

19 INDOT Employees Receive Governor's Public Service Achievement Award

Two teams totaling 19 INDOT employees were recognized with the Governor's Public Service Achievement Award in a May 7 ceremony at the Indiana Statehouse. The award goes to those who have helped advance the governor's agenda of increasing efficiency, stretching taxpayer dollars and/or improving customer service.

Staff from Management Information Systems, Finance, Highway Maintenance, Technical Services and Traffic Management created DamageWise, a system that more effectively recovers funds from insurance companies and motorists when crashes damage state property. Approximately 60 crashes a day harm state property, leaving INDOT with material and labor costs to replace guardrails, signs and bridges. Comparing 2011 to 2010, this new process reduced the number of days between the crash and billing by 72 percent and increased the collection rate by 42 percent, saving the state \$2.5 million.



The DamageWise team members are, front row, from left: Jennie Benson-Kinchelow, Mark Joseph, Jason Jones, Scott Robison, (Governor Daniels), Kimberly Peters and Joy Koester. Back row, from left: Dave Coleman, Stacy Larkin, Craig Hamilton, Jason Kuhn, Phil Springer, Guy Boruff, Jay Lytle, Jay Wasson and Dan Brassard.

A second team spotted a new sponsorship opportunity and guided it into a success. To offset expenses associated with the Hoosier Helper Freeway Service Patrol, the team created a Request for Proposals and advertised for a sponsor. State Farm Mutual Automobile Insurance Company was selected in May 2011 and the contract negotiation and approval process followed. Hoosier Helper vehicles, uniforms and other elements received a makeover that reflected the new sponsorship. The new program will generate \$1.1 million over three years and offset program expenses by 30 percent.



The Hoosier Helper sponsorship team members are, from left: Ted Pollack, Mike Bowman, (Governor Daniels), Gabe Paul and Ryan Gallagher.

Congratulations to these employees for their innovative thinking and hard work.