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Consumer News... For You!

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OUCC

Indiana Office of Utility Consumer Counselor

Consumer News... For You!



WE'D LIKE YOUR THOUGHTS!

If you haven't already, please take a few minutes to complete our [billing survey](#) before Oct. 7. We won't ask for your name, and your data will remain confidential.

OCTOBER 2015

DID YOU KNOW?

Our lawyers and technical experts are putting more than 1,000 years of experience to work for consumers every day. [Learn more!](#)

RATE CASE UPDATE

Closing arguments in the [JPL](#) rate case & investigation will be filed over the next few weeks. We'll file testimony in the [Citizens](#) Water rate case on Oct. 13 & have started reviewing the new sewer case Citizens has filed. Other new rate cases include requests from sewer utilities in [Hamilton](#) & [Tippecanoe](#) Counties, & from the [NIPSCO](#) & [Crawfordsville](#) electric utilities.

SPEAKING OUT

The OUCC invites consumer comments in all IURC cases. We need comments in writing so we can file them with the Commission, & we invite them by mail, fax, & email. You can also send comments to us through our [website](#).

ADDITIONAL SAVINGS FOR DUKE ENERGY CUSTOMERS

A new agreement regarding Duke Energy's Edwardsport power plant will save consumers an additional [\\$85 million](#) if approved. It will increase total ratepayer savings related to the project to nearly \$1 billion.



ENERGY RESEARCH AT SCHOOLS

Schools in Bloomington & Kokomo will be saving solar & wind energy for future use. It's part of a [partnership](#) among the OUCC, Duke Energy, and Southern Indiana's Battery Innovation Center.



OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.



IS YOUR FURNACE READY?

With the winter heating season around the corner, now is the time to have your furnace checked. If it's fully tuned up, it will help you save energy & money. A furnace tune-up is one of many steps consumers can take to get ready for winter, and the [OUCC's website](#) offers a host of low-cost and no-cost tips that will add up to savings. If you're concerned about spikes in your winter heating bills, [budget billing](#) can help. Most Indiana electric & natural gas utilities offer it.

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