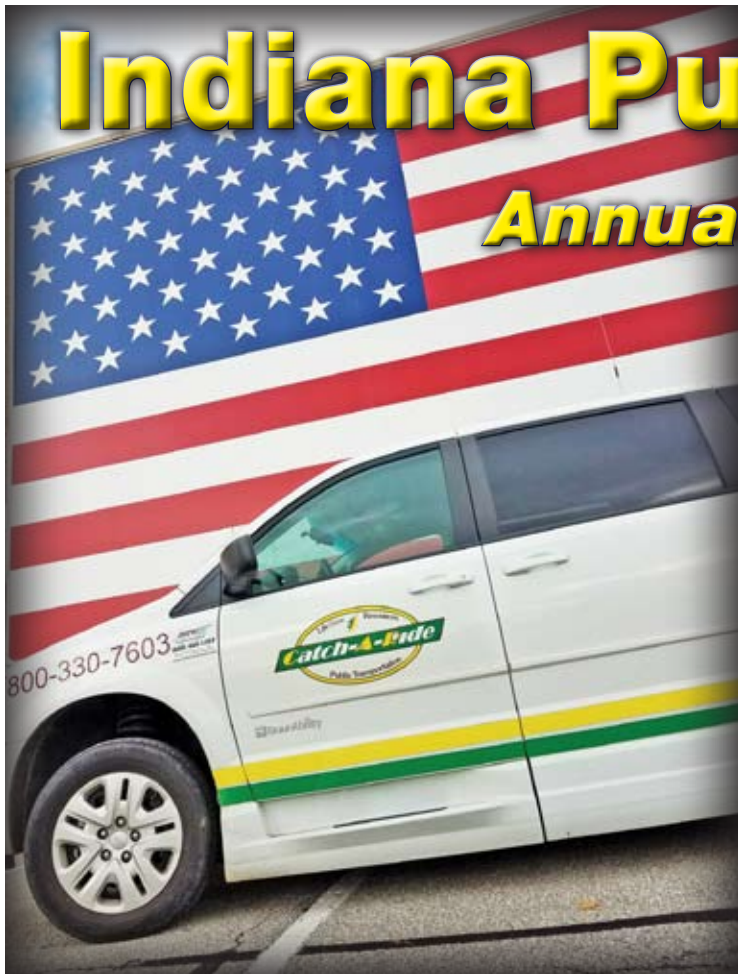


# Calendar Year 2017

# Indiana Public Transit Annual Report





2017 ANNUAL REPORT  
INDIANA PUBLIC TRANSIT

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STATE OF INDIANA

Eric J. Holcomb, Governor  
Joe McGuinness, Commissioner, Indiana Department of Transportation

June 2018

Indiana Department of Transportation  
Office of Transit  
100 North Senate Avenue, Room N758  
Indianapolis, Indiana 46204

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# INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2017 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 64 transit systems in Indiana during 2017 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2016. Section Two of this report provides a detailed analysis of each of the four peer groups.

## STATEWIDE STATISTICS

Indiana maintains a public transit network of 64 urban and rural public transit systems. This number remained the same from 2016 to 2017.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2017. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2016 and 2017 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2017. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

## RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2016	RIDERSHIP 2017	% CHANGE	2017 RIDERSHIP PER CAPITA	2017 % OF STATE RIDERSHIP
<b>GROUP 1 - Large Fixed Route</b>					
Bloomington	3,479,863	3,338,351	-4.07%	48.18	10.14%
Evansville	1,810,837	1,561,587	-13.76%	13.30	4.74%
Fort Wayne	1,869,566	1,780,659	-4.76%	6.63	5.41%
Indianapolis	9,494,492	9,064,092	-4.53%	9.86	27.53%
Lafayette	4,794,873	4,580,987	-4.46%	31.01	13.91%
Muncie	1,613,032	1,433,005	-11.16%	20.45	4.35%
South Bend	1,748,661	1,640,018	-6.21%	9.37	4.98%
<b>SUBTOTAL: GROUP 1</b>	<b>24,811,324</b>	<b>23,398,699</b>	<b>-5.69%</b>	<b>13.24</b>	<b>71.07%</b>
<b>GROUP 2 - Small Fixed Route</b>					
Anderson	233,796	240,618	2.92%	4.29	0.73%
Central Indiana	27,685	45,127	63.00%	1.63	0.14%
Columbus	261,774	244,101	-6.75%	5.54	0.74%
Elkhart-Goshen	453,637	422,381	-6.89%	5.11	1.28%
East Chicago	151,150	127,483	-15.66%	4.29	0.39%
Gary	786,361	765,425	-2.66%	9.57	2.33%
Michigan City	173,871	170,308	-2.05%	5.41	0.52%
New Albany, Clarksville, & Jeffersonville	559,236	481,312	-13.93%	4.67	1.46%
Richmond	228,140	216,634	-5.04%	5.88	0.66%
Terre Haute	339,478	278,276	-18.03%	4.67	0.85%
<b>SUBTOTAL: GROUP 2</b>	<b>3,215,128</b>	<b>2,991,665</b>	<b>-6.95%</b>	<b>5.43</b>	<b>9.09%</b>
<b>GROUP 3 - Urban Demand Response</b>					
Kokomo	503,668	474,288	-5.83%	7.63	1.44%
LaPorte	40,683	42,424	4.28%	1.92	0.13%
Northwestern Indiana	194,388	201,073	3.44%	0.39	0.61%
Valparaiso	182,797	172,102	-5.85%	5.42	0.52%
<b>SUBTOTAL: GROUP 3</b>	<b>921,536</b>	<b>889,887</b>	<b>-3.43%</b>	<b>1.50</b>	<b>2.70%</b>
<b>GROUP 4 - Rural Demand Response</b>					
Bedford	84,109	77,391	-7.99%	5.77	0.24%
Boone County	24,252	25,327	4.43%	0.45	0.08%
Cass County	159,900	159,832	-0.04%	4.10	0.49%
Clinton County	39,117	41,485	6.05%	1.25	0.13%
Crawford, Harrison, Scott, & Washington Counties	32,355	31,513	-2.60%	0.32	0.10%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	86,802	84,382	-2.79%	0.55	0.26%
DeKalb County	27,467	27,185	-1.03%	0.64	0.08%
Fayette County	32,242	33,889	5.11%	1.45	0.10%
Franklin County	29,832	29,005	-2.77%	1.26	0.09%
Fulton County	45,647	44,985	-1.45%	2.16	0.14%
Hamilton County	58,639	66,028	12.60%	0.24	0.20%
Hancock County	21,843	22,568	3.32%	0.29	0.07%
Hendricks & Morgan Counties	116,904	72,599	-37.90%	0.34	0.22%
Huntingburg	10,552	9,876	-6.41%	1.63	0.03%
Huntington County	37,661	39,907	5.96%	1.07	0.12%
Jasper, Pulaski, Newton, & Starke Counties	69,599	62,986	-9.50%	0.77	0.19%
Jay, Randolph, Blackford, & Henry Counties	45,599	46,808	2.65%	0.43	0.14%
Johnson, Shelby, & Brown Counties	113,040	115,209	1.92%	0.58	0.35%
Knox County	94,041	89,995	-4.30%	2.34	0.27%
Kosciusko County	51,333	55,093	7.32%	0.71	0.17%
LaGrange County	57,033	55,387	-2.89%	1.49	0.17%
Madison County	17,313	17,536	1.29%	0.23	0.05%
City of Marion	265,477	268,878	1.28%	8.98	0.82%
Marshall County	26,808	24,393	-9.01%	0.54	0.07%
Miami County	38,587	46,123	19.53%	1.25	0.14%
Mitchell	5,507	4,440	-19.38%	1.02	0.01%
Monroe, Lawrence, Owen, & Putnam Counties	88,194	86,526	-1.89%	0.36	0.26%
New Castle	41,064	32,708	-20.35%	1.81	0.10%
Noble County	24,905	27,732	11.35%	0.58	0.08%
Orange County	20,286	21,698	6.96%	1.09	0.07%
Rush County	12,622	11,360	-10.00%	0.65	0.03%
Seymour	31,135	36,591	17.52%	1.90	0.11%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	219,063	221,182	0.97%	0.90	0.67%
Stauben County	15,628	16,265	4.08%	0.46	0.05%
Union County	31,066	30,542	-1.69%	0.77	0.09%
Vigo County	14,729	12,591	-14.52%	0.12	0.04%
Wabash County	31,057	28,305	-8.86%	0.88	0.09%
Washington	12,634	10,353	-18.05%	0.90	0.03%
Waveland	4,333	5,681	31.11%	0.75	0.02%
Wells County	43,199	39,559	-8.43%	1.43	0.12%
White County	14,046	14,602	3.96%	0.59	0.04%
Whitley County	37,103	36,793	-0.84%	1.10	0.11%
<b>SUBTOTAL: GROUP 4</b>	<b>2,232,723</b>	<b>2,185,308</b>	<b>-2.12%</b>	<b>0.79</b>	<b>6.64%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>31,180,711</b>	<b>29,465,559</b>	<b>-5.50%</b>	<b>5.18</b>	<b>89.50%</b>
Northern Indiana	3,504,080	3,455,842	-1.38%	4.48	10.50%
<b>TOTAL ALL GROUPS</b>	<b>34,684,791</b>	<b>32,921,401</b>	<b>-5.08%</b>	<b>5.09</b>	<b>100.00%</b>



<b>TOTAL VEHICLE MILES BY SYSTEM</b>			
<b>SYSTEM</b>	<b>TVM 2016</b>	<b>TVM 2017</b>	<b>% CHANGE</b>
<b>GROUP 1 - Large Fixed Route</b>			
Bloomington	1,190,223	1,191,376	0.10%
Evansville	1,628,458	1,585,913	-2.61%
Fort Wayne	2,031,778	2,153,575	5.99%
Indianapolis	11,595,872	11,726,419	1.13%
Lafayette	1,989,172	1,973,645	-0.78%
Muncie	1,128,812	1,086,728	-3.73%
South Bend	1,696,371	1,703,978	0.45%
<b>SUBTOTAL: GROUP 1</b>	<b>21,260,686</b>	<b>21,421,634</b>	<b>0.76%</b>
<b>GROUP 2 - Small Fixed Route</b>			
Anderson	457,072	458,661	0.35%
Central Indiana	63,816	213,336	234.30%
Columbus	334,151	352,672	5.54%
Elkhart-Goshen	1,125,007	1,157,350	2.87%
East Chicago	154,889	158,592	2.39%
Gary	957,897	959,557	0.17%
Michigan City	342,731	346,310	1.04%
New Albany, Clarksville, & Jeffersonville	387,397	501,383	29.42%
Richmond	325,299	324,650	-0.20%
Terre Haute	548,458	542,408	-1.10%
<b>SUBTOTAL: GROUP 2</b>	<b>4,696,717</b>	<b>5,014,919</b>	<b>6.77%</b>
<b>GROUP 3 - Urban Demand Response</b>			
Kokomo	573,417	566,726	-1.17%
LaPorte	127,188	125,622	-1.23%
Northwestern Indiana	1,111,819	1,135,204	2.10%
Valparaiso	340,529	336,435	-1.20%
<b>SUBTOTAL: GROUP 3</b>	<b>2,152,953</b>	<b>2,163,987</b>	<b>0.51%</b>
<b>GROUP 4 - Rural Demand Response</b>			
Bedford	90,579	87,502	-3.40%
Boone County	302,298	257,117	-14.95%
Cass County	831,460	796,547	-4.20%
Clinton County	109,900	121,292	10.37%
Crawford, Harrison, Scott, & Washington Counties	436,514	341,799	-21.70%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	763,105	776,956	1.82%
DeKalb County	271,794	272,015	0.08%
Fayette County	183,939	206,109	12.05%
Franklin County	321,657	288,333	-10.36%
Fulton County	295,135	274,832	-6.88%
Hamilton County	556,120	611,233	9.91%
Hancock County	203,592	199,930	-1.80%
Hendricks & Morgan Counties	688,538	714,961	3.84%
Huntingburg	24,826	23,471	-5.46%
Huntington County	289,772	306,403	5.74%
Jasper, Pulaski, Newton, & Starke Counties	623,593	586,658	-5.92%
Jay, Randolph, Blackford, & Henry Counties	345,904	373,409	7.95%
Johnson, Shelby, & Brown Counties	785,816	846,057	7.67%
Knox County	333,895	347,406	4.05%
Kosciusko County	229,393	251,155	9.49%
LaGrange County	577,162	559,619	-3.04%
Madison County	164,797	165,464	0.40%
City of Marion	212,543	211,228	-0.62%
Marshall County	243,530	217,759	-10.58%
Miami County	173,651	266,594	53.52%
Mitchell	10,573	8,843	-16.36%
Monroe, Lawrence, Owen, & Putnam Counties	518,457	518,857	0.08%
New Castle	69,080	61,270	-11.31%
Noble County	430,047	445,930	3.69%
Orange County	231,831	222,365	-4.08%
Rush County	89,151	96,074	7.77%
Seymour	98,252	111,171	13.15%
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	2,140,733	2,137,604	-0.15%
Steuben County	182,670	174,214	-4.63%
Union County	314,110	323,216	2.90%
Vigo County	143,739	125,275	-12.85%
Wabash County	241,987	206,319	-14.74%
Washington	28,462	28,706	0.86%
Waveland	24,136	22,512	-6.73%
Wells County	228,958	197,968	-13.54%
White County	99,038	103,650	4.66%
Whitley County	248,191	247,136	-0.43%
<b>SUBTOTAL: GROUP 4</b>	<b>14,158,928</b>	<b>14,134,959</b>	<b>-0.17%</b>
<b>GROUPS 1 THROUGH 4</b>	<b>42,269,284</b>	<b>42,735,499</b>	<b>1.10%</b>
Northern Indiana	4,372,434	4,461,240	2.03%
<b>TOTAL ALL GROUPS</b>	<b>46,641,718</b>	<b>47,196,739</b>	<b>1.19%</b>



## TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2017

SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
<b>GROUP 1 - Large Fixed Route</b>											
Bloomington	\$1,668,630	23%	\$596,598	8%	\$2,459,467	34%	\$2,165,894	30%	\$437,210	6%	\$7,327,799
Evansville	\$1,422,821	19%	\$1,513,523	20%	\$2,205,189	29%	\$2,077,114	27%	\$338,514	4%	\$7,557,161
Fort Wayne	\$1,319,690	10%	\$5,891,916	47%	\$2,048,372	16%	\$2,661,868	21%	\$703,353	6%	\$12,625,199
Indianapolis	\$10,352,673	15%	\$36,044,168	52%	\$10,695,383	16%	\$11,432,566	17%	\$380,052	1%	\$68,904,842
Lafayette	\$3,116,156	27%	\$1,890,110	16%	\$4,122,009	36%	\$1,906,214	16%	\$557,728	5%	\$11,592,217
Muncie	\$228,834	3%	\$3,256,513	47%	\$1,446,784	21%	\$1,954,757	28%	\$64,671	1%	\$6,951,559
South Bend	\$1,340,169	14%	\$3,722,111	38%	\$1,981,382	20%	\$2,433,219	25%	\$309,471	3%	\$9,786,352
<b>SUBTOTAL: GROUP 1</b>	<b>\$19,448,973</b>	<b>16%</b>	<b>\$52,914,939</b>	<b>42%</b>	<b>\$24,958,586</b>	<b>20%</b>	<b>\$24,631,632</b>	<b>20%</b>	<b>\$2,790,999</b>	<b>2%</b>	<b>\$124,745,129</b>
<b>GROUP 2 - Small Fixed Route</b>											
Anderson	\$212,580	8%	\$800,000	31%	\$356,087	14%	\$1,156,087	45%	\$41,435	2%	\$2,566,189
Central Indiana	\$29,931	6%	\$211,102	44%	\$50,492	11%	\$183,007	39%	\$0	0%	\$474,532
Columbus	\$46,547	3%	\$832,481	47%	\$288,718	16%	\$607,078	34%	\$0	0%	\$1,774,824
Elkhart-Goshen	\$305,858	10%	\$618,512	21%	\$579,718	20%	\$1,384,365	47%	\$40,350	1%	\$2,928,803
East Chicago	\$0	0%	\$325,673	25%	\$325,254	25%	\$650,925	50%	\$0	0%	\$1,301,852
Gary	\$651,050	10%	\$1,373,129	22%	\$879,041	14%	\$3,466,283	54%	\$0	0%	\$6,369,503
Michigan City	\$105,477	8%	\$373,874	27%	\$199,596	14%	\$722,601	52%	\$0	0%	\$1,401,548
New Albany, Clarksville, & Jeffersonville	\$956,155	18%	\$3,172,655	59%	\$1,178,679	22%	\$27,571	1%	\$42,311	1%	\$5,377,371
Richmond	\$156,811	16%	\$125,524	13%	\$282,334	29%	\$407,857	42%	\$9,918	1%	\$982,444
Terre Haute	\$171,298	7%	\$216,654	9%	\$522,531	23%	\$1,098,960	47%	\$312,536	13%	\$2,321,979
<b>SUBTOTAL: GROUP 2</b>	<b>\$2,635,707</b>	<b>10%</b>	<b>\$8,049,604</b>	<b>32%</b>	<b>\$4,662,450</b>	<b>18%</b>	<b>\$9,704,734</b>	<b>38%</b>	<b>\$446,550</b>	<b>2%</b>	<b>\$25,499,045</b>
<b>GROUP 3 - Urban Demand Response</b>											
Kokomo	\$3,632	0%	\$621,463	33%	\$621,463	33%	\$612,559	33%	\$0	0%	\$1,859,117
LaPorte	\$110,731	18%	\$162,177	26%	\$67,255	11%	\$240,976	39%	\$44,740	7%	\$625,879
Northwestern Indiana	\$601,858	19%	\$840,243	26%	\$509,360	16%	\$1,201,442	37%	\$62,973	2%	\$3,215,876
Valparaiso	\$581,986	32%	\$410,965	22%	\$254,032	14%	\$553,053	30%	\$42,384	2%	\$1,842,420
<b>SUBTOTAL: GROUP 3</b>	<b>\$1,298,207</b>	<b>17%</b>	<b>\$2,034,848</b>	<b>27%</b>	<b>\$1,452,110</b>	<b>19%</b>	<b>\$2,608,030</b>	<b>35%</b>	<b>\$150,097</b>	<b>2%</b>	<b>\$7,543,292</b>
<b>GROUP 4: Rural Demand Response</b>											
Bedford	\$26,424	5%	\$152,833	26%	\$165,267	29%	\$233,345	40%	\$0	0%	\$577,869
Boone County	\$65,114	12%	\$191,295	35%	\$79,984	14%	\$217,212	39%	\$0	0%	\$553,605
Cass County	\$133,368	9%	\$360,775	25%	\$407,389	29%	\$519,946	37%	\$0	0%	\$1,421,478
Clinton County	\$43,360	10%	\$111,230	25%	\$89,361	20%	\$197,719	45%	\$0	0%	\$441,670
Crawford, Harrison, Scott, & Washington Counties	\$30,671	4%	\$145,131	20%	\$175,802	24%	\$320,934	44%	\$50,714	7%	\$723,252
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$74,445	4%	\$489,501	30%	\$291,353	18%	\$780,852	47%	\$20,207	1%	\$1,656,358
DeKalb County	\$73,170	14%	\$138,743	27%	\$92,918	18%	\$209,844	40%	\$5,528	1%	\$520,203
Fayette County	\$27,511	7%	\$139,970	34%	\$89,455	22%	\$153,848	37%	\$0	0%	\$410,784
Franklin County	\$27,132	6%	\$120,957	26%	\$124,625	27%	\$184,766	40%	\$0	0%	\$457,480
Fulton County	\$85,341	19%	\$65,924	15%	\$118,293	26%	\$184,217	41%	\$0	0%	\$453,775
Hamilton County	\$122,515	8%	\$494,431	34%	\$176,804	12%	\$671,234	46%	\$0	0%	\$1,464,984
Hancock County	\$54,256	11%	\$176,623	34%	\$58,071	11%	\$221,615	43%	\$2,610	1%	\$513,175
Hendricks & Morgan Counties	\$72,257	6%	\$270,886	23%	\$292,445	24%	\$563,330	47%	\$0	0%	\$1,198,918
Huntingburg	\$9,245	6%	\$63,524	43%	\$23,270	16%	\$52,294	35%	\$0	0%	\$148,333
Huntington County	\$45,303	7%	\$155,267	25%	\$133,895	22%	\$277,200	45%	\$11,098	2%	\$622,763
Jasper, Pulaski, Newton, & Starke Counties	\$56,659	6%	\$252,787	25%	\$229,872	22%	\$482,657	47%	\$7,848	1%	\$1,029,823
Jay, Randolph, Blackford, & Henry Counties	\$30,384	3%	\$328,943	30%	\$207,625	19%	\$536,566	49%	\$0	0%	\$1,103,518
Johnson, Shelby, & Brown Counties	\$105,934	5%	\$799,636	40%	\$312,485	16%	\$784,242	39%	\$0	0%	\$2,002,297
Knox County	\$27,022	4%	\$226,838	30%	\$136,149	18%	\$362,986	48%	\$0	0%	\$752,995
Kosciusko County	\$24,198	3%	\$242,618	33%	\$129,465	17%	\$343,608	46%	\$0	0%	\$739,889
LaGrange County	\$191,837	25%	\$114,156	15%	\$202,805	26%	\$264,317	34%	\$0	0%	\$773,115
Madison County	\$13,069	3%	\$145,155	34%	\$62,458	15%	\$207,606	48%	\$0	0%	\$428,288
City of Marion	\$0	0%	\$336,729	28%	\$259,384	21%	\$596,110	49%	\$22,353	2%	\$1,214,576
Marshall County	\$39,600	9%	\$181,450	40%	\$52,525	12%	\$177,220	39%	\$0	0%	\$450,795
Miami County	\$46,076	10%	\$140,110	30%	\$87,059	19%	\$188,780	41%	\$0	0%	\$462,025
Mitchell	\$2,350	5%	\$9,898	21%	\$12,246	26%	\$22,143	47%	\$0	0%	\$46,637
Monroe, Lawrence, Owen, & Putnam Counties	\$60,954	5%	\$333,110	25%	\$302,630	23%	\$635,731	48%	\$0	0%	\$1,332,425
New Castle	\$12,065	3%	\$120,331	28%	\$91,101	21%	\$210,719	48%	\$1,840	0%	\$436,056
Noble County	\$70,943	10%	\$237,279	33%	\$140,766	19%	\$270,307	37%	\$5,894	1%	\$725,189
Orange County	\$23,804	7%	\$74,143	21%	\$96,370	27%	\$156,592	45%	\$0	0%	\$350,909
Rush County	\$10,660	6%	\$57,855	30%	\$40,608	21%	\$82,645	43%	\$0	0%	\$191,768
Seymour	\$43,943	14%	\$78,884	25%	\$65,859	21%	\$122,922	39%	\$0	0%	\$311,608
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$252,959	8%	\$922,499	28%	\$764,895	23%	\$1,356,738	41%	\$0	0%	\$3,297,091
Steuben County	\$35,001	10%	\$88,400	25%	\$71,864	20%	\$158,093	45%	\$0	0%	\$353,358
Union County	\$63,803	13%	\$121,950	25%	\$99,132	21%	\$195,457	41%	\$0	0%	\$480,342
Vigo County	\$21,779	7%	\$113,642	36%	\$32,610	10%	\$146,252	47%	\$0	0%	\$314,283
Wabash County	\$28,305	5%	\$153,384	28%	\$111,493	21%	\$249,616	46%	\$0	0%	\$542,798
Washington	\$5,490	5%	\$21,804	21%	\$26,844	25%	\$48,646	46%	\$2,693	3%	\$105,477
Waveland	\$4,222	4%	\$45,126	41%	\$7,332	7%	\$52,456	48%	\$139	0%	\$109,275
Wells County	\$20,971	4%	\$150,702	27%	\$117,684	21%	\$264,578	48%	\$0	0%	\$553,935
White County	\$23,724	8%	\$83,515	30%	\$48,643	17%	\$124,298	44%	\$0	0%	\$280,180
Whitley County	\$87,684	17%	\$149,508	29%	\$78,779	15%	\$195,208	38%	\$0	0%	\$511,179
<b>SUBTOTAL: GROUP 4</b>	<b>\$2,193,548</b>	<b>7%</b>	<b>\$8,607,542</b>	<b>29%</b>	<b>\$6,107,615</b>	<b>20%</b>	<b>\$13,024,849</b>	<b>43%</b>	<b>\$130,924</b>	<b>0%</b>	<b>\$30,064,478</b>
<b>GROUPS 1 THROUGH 4</b>	<b>\$25,576,435</b>	<b>14%</b>	<b>\$71,606,933</b>	<b>38%</b>	<b>\$37,180,761</b>	<b>20%</b>	<b>\$49,969,245</b>	<b>27%</b>	<b>\$3,518,570</b>	<b>2%</b>	<b>\$187,851,944</b>
Northern Indiana	\$22,178,092	46%	\$7,354,967	15%	\$13,741,542	28%	\$5,201,418	11%	\$35,000	0%	\$48,511,019
<b>TOTAL ALL GROUPS</b>	<b>\$47,754,527</b>	<b>20%</b>	<b>\$78,961,900</b>	<b>33%</b>	<b>\$50,922,303</b>	<b>22%</b>	<b>\$55,170,663</b>	<b>23%</b>	<b>\$3,553,570</b>	<b>2%</b>	<b>\$236,362,963</b>



