



Superintendent's Message

What is that saying, April showers bring May flowers? Well it is now May, and we finally have a beautiful sunny day as I finalize this article. Time to plant flowers, vegetables and mow grass. This will be a busy month as we have the Medication Management training that will begin as well as the Time and Labor training.

The survey process for the Indiana hospitals has begun as surveyors have been to LaRue Carter and to Evansville Psychiatric Children's Center. The summary from the surveys have been sent out for review in preparation for our visit sometime this spring/summer. I think the overall emphasis is on patient safety, particularly on the living units. So again, I encourage everyone to pay attention to potential safety concerns and to report those so that we can address them. Please make sure you also know all of your emergency procedures as well.

Performance Improvement is the process by which we identify areas to improve within the hospital. This can be hospital-wide or in a department/unit. We then need to look at the process utilizing data to indicate what the areas of risk/concern have been, and then put together a plan with a team to improve the process. The Joint Commission is very interested in what is called Robust Performance Improvement in hospitals that make efforts to become a "Highly Reliable" organization. In short it means to be the best you can be! One example that is frequently used is the airline industry that overall is a very safe industry, but one accident can cause a lot of attention obviously due to the nature of what happens if an airline crashes. In healthcare it relates to areas of risk reduction, rather it be falls, seclusion and restraint, medication errors, etc.

As we look toward a goal of "being the best that we can be", we can develop a collective mindfulness which means that we can all work individually and together in our efforts toward those goals and reduction of risk, which will obviously help us toward becoming a "Highly Reliable Hospital"

Jeff

Attention All Employees

Currently the time clocks are still not live so please continue to clock in/out and check your balances on a regular basis. Please contact the payroll office if you are having any problems. We need to know as soon as possible if you are having any problems with the clocks. Remember the clocks are **NOT LIVE** yet so nothing is being processed when you use them.

I also want to remind you when clocking in to be sure to read any message that shows on the clock. The message when clocking in will be highlighted in **green**. This message indicates you are clocked in ~ read it before you walk away from the time clock. Please do the same when clocking out.

When implementing the enrollment there were a few employees we were unable to get their thumb prints to work so we had to use a different finger print. **Be mindful when clocking in that you must use the same finger that was used when you were enrolled.**

If you have problems with clocking in please try moistening your thumb (or finger) with some lotion or an alcohol pad. While doing the enrollments we found this helped the clock to detect the prints.

You may check your vacation, sick and personal balances from any time clock on grounds. REMEMBER~ The balances on the time clocks are the **DATE OF YOUR LAST PAY CHECK YOU RECEIVED**. If you believe the balances are not correct please contact your timekeeper. Please keep in mind **your balances are your responsibility**.

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In the Spotlight

Brandie Durham

By Jesse Hodges



Once again it was my pleasure to interview another valued employee here at Richmond State Hospital. And as luck would have it, an employee walked into Staff Development asking about a certain aspect of training, so she got picked. Her name is Brandie Durham, and she has been an employee here for 3 years this April. Before coming to work at RSH, she was a CNA during her last year in high school and worked various CNA jobs. She currently works on 421B with MICA clients. She says she likes working and interacting with the clients most in her job and would love to be a Recreational Therapist. She is currently studying criminal justice and appreciates the fact that RSH works around her

school schedule. She says she gets along well with all the staff too.

She has a daughter named Kaydence, and she enjoys spending time with her and being mommy on her off time.

When I asked Brandie if she could visit anywhere in the world for a week, she said she would love to go to California and learn to surf. That would be fun. Then she would like to cruise Rodeo Drive. I asked her if while doing that she ran into someone famous, who would she like that to be? She said Steve Austin (a pro wrestler/actor/reality show host). She then got a dreamy eyed look on her face and continued to tell me about all the great things about "Stone Cold Steve Austin" to which I agreed with.

I asked Brandie if she has

ever had any supernatural encounters, and she told me a story of a ghost who had taken over her dad when she was 6, and that still scares her to this day. She also believes in alien life to which she states that she believe there could be something out there, but she would have to have proof. I told her to get in touch with Jeremy H. and Zach C. because they are building a machine for such an encounter.

If anyone has ever had the pleasure to spend time with Brandie at work or on off hours, they will realize how much fun she is to be around. She is definitely a people person with compassion for the less fortunate, which makes her a valuable asset to the family of Richmond State Hospital employees.

Congratulations to Sherry Asher, March Employee of the Month



I have worked in payroll department my entire 28 years at RSH and became the payroll supervisor in 1995. I have always enjoyed working in the payroll office, and through the years I have found that employees generally like those of us who get them paid. Ron Spurrier and I have lived together for the past 18 years. I have 2 wonderful sons, Chris and Charlie who have blessed me with three grandchildren. My amazing grandsons are Logan who is 12 yrs old and Dillon is 11 yrs old. My beautiful granddaughter, Alexys is nine years old.

