

MODEL OF INTERNSHIP

Goodwill Industries

Betsy Delgado, Vice President
of Mission Advancement

Shelley Ashley, Director of Goodwill Works

ELEVATING **G**

Work & Learn in Indiana





*Celebrating Successful
Work and Learn Models*

A Deeper Look at the Goodwill Model

Betsy Delgado
Vice President for Mission Advancement

Shelley Ashley
Senior Director of Mission Advancement

Celebrating successes, every student matters!

Denise Floyd
Certified Clinical Medical Assistant
Excel Center Graduate, September 2015

<..\Videos\Denise Interview New.mp4>

Goodwill



We strive to provide individuals with educational and employment opportunities in order to move them toward economic self-sufficiency.

- Background of The Excel Centers
- Offering certifications and dual credit opportunities since 2011
- Why is work-based experience important to both students and employers?

Work-based experience, think beyond the box:

- Field trips
- Job Shadows
- Externships embedded within certification programs (CCMA and CNA)
- Unpaid Internships
- Paid Internships

Some of our Goodwill partners...



AT HOME HEALTH SERVICES, LLC



Goodwill Retail Stores Internship Model

Experience in the “backroom”:

- Donations – customer service, decision-making, quality control
- Production – sorting, quality control, communication, decision making

Sales floor experience:

- Stocking shelves – organization, merchandizing, color sorting, customer service
- Rack running – organization, customer service, placing clothes on sales floor

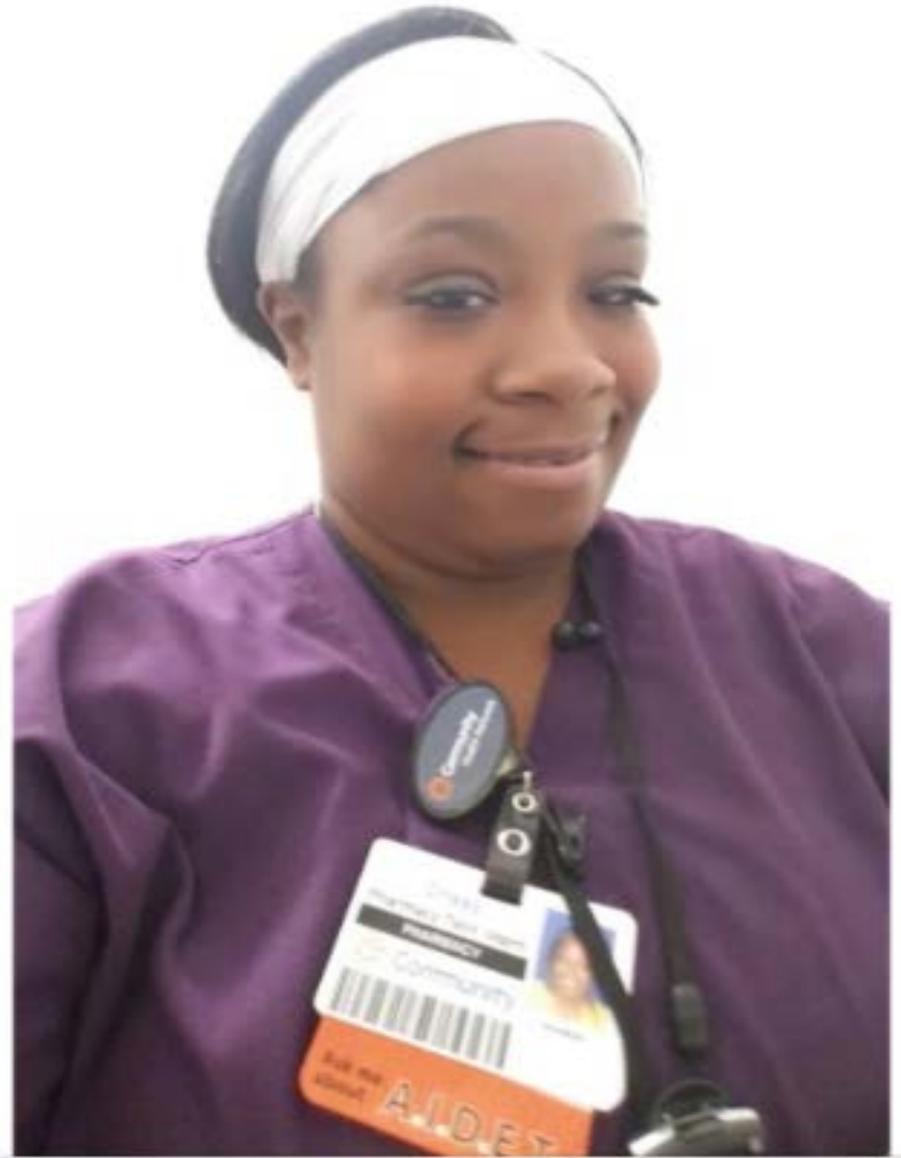
*Paid Internships*Build Resumes*Earn high school credits*

Considerations for building a work-based experience model...

