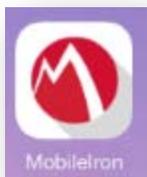


Updating the MobileIron Client

The MobileIron client is **the** application used by INDOT to manage your INDOT issued iPad. It is very important that you make sure that the MobileIron client is up to date so that your iPad will continue to perform as expected.

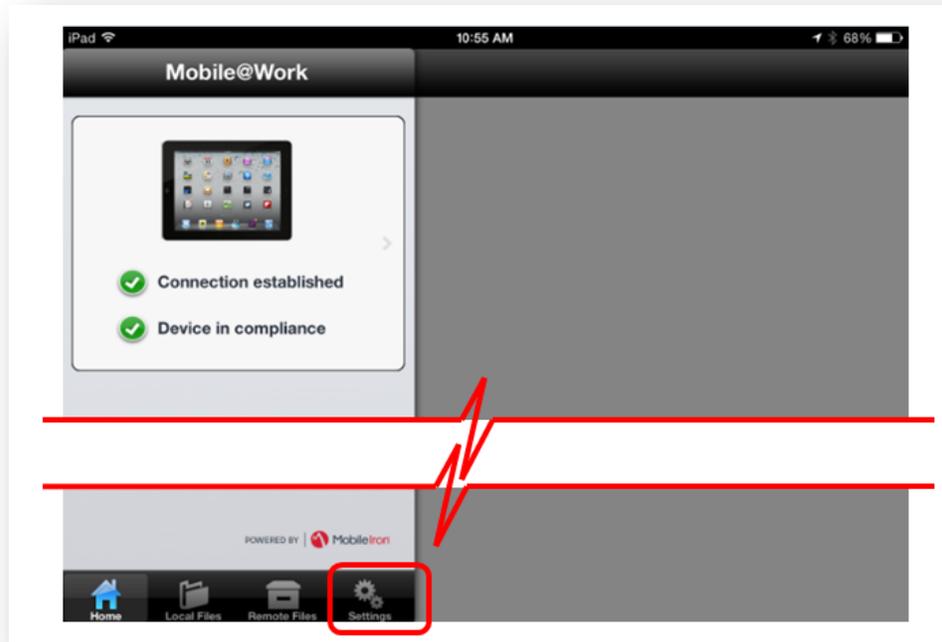
Additionally the MobileIron client is needed to support the iPads when needed. These support issues include things such as locking and locating the iPad in the event it is lost or stolen as well as, in some cases, resetting PIN numbers in the event they are forgotten.

Confirming that the MobileIron Client is up to date

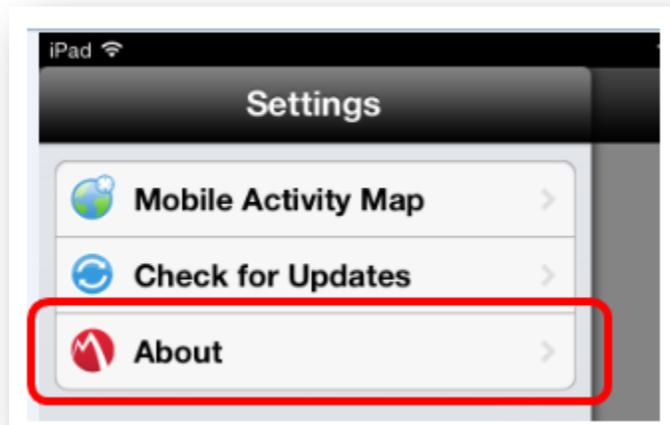


To confirm that the version of the MobileIron Client or your INDOT issued iPad is up to date first find and tap on the MobileIron application on one of the iPad home screens.

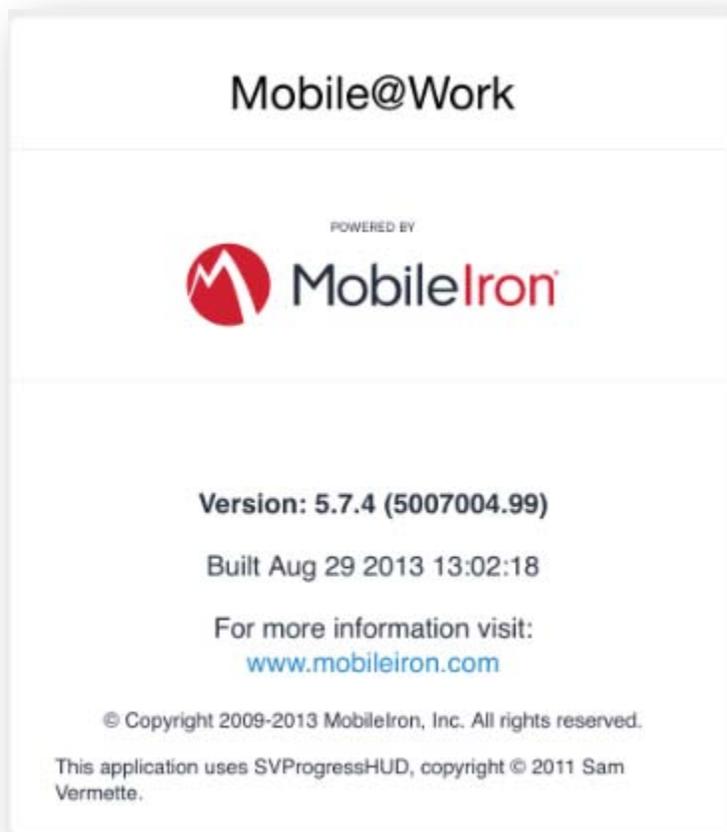
Within the MobileIron Client, tap on the **Settings** icon in the lower portion of the screen.



