



Southwest Indiana Law Enforcement Academy

Training for Success

15 NW Martin Luther King Jr. Blvd
Evansville, IN 47708



Crisis / Hostage Negotiation Course Level II- Intermediate November 18-22, 2013

Course Description

This Level II – Intermediate course will further enhance the knowledge and skills you acquired in CSM's Crisis Hostage Negotiations – Basic course, or its 40-hour equivalent. A more in-depth study of abnormal psychology, high element negotiations, and advanced communication techniques will be a primary focus during the course. After identifying and assessing your personal listening style, you will learn effective questioning techniques and appropriate responses based on the "clusters of five." You will learn how to say "no," how to show empathy and how to develop and apply a communication strategy during a negotiation.

In a continued discussion of abnormal psychology, we will examine additional mental health disorders as they relate to crisis negotiation, including depression, bipolar disorder and schizophrenia. We will examine the Victim Precipitated Homicide and behaviors meant to compel law enforcement to respond with deadly force. Situations that create unique challenges for law enforcement, such as jumpers from bridges, cell towers and overpasses, will be among the advanced concepts discussed. You will learn how to interpret a crisis and recognize signs that may indicate the immediacy of suicidal intent. And you will learn guidelines for working with rescue personnel at the scene. In regards to the hostages involved, we will show you how to interpret the behavior of hostages while in captivity and techniques you can use when dealing with them directly. The consideration of hostages when developing a deliberate strategy will be explored. Challenging, team-oriented, scenario-driven practical exercises are an integral part of the course and will allow you the opportunity to practice and refine your crisis negotiation skills.

TOPICS INCLUDE:

Effective Communication II: Active Listening; Advanced Communication Techniques (Questions); Advanced Communication Techniques (Responses); Abnormal Psychology II; Victim Precipitated Homicide; Using Third Party Intermediaries and Interpreters; The Hostage Experience

PREREQUISITES: You must be a sworn member of law enforcement or corrections, a non-law enforcement member of a crisis negotiation team, a mental health professional or a clergy member supporting law enforcement activities and have successfully completed CSM's Crisis Hostage Negotiations – Level I Basic course, or its 40-hour equivalent, prior to attending this course. This class is not recommended for students with no previous negotiation training.

About the Instructors

Ms. Deb McMahon is a retired Special Agent of the U.S. Army Criminal Investigation Division. Prior to her retirement, Ms. McMahon was an Instructor assigned to Operations and Investigations Division, Advanced Law Enforcement Training, U. S. Army Military Police School, Fort Leonard Wood, MO. Ms. McMahon instructed advanced law enforcement subjects to criminal investigators who were assigned to municipal, state, and federal law enforcement agencies from throughout the world. In addition to her

instructional duties, Ms. McMahon developed specialized advanced law enforcement training programs. Ms. McMahon currently trains Crisis/Hostage Negotiation for the Midwest Counterdrug Training Center, Johnston Iowa, The Institute of Police Technology and Management at the University of North Florida, Jacksonville, Florida, for the Center for Advanced Technical Law Enforcement Training and for the Department of Defense.

In a variety of environments, Ms. McMahon has served as a member of a crisis response team, and has negotiated numerous hostage, barricade subjects and potential suicide incidents. In addition to her practical experience, Ms. McMahon has authored Crisis Response Plans, has planned, executed and supervised major crisis response training exercises, and has published numerous professional articles on a variety of law enforcement topics, including crisis negotiations and crisis negotiation training. Some of Ms. McMahon's technical education and training includes: numerous Crisis and Hostage Negotiations courses, Countering Terrorism, Traffic Accident Investigation, Advanced Fraud Investigation, Protective Services, Child Abuse Prevention/Investigative Techniques, numerous advanced interview courses, gang training courses, and several Drug Enforcement Administration training courses. In addition to her technical training, Ms. McMahon has also attended more than twenty-six weeks of advanced leadership development and management. Ms. McMahon has earned Bachelors of Science degrees in both Criminal Justice and Psychology.

Most recently Ms. McMahon has developed and trained a variety of specialized topics relating to law enforcement resiliency and peer support. Ms. McMahon is a member of the Florida and Texas Associations of Hostage Negotiators, as well as the USACIDC Agents Association and the Military Police Regimental Association

Allan O'Keefe spent ten years with the Hillsborough County Sheriff's Office. During his tenure he was assigned to patrol, street level narcotics and crime prevention until being promoted to the rank of Detective. He was then assigned to the Internal Affairs Bureau, where he served as the lead investigator for all criminal and administrative investigations. After completing this assignment Allan was transferred to the Intelligence Unit where he worked in an undercover capacity until his departure from the Sheriff's Office in 2011. Allan was selected to become a member of the Hillsborough County Sheriff's Office Crisis Negotiations Team, holding the position for six years. He has responded to numerous volatile barricaded suicide, suspect and hostage situations requiring specially trained negotiators to resolve the crisis, holding all positions within the team. He has attended multiple courses relating to Crisis Intervention, Hostage Negotiation, and Suicide Intervention. In 2010, he was selected to attend the Federal Bureau of Investigations National Crisis Negotiation Course in Quantico, Virginia.

Allan is a member of the Florida Association of Hostage Negotiators. He was elected by the membership as a Regional Director for two years. He was then appointed as the state-wide Training Director and was subsequently elected to the position of Vice-President. After serving for two years as Vice President, Allan was elected to become the President and represents the Florida Association of Hostage Negotiators as a state delegate to the National Council of Negotiation Associations. Prior to entering the law enforcement profession, Allan served four years in the United States Marine Corps. He was assigned to the White House traveling throughout the United States and abroad with the President of the United States. Additionally, Allan holds a Bachelor's Degree from the University of South Florida and a Master's Degree from Saint Leo University. Allan currently serves as a member of a national peer support network, develops and trains law enforcement peer support doctrine and trains Critical Incident Peer Support for Department of Defense personnel.

Who should attend?

Course Level: Law Enforcement Patrol Officers, Detectives, Crisis/Hostage Negotiators, Supervisors and Commanders. Computers are NOT required for this course.

Special Instructions

- Registration is at 7:30am-8:00am. Class will be 8:00am - 4:00pm.
- Class size is limited to 36 students
- Students will receive 40 LETB credit hours

Course will be held at:

Southwest Indiana Law Enforcement Academy (SWILEA)
C.K. Newsome Building Basement
100 E. Walnut St.
Evansville, IN 47708

Lodging: Casino Aztar - Code 6177 For Govt rate of \$77.00 reservations must be made by
October 18, 2013 Casino Aztar Hotel Reservations: 1-800-544-0120

GENERAL INFORMATION: For all other inquiries or registration questions, please send an e-mail to
Debbie Baird at dbaird@evansvillepolice.com.

Training Fee

**\$250.00 per student or \$225.00 per student for 3 or more from same agency –
Payable to the Evansville Police Department.**

Attendee(s) Information

First Name	Last Name	Email
_____	_____	_____
_____	_____	_____
_____	_____	_____

Agency Information

Agency Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Email: _____

Phone: _____ Fax: _____

Mail, Email or Fax Registration to:

dbaird@evansvillepolice.com

Evansville Police Department

Attention: Debbie Baird

15 NW Martin Luther King Jr Blvd, Evansville IN 47708

812-436-4948 - Office

812-436-4957 - Fax

