



Frequently Asked Questions (FAQ): Recovery Works 5.0 Tier Billing

**Disclaimer* The FAQs below are common questions regarding Tier billing. If you have more in-depth or specific questions, they should be addressed with the Recovery Works team through the help desk or at Recovery.Works@fssa.in.gov.*

1. When do the Recovery Works Tier billing go into effect?

The Recovery Works Tier billing is effective on **(3/1/2024)**

2. How many Tiers are available and what is the price payment for each Tier?

There are three Tiers and all of them have a different price payment.

- a. Tier 1 (\$22)
- b. Tier 2 (\$28)
- c. Tier 3 (Recovery Works Gold \$32)

3. How can I determine which Tier I belong to?

- a. **Tier 1-** A Recovery Residence that offer a safe and sober living environment, without providing additional necessities. Additionally, the Recovery Residence do not offer all forms of MAT. **(Room only)**

A recovery residence that provides a safe and sober living environment to individuals who are recovering from Substance Use and Mental Health disorders. The residence also offers essential services such as two prepared meal per week and a sufficient amount of food to last throughout the week. Additionally, the Recovery Residence do not offer all forms of MAT.
(Room and Board)

- b. **Tier 2-** A Recovery Residence that offer a safe and sober living environment, without providing additional necessities. Additionally, the Recovery Residence offer all forms of MAT. **(Room only)**

A recovery residence that provides a safe and sober living environment to individuals who are recovering from Substance Use and Mental Health disorders. The residence also offers essential services such as one prepared meal per week and a sufficient amount of food to last throughout the week. Additionally, the recovery residence accepts all forms of medication, including medication for the treatment of opioid use disorder. **(Room and Board)**



- c. **Tier 3-A** special designation given by Recovery Works based on various requirements. This goes into effect March 1, 2024. All Recovery residence will initially fall in Tier 1 or Tier 2. (**Recovery Works Gold**)

4. What is the criteria to become a Tier 3 participant?

If you want to qualify for Recovery Works Gold, your agency must meet the following criteria:

- a. **Quality Standards**-Ensure high quality services.
- b. with a minimum of 85% audit score and zero participant complaints.
- c. **Re- Entry Preparations**- Provide guidance and help the individual reintegrate into their community and resume their everyday life.
- d. **Participant Driven**- Provide a supportive and empowering environment for the participant throughout their treatment process. Make sure to offer encouragement, listen actively to their concerns, and facilitate their active involvement in decision-making. Your goal you can help the participant feel heard, valued, and in control of their own treatment journey.
- e. **Ethical service Delivery**- Follow Policy& Procedures to ensure that services are delivered fairly, transparently, and with accountability.

Please note that this is not a “check the box level, “and there are many factors explored for consideration.

5. Is Recovery Works Tier Billing optional?

All Recovery Works providers will use the Tiered billing approach.

6. What is the correct way to bill for each Tier?

Recovery Residences will choose their billing Tier and submit billing through WITS. You can access all the necessary instructions on the website of Recovery Works. <https://www.in.gov/fssa/dmha/recovery-works/>

7. Is it possible to be in multiple tiers if I have multiple Recovery Residences certified at different levels?

Recovery Residences will be classified into one Tier?

8. When will the Tier diem end?

March 1,2023