



For Immediate Release

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Wedgewood Park Water Rate Case: OUCC Invites Consumer Comments

If you are a customer of Aqua Indiana's Wedgewood Park Water Division and would like to comment on the utility's pending rate request, you have the chance to do so.

The Indiana Office of Utility Consumer Counselor (OUCC), the state agency representing consumer interests in cases before the Indiana Utility Regulatory Commission (IURC), is reviewing Aqua Indiana's request and anticipates filing testimony on Nov. 12, 2020.

While using its legal and technical resources to review the request, including examining the utility's books and operations, the OUCC is inviting written comments from Aqua Indiana's Wedgewood Park customers through Nov. 5, 2020.

The utility's request, if approved, would raise the monthly residential water bill for a customer using 5,000 gallons from \$32.68 to \$44.95. In its filings, Aqua Indiana notes infrastructure improvements it has recently made to the Wedgewood Park system, including the replacements of meters, hydrants, and valves.

Wedgewood Park's current rates received IURC approval in 2016. Aqua Indiana purchased the utility in 2017. Aqua Indiana's Wedgewood Park Water Division serves approximately 220 customers in northern St. Joseph County. Rates and charges for Aqua Indiana's other service territories are not at issue in this case.

The utility is seeking the rate increase through the IURC's Small Utility Filing Procedure, which is designed to reduce the time and expense involved with regulatory filings for certain utilities. Savings are gained by allowing utility staff to use standardized forms and forego a technical evidentiary hearing. This is designed to result in utilities needing less assistance from rate consultants or attorneys, leading to fewer expenses to be passed on to customers.

The OUCC uses the same standard to review a utility's operations and records whether it seeks a rate increase through the Small Utility Filing Procedure or a traditional case. Conducting its review on behalf of all utility consumers, the OUCC will present the results of its review through a report to the IURC, including formal testimony. The IURC's review is conducted on behalf of the public interest (a balancing of utility and customer interests); it is responsible for resolving any factual disputes that may arise and issuing a final order establishing Wedgewood Park's rates.

A settlement agreement is possible in any legal proceeding; such an agreement, if reached, would require IURC approval.

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Consumers who wish to submit written comments for the case record may do so via the OUCC's website at www.in.gov/oucc/2361.htm, by email at uccinfo@oucc.IN.gov, or by mail at:

Consumer Services Staff
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

The OUCC needs to receive all written consumer comments no later than Nov. 5, 2020 so that it can: 1) Consider them in preparing its testimony and 2) File them with the Commission to be included in the case's formal evidentiary record. Comments should include the consumer's **name, mailing address**, and a reference to either "**IURC Cause No. 45416-U**" or Aqua Indiana. Consumers with questions about submitting written comments can contact the OUCC's consumer services staff toll-free at 1-888-441-2494.

The OUCC is posting case updates online at www.in.gov/oucc/2805.htm. Case updates are also available through the agency's monthly electronic newsletter. Consumers can subscribe at www.in.gov/oucc/2877.htm.

(IURC Cause No. 45416-U)

The Indiana Office of Utility Consumer Counselor (OUCC) represents Indiana consumer interests before state and federal bodies that regulate utilities. As a state agency, the OUCC's mission is to represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.