# Section One

# Programs & Services

## Calendar Year 2017





# INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below.

<b>Larry Buckel</b> Office of Transit Manager	317-232-5292	LBUCKEL@INDOT.IN.GOV
<b>Jason Casteel</b> Transit Planner	317-234-5161	JCASTEEL@INDOT.IN.GOV
<b>Brian Jones</b> Section 5310/PMTF Program Manager	317-232-1493	BJONES@INDOT.IN.GOV
<b>Todd Jennings</b> Section 5311 Program Manager	317-232-1483	TJENNINGS@INDOT.IN.GOV
<b>Vickie Rayburn</b> Section 5311 Project Manager	317-232-5078	VRAYBURN@INDOT.IN.GOV
<b>Mike McGathey</b> Section 5311 Project Manager	317-232-1498	MMCGATHEY@INDOT.IN.GOV

## STATE OF INDIANA PROGRAMS

### State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2017, INDOT allocated \$44 million in PMTF to 64 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;

- 2) Taxes levied by, or on behalf of, a transit system; and
- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

### Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2017, INDOT allocated \$143,939 in ERSF funds to NICTD.

## Commuter Rail Service Fund - Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-5-15 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123 percent of the state's general sales and use tax revenue.

In 2017, INDOT allocated a total of \$8,099,178 from General Sales and Use Tax to NICTD.

## Commuter Rail Service Fund – Situs Tax

Collections from the Indefinite-Situs Tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2017, INDOT allocated \$12,015,214.93 from Indefinite-Situs Tax to NICTD.

Currently, all CRSF monies go to the NICTD, the only entity eligible for these funds at the present time.

# FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

## FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Vickie Rayburn, and Mike McGathey administer the program and grants for the following systems:

### Todd Jennings

Program Manager

317-232-1483

tjennings@indot.in.gov

### Vickie Rayburn

Project Manager

317-232-5078

vrayburn@indot.in.gov

### Mike McGathey

Project Manager

317-232-1498

mmcgathey@indot.in.gov

Boone Co.

DeKalb Co.

Fayette Co.

Hamilton Co.

Hendricks Co.

Huntingburg

Jay Co.

Johnson Co.

LaGrange Co.

Monroe Co.

Rush Co.

SIDC

SITS

Steuben Co.

WCIEDD

Whitley Co.

Bedford

Franklin Co.

Fulton Co.

Historic Hoosier Hills

KIRPC

Knox Co.

Marion

Miami Co.

Mitchell

Noble Co.

Orange Co.

Seymour

Washington

Cass Co.

Clinton Co.

Hancock Co.

Huntington Co.

Kosciusko Co.

Madison Co.

Marshall Co.

New Castle

Richmond

Union Co.

Wabash Co.

Waveland

Wells Co.

White Co.



### **FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)**

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates, Inc. and an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-709-9981, by e-mail, or visit their website at **www.indianartap.com**. Their full mailing address is listed in Section Five.

### **FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance**

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Transportation began serving towns throughout Indiana with intercity service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, Muncie or South Bend, and even out of the state. This service supplements what Greyhound Bus Lines already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2017 INDOT provided 5311(f), Intercity Operating assistance to Miller Transportation for five rural routes and Barons Bus for three rural routes throughout Indiana. This service supplements what Greyhound Bus

Lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Todd Jennings of the OT staff.

### **FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities**

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

### **FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)**

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

# Indiana Transit Facts

## Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 2 percent of total Federal/State funds allocated to INDOT.

## State Funding Trends

- State fiscal year (SFY) 2017 budget for Public Mass Transportation Funding was higher than SFY 2016

## Ridership (Urban Systems) for 2017

- Urban systems provided 25.81 million fixed route trips
- Urban systems provided 1.11 million demand response trips to persons with disabilities

## Ridership (Rural Systems) for 2017

- Rural systems provided 411,156 fixed route trips
- Rural systems provided 1.77 million demand response trips, primarily to elderly persons and persons with disabilities

## Total number of Public Transit systems in Indiana for 2017 – 64 systems receive formula funding

- Urban Systems – 21 systems receive 5307 formula funding
- Rural Systems – 43 systems receive 5311 formula funding
- 83 of 92 Counties in Indiana have public transit service available

## Public Transit Fleet for 2017

- Total Public Transit Fleet for Indiana – 1,995 vehicles
- Urban vehicles – 1,173, with 98.81 percent wheelchair accessible
- Rural vehicles – 822, with 86 percent wheelchair accessible
- Total Vehicles – 1,995 with 93.53 percent wheelchair accessible

## Specialized Transportation Program Vehicles for 2017

- Total number of active vehicles – 729
- Number of vehicles funded in 2017 – 79
- Specialized Transportation vehicle fleet wheelchair accessible – 80 percent

## Indiana Demographics from 2015 U.S. Census American Community Survey (ACS) 5-Year Estimates

- **Total Population** – ranked 16th per the 2015 ACS with 6.5 million people or 2.1 percent of the total U.S. population
- **Population Growth** – population grew 1.3 percent from the 2010 census, national growth 4.1 percent
- **Over Age 65** – 913,131 or 13.9 percent of the population, national average 14.1 percent, for Indiana up 8.6 percent from the 2010 census
- **Over Age 65 with Disability** – 876,600 or 13.6 percent of the population, nationally 13.9 percent
- **Age 18 to 64 with Disability** – 468,193 (7.2 percent) of this age group, nationally 6.5 percent
- **Below Poverty Level** – 978,043 (15.4 percent), national average 15.8 percent, for Indiana up 16.1 percent from the 2010 census
- **Drive Alone to Work** – 83.6 percent of workers aged 16 years and over, national average 77 percent
- **Car Pooled to Work** – 9 percent of workers aged 16 years and over, national average 9.5 percent
- **Used Public Transportation to Work** – 1 percent of workers aged 16 years and over, national average 5.1 percent
- **Mean Travel Time to Work** – 21.6 minutes, nationally 25.9 minutes
- **Zero Car Households** – 174,764 (7 percent), of the total 2.5 million households, up 13.7 percent from the 2010 census

# 2017 Public Transit Highlights

## INDOT Office of Transit

- 1) Awarded \$44 million of state Public Mass Transportation Funds (PMTF) to 64 transit systems.
- 2) Awarded more than \$13.4 million in federal Section 5311 funds to 43 rural transit systems to offset operating and capital expenses.
- 3) Awarded \$2.9 million in Section 5310 grants to 43 agencies and procured 79 vehicles.
- 4) Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
- 5) Continued to conduct Section 5310 and 5311 grantee compliance reviews.
- 6) More than 3,734 employees were employed by Indiana's Public Transit Systems in 2017.
- 7) Indiana transit systems reported over 32.5 million passenger trips in 2017.
- 8) Indiana transit system buses covered over 46.9 million total vehicle miles in 2017.

## 2017 INDIANA RTAP ANNUAL REPORT

The Indiana Rural Transit Assistance Program (RTAP) provides technical assistance to the Indiana Department of Transportation (INDOT) and its 43 sub-recipients. The Indiana RTAP Manager submits quarterly reports to the INDOT Office of Transit Manager detailing major activities completed during each month by the RTAP staff. The RTAP services are to include, but are not limited to:

- Technical Assistance to the INDOT Office of Transit and the 43 Rural Systems throughout Indiana
- FTA Drug and Alcohol Program Oversight
- Transportation Staff and Driver Training (50 or more per year)
- Indiana RTAP Website Development and maintenance
- Indiana RTAP Scholarship Program
- Safety and Security Program
- Medical Qualification Program
- Indiana RTAP Resource Library

### Technical Assistance Highlights for 2017

- Published and distributed the 2017 Training Calendar
- Scheduled and successfully held the 2017 annual Roadeo on August 19 with 19 drivers and 39 volunteers participating. The RTAP staff performed the following functions to assist with the annual Roadeo:
  - Identified and scheduled the Columbus Municipal Airport as the event site.
  - Submitted sponsorship packages to industry vendors and suppliers to solicit sponsorship for the Roadeo, collected and logged sponsorship monies and contribution, and forwarded sponsorship monies to INCOST for deposit.
  - Arranged for the cones, barrels, porta-lets, vehicles, and tents.
  - Assembled the judge's books, driver bags, sponsor signs, driver tests, t-shirts, registration forms, and other items for the event.
  - Coordinated the course and pre-trip inspection set-up
  - Managed the overall operation of the event.
- RTAP staff assisted with the INCOST conference preparations and provided financial support per the INDOT contract. RTAP staff assisted with the annual awards banquet and presentation of the Roadeo and Master Driver awards.

## **Training**

The Indiana RTAP program relocated in November of 2017 to a new office that also now offers a training facility sufficient to accommodate more than sixty participants. The new training facility offers state of the art interactive displays, webinar capabilities and a sound system in a comfortable environment. A deck for wheelchair securement training and a functioning lift are planned to be added for driver training purposes in 2018.

- In 2017 the RTAP staff conducted 48 trainings with a total number of 1159 participants.
- A manager/supervisor Passenger Assistance Training was conducted in August to address oversight requirements and management understanding of procedures provided to drivers during RTAP PAT training program.
- Ongoing maintenance of the Master Driver and Grand Master Driver databases is completed throughout the year to keep the databases current.
- Indiana RTAP has initiated the process of moving several training modules into an e-learning environment with the first classes to be available on-line beginning in early 2018.

## **Drug and Alcohol Program Oversight**

- The RTAP staff closed six drug and alcohol compliance reviews in 2017.
- New policy revisions were announced and revised policy templates were provided to all FTA §5311 transit programs in late 2017 to address regulatory changes that would go into effect in January 2018.
- Technical assistance was provided to several systems regarding the required policy changes.
- Random testing for all FTA §5311 systems was monitored to identify and address patterns in testing.
- The RTAP staff prepared and sent out the annual MIS report memo for all FTA §5311 grantees, and provided the user names and passwords for all grantees to access and complete the mandated MIS report in the DAMIS system. RTAP staff completed a technical review of all data submitted, addressed inaccuracies in the data and approved all submissions by the March 15 deadline.

## **Website ([www.indianartap.com](http://www.indianartap.com))**

The Indiana RTAP website was updated to the end of 2017 and moved to the National RTAP website hosting program/platform.

- The move to the National RTAP web hosting platform provided for a cleaner look to the overall site
- Several links were updated.
- Staff and office contact information was updated with the new office information.
- Updated policy templates were added to the site.

## **Medical Qualification**

The Indiana RTAP staff continued efforts to address program policy requirements and enforcement along with issues concerning:

- Sleep Apnea requirements and testing.
- Drug and Alcohol testing site scheduling and availability.
- Receipt of required documentation.

# Section Two

# Peer Group

# Comparisons

## Calendar Year 2017





# PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2016 and 2017 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

# Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.76 million Indiana residents, approximately 27 percent of the state's population. The populations of the service areas served by Group One systems range from 69,291 in Bloomington to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	69,291
Evansville	Metropolitan Evansville Transit System (METS)	Evansville City Limits	117,429
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	IndyGo	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette-West Lafayette Metropolitan Area & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie City Limits	70,085
South Bend	Transpo	South Bend and Mishawaka City Limits	175,000
<b>Total</b>			<b>1,766,992</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>27%</b>

In 2017, Group One transit systems provided over 23.3 million passenger trips. Total ridership for the Group One systems decreased 5.69 percent in 2017. Between 2015 and 2017, ridership decreased by 11.14 percent. All seven of the systems had ridership decreases between 4.07 percent and 13.76 percent in 2017. Ridership among Group One systems ranged from just over 1.4 million trips to 9 million trips.

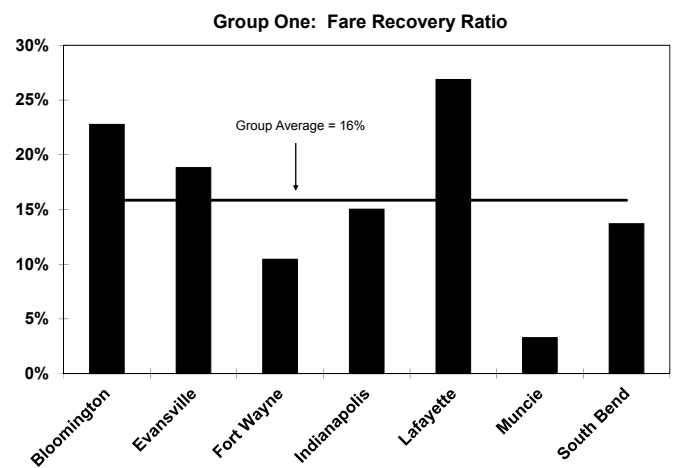
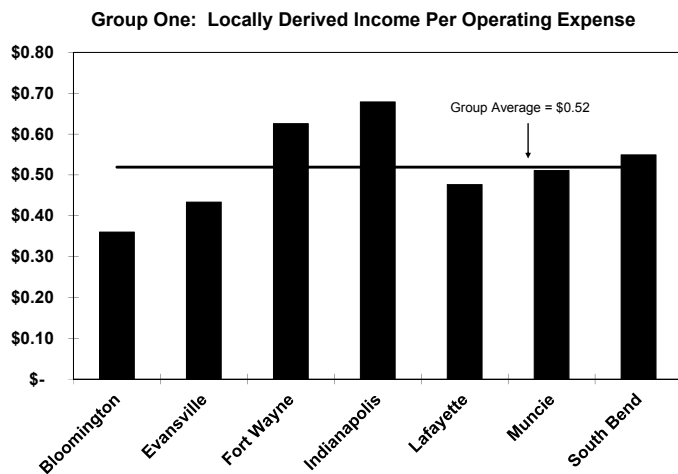
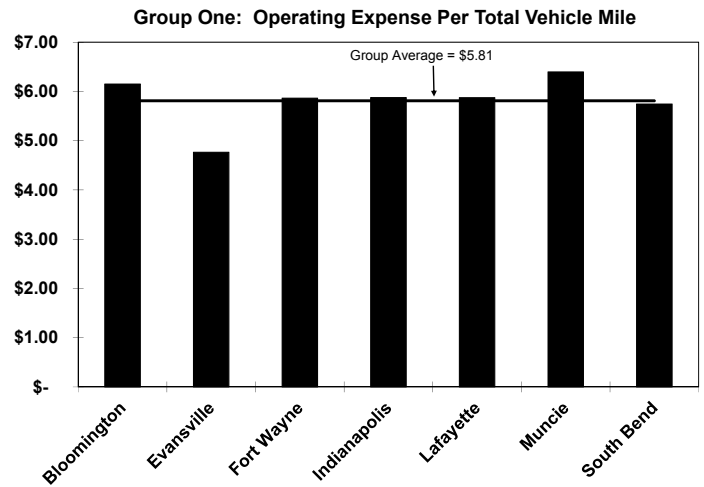
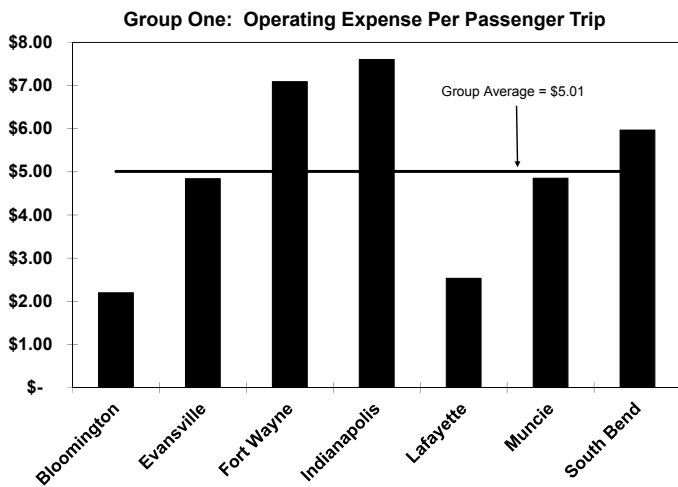
The total vehicle miles operated by Group One transit systems increased in 2017. Total vehicle miles increased by 0.76 percent, from over 21.2 million miles in 2016 to 21.4 million miles in 2017. Four of the seven systems operated more total vehicle miles this year. In 2017, total vehicle miles among the group ranged between 1 million and 11.7 million.

System	Total Ridership			Total Vehicle Miles		
	2016	2017	Percent Change	2016	2017	Percent Change
Bloomington	3,479,863	3,338,351	-4.07%	1,190,223	1,191,376	0.10%
Evansville	1,810,837	1,561,587	-13.76%	1,628,458	1,585,913	-2.61%
Fort Wayne	1,869,566	1,780,659	-4.76%	2,031,778	2,153,575	5.99%
Indianapolis	9,494,492	9,064,092	-4.53%	11,595,872	11,726,419	1.13%
Lafayette	4,794,873	4,580,987	-4.46%	1,989,172	1,973,645	-0.78%
Muncie	1,613,032	1,433,005	-11.16%	1,128,812	1,086,728	-3.73%
South Bend	1,748,661	1,640,018	-6.21%	1,696,371	1,703,978	0.45%
<b>Total</b>	<b>24,811,324</b>	<b>23,398,699</b>	<b>-5.69%</b>	<b>21,260,686</b>	<b>21,421,634</b>	<b>0.76%</b>



The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2017, the average operating expense per passenger trip for Group One systems was \$5.01. The cost per trip varied from \$2.20 to \$7.60. Among the urban systems, the average operating expense per vehicle mile was \$5.81 in 2017. The individual systems' cost per mile ranged from \$4.77 to \$6.40.

In 2017, the ratio of locally derived income to operating expense varied from \$0.36 to \$0.68. This means that for every dollar of expense, between \$0.36 and \$0.68 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 16 percent while the individual systems' actual fare recovery ratios ranged from 3 percent to 27 percent.



# Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 1,978,825 Indiana residents, approximately 30 percent of the state's population. The sizes of the service area populations range from 29,698 to 1,487,483. The average service area population served by Group Two systems is 197,883.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson City Limits	55,670
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Indianapolis Urbanized Area	1,487,483
Columbus	ColumBus Transit	Columbus City Limits	44,100
East Chicago	East Chicago Transit	East Chicago City Limits	29,698
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	80,000
Elkhart-Goshen	Elkhart Interurban Trolley/Access	Elkhart and Goshen City Limits	50,947
Michigan City	Michigan City Transit	Michigan City City Limits	31,452
Richmond	Rose View Transit	Richmond City Limits	36,812
New Albany, Clarksville & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville & Jeffersonville City Limits	103,049
Terre Haute	Terre Haute Transit Utility	Terre Haute City Limits	59,614
<b>Total</b>			<b>1,978,825</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>30%</b>

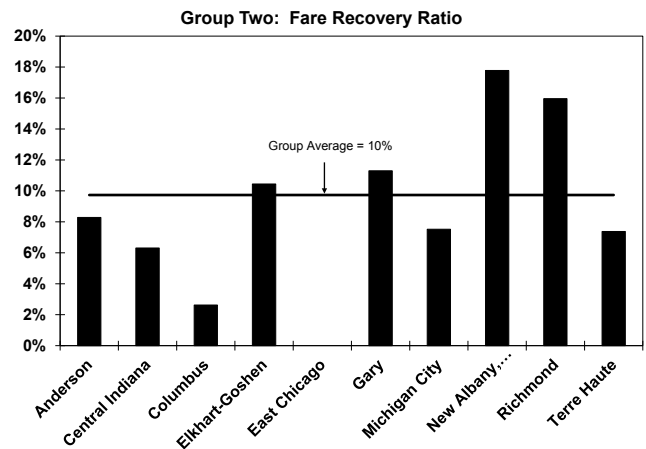
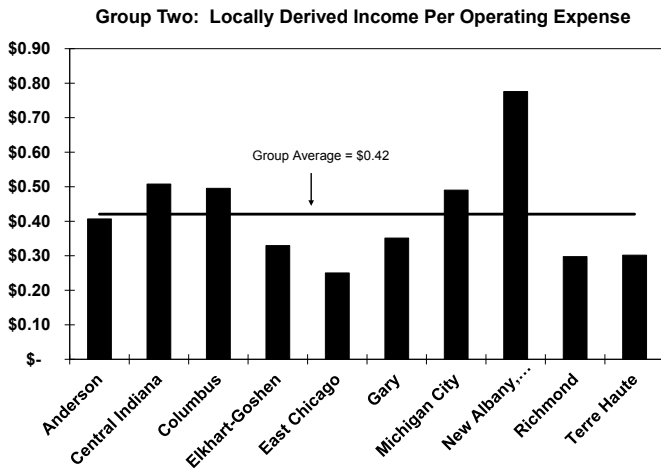
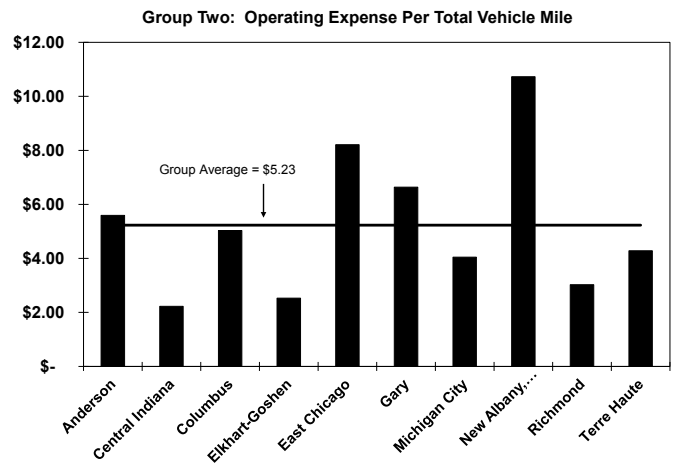
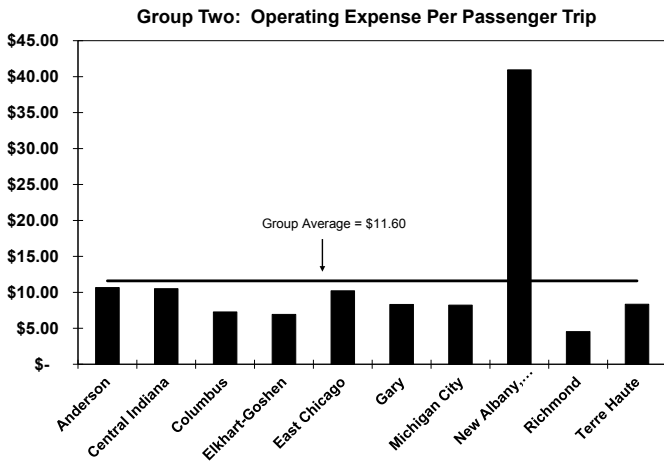
In 2017, Group Two systems provided more than 2.6 million trips. Total ridership for the Group Two systems decreased in 2017 by 6.95 percent. Eight of the ten systems had a decrease in ridership ranging from 2.05 percent to 18.03 percent. The other two systems had increases of 2.92 and 63 percent. Ridership on Group Two systems ranged from 45,127 to 765,425 in 2017.

In 2017, Group Two systems operated approximately 5 million vehicle miles, 6.77 percent more miles than 2016. Eight out of the ten systems in Group Two operated more miles in 2017. The number of total vehicle miles operated by each Group Two system varied from 158,592 to 1,157,350.

System	Total Ridership			Total Vehicle Miles		
	2016	2017	Percent Change	2016	2017	Percent Change
Anderson	233,796	240,618	2.92%	457,072	458,661	0.35%
Central Indiana	27,685	45,127	63.00%	63,816	213,336	234.30%
Columbus	261,774	244,101	-6.75%	334,151	352,672	5.54%
Elkhart-Goshen	453,637	422,381	-6.89%	1,125,007	1,157,350	2.87%
East Chicago	151,150	127,483	-15.66%	154,889	158,592	2.39%
Gary	786,361	765,425	-2.66%	957,897	959,557	0.17%
Michigan City	173,871	170,308	-2.05%	342,731	346,310	1.04%
New Albany, Clarksville & Jeffersonville	559,236	481,312	-13.93%	387,397	501,383	29.42%
Richmond	228,140	216,634	-5.04%	325,299	324,650	-0.20%
Terre Haute	339,478	278,276	-18.03%	548,458	542,408	-1.10%
<b>Total</b>	<b>3,215,128</b>	<b>2,991,665</b>	<b>-6.95%</b>	<b>4,696,717</b>	<b>5,014,919</b>	<b>6.77%</b>

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2017, the average operating expense per passenger trip among Group Two systems was \$11.60. The cost per trip varied from \$4.54 to \$40.94. The average operating cost per mile was \$5.23, with actual costs ranging from \$2.22 to \$10.73 per mile.

In 2017, the Group Two systems' ratios of locally derived income to operating expense varied from \$0.25 to \$0.78. For each dollar of expense, an average of \$0.42 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 10 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from three to 18 percent (note: East Chicago does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



## Group Three: Urban Demand Response Systems

The four transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 633,811 people. The combined service area populations make up approximately 10 percent of the state's population. The average service area population for Group Three systems is 158,453.

System	System Name	Service Area	Service Area Population
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo City Limits	69,682
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
Northwestern Indiana	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso City Limits	31,733
<b>Total</b>			<b>633,811</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>10%</b>

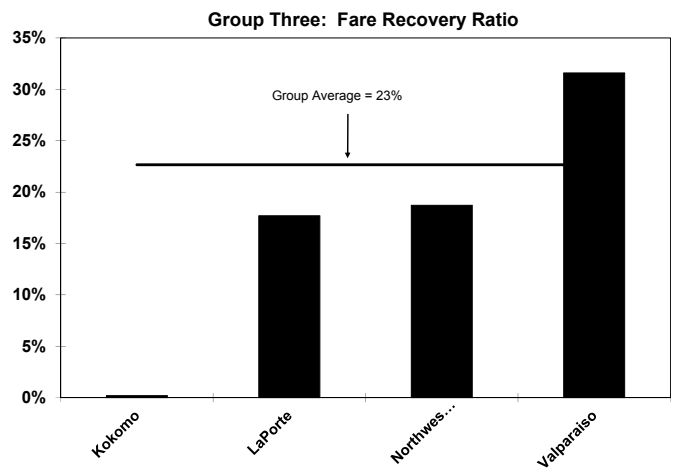
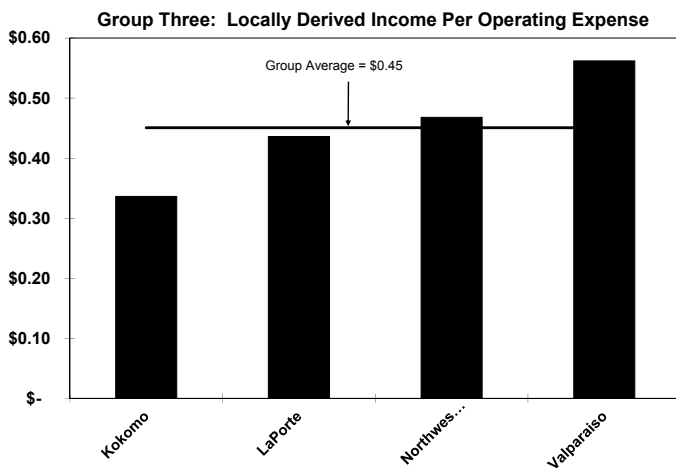
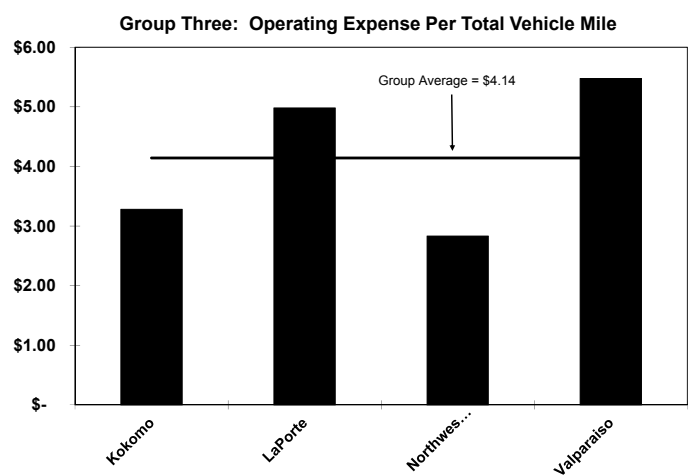
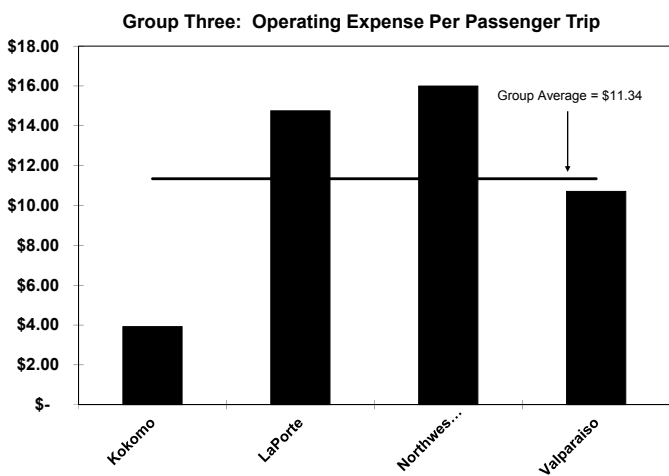
In 2017, Group Three systems provided over 889,000 passenger trips, a decrease of 3.43 percent from 2016. Two of the four systems had ridership increases ranging from 3.44 to 4.28 percent. Ridership on Group Three systems ranged from 42,424 to 474,288 in 2017.

In 2017, Group Three systems operated more than 2.1 million vehicle miles. Three of the four systems operated fewer miles than in 2016. In total, vehicle miles for Group Three increased 0.51 percent. The systems operated between 125,622 miles and 1,135,204 miles in 2017.

System	Total Ridership			Total Vehicle Miles		
	2016	2017	Percent Change	2016	2017	Percent Change
Kokomo	503,668	474,288	-5.83%	573,417	566,726	-1.17%
LaPorte	40,683	42,424	4.28%	127,188	125,622	-1.23%
Northwestern Indiana	194,388	201,073	3.44%	1,111,819	1,135,204	2.10%
Valparaiso	182,797	172,102	-5.85%	340,529	336,435	-1.20%
<b>Total</b>	<b>921,536</b>	<b>889,887</b>	<b>-3.43%</b>	<b>2,152,953</b>	<b>2,163,987</b>	<b>0.51%</b>

The Group Three systems had an average cost per passenger trip of \$11.34 in 2017. In 2017, the cost per trip for individual systems varied from \$3.92 to \$15.99. The average expense per vehicle mile is \$4.14 for the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.83 to \$4.98.

Locally generated income funded an average of \$0.45 for each dollar of the Group Three systems' operating expenses. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.34 and \$0.56 for each dollar of expense. Considering fare revenue alone, the systems recovered between 18 percent and 32 percent of system expenses through passenger fares, with an average fare recovery ratio of 23 percent (note: Kokomo does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



# Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 42 systems in Group Four serve more than 2.7 million people. This represents 42 percent of the state's population. The average service area population is 66,101. The sizes of the individual service areas are between 4,350 and 274,569 people.

System	System Name	Service Area	Service Area Population
Bedford	Transit Authority of Stone City (TASC)	Bedford City Limits	14,413
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County	38,966
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	33,224
Crawford, Harrison, Scott & Washington Counties	Southern Indiana Transit System	Crawford, Harrison, Scott & Washington Counties	98,765
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	Catch-A-Ride (Historic Hoosier Hills)	Dearborn, Ohio, Ripley, Switzerland, Decatur & Jefferson Counties	153,744
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	42,307
Fayette County	Fayette County Public Transit	Fayette County	23,335
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Public Transportation	Fulton County	20,836
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services DBA LINK	Hendricks & Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jasper, Pulaski, Starke & Newton Counties	Kankakee-Iroquois Regional Planning Commission (KIRPC)	Jasper, Pulaski, Starke & Newton Counties	81,951
Jay, Randolph, Blackford & Henry Counties	The New InterUrban	Jay, Randolph, Blackford & Henry Counties	109,652
Johnson, Shelby & Brown Counties	Access Johnson County/ShelbyGo/Access Brown County	Johnson, Shelby & Brown Counties	199,332
Knox County	Knox County Commissioners (VanGo)	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	77,358
LaGrange County	LaGrange County Area Transit (LCAT)	LaGrange County	37,162
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County	75,507
Marion	Marion Transit System (MTS)	Marion City Limits	29,948
Marshall County	Marshall County Transit	Marshall County	45,051
Miami County	Miami County/YMCA Public Transit	Miami County	36,903
Mitchell	Mitchell Transit	Mitchell City Limits	4,350
Monroe, Lawrence, Owen & Putnam Counties	Rural Transit	Monroe, Lawrence, Owen & Putnam Counties	246,227
New Castle	New Castle Transit	New Castle City Limits	18,106
Noble County	Noble Transit System (NTS)	Noble County	47,536
Orange County	Orange County Transit	Orange County	19,840
Rush County	"Ride Rush" Public Transportation	Rush County	17,392
Seymour	Seymour Transit	Seymour City Limits	19,223
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	Ride Solution	Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	244,548
Steuben County	STAR Transportation	Steuben County	35,185
Union County	Union County Transit	Union and Rural Wayne County	39,621
Vigo County	West Central Indiana Economic Development District Public Transit	Vigo County	107,848
Wabash County	Wabash County Transit	Wabash County	32,888
Washington	Washington Transit System (WTS)	Washington City Limits	11,509
Waveland	Waveland Volunteer Public Transit c/o Area IV Agency	Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville & Waveland	7,590
Wells County	Wells on Wheels, WOW!	Wells County	27,636
White County	White County Public Transit	White & Carroll Counties	24,643
Whitley County	Whitley County Transit	Whitley County	33,403
<b>Total</b>			<b>2,776,260</b>
<b>Total Indiana Population</b>			<b>6,633,053</b>
<b>Percent of Indiana Population</b>			<b>42%</b>

In 2017, the systems in Group Four provided over 2.1 million trips, a decrease of approximately 2.12 percent from the 2016 total. 23 systems had ridership increases between 0.97 percent and 31.11 percent while 19 systems had ridership decreases between 0.04 percent and 37.90 percent. The average number of trips provided by a Group Four system was 52,031. Group

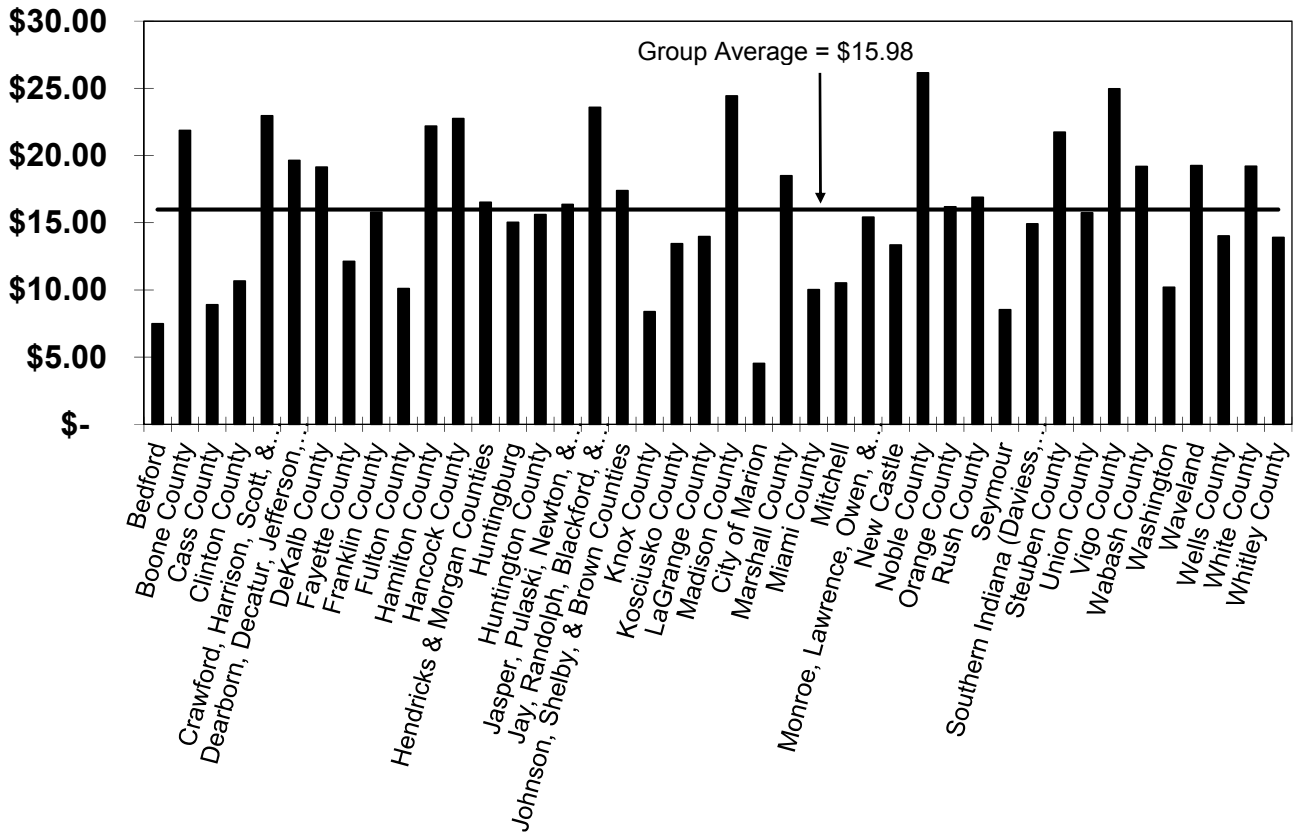
Four systems operated more than 14.1 million vehicle miles in 2017, a decrease of 0.17 percent over 2016. 23 systems operated more miles than in 2016, while 19 operated fewer miles. The number of vehicle miles operated by Group Four systems ranged from 8,843 to 2,137,604.

The cost per passenger trip for Group Four systems ranged from \$4.52 to \$26.15 with an average cost per trip of \$15.98. The average operating expense per vehicle mile was \$2.75. The actual cost per mile ranged from \$1.38 to \$7.12.

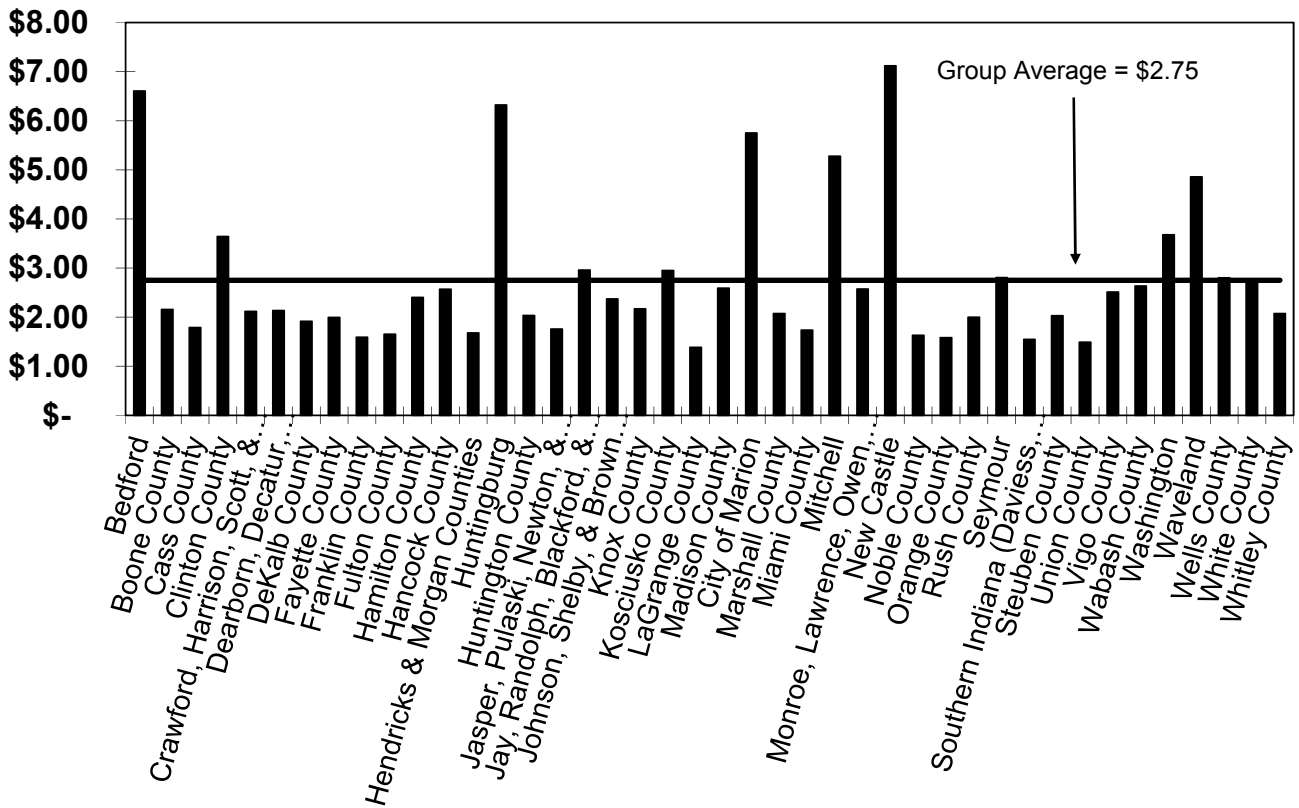
The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.26 and \$0.49 among the systems. The average was \$0.37 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between three percent and 25 percent of system expenses. The average fare recovery ratio was 8 percent.

