**Indiana Family Preservation Services**

**Agenda and Questions**

**October 29, 2021**

1. *Crystal Whitis to provide updates on app development and data.*

*Brief overview of Services Hub:*

*-All DCS Services are housed in an accessible centralized location*

* *Each Provider is able to request to view and update their program information*

*-Currently these requests are done through the Services Hub email, BUT we are working on an automated process to allow you to manage it on your own.*

*-Live data feed to instantly communicate Open Availability to accept Referrals*

* *Saves Providers & FCMS time by reducing wasted time from phone calls, emails, & rejected referrals*
* *Allows Families access to treatment SOONER*

*Updates on Services Hub:*

*-Going live with FCMs next week*

* *All issues with Census Link Provider/ Region have been resolved*
* *We added a layer of security to protect misinformation being entered into the Census*
* *You will now get an automated email confirming your Census entry*
* *Please begin using* [*serviceshub@dcs.in.gov*](mailto:serviceshub@dcs.in.gov) *for* ***all Service Hub related questions***

*-Link for Provider FP Census Update:* [*DCS Family Preservation Census Update*](https://forms.office.com/g/eD3k56Sjd2)

*-Vision moving forward for Services Hub*

1. Concrete supports reminder—Please complete this form for any concrete spend, and send to Bridget McIntyre ([*Bridget.McIntyre@dcs.in.gov*](mailto:Bridget.McIntyre@dcs.in.gov)) or the Child Welfare Plan ([*ChildWelfarePlan@dcs.in.gov*](mailto:ChildWelfarePlan@dcs.in.gov)):

<https://www.in.gov/dcs/files/Expense-Tracking-Agencies.xlsx>

* *If you are not showing up as an option under a county that you provide services in please let us know immediately so we can correct this.*
* *The service hub is only currently available for Family Preservation services, but we are working towards having Community Based as well.*
* *On target to go live with FCM’s across the state next week for the services hub.*
* *Make sure to update each county your agency serves.*

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<https://www.in.gov/dcs/files/Expense-Tracking-Agencies.xlsx>

1. Current referral information: *(as of 10/15/21)*



1. *“Family Pres Fridays” for DCS staff update*
   1. *Had our first meeting today. Not a huge turn out but will continue to meet every month and we will continue to encourage FCM’s to attend.*
2. New housing resources for families from the US Dept of Treasury and the Consumer Financial Protection Bureau:

**Sites & Resources from Treasury:**

* **Find rental assistance:** *Treasury has collected websites associated with our grantees’ Emergency Rental Assistance (ERA) programs to help tenants and landlords find rental assistance programs in their local areas.* <https://home.treasury.gov/policy-issues/coronavirus/assistance-for-state-local-and-tribal-governments/emergency-rental-assistance-program/program-index>
* **ERA FAQs and Fact Sheet:** <https://home.treasury.gov/policy-issues/coronavirus/assistance-for-state-local-and-tribal-governments/emergency-rental-assistance-program/guidance>
* **ERA Program and Service Design:** *Includes considerations for good program design and delivery*

<https://home.treasury.gov/policy-issues/coronavirus/assistance-for-state-local-and-tribal-governments/emergency-rental-assistance-program/service-design>

**Sites & Resources from Consumer Financial Protection Bureau (CFPB):**

* **Help for homeowners:** <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/help-for-homeowners/>
* **Help for renters:** <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/renter-protections/>
* **Help for landlords:** <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/help-for-landlords/>
* **Emergency Rental Assistance Resources & Social Media Toolkit:** *Outreach resources, such as flyers, banners, sample email language and social media messaging, can be found on our communications toolkit:* <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/housing-insecurity-media-toolkit/emergency-rental-assistance-resources/>
* **For general information, or to find your local or tribal program, start with:**<https://consumerfinance.gov/covidrent>
* **Rental Assistance Finder tool** or to find my **local ERAP,** go to: [consumerfinance.gov/renthelp](https://consumerfinance.gov/renthelp)
* **CFPB’s unified housing site**: [consumerfinance.gov/housing](https://consumerfinance.gov/housing)

VI. Updated point-in-time data—

Statewide Point-in-time, as of 10/28/2021:

Total Families: 5,263

Total Children: 10,968

Total Families served at least 90 days: 3,445

Total Children served at least 90 days: 7,186

Of cases served at least 90 days (Point-in-time):

318 families (6.04%) have had another subbed assessment

580 children (5.29%) have had another subbed assessment

354 families (6.73%) have experienced a removal

695 children (6.34%) have experienced a removal

Race breakdown Point-in-Time (total/>90 days):

American Indian or Native Alaskan—5 families, 5 children/1 families, 5 children

Asian—31 families, 47 children/27 families, 42 children

Black—977 families, 1,613 children/643 families, 1,090 children

Hispanic—611 families, 980 children/411 families, 666 children

Multiracial-649 families, 946 children/412 families, 601 children

Native Hawaiian—11 families, 5 children/5 families, 4 children

Unknown/other—203 families, 90 children/122 families, 57 children

White—4,223 families, 7,282 children/2,746 families, 4,721 children

Point-in-Time by race served over 90 days (**families**):

American Indian or Native Alaskan—0 subbed assessments, 0 removals

Asian—1 (3.23%) families subbed assess, 1 (3.23%) removals

Black—44 (4.50%) families subbed assess, 34 (3.48%) removal

Hispanic-20 (3.27%) families subbed assess, 25 (4.09%) removal

Multiracial-29 (4.47%) families subbed assess, 34 (5.24%) removal

Native Hawaiian-0 families subbed, 0 removals

Unknown/other-0 subbed, 0 removals

White—232 (5.49%) families subbed assessment, 274 (6.49%) removal

Regional Point-in-Time Breakdown (**families** served > 90 days):

Region 1: 24 (5.32%) subbed assessment/27 (5.99%) removals

Region 2: 13 (5.26%) subbed assessment/13 (5.26%) removals

Region 3: 19 (7.42%) subbed assessment/17 (6.64%) removals

Region 4: 11 (3.85%) subbed assessment/19 (6.64%) removals

Region 5: 12 (5.97%) subbed assessment/14 (6.97%) removals

Region 6: 8 (3.17%) subbed assessment/16 (6.35%) removals

Region 7: 28 (8.67%) subbed assessment/23 (7.12%) removals

Region 8: 24 (7.79%) subbed assessment/30 (9.74%) removals

Region 9: 10 (4.42%) subbed assessment/11 (4.87%) removals

Region 10: 43 (7.49%) subbed assessment/37 (6.45%) removals

Region 11: 23 (7.12%) subbed assessment/28 (8.67%) removals

Region 12: 15 (6.49%) subbed assessment/18 (7.79%) removals

Region 13: 15 (6.76%) subbed assessment/15 (6.76%) removals

Region 14: 7 (4.96%) subbed assessment/10 (7.09%) removals

Region 15: 14 (5.47%) subbed assessment/14 (5.47%) removals

Region 16: 19 (4.63%) subbed assessment/20 (4.88%) removals

Region 17: 14 (5.22%) subbed assessment/15 (5.60%) removals

Region 18: 19 (6.60%) subbed assessment/27 (9.38%) removal

1. Questions received:
   * + 1. When attempting to invoice September, it was only the standard rate (not the rate for four children).

After staffing this with the fcm and supervisor, the supervisor cancelled the referral and stated she would reissue it only with the "focus child", and was removing the other three children.

However, the children continue to have multiple hotline calls for bruising and other reasons, and the FCM wants us to continue individual therapy for all of the children. She also wants clinical assessments on the children.

We are doing extensive services with the children, would I be wrong to assume that they should not be removed as referred people? Or do I accept this new referral and discontinue all of the other children's TFCBT?

* The rate you are able to bill is for the number of children who are formally involved in the case. When you get a referral that has more than one child referred speak with the FCM to determine who are formally involved so you don’t have difficulties with billing.
* If there are other children, you are not obligated to see those children or do the safety check on those children.
* These are family-based services. You should be involving the entire family in the services you are providing. We should spend our time working with the family as a whole.

1. Anything else?
   1. *Have the number of removals increased alongside the drop in FPS cases?*
      1. *No, we are not seeing an increase in removals, fatalities, or repeat maltreatment.*
   2. *Are there duplicated numbers between subbed assessment and a removal?*
      1. *Certainly, a subbed assessment could be the direct relationship to the removal.*
   3. *FCM’s are requesting mentoring services under Family Preservation.*
      1. *Reach out to our team (David or your Regional Service Coordinator) regarding this request. If the FCM is wanting you to do something outside of the service standard please have that conversation with the FCM and our team.*

Next meeting 11/12/2021 @ 1:00 EDT

THANK YOU!