

We only use cookies that are necessary for this site to function to provide you with the best experience. The controller of this site may choose to place supplementary cookies to support additional functionality such as support analytics, and has an obligation to disclose these cookies. Learn more in our [Cookie Statement](#).

[State of Indiana](#)

## Consumer News... For You! December 2020

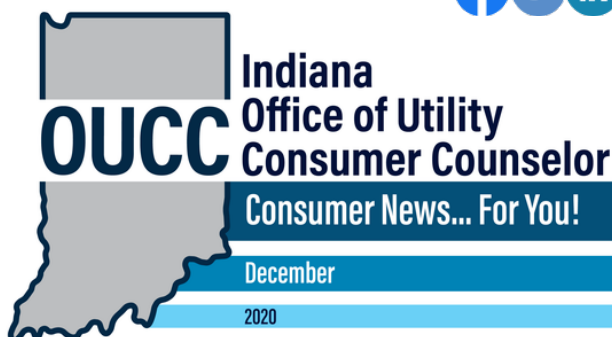
State of Indiana sent this bulletin at 12/02/2020 06:36 PM EST

Subscribe to updates from State of Indiana

Email Address  e.g. name@example.com

Subscribe

Share Bulletin



### VECTREN SOUTH RATE CASE

Vectren is seeking a [natural gas rate increase](#) for customers in its southwestern Indiana service territory. The utility's request would raise annual revenues by \$29.6 million and includes a proposed monthly residential customer service charge of \$35.00. Most of the requested increase is due to \$347 million in investments since 2007. The OUCC is reviewing the request and has until Feb. 19 to file testimony. [Written consumer comments](#) are invited in the meantime.



### SMALL UTILITY CUSTOMER CREDITS

Customers of 8 small natural gas utilities in southern and central Indiana will receive more than \$1.06 million in bill credits under a November [IURC order](#). The OUCC argued the utilities should be required to provide the credits in this case, which focused on energy efficiency programs, charges collected from customers between 2012 and 2015, and related accounting matters.

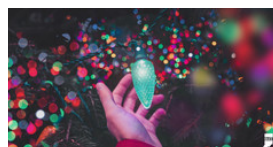
### ADDITIONAL CASE UPDATES

- Closing briefs on Vectren's proposed solar energy [tariff](#) are due on Dec. 18.
- Indianapolis Power & Light (IPL) will implement a new smart meter opt-out [tariff](#) under a settlement agreement that received recent IURC approval.
- The OUCC is scheduled to file testimony this month in the [Columbus](#) water and [Crawfordsville](#) electric rate cases.

### HEATING SEASON IS HERE

Consumers needing financial assistance with winter heating bills should contact the state's [2-1-1 help line](#) and their local [Energy Efficiency Program](#) (EAP) intake offices as soon as possible. Indiana's winter shutoff moratorium for gas and electric services only applies under [specific conditions](#).

Many utilities continue to offer extended payment plans, as well. A customer receiving a bill that cannot be paid on time and in full should contact the utility immediately to seek an affordable payment arrangement.



### BE SAFE!

When you are putting lights up for the holidays, lots of safety pitfalls are very easy to overlook. Take just a minute to review these [12 tips](#) to make your season safer and happier.

### OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

---

Having trouble viewing this email? [View it as a Web page.](#)

 SHARE

SUBSCRIBER SERVICES:

[Manage Preferences](#) | [Delete Profile](#) | [Help](#)

Powered by



[Privacy Policy](#) | [Cookie Statement](#) | [Help](#)