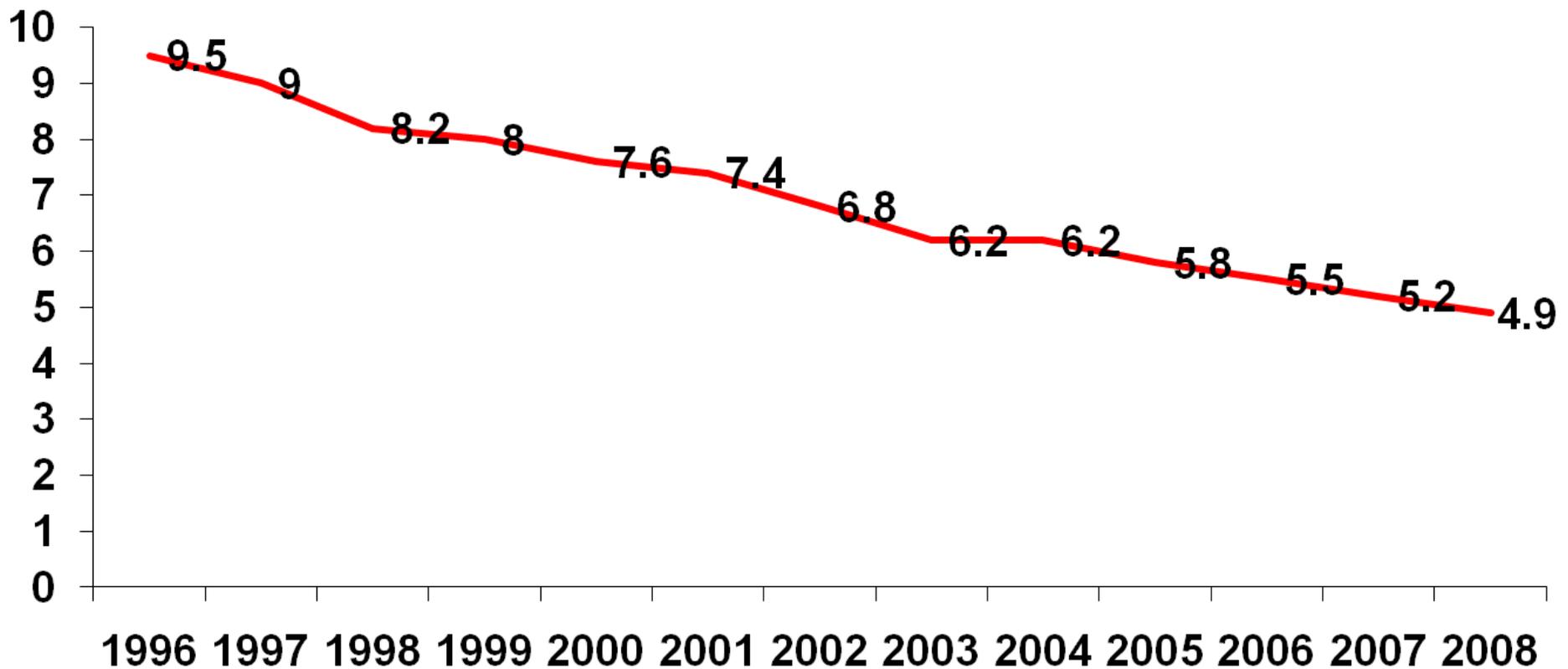


# **How Are We Doing?**

## **IDOL Metrics**

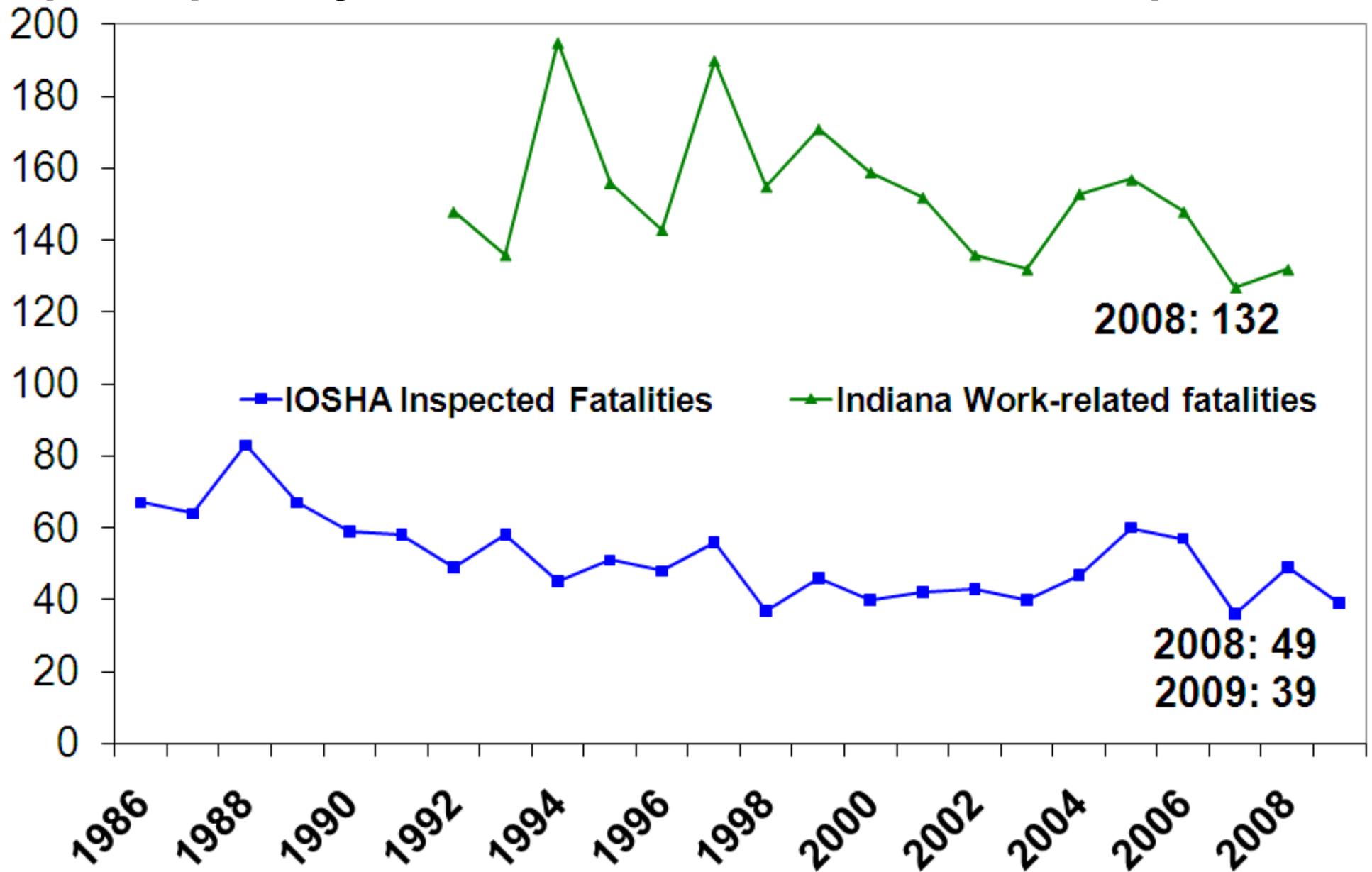
Q4 2009

# Indiana Non-Fatal Injury & Illness Incident Rates

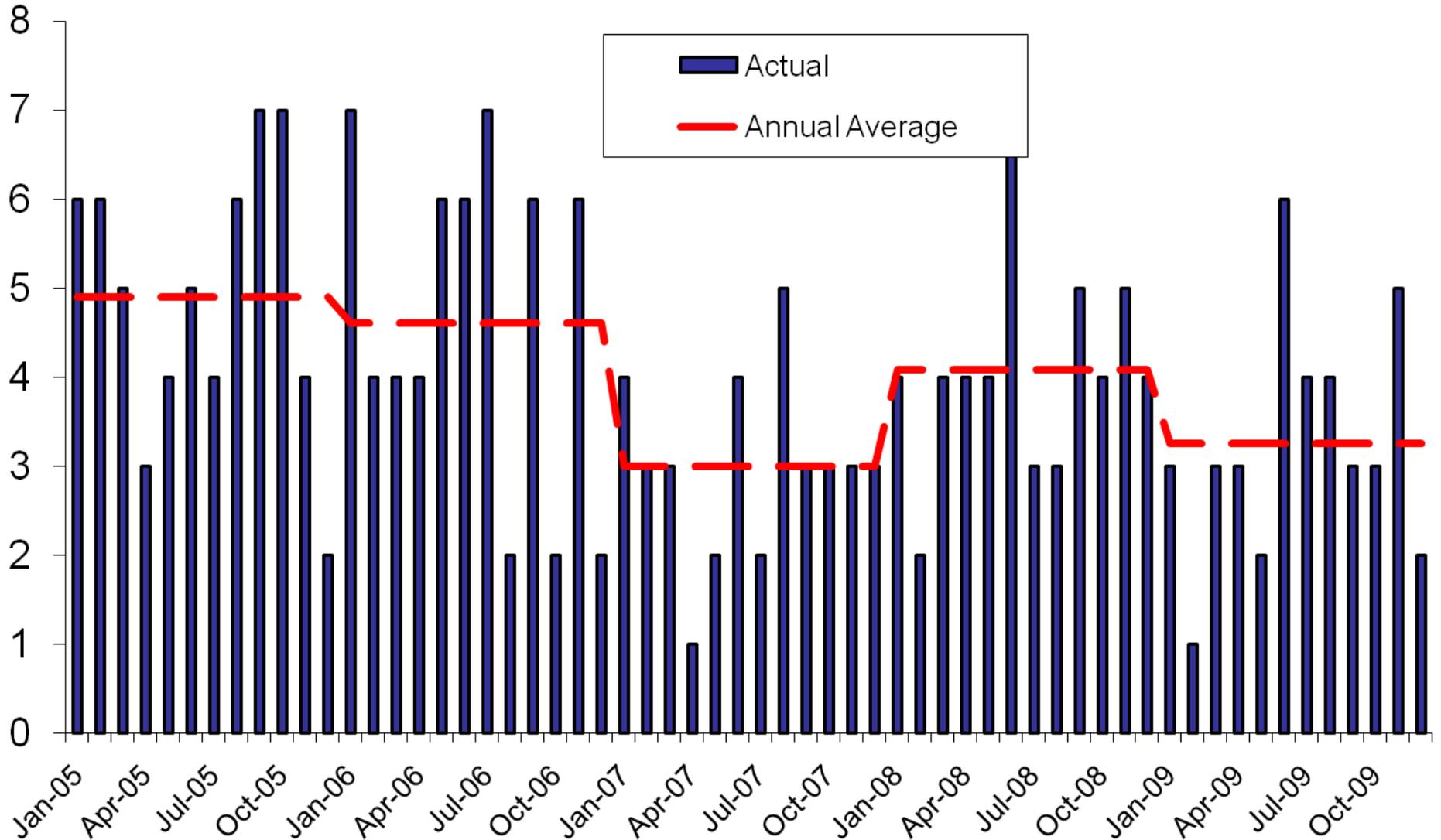


Incident Rate = Number of non-fatal Injuries & Illness per 100 Employees

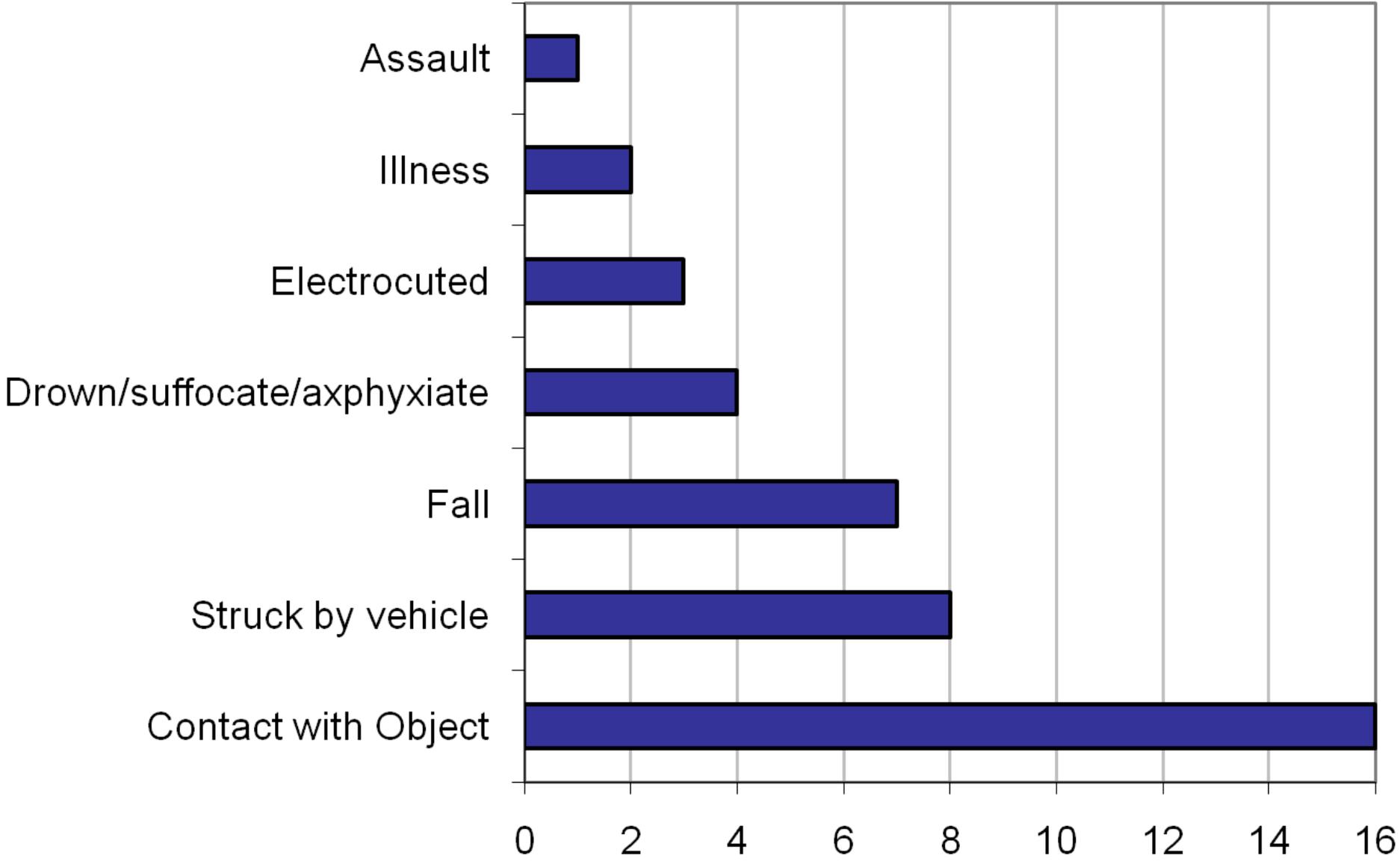
# “Advancing the safety, health and prosperity of Hoosiers in the workplace”



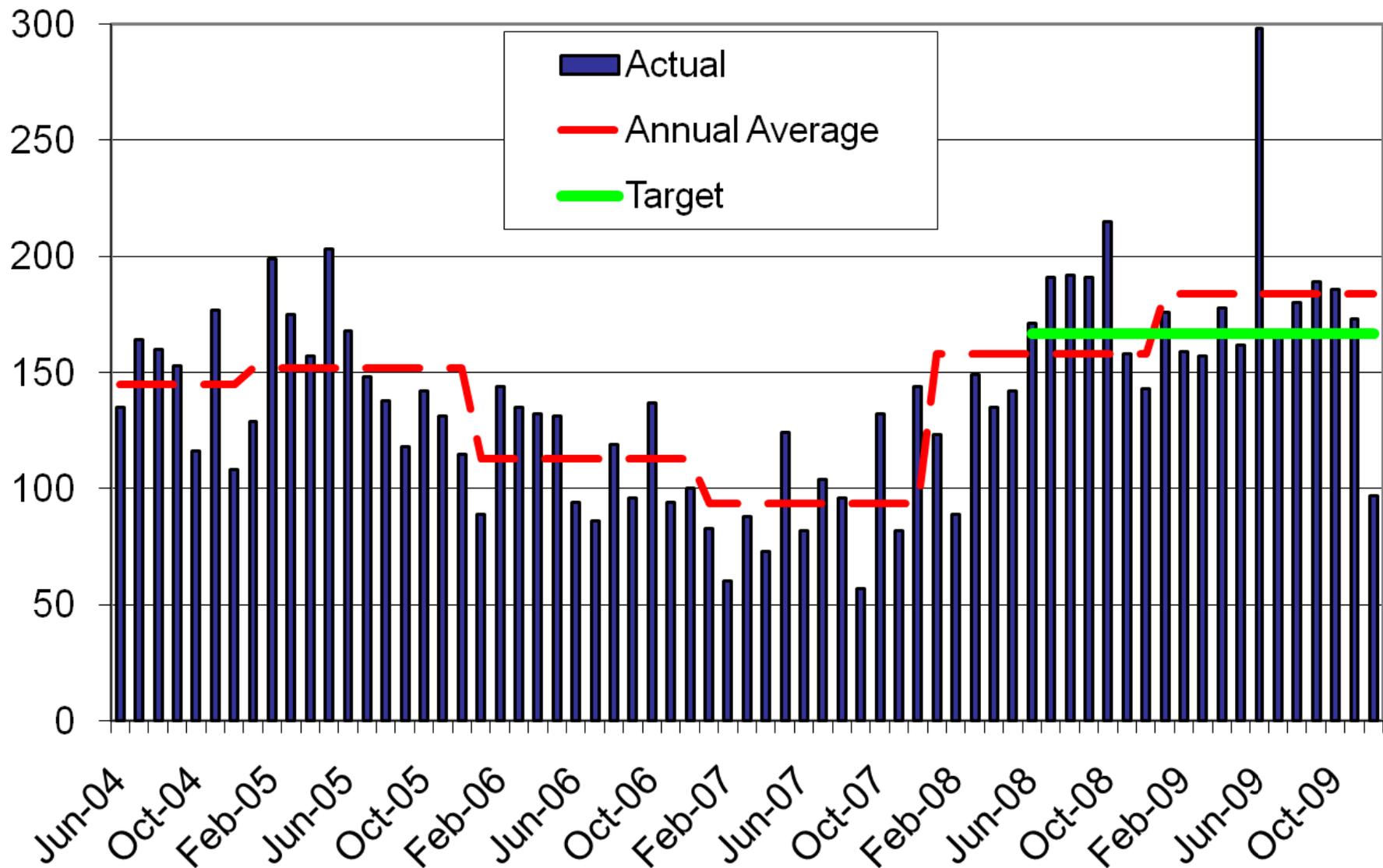
# 2005 -2009 Number of OSHA Inspected Fatalities



