

## STATE OF INDIANA

Eric J. Holcomb, Governor

Joe B. Hoage, Commissioner Bureau of Motor Vehicles 100 North Senate Avenue Indianapolis, Indiana 46204 888-692-6841

## GIFT WAIVIER

FILED

Name of Agency:

Indiana Bureau of Motor Vehicles

FR 1 2023

Name of Recipients:

Numerous

CTATE

Description of Item Accepted:

**BMV** 

INDIANA STATE

Date of Receipt:

February 1, 2023

Name of Donor:

Intellectual Technology Inc. ("ITI")

Donor's Address:

2980 E. Coliseum Blvd. Fort Wayne, Indiana 46805

## Nature of Business Relationship with Agency:

BMV currently maintains a business relationship with ITI for automated knowledge testing services and self-service kiosks.

## Why acceptance is in the Public Interest:

BMV contracts with ITI (contract #33210) for management of BMV kiosks, which are located at numerous branch locations (and non-branch locations) across the state. The kiosk program has been very popular with Hoosiers as an alternative means of completing certain BMV transaction types without the need to wait to see a customer service representative. Additionally, a transaction completed at a kiosk is much less expensive to administer than "in-person" transactions, thus saving tax-payer dollars. In 2022, the BMV set a goal of 1 million transactions completed at a kiosk and that goal was surpassed in November of 2022.

ITI has offered to provide one jacket to each BMV employee who works in one of the 44 BMV branch locations that house a kiosk. The jackets are marketing materials which can be worn during work hours by branch employees to further market the kiosk program. The goal of this marketing campaign is to continue the momentum of the kiosk program statewide and increase the number of kiosk transactions completed in 2023.

An estimated 650 BMV employees will receive a jacket intended for marketing the kiosk program at a cost of between \$29,900 - \$36,400 paid by ITI.

Daniel Shackle

BMV Ethics Officer & Chief Legal Officer

February 1, 2023

Date

