

## TBI – Waiver Services Supplemental – Speech-Language Therapy Service

The waiver includes adult day services, attendant care, case management, homemaker, residential based habilitation, respite care, structured day program, supported employment, behavior management/behavior program and counseling, environmental modifications, healthcare coordination, occupational therapy, personal emergency response system, physical therapy, specialized medical equipment and supplies, speech-language therapy and transportation. These are waiver services options that can be provided and will be services that people are receiving. Not everyone will be receiving the same services, however. Some will receive Physical Therapy or Transportation or Attendant Care, or some other service that reflects their needs.

The **Person Centered Compliance Tool** will be supplemented with the following tool depending on what waiver service the person is currently receiving. A review of the CCB/POC will determine what services the person has. The surveyor will determine by reviewing the CCB/POC and talking with the Case Manager the exact services the person has. By so doing, the surveyor will take the appropriate supplemental Provider Survey Tool to complete the survey. The following is an example of that supplemental Provider Survey Tool for a person who is receiving: **Speech-Language Therapy Services.**

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Waiver Services: <b>Speech-Language Therapy Services</b> Waiver Assurances Recommended Probes		Discovery Mechanisms		
<p><b>Speech-Language Therapy Services:</b>  <b>Desired Outcome:</b>  <i>Speech-Language Therapy Services means services provided by a licensed speech pathologist.</i></p>	<p><b>SLTS 1.A.1 Speech-Language Therapy</b>                      will be provided by a licensed Speech Pathologist and authorized by the Individual's Plan of Care/Cost Comparison Budget (POC/CGB).</p> <p>1. Has the Individual been examined by a certified audiologist and/or a certified speech therapist who has recommended a formal speech/audiological program?                      2. Are the services provided by the licensed Speech Pathologist reflected in the Individual's POC?                      3. Is the need for Speech-Language services documented by an appropriate screening or assessment?                      4. Is the delivery of Speech-Language</p>	<p><b>Spending Time With People</b>                      (Initially during the conversation with the person using the Personal Outcome Measures®, then throughout the survey process.)</p> <p><b>Examples only: specific situations may change observations.</b></p>	<p><b>Conversations With People</b></p> <p><b>Selected Examples only: specific situations may change conversations with people.</b></p>	<p><b>Review of Documents</b></p> <p><b>Examples only: specific situations may change documents needing review.</b></p>
<p><b>Service Standards:</b>  <b>Speech Language Therapy includes screening and assessment, direct therapeutic intervention and treatment for speech and hearing disabilities such as delayed speech, stuttering, spastic speech, aphasic disorders, injuries, lip reading or signing, or the use of hearing aids. Additionally, evaluation and training services to</b></p>	<p>Observe to determine if the Individual receives any Speech-Language services. (For a list of services see the Service Standards)</p>	<p>Ask the Case Manager to describe the speech-language services the Individual receives.</p> <p>If the speech-language pathologist is available, ask that person to describe the speech-language services provided.</p>	<p>Review the Individual's POC to confirm the need and authorization for speech-language services.</p> <p>Review the documentation that confirms the credentials held by the speech-language pathologist providing the services.</p>	

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<p>improve the ability to use verbal or non-verbal communication. Language stimulation and correction of defects in voice, articulation, rate and rhythm, as well as design, fabrication, training and assistance with adaptive aids and devices. Further, consultation or demonstration of techniques with other service providers and family members and participating on the interdisciplinary team, when appropriate, for the development of the service plan.</p>	<p>services authorized in the individual's POC?</p>		<p>Ask the Case Manager for any documentation for prior denial of Speech-Language services based on individual need.</p>	<p>Review the assessment completed by the licensed therapist. Review the attendance records to confirm the documentation of services, dates and times. Review any documents that document the denial of Speech-Language services. A Medicaid State Plan prior authorization denial is required before</p>
<p><b>Documentation Standards</b></p>	<p><b>SLTS I.B.1 Speech-Language</b> Services are documented to reflect the individual's identified needs, with the information required by Waiver assurances. 1. Is there an assessment completed by a qualified speech-language pathologist? 2. Are the speech-language services outlined in the POC? 3. Is there evidence of appropriate credentials for the speech-language pathologist service provider? 4. Are there attendance records, therapist logs and/or charts detailing services provided with dates and times? 5. Is there evidence of a prior</p>			

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	Medicaid Service denial of OT services based on individual need?			reimbursement is available through the Medicaid waiver for this service.
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