

# State of Indiana

## The Remi Group's Equipment Maintenance Management Program

### The Remi Group's Quantity Purchase Agreement (QPA 11437)

In May 2008, the State of Indiana established a pilot program for an Equipment Maintenance Management Program (EMMP). After the favorable impact of the pilot program, the Indiana Department of Administration established a Quantity Purchase Agreement (QPA 11437) with The Remi Group for an EMMP on January 1, 2010, via a competitive bid process. To date, 25 departments are utilizing the program.

### Departmental Success Stories:

State Agency	Annualized Premium	Annualized Savings
Department of Health	\$206,454.00	\$68,818.00
Family and Social Services Agency	\$111,751.00	\$37,250.00
Office of Technology	\$74,256.00	\$24,752.00
State of Indiana Total	\$568,717.00	\$189,572.00

#### Types of Equipment Covered:

Office Automation, Information Technology, Communication, Medical, Research/Laboratory, Mailroom, Security...  
*and much more!*

#### To Discuss this Opportunity Further , Please Contact:

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### Benefits of the Program:

#### Cost Reduction

Reduces current equipment maintenance expenditures by 25% compared to conventional service contract pricing.

#### Singular Contract

Consolidates all of your current service contracts into ONE comprehensive program, eliminating the high costs and inefficiencies of multiple vendor service contracts.

#### Choice of Service Vendor

We work with national and local service companies and will dispatch your preferred service vendor. This gives you the ability to choose service vendors based on responsiveness, customer service, and quality, ensuring that you are receiving the highest level of service available.

#### Service Management System

We manage your service call from start to finish. One toll free number for all covered equipment service calls and real-time tracking of each service event ensures that your equipment is maintained properly and fixed right the first time.

#### Online Management Reports via Remi Online

Online reports enable you to easily access information such as equipment inventory, repair history, equipment performance, and service vendor performance.

#### Guaranteed Budget

Solidifies your maintenance budget and protects your investment by providing a "capped cost" solution.



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