



SHIP

State Health Insurance
Assistance Program

Navigating Medicare

ASK SHIP

YOUR MONTHLY MEDICARE Q&A

August, 2022

Q: I have Medicare, and I have questions about my medical bills and Medicare coverage. It is very hard for me to leave my home though. Can SHIP still help me with my Medicare questions?

A: Yes! SHIP can still help in a number of ways.

The State Health Insurance Assistance Program (SHIP) is a free health insurance counseling program provided by the Indiana Department of Insurance and the Administration for Community Living. We are part of a network of State Health Insurance Assistance Programs located in every state.

SHIP provides free, impartial information to help consumers make decisions regarding their Medicare options. We strive to help them be wise consumers and to get the most value for their

Medicare health insurance dollars.

SHIP Volunteers can provide free counseling services by phone, in person, or virtually. You can schedule an appointment by calling (800) 452-4800 or (866) 846-0139 TTY. You can also find a list of SHIP locations throughout Indiana at www.in.gov/ship/find-an-indiana-ship-location/.

Virtual appointments can be held using most types of video chat software or apps. If you are comfortable doing so, you can share documents you have questions about using your webcam, mobile phone, or screen sharing. Many questions can be answered by telephone if you do not feel comfortable doing a virtual meeting.

SHIP offers gratifying volunteer opportunities for hundreds of people across

Indiana. We provide services through many channels: one-on-one counseling, virtual counseling, seminars, local community training, public speaking, social media, publications, videos and more.

All our volunteers have completed an intensive four-day training course and are certified by the Indiana Department of Insurance.

If you are interested in becoming a SHIP Counselor, you can learn more at www.in.gov/ship/become-a-ship-volunteer/.

If you have questions related to Medicare, call SHIP at (800) 452-4800, (866) 846-0139 TTY or at www.medicare.in.gov. You can also find us on Facebook, Twitter, LinkedIn, and YouTube.

The State Health Insurance Assistance Program (SHIP) is a free and impartial counseling program for people with Medicare. SHIP is provided by the Administration for Community Living and the Indiana Department of Insurance. For questions about this article, contact Sarah Peeper, sarahship@thenewcreative.com.