



**Contact Information**

**Member Services:** 844-284-1797  
**TTY/TDD:** 711  
**Website:** [www.anthem.com/inmedicaid](http://www.anthem.com/inmedicaid)

**Hours of Operation**

8 a.m.–8 p.m. ET, Monday–Friday

**Nurse on Call**

**24 hours/day, 7 days/week:** 844-284-1797  
**TTY/TDD:** 711

**Covered Services**

- Primary care** Day-to-day healthcare given by a health care provider.
- Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition or during recovery from surgery.
- Behavioral health** Behavioral health and substance abuse services.
- Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.
- Disease management services** Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.
- Care management services** Help you manage your health conditions.
- Pharmacy and Drugs** Prescription and some over the counter. *CarelonRx*
- Dental** Dental screenings, teeth cleaning, fillings, extractions and x-rays. *DentaQuest*
- Vision** Eye exams, glasses frames and lenses with varying frequency by age. *Superior Vision*
- Transportation** Free trips to medical appointments and other health-related trips.



**Contact Information**

**Member Services:** 877-647-4848  
**TTY/TDD:** 800-743-3333 or 711  
**Website:** [www.mhsindiana.com](http://www.mhsindiana.com)

**Hours of Operation**

8 a.m.–8 p.m. ET, Monday–Friday

**Nurse on Call**

**24 hours/day, 7 days/week:** 877-647-4848  
**TTY/TDD:** 800-743-3333 or 711

**Covered Services**

- Primary care** Day-to-day healthcare given by a health care provider.
- Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition or during recovery from surgery.
- Behavioral health** Behavioral health and substance abuse services.
- Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.
- Disease management services** Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.
- Care management services** Help you manage your health conditions.
- Pharmacy and Drugs** Prescription and some over the counter. *Express Scripts*
- Dental** Dental screenings, teeth cleaning, fillings, extractions and x-rays. *Envolve Dental*
- Vision** Eye exams, glasses frames and lenses with varying frequency by age. *Envolve Vision*
- Transportation** Free trips to medical appointments and other health-related trips. *LCP Transportation*



**Contact Information**

**Member Services:** 800-832-4643  
**TTY/TDD:** 711  
**Website:** <https://www.UHCCP.com/IN>

**Hours of Operation**

8 a.m.–8 p.m. ET, Monday–Friday

**Nurse on Call**

**24 hours/day, 7 days/week:** 800-832-4643  
**TTY/TDD:** 711

**Covered Services**

- Primary care** Day-to-day healthcare given by a health care provider.
- Acute care** Short-term treatment for a severe injury or episode of illness, an urgent medical condition or during recovery from surgery.
- Behavioral health** Behavioral health and substance abuse services.
- Emergency services** Service provided to a member after the sudden onset of an emergency medical condition.
- Disease management services** Asthma, attention deficit hyperactivity disorder, autism/pervasive developmental disorder, chronic kidney disease, chronic obstructive pulmonary disease, congestive heart failure, coronary artery disease, depression, diabetes, hypertension and pregnancy.
- Care management services** Help you manage your health conditions.
- Pharmacy and Drugs** Prescription and some over the counter. *Optum Rx*
- Dental** Dental screenings, teeth cleaning, fillings, extractions and x-rays. *UHC Dental*
- Vision** Eye exams, glasses frames and lenses with varying frequency by age. *MARCH Vision*
- Transportation** Free trips to medical appointments and other health-related trips. *LCP Transportation*



**Educational Programs and Enhanced Services**

**Member Rewards Program** Earn gift cards and other items when you complete certain preventative care visits.

**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**Healthy Kids Healthy Choices** Boys & Girls Club membership, online fitness programs and resources, and a virtual health coach program.

**Healthy Adults Healthy Results** Online fitness program and resources, gym membership or home fitness kit, and a 13-week WW® membership.

**Asthma and COPD Relief Products** Relief products like inhalers, nebulizers, hypoallergenic bedding and HEPA air filters.

**Tutoring Assistance** Tutoring to help with your children’s education in English, math and language arts. For current and former foster care members, wards of the state and members receiving adoption assistance.

**Healthy Lifestyle Aids** Assistive devices like digital scales, lumbar pillows and diabetic supplies.

**Healthy Meals Program** Healthy meals delivered to your doorstep.

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**Electronic Communications**

**Member Portal** Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.



**Educational Programs and Enhanced Services**

**Member Rewards Program** Earn reward dollars when you complete healthy activities to spend on groceries, household supplies, utilities, phone bills and more.

**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**Caregiving Collaborations™** Support program for caregivers as you care for a loved one.

**Enhanced Transportation** Unlimited rides to/from: pharmacy after medical appointments, Medicaid appointments and MHS events.

**Healthy Meals** Healthy, home-delivered meals available to members after a hospital stay.

**Live Great** Qualified members get \$20 monthly for six months that can be used at Walmart to buy foods designated as “Great for You.”

**Member Care Grants** Supports a healthy lifestyle for members. Ex. gym shoes, gym membership, hypoallergenic bedding, ramp or a gas card.

**Practice Dental Visits and Annual Exams** Members can have a “practice” dental visit to make the first trip less stressful, plus two annual exams and cleanings.

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**Electronic Communications**

**Member Portal** Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.



**Educational Programs and Enhanced Services**

**Member Rewards Program** Earn gift cards and other items when you complete certain preventative care visits.

**High School Equivalency/GED Assistance** Assistance to help you get your degree or take the GED exam.

**Smoking Cessation** Programs available in partnership with the Indiana Tobacco Quitline at 800-QUIT-NOW.

**Fitness Memberships** Get free access to fitness centers state-wide, more than 20,000 classes online and a home fitness kit.

**Essentials Boxes** Take a short survey and we will send out a box of helpful household items and food.

**Mom’s Meals** We send out 14 healthy meals after a hospital stay or to help with a food need short-term.

**Doctor Chat** Get an online visit 24/7, no appointment needed. You can talk to a medical doctor or mental health specialist.

**On My Way** This online course helps young adults learn how to become more independent.

**Member Support Fund** We offer items that help with home safety, vision, weight management, asthma and COPD.

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**Electronic Communications**

**Member Portal** Online tool available 24 hours a day, 7 days a week to help you find a doctor, view benefits and view a free health library.