# 2009 IDOL Inspected Fatal Events



# IOSHA: Number of Inspections

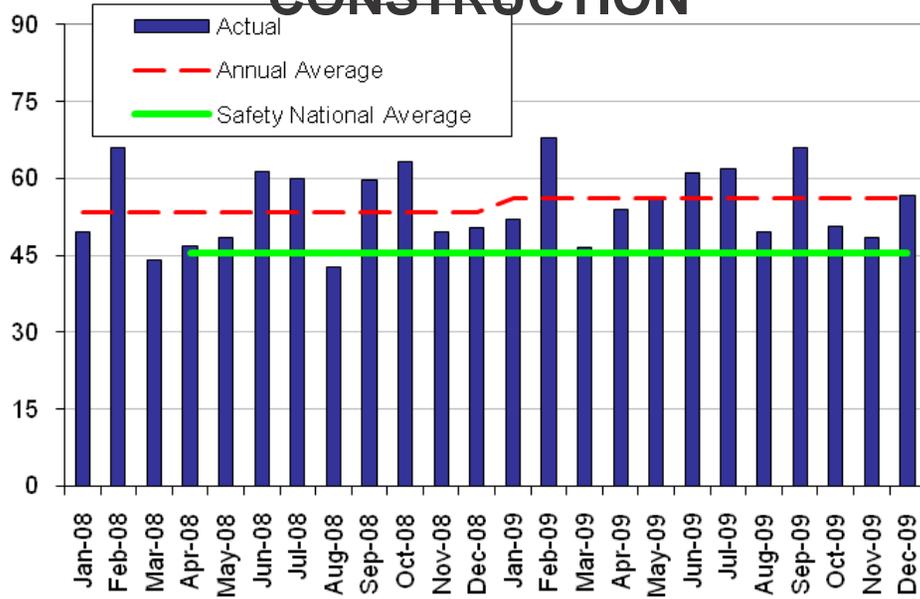


**Discussion:** Inspections from recent months may not be finalized and are have not been entered into the NCR system. Therefore an increase in latter months is to be expected.

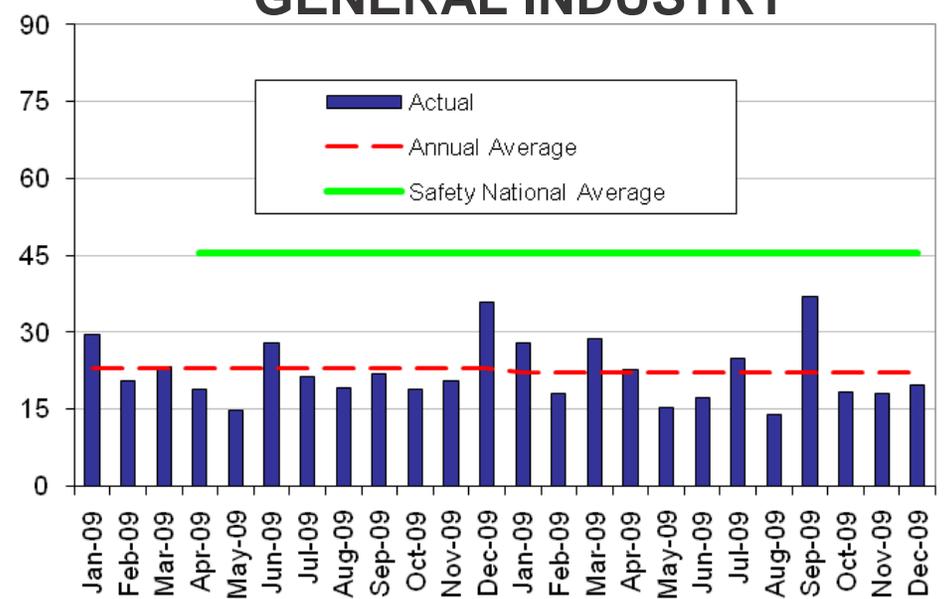


# IOSHA Lapse time by Division

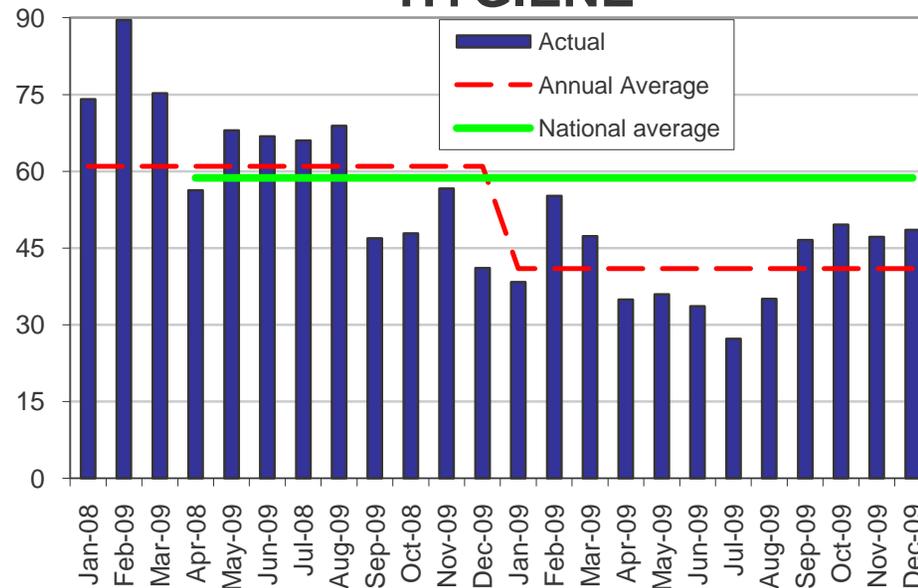
## CONSTRUCTION



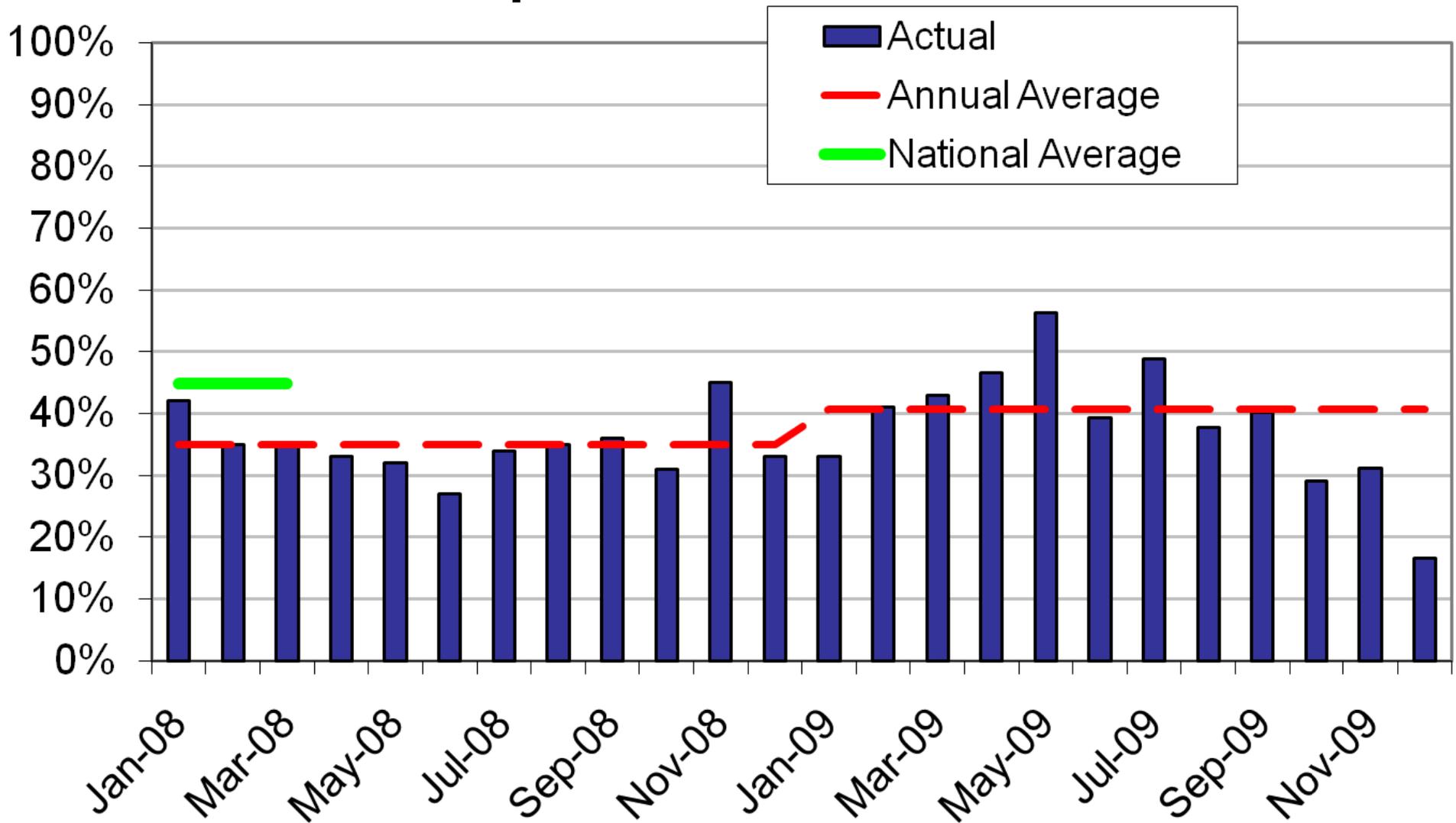
## GENERAL INDUSTRY



## HYGIENE



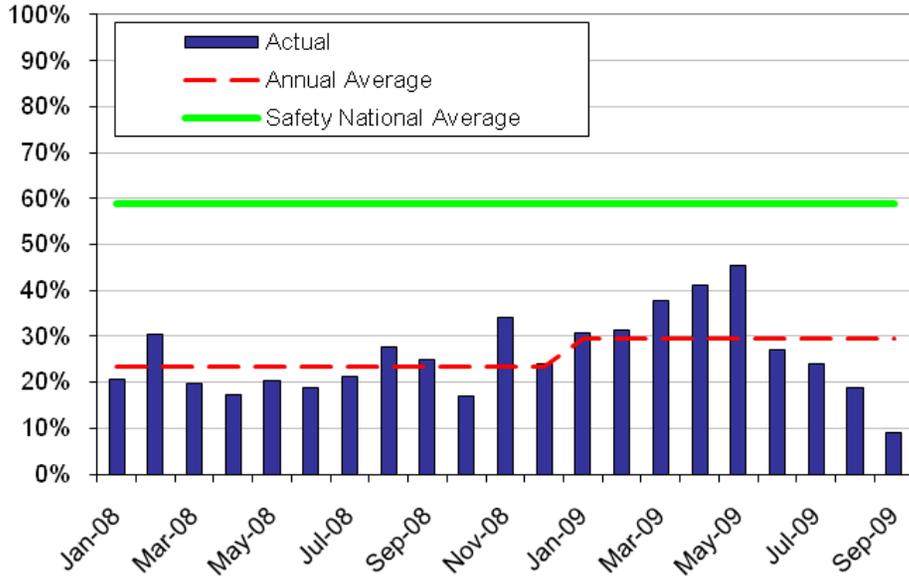
# IOSHA: Inspections with Violations



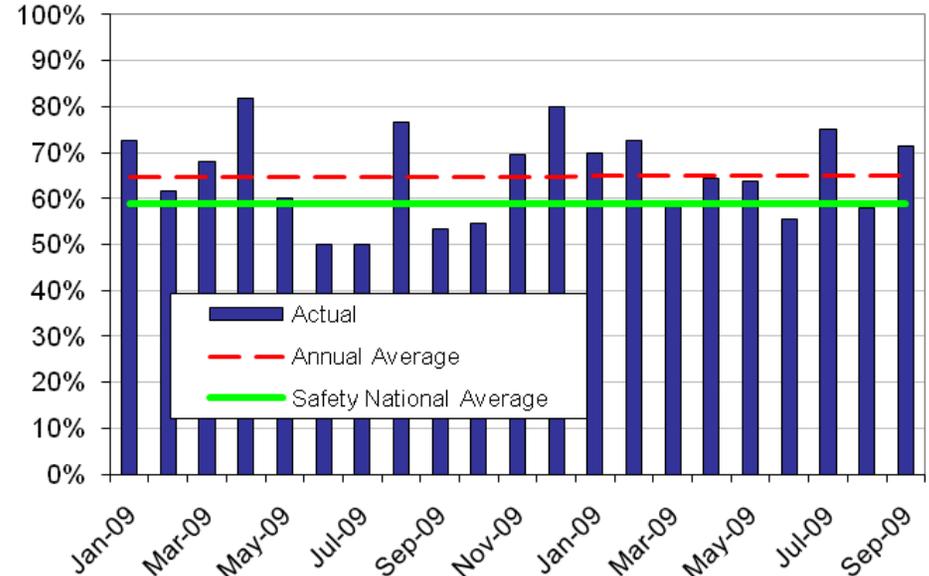
**Discussion:** Inspections from recent months may not be finalized and are have not been entered into the NCR system. Therefore the data for more recent months will fluctuate.

