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[State of Indiana](#)

### Consumer News... For You!

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# OUCC

## Indiana Office of Utility Consumer Counselor

### Consumer News... For You!



#### CITIZENS RATE CASES

If you'd like to provide [comments for the record](#) in the Citizens Water rate case, we need them by October 6.

Citizens is also expected to file a sewer rate case soon. The [OUCC's website](#) will be updated with the latest.

SEPTEMBER 2015

#### OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

#### IPL RATE CASE & INVESTIGATION

The IURC evidentiary hearing starts Monday and is expected to last a couple of weeks, with closing arguments filed this fall. We're recommending a [significant reduction](#) to IPL's request.



#### NIPSCO CHOICE

If you're a NIPSCO natural gas customer, you have the option of choosing an alternative supplier. But if you're considering it, be sure to [read this first](#).

**IN CASE YOU MISSED IT...**  
Our Annual Report summarizes what we're doing on behalf of consumers. [Check it out!](#)



#### HOW'S YOUR INSULATION?

If you haven't checked your attic in a while, it's a good idea to do so before the [winter heating season](#). Insulation can settle over time, making it less effective.

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