Viewing Items on Neta Scientific's Punch-out/Website

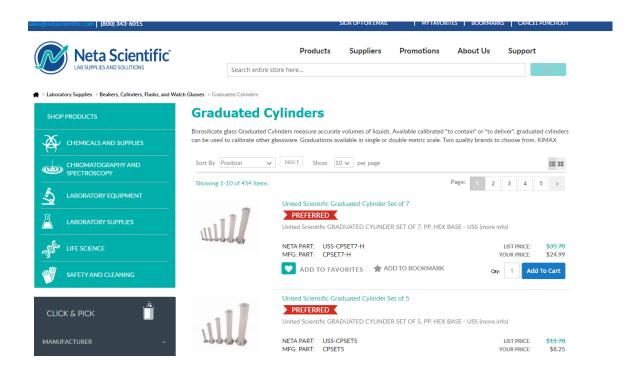
QPA #51136

Awarded Categories

Chromatography Supplies	Lab Filtration Supplies
Lab Chemicals	Microscopes & Accessories
Labware	

All Market Basket items are marked with the "PREFERRED" icon (below).





Anything that has the "PREFERRED" Market Basket icon is a part of the QPA and should be purchased from Neta Scientific. These are the best value for these items. If you would like to purchase one of these items from a different vendor (non-QPA vendor), you will need to submit an exception request to the Vendor Manager, Stephanie Nelson @ SteNelson@idoa.in.gov.

Exception Requests

An exception request must include the DPAP Solicitation Summary Form and copies of four quotes – one from Neta Scientific, one from VWR International, and two from outside vendors (including the preferred vendor).

Restricted or Blocked items should NOT be purchased through the Neta Scientific QPA. These items most likely appear on a different QPA from which they should be purchased. If you want to buy a restricted or blocked item from Neta Scientific, you will need to request an exception from the Vendor Manager, Stephanie Nelson @ SteNelson@idoa.in.gov of the QPA where the item does appear, and when approved may do a special Request requisition (not tied to a QPA) in order to purchase the item from Neta Scientific.

Quotes (Additional Fees - Hazardous Material, Cold Chain, Chemical Assets, White Glove Delivery)

Quotes are required for items that require additional shipping and handling fees or hazmat fees (i.e., hazardous material, cold chain, chemical assets, white glove delivery). Items that require additional fees should not be ordered through the punchout even if the punchout allows you to add the item(s) to the cart and take to a requisition. IDOA is working with the vendor to update this.

The quote should be all-inclusive of all costs and fees associated with the purchase. Once the quote has been received, you may do a special request requisition (not a punchout purchase) in order to purchase the item from Neta Scientific.

To request a quote, contact Andrea Escalante (Neta Scientific Account Manager) at 609-265-8210 or Andrea. Escalante@netascientific.com.

** As you view the punchout, if you find any discrepancies in the items showing as Market Basket, please report them immediately to Stephanie Nelson.

Frequently Asked Questions

If I find an item on the punchout, doesn't that mean it is "on QPA?"

Not necessarily. The vast majority of items that are not appropriate to purchase through the
QPA have been restricted, but due to technical limitations, occasionally items will not be
restricted even though they are not within the scope of the QPA. Please be mindful of what
types of items are and are not laboratory supplies and contact the Vendor Manager, Stephanie
Nelson at SteNelson@idoa.in.gov with any questions.

Can Neta Scientific provide quotes for items not considered to be part of the QPA as part of a solicitation?

• Yes, Neta Scientific may be included in a solicitation like any other Bidder for items not covered by the QPA. If Neta Scientific is the awarded supplier, the items must be entered on a Special

Request requisition rather than through the punchout. This requisition will proceed through PS workflow for IDOA approval.

An item shows as restricted. What do I do?

• First assess whether the item is truly a laboratory supply by referencing the "Awarded Categories" listed above and on the QPA document. If you believe that it does warrant purchase through the QPA, please contact Stephanie Nelson at SteNelson@idoa.in.gov to explain the need and to request an exception to purchase the item.

How do I process a return?

• Please contact Neta Scientific customer service at 800-343-6015 or sales@netascientific.com to initiate your return.