

Annuity
2010 Complaint Index

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	90611	Allianz Life Ins Co Of N Amer	202,568,241	1	0.62
2	92738	American Equity Invest Life Ins Co	122,627,962	3	3.09
3	60739	American Natl Ins Co	24,412,306	1	5.18
4	61190	Auto Owners Life Ins Co	21,316,650	1	5.93
5	61689	Aviva Life & Ann Co	105,456,003	4	4.80
6	61263	Bankers Life & Cas Co	38,117,560	3	9.96
7	63177	Farmers New World Life Ins Co	1,020,969	1	123.91
8	91642	Forethought Life Ins Co	15,593,117	1	8.11
9	71153	Hartford Life & Ann Ins Co	2,838,371	2	89.14
10	88072	Hartford Life Ins Co	1,736,400	1	72.86
11	64505	Homesteaders Life Co	254,874	1	DNC
12	86509	Ing Life Ins & Ann Co	98,349,221	2	2.57
13	65056	Jackson Natl Life Ins Co	460,064,649	2	0.55
14	65838	John Hancock Life Ins Co (USA)	80,857,280	1	1.56
15	65242	Lafayette Life Ins Co	6,070,103	1	20.84
16	65676	Lincoln Natl Life Ins Co	406,767,097	3	0.93
17	65781	Madison Natl Life Ins Co Inc	170,143	1	DNC
18	65978	Metropolitan Life Ins Co	75,891,253	1	1.67
19	63274	OM Fin Life Ins Co	25,485,437	1	4.96
20	68241	Prudential Ins Co Of Amer	16,692,225	1	7.58
21	65005	RiverSource Life Ins Co	103,743,641	2	2.44
22	60941	SunAmerica Ann & Life Assur Co	31,371,092	1	4.03
23	70319	Washington Natl Ins Co	224,339	1	DNC
24	70432	Western Natl Life Ins Co	100,368,081	1	1.26

Subtotal Premium and Complaints	1,941,997,014	37
210 Companies with Zero Complaints	<u>2,738,851,346</u>	
Total Premium and Complaints	4,680,848,360	37

Report does not include the 210 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2010.

Premium information from Life Annual Statement Page 24, Line 2, Column 5