System	Total Ridership			Total Vehicle Miles		
	2016	2017	Percent Change	2016	2017	Percent Change
Bedford	84,109	77,391	-7.99%	90,579	87,502	-3.40%
Boone County	24,252	25,327	4.43%	302,298	257,117	-14.95%
Cass County	159,900	159,832	-0.04%	831,460	796,547	-4.20%
Clinton County	39,117	41,485	6.05%	109,900	121,292	10.37%
Crawford, Harrison, Scott & Washington Counties	32,355	31,513	-2.60%	436,514	341,799	-21.70%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	86,802	84,382	-2.79%	763,105	776,956	1.82%
DeKalb County	27,467	27,185	-1.03%	271,794	272,015	0.08%
Fayette County	32,242	33,889	5.11%	183,939	206,109	12.05%
Franklin County	29,832	29,005	-2.77%	321,657	288,333	-10.36%
Fulton County	45,647	44,985	-1.45%	295,135	274,832	-6.88%
Hamilton County	58,639	66,028	12.60%	556,120	611,233	9.91%
Hancock County	21,843	22,568	3.32%	203,592	199,930	-1.80%
Hendricks & Morgan Counties	116,904	72,599	-37.90%	688,538	714,961	3.84%
Huntingburg	10,552	9,876	-6.41%	24,826	23,471	-5.46%
Huntington County	37,661	39,907	5.96%	289,772	306,403	5.74%
Jasper, Pulaski, Starke & Newton Counties	69,599	62,986	-9.50%	623,593	586,658	-5.92%
Jay, Randolph, Blackford & Henry Counties	45,599	46,808	2.65%	345,904	373,409	7.95%
Johnson, Shelby & Brown Counties	113,040	115,209	1.92%	785,816	846,057	7.67%
Knox County	94,041	89,995	-4.30%	333,895	347,406	4.05%
Kosciusko County	51,333	55,093	7.32%	229,393	251,155	9.49%
LaGrange County	57,033	55,387	-2.89%	577,162	559,619	-3.04%
Madison County	17,313	17,536	1.29%	164,797	165,464	0.40%
Marion	265,477	268,878	1.28%	212,543	211,228	-0.62%
Marshall County	26,808	24,393	-9.01%	243,530	217,759	-10.58%
Miami County	38,587	46,123	19.53%	173,651	266,594	53.52%
Mitchell	5,507	4,440	-19.38%	10,573	8,843	-16.36%
Monroe, Lawrence, Owen & Putnam Counties	88,194	86,526	-1.89%	518,457	518,857	0.08%
New Castle	41,064	32,708	-20.35%	69,080	61,270	-11.31%
Noble County	24,905	27,732	11.35%	430,047	445,930	3.69%
Orange County	20,286	21,698	6.96%	231,831	222,365	-4.08%
Rush County	12,622	11,360	-10.00%	89,151	96,074	7.77%
Seymour	31,135	36,591	17.52%	98,252	111,171	13.15%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	219,063	221,182	0.97%	2,140,733	2,137,604	-0.15%
Steuben County	15,628	16,265	4.08%	182,670	174,214	-4.63%
Union County	31,066	30,542	-1.69%	314,110	323,216	2.90%
Vigo County	14,729	12,591	-14.52%	143,739	125,275	-12.85%
Wabash County	31,057	28,305	-8.86%	241,987	206,319	-14.74%
Washington	12,634	10,353	-18.05%	28,462	28,706	0.86%
Waveland	4,333	5,681	31.11%	24,136	22,512	-6.73%
Wells County	43,199	39,559	-8.43%	228,958	197,968	-13.54%
White County	14,046	14,602	3.96%	99,038	103,650	4.66%
Whitley County	37,103	36,793	-0.84%	248,191	247,136	-0.43%
<b>Total</b>	<b>2,232,723</b>	<b>2,185,308</b>	<b>-2.12%</b>	<b>14,158,928</b>	<b>14,134,959</b>	<b>-0.17%</b>

### Group Four: Operating Expense Per Passenger Trip

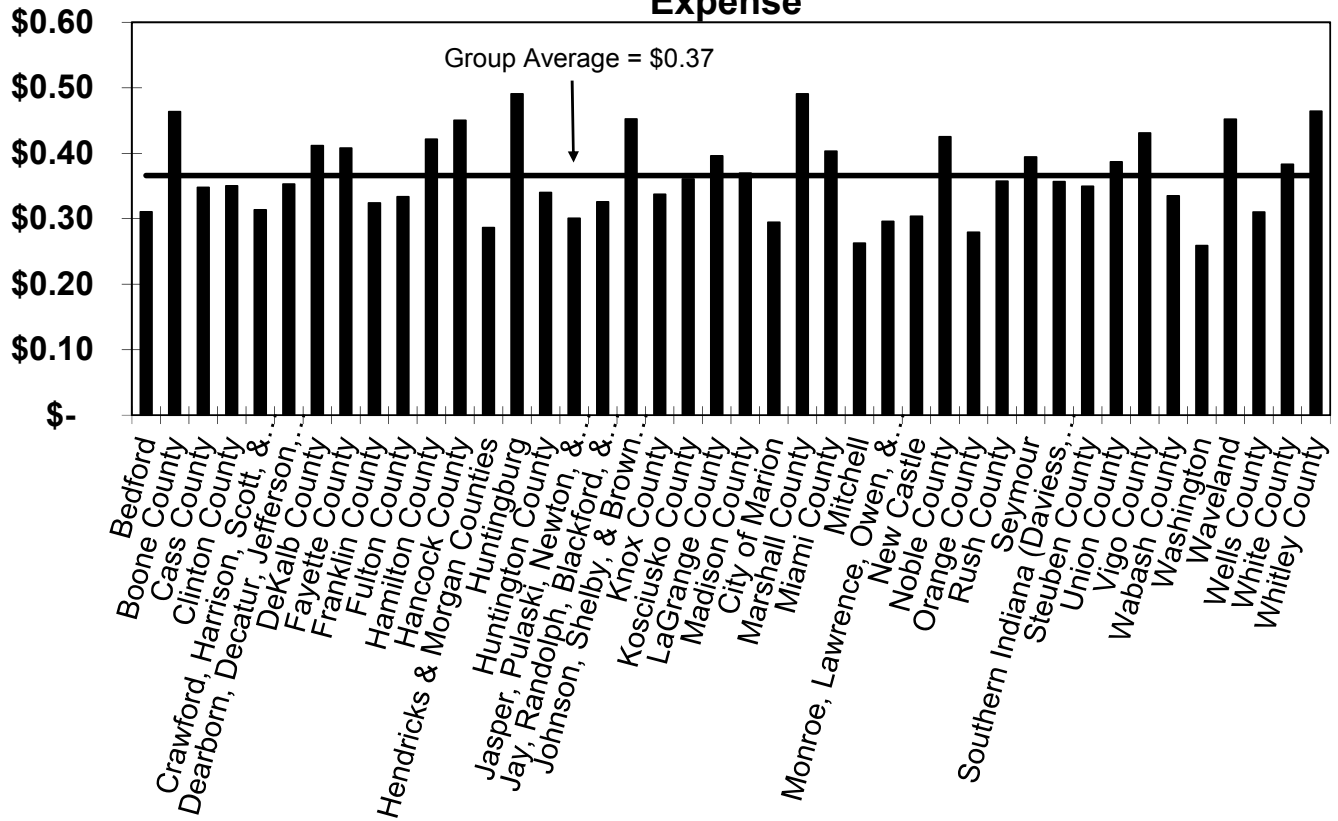


### Group Four: Operating Expense Per Total Vehicle Mile

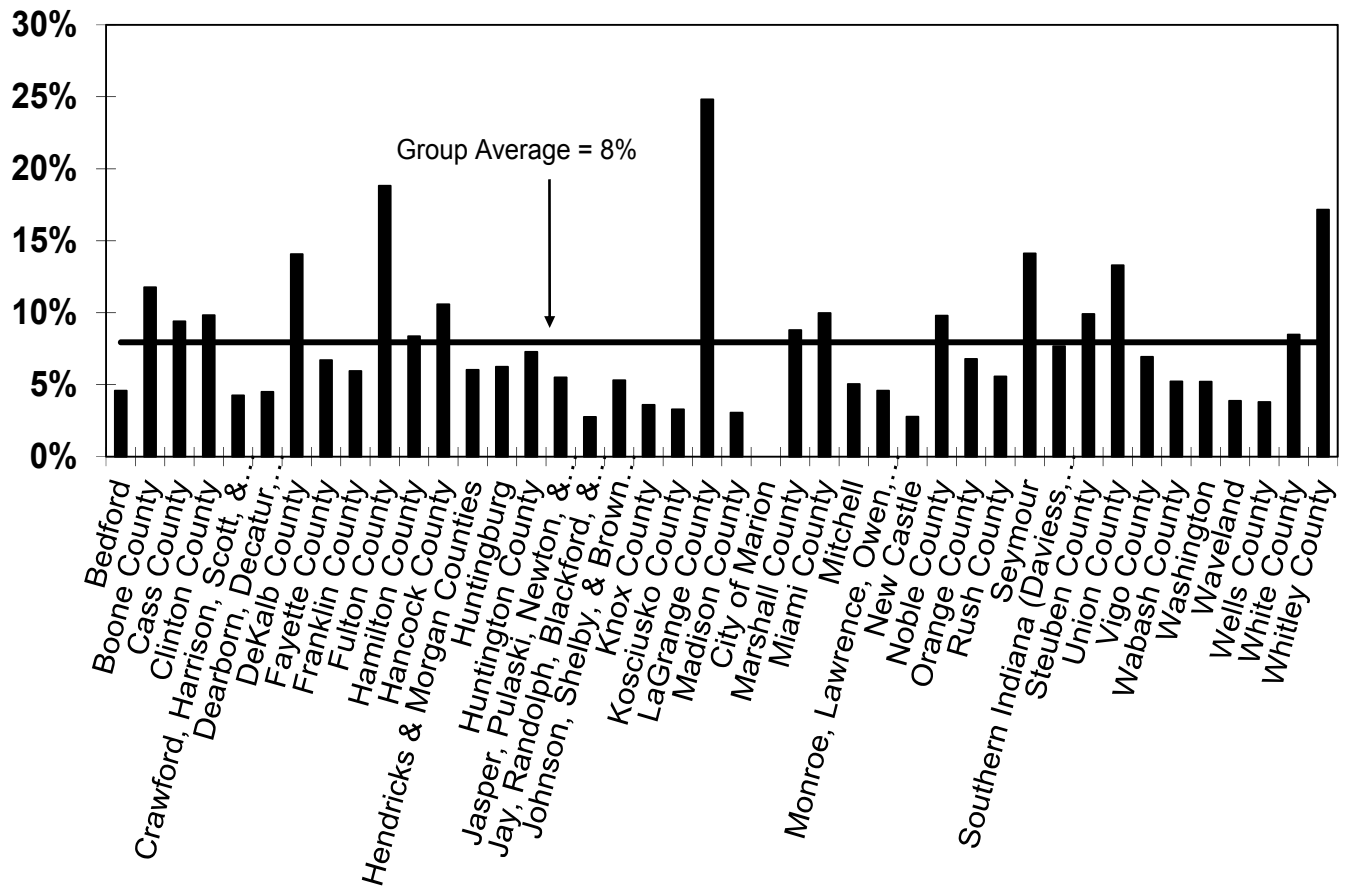




## Group Four: Locally Derived Income Per Operating Expense



## Group Four: Fare Recovery Ratio



# Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was not

included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
<b>Total</b>			<b>771,815 (estimated)</b>
	<b>Total Indiana Population</b>		<b>6,633,053</b>
	<b>Percent of Indiana Population</b>		<b>12%</b>

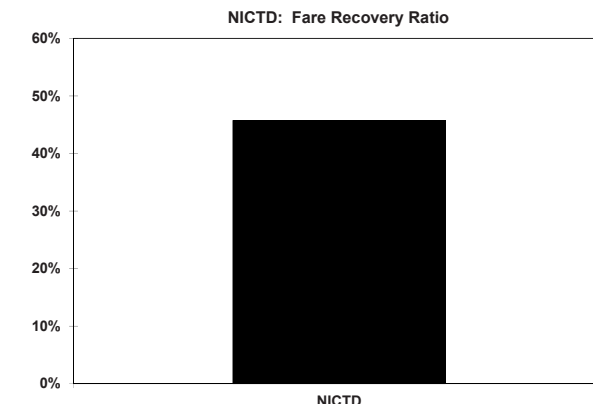
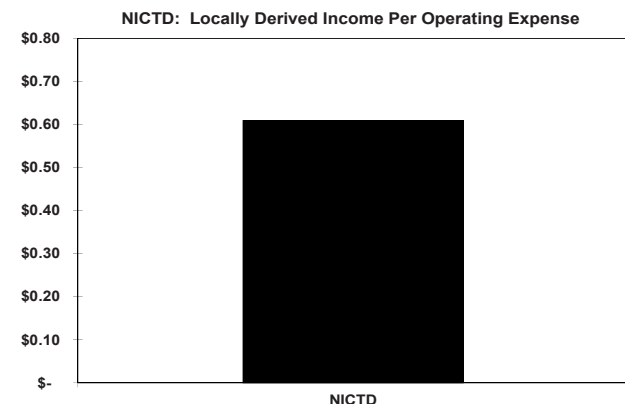
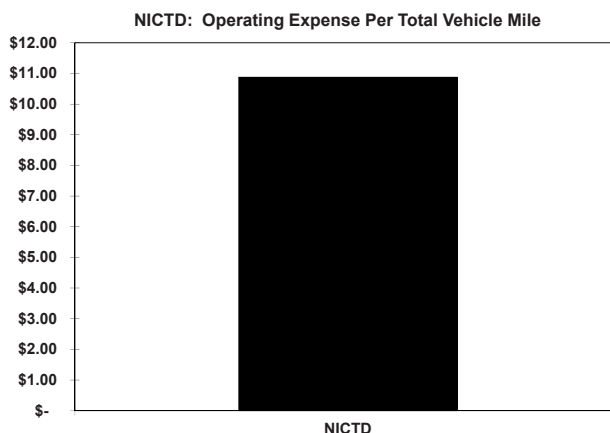
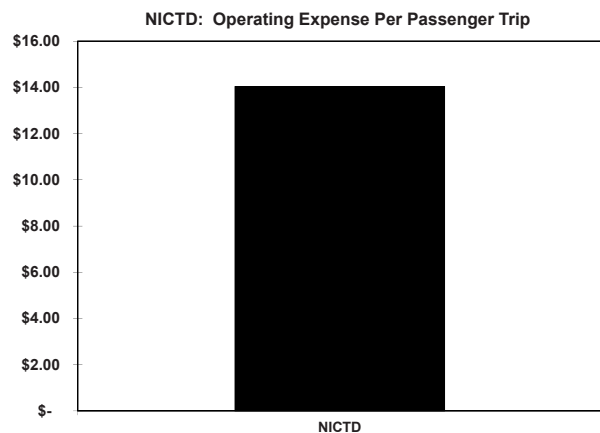
NICTD ridership levels decreased in 2017. NICTD provided 3.45 million trips in 2017, a decrease of 1.38 percent from 2016. Total vehicle miles increased from

4.37 million miles in 2016 to 4.46 million miles in 2017. This represents an increase of 2.03 percent.

System	Total Ridership			Total Vehicle Miles		
	2016	2017	Percent Change	2016	2017	Percent Change
NICTD	3,504,080	3,455,842	-1.38%	4,372,434	4,461,240	2.03%
<b>Total</b>	<b>3,504,080</b>	<b>3,455,842</b>	<b>-1.38%</b>	<b>4,372,434</b>	<b>4,461,240</b>	<b>2.03%</b>

In 2017, NICTD's operating expense per passenger trip was \$14.04 while the operating cost per mile was \$10.87. NICTD covered \$0.61 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 46 percent of its expenses through fare revenue alone.



# Section Three

# Transit System

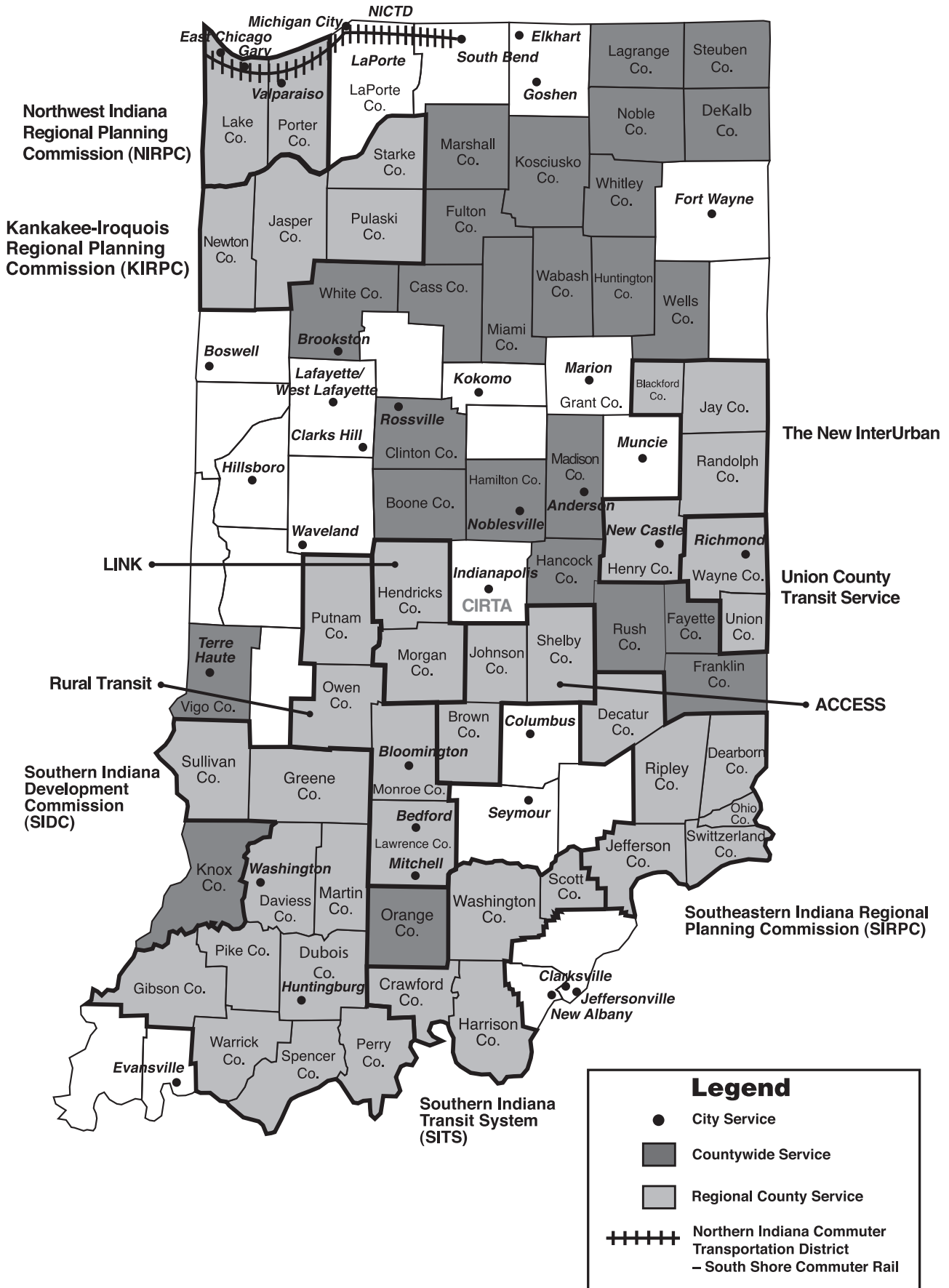
# Pages

## Calendar Year 2017





# 2017 PUBLIC TRANSIT SYSTEMS IN INDIANA





# Anderson

530 Dale Keith Jones Rd.

Anderson, IN 46011

(765) 648-6400

**Contact:** Jack Norris, Administrative Assistant

**Email:** jnorris@cityofanderson.com

**Website:** www.cityofanderson.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** City of Anderson- City Limits  
**Service Population** 55,670

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 9:00 AM - 3:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