# OSHA: Inspections with Violations by Division

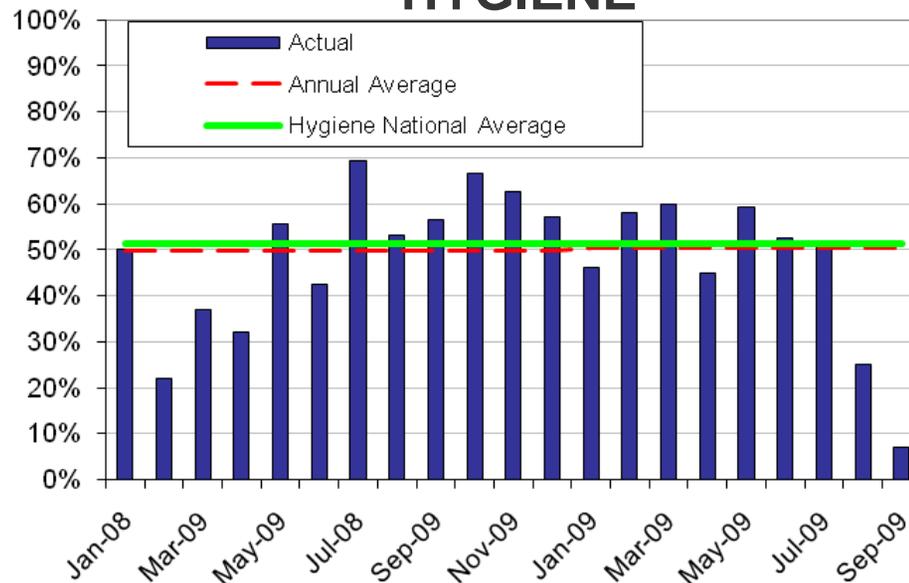
## CONSTRUCTION



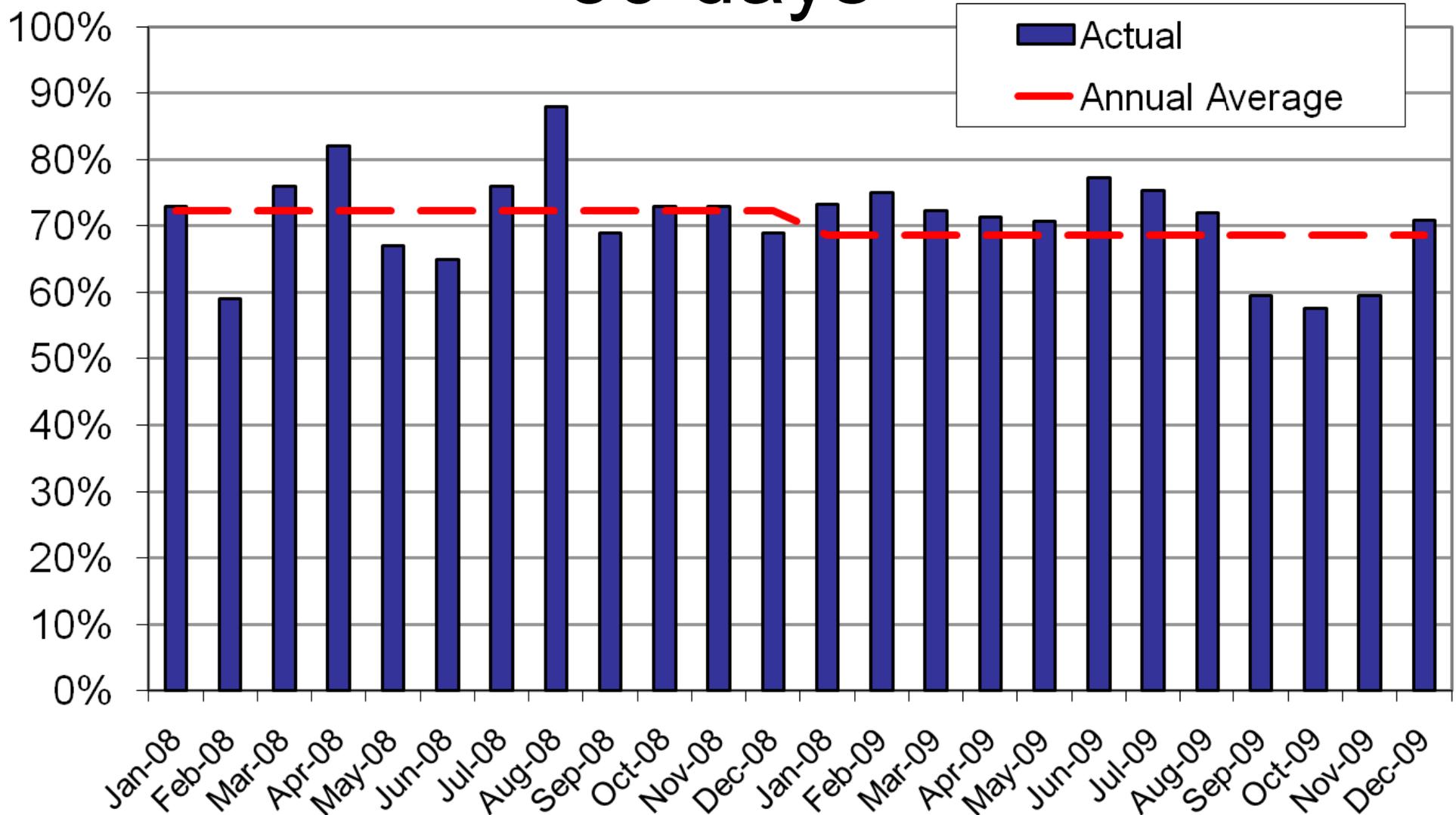
## GENERAL INDUSTRY



## HYGIENE

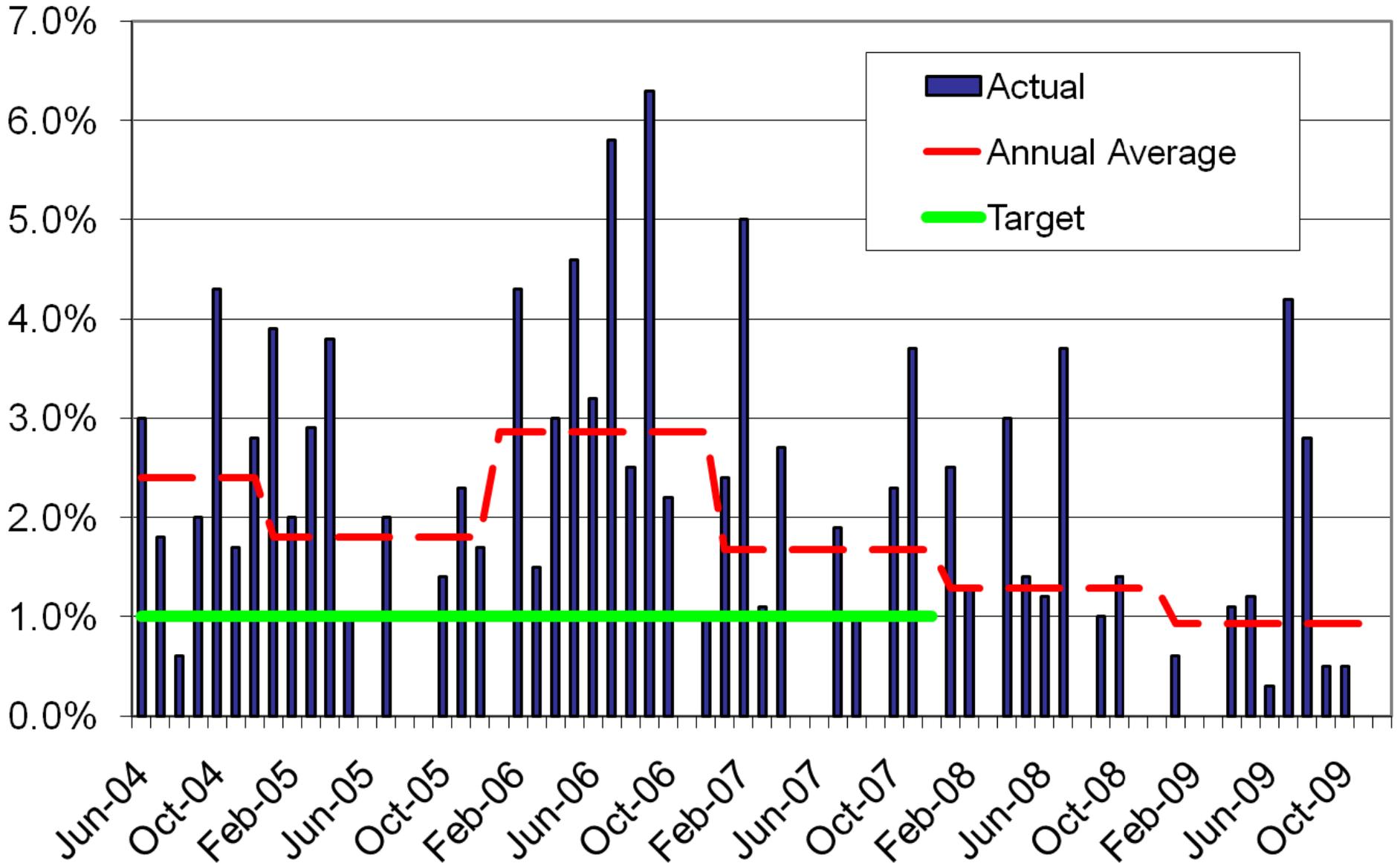


# IOSHA: Penalties due paid within 30 days

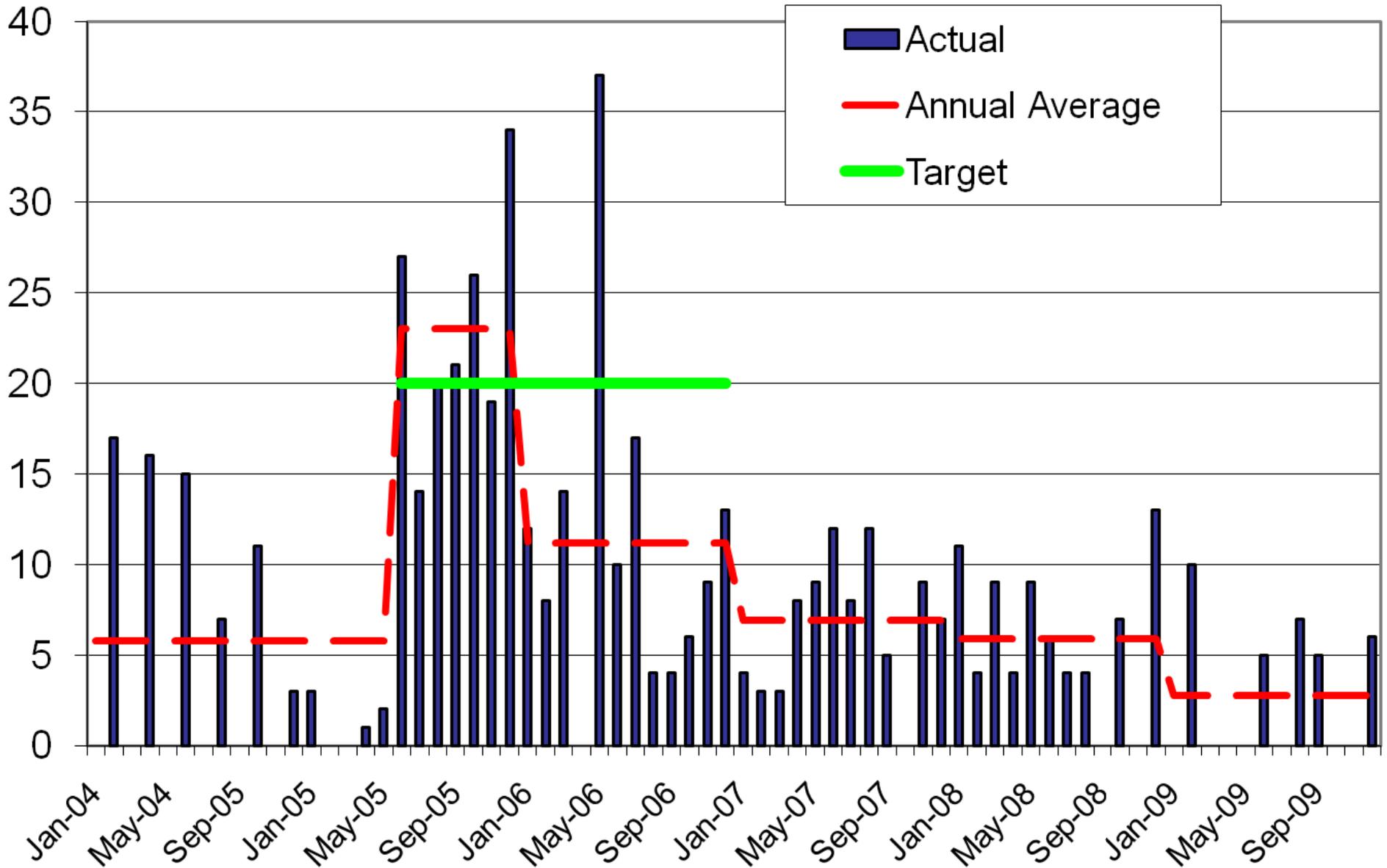


**Discussion:** The data does not include cases that are outstanding but less than 30 days old. Nor does the data include BSR cases.