- How can we build buy-in from staff and students?
- Network, network, network!
- What are the expectations for the student?
- What are the expectations for employer partners?
- What is the communication system between employer partners and the school?
- What data will be collected, how frequently and where will it be stored?
- Can a work-based learning experience be embedded in a required course or training?
- What are the transportation options?
- Will childcare be provided for dependents while the student is at work?
- Is there a succession plan for transfer of knowledge and information if staffing changes?

Crystal Rollins

Certified Pharmacy Technician
Excel Center Graduate, June 2015

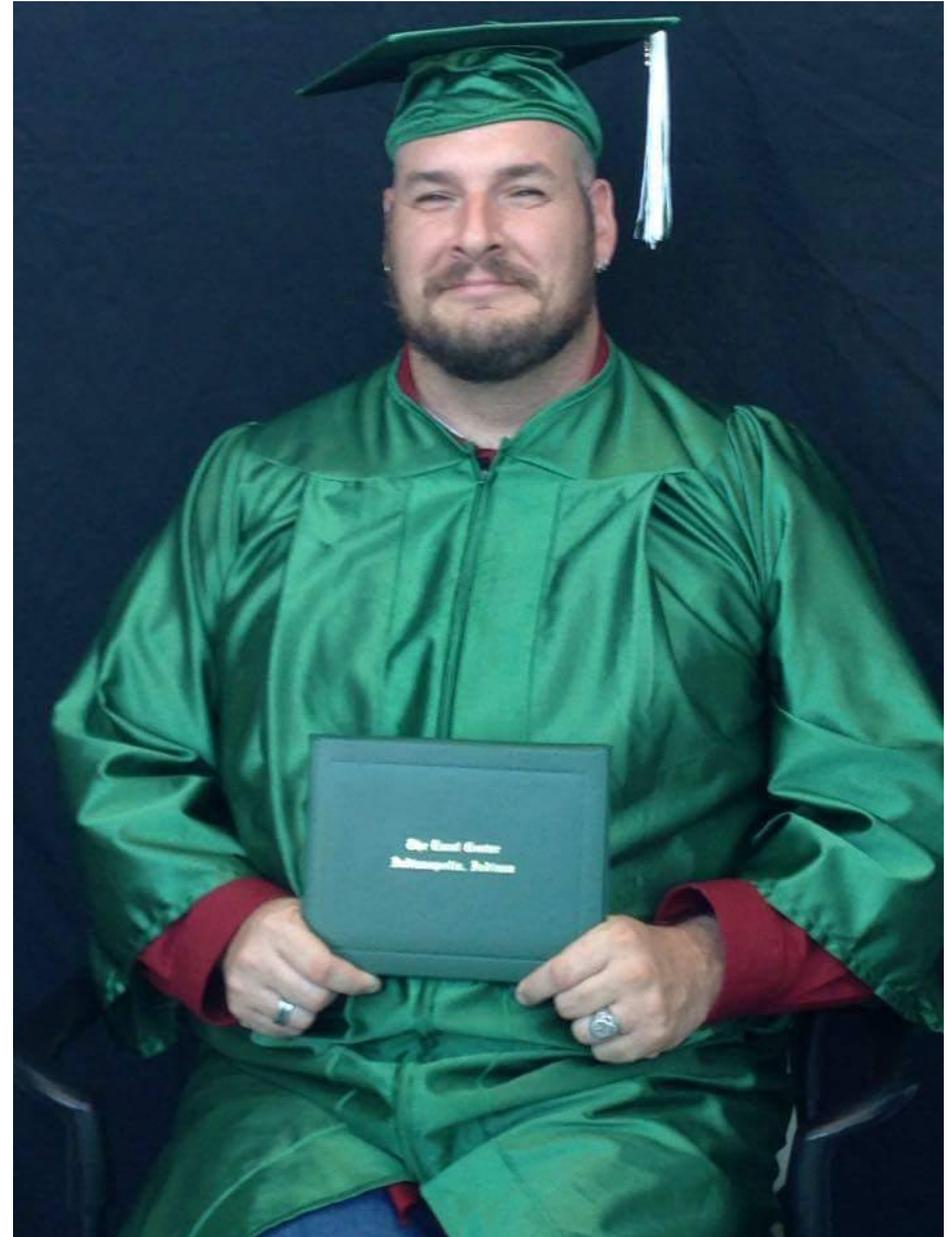


Max Christensen

Global Logistics Associate (GLA)
Vincennes University, September 2015
Excel Center Graduate, January 2016

Presented by
James Dolan

Director of Vincennes Logistics TEC



Do you remember hearing the story of James Robertson?



Jamerous Gilliam

HIRE Technology

Excel Center Graduate, February 2014

