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# OUCC

## Indiana Office of Utility Consumer Counselor Consumer News.... For You!

DECEMBER 2017

### OUCC ANNUAL REPORT 2016-2017

Indiana Office of Utility Consumer Counselor

#### OUR ANNUAL REPORT

The OUCC appeared in 371 state utility regulatory cases during the state's last fiscal year, including 31 general rate cases and 166 cost tracker proceedings. Those are a few of the statistics in our newly issued [Annual Report](#). The report describes the OUCC's recent work on behalf of Indiana consumers while explaining how our legal, technical, and administrative teams carry out the agency's mission each day.

#### NIPSCO GAS RATE CASE

Three IURC public field hearings are coming up in the Northern Indiana Public Service Company (NIPSCO) [gas rate case](#), including a [December 11 hearing](#) in Fort Wayne. Additional hearings in Lake County and South Bend will be scheduled with the dates to be posted on the [OUCC's website](#) as soon as they are available. The OUCC is inviting written [consumer comments](#) through January 17, with the agency's testimony due on January 24. A Commission order is expected in summer 2018.



#### SMART METERS AND ADDITIONAL CASE UPDATES

- Consumer comments on Duke Energy's proposed advanced metering [opt out fees](#) are invited through January 4.
- The IURC evidentiary hearing on Indiana American Water Company's proposed acquisition of the [Charlestown](#) water utility starts on December 13.
- The [Indiana Michigan Power](#) (I&M) rate case's evidentiary hearing is scheduled to start on January 16.
- The OUCC expects to file testimony in the [Lafayette](#) municipal water rate case in mid-February.

#### KEEP IT SAFE THROUGH THE HOLIDAYS

It's never safe to overload an electrical outlet. But it's one of the "[12 Dangers of Christmas](#)" that's all too common at this time of the year. The Electrical Safety Foundation International (ESFI) offers a number of [indoor and outdoor tips](#) for holiday lights along with year-round safety tips for the home and the workplace. All of us at the OUCC wish you and yours a safe and enjoyable holiday season.



#### OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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