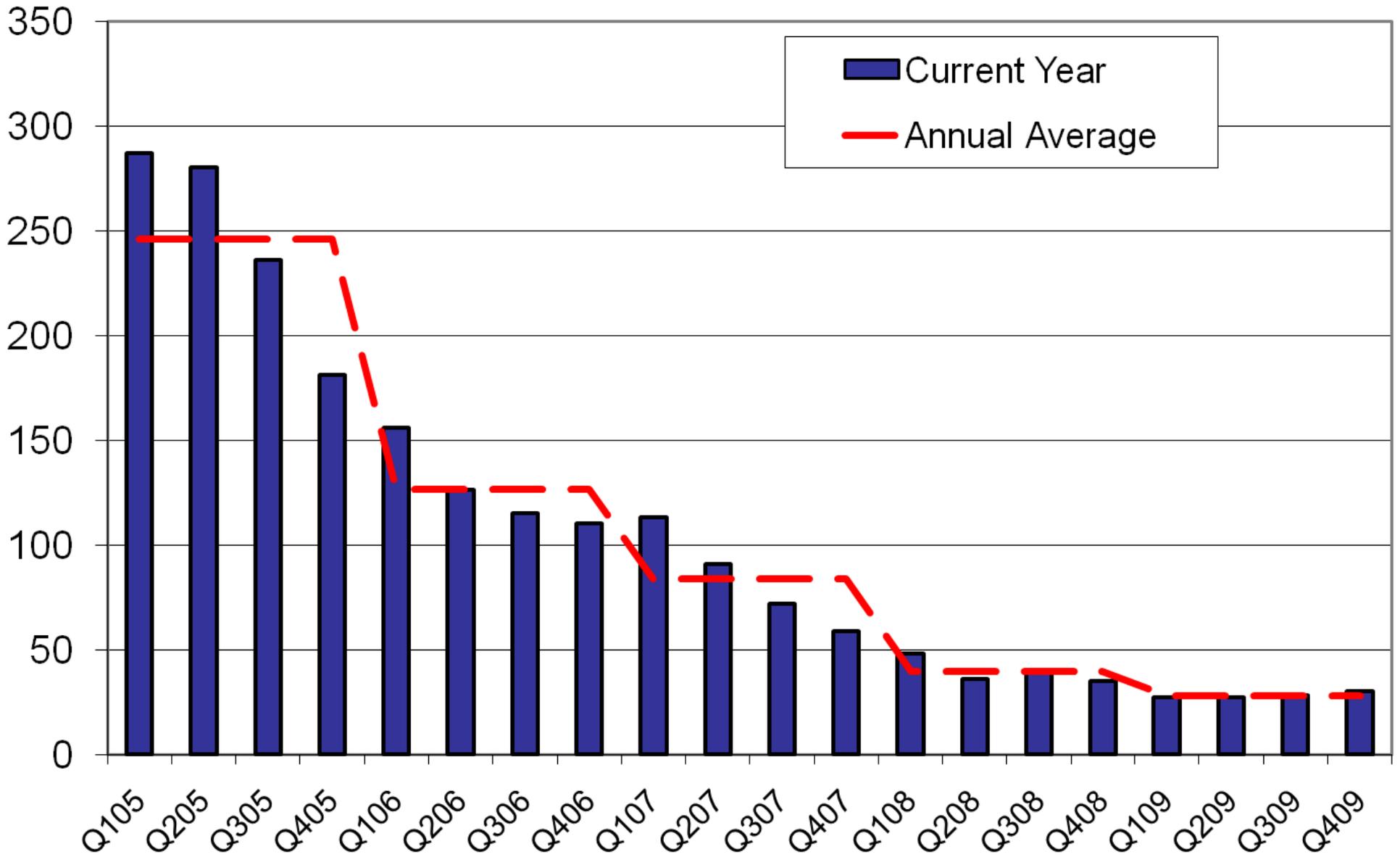
# Percent of Contested Safety Orders



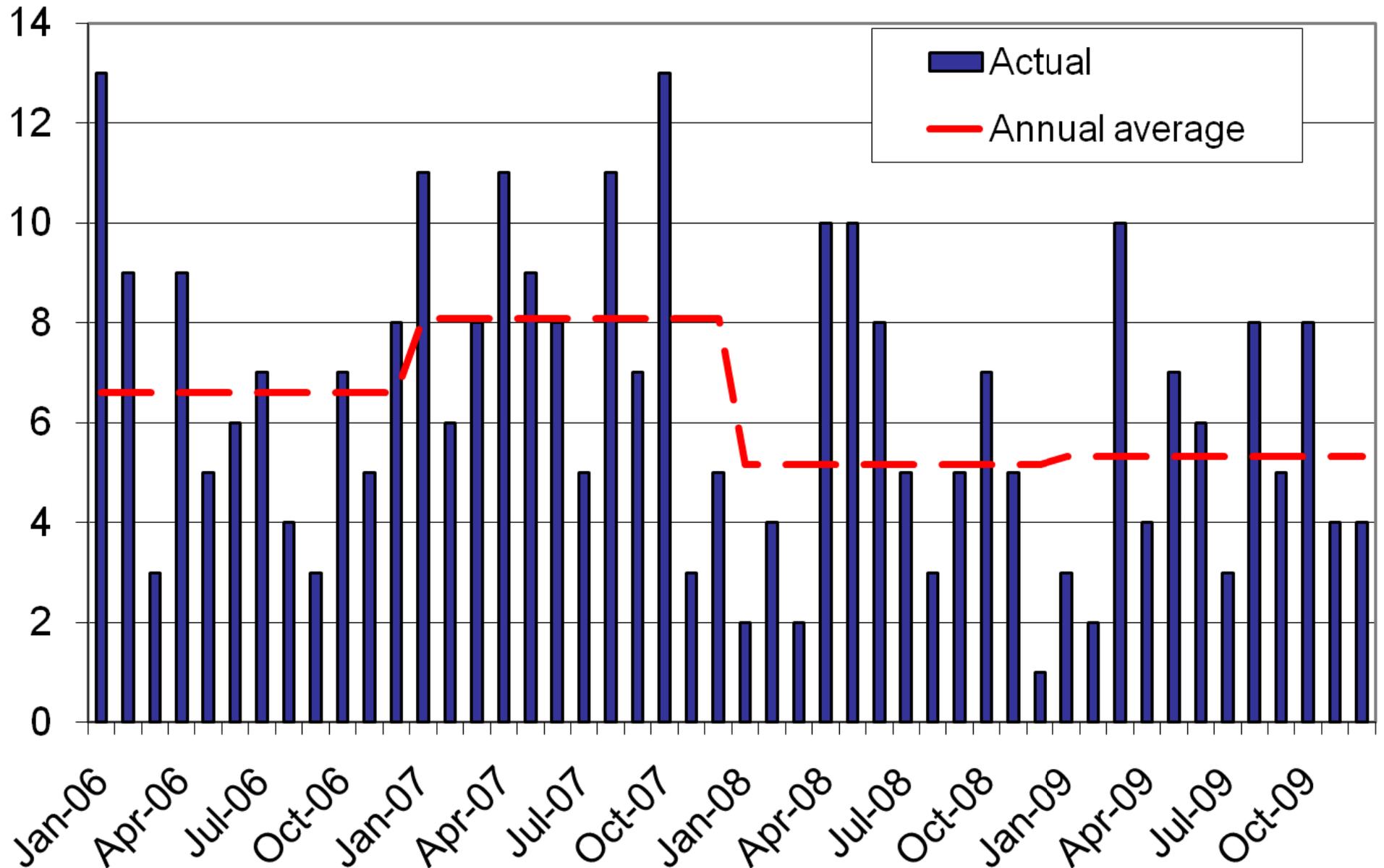
# BSR: Cases Closed



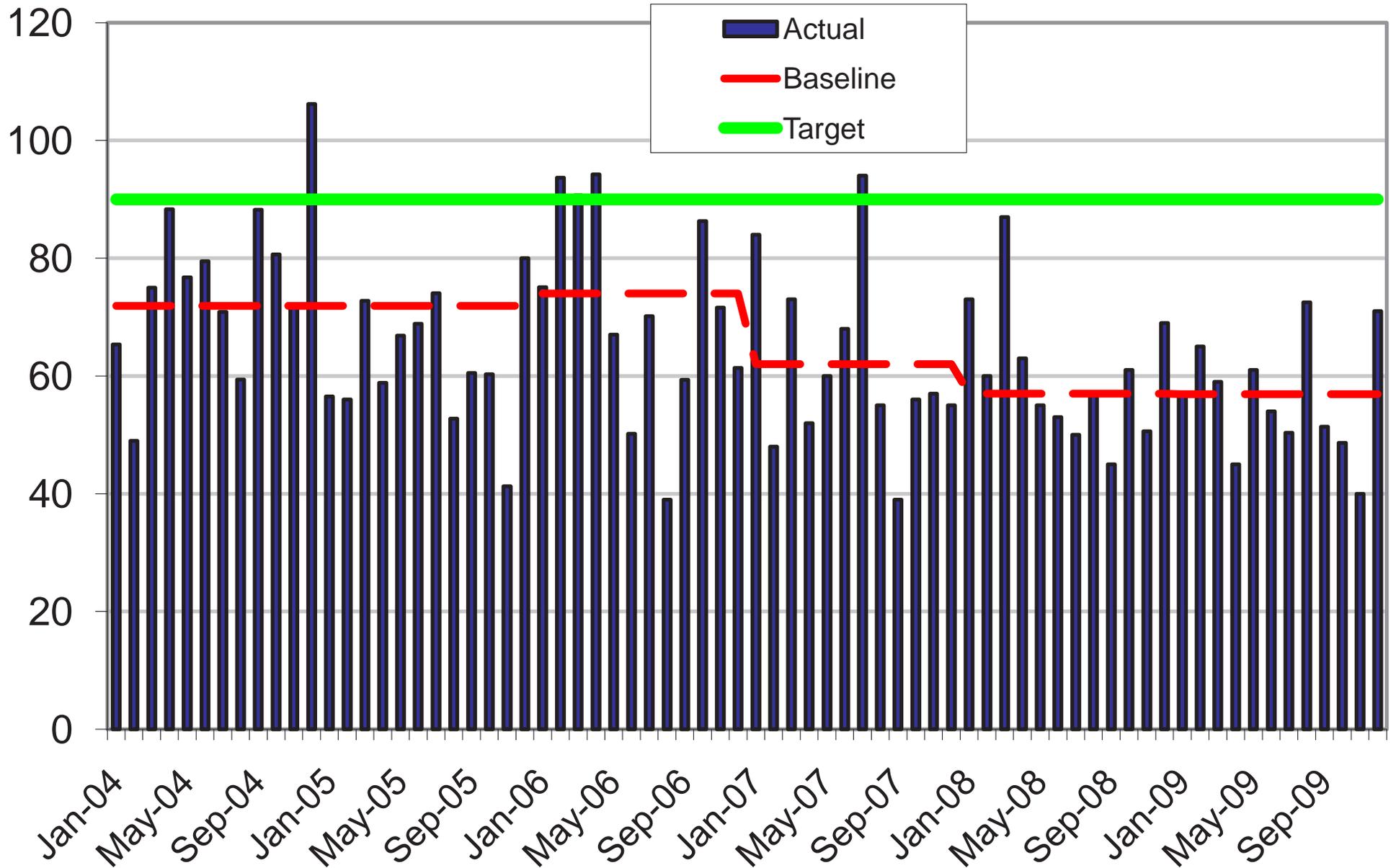
# BSR: Cases pending



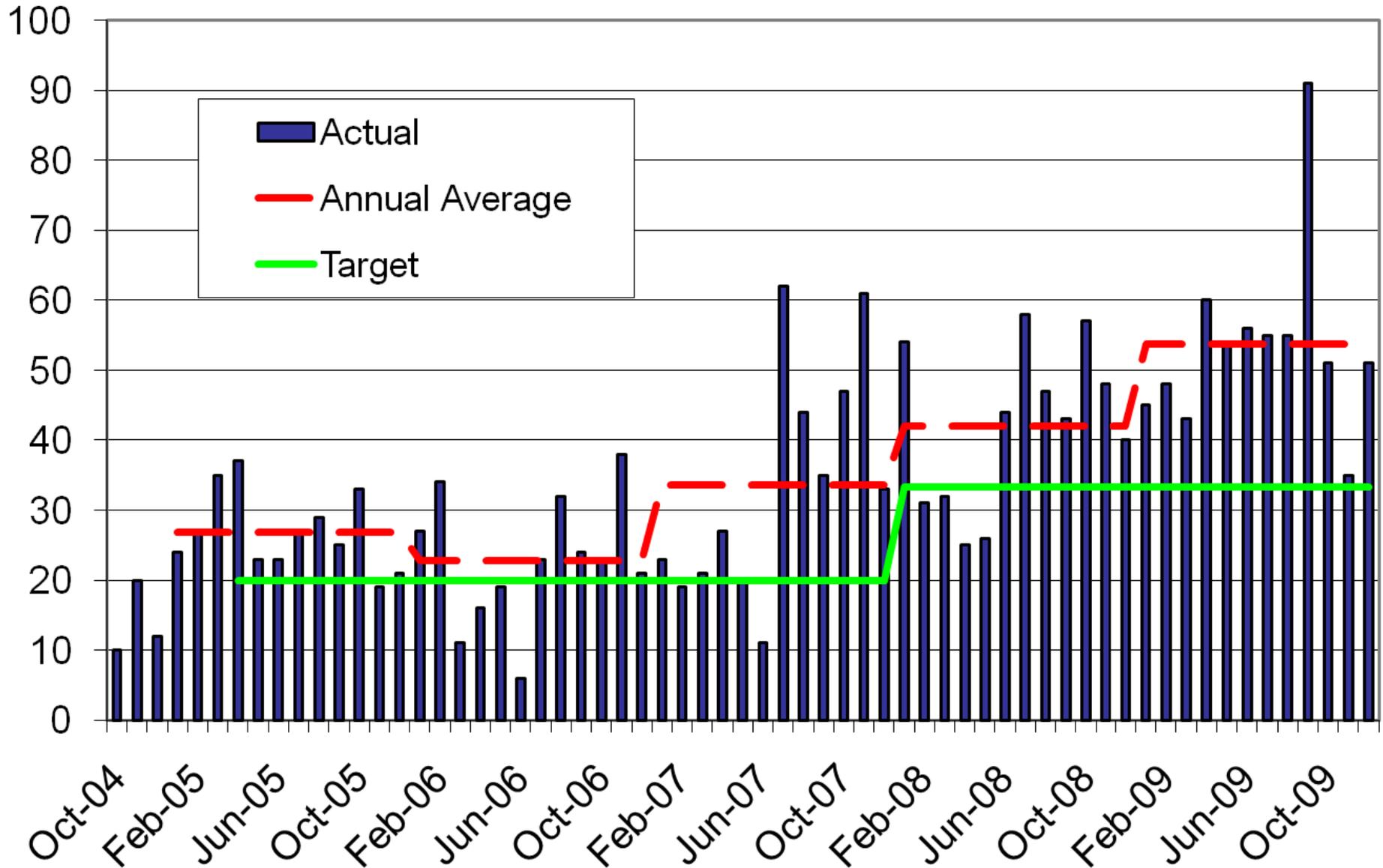
# Whistleblower Cases Closed



# Whistleblower Case Time Open

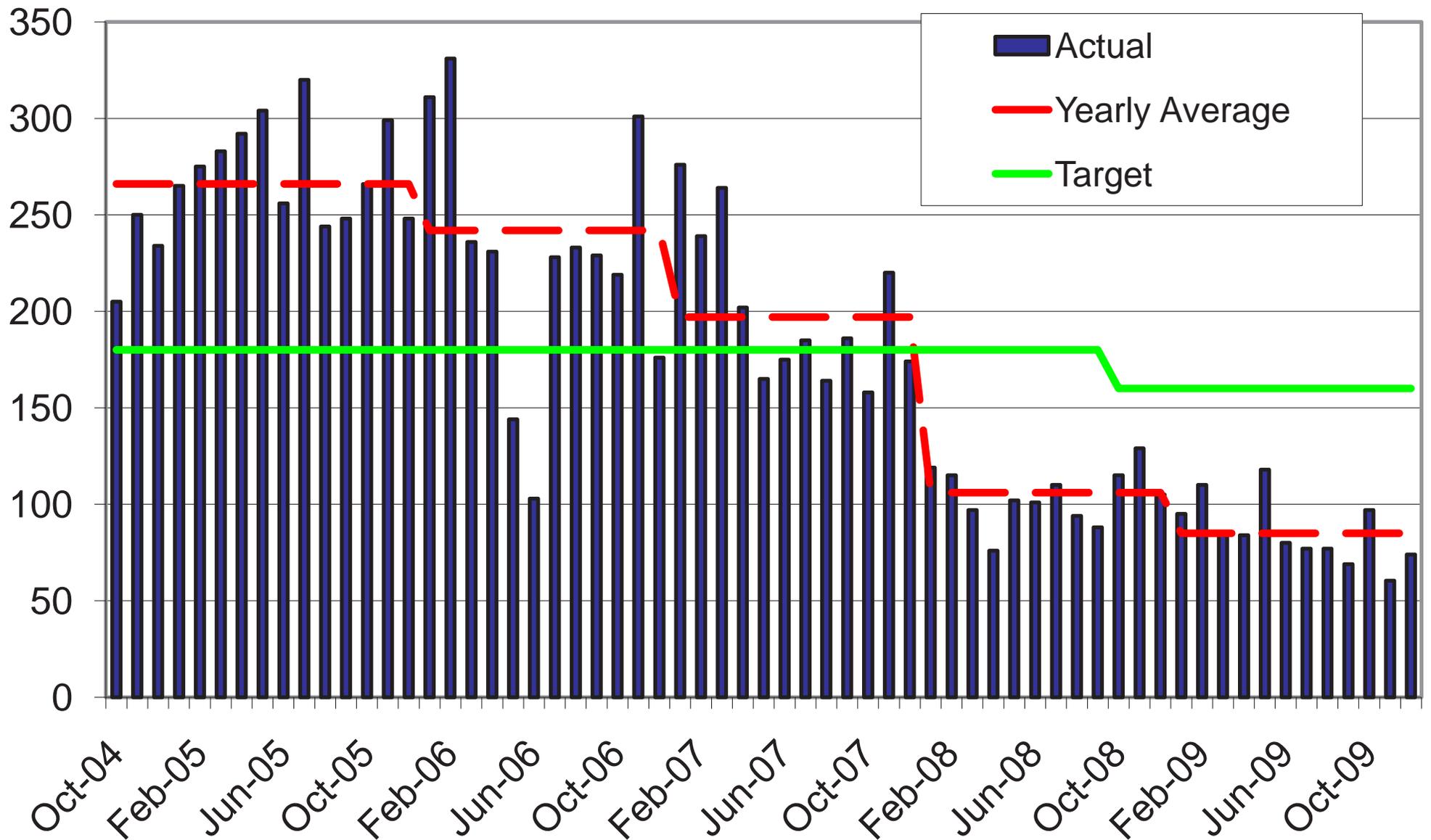


# INSafe Consultations

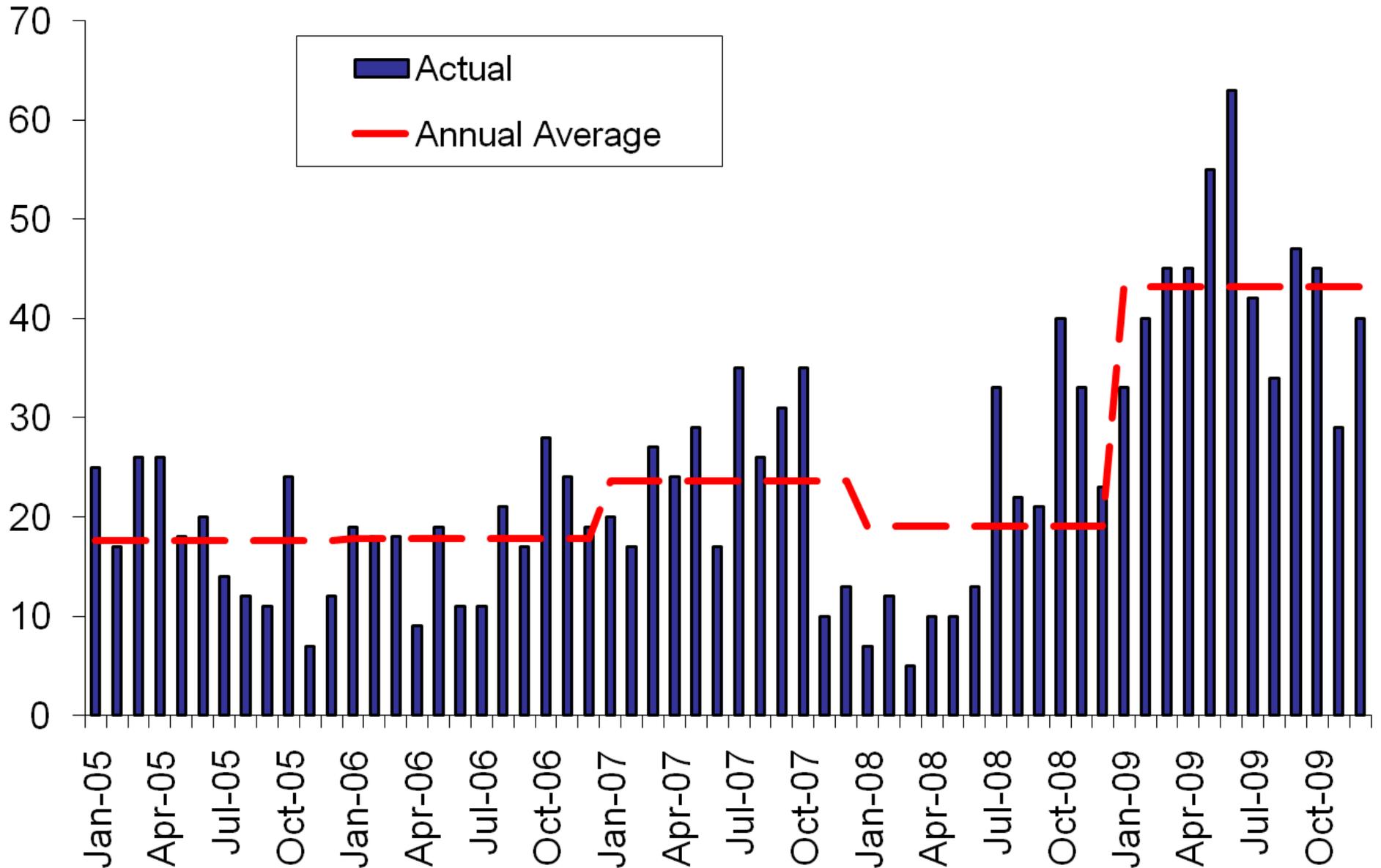


For Calendar Year 2010 the Target will be increased to 40 each month

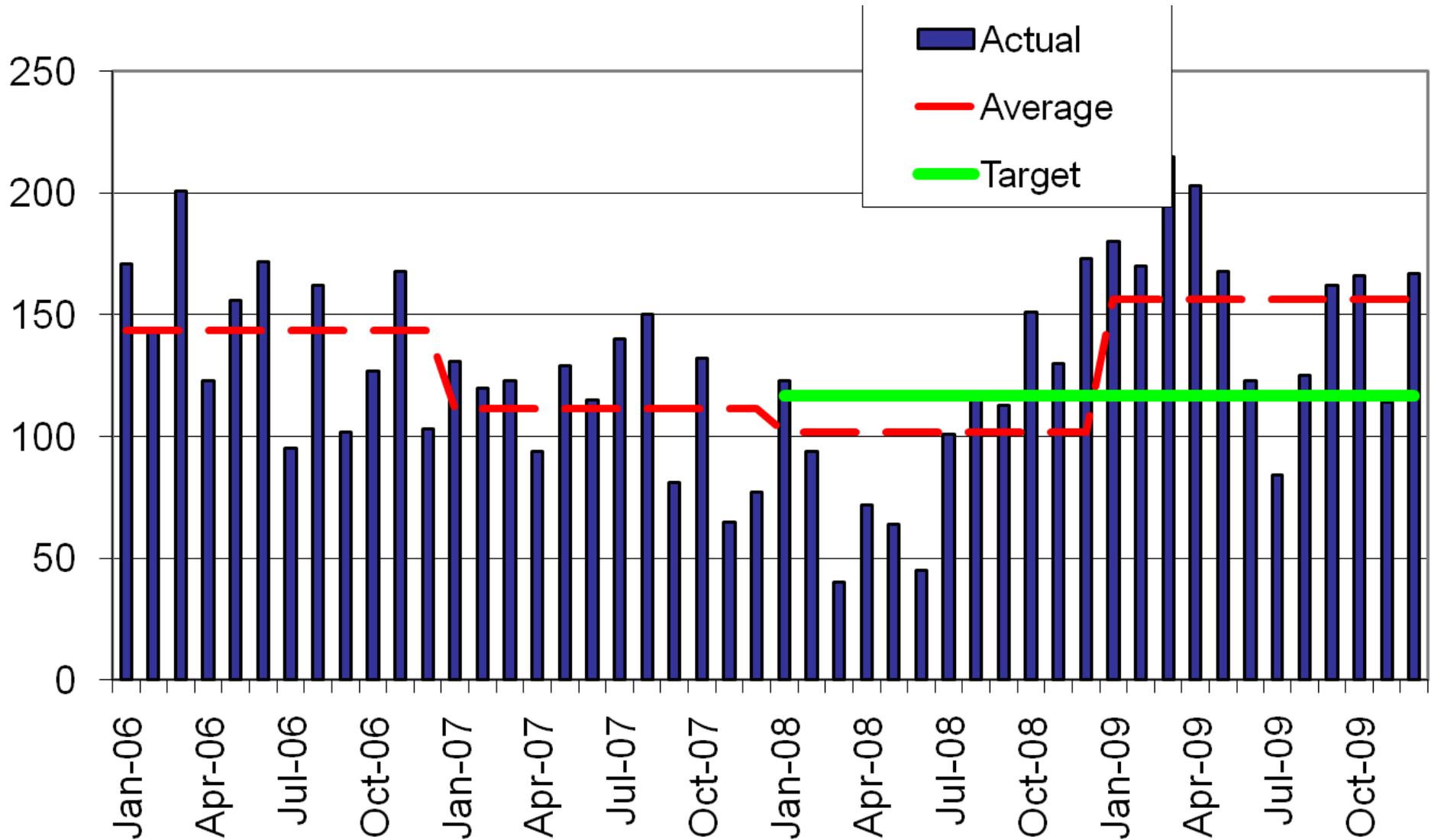
# INSafe: Average time to complete Consultation