31 Day Pass \$24; 15 Day Pass \$12  
 Senior 31 Day Pass \$12 & 15 Day Pass \$6; Student  
 31 Day Pass \$18 & 15 Day Pass \$9

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	21	3
<b>Maintenance</b>	4	6
<b>Administration</b>	6	0
	<u>31</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	17
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	63,956

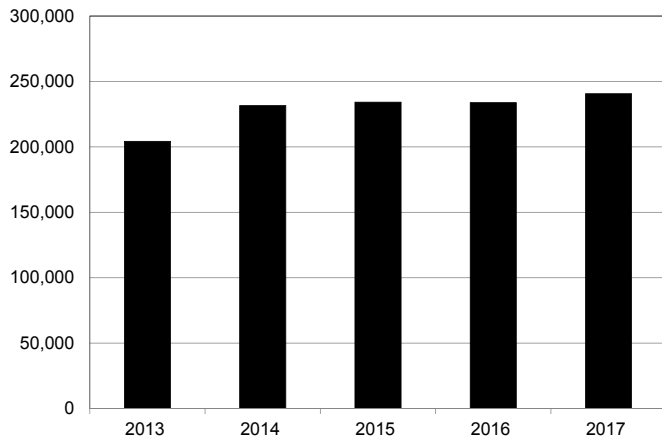
## Ridership Trends

<b>2013</b>	204,219
<b>2014</b>	231,554
<b>2015</b>	234,198
<b>2016</b>	233,796
<b>2017</b>	240,618

## 2017 Highlights

- Replaced 2 Paratransit Buses
- Continued work on preliminary drawings, renderings, and estimates for new terminal
- Installed new camera systems on bus fleet
- Updated radio communication system
- Completed adding bicycle racks to remaining buses

System Ridership Trend





# City of Anderson Transit System (CATS)

## Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

## Productivity

Total Passenger Boardings	240,618
Total Vehicle Miles	458,661
Revenue Vehicle Miles	434,391
Revenue Vehicle Hours	32,415

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.59
Operating Expense per Passenger Trip	\$10.66
Passenger Trips per Total Vehicle Mile	0.52
Passenger Trips per Capita	4.32

## Financial Performance

Operating Subsidy	\$2,312,174
Operating Subsidy Ratio	90%
Locally Derived Income	\$1,054,015
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	8%

## Operating Expense Summary

Operator Salaries/Wages	\$1,175,962
Other Salaries/Wages	\$189,728
Fringe	\$700,384
Services	\$199,845
Materials and Supplies	\$201,593
Utilities	\$22,477
Casualty/Liability	\$76,200
Purchased Transportation	\$0
Other	\$0
<b>Total Expenses</b>	<b>\$2,566,189</b>
Fixed Route Expenses	\$1,899,172
Demand Response Services	\$667,017

## Revenue Summary

Fare Revenue	\$212,580
Contract/Other	\$41,435
Local Assistance	\$800,000
State Assistance	\$356,087
Federal Assistance	\$1,156,087
<b>Total Revenue</b>	<b>\$2,566,189</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
1	2009	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
2	2010	Chevrolet	Yes (Lift)	10 + 4WC	Deisel
2	2014	Freightliner	Yes (Lift)	17 + 3WC	Deisel
2	2015	Chevrolet	Yes (Lift)	11 + 3WC	Deisel
5	2015	Freightliner	Yes (Lift)	17 + 3WC	Deisel
2	2016	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
2	2017	Chevrolet	Yes (Lift)	18 + 2WC	Deisel
<b>17</b>					



# City of Bedford

1102 16th Street  
Bedford, IN 47421  
(812) 275-1800

**Contact:** Melanie Hacker, Transit Director

**Email:** mhacker@bedford.in.us

**Website:** www.bedford.in.us

## General Information

**Type of Service** Demand Response  
**Service Area** City of Bedford  
**Service Population** 14,413

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.25  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.00  
**Other/Special**

Senior Tokens 10 for \$4/ Monthly Pass \$15  
Regular Tokens 10 for \$6

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>8</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	6
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	14,157

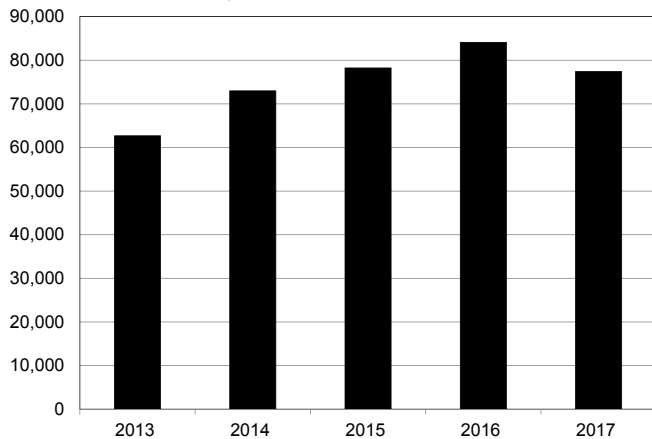
## Ridership Trends

<b>2013</b>	62,680
<b>2014</b>	72,978
<b>2015</b>	78,224
<b>2016</b>	84,109
<b>2017</b>	77,391

## 2017 Highlights

- June 2017, we changed our policy to 24 hour call ahead service

System Ridership Trend







# Transit Authority of Stone City (TASC)

## Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

## Productivity

Total Passenger Boardings	77,391
Total Vehicle Miles	87,502
Revenue Vehicle Miles	87,502
Revenue Vehicle Hours	8,686

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.60
Operating Expense per Passenger Trip	\$7.47
Passenger Trips per Total Vehicle Mile	0.88
Passenger Trips per Capita	5.37

## Financial Performance

Operating Subsidy	\$551,445
Operating Subsidy Ratio	95%
Locally Derived Income	\$179,257
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$342,939
Other Salaries/Wages	\$0
Fringe Services	\$133,031
Materials and Supplies	\$33,346
Utilities	\$37,130
Casualty/Liability	\$8,747
Purchased Transportation	\$12,897
Other	\$0
Total Expenses	\$9,779
Fixed Route Expenses	\$577,869
Demand Response Services	\$0
	\$577,869

## Revenue Summary

Fare Revenue	\$26,424
Contract/Other	\$0
Local Assistance	\$152,833
State Assistance	\$165,267
Federal Assistance	\$233,345
Total Revenue	\$577,869

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
<b>6</b>						



# Bloomington

130 West Grimes Lane  
 Bloomington, IN 47403  
 (812) 332-5688

**Contact:** Lewis May, General Manager  
**Email:** mayl@bloomingtontransit.com  
**Website:** www.Bloomingtontransit.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Bloomington Metropolitan Area  
**Service Population** 69,291

## Service Hours

**Weekday** 6:10 AM - 12:50 PM  
**Saturday** 7:25 AM - 11:10 PM  
**Sunday** 9:30 AM - 11:20 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

Monthly Pass/Semi-Annual Pass  
 Reduced Pass/Semi-Annual and Summer Youth

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	51	42
<b>Maintenance</b>	13	1
<b>Administration</b>	4	0
	<u>68</u>	<u>43</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	52
<b>Peak Hour Fleet</b>	37
<b>Base Fleet</b>	32
<b>Fuel Consumption (gal)</b>	302,785

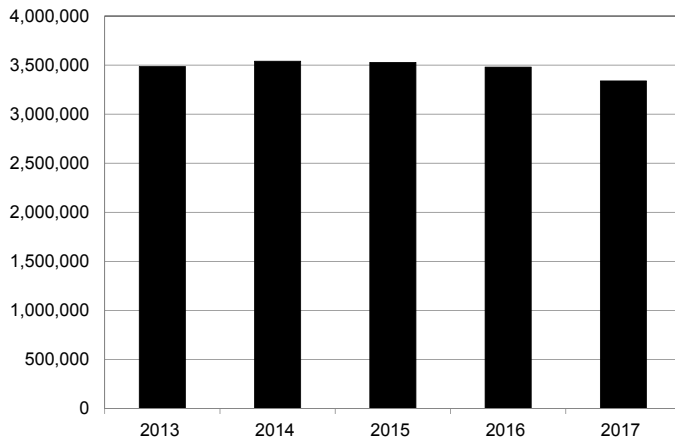
## Ridership Trends

<b>2013</b>	3,485,063
<b>2014</b>	3,539,581
<b>2015</b>	3,527,733
<b>2016</b>	3,479,863
<b>2017</b>	3,338,351

## 2017 Highlights

- Five new 40-foot diesel buses delivered
- Three new paratransit vehicles delivered
- New paratransit scheduling software/hardware went live improving service efficiency by 10%
- Staff Salary Study completed in conjunction with City of Bloomington
- New collective bargaining agreement negotiated with union improving wages/benefits
- Autonomous vehicle demonstration held to test use of this technology

System Ridership Trend





# Bloomington Public Transportation Corp.

## Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

## Productivity

Total Passenger Boardings	3,338,351
Total Vehicle Miles	1,191,376
Revenue Vehicle Miles	1,137,119
Revenue Vehicle Hours	108,567

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.15
Operating Expense per Passenger Trip	\$2.20
Passenger Trips per Total Vehicle Mile	2.80
Passenger Trips per Capita	48.18

## Financial Performance

Operating Subsidy	\$5,221,959
Operating Subsidy Ratio	71%
Locally Derived Income	\$2,702,438
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	23%

## Operating Expense Summary

Operator Salaries/Wages	\$2,156,081
Other Salaries/Wages	\$1,642,812
Fringe	\$1,130,631
Services	\$648,335
Materials and Supplies	\$1,327,107
Utilities	\$90,042
Casualty/Liability	\$175,749
Purchased Transportation	\$0
Other	\$157,042
<b>Total Expenses</b>	<b>\$7,327,799</b>
Fixed Route Expenses	\$6,771,708
Demand Response Services	\$556,091

## Revenue Summary

Fare Revenue	\$1,668,630
Contract/Other	\$437,210
Local Assistance	\$596,598
State Assistance	\$2,459,467
Federal Assistance	\$2,165,894
<b>Total Revenue</b>	<b>\$7,327,799</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes	40+2wc	Diesel
5	2003	Gillig	Yes	40+2wc	Diesel
2	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Electric
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
2	2008	Ford	Yes	7+2wc	Gas
4	2009	Gillig	Yes	32+2wc	Hybrid/Electric
2	2013	Ford	Yes	7+2wc	Gas
2	2013	Gillig	Yes	32+2wc	Hybrid/Electric
2	2014	Ford	Yes	7+2wc	Gas
1	2015	Ford	Yes	16+2wc	Gas
1	2015	Gillig	Yes	32+2wc	Diesel
4	2016	Ford	Yes	6+2wc	Gas
2	2016	Gillig	Yes	31+2wc	Diesel
5	2017	Gillig	Yes	32+2wc	Diesel
1	2017	Ford	Yes	9+2wc	Gas
1	2017	Ford	Yes	13+2wc	Gas
1	2017	Ford	Yes	4+1wc	Gas

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# Boone County

515 CrownPointe Drive  
 Lebanon, IN 46052  
 (765) 482-5220

**Contact:** Anita Bowen or Cindy Elliott, Executive Director/Director of Transportation

**Email:** abowen@booneseniors.org

**Website:** www.booneseniors.org

## General Information

**Type of Service** Demand Response  
**Service Area** Boone County  
**Service Population** 56,640

## Service Hours

**Weekday** 7:30 AM - 4:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$2.00  
**Elderly/Disabled** \$5.00  
**Transfer**  
**Other/Special**  
 Medicaid \$1 Each Way  
 Out of County Fees

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	23
<b>Maintenance</b>	0	0
<b>Administration</b>	2	3
	<u>2</u>	<u>26</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	16,401

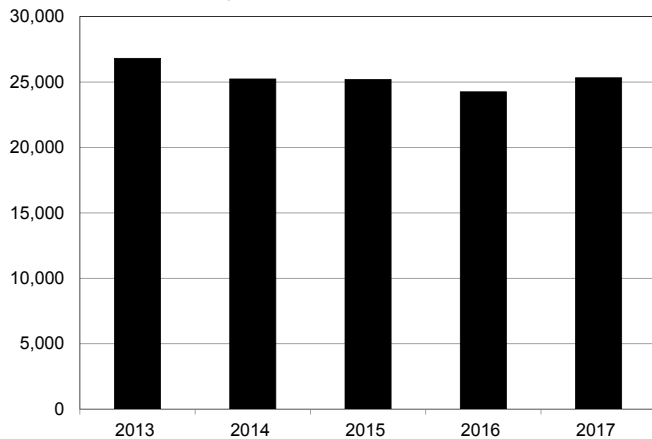
## Ridership Trends

<b>2013</b>	26,814
<b>2014</b>	25,236
<b>2015</b>	25,193
<b>2016</b>	24,252
<b>2017</b>	25,327

## 2017 Highlights

- Hired five Part-Time Drivers during the year
- One driver received Master Driver status through Indiana RTAP
- Agency recognized as Best Service Organization for Boone County by local newspapers
- Reduced cost in auto insurance - no claims for the year

System Ridership Trend





# Boone Area Transit System

## Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

## Productivity

Total Passenger Boardings	25,327
Total Vehicle Miles	257,117
Revenue Vehicle Miles	253,246
Revenue Vehicle Hours	19,812

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.15
Operating Expense per Passenger Trip	\$21.86
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.45

## Financial Performance

Operating Subsidy	\$488,491
Operating Subsidy Ratio	88%
Locally Derived Income	\$256,409
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	12%

## Operating Expense Summary

Operator Salaries/Wages	\$261,609
Other Salaries/Wages	\$0
Fringe	\$3,634
Services	\$39,152
Materials and Supplies	\$51,758
Utilities	\$10,533
Casualty/Liability	\$117,108
Purchased Transportation	\$0
Other	\$69,811
<b>Total Expenses</b>	<b>\$553,605</b>
Fixed Route Expenses	\$0
Demand Response Services	\$553,605

## Revenue Summary

Fare Revenue	\$65,114
Contract/Other	\$0
Local Assistance	\$191,295
State Assistance	\$79,984
Federal Assistance	\$217,212
<b>Total Revenue</b>	<b>\$553,605</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Chrysler	3	0	N/A
1	2008	MV	Chevrolet	3	1	Ramp
1	2008	MV	Chevrolet	3	1	Ramp
1	2008	MV	Chevrolet	3	1	Ramp
1	2008	CU	Ford	8	2	Lift
1	2010	MV	Dodge	3	1	Ramp
1	2010	MV	Dodge	3	1	Ramp
1	2010	MV	Dodge	3	1	Ramp
1	2010	CU	Ford	8	2	Lift
1	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	3	1	Ramp
1	2013	VN	Ford	12	0	N/A
1	2014	MV	Dodge	3	1	Ramp
1	2014	MV	Dodge	3	1	Ramp
1	2014	MV	Dodge	3	1	Ramp
1	2014	MV	Dodge	3	1	Ramp
1	2016	MV	Dodge	3	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge	5	1	Ramp

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# Cass County

115 S. Sixth Street  
 Logansport, IN 46947  
 (574) 722-2424

**Contact:** William Calhoun, Executive Director

**Email:** bcalhoun@casstransit.com

**Website:** www.casstransit.com

## General Information

**Type of Service** Demand Response/Deviated Fixed Route  
**Service Area** Cass County  
**Service Population** 38,966

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 9:00 AM - 5:00 PM  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	20	25
<b>Maintenance</b>	1	2
<b>Administration</b>	2	2
	<u>23</u>	<u>29</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	33
<b>Peak Hour Fleet</b>	26
<b>Base Fleet</b>	19
<b>Fuel Consumption (gal)</b>	68,561

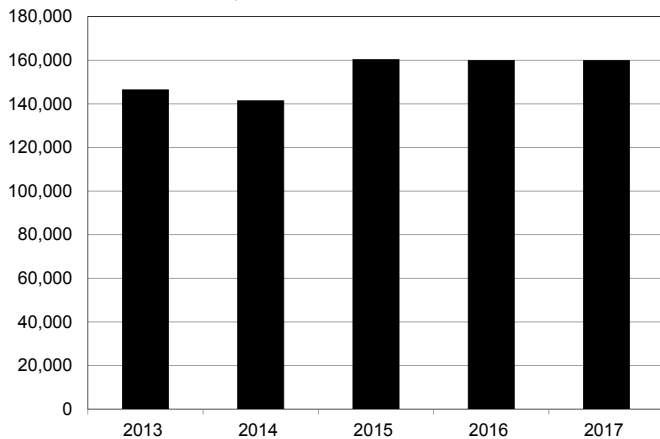
## Ridership Trends

<b>2013</b>	146,433
<b>2014</b>	141,400
<b>2015</b>	160,277
<b>2016</b>	159,900
<b>2017</b>	159,832

## 2017 Highlights

- Purchased ECOLANE Dispatch System with local funding in 2017.

System Ridership Trend



# Cass Area Transit



## Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

## Operating Expense Summary

Operator Salaries/Wages	\$826,265
Other Salaries/Wages	\$0
Fringe	\$94,544
Services	\$64,803
Materials and Supplies	\$237,330
Utilities	\$21,628
Casualty/Liability	\$86,234
Purchased Transportation	\$0
Other	\$90,674
<b>Total Expenses</b>	<b>\$1,421,478</b>
Fixed Route Expenses	\$52,813
Demand Response Services	\$1,368,665

## Productivity

Total Passenger Boardings	159,832
Total Vehicle Miles	796,547
Revenue Vehicle Miles	780,611
Revenue Vehicle Hours	57,384

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.78
Operating Expense per Passenger Trip	\$8.89
Passenger Trips per Total Vehicle Mile	0.20
Passenger Trips per Capita	4.10

## Revenue Summary

Fare Revenue	\$133,368
Contract/Other	\$0
Local Assistance	\$360,775
State Assistance	\$407,389
Federal Assistance	\$519,946
<b>Total Revenue</b>	<b>\$1,421,478</b>

## Financial Performance

Operating Subsidy	\$1,288,110
Operating Subsidy Ratio	91%
Locally Derived Income	\$494,143
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	9%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	MV	Dodge	6	0	N/A
1	2006	VN	Ford	6	2	Lift
1	2008	MV	Chrysler	7	0	N/A
2	2008	CU	Ford	14	2	Lift
1	2008	MV	Chevy	6	1	Ramp
1	2008	MV	Dodge	6	0	N/A
2	2009	CU	Ford	12	2	Lift
3	2009	CU	Ford	8	2	Lift
1	2009	CU	Dodge	7	1	Ramp
1	2009	MV	Dodge	6	0	Ramp
1	2010	MV	Chrysler	6	0	N/A
2	2013	MV	Dodge	6	1	Ramp
1	2013	CU	Ford	12	2	Lift
2	2014	VN	Ford	9	2	Lift
1	2015	MV	Dodge	7	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	16	2	Lift
3	2016	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	7	1	Ramp
1	2017	MV	Dodge	4	1	Ramp
1	2017	CU	Ford	13	2	Ramp
3	2017	MV	Dodge	5	1	Ramp

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# Central Indiana

201 E. Washington Street, Suite 202

Indianapolis, IN 46204

(317) 327-7433

Contact: Philip Roth, Mobility Manager

Email: proth@cirta.us

Website: www.cirta.us

## General Information

**Type of Service** Fixed Route  
**Service Area** Indianapolis Urbanized Area  
**Service Population** 1,487,483

## Service Hours

**Weekday** 5:15 AM - 6:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer** \$1.00  
**Other/Special**

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	0
<b>Maintenance</b>	0	0
<b>Administration</b>	0	2
	<u>0</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	19,581

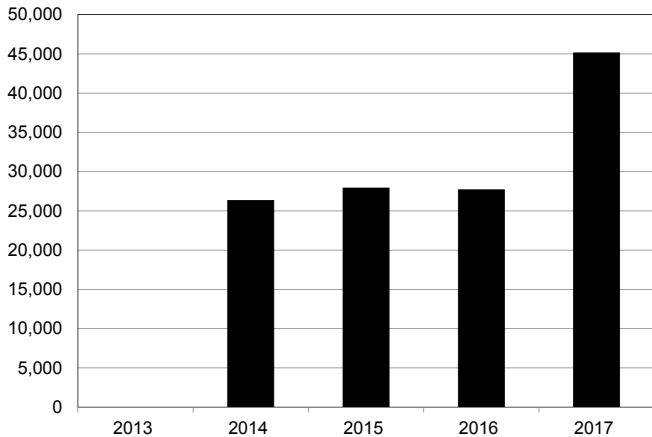
## Ridership Trends

<b>2013</b>	
<b>2014</b>	26,340
<b>2015</b>	27,909
<b>2016</b>	27,685
<b>2017</b>	45,127

## 2017 Highlights

- Economic Improvement District (EID) funds South Plainfield Connector
- Received innovation award from AIM for EID
- New EID established for North Plainfield Connector
- Saturday service on South Plainfield during holidays
- Major PR push during summer for Plainfield Connectors

System Ridership Trend







# Central Indiana Regional Transportation Authority (CIRTA)

## Legislative District

Indiana Senate	20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 41
Indiana House	24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58, 60, 65, 70, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99
U.S. Congressional	4, 5, 6, 7, 9

## Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$474,532
Other	\$0
<b>Total Expenses</b>	<b>\$474,532</b>
Fixed Route Expenses	\$474,532
Demand Response Services	\$0

## Productivity

Total Passenger Boardings	45,127
Total Vehicle Miles	213,336
Revenue Vehicle Miles	201,761
Revenue Vehicle Hours	7,562

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.22
Operating Expense per Passenger Trip	\$10.52
Passenger Trips per Total Vehicle Mile	0.21
Passenger Trips per Capita	0.03

## Revenue Summary

Fare Revenue	\$29,931
Contract/Other	\$0
Local Assistance	\$211,102
State Assistance	\$50,492
Federal Assistance	\$183,007
<b>Total Revenue</b>	<b>\$474,532</b>

