



Options for paying monthly POWER Account contributions and premiums

A quick reference for members and third parties

Anthem HIP: Anthem

- Sydney Health:** Set up automatic monthly payments, or make a one-time payment through Anthem's [Sydney Health secure member portal](#) or the Sydney Health mobile app. Scan the QR code at right to download the mobile app.
- Online through your bank:** Set up automatic monthly payments or make a one-time payment through your bank checking or savings account each month.
 - Talk to your bank if you need help signing up for their online bill pay services. Allow three business days for your payment to post.
 - For automatic monthly payments, request a recurring payment setup form by calling Member Services at 866-408-6131 (TTY 711).
- Quick Pay:** You can easily make a one-time payment through our secure Quick Pay link. You can scan the Quick Pay QR code at right or [go online](#).
- Mail:** Send the POWER Account invoice form with your check or money order to:
Anthem Blue Cross Blue Shield
P.O. Box 6431
Carol Stream, IL 60197-6431
Be sure to write your member ID number on your payment and include the tear-off coupon attached to your invoice in the envelope with your payment. If you are paying for multiple family members with one check, include all the coupons and member IDs.
- Phone:** Payments can be made using a debit/credit card or electronic check by calling Member Services at 866-408-6131 (TTY 711). Members can speak to a customer service representative or make payments via the voice response system without speaking to a live person. Allow at least five days for your payment to post.
- Pay by employer/nonprofit contributions:** An employer or a non-profit group, like a church or foundation, can pay some or all of your contribution. If they pay only a part of your contribution, you pay what is left. Employers and nonprofit groups can pay online or by mail. Visit [anthem.com/Pay4HIP](#) to learn more.
- MoneyGram:** Go to any MoneyGram location. You can find them at places like Walmart or CVS. A complete list is online at [www.moneygram.com](#).
 - You'll need your member ID number, which is located on the front of your ID card; the company name, Anthem Healthy Indiana Plan; and/or the five-digit receive code 15204 and enough cash for your payment. Be sure to take the payment slip attached to your invoice with you.
 - Complete the MoneyGram ExpressPayment® blue form, use the red MoneyGram phone or use the MoneyGram kiosk to complete your transaction. Payment processes may vary depending on your location. Simply ask an associate for help if you need it. There is no charge for this service.



**SCAN HERE:
SYDNEY HEALTH
QR CODE**



**SCAN HERE:
QUICK PAY
QR CODE**

1. **Pay online:** Pay by credit card, debit card or bank transfer. You will need to log in to your [My CareSource](#) account to pay your bill.
2. **Pay by phone:** This free service is available by calling 844-607-2829 (TTY: 800-743-3333 or 711). Use a credit card, debit card or bank transfer.
3. **Pay by mail:** You can send a check or money order to:
CareSource
P.O. Box 6065
Indianapolis, IN 46206-6065
Make checks or money orders payable to CareSource. Please include your member ID number on the check along with the payment coupon from your monthly invoice. This will ensure payment is posted to your account.
4. **Pay in person by cash, credit or debit card:** Find a [CheckFreePay location](#) inside retailers like CVS/pharmacy, Dollar General, Kroger, Walmart and many more. You will need your CareSource Member Identification Number found on your invoice or member ID card. Complete the CheckFreePay form to complete your transaction. Payment processes may vary depending on your location. Simply ask an associate for help.
5. **Pay by employer/nonprofit contributions:** An employer or a nonprofit group, like a church or foundation, can pay some or all of your contribution. If they pay part of your contribution, you pay what is left. Employers and nonprofit groups can visit [CareSource.com/HIPPAY](#) to process credit card, debit card or bank transfer payments.
6. **Pay by payroll deduction:** If offered by your employer, you can [use a form](#) to arrange payroll deduction for your POWER Account Contribution.

1. **Pay by phone:** You can pre-pay some or all of your contribution by debit or credit card with our automated payment by phone system. Call our payment center at 866-539-4092 or 800-743-3333 (TTY for hearing and speech impaired).
2. **Pay online with WISEpay:** [WISEpay](#) is an online payment system, also available through [myMDwise account](#) for Healthy Indiana Plan members. WISEpay allows members to make payments the following ways: Electronic credit or debit card payments online, automatic draft from designated account (also called Automatic Clearinghouse) and electronic funds transfer.
3. **Pay by cash:** You can make your POWER Account contribution using cash in person at a MoneyGram location at no cost. Find a [MoneyGram location](#) inside retailers like CVS/pharmacy, Walmart and many more.
 - a. Bring these with you: Enough cash for your payment, your MDwise Member Identification Number found on your member ID card, receive code 15187.
 - b. Complete the MoneyGram ExpressPayment® blue form, use the red MoneyGram phone or use the MoneyGram kiosk to complete your transaction.
 - c. Payment processes may vary depending on your location. Simply ask an associate for help.
4. **Pay by payroll deduction:** Ask your employer if you can have your HIP contribution taken from your paycheck. If so, your employer will need to complete the Direct Deposit Form and follow instructions on remittance to Key Bank. Employers may contact customer service at 866-539-4092 for assistance.
5. **Pay with employer or other third-party contribution:** Ask your employer or a third-party organization if they are willing to pay for part or all of your POWER Account balance. They will need to fill out the [Employer/Third Party Contribution Form](#).

