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CaMSS changes for Structured Family Care

As you are aware, the Public Health Emergency officially ended on May 11, 2023, with the Appendix K PHE flexibilities phasing out Nov. 11, 2023. During these flexibilities, individuals who were receiving Structured Family Care (SFC) could also receive Attendant Care (ATTC), Home and Community Assistance (HCA), and Transportation Assisted/Unassisted services. Many care managers have been working over the past several months to coordinate Service Plan updates, but there are still existing Service Plans where these services are overlapping.

CaMSS will be implementing a stop in the system to prevent any overlap in these services effective Jan. 1, 2024. To prevent any issues with updating Service Plans in the future, care managers must update existing Service Plans where Structured Family Care appears in the same months as Attendant Care, Home and Community Assistance, or Transportation. These updates should be coordinated immediately.

The CaMSS team will be monitoring these updates and will be sending a list of Service Plans that have not been updated to each area. Any issues resulting from timely updates not being done will require a help desk ticket to resolve. To avoid any issues, please don't delay making the appropriate updates.