## Financial Performance

Operating Subsidy	\$444,601
Operating Subsidy Ratio	94%
Locally Derived Income	\$241,033
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity
1	2013	International	Yes	28
2	2015	Ford	Yes	14
3				



# Clinton County

401 W. Walnut St.  
Frankfort, IN 46041  
(765) 659-4060

**Contact:** Dawn Layton, Executive Director  
**Email:** [dlayton@clintoncountytransit.org](mailto:dlayton@clintoncountytransit.org)  
**Website:** <http://clintonpprc.weebly.com>

## General Information

**Type of Service** Demand Response  
**Service Area** Clinton County  
**Service Population** 33,224

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday** 10:00 AM - 1:00 PM (Appt. only)  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	11
<b>Maintenance</b>	0	0
<b>Administration</b>	3	3
	<u>4</u>	<u>14</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	15,227

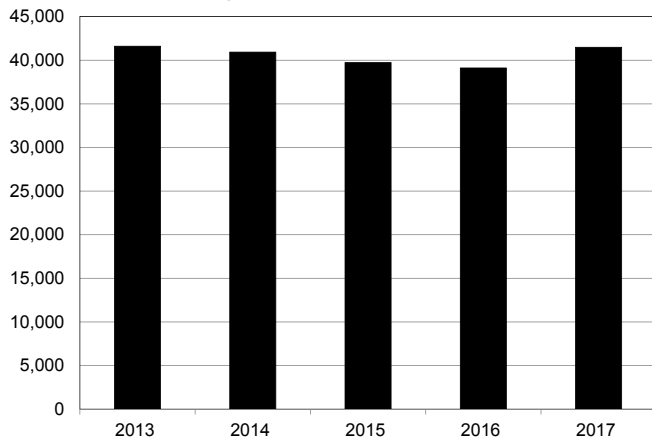
## Ridership Trends

<b>2013</b>	41,607
<b>2014</b>	40,932
<b>2015</b>	39,731
<b>2016</b>	39,117
<b>2017</b>	41,485

## 2017 Highlights

- Received two new Medium Lite Transit Vehicles
- Unit counts were up for the year

System Ridership Trend





# Paul Phillippe Resource Center Public Transit (PPRC)

## Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

## Productivity

Total Passenger Boardings	41,485
Total Vehicle Miles	121,292
Revenue Vehicle Miles	120,080
Revenue Vehicle Hours	18,090

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.64
Operating Expense per Passenger Trip	\$10.65
Passenger Trips per Total Vehicle Mile	0.34
Passenger Trips per Capita	1.25

## Financial Performance

Operating Subsidy	\$398,310
Operating Subsidy Ratio	90%
Locally Derived Income	\$154,590
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	10%

## Operating Expense Summary

Operator Salaries/Wages	\$124,465
Other Salaries/Wages	\$157,739
Fringe	\$25,668
Services	\$44,777
Materials and Supplies	\$39,727
Utilities	\$12,038
Casualty/Liability	\$25,542
Purchased Transportation	\$0
Other	\$11,714
<b>Total Expenses</b>	<b>\$441,670</b>
Fixed Route Expenses	\$0
Demand Response Services	\$441,670

## Revenue Summary

Fare Revenue	\$43,360
Contract/Other	\$0
Local Assistance	\$111,230
State Assistance	\$89,361
Federal Assistance	\$197,719
<b>Total Revenue</b>	<b>\$441,670</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	12	2	Lift
4	2010	CU	Ford	12	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	CU	Ford	12	2	Lift
1	2017	MV	Dodge	5	1	Ramp
2	2017	CU	Ford	13	2	Ramp
<b>11</b>						



# Columbus

850 Lindsey Street  
Columbus, IN 47201  
(812) 376-2506

**Contact:** Cindy Setser, Transit Coordinator

**Email:** csetser@columbus.in.gov

**Website:** www.columbus.in.gov

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Columbus City Limits  
**Service Population** 44,100

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday** 6:00 AM - 6:00 AM  
**Sunday**

## Fare Structure

**Base** \$0.25  
**Youth**  
**Elderly/Disabled** \$0.10  
**Transfer**  
**Other/Special**  
Demand Response \$0.50  
25 Ride Pass \$5; 25 Ride Pass \$10

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	15	16
<b>Maintenance</b>	2	0
<b>Administration</b>	2	0
	<u>19</u>	<u>16</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	14
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	62,691

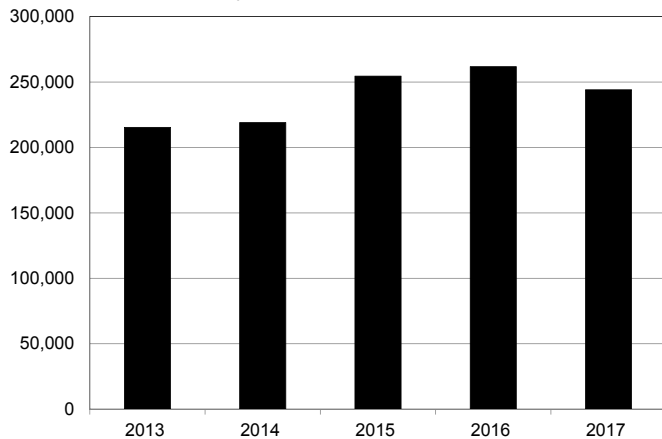
## Ridership Trends

<b>2013</b>	215,346
<b>2014</b>	219,012
<b>2015</b>	254,534
<b>2016</b>	261,774
<b>2017</b>	244,101

## 2017 Highlights

- Implemented changes on four fixed routes
- Worked with MPO to implement a vanpool program for transportation to work
- Replaced two paratransit vans

System Ridership Trend



# ColumBus Transit



## Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

## Productivity

Total Passenger Boardings	244,101
Total Vehicle Miles	352,672
Revenue Vehicle Miles	350,560
Revenue Vehicle Hours	30,264

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.03
Operating Expense per Passenger Trip	\$7.27
Passenger Trips per Total Vehicle Mile	0.69
Passenger Trips per Capita	5.54

## Financial Performance

Operating Subsidy	\$1,728,277
Operating Subsidy Ratio	97%
Locally Derived Income	\$879,028
Locally Derived Income Per Operating Expense	\$0.50
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$868,461
Other Salaries/Wages	\$97,643
Fringe	\$398,986
Services	\$68,431
Materials and Supplies	\$281,874
Utilities	\$17,000
Casualty/Liability	\$400
Purchased Transportation	\$0
Other	\$42,029
<b>Total Expenses</b>	<b>\$1,774,824</b>
Fixed Route Expenses	\$1,338,425
Demand Response Services	\$436,399

## Revenue Summary

Fare Revenue	\$46,547
Contract/Other	\$0
Local Assistance	\$832,481
State Assistance	\$288,718
Federal Assistance	\$607,078
<b>Total Revenue</b>	<b>\$1,774,824</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2007	Gillig	Yes	22+2wc	Diesel
2	2007	Turtletop	Yes	12+wc	Gas
1	2008	ChevUplander	Yes	3+1wc	Gas
1	2009	Startrans	Yes	13+2wc	Diesel
1	2015	Ford	Yes	15+2wc	Gas
2	2016	Ford	Yes	12+2wc	Gas
2	2016	MV-1	Yes	3+1wc	Gas
<b>14</b>					



# Crawford, Harrison, Scott and Washington Counties

1365 Old Hwy 135 NE  
 Corydon IN 47112  
 (812) 738-1681

**Contact:** Roland Lemus, Regional Transportation Director

**Email:** brrtrdir@brsinc.org

**Website:** www.brsinc.org

## General Information

Type of Service Demand Response/Deviated Fixed Route  
 Service Area Crawford, Harrison, Scott, and Washington Counties  
 Service Population 98,765

## Service Hours

Weekday 6:00 AM - 6:00 PM  
 Saturday By request for public events  
 Sunday

## Fare Structure

Base \$2.00  
 Youth \$2.00  
 Elderly/Disabled \$2.00  
 Transfer \$0.00  
 Other/Special

## Personnel

	Full-Time	Part-Time
Operations	10	4
Maintenance	1	0
Administration	4	2
	<u>15</u>	<u>6</u>

## Operation Characteristics

Revenue Vehicles	29
Peak Hour Fleet	15
Base Fleet	9
Fuel Consumption (gal)	36,246

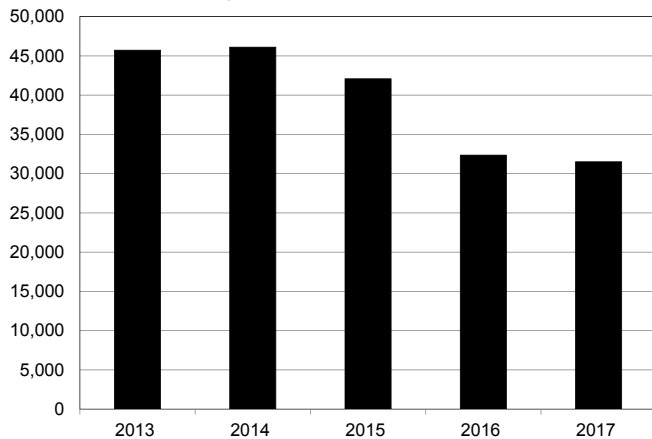
## Ridership Trends

2013	45,722
2014	46,111
2015	42,081
2016	32,355
2017	31,513

## 2017 Highlights

- Performed 4th of July firework transportation for public
- Performed public transportation for Heritage Lanesville festival
- Worked with Scottsburg and Scott County leadership to enhance public demand response
- PR efforts with parades and events
- Worked with the Veterans Administration on Vet transportation efforts

System Ridership Trend





# Southern Indiana Transit System

## Legislative District

Indiana Senate	39, 47, 48, 49, 50
Indiana House	45, 60, 62, 63, 64, 73, 74, 75, 76, 78
U.S. Congressional	8

## Operating Expense Summary

Operator Salaries/Wages	\$390,427
Other Salaries/Wages	\$0
Fringe	\$49,460
Services	\$63,556
Materials and Supplies	\$97,730
Utilities	\$15,762
Casualty/Liability	\$25,878
Purchased Transportation	\$10,325
Other	\$70,114
<b>Total Expenses</b>	<b>\$723,252</b>
Fixed Route Expenses	\$181,095
Demand Response Services	\$542,157

## Productivity

Total Passenger Boardings	31,513
Total Vehicle Miles	341,799
Revenue Vehicle Miles	316,097
Revenue Vehicle Hours	13,172

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.12
Operating Expense per Passenger Trip	\$22.95
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.32

## Revenue Summary

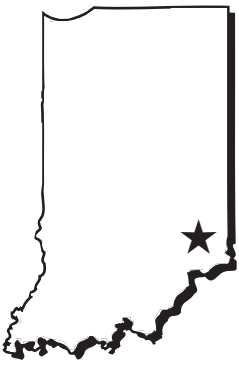
Fare Revenue	\$30,671
Contract/Other	\$50,714
Local Assistance	\$145,131
State Assistance	\$175,802
Federal Assistance	\$320,934
<b>Total Revenue</b>	<b>\$723,252</b>

## Financial Performance

Operating Subsidy	\$641,867
Operating Subsidy Ratio	89%
Locally Derived Income	\$226,516
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2006	CU	Chevrolet	16	2	Lift
2	2006	CU	Ford	21	2	Lift
1	2009	CU	Ford	8	1	Lift
4	2010	CU	Ford	8	1	Lift
3	2010	CU	Ford	12	2	Lift
1	2010	MV	Dodge	6	2	Ramp
1	2011	CU	Ford	12	2	Lift
2	2011	MV	Dodge	4	2	Ramp
2	2013	MV	Dodge	4	2	Ramp
1	2013	CU	Ford	8	1	Lift
1	2014	CU	Ford	8	1	Lift
2	2014	MV	Dodge	4	2	Ramp
1	2014	CU	Ford	8	1	Lift
1	2016	CU	Ford	12	2	Lift
2	2017	CU	Ford	13	2	Lift
2	2017	CU	Ford	13	2	Ramp
<b>29</b>						



# Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties

13091 Benedict Drive  
 Dillsboro, IN 47018  
 (800) 330-7603

**Contact:** Erin Thomas, Catch-A-Ride Director

**Email:** ethomas@lifetime-resources.org

**Website:** www.lifetime-resources.org/catch-a-ride17

## General Information

Type of Service Demand Response/Deviated Fixed Route  
 Service Area Dearborn, Ohio, Ripley, Decatur, Switzerland, and Jefferson Counties  
 Service Population 153,744

## Service Hours

Weekday 6:00 AM - 6:00 PM  
 Saturday  
 Sunday

## Fare Structure

Base \$1.50  
 Youth \$1.00  
 Elderly/Disabled \$1.00  
 Transfer \$0.00  
 Other/Special  
 \$0.25 Per Mile After 5 Miles  
 \$3.50 Subscription

## Personnel

	Full-Time	Part-Time
Operations	0	46
Maintenance	0	0
Administration	9	0
	<u>9</u>	<u>46</u>

## Operation Characteristics

Revenue Vehicles	34
Peak Hour Fleet	22
Base Fleet	11
Fuel Consumption (gal)	76,747

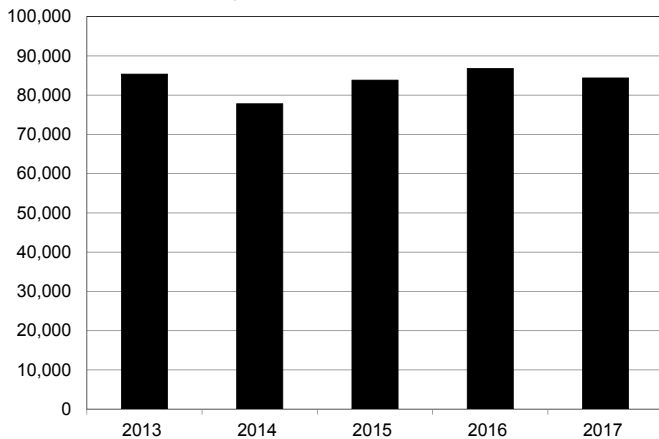
## Ridership Trends

2013	85,365
2014	77,808
2015	83,834
2016	86,802
2017	84,382

## 2017 Highlights

- Signed new contract with LogistiCare

System Ridership Trend







# Catch-A-Ride (Historic Hoosier Hills)

## Legislative District

Indiana Senate	42, 43, 45
Indiana House	55, 66, 67, 68, 69
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$529,090
Other Salaries/Wages	\$432,000
Fringe	\$183,419
Services	\$84,229
Materials and Supplies	\$253,248
Utilities	\$14,464
Casualty/Liability	\$62,742
Purchased Transportation	\$0
Other	\$97,166
<b>Total Expenses</b>	<b>\$1,656,358</b>
Fixed Route Expenses	\$128,151
Demand Response Services	\$1,528,207

## Productivity

Total Passenger Boardings	84,382
Total Vehicle Miles	776,956
Revenue Vehicle Miles	776,956
Revenue Vehicle Hours	44,487

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.13
Operating Expense per Passenger Trip	\$19.63
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.55

## Revenue Summary

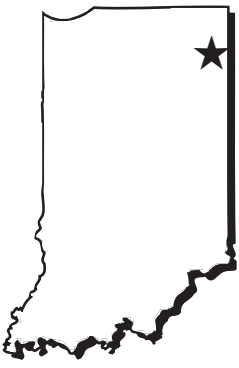
Fare Revenue	\$74,445
Contract/Other	\$20,207
Local Assistance	\$489,501
State Assistance	\$291,353
Federal Assistance	\$780,852
<b>Total Revenue</b>	<b>\$1,656,358</b>

## Financial Performance

Operating Subsidy	\$1,561,706
Operating Subsidy Ratio	94%
Locally Derived Income	\$584,153
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Dodge	6	0	N/A
1	2007	CU	Ford	11	2	Lift
1	2007	CU	Ford	12	2	Lift
10	2010	CU	Ford	8	2	Lift
2	2011	CU	Ford	12	2	Lift
2	2013	CU	Ford	12	2	Lift
9	2015	MV	Dodge	5	2	Ramp
2	2016	MV	Dodge	5	1	Ramp
2	2016	CU	Ford	12	2	Lift
4	2017	CU	Ford	9	2	Lift
<b>34</b>						



# DeKalb County

1800 E. 7th Street  
 Auburn, IN 46706  
 (260) 925-3311

**Contact:** Meg Zenk, Transportation Manager  
**Email:** mzenk@dccoa.net  
**Website:** www.heimach.org

## General Information

**Type of Service** Demand Response  
**Service Area** DeKalb County  
**Service Population** 42,307

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**  
 \$3 Within Town; \$4 Town-Town  
 Suggested Donation Out of County

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	19
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>3</u>	<u>19</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	20,390

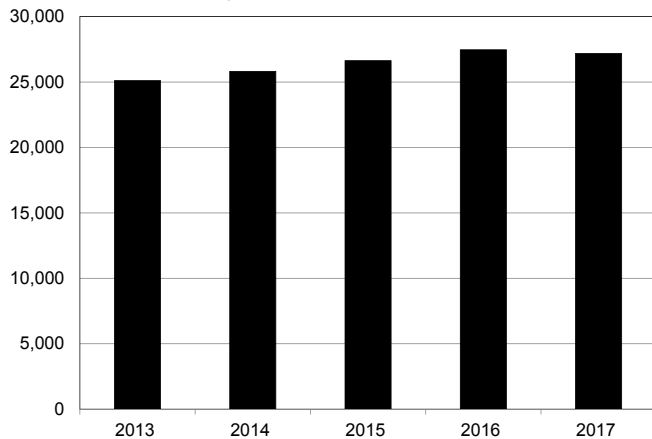
## Ridership Trends

<b>2013</b>	25,107
<b>2014</b>	25,817
<b>2015</b>	26,633
<b>2016</b>	27,467
<b>2017</b>	27,185

## 2017 Highlights

- Began construction of new locally funded vehicle storage building

System Ridership Trend





# DeKalb Area Rural Transit (DART)

## Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

## Productivity

Total Passenger Boardings	27,185
Total Vehicle Miles	272,015
Revenue Vehicle Miles	265,567
Revenue Vehicle Hours	18,137

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.91
Operating Expense per Passenger Trip	\$19.14
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.64

## Financial Performance

Operating Subsidy	\$441,505
Operating Subsidy Ratio	85%
Locally Derived Income	\$217,441
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	14%

## Operating Expense Summary

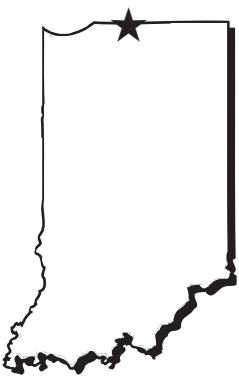
Operator Salaries/Wages	\$173,528
Other Salaries/Wages	\$78,335
Fringe	\$37,542
Services	\$24,304
Materials and Supplies	\$54,478
Utilities	\$0
Casualty/Liability	\$16,759
Purchased Transportation	\$0
Other	\$135,257
<b>Total Expenses</b>	<b>\$520,203</b>
Fixed Route Expenses	\$0
Demand Response Services	\$520,203

## Revenue Summary

Fare Revenue	\$73,170
Contract/Other	\$5,528
Local Assistance	\$138,743
State Assistance	\$92,918
Federal Assistance	\$209,844
<b>Total Revenue</b>	<b>\$520,203</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	CU	Ford	8	2	N/A
2	2013	MV	Dodge	6	4	Ramp
1	2013	MV	Dodge	6	2	Ramp
1	2014	CU	Chevrolet	8	2	Lift
2	2015	MV	Ford	5	2	Ramp
1	2015	MV	Dodge	6	2	Ramp
2	2015	CU	Ford	8	2	Lift
1	2017	AO	Ford	4	0	N/A
1	2017	MV	Dodge	4	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
<b>13</b>						



# Elkhart-Goshen

227 W. Jefferson Blvd., Rm 1120  
 South Bend, IN 46601  
 (574) 287-1829

**Contact:** James Turnwald, Executive Director  
**Email:** jturnwald@macog.com  
**Website:** www.interurbantrolley.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Elkhart and Goshen  
**Service Population** 50,947

## Service Hours

**Weekday** 5:00 AM - 7:00 PM  
**Saturday** 5:00 AM - 7:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth**  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 \$2 (Paratransit); \$0 (PT Assistant)  
 \$0.40 (PT addtl. Adult); \$0.20 (PT addtl. Child)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	24	14
<b>Maintenance</b>	4	0
<b>Administration</b>	6	0
	<u>34</u>	<u>14</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	23
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	13
<b>Fuel Consumption (gal)</b>	130,275

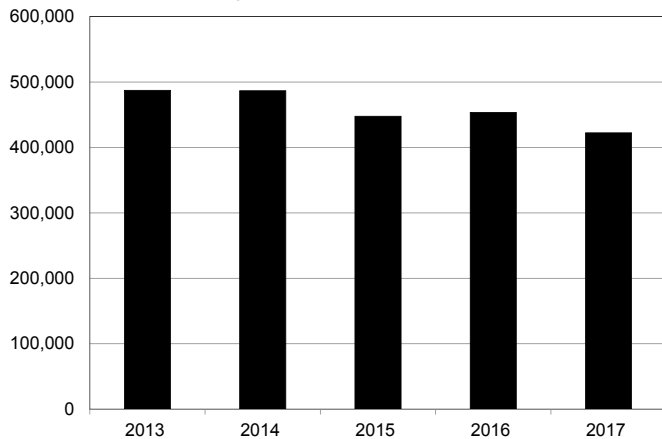
## Ridership Trends

<b>2013</b>	487,351
<b>2014</b>	486,734
<b>2015</b>	447,688
<b>2016</b>	453,637
<b>2017</b>	422,381

