	
Title	Food Microbiology Lab: Consumer Complaint Samples
Specimen Requirements	Consumer complaint sample(s) submitted for analyses will only be accepted through the Indiana State Department of Health Food Protection Division and/or other government agencies (Local Health Department). For further instruction contact Laurie A. Kidwell Food Protection Program Indiana State Department of Health 100 N. Senate Ave. Indianapolis, IN 46204 PH - 317-233-3213 FX - 317-233-9200 Ikidwell@isdh.in.gov Or your Local Health Department.
Sampling	
Materials	Food products and some non-food products sold in retail establishments or restaurants can be Consumer Complaint sample(s). The sample(s) should be collected in its original packing material. If not, an appropriate sterile container should be used to collect the sample(s). A control sample(s) of the identical product with the same date and manufacturer code or prepared in the same day of the complain needs to be collected with the complaint sample(s).
Procedural Notes	For Sample(s) collection contact your Local Health Department or ISDH Food protection Program. A sample(s) should meet all following criteria before it is accepted for analysis.
	Sample(s) should be in original manufacturer's packing material or an appropriate sterile container.
	The sample(s) must be delivered in satisfactory physical condition and without any leakage.
	A control sample(s) of the identical product with the same date and manufacturer code should be with the sample(s).
Shipping Instructions	Contact Your Local Health Department or
	Dhansukh (Dan) Gala Food Protection Program Indiana State Department of Health 2525 N. Shadeland Avenue, Suite 10B Indianapolis, IN 46219 PH - 317-351-7190 ext. 256 FX - 317-351-2679 dgala@isdh.in.gov
Reporting and TAT	