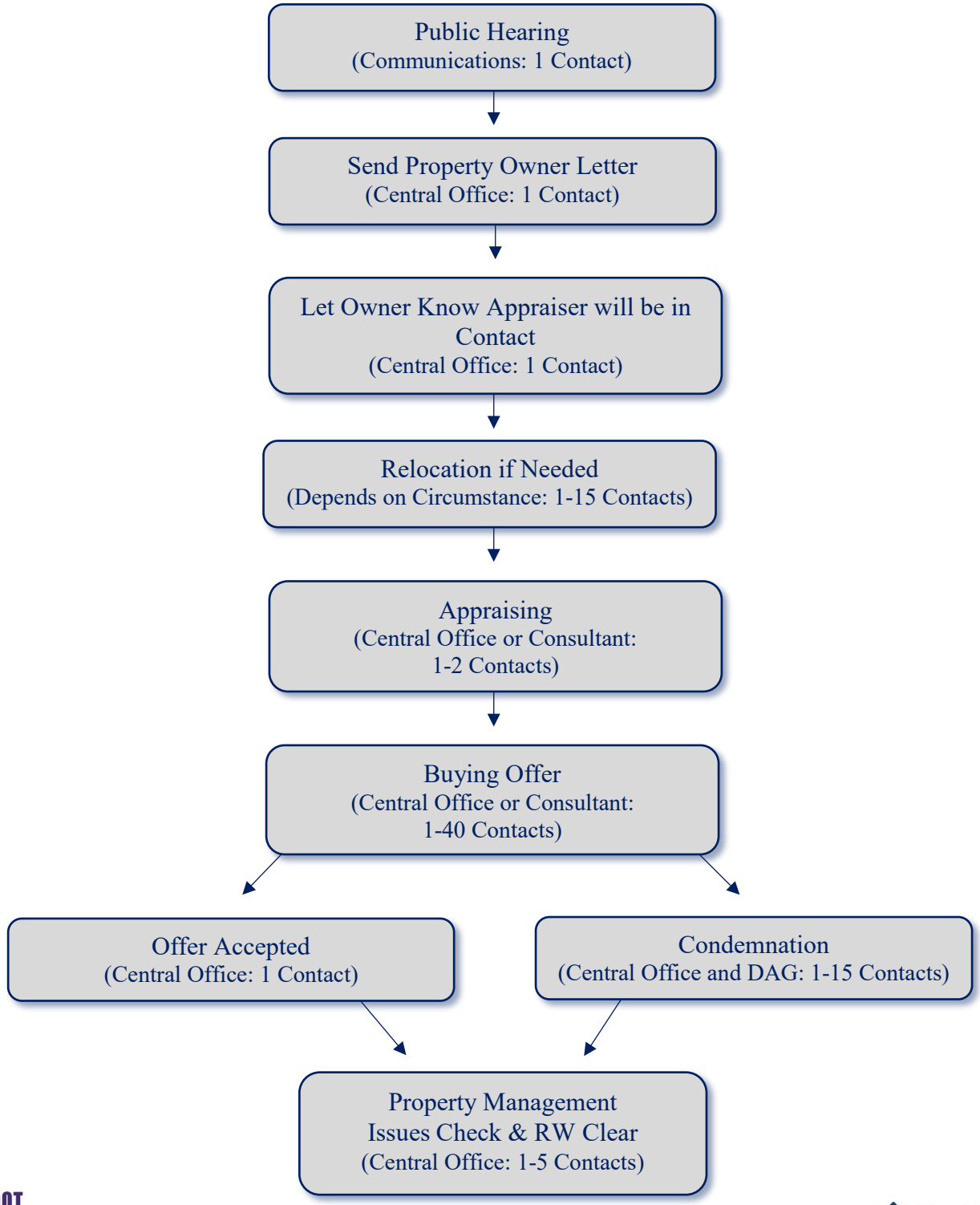
INDIANA DEPARTMENT OF TRANSPORTATION

OWNER TOUCHPOINT FLOWCHART

On average a property owner is contacted 6-20 times