

The Department of Workforce Development invested federal and state funds to support the WorkINDiana program. **WorkINDiana enrolled its first student in August of 2011 and reached a total enrollment of 3,321 students by the end of May 2015.** To date, 2,697 students have completed a program and 2,043 students have earned the associated certification. Currently 159 students remain active in a program.



The WorkINDiana program offers short-term occupational training to adult education students resulting in industry-recognized certifications.

Nearly one third of Indiana’s workforce does not have the skills necessary to succeed in today’s workplace. That’s more than 900,000 Indiana residents. However, in an effort to raise the skill level of the adult population as well as meet workforce demands for middle skills attainment in a more effective way, the state embarked on a major restructuring of the adult education service delivery system. The restructure included refocusing the goal of adult education, adding basic occupational training opportunities (WorkINDiana), enhancing student support, and implementing new data systems to better track clients in the workforce and education training system.

WorkINDiana is a Department of Workforce Development initiative that involves a framework of approved certifications (see table to the right). To ensure success, WorkINDiana requires regional partnerships among their adult education centers, career and technical education centers, WorkOnes, community colleges, and local economic development representatives. Together these partners determine which careers from the certification framework are most relevant to their regions and then implement the requisite training programs.

To date, there are **more than 400 career certification programs located in 84 cities across the state** with additional programs being added throughout the year.

Framework: WorkINDiana Career Certifications	
Industry Sectors	Certifications
Health Care	Certified Nurse Aide (CNA)
	Emergency Medical Technician (EMT-B)
	Dental Assistant with Limited Radiography License (LRC)
	Home Health Aide (HHA)†
	Medical Assistant (CCMA)†
	Medical Coder/Billing Specialist (CPC, CCA† or CBCS)
	Patient Access (CHAA)
	Pharmacy Technician (C.Ph.T.)
	Phlebotomy Technician (CPT† or PBT†)
Information Technology	Computer Support Specialist (CompTIA A+ or with CompTIA Security+ or Network+)†
	Electronics Technician (EST, ESA-4† or CET)
Business Administration & Support	Administration Assistant (IC3 or MOS)
	Bookkeeper (QuickBooks†)
	Customer Service/Call Center (TSIA CSP-1†, NRF Customer Service and Sales†, CBP +IC3†)
Advanced Manufacturing	CNC Machine Operator (CNC)
	Entry Welder (AWS)
	Heating and Cooling Technician (EPA 608)
	Production Worker (MSSC CPT)
	Underground/Surface Coal Mining (MSHA 5023)
Transportation and Logistics	Automotive Service Technician (ASE)
	Laborers and Material Movers (MSSC CLA or MSSC CLA + Forklift Driving)
	Truck Driver, Heavy and Tractor Trailer (CDL-A)
	Truck Driver, Light and Tractor Trailer (CDL-B)
Hospitality	Hospitality Staff (START)

† Conditional pending results of pilot.