

INDIANA DEPARTMENT OF CHILD SERVICES CHILD WELFARE MANUAL

Tool: Face-to-Face Contact Guide **Effective Date:** August 1, 2020

Reference: 5.C (Face-to-Face Contact [SF53557]) | Version: 1

This tool may help guide the Family Case Manager (FCM) to conversationally discuss the child's safety, stability, permanency, and well-being, as well as the caregiver's strengths and needs in caring for the child during face-to-face contact with the child, parent, guardian, custodian, and/or resource parent. This tool may be used to assist in completing the <u>Face-to-Face Contact (SF53557)</u>.

SAFETY

Child Abuse and/or Neglect (CA/N)

- Is the child free from CA/N (i.e., exploitation, domestic violence, exposure to substance use?
- Is the child and/or family utilizing informal supports (i.e., friends, family, and community members) to ensure safety of the child?

Home Safety

• Is the child's environment safe (e.g., following age appropriate safe sleep, meeting sanitary standards, pest control, restricting access to medication)?

Child's Feelings

- Does the child feel safe in all environments (i.e., home, placement, school, community, during services)?
- What are the child's feelings regarding current placement, services, and/or the permanency plan?

Protective Strategies

- Are there shared protective strategies with the team?
- Have all Child and Family Team (CFT) and Case Plan Conference members been afforded the opportunity to provide input into the Safety Plan and/or Plan of Safe Care?

STABILITY

Consistency

- Does the child have consistent routines, relationships, etc.?
- Has the child experienced recent changes in his or her daily setting (i.e., home, school, etc.)?

Long Term View

Does the team have a shared understanding of the long-term view for the child?

Placement Needs (if applicable)

- Is the current placement meeting the needs of the child?
- Assess the needs of the resource parent in caring for the child (i.e., access to community resources, financial need, licensure, etc.)

PERMANENCY

Daily Living

- Is the child's daily living stable and free from risk of disruption?
- Have there been recent changes to the composition of the home?

Behavioral and Emotional

• Has the child experienced a change resulting from behavioral difficulties or emotional disorders since the last visit?

Permanency Plan

- Are all CFT and Case Plan Conference members aware of the child's permanency plan?
- Does the child's permanency plan include relationships that will endure lifelong?
- Is there a second permanency plan in place for the child?

WELL-BEING

Emotional

- Does the child display age-appropriate emotional development, coping skills, self-control, and behavioral functioning in daily settings and activities with others?
- Does the child express a sense of belonging and demonstrate an attachment to family and/or friends?

Physical

- Observe and document the child's physical condition (e.g., child's skin [free from marks and bruises], teeth, hair, etc.). Repositioning, removing blankets, and changing light may be necessary to appropriately observe the child.
- Are there concerns regarding personal hygiene practices (e.g., bathing, dental, etc.)?
- Is the child achieving key physical (e.g., growth-height, weight, head circumference) and developmental milestones?

Health Care

- Is the child achieving his or her optimal and best attainable health status?
- Is the child's Medical Passport up to date?
- Does the parent and/or caregiver have the capacity and support necessary to address any identified special medical needs (e.g., medication, medical equipment, compliance with physical and/or specialist appointments, emergency procedures, and appropriate food and/or supplement for a special diet)?

Educational

- Is the child achieving at a grade level appropriate for his or her age?
- Has the child experienced recent successes and/or disciplinary actions at school?
- Is the child able to attend both school and social functions?
- Discuss recent Individualized Educational Program (IEP) or other school related meetings.

Adjustment

- How does the child adapt to changes that affect his or her life?
- How is the youth (age fourteen [14] and older) working toward independence and achieving Transition Plan goals?

OTHER

Case Plan Goals

- Is the pace for achieving safe, sustainable case closure consistent with the following guidelines?
 - Reunification: 12 months
 - Guardianship: 18 months
 - Adoption: 24 months
- Discuss the Case Plan Goals and progress made toward meeting the goals.

Parent/Child Relationship

• Assess and discuss the relationship between the parent, child, and/or siblings, and address any issues or concerns.