



Program Pricing

Tyler is proud to offer a simplified convenience fee pricing structure for most transactions. With a standardized fee rather than a complicated calculation, our partners and their customers are able to easily understand the anticipated fee.

Payment Type	Convenience Fee Model		Merchant-Funded Model	
	Flat Rate	% of Value	Flat Rate	% of Value
Credit Card Processing (excluding American Express)	\$0.40	1.96%	\$0.15	0.00%
Pin or Pinless Debit	\$0.40	1.96%	\$0.15	0.00%
Credit Card Processing (including American Express)	\$0.40	2.06%	\$0.15	0.00%
ACH Credit Processing	\$0.15	0.00%	\$0.15	0.00%
ACH Debit Processing	\$0.15	0.00%	\$0.15	0.00%

Other fee models are available based on the needs of your agency.

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Other Transaction Types

Transaction Type	Flat Rate	% of Value
eCheck Processing	\$0.15	0.00%
Guaranteed eCheck Processing	\$0.00	1.25%
Chargebacks	\$0.00	0.00%
Voice Authorization	\$0.00	0.00%
Address Verification (AVS)	\$0.00	0.00%
Foreign Network Authorization	\$0.00	0.00%
IVR	\$0.00	0.00%
>\$1,000,000 Transactions	\$0.00	2.63%
NACHA Account Verifications	\$0.00	0.00%
PayPal	\$0.40	1.96%
PayPal Credit	\$0.40	1.96%
Venmo	\$0.40	1.96%
Apple Pay	\$0.40	1.96%
Google Pay	\$0.40	1.96%
Samsung Pay	\$0.40	1.96%

Flexible Payment Options for Residents

Today's residents want the freedom to choose when and how they interact with government. Whether they're making a one-time payment, scheduling, or setting up a recurring payment, Tyler's solutions offer the flexibility they've come to expect.

Payment Channels

- In-person, over the counter
- Online
- Contactless
- SMS
- Interactive voice response

Payment Methods

- Credit or debit card
- Digital wallet
- Electronic check/ACH
- Alternative payment channels (i.e., PayPal and Apple Pay)

Your Trusted Partners

Payment processing doesn't have to be complex. Tyler has leveraged decades of government experience to deliver payment solutions that are secure, intuitive, and easy to use. Our solutions require very little training and no on-site technical installation.

A registered payment facilitator, **Tyler is equipped to handle all aspects of the payment process**, allowing you to maintain a single-vendor relationship and reducing the number of entities needed to handle sensitive payment information.



Government-Focused

More than 25 years of public sector payment experience



Experienced

460+ million transactions processed annually, representing \$53 billion in payments



Secure

Fully hosted and PCI/PA-DSS compliant payment solutions

Email INgovManagement@iot.in.gov for more information and to schedule a demo.

Empowering people who serve the public®

