



TELESERVICES DIRECT

The Smart Choice

Jennifer Long
Indiana Department of Workforce Development
10 North Senate Avenue
Indianapolis, IN 46204

October 6, 2010

RE: Closing of TeleServices Direct's call center in Greenwood, Indiana

Dear Ms. Long:

Due to the loss of business volume, TSD is closing our Greenwood Indiana location effective December 4, 2010. TSD notified its employees of the same in an October 5, 2010 memorandum. At this time, it is projected that the final date for personnel separations will occur on or about December 4, 2010. There is no union representation at this facility and bumping rights do not exist. The closing of the Greenwood, Indiana call center will affect approximately 110 full time and 150 part time employees.

For further questions and information, please contact Steve Lair, 5305 Lakeview Parkway South Drive, Indianapolis, IN 46268 or by telephone at (317) 216-2240.

Please accept this as official notice of the call center closing of TeleServices Direct's Greenwood facility.

Sincerely,

Steve Lair
Chief Administrative Officer

A Division of Career Horizons, Inc

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