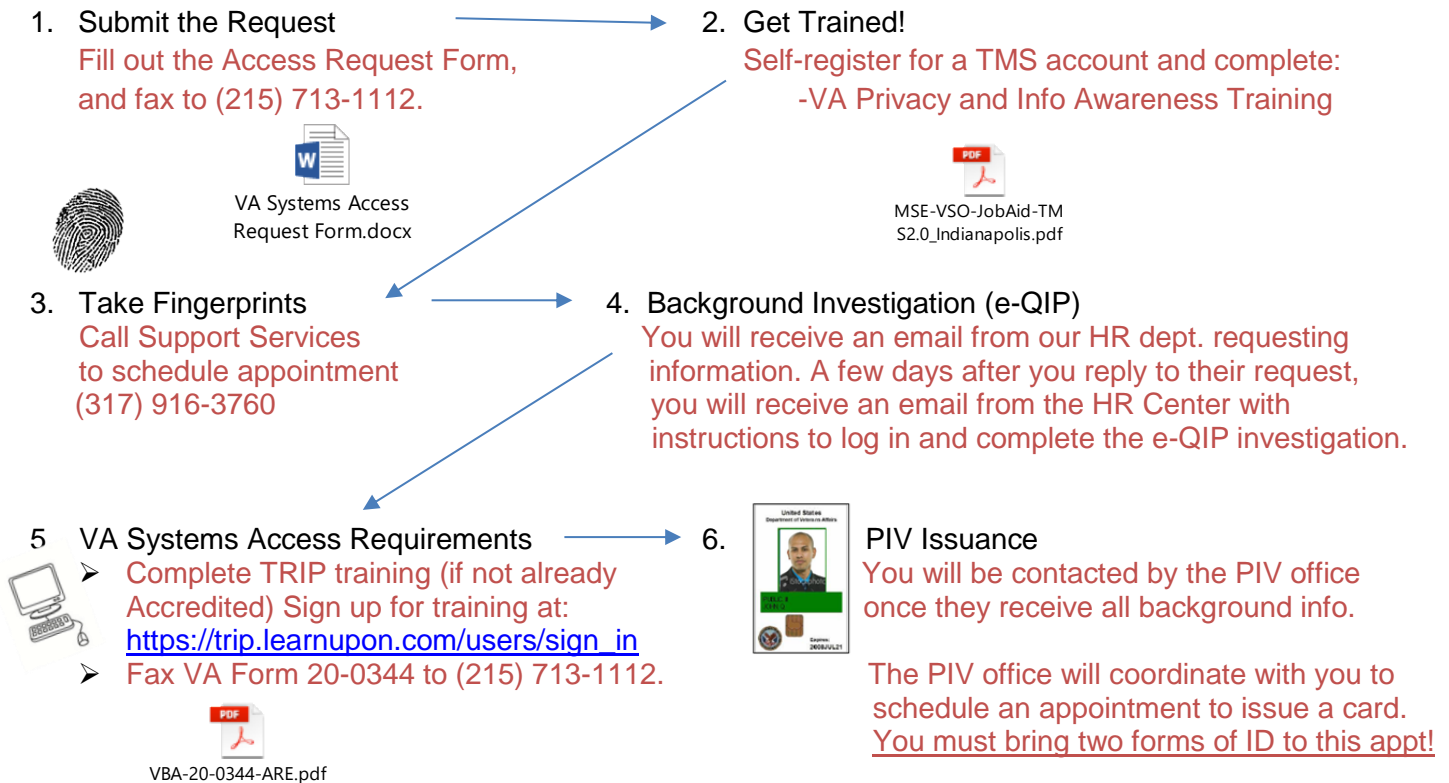




How to Obtain an Affiliate VA PIV Card for Indiana stakeholders

Please follow the steps below and coordinate with our local offices to obtain a PIV card and VA systems applications. This process applies only to Indiana non-federal employees only.



PIV Renewal and PIN Reset

PIV Renewal: Approximately 45 days prior to your card expiring contact the Indianapolis Support Services Division at (317) 916-3760 to make an appointment to reissue a PIV card.

PIN Reset: You must bring your PIV card into the PIV Office to get the PIN reset. Call (317) 916-3760.

Training Links and Important Contacts

Training/Resources

Veterans Benefits Management System (VBMS)

- ❖ [VSO Corner](#)
- ❖ [VBMS Users Guide](#)

Stakeholder Enterprise Portal (SEP)

- ❖ [SEP Home Page](#)
- ❖ [SEP User Guide](#)

Contacts

PIV Badge: (317) 916-3760
HR office: (317) 916-5425
Training: (317) 916-3400

Computer/Citrix Access Gateway (CAG) issues: (855) 673-4357

***** TO MAINTAIN YOUR PIV CARD AND VA SYSTEMS ACCESS YOU MUST!!!

1. Protect Veterans Personal Identifiable Information Always!
2. Stay current with VA Privacy and Information Awareness Training annually
3. Log into CAG and VA applications monthly.