# INSafe Training & Interventions

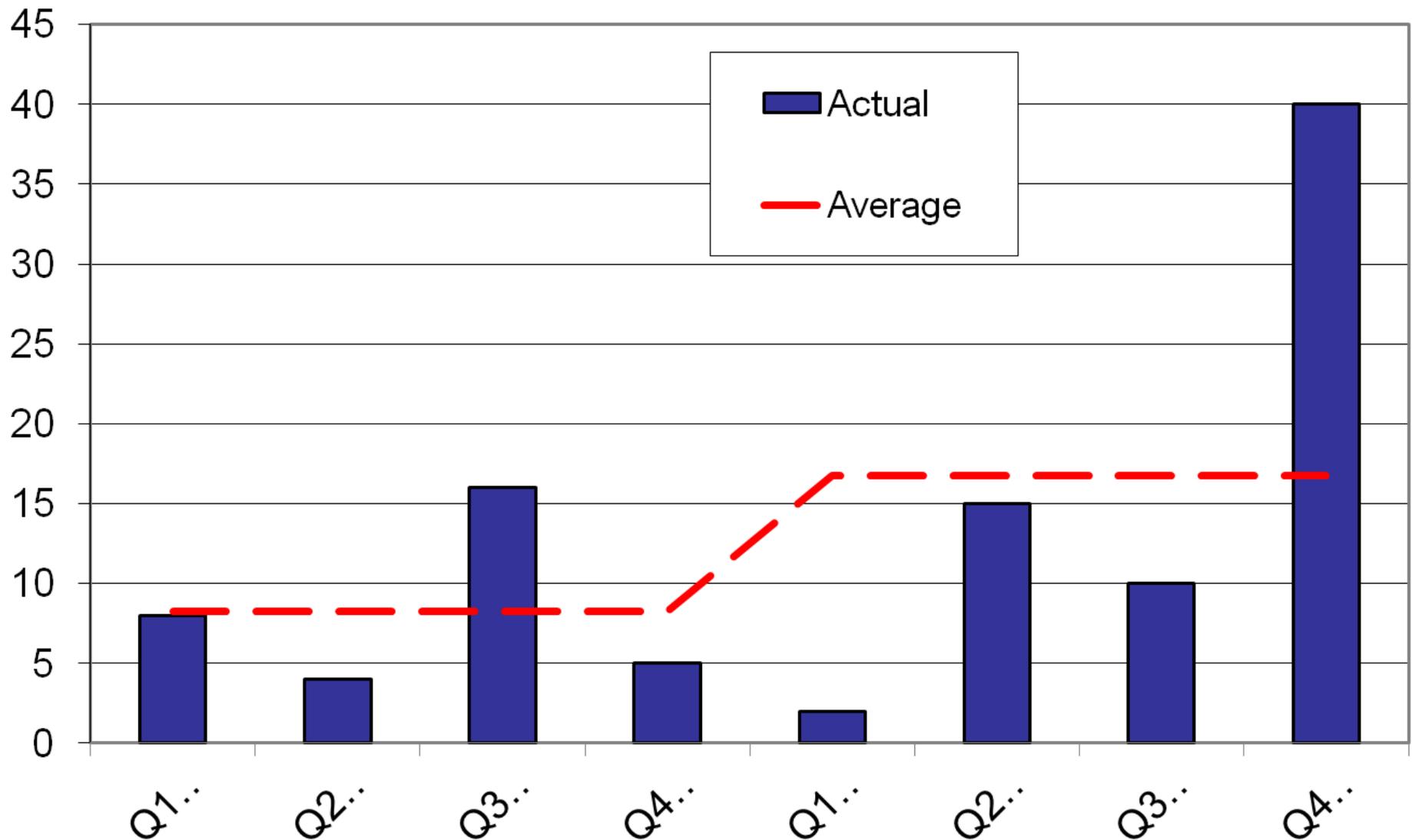


# Child Labor Inspections



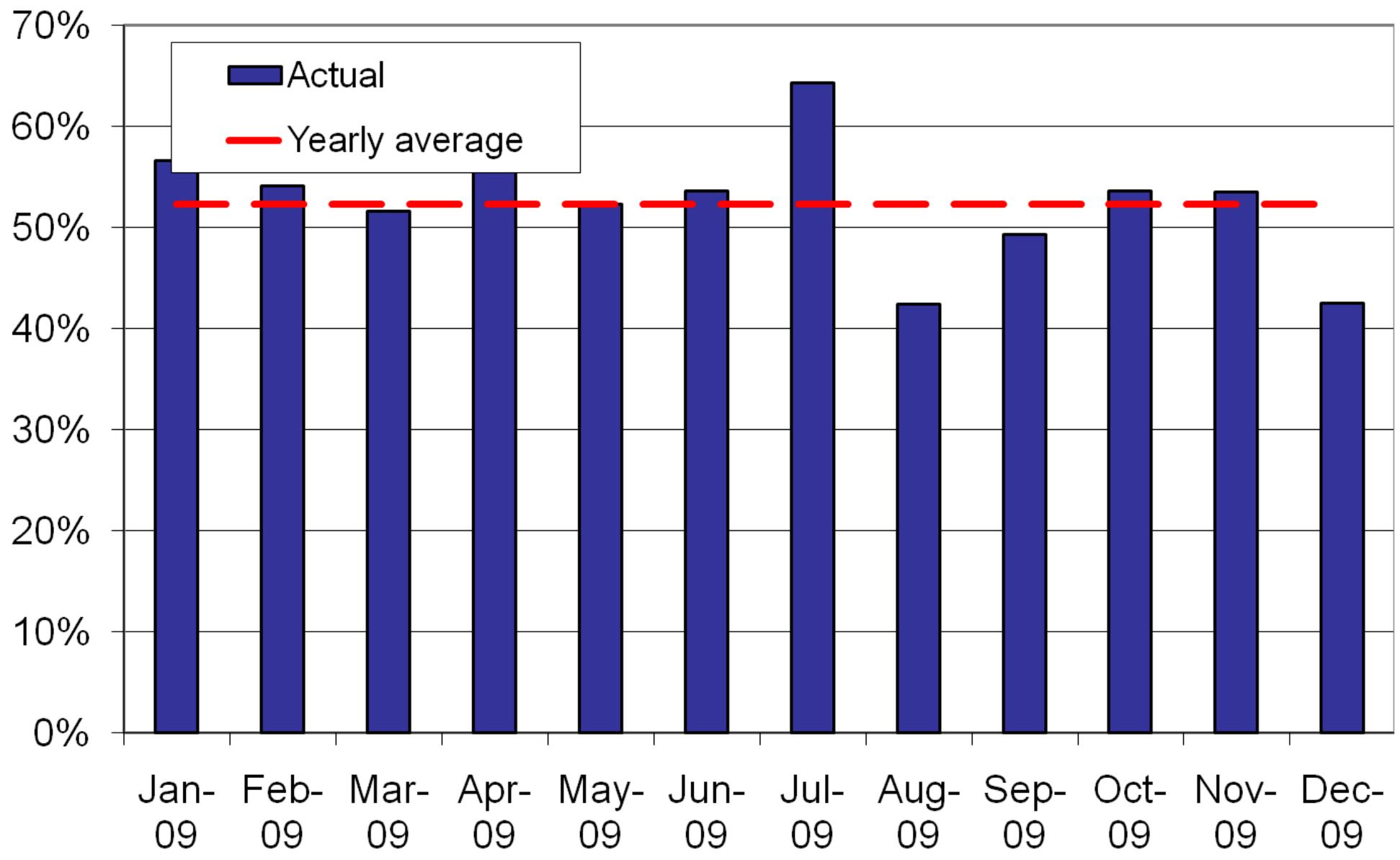
**Discussion:** Beginning in January 2010 the target will be changed to reflect an average of 30 inspections per working Child Labor inspector.

# Child Labor Training

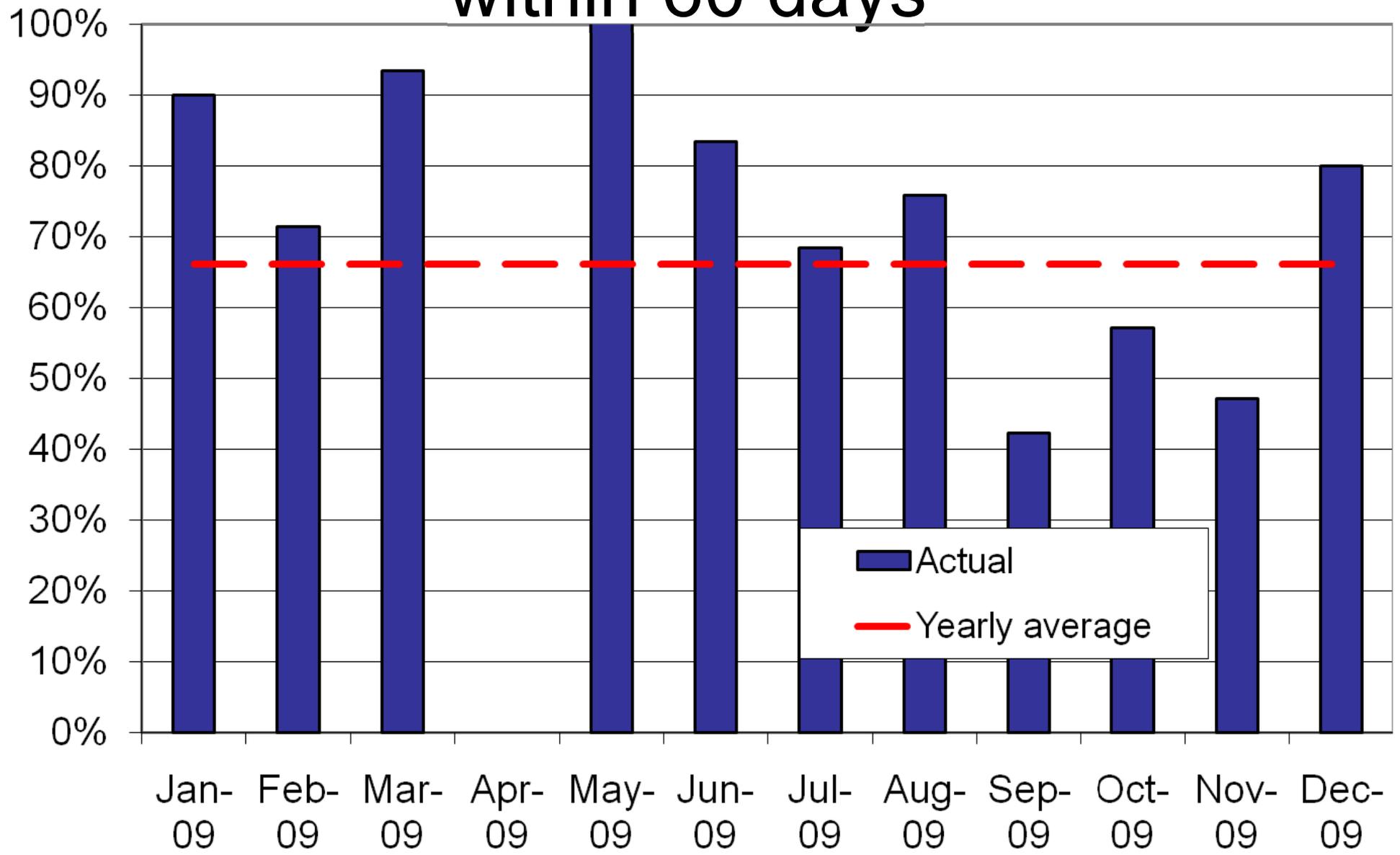


**Discussion:** Training is defined as a presentation by a Bureau of Child labor representative with the purpose of learning about child labor laws.

# Child Labor: Percent of Inspections with Violations

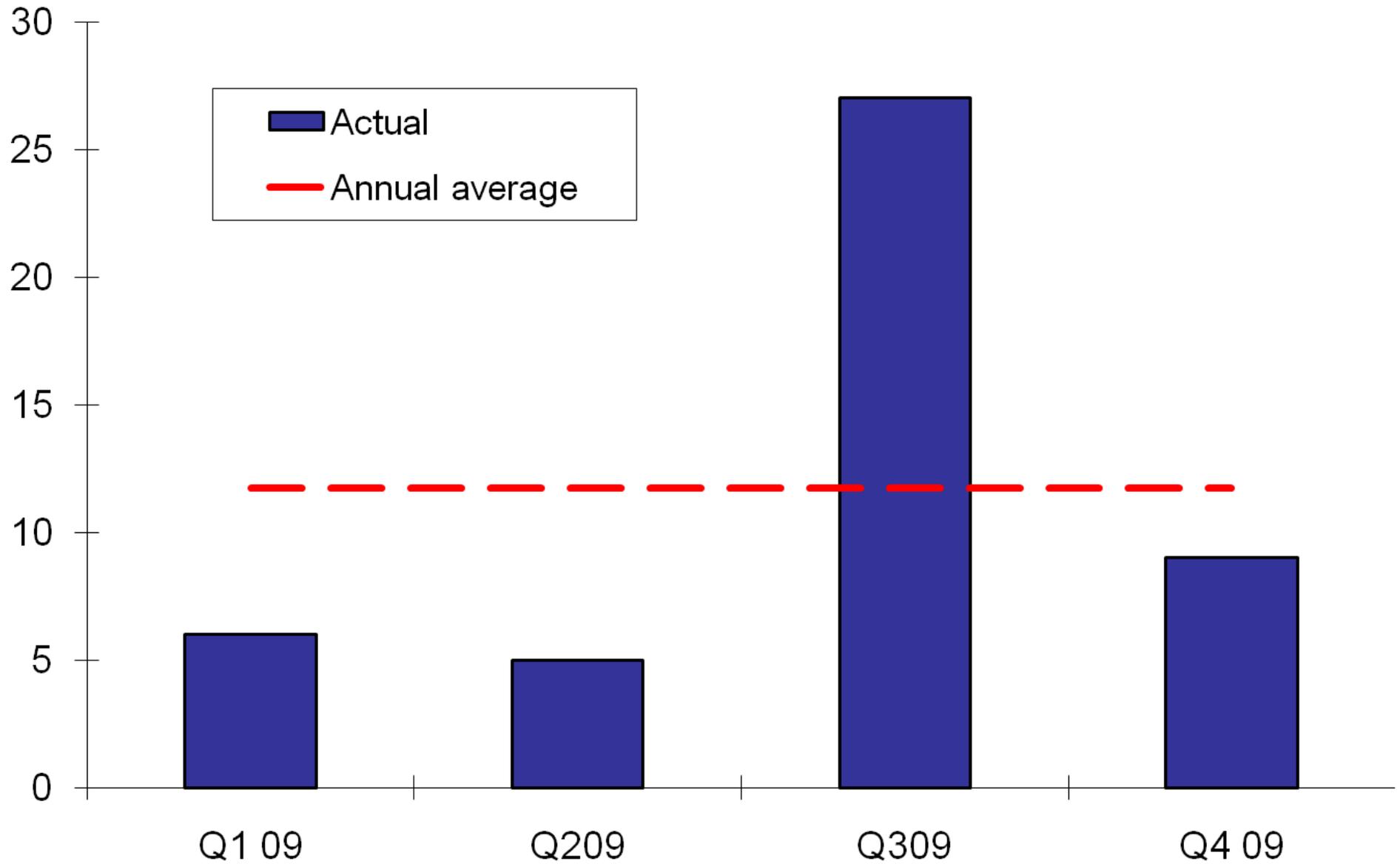


# Child Labor: Percent of Penalties due paid within 60 days



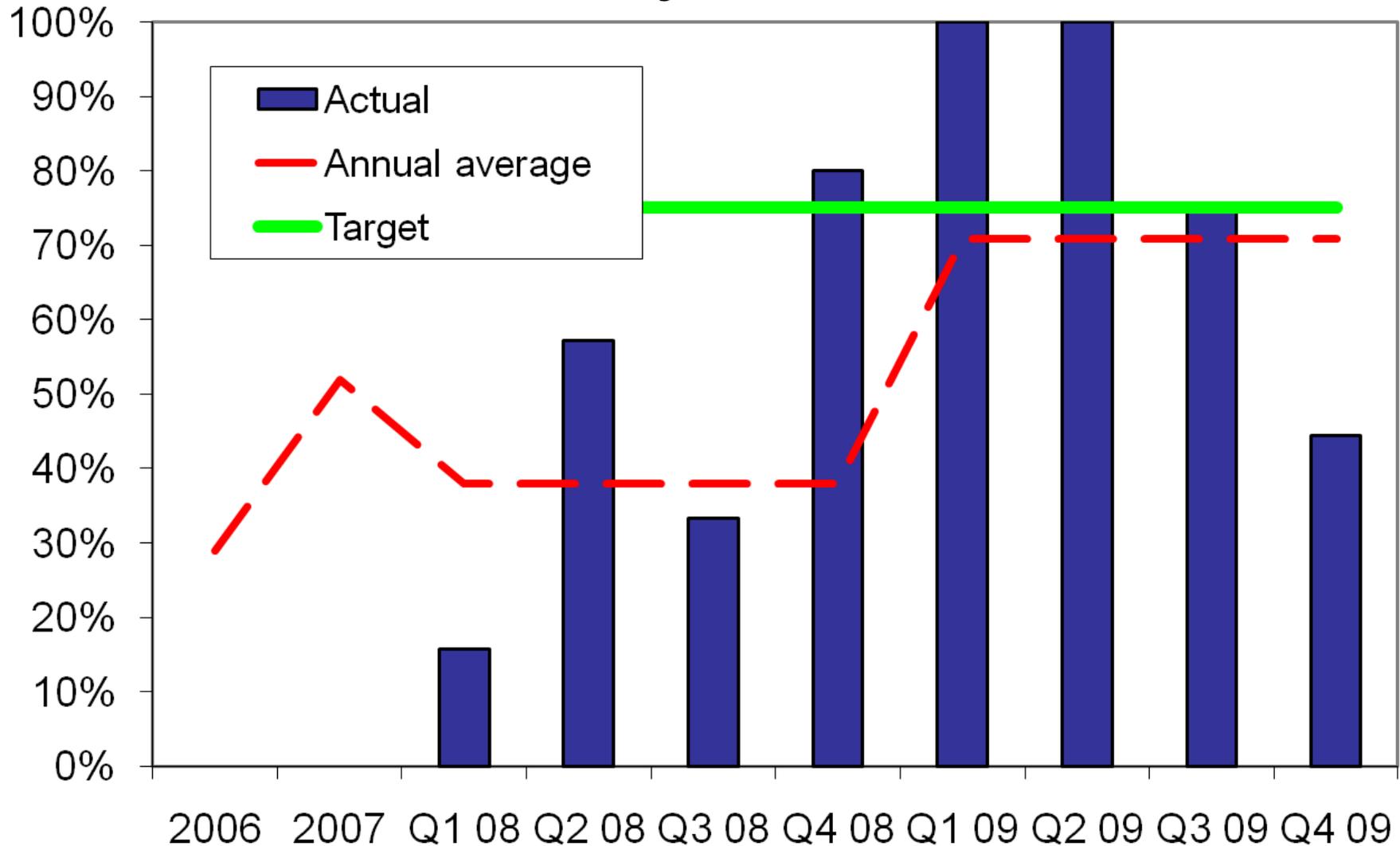
**Discussion:** The vast majority of the inspections conducted for the first two quarters were first inspections and only carried warnings with no penalty.

