



BMV NEWS

FOR IMMEDIATE RELEASE

June 2, 2011

BMV's Customer Choices are Popular Options for Hoosier Drivers

Driver's license renewal joins registration renewal as newest convenient online service

INDIANAPOLIS - More and more customers are using BMV's Customer Choice options to renew vehicle registrations. This year almost 70-percent of all registration renewals have been completed online, by mail or by phone rather than at a license branch.

"Customers are finding that using a computer, visiting a mailbox or making a phone call is a much more convenient way to renew a registration than driving to a license branch," commented BMV Commissioner R. Scott Waddell. "We are providing fast, easy and secure ways to do business with the BMV, and overwhelmingly our customers are choosing those options."

Waddell added many Indiana drivers are eligible to renew their driver's licenses online. This newest feature on the **myBMV.com** website will be extremely valuable for 2012 renewal customers when a record 2.1 million driver's licenses will expire (330,000 expired in 2010 and 260,000 in 2011). He explained that to comply with the original implementation schedule of the federal Real ID Act, the Indiana BMV adjusted the expiration dates of driver's licenses, creating the volume of renewals in 2012.

To help ease the crush of renewals in 2012, the BMV is sending courtesy reminder birthday cards and emails to customers with the following messages.

- Many driver's licenses may be [renewed online](#) without visiting license branch.
- Driver's licenses can be renewed online or at a license branch up to one year prior to expiration date. If your driver's license expires in 2012, you can renew it the day after your birthday in 2011 and the new expiration date will still be 2018.

Drivers cannot renew online if they need to update personal information, including name and address, are over 70 years old or have 6 points or more on their licenses. Here is a [complete list of the restrictions](#). Customers are advised that Tuesdays and Saturdays are the busiest days at most license branches.

Waddell reminded driver's that the BMV now prints and mails all driver's licenses from a central processing facility whether the renewal is completed online or at a license branch.