From within the Settings window, tap on **About**.



The **Version** number of the MobileIron Client that you have currently installed will be displayed in the About window.

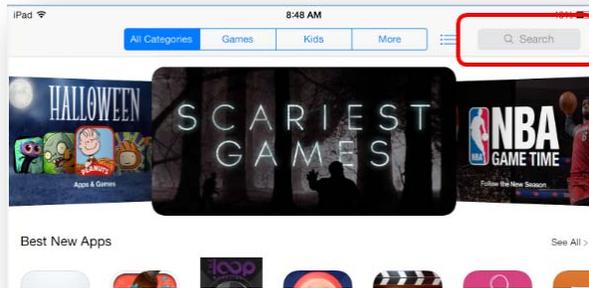


Updating the MobileIron Client

Tap on the **App Store** icon of the iPad home screen.



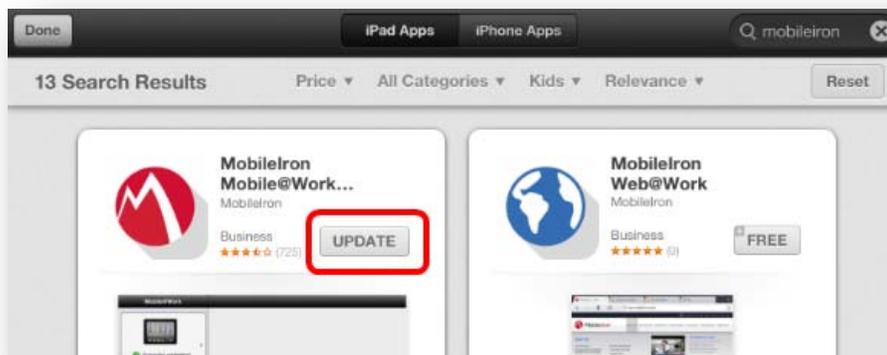
Locate and Tap the **Search** bar in the top right corner of the App Store window to activate the keyboard.



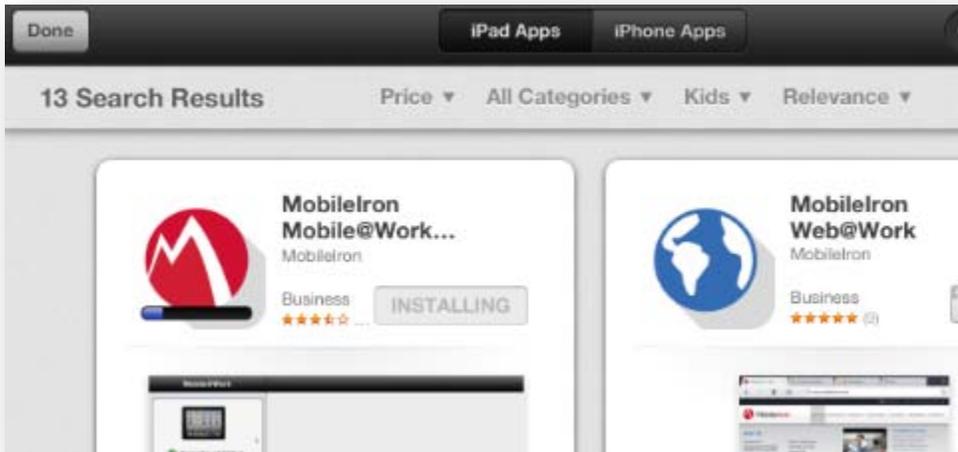
On the keyboard type *Mobileiron*, then in the results drop down, tap MobileIron.



In the *Search Results* page, tap on **Update** in the **MobileIron Mobile@Work** block. (Normally located in the top left corner.)



Once the application finishes installing...



You can open the updated version and then check the version to be sure of the install. (Illustrated at the start of this document.)

