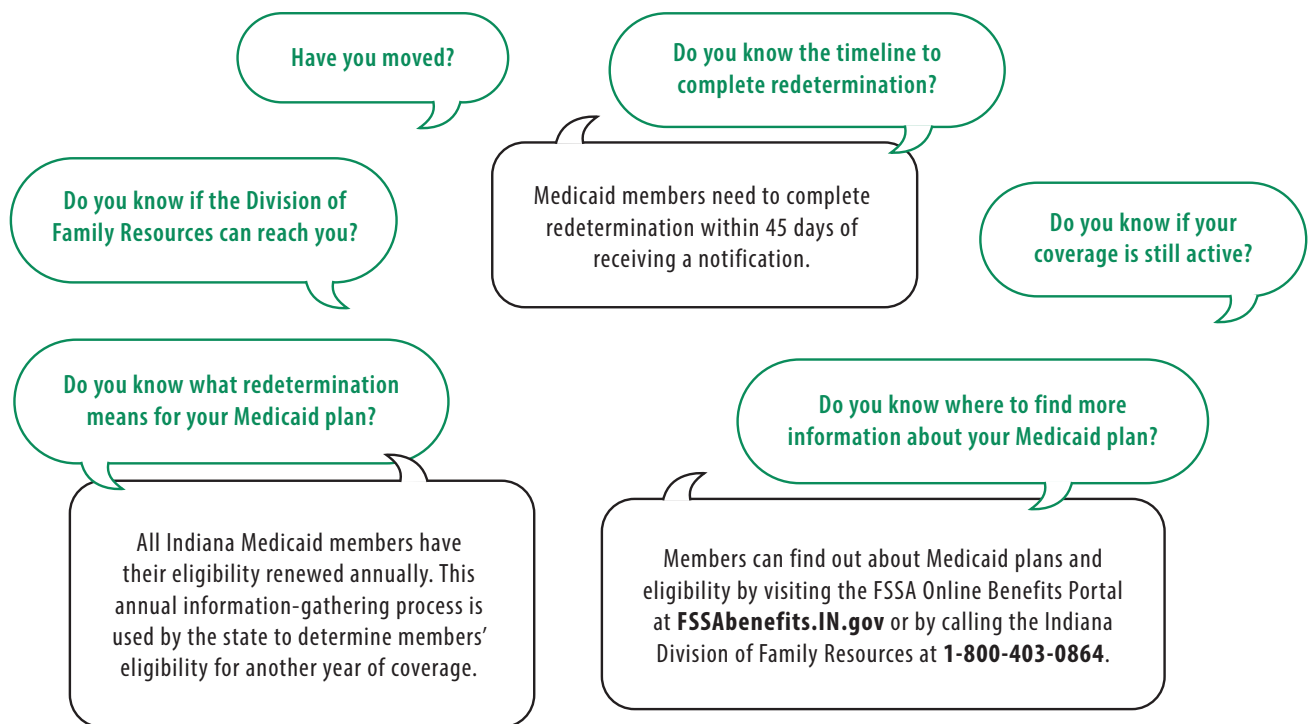




How to start the conversation about Medicaid redetermination

Use these questions and prompts to make the conversation about Medicaid redetermination easier with your friends, family and loved ones.



At the end of your conversation, we hope your friend, family member or loved one understands the following three things:

Redetermination Process The annual redetermination process is simple and can be completed online, or by mailing, faxing or delivering the required documents to a local DFR office.

Timely Completion Completing redetermination within 45 days upon receiving a mail notification is crucial to maintaining uninterrupted health coverage.

Support and Guidance Medicaid members have online access to their coverage and benefits. Help is available by logging into the FSSA Benefits Portal at **FSSAbenefits.IN.gov** or by calling the Indiana Division of Family Resources at 1-800-403-0864 for additional assistance.