# CCW: Audits Closed



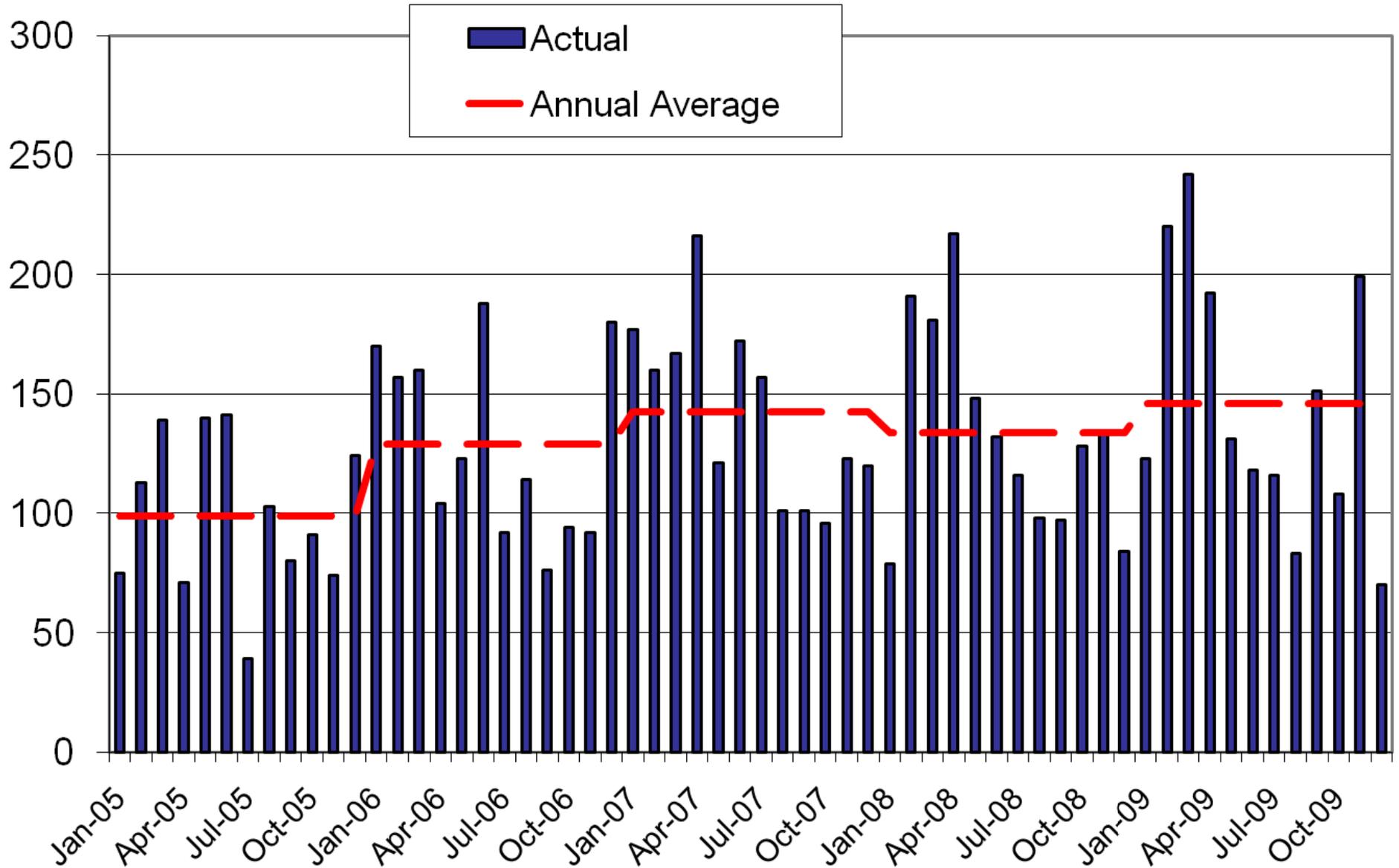
**Discussion:** The target for 2010 will be 10 per quarter.

# CCW: Percentage of Meritorious Audits Where Money is Recovered

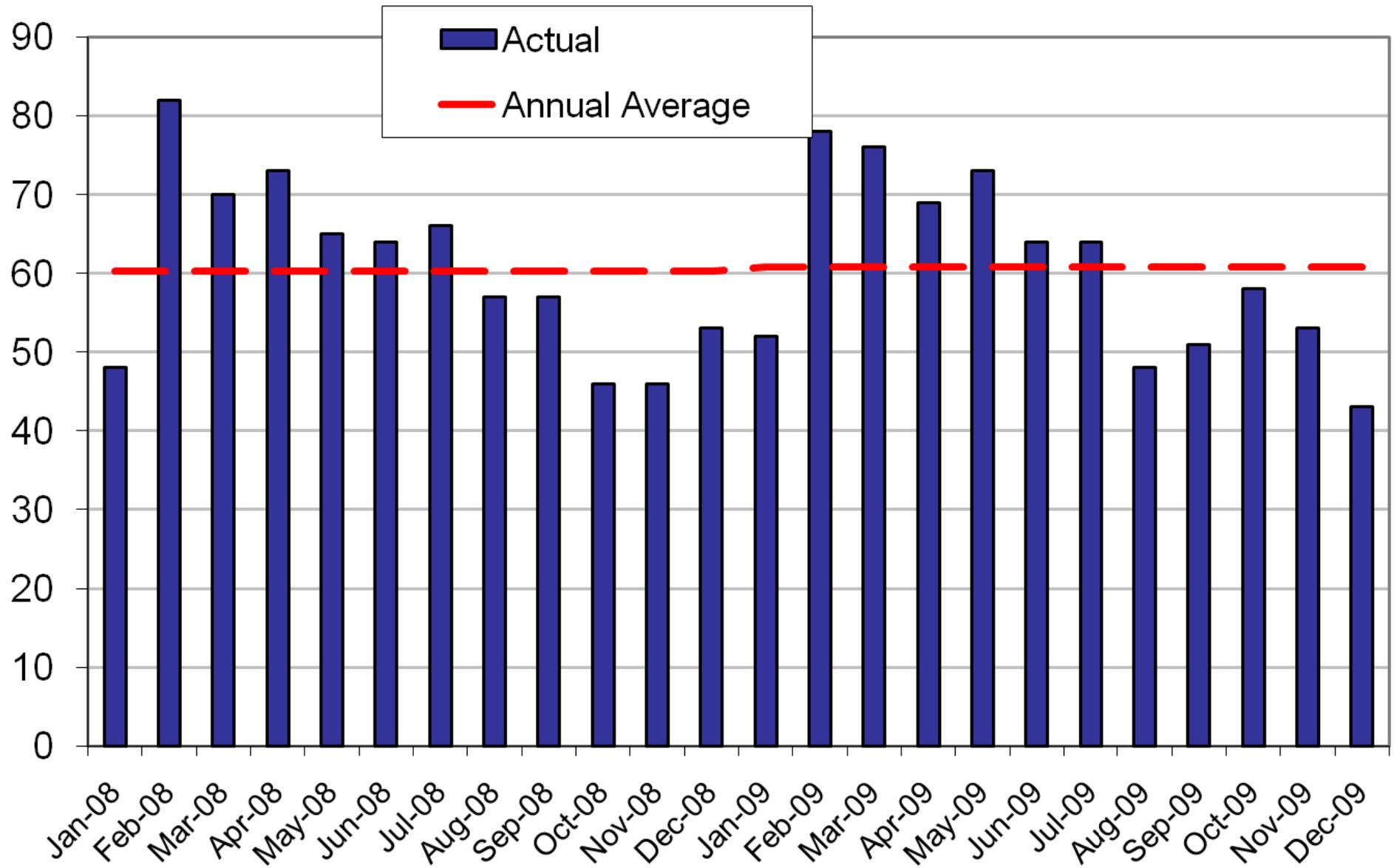


**Discussion:** A “meritorious audit” is when an employer is found by the Department of Labor representative to owe monies to their employee(s).