6. **Mail:** Send check or money order payments to address on your invoice.
 7. **Text to pay:** Members can opt in to receive a SMS notification indicating their contribution is due and have the option to pay their monthly contribution by text message. Follow these three easy steps:
 - a. Create your account on [Wisepay](#).
 - b. Save a payment method in your digital wallet.
 - c. Choose SMS messaging. Text to pay users will receive a text alert every month when their invoice is ready with instructions to confirm payment.
 8. **Pay with MDwiseREWARDS:** [MDwiseREWARDS](#) is a rewards program for every Healthy Indiana Plan and Hoosier Healthwise member. MDwise members are automatically enrolled in the MDwiseREWARDS program. The program allows you to earn points to exchange for gift cards. For information on how to earn and spend points, visit www.mdwise.org/mdwise/mdwise-rewards.
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1. **Pay online:** You can make your HIP monthly payment by logging into your [MHS Member Portal Account](#). Online payment options also include bank account deduction, automatic payment, credit or debit card or bank account number.
2. **Mail:** Include payment voucher from the bottom of your invoice with your payment, check or money order. Please write your check out to Managed Health Services or MHS. Mail your payment to:
*Managed Health Services
P.O. Box 2983
Omaha, NE 68103*
3. **Cash/in-person payments with MoneyGram:** Find a [MoneyGram location](#) inside retailers like CVS/pharmacy, Dollar General, Family Dollar, Walmart and many more.
 - a. Bring these with you: Enough cash for your payment, your MHS Member Identification Number found on your member ID card, receive code 15187.
 - b. Complete the MoneyGram ExpressPayment® blue form, use the red MoneyGram phone or use the MoneyGram kiosk to complete your transaction.
 - c. Payment processes may vary depending on your location. Simply ask an associate for help.
4. **Pay by phone:** Pay over the phone with a credit, debit card or an electronic check through our Interactive Voice Response system by calling MHS at 877-647-4848 (TTY: 800-743-3333) 24 hours a day, seven days a week. Live agents are available Monday through Friday from 8 a.m. to 8 p.m.
5. **Automatic bank deduction:** Complete and send MHS the [Authorization Agreement for Electronic Funds form](#) included with your invoice. *Note:* It may take multiple billing cycles after you mail in the completed form before the amount is automatically deducted from your account.
6. **Pay through employer, non-profit or other non-member payer:** Employers, non-profits and other non-members can make some or all of your POWER Account Contribution. Anyone paying on your behalf needs to complete the Employer, Non-Profit or Non-Member Payer form. If your employer pays some of your POWER Account Contribution and you think the employer has not paid MHS, please contact your employer. You are responsible for the entire amount due, including any amount that your employer may fail to pay. You may be given extra time to pay if your employer failed to make their payment. Contact Member Services at 877-647-4848 if this happens.
7. **Payroll deductions:** Discuss the option directly with your employer. Have your employer complete and send MHS the Employer Payroll Deduction Authorization form included with your invoice.

8. **Family payments:** Do you have more than one family member in your household responsible for a payment? You can pay MHS using one payment method by paying by check or money order. Include all family members' HIP identification numbers (found on your POWER Account invoice) with the payments.
9. **Pay your PAC with rewards:** You can now pay your monthly POWER Account Contribution with My Health Pays Rewards! Call member services at 877-647-4848 to make a payment with rewards today and to learn how you can earn My Health Pays rewards.
10. **Mobile:** Scan the "Pay Now" QR code on your POWER Account invoice or email reminder to make a payment online via [the MHS Member Portal](#).



MEDworks: Premium Vendor

1. **Pay online:** The account number and five-digit ZIP code to make payments and view account information. A login ID and password will be created during the first online payment. Payments can be made 24 hours a day, seven days a week. Payments received prior to 2 p.m. E.T. will be posted to the account the day it was received. Payments made after 2 p.m. E.T. will be credited to the account on the following business day. To pay online, go to <https://53.billerdirectexpress.com/ebpp/hhwmwpremium/>.
2. **Pay by mail:** Payments can be made by check, money order or cash. Please make check or money order payable to "M.E.D. Works." Write your ID number on your check or money order. Premiums can be mailed to:
M.E.D. Works Premium
P.O. Box 946
Indianapolis, IN 46206-0946
3. **Pay by phone:** The account number and five-digit ZIP code will be needed when making payment by phone. The phone number to make payments is 855-765-8672. Payments can be made 24 hours a day, seven days a week. Payments received prior to 2 p.m. E.T. will be posted to the account the day it was received. Payments made after 2 p.m. E.T. will be credited to the account on the following business day.



CHIP: premium vendor:

1. **Pay online:** The account number and five-digit ZIP code to make payments and view account information. Payments can be made 24 hours a day, 7 days a week. Payments received prior to 2 p.m. E.T. will be posted to the account the day it was received. Payments made after 2 p.m. E.T. will be credited to the account on the following business day. A login ID and password will be created during the first online payment. To pay online, go to <https://53.billerdirectexpress.com/ebpp/hhwmwpremium/>.
2. **Pay by mail:** Payments can be made by check, money order or cash. Please make your check or money order payable to "Children's Health Insurance." Write your ID number on your check or money order. Premiums can be mailed to:
Package C Premium
P.O. Box 3127
Indianapolis, IN 46206-3127
3. **Pay by phone:** The account number and five-digit ZIP code will be needed when making payment by phone. The phone number to make payments is 855-765-8672. Payments can be made 24 hours a day, seven days a week. Payments received prior to 2 p.m. E.T. will be posted to the account the day it was received. Payments made after 2 p.m. E.T. will be credited to the account on the following business day.