO  
ASSIST OLDER ADULTS IN MAKING THEIR HOMES SAFE AND ACCESSIBLE FOR DAILY  
LIVING. PROGRAM HIGHLIGHTS AND IMPACT INCLUDE: 1) FIVE HUNDRED IU  
HEALTH AND OTHER COMMUNITY VOLUNTEERS MADE SIMPLE HOME MODIFICATIONS,  
SUCH AS INSTALLING BATHROOM GRAB BARS, BUILDING RAMPS AND REPAIRING  
STAIRS TO HELP DECREASE RISK OF ACCIDENTS IN THE HOME. 2) DURING THE  
OCTOBER EVENT, 128 SENIORS IN SEVEN IU HEALTH COMMUNITIES ACROSS INDIANA  
BENEFITED FROM SAFE AT HOME.

K-12 EDUCATION

IN 2012, IU HEALTH PARTNERED WITH THE UNITED WAY TO IMPLEMENT A  
KINDERGARTEN READINESS PROGRAM FOR AT-RISK CHILDREN CALLED KINDERGARTEN

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COUNTDOWN. IU HEALTH'S SIGNIFICANT INVESTMENT IN THIS PROGRAM ALLOWED HUNDREDS OF SOON-TO-BE STUDENTS TO RECEIVE NECESSARY VACCINATIONS AND SCREENINGS AS WELL AS ATTEND A 4-WEEK SUMMER CAMP TO ENHANCE THEIR SCHOOL READINESS. WITH IU HEALTH'S SUPPORT, THE PROGRAM WAS EXPANDED ACROSS THE IPS DISTRICT AND INTO 10 ADDITIONAL IU HEALTH COMMUNITIES, INCLUDING IU HEALTH BALL MEMORIAL HOSPITAL.

KINDERGARTEN COUNTDOWN

AS ONE OF IU HEALTH'S SIGNATURE PROGRAMS AND A COLLABORATION WITH UNITED WAY, KINDERGARTEN COUNTDOWN HELPS HUNDREDS OF SOON-TO-BE KINDERGARTNERS IMPROVE THEIR READINESS FOR SCHOOL. IN ADDITION TO PROVIDING HEALTH SCREENINGS AND VACCINATIONS TO STUDENTS, THE PROGRAM OFFERS ASSISTANCE TO PARENTS IN REGISTERING THEIR KINDERGARTNERS FOR SCHOOL. KINDERGARTEN COUNTDOWN SUMMER CAMPS ARE DESIGNED TO PROVIDE AT-RISK YOUNGSTERS THE BASIC SKILLS THEY NEED TO SUCCEED IN THEIR FIRST YEAR OF SCHOOL. WITH SUPPORT FROM IU HEALTH, KINDERGARTEN COUNTDOWN HAS EXPANDED TO 10 COMMUNITIES ACROSS INDIANA. PROGRAM HIGHLIGHTS AND IMPACT INCLUDE: 1)

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KINDERGARTEN COUNTDOWN IMPROVED THE SCHOOL READINESS OF 400 CHILDREN IN 2012 AND 2) CAMPERS ACHIEVED A 19 PERCENT INCREASE IN GET READY TO READ SCORES FROM BASELINE TESTING CONDUCTED AT THE BEGINNING OF CAMP. ADDITIONALLY, IN 2012 READUP READER WAS INTRODUCED IN MARION COUNTY. TARGETING UNDERSERVED PRESCHOOLS, THIS PROGRAM PROVIDES DAILY "READING BUDDIES" TO PRESCHOOL CHILDREN IN AN EFFORT TO STRENGTHEN EARLY READING AND COMPREHENSION SKILLS.

**COMMUNITY REVITALIZATION**

AS AN OPPORTUNITY TO GIVE BACK TO THE COMMUNITY, MORE THAN 2,200 IU HEALTH TEAM MEMBER VOLUNTEERS ACROSS THE STATE BUILT HABITAT FOR HUMANITY HOME PANELS DURING THE SYSTEM-WIDE "DAY OF SERVICE" IN MAY 2012. AS A RESULT, 25 HOMES WERE BUILT, IMPACTING THE LIVES OF 100 PEOPLE IN INDIANA. FOUR OF THE HOMES WERE GIVEN TO VICTIMS OF THE DEVASTATING 2012 TORNADO IN HENRYVILLE, IND.

ADDITIONALLY, IU HEALTH RECOGNIZES THAT IT CAN EXTEND ITS IMPACT FARTHER

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- 3 Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information.** Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- 5 Promotion of community health.** Provide any other information important to describing how the organization's hospitals facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.
- 8 Facility reporting group(s).** If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 20d, 21, and 22.

BY STRATEGICALLY SUPPORTING THE EFFORTS OF COMMUNITY PARTNERS WHO SHARE  
IU HEALTH'S MISSION OF IMPROVING THE HEALTH AND WELL-BEING OF OUR  
NEIGHBORS AND OUR NEIGHBORHOODS. IN 2012, IU HEALTH DIRECTLY INVESTED IN  
PARTNERS TO CARRY OUT SUCH DIVERSE ACTIVITIES AS DELIVERING LOW-COST  
MEDICAL SERVICES, RAISING FUNDING FOR RESEARCH, AND PROVIDING HEALTH  
EDUCATION.

**Part VI Supplemental Information**

Complete this part to provide the following information.

- 1 Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 4, 8, and 9b; Part V, Section A; and Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22.
- 2 Needs assessment.** Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- 3 Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
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- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.
- 8 Facility reporting group(s).** If applicable, for each hospital facility in a facility reporting group provide the descriptions required for Part V, Section B, lines 1j, 3, 4, 5c, 6i, 7, 10, 11, 12h, 14g, 16e, 17e, 18e, 19c, 20d, 21, and 22.

STATE FILING OF COMMUNITY BENEFIT REPORT

IN,