When I am not working I enjoy spending time with them. The boys enjoy all kinds of sport as long as it involves a ball. So I spend lots of my time at basketball, baseball and football games, which keep me busy all year long. Lexi also likes cheerleading and we love to shop. Since I didn't have any girls of my own, I really enjoy buying little girl things.

My family time is very important to me. Sundays involve going to church and attending a big family dinner every Sunday. We feed our souls on Sunday morning and feed our tummy's on Sunday afternoon! We have a really good time and it keeps us very close.

I am very excited to retire this year. It will be very

nice to finally be on my own time. I plan to do a lot of reading and maybe even play some golf with Ron. Traveling is going to be a top priority for me when I retire. I currently have a trip scheduled for Riviera Maya, Mexico, and next year I plan to go to Aruba. After that I'm open for suggestions or invitations!

Over the years RSH has been very good to me. Probably what most might not know about me is both my parents retired from RSH. They tried to get me come to work after school but me being me wouldn't listen. Since I am close to retiring I now know they knew what was best for me. I have enjoyed working here over the years, and the people I work with RSH have become my second family. I have made many good friends! These people are one of the reasons I am sorry to leave this year.

There are lots of good people who work here and through years I have seen many changes. The one thing I miss the most from all the changes is seeing the employees on pay day. During those days I have actually watched some of your children grow, and I feel blessed to have been a part of that.

I want to thank each and everyone who have contributed in one way or another to help me through the years, and I wish the best to you and your families.

Training Schedule

Recertification in Bridge Building

Dates: May 3 & 16
Time: 7:30 a.m. to 11:30 a.m.
Location: Staff Development

Recertification in Professional CPR

Dates: May 3 & 16
Time: 12:15 to 3:45 p.m.
Location: Staff Development

Evening shift recert in Bridge Bldg.

Date: May 20
Time: 3:30 to 7:00 p.m.
Location: Staff Development

Evening shift recert in Professional CPR

Date: May 21
Time: 3:30 to 7:00 p.m.
Location: Staff Development

*Annual recerts are scheduled during your birth-month.

**Roadmap to Recovery
for Support Staff
CTC Conference Center**

**Thursday, May 23
or
Thursday, June 6
12:30 to 2:30 p.m.**

**Contact David Shelford to
register for one of these dates.**

Supervisors' Quarterly Meeting

All supervisors are asked to set aside the morning of Thursday, May 30th, for the quarterly Supervisors' meeting in the CTC Conference Center.

The meeting will begin at 8:00 a.m. and finish around noon.

Please mark this important meeting on your calendar!!

You are invited

Staff Development is hosting an educational program on the Basics of Epilepsy for anyone who is interested in attending.

Thursday, May 9, 2013
1 – 3 p.m.
CTC Conference Center

Vaneeta Kumar will be joining us again this year to present the program which focuses on types of epileptic seizures and first aid. Please contact Staff Development (ext. 9376) to register for this in-service.

Staff Development will be closed on Monday, May 27th for the Memorial Day holiday. We will reopen on Tuesday, May 28th at 7:30 a.m.

New Faces at RSH

Please welcome **Bill** at RSH when you see him on grounds.



Bill Newton, RN



Do you know this building and its location?

Answer on last page

GRASSROOTS FLOWER SALE

Large Selection of Beautiful Colors
Be the first in your neighborhood to have these new exciting colors without spending a fortune.

Beautiful Hanging Baskets Ivy Geraniums Super Petunias

(drought resistant, take full sun or shade)

\$15.00 per basket

Dates of Sale

Wednesday May 8th
5:30am to 4:00pm

Thursday May 9th
7:30am to 4:00pm

Friday May 10th
7:30am to 4:00pm

At The Greenhouse

GREAT MOTHER DAY'S GIFTS

Vacation Raffle Basket



Don't forget to buy your raffle tickets for the Grassroots Vacation Raffle Basket. The tickets can be bought at the Switchboard, RSH Credit Union, or from any Grassroots member. The drawing for the basket will be held May 24th.

Do You Know This Building & Location Answer:

It's the Maintenance Annex (old Carriage House), building 323, located between 417 and the Hospitality Houses.



Grassroots Garage Sale was the place to be on Saturday, April 20th!

Great food sold by our Grassroots members Carmie, Terri, Janice, Mike, Kristie, and Terresa!



Facts About May

The **Kentucky Derby** takes place on the first Saturday in May at Churchill Downs, Louisville, Kentucky. It is the most famous horse race in the United States.

Mother's Day was first observed in 1908. It was designated by Presidential proclamation, and was recognized officially by Congress and the President in 1914. It is celebrated in honor of Mothers on the second Sunday of May.

Armed Forces Day is celebrated the third Saturday of May. The United States honors the men and women of the military services. The Armed Forces Day Celebration combined the Army, Navy, and the Air Force in 1950. Prior to that year, they had been held at separate times.

Memorial Day or Decoration Day is observed, in most states of the United States, the last Monday in May. It is a legal holiday and is observed in memory of those who died while serving the United States in war. The graves of the war heroes are decorated with flowers. It was first observed in 1866.