

INDIANA GRIEVANCE PROCEDURES REPORT (IAC 760 1-59-14)

Basis	Number Filed	Company Position Upheld Yes (#) No(#):	Number Pending	Average Number of Days to Resolve	Appealed Yes (#): No(#):	Company Position Upheld on Appeal Yes (#): No (#):	Number of Appeals Pending	Average Number of Days to Resolve Appeals
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OTHER BASIS FOR GRIEVANCE

Difficulty in enrolling/ other enrollment issues								
Problem with claim payment or handling								
Benefits limited or excluded								
Timeliness of decision making								
Other (attach additional sheets if necessary)								

BLOCK 4:

DESCRIPTION OF GRIEVANCE PROCEDURES

Please describe your appeals procedures. Attach additional sheets as necessary:

BLOCK 5:

DESCRIPTION OF APPEALS PROCEDURES

Please describe your appeals procedures. Attach additional sheets as necessary: