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**Child Abuse and Neglect Hotline: 800-800-5556**

August 26, 2009

To: Regional Managers  
Directors, Local Offices, Department of Child Services

From: James W. Payne, Director  
Angela Green, Deputy Director Practice Support  
Dave Judkins, Deputy Director Field Operations  
Department of Child Services

Subject: Care Select  
DCS-09-14

Indiana has created a Medicaid care management program, *Care Select*, to serve various populations, including children who are wards of the court and eligible for Medicaid, as well as children receiving Adoption Assistance Program (AAP) and State Adoption Subsidies (SAS). *Care Select* is a program intended to assist participants of the program in securing access to needed medical services.

*Care Select* is represented by two Care Management Organizations (CMO's). These CMO's are Advantage and MDwise. At the time a child becomes eligible for Medicaid, a letter is sent to that member (the ward receiving Medicaid) regarding enrollment for both a Primary Medical Provider (PMP) as well as the subsequent CMO. If a PMP is enrolled with both, the child will be auto-assigned to one of the CMO's. If at any time a PMP needs to be selected or is unknown because of time lapse from eligibility and auto-enrollment has occurred, the child's resource parent or Family Case Manager (FCM) should call the Care Select Helpline at 1-866-963-7383 to select or determine the PMP the child is assigned to. To determine if a particular medical provider is enrolled in *Care Select*, the provider directory can be reviewed at: <http://www.indianacareselect.com/7.html>.

After it has been determined which CMO the child belongs to, contact with the child's care coordinator should occur through a toll free number specific to the CMO. Advantage can be reached at 1-800-784-3981 and MDwise can be reached at 1-866-440-2449. It is vital that



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communication with the CMO occur between the child's caregivers to ensure effective service delivery, resolution of any outstanding questions, completion of health surveys, etc. Please ensure this information has been shared with all caregivers who provide care for DCS and probation wards so they can better understand the *Care Select* program and the value it has for the children in their care.

Additional websites for information related to *Care Select* include:

[http://www.indianamedicaid.com/ihcp/CareSelect/cs\\_index.asp](http://www.indianamedicaid.com/ihcp/CareSelect/cs_index.asp)

<http://www.in.gov/fssa/ompp/2546.htm>

<http://www.mdwise.org>

<http://www.advantageplan.com>

If you have any questions regarding this information please address them to the DCS Field Operations mailbox at [Field.Operations@dcs.in.gov](mailto:Field.Operations@dcs.in.gov).

Sincerely,

James W. Payne, Director  
Department of Child Services



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