



## Superintendent's Message

One of the key components in the Joint Commission survey process is data management. Over the last several weeks, many of you have had the opportunity to review one of the webinars from Secretary Minot on the strategic plan and her vision for a new FSSA. I can tell you that one of the common themes, amongst others I heard from Secretary Minot's webinar and the initial reports from our surveyors, is how to collect and use data in a manner that is useful and is readily available to everyone. The ultimate goal for us is to find ways within our staffing resource pool here and our financial resources to make a commitment to improve our organization in this critical area. For businesses, including hospitals that are making significant improvements in quality patient care, they have found ways to use data to reduce such areas as falls, medication errors, etc. Another example is for those that follow sports. Brad Stevens, who was the very successful coach at Butler, now with the Boston Celtics, used graphs and stats that were provided from a person on his staff to which he attributes a lot of his team's success in preparation, tendencies of his team, and the opponent in game situations. He felt that this position and person to be so important that he took this person with him to Boston. We collect a lot of information here in almost every department, now the challenge is to be able to make it more useful for all of you in your daily work.

*Jeff*

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### Congratulations to Keith Burkman- Employee of the Month for July



Keith works evening shift as a Charge Nurse Supervisor. He has worked at this hospital since 1983 and has 30 years seniority as of August 15. Keith says he had only planned on working here for about a year until he found a job working in an ER or ICU. He started working here as an LPN passing meds on 3 units every evening. He worked both med-surg and the AIT building that was then admissions. He was forced to work the adolescent unit after receiving his RN license and swore that he would quit if they made him work there. But he ended liking that area and worked there for 12 years. He has been a supervisor now for about 16 years. Keith spends as much time as possible on the water, whether it is Brookville Lake or the Gulf of Mexico. Jet skis, pontoon boats, or speed boats are his favorite vehicles. He says he will probably head south to Florida when he retires - he hates the Indiana winters more every year. He states that the staff at this hospital have always been like a big family, and they don't hesitate to pick each other up when something bad happens. He thinks that is one of the reasons that he has stayed here for so many years.

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#### Inside this issue:

In the Spotlight	2
New Faces at RSH	2
Staff Development News	3
HR Recruiting	3
Do you know this building and location?	3



## In the Spotlight

**Janel Lee**

By Jesse Hodges



Today it was once again my pleasure to have an interview with an employee here at RSH. My victim....I mean, employee, is Janel Lee, an RN on 420A, who has been with us a year and 5 months. She formerly worked at IU Med Center in the transplant unit. She states that she really enjoys the staff here at RSH because everyone works well as a team. She also said "the paychecks are good too".

She has 3 grown sons, ages 26, 24 and 19. Two of them are in the armed forces, both Army, and the youngest deployed to Afghanistan. I have often heard her talking about sending care packages to her son. Her brother was also in the military. She states that her kids and grandchildren are very important to her, and along with her cell phone they are things she can't live without.

I asked her if she could travel anywhere in the world, all expenses paid for a week, where would she go and why? She said, "Australia, it's beautiful and I love the accents." I wonder if she would go on a 'walk-a-bout' with the aborigines of the area.-

When I asked her if she could have dinner with a celebrity and talk about anything, who would it be and why? After several seconds of silence, she stated she doesn't really follow any famous people enough to want to have dinner with them, but then followed up with "I would have dinner with Sandra Bullock because she is funny but can switch to serious. I have liked her acting in several movies, and I think we would have a lot to talk about." Along those lines I asked her what her favorite type of music genre was and she said, "I listen to a lot of different types of music, but I would say classic rock like Led Zeppelin."

Unlike the rest of us, when asked if there is anything she would change about herself or her past, she said "not really, my life is good". When asked if there was anytime in her life she would like to relive, she said "I really enjoyed my high school years. I had a lot of good times and good friends". She likes to play volleyball and softball for recreation.

In closing I have to say that I rarely meet someone that is so likeable and brutally honest while being interviewed. If you have ever worked with Janel or have had the pleasure of spending a few minutes in her company, you know what I mean. If you see her around the hospital or on grounds, be sure to say hi.

### New Faces at RSH

Please welcome our new employees at RSH when you see them on grounds.

### Welcome to RSH!



Marquis Cofield, BHRA



Paul Gibbs, BHRA



Chris York, BHRA



Teresa Black, BHRA



Brandon Perkins, BHRA



Marsha Brooks, BHRA



Jason Kuhn, BHRA



Taylor Johnson, BHRA



Kalli Varble, BHRA



Lauria Hale, BHRA



Kellee Watts, Secretary 3

**Training Schedule**

Recertification in Bridge Building

Dates: September 5 & 19  
 Time: 7:30 a.m. to 11:30 a.m.  
 Location: Staff Development

Recertification in Professional CPR

Dates: September 5 & 19  
 Time: 12:15 to 3:45 p.m.  
 Location: Staff Development

Evening shift recert in Bridge Bldg.

Date: September 19  
 Time: 3:30 to 7:00 p.m.  
 Location: Staff Development

Evening shift recert in Professional CPR

Date: TBA  
 Time: 3:30 to 7:00 p.m.  
 Location: Staff Development  
 \*Annual recerts are scheduled during your birth month.

**Please welcome our newest employee, Renee Marshall, who recently completed her training in Staff Development. Renee is an RN on 422B night shift.**

**Welcome back to Lauria Hale. Lauria is returning as an attendant on 421A night shift.**

Other new employees to welcome:

- Kellee Watts – HR Secretary**
- Teresa Black – BHRA 421B/even**
- Marsha Brooks – BHRA 421A/night**
- Marquis Cofield – BHRA 417A/even**
- Paul Gibbs – BHRA 421B/even**
- Taylor Johnson – BHRA 421A/night**
- Jason Kuhn – BHRA 420A/night**
- Brandon Perkins – BHRA 421B/eve**
- Kalli Varble – BHRA 417A/night**
- Chris York – BHRA 417C/even**

**Lunch ‘n Learn Program**

Wednesday, September 11  
 11:30 a.m. to 12:30 p.m.  
 CTC Conference Center

Dr. Joseph G. Harrison will be speaking on “Vital Relationships: A community forum discussing the power of relationships in the treatment of Schizophrenia”.

Contact Staff Development at ext. 9376 to register.

Staff Development will be closed on Monday, September 2<sup>nd</sup> to observe Labor Day. The office will be opened on Tuesday, September 3<sup>rd</sup> at 7:30 a.m.



Imani Murphy, HR, hard at work at the local job fair at the City Building that was a HUGE success and recruited some potential candidates.



**Do you know this building and its location?**

**It’s the NAMI House, building 207, located at the corner of Indiana Ave. and NW 13th St.**