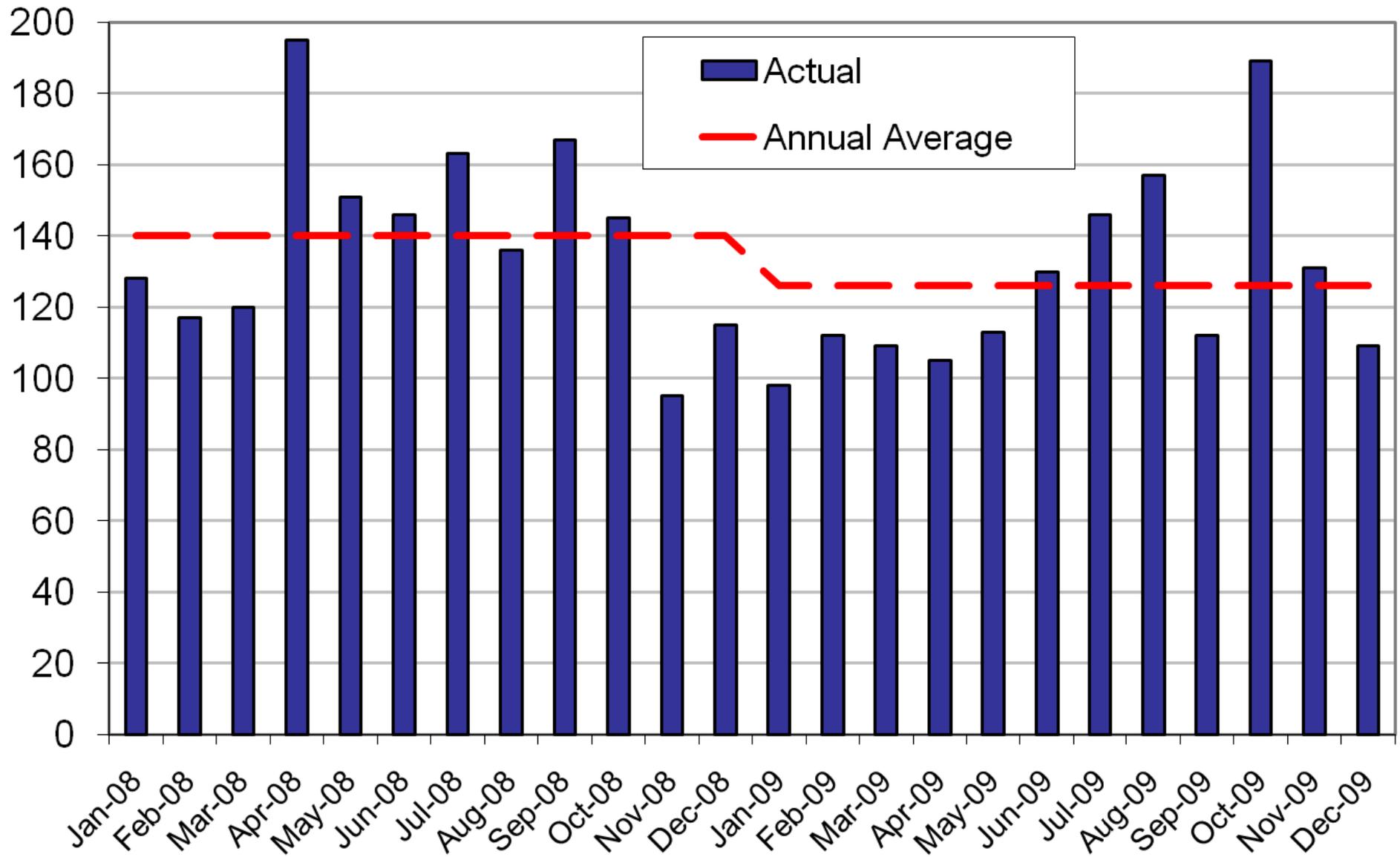
# CCW: Number of Projects



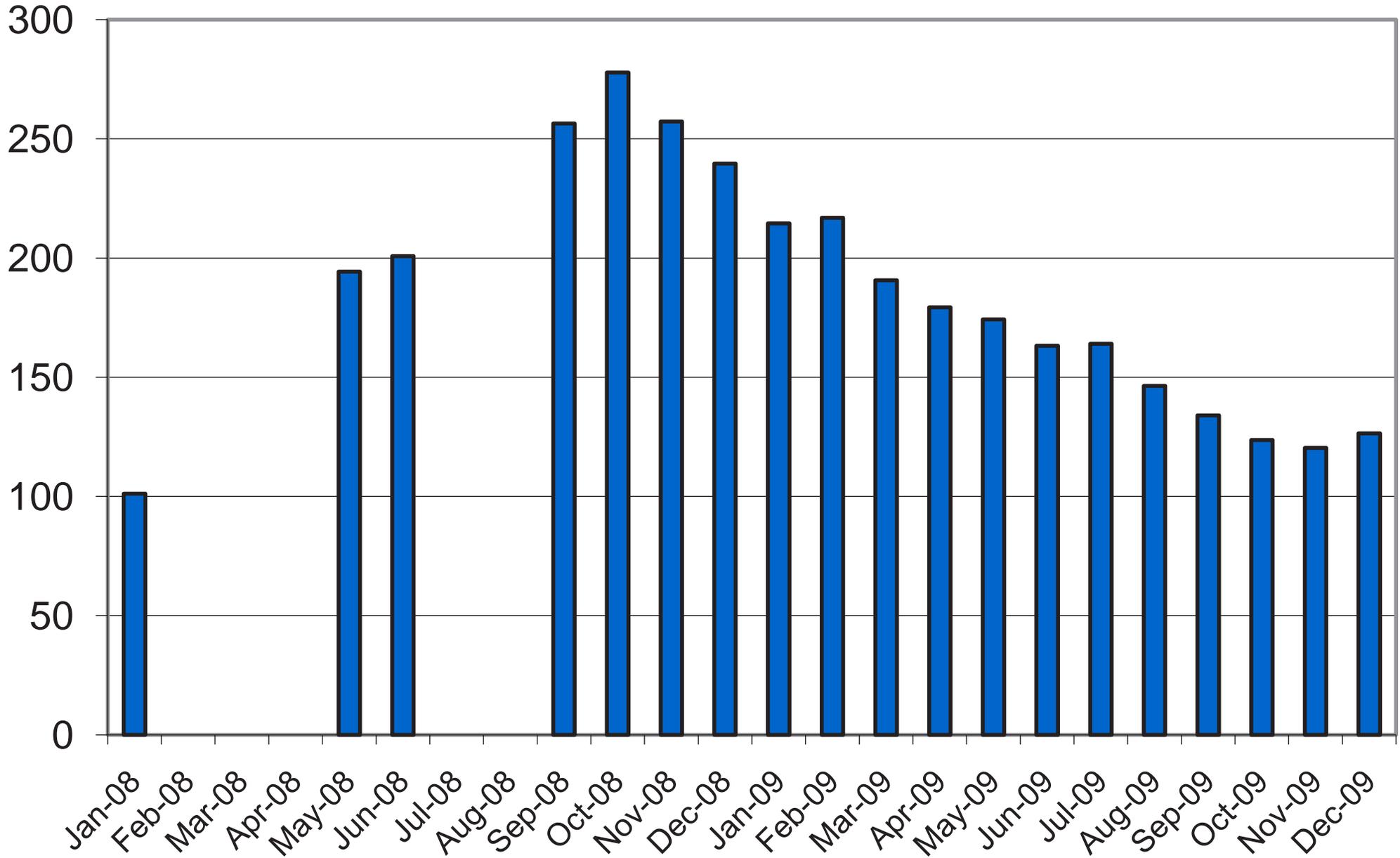
# CCW: Number of Hearings Held



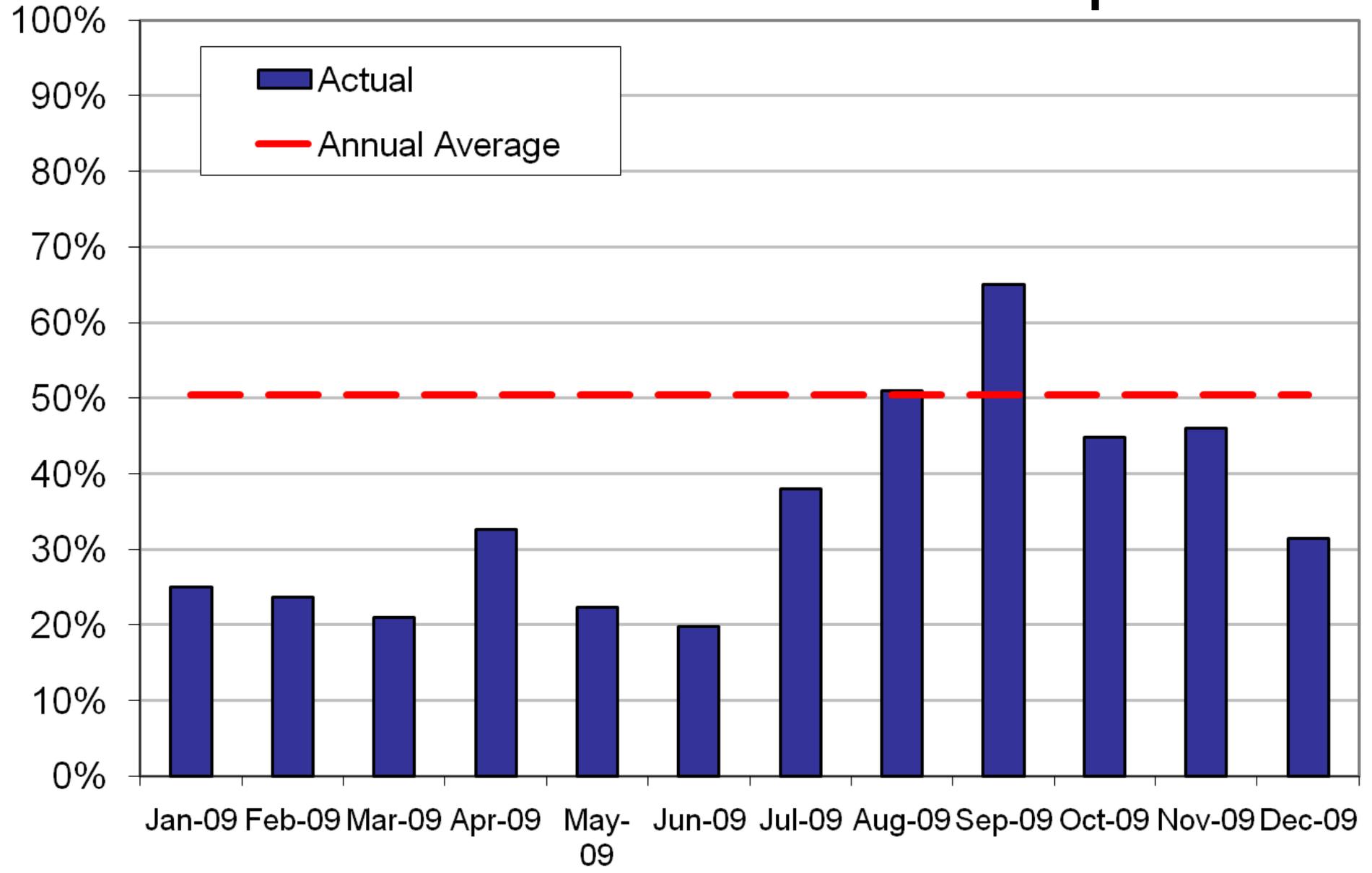
# Wage Claims: Number received



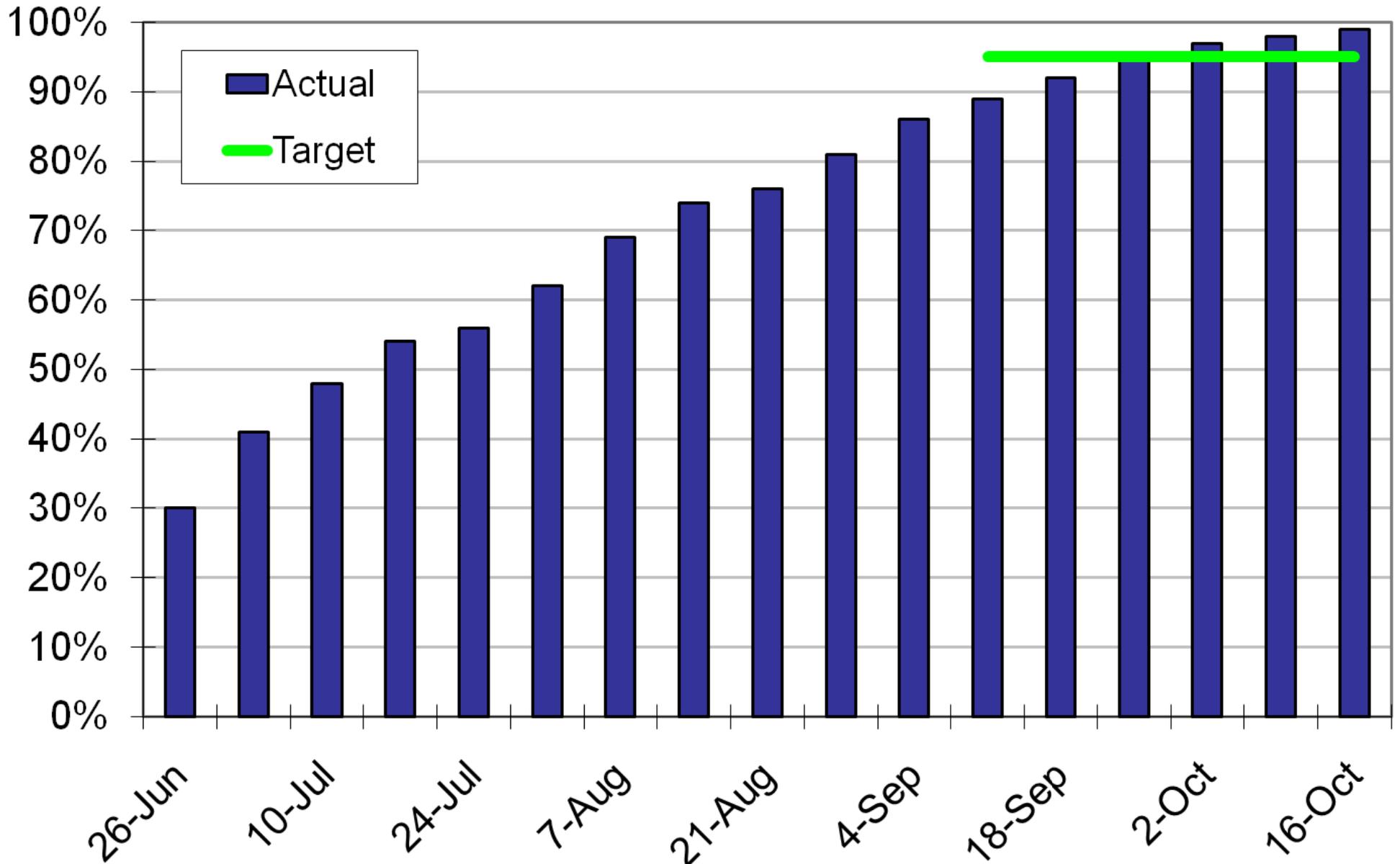
# Wage Claims: Average Days to Process



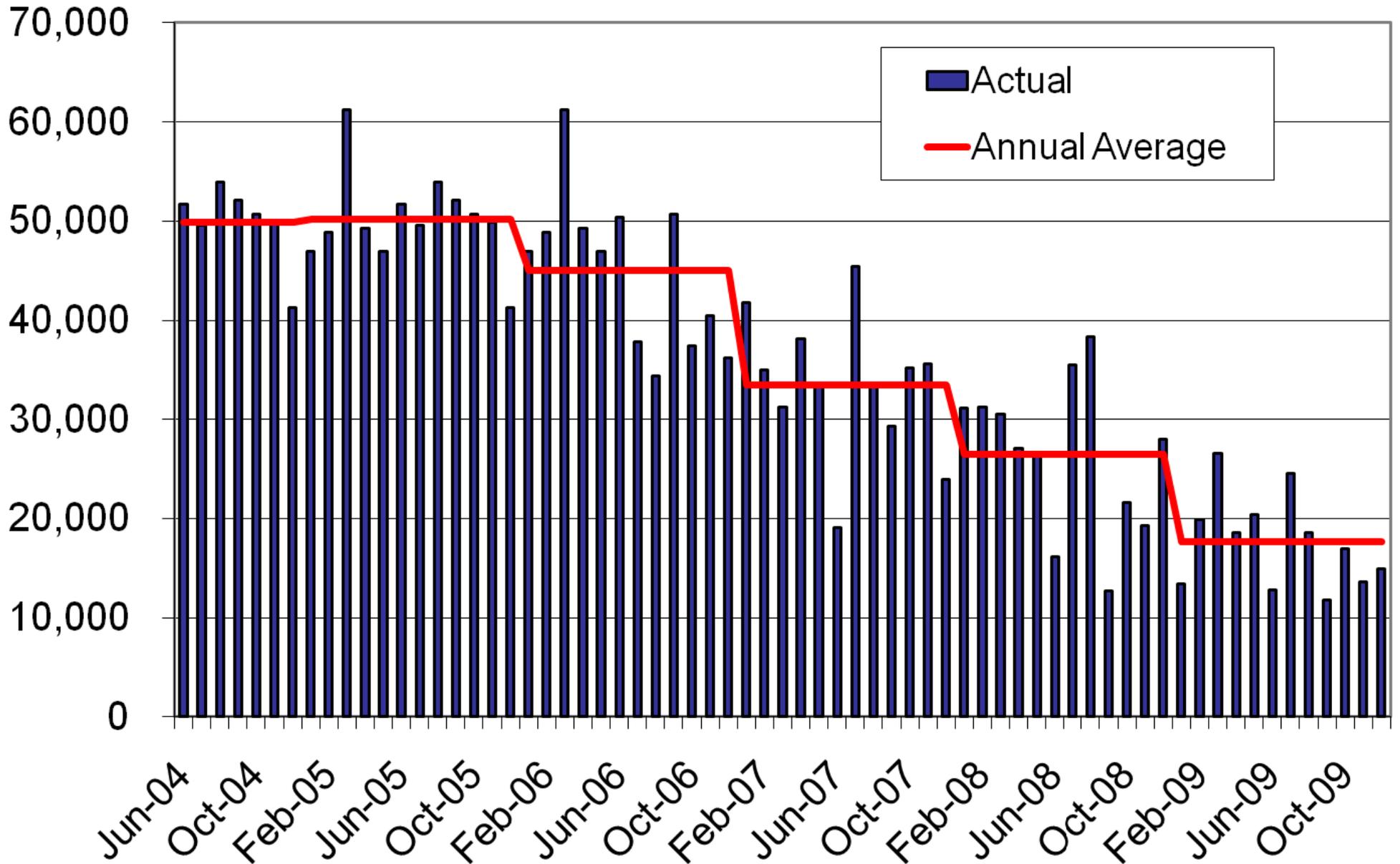
# Wage Claims: Percent of Processed Claims that are paid



# QMS: ODI Return Rate

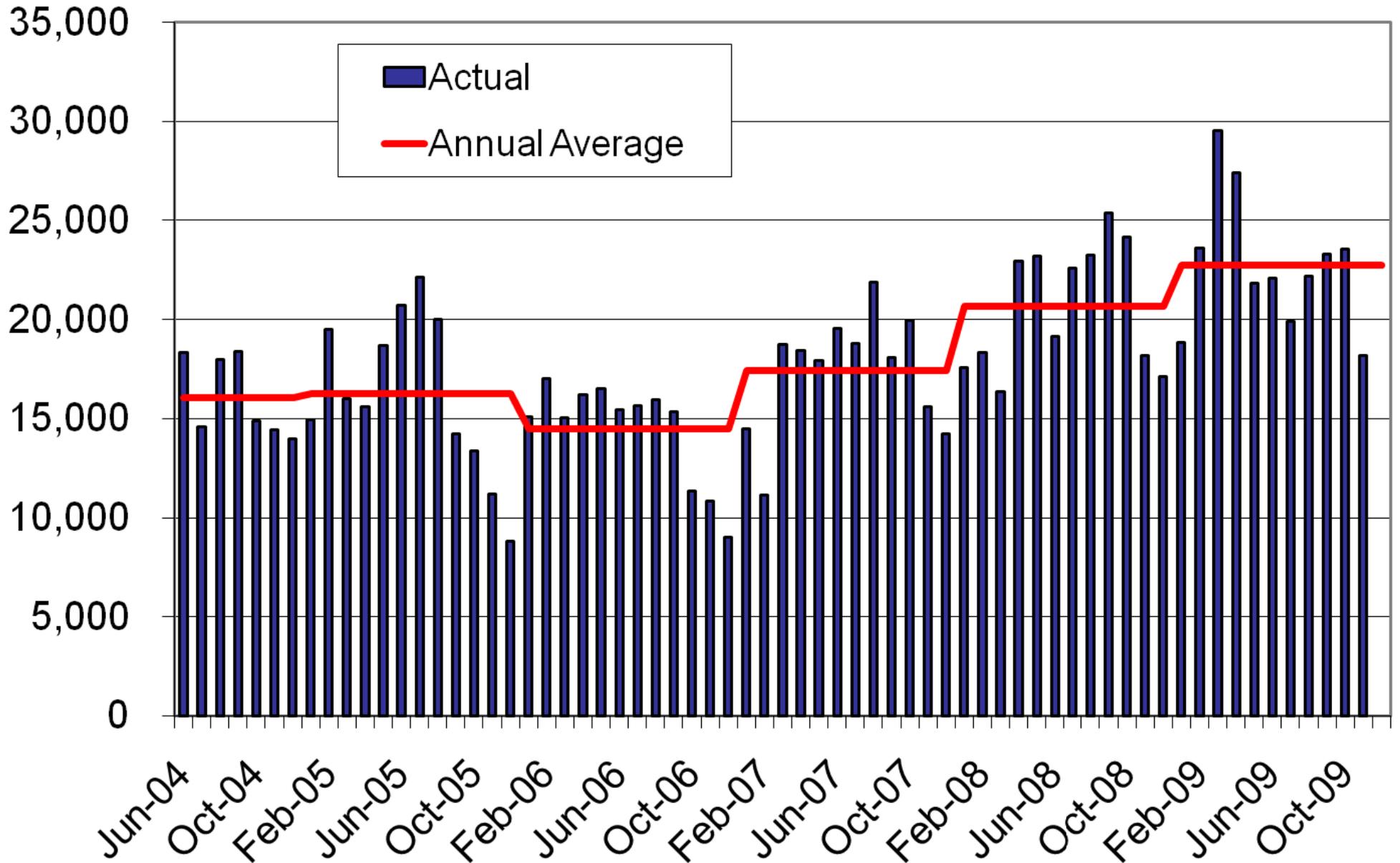


# Reimbursed Mileage

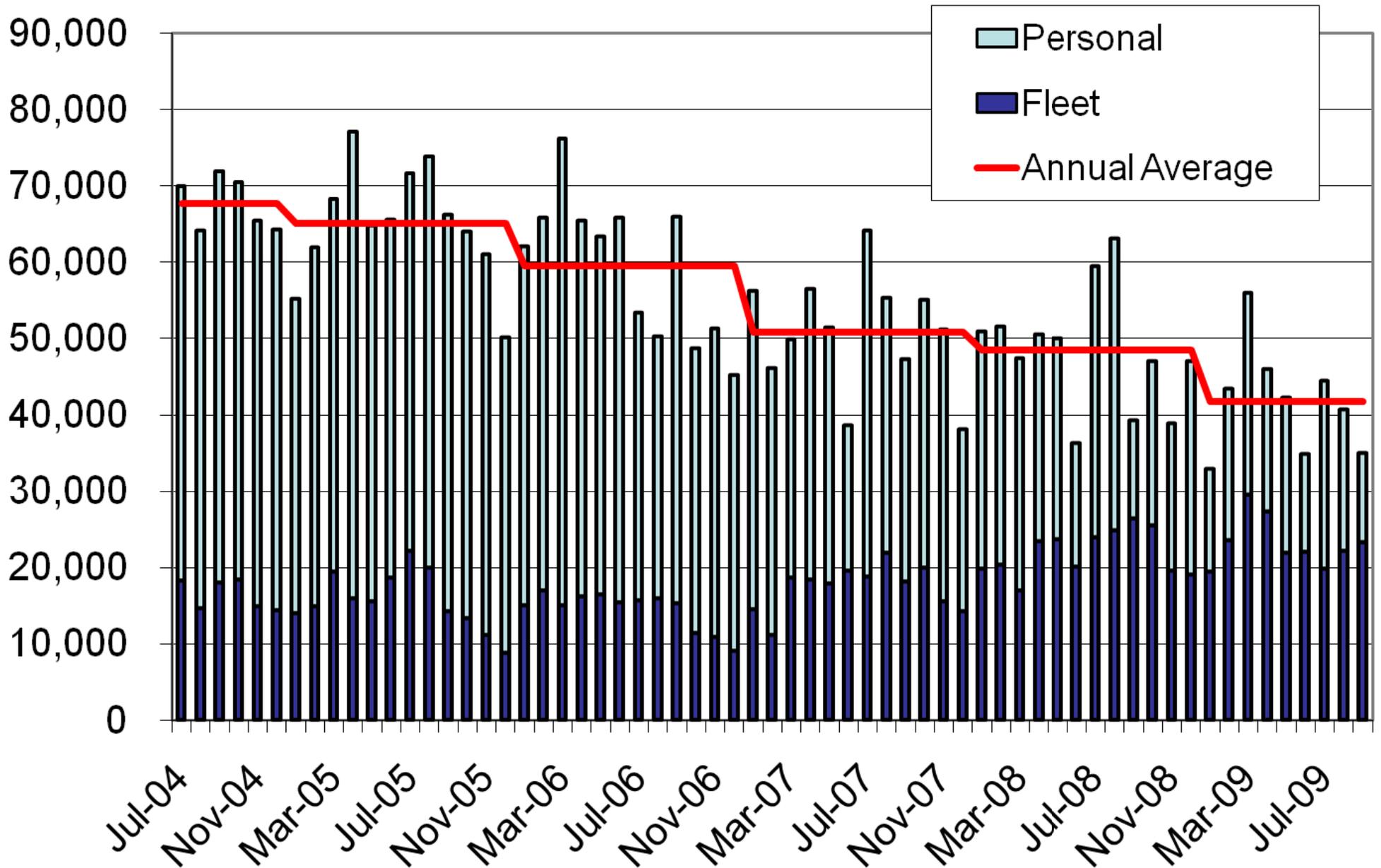


**Discussion:** For end of the fiscal year (June) the data period is only 2 weeks and remaining reimbursements fall into July. This is indicated by an annual spike each July.

