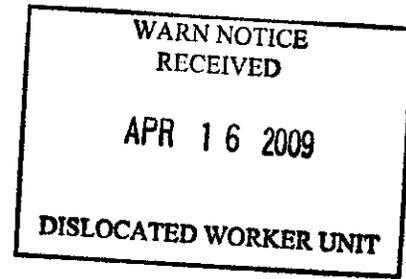




April 13, 2009

VIA OVERNIGHT DELIVERY

Mr. William Miller
Director, Career Services
IN Dept. of Workforce Development
Indiana Government Center South
10 North Senate
Indianapolis, IN 46204



Dear Mr. William:

This letter will serve as notice as required by the Worker Adjustment and Retraining Notification (W.A.R.N.) Act.

We continue to review our business and make the necessary changes to ensure our processes are the most cost efficient. As a result of such changes, we have made the decision to reduce our workforce. This reduction will include certain employees working at the following location:

IND: Indianapolis International Airport, IN 46241

Specifically, 47 employees will be laid off on June 16, 2009 or within the 14-day period beginning on June 16, 2009. We currently cannot predict whether these lay offs will be temporary or permanent. However, in light of the present circumstances, they will remain in effect for the foreseeable future, and we cannot say whether any of these affected employees will be recalled.

The following Unions represent the employees who will be affected by the reductions. By separate letter, United has described its plans to the Union officials set forth below:

Richard A. Delaney
President and General Chairman
International Association of Machinists
And Aerospace Workers – District Lodge 141
1771 Commerce Drive, Suite 103
Elk Grove Village, IL 60007

Robert Roach
General VP of Transportation
International Association of Machinists
And Aerospace Workers
9000 Machinist Place
Upper Marlboro, MD 20772

The numbers of affected employees are listed below.

Employee Group	No. of Affected Employees	Job Title
IAM	45	Customer Service Rep
SAM	2	Salaried and Management

Any option rights for affected employees will be governed by the applicable collective bargaining agreement and/or company policy.

If you have any questions please do not hesitate to contact HR Manager Adam McCoy's designee at 847.700.3172. You may also send an E-mail to hrhelp@united.com

Sincerely,

Curt Burghardt
Managing Director, Employee Services and Administration