## 2017 Highlights

- Passenger boardings for the Interurban Trolley reached over 398,000
- Ridership for the IT Access Paratransit service reached over 32,000 system-wide
- We received a total of four new MV-1 vehicles that were added to our fleet.
- We expanded our Discounted Bus Program to Goshen College in Elkhart County

System Ridership Trend





# Elkhart Interurban Trolley/Access (MACOG)

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$0
<b>Other Salaries/Wages</b>	\$159,517
<b>Fringe</b>	\$91,587
<b>Services</b>	\$0
<b>Materials and Supplies</b>	\$7,293
<b>Utilities</b>	\$1,213
<b>Casualty/Liability</b>	\$10,653
<b>Purchased Transportation</b>	\$2,536,763
<b>Other</b>	\$121,777
<b>Total Expenses</b>	\$2,928,803
<b>Fixed Route Expenses</b>	\$1,881,417
<b>Demand Response Services</b>	\$1,047,386

## Revenue Summary

<b>Fare Revenue</b>	\$305,858
<b>Contract/Other</b>	\$40,350
<b>Local Assistance</b>	\$618,512
<b>State Assistance</b>	\$579,718
<b>Federal Assistance</b>	\$1,384,365
<b>Total Revenue</b>	\$2,928,803

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2010	Supreme	Yes (Lift)	22 + 2wc	Diesel
1	2012	Supreme	Yes (Lift)	22 + 2wc	Diesel
3	2014	Dodge	Yes (Ramp)	4 + 1wc	Gas
7	2015	Eldorado	Yes (Ramp)	25 + 2wc	Diesel
3	2015	Dodge	Yes (Ramp)	4 + 1wc	Gas
2	2015	MV-1	Yes (Ramp)	4 + 1wc	Gas
3	2016	EIDorado	Yes (Ramp)	25 + 2wc	Diesel
2	2016	MV-1	Yes (Ramp)	4 + 1wc	Gas
<b>23</b>					

## Legislative District

<b>Indiana Senate</b>	9, 11, 12
<b>Indiana House</b>	5, 21, 48, 49
<b>U.S. Congressional</b>	2

## Productivity

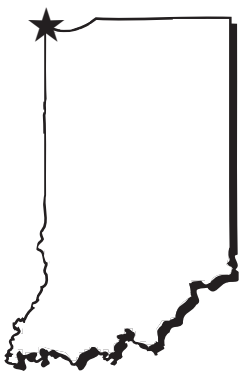
<b>Total Passenger Boardings</b>	422,381
<b>Total Vehicle Miles</b>	1,157,350
<b>Revenue Vehicle Miles</b>	841,984
<b>Revenue Vehicle Hours</b>	49,215

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.53
<b>Operating Expense per Passenger Trip</b>	\$6.93
<b>Passenger Trips per Total Vehicle Mile</b>	0.36
<b>Passenger Trips per Capita</b>	8.29

## Financial Performance

<b>Operating Subsidy</b>	\$2,582,595
<b>Operating Subsidy Ratio</b>	88%
<b>Locally Derived Income</b>	\$964,720
<b>Locally Derived Income Per Operating Expense</b>	\$0.33
<b>Fare Recovery Ratio</b>	10%



# East Chicago

5400 Cline Ave.  
 East Chicago, IN 46312  
 (219) 391-8465

**Contact:** Francisco Rosado, Jr., Director  
**Email:** frosado@eastchicago.com  
**Website:** www.eastchicago.com

## General Information

Type of Service Fixed Route and  
 Complementary Paratransit  
 Service Area East Chicago City Limits  
 Service Population 29,698

## Service Hours

Weekday 5:55 AM - 8:28 PM  
 Saturday 9:00 AM - 4:24 PM  
 Sunday

## Fare Structure

Base  
 Youth  
 Elderly/Disabled  
 Transfer  
 Other/Special

## Personnel

	Full-Time	Part-Time
Operations	10	0
Maintenance	2	2
Administration	4	0
	<u>16</u>	<u>2</u>

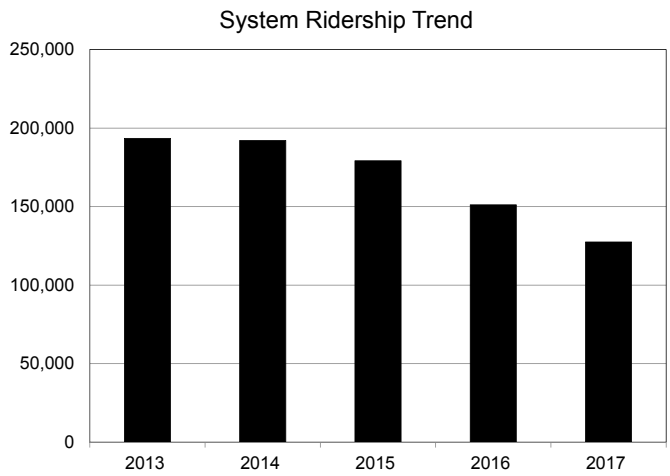
## Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	39,439

## Ridership Trends

2013	193,467
2014	192,126
2015	179,193
2016	151,150
2017	127,483

## 2017 Highlights



# East Chicago Transit



## Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

## Productivity

Total Passenger Boardings	127,483
Total Vehicle Miles	158,592
Revenue Vehicle Miles	142,562
Revenue Vehicle Hours	12,608

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.21
Operating Expense per Passenger Trip	\$10.21
Passenger Trips per Total Vehicle Mile	0.80
Passenger Trips per Capita	4.29

## Financial Performance

Operating Subsidy	\$1,301,852
Operating Subsidy Ratio	100%
Locally Derived Income	\$325,673
Locally Derived Income Per Operating Expense	\$0.25
Fare Recovery Ratio	0%

## Operating Expense Summary

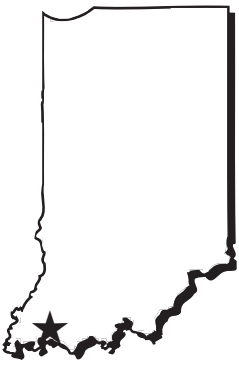
Operator Salaries/Wages	\$351,477
Other Salaries/Wages	\$336,259
Fringe Services	\$437,740
Materials and Supplies	\$5,591
Utilities	\$158,060
Casualty/Liability	\$2,138
Purchased Transportation	\$629
Other	\$0
Total Expenses	\$9,958
Fixed Route Expenses	\$1,301,852
Demand Response Services	\$958,524
	\$343,328

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$325,673
State Assistance	\$325,254
Federal Assistance	\$650,925
Total Revenue	\$1,301,852

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes	58+2wc	Diesel
2	2007	Gillig	Yes	58+2wc	Diesel
1	2010	Gillig	Yes	58+2wc	Diesel
2	2011	Ford	Yes	12+2wc	Gas
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# Evansville

601 John Street  
 Evansville, IN 47713  
 (812) 435-6166

**Contact:** Alicia Hall, Operations Supervisor

**Email:** ahall@evansville.in.gov

**Website:** www.evansville.in.org/METS

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Evansville, City Limits  
**Service Population** 117,429

## Service Hours

**Weekday** 5:45 AM - 12:15 AM  
**Saturday** 5:45 AM - 12:15 AM  
**Sunday** 6:00 AM - 6:00 PM

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**  
 Monthly Pass \$60  
 Senior and Student Monthly Pass \$30

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	56	23
<b>Maintenance</b>	11	0
<b>Administration</b>	7	0
	<u>74</u>	<u>23</u>

## Operation Characteristics

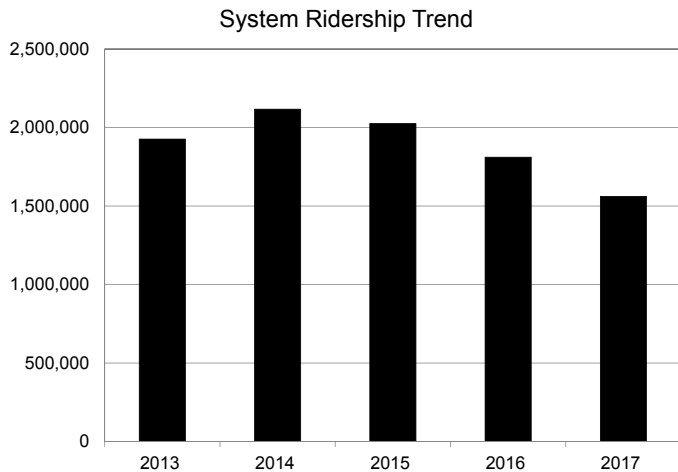
<b>Revenue Vehicles</b>	50
<b>Peak Hour Fleet</b>	38
<b>Base Fleet</b>	38
<b>Fuel Consumption (gal)</b>	253,343

## Ridership Trends

<b>2013</b>	1,926,472
<b>2014</b>	2,117,040
<b>2015</b>	2,025,496
<b>2016</b>	1,810,837
<b>2017</b>	1,561,587

## 2017 Highlights

- Purchased one 35' fixed route bus
- Purchased one mobility bus
- Install additional security at METS Admin/Maintenance building







# Metropolitan Evansville Transit System (METS)

## Legislative District

Indiana Senate	49, 50
Indiana House	75,76,77, 78
U.S. Congressional	8

## Productivity

Total Passenger Boardings	1,561,587
Total Vehicle Miles	1,585,913
Revenue Vehicle Miles	1,530,126
Revenue Vehicle Hours	118,965

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.77
Operating Expense per Passenger Trip	\$4.84
Passenger Trips per Total Vehicle Mile	0.98
Passenger Trips per Capita	13.30

## Financial Performance

Operating Subsidy	\$5,795,826
Operating Subsidy Ratio	77%
Locally Derived Income	\$3,274,858
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	19%

## Operating Expense Summary

Operator Salaries/Wages	\$2,495,342
Other Salaries/Wages	\$1,412,510
Fringe	\$2,164,653
Services	\$311,137
Materials and Supplies	\$914,739
Utilities	\$87,989
Casualty/Liability	\$161,839
Purchased Transportation	\$0
Other	\$8,952
<b>Total Expenses</b>	<b>\$7,557,161</b>
Fixed Route Expenses	\$5,290,013
Demand Response Services	\$2,267,148

## Revenue Summary

Fare Revenue	\$1,422,821
Contract/Other	\$338,514
Local Assistance	\$1,513,523
State Assistance	\$2,205,189
Federal Assistance	\$2,077,114
<b>Total Revenue</b>	<b>\$7,557,161</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2001	Gillig	Yes (Lift)	29+43	Diesel
4	2006	Gillig	Yes (Ramp)	26+8	Hybrid Electric
1	2007	Gillig	Yes (Ramp)	26+8	Hybrid Electric
8	2009	Ford	Yes (Lift)	18+2wc	Diesel
3	2010	Ford	Yes (Lift)	8+4	Diesel
2	2010	Ford	Yes (Lift)	15+2	Diesel
6	2010	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2012	Gillig	Yes (Ramp)	26+8	Hybrid Electric
1	2012	Gillig	Yes (Ramp)	26+8	Diesel
1	2012	Ford	Yes (Lift)	8+4wc	CNG
2	2012	Ford	Yes (Lift)	30+2wc	Diesel
2	2012	Gillig	Yes (Lift)	29+54	Diesel
1	2013	Chevy	Yes (Lift)	10+1wc or 5wc	Diesel
2	2014	Gillig	Yes (Ramp)	26+12	Diesel
2	2016	Gillig	Yes (Ramp)	26+12	Diesel
2	2016	Chevy	Yes (Lift)	17	Diesel
2	2016	GMC	Yes (Lift)	17	Diesel
3	2016	Gillig	Yes (Lift)	15+4	Diesel
2	2017	Chevy	Yes (Lift)	26+17	Diesel

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# Fayette County

477 N. Grand Avenue  
 Connersville, IN 47331  
 (765) 825-1541

**Contact:** Mike Judge, Transportation Manager  
**Email:** transit@fayetteseniorcenter.com  
**Website:** www.fayetteseniorcenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fayette County  
**Service Population** 23,335

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	11
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<u>1</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	19,847

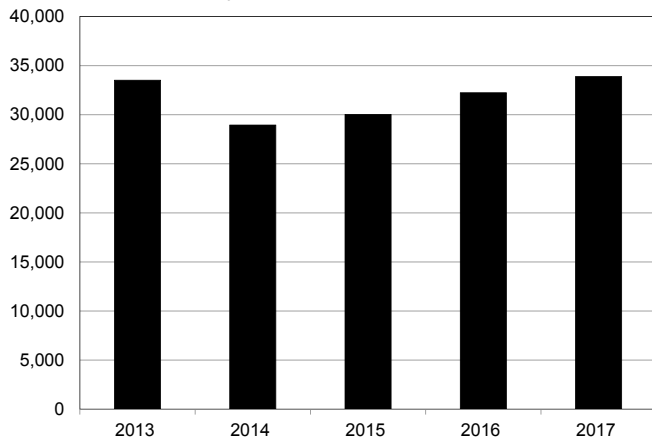
## Ridership Trends

<b>2013</b>	33,520
<b>2014</b>	28,952
<b>2015</b>	30,035
<b>2016</b>	32,242
<b>2017</b>	33,889

## 2017 Highlights

- Started construction of the new locally funded transit building

System Ridership Trend





# Fayette County Public Transit

## Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

## Productivity

Total Passenger Boardings	33,889
Total Vehicle Miles	206,109
Revenue Vehicle Miles	195,565
Revenue Vehicle Hours	49,216

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.99
Operating Expense per Passenger Trip	\$12.12
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	1.45

## Financial Performance

Operating Subsidy	\$383,273
Operating Subsidy Ratio	93%
Locally Derived Income	\$167,481
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$147,567
Other Salaries/Wages	\$50,968
Fringe	\$22,220
Services	\$19,219
Materials and Supplies	\$59,739
Utilities	\$1,485
Casualty/Liability	\$20,594
Purchased Transportation	\$0
Other	\$88,992
<b>Total Expenses</b>	<b>\$410,784</b>
Fixed Route Expenses	\$0
Demand Response Services	\$410,784

## Revenue Summary

Fare Revenue	\$27,511
Contract/Other	\$0
Local Assistance	\$139,970
State Assistance	\$89,455
Federal Assistance	\$153,848
<b>Total Revenue</b>	<b>\$410,784</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1999	VN	Ford	15	0	N/A
1	2005	MV	Dodge	6	0	N/A
1	2009	BU	Ford	10	2	Lift
3	2010	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	4	1	Ramp
1	2014	BU	Ford	8	2	Lift
1	2015	BU	Ford	8	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2016	BU	Ford	8	2	Lift
<b>12</b>						



# Fort Wayne

801 Leesburg Road  
Fort Wayne, IN 46805  
(260) 432-4546

**Contact:** Ken Housden, General Manager

**Email:** kch@fwcitolink.com

**Website:** www.fwcitolink.com

## General Information

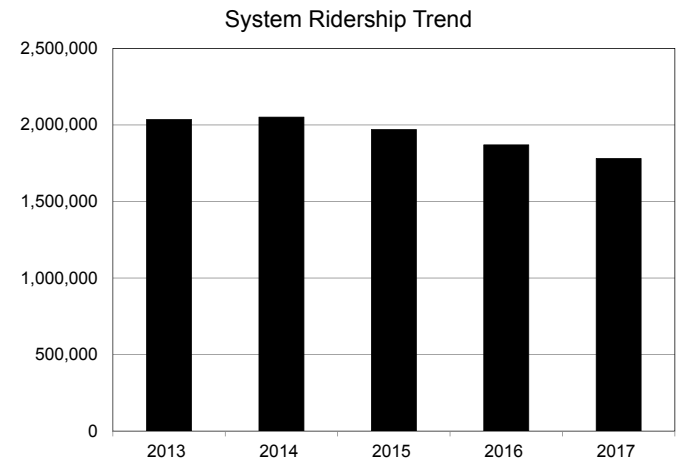
**Type of Service** Fixed Route and Demand Response  
**Service Area** Fort Wayne Metropolitan Area  
**Service Population** 268,485

## Service Hours

**Weekday** 5:35 AM - 9:30 PM  
**Saturday** 7:35 AM - 6:15 PM  
**Sunday**

## Fare Structure

**Base** \$1.25  
**Youth** \$0.60  
**Elderly/Disabled** \$0.60  
**Transfer**  
**Other/Special**  
Monthly Pass \$45/\$22  
Access \$2.50, Day Pass \$3.00/\$1.50



## Personnel

	Full-Time	Part-Time
<b>Operations</b>	94	2
<b>Maintenance</b>	12	4
<b>Administration</b>	7	0
	<u>113</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	57
<b>Peak Hour Fleet</b>	46
<b>Base Fleet</b>	39
<b>Fuel Consumption (gal)</b>	361,787

## Ridership Trends

<b>2013</b>	2,035,336
<b>2014</b>	2,051,014
<b>2015</b>	1,969,599
<b>2016</b>	1,869,566
<b>2017</b>	1,780,659

## 2017 Highlights

- Citilink Access paratransit ridership up 16% - 3rd year of double digit increases
- Celebrated 50 years of Service as Fort Wayne PTC
- Initiated Token Transit Mobile Ticketing & free Wi-Fi at Central Station
- Moving Stories Social Media Campaign
- Over half of the fixed route bus fleet (19) are electric hybrid
- Energy & cost savings/rebate resulting from LED light retrofit project



# Fort Wayne Public Transportation Corp. (Citilink)

## Legislative District

Indiana Senate	14, 15, 16, 19
Indiana House	79, 80, 81, 82, 83, 84, 85
U.S. Congressional	3

## Operating Expense Summary

Operator Salaries/Wages	\$3,606,735
Other Salaries/Wages	\$1,479,750
Fringe	\$4,543,919
Services	\$868,320
Materials and Supplies	\$1,417,067
Utilities	\$101,754
Casualty/Liability	\$357,112
Purchased Transportation	\$87,000
Other	\$163,542
<b>Total Expenses</b>	<b>\$12,625,199</b>
Fixed Route Expenses	\$10,446,242
Demand Response Services	\$2,178,957

## Productivity

Total Passenger Boardings	1,780,659
Total Vehicle Miles	2,153,575
Revenue Vehicle Miles	1,966,185
Revenue Vehicle Hours	140,405

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.86
Operating Expense per Passenger Trip	\$7.09
Passenger Trips per Total Vehicle Mile	0.83
Passenger Trips per Capita	6.63

## Revenue Summary

Fare Revenue	\$1,319,690
Contract/Other	\$703,353
Local Assistance	\$5,891,916
State Assistance	\$2,048,372
Federal Assistance	\$2,661,868
<b>Total Revenue</b>	<b>\$12,625,199</b>

## Financial Performance

Operating Subsidy	\$10,602,156
Operating Subsidy Ratio	84%
Locally Derived Income	\$7,914,959
Locally Derived Income Per Operating Expense	\$0.63
Fare Recovery Ratio	10%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes (ramp)	37+2 w/c	Diesel
2	2006	Gillig	Yes (ramp)	32+2	Diesel
6	2008	Gillig	Yes (ramp)	32+2	Diesel
3	2009	ElDorado	Yes (Lift)	26+2	Diesel
3	2009	Glaval	Yes (Lift)	10+5	Diesel
7	2010	Gillig	Yes (ramp)	32+2	Hybrid
2	2010	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	14+2	Diesel
1	2011	Glaval	Yes (Lift)	10+5	Diesel
1	2012	Glaval	Yes (Lift)	14+2	Diesel
7	2012	Glaval	Yes (Lift)	10+5	Diesel
2	2012	Gillig	Yes (ramp)	32+2	Hybrid
5	2013	Gillig	Yes (ramp)	32+2	Hybrid
5	2014	Glaval	Yes (Lift)	10+5	Diesel
4	2015	Gillig	Yes (ramp)	38+2	Hybrid
1	2016	Gillig	Yes (ramp)	38+2	Hybrid
2	2016	GMC	Yes (Lift)	14+2	Diesel
1	2016	GMC	Yes (Lift)	10+5	Diesel
1	2017	Gillig	Yes (ramp)	32+2	Hybrid
<b>57</b>					



# Franklin County

11146 County Park Road

Brookville, IN 47012

(765) 647-3509

**Contact:** Catherine Pelsor, Executive Director

**Email:** fcpt@frontier.com

## General Information

**Type of Service** Demand Response  
**Service Area** Franklin County  
**Service Population** 23,087

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday** By appointment only  
**Sunday** By appointment only

## Fare Structure

**Base** \$2.50  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	10
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>4</u>	<u>10</u>

## Operation Characteristics

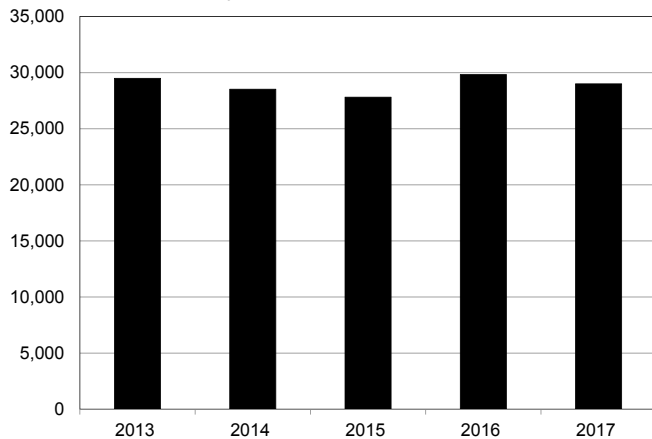
<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	30,571

## Ridership Trends

<b>2013</b>	29,497
<b>2014</b>	28,532
<b>2015</b>	27,820
<b>2016</b>	29,832
<b>2017</b>	29,005

## 2017 Highlights

System Ridership Trend





# Franklin County Public Transportation

## Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

## Productivity

Total Passenger Boardings	29,005
Total Vehicle Miles	288,333
Revenue Vehicle Miles	287,696
Revenue Vehicle Hours	11,268