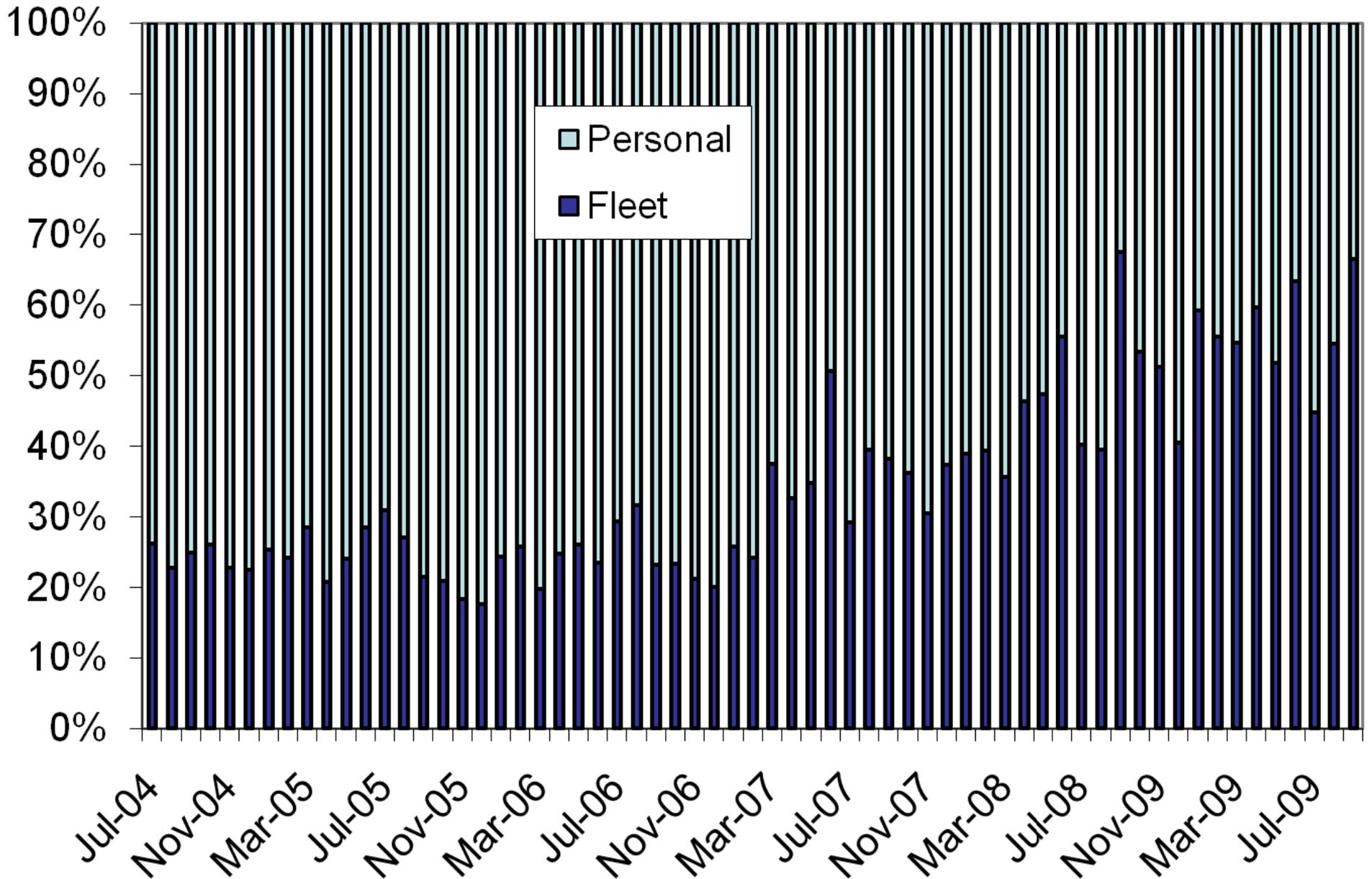
# Fleet Mileage



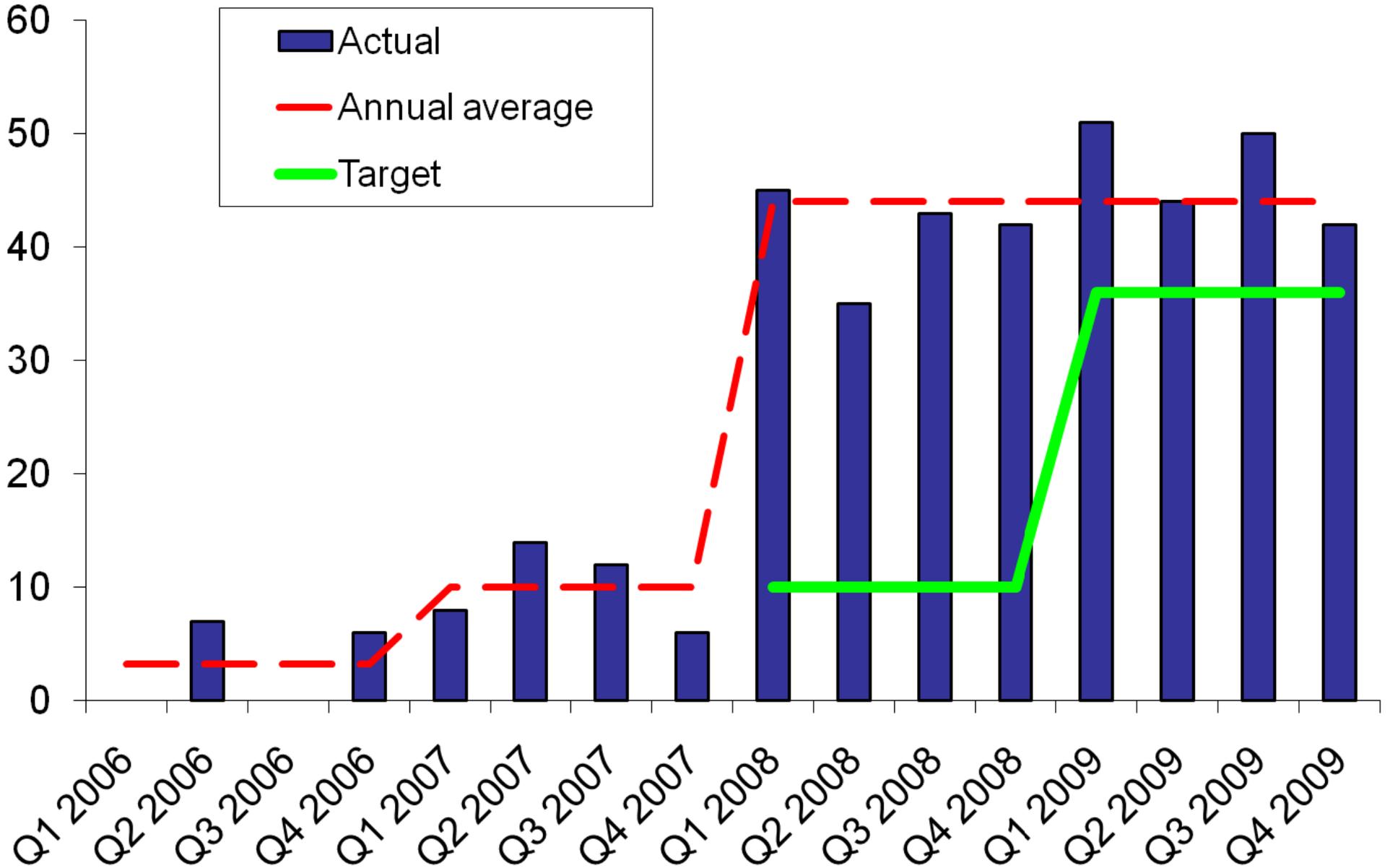
# Total Mileage



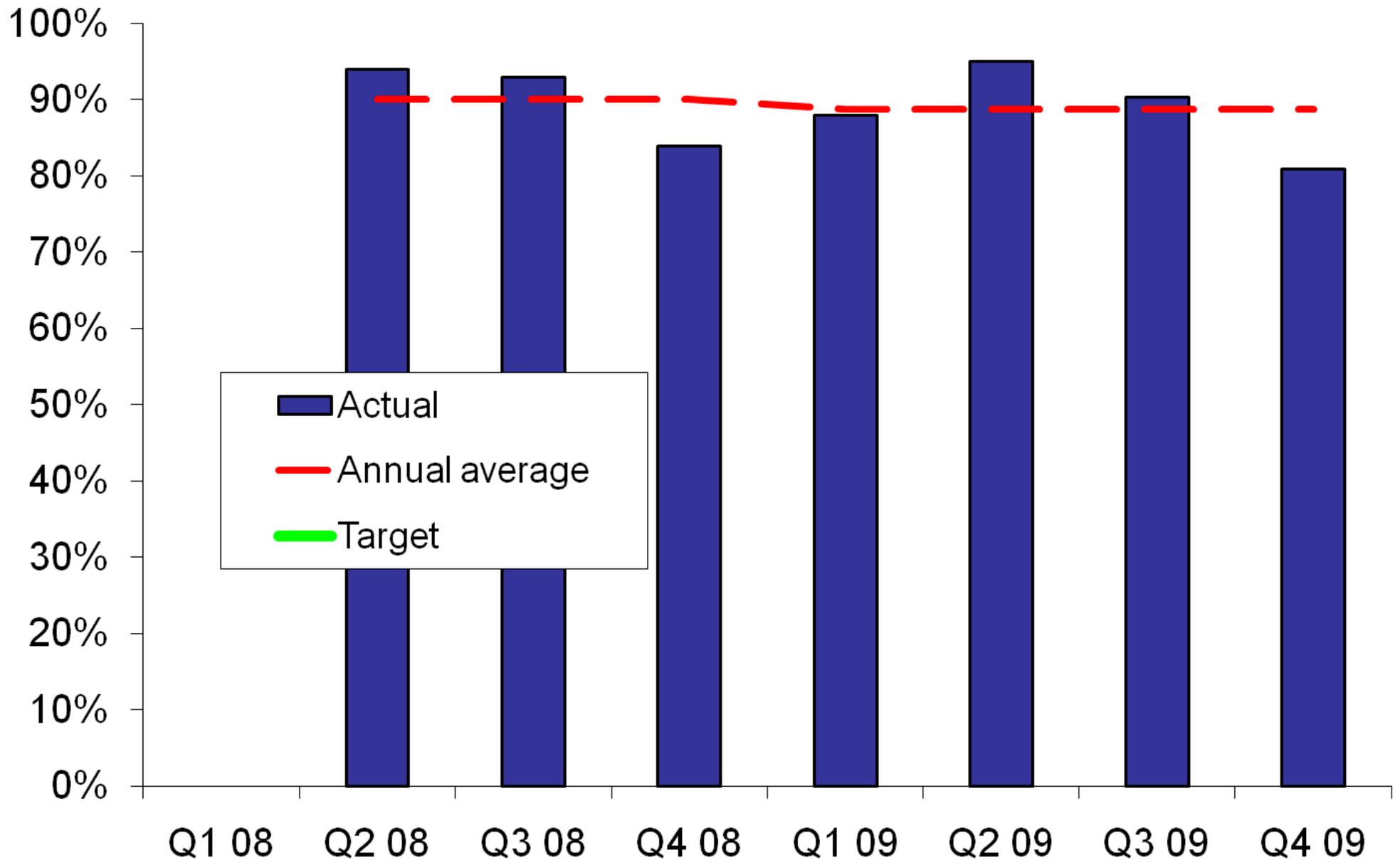
# Total Mileage



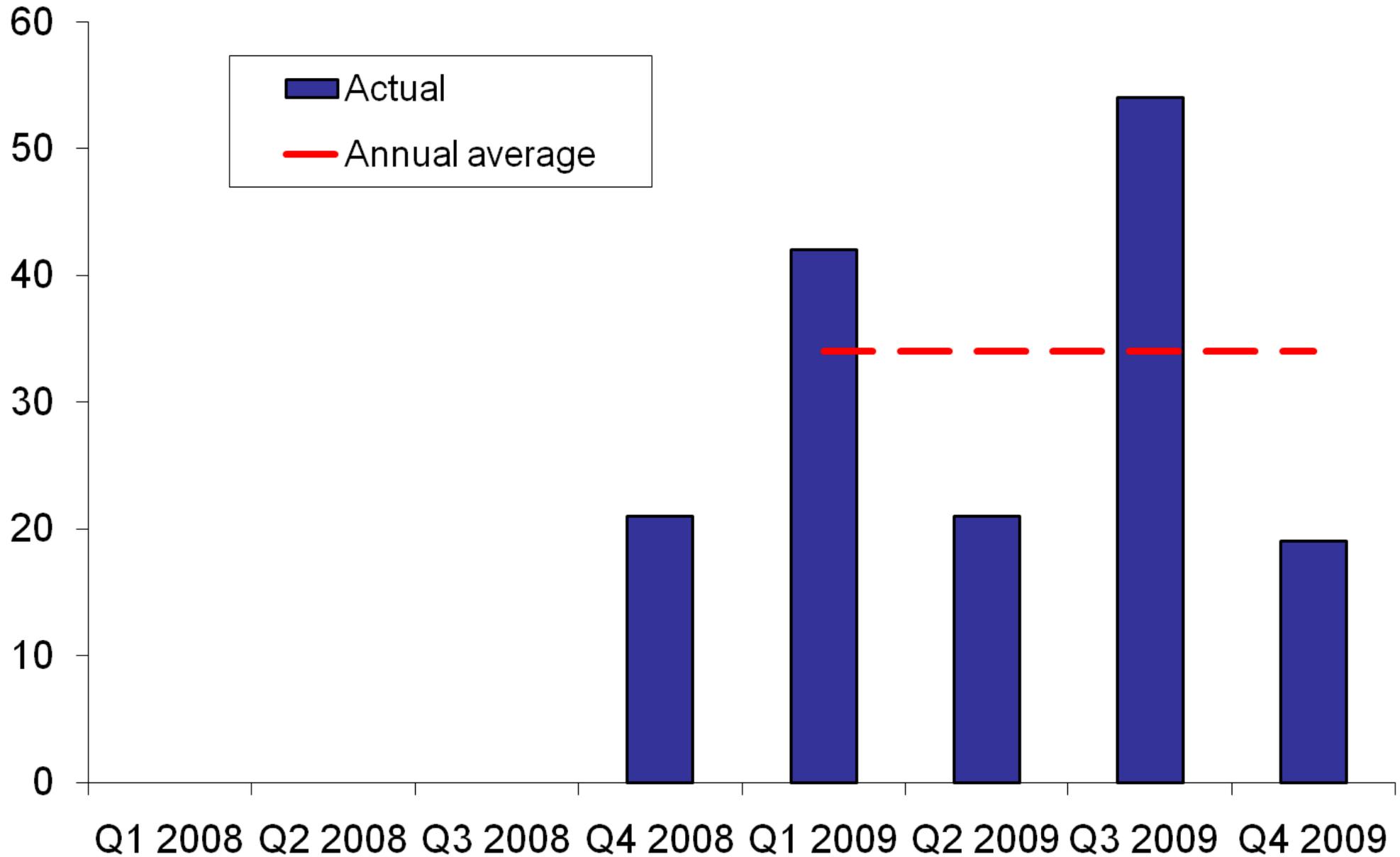
# Bureau of Mines: Inspections



# BOM: Inspections with Violations



# BOM: Certifications



# Key Performance Indicators

## KPI's

- The IDOL is required to have Key Performance Indicators (KPI's) for the Governor's Performance Dashboard. The KPIs reflect IDOL's performance in achieving its Mission.
  - KPI #1: Non-fatal occupational injury and illness rate (per 100 employees). Relates to the IDOL mission of advancing health and prosperity by reducing workplace injuries & illnesses. It is an outcome based measure that is collected by the QMS division in partnership with the Bureau of Labor Statistics and reported annually through the Survey of Occupational Injuries and Illness (SOII). The Green target reflects a 5.3% decrease which has been the average decrease since 1996. The yellow target reflects a below average decrease.
  - KPI #2: Percent of meritorious public works wage audits resulting in wage recovery. It tracks the effectiveness of IDOL's wage division in processing unfair wage practices. It is an outcome based measure tracked in real-time in the Public Works Audits database by the auditors in the Wage & Hour division. The Green target represents a change in magnitude equal to the 2006-2007 increase. The Yellow target represents the 2007 average.
  - KPI #3: Number of new IOSHA inspections. Indicates the number of businesses visited and inspected for the purpose of evaluating an employer's compliance with OSHA standards. It is an output measure stored in the IOSHA database, the NCR. The Green target of 500 inspections reflects best in class when compared to other state programs. Yellow (325) indicates that goals set forth in the state grant have been met.

# Government Efficiency and Financial Planning

## GEFP

- A measure is required for each IDOL fund center. A division may have more than one fund center. All KPI's are also used for the GEFP fund center measures.

Fund Center Name	Program Objective	Program Indicator
Labor Division	Operations, Wage & Hour, Child Labor and CCW	Percent of Meritorious Public Works Wage Audits resulting in Wage Recovery
Labor Division	Operations, Wage & Hour, Child Labor and CCW	Number of Child labor Inspections
Mining Division	Underground mining laws	Number of Mine inspections
Statistics, Technology and Performance	Quality Metrics and Statistics	Bureau of Labor Statistics Survey Return Rate
Occupational Safety & Health	Occupational Safety and Health	Non-Fatal occupational injury and Illness rate
Occupational Safety & Health	Occupational Safety & Health	Number of new IOSHA inspections
Employment of Youth	Child labor Training	Child Labor Law training classes conducted
Safety Education & Training	INSafe S&H consultations	Number of Safety and Health consultations
OSHA Survey	OSHA Data Initiative	ODI Return Rate