



Medicaid Potential Closure or Change Notice

Indiana Family and Social Services Administration
PO Box 1810
Marion, IN 46952
Phone/Fax: 1-800-403-0864

Payee Name : <Payee Name>
Case Number : <Case Number>
AG Number : <AG Number>
Program : <Program>
Mailing Date : <Mailing Date>

<Payee Name>
<Address Line1>
<Address Line2>
<City>, <State> <Zip>

Potential changes to your health coverage

Please read this notice carefully.

Your health coverage through Medicaid or the Healthy Indiana Plan has continued at the same level due to the COVID-19 federal public health emergency. **Based on the information FSSA has on file, we are not able to tell if you are still eligible for your current health coverage.**

Your coverage is currently set to change on <Date>. Your health coverage could change to a different category with fewer covered benefits. You may be required to start paying premiums or contributions. Or you may no longer qualify for any coverage.

FSSA wants you to keep your benefits if you are still eligible!

You may still be eligible for your current coverage when you provide more information.

Please make sure FSSA has your correct phone number and address so you will receive all communications from us.

In a few weeks, you will receive a redetermination form from us. It is important that you read the form carefully and return any information that is being requested by the due date listed on the form.

The reason your health coverage is set to change is:

<END OR CHANGE REASONS>

Here's what you will need to do when you receive your redetermination form:

1. The form will list the information that FSSA already knows about you, including what you have told us in the past. If FSSA does not have all of the people, income, resources (assets) or other items for your household listed or it is not correct, make notes and corrections on the redetermination form.
2. For all income sources for your family, provide the latest thirty (30) days of proof of income. This could be paystubs or an employer's signed statement of your gross income (what you make before any taxes or deductions). FSSA will re-evaluate your eligibility based on the most current information you provide.
3. If an income source listed has stopped but you do not have a way to prove it, you can write a statement telling FSSA the details. Be sure to include as much information as possible, including the income source name, amounts, and dates for the last month you received it. Sign and date this statement before turning it in to FSSA and include a phone number where you can be reached if we have any questions.

4. If your redetermination form asks about resources (assets), provide bank statements or other proof of the value of the asset from within the last thirty (30) days. If your form does not ask about resources, you do not need to provide any information about them. Resource (asset) information is only needed for determining eligibility for Medicaid for the Aged, Blind, Disabled, and Medicare Savings Programs.
5. **New!** You can now submit information for your redetermination online using the FSSA Benefits Portal at fssabenefits.in.gov. You will need to create an account if you have not already done so. After you complete and sign your redetermination form, you can upload the form and supporting verification documents (like paystubs or bank statements). At a minimum, you will need to submit your income from the last thirty (30) days along with the form to complete your redetermination. Your form will tell you if you also need to submit information on your resources (assets such as bank accounts). If we need more information from you after you submit information online, we will send you a separate request.
6. If you are submitting a paper form, make sure the person it is addressed to (or their Authorized Representative on file with FSSA) signs it.

If FSSA does not receive this information, your health coverage will change after the redetermination due date on the form we send you. If you miss the due date, you can still turn in the form and information up to 90 days late and we will review you for restarting eligibility without completing a new application. If you do turn in information but are determined to be ineligible, you can reapply at any time.

If you are no longer eligible, you will get a final notice about two (2) weeks before your coverage is scheduled to change. You can appeal FSSA's decisions, and your appeal rights will be found at the end of the final notice. **FSSA has not changed your coverage at this time, so please provide FSSA with any and all updated information you believe would help you keep your current coverage.**

If you have any questions, please call the FSSA Call Center at 1-800-403-0864 between 8:00 a.m. and 4:30 p.m., Monday through Friday.

Information about the Federally Facilitated Marketplace

If you are no longer eligible for Medicaid or the Healthy Indiana Plan and you do not have employer-sponsored health insurance or Medicare, you can apply for coverage through the Federally Facilitated Marketplace at www.HealthCare.gov.

Individuals who are not eligible for Medicaid or the Healthy Indiana Plan may be eligible for health insurance coverage through the Marketplace, including assistance with paying premiums and other cost sharing requirements. When you lose eligibility for health coverage through Medicaid a Special Enrollment Period is available for you to apply for Marketplace coverage.

- You can start your application by going to www.HealthCare.gov and following the instructions to see if you qualify or apply.
- You can also apply over the phone by calling 800-318-2596 (TTY: 855-889-4325)
- On the "Contact Us" page of the HealthCare.gov website is an option for you to find a local person or agency who can assist you with your application
- You can also find help in applying by looking for an Indiana certified Navigator at www.in.gov/healthcarereform.

Keep all notices you receive from FSSA

When you apply for Marketplace coverage you may be asked to submit documents to confirm the events that make you eligible. Details and instructions will appear in your eligibility notice from the Marketplace.