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.59
Operating Expense per Passenger Trip	\$15.77
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	1.26

## Financial Performance

Operating Subsidy	\$430,348
Operating Subsidy Ratio	94%
Locally Derived Income	\$148,089
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$184,251
Other Salaries/Wages	\$36,536
Fringe	\$96,622
Services	\$15,862
Materials and Supplies	\$80,596
Utilities	\$10,572
Casualty/Liability	\$31,751
Purchased Transportation	\$0
Other	\$1,290
<b>Total Expenses</b>	<b>\$457,480</b>
Fixed Route Expenses	\$0
Demand Response Services	\$457,480

## Revenue Summary

Fare Revenue	\$27,132
Contract/Other	\$0
Local Assistance	\$120,957
State Assistance	\$124,625
Federal Assistance	\$184,766
<b>Total Revenue</b>	<b>\$457,480</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	MV	Ford	5	0	N/A
1	2005	MV	Dodge	5	0	N/A
1	2006	MV	Chevrolet	5	0	N/A
1	2006	MV	Chevrolet	5	1	Ramp
2	2007	CU	Ford	11	2	Lift
1	2008	BU	Ford	8	2	Lift
3	2009	BU	Ford	8	2	Lift
2	2010	MV	Dodge	5	2	Ramp
1	2010	BU	Ford	12	2	Lift
2	2016	BU	Ford	8	2	Lift
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# Fulton County

625 Pontiac Street  
 Rochester, IN 46975  
 (574) 223-6953

**Contact:** Georgia Moudy, Executive Director

**Email:** fcoa@rtcol.com

**Website:** www.fultoncountycommunitycenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Fulton County  
**Service Population** 20,836

## Service Hours

**Weekday** 6:30 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$4 County  
 12 Rides in Town \$20/\$40 in County

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	10	3
<b>Maintenance</b>	0	0
<b>Administration</b>	3	0
	<u>13</u>	<u>3</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	17,161

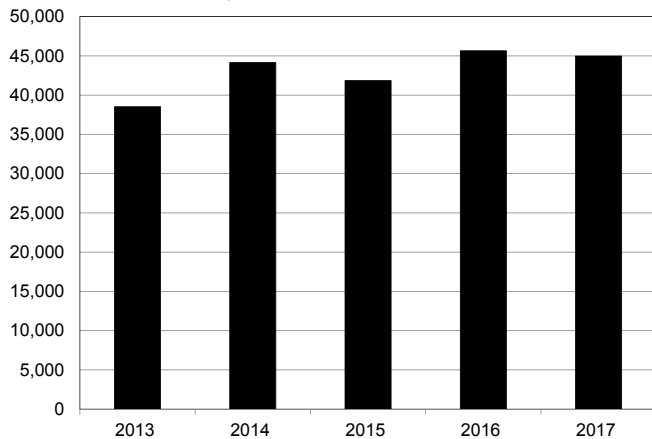
## Ridership Trends

<b>2013</b>	38,519
<b>2014</b>	44,147
<b>2015</b>	41,854
<b>2016</b>	45,647
<b>2017</b>	44,985

## 2017 Highlights

- Received grant through Fulton County Community Foundation to purchase vans for 2017

System Ridership Trend





# Fulton County Public Transportation



## Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

## Productivity

Total Passenger Boardings	44,985
Total Vehicle Miles	274,832
Revenue Vehicle Miles	274,832
Revenue Vehicle Hours	15,002

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.65
Operating Expense per Passenger Trip	\$10.09
Passenger Trips per Total Vehicle Mile	0.16
Passenger Trips per Capita	2.16

## Financial Performance

Operating Subsidy	\$368,434
Operating Subsidy Ratio	81%
Locally Derived Income	\$151,265
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	19%

## Operating Expense Summary

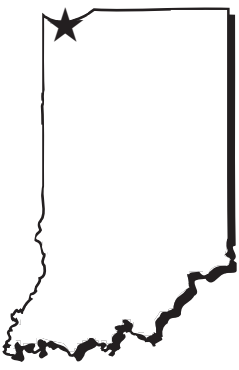
Operator Salaries/Wages	\$192,289
Other Salaries/Wages	\$87,652
Fringe	\$23,009
Services	\$37,268
Materials and Supplies	\$40,201
Utilities	\$8,960
Casualty/Liability	\$22,536
Purchased Transportation	\$0
Other	\$41,860
<b>Total Expenses</b>	<b>\$453,775</b>
Fixed Route Expenses	\$0
Demand Response Services	\$453,775

## Revenue Summary

Fare Revenue	\$85,341
Contract/Other	\$0
Local Assistance	\$65,924
State Assistance	\$118,293
Federal Assistance	\$184,217
<b>Total Revenue</b>	<b>\$453,775</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	12	0	N/A
1	2010	MV	Dodge	5	6	Ramp
1	2011	CU	Ford	12	2	Lift
2	2011	MV	Dodge	5	6	Ramp
1	2012	MV	Dodge	4	5	Ramp
1	2013	MV	Dodge	5	6	Ramp
2	2015	MV	Dodge	5	0	Ramp
1	2016	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
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# Gary

100 W. 4th Ave  
 Gary, IN 46402  
 (219) 855-7555

**Contact:** Daryl Lampkins, General Manager

**Email:** GeneralManager@GPTCBus.com

**Website:** www.gptcbus.com/

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Lake County  
**Service Population** 80,000

## Service Hours

**Weekday** 5:00 AM - 10:00 PM  
**Saturday** 8:00 AM - 7:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.60  
**Youth** \$1.25  
**Elderly/Disabled** \$0.80  
**Transfer** \$1.60  
**Other/Special**  
 \$2.25 Regional  
 \$2.50 local; \$4.00 Regional

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	34	2
<b>Maintenance</b>	13	1
<b>Administration</b>	12	6
	<u>59</u>	<u>9</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	26
<b>Peak Hour Fleet</b>	20
<b>Base Fleet</b>	19
<b>Fuel Consumption (gal)</b>	217,645

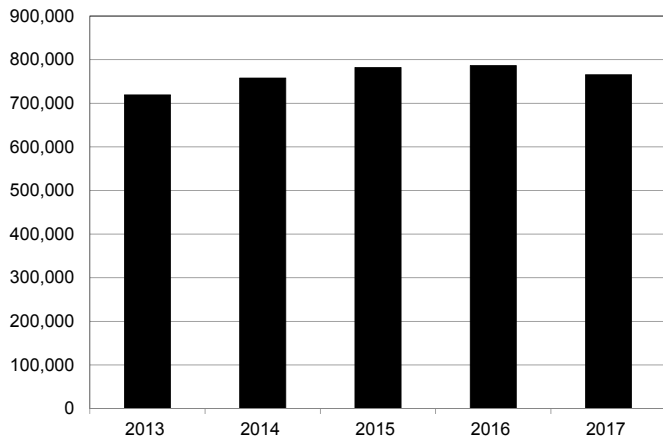
## Ridership Trends

<b>2013</b>	719,184
<b>2014</b>	757,912
<b>2015</b>	782,062
<b>2016</b>	786,361
<b>2017</b>	765,425

## 2017 Highlights

- Took delivery on a new 35' coach
- Began construction on Broadway, which will include new amenities for rapid bus service
- Received regional funding commitments from City of Hammond and Lake County
- Received grant funding for additional green infrastructure at Broadway stops
- Struck agreement with Token Transit for mobile app-based fare payment

System Ridership Trend





# Gary Public Transportation Corporation

## Legislative District

Indiana Senate	2,3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

## Productivity

Total Passenger Boardings	765,425
Total Vehicle Miles	959,557
Revenue Vehicle Miles	891,587
Revenue Vehicle Hours	62,499

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.64
Operating Expense per Passenger Trip	\$8.32
Passenger Trips per Total Vehicle Mile	0.80
Passenger Trips per Capita	9.57

## Financial Performance

Operating Subsidy	\$5,718,453
Operating Subsidy Ratio	90%
Locally Derived Income	\$2,024,179
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	10%

## Operating Expense Summary

Operator Salaries/Wages	\$1,279,230
Other Salaries/Wages	\$1,645,698
Fringe	\$245,267
Services	\$0
Materials and Supplies	\$1,866,702
Utilities	\$636
Casualty/Liability	\$586,291
Purchased Transportation	\$139,983
Other	\$605,696
<b>Total Expenses</b>	<b>\$6,369,503</b>
Fixed Route Expenses	\$5,697,046
Demand Response Services	\$672,457

## Revenue Summary

Fare Revenue	\$651,050
Contract/Other	\$0
Local Assistance	\$1,373,129
State Assistance	\$879,041
Federal Assistance	\$3,466,283
<b>Total Revenue</b>	<b>\$6,369,503</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2007	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2007	Gillig	Yes (Ramp)	31+2wc	Diesel
9	2010	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2014	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2014	Ford E450	Yes (Lift)	10+3wc	Gasoline
1	2017	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2017	Ford E450	Yes (Lift)	10+3wc	Gasoline
<b>26</b>					



# Hamilton County

1555 Westfield Road  
 Noblesville, IN 46062  
 (317) 773-8781

**Contact:** Elaine McGuire, Transportation Manager  
**Email:** emcguire@janus-inc.org  
**Website:** www.HCEpublictransit.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hamilton County  
**Service Population** 274,569

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday** 7:00 AM - 3:00 PM  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	19	7
<b>Maintenance</b>	0	1
<b>Administration</b>	5	0
	<u>24</u>	<u>8</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	27
<b>Peak Hour Fleet</b>	17
<b>Base Fleet</b>	14
<b>Fuel Consumption (gal)</b>	76,767

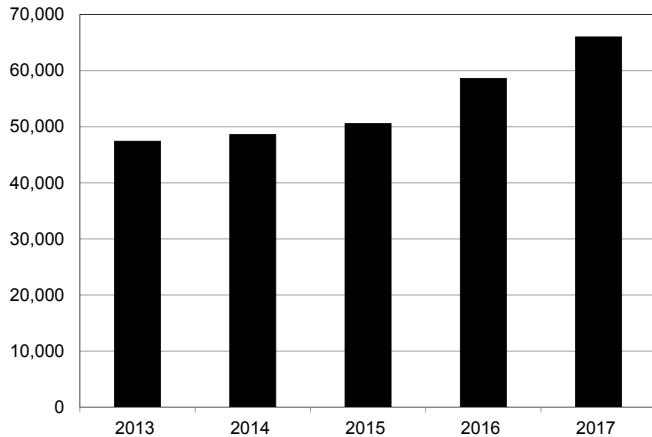
## Ridership Trends

<b>2013</b>	47,437
<b>2014</b>	48,633
<b>2015</b>	50,579
<b>2016</b>	58,639
<b>2017</b>	66,028

## 2017 Highlights

- Increased ridership by 13% due to new software program
- Received five new buses
- Participated in several county parades
- Fare revenue increased by 10%

System Ridership Trend





# Hamilton County Express

## Legislative District

Indiana Senate	20, 21, 28, 29, 30, 31
Indiana House	29, 32, 35, 36, 38, 39, 86, 87, 88
U.S. Congressional	5

## Operating Expense Summary

Operator Salaries/Wages	\$610,996
Other Salaries/Wages	\$222,201
Fringe	\$205,859
Services	\$19,879
Materials and Supplies	\$173,382
Utilities	\$20,835
Casualty/Liability	\$30,402
Purchased Transportation	\$0
Other	\$181,430
<b>Total Expenses</b>	<b>\$1,464,984</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,464,984

## Productivity

Total Passenger Boardings	66,028
Total Vehicle Miles	611,233
Revenue Vehicle Miles	538,716
Revenue Vehicle Hours	33,401

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.40
Operating Expense per Passenger Trip	\$22.19
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.24

## Revenue Summary

Fare Revenue	\$122,515
Contract/Other	\$0
Local Assistance	\$494,431
State Assistance	\$176,804
Federal Assistance	\$671,234
<b>Total Revenue</b>	<b>\$1,464,984</b>

## Financial Performance

Operating Subsidy	\$1,342,469
Operating Subsidy Ratio	92%
Locally Derived Income	\$616,946
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	8%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2009	CU	Ford	13	2	Lift
1	2009	VN	Ford	7	1	Lift
2	2009	CU	Ford	14	0	N/A
1	2009	VN	Ford	13	0	N/A
3	2010	CU	Ford	9	1	Lift
1	2010	MV	Dodge	5	1	Ramp
4	2015	CU	Ford	13	2	Lift
8	2016	CU	Ford	13	2	Lift
5	2017	CU	Ford	13	1	Lift
<b>27</b>						



# Hancock County

1870 Fields Blvd.  
Greenfield, IN 46140  
(317) 462-3758

**Contact:** Cindi Haberkorn, Transit Operations Coordinator  
**Email:** cmartin@hcssi.org  
**Website:** www.hcssi.org

## General Information

**Type of Service** Demand Response  
**Service Area** Hancock County  
**Service Population** 70,002

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
Out-of-County \$30

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	17
<b>Maintenance</b>	0	0
<b>Administration</b>	1	3
	<u>1</u>	<u>20</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	12,065

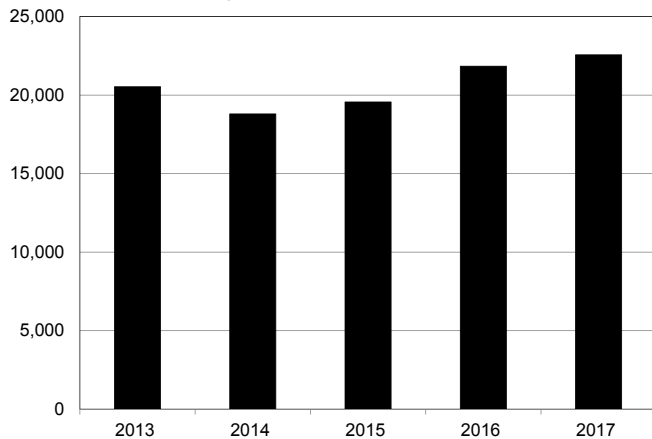
## Ridership Trends

<b>2013</b>	20,533
<b>2014</b>	18,804
<b>2015</b>	19,565
<b>2016</b>	21,843
<b>2017</b>	22,568

## 2017 Highlights

- Top two agency executives retired

System Ridership Trend



# Hancock Area Rural Transit



## Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

## Operating Expense Summary

Operator Salaries/Wages	\$276,415
Other Salaries/Wages	\$0
Fringe	\$31,085
Services	\$26,677
Materials and Supplies	\$33,601
Utilities	\$5,085
Casualty/Liability	\$14,260
Purchased Transportation	\$0
Other	\$126,052
<b>Total Expenses</b>	<b>\$513,175</b>
Fixed Route Expenses	\$0
Demand Response Services	\$513,175

## Productivity

Total Passenger Boardings	22,568
Total Vehicle Miles	199,930
Revenue Vehicle Miles	196,884
Revenue Vehicle Hours	17,365

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.57
Operating Expense per Passenger Trip	\$22.74
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.32

## Revenue Summary

Fare Revenue	\$54,256
Contract/Other	\$2,610
Local Assistance	\$176,623
State Assistance	\$58,071
Federal Assistance	\$221,615
<b>Total Revenue</b>	<b>\$513,175</b>

## Financial Performance

Operating Subsidy	\$456,309
Operating Subsidy Ratio	89%
Locally Derived Income	\$233,489
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	11%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Ford	4	0	N/A
1	2007	MV	Chevrolet	4	1	Ramp
1	2007	AO	Ford	4	0	N/A
2	2008	MV	Chevrolet	4	1	Ramp
1	2010	MV	Dodge	3	1	Ramp
1	2010	AO	Chevrolet	4	0	N/A
1	2010	CU	Dodge	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	1	Ramp
<b>12</b>						



# Hendricks & Morgan Counties

1001 Sycamore Lane  
 Danville, IN 46122  
 (317) 745-4715

**Contact:** Jamie Howard, Executive Assistant  
**Email:** [jmhoward@sycamoreservices.com](mailto:jmhoward@sycamoreservices.com)  
**Website:** [www.sycamoreservices.com](http://www.sycamoreservices.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Hendricks and Morgan Counties  
**Service Population** 214,342

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**  
 Hendricks: \$3 (In-Town), \$4 (In-County)  
 Morgan: \$4 (In-Town), \$5 (In-County)

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	51
<b>Maintenance</b>	0	0
<b>Administration</b>	5	10
	<u>16</u>	<u>61</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	45
<b>Peak Hour Fleet</b>	34
<b>Base Fleet</b>	29
<b>Fuel Consumption (gal)</b>	50,618

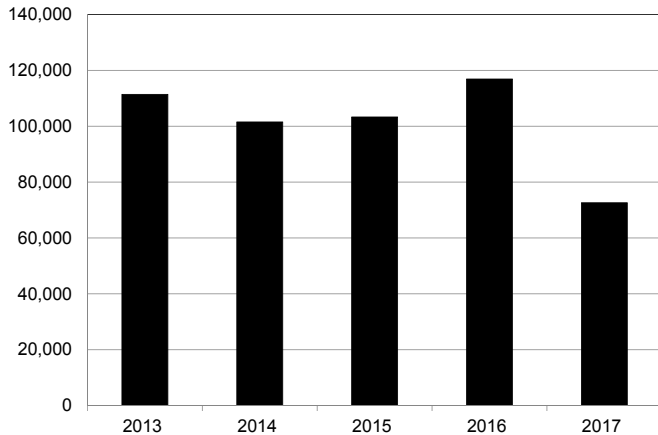
## Ridership Trends

<b>2013</b>	111,397
<b>2014</b>	101,530
<b>2015</b>	103,312
<b>2016</b>	116,904
<b>2017</b>	72,599

## 2017 Highlights

- Community members and volunteers "adopted" 40 LINK riders that could use an extra special blessing of food and gifts for Thanksgiving and Christmas

System Ridership Trend







# Hendricks County Transit/Sycamore Services DBA LINK

## Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

## Operating Expense Summary

Operator Salaries/Wages	\$497,262
Other Salaries/Wages	\$187,445
Fringe Services	\$103,713
Materials and Supplies	\$81,366
Utilities	\$130,885
Casualty/Liability	\$20,815
Purchased Transportation	\$85,019
Other	\$0
<b>Total Expenses</b>	<b>\$1,198,918</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,198,918

## Productivity

Total Passenger Boardings	72,599
Total Vehicle Miles	714,961
Revenue Vehicle Miles	654,787
Revenue Vehicle Hours	38,453

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.68
Operating Expense per Passenger Trip	\$16.51
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.34

## Revenue Summary

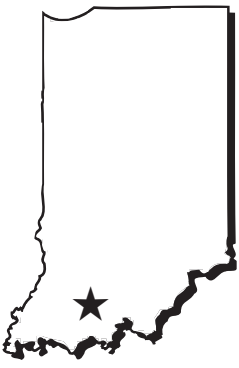
Fare Revenue	\$72,257
Contract/Other	\$0
Local Assistance	\$270,886
State Assistance	\$292,445
Federal Assistance	\$563,330
<b>Total Revenue</b>	<b>\$1,198,918</b>

## Financial Performance

Operating Subsidy	\$1,126,661
Operating Subsidy Ratio	94%
Locally Derived Income	\$343,143
Locally Derived Income Per Operating Expense	\$0.29
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	GMC	6	2	Lift
1	2006	VN	Ford	7	2	Lift
1	2007	VN	Ford	7	2	Lift
3	2009	CU	Ford	8	1	Lift
2	2009	CU	Ford	8	2	Lift
2	2009	CU	Ford	10	2	Lift
4	2010	CU	Ford	10	2	Lift
1	2011	MV	Dodge	4	2	Ramp
1	2011	MV	Dodge	5	1	Ramp
1	2012	VN	Dodge	6	0	N/A
1	2012	MV	Dodge	5	1	Ramp
5	2013	MV	Dodge	4	2	Ramp
1	2013	MV	Dodge	7	0	N/A
1	2013	CU	Ford	8	2	Lift
2	2013	CU	Ford	12	2	Lift
5	2015	MV	Dodge	5	2	Ramp
3	2015	CU	Ford	8	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	5	1	Ramp
3	2016	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
3	2017	CU	Ford	9	2	Lift



# Huntingburg

508 E. 4th Street  
 Huntingburg, IN 47542  
 (812) 683-2211

**Contact:** Jacque Lueken, Transit Director  
**Email:** [jueken@huntingburg-in.gov](mailto:jueken@huntingburg-in.gov)  
**Website:** [www.huntingburg-in.gov](http://www.huntingburg-in.gov)

## General Information

**Type of Service** Demand Response  
**Service Area** Huntingburg City Limits  
**Service Population** 6,057

## Service Hours

**Weekday** 8:30 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	3
<b>Maintenance</b>	0	0
<b>Administration</b>	0	3
	<u>0</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	2
<b>Base Fleet</b>	2
<b>Fuel Consumption (gal)</b>	3,255

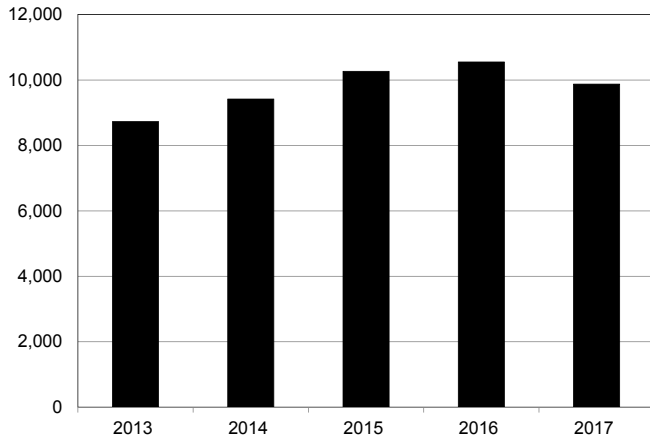
## Ridership Trends

<b>2013</b>	8,730
<b>2014</b>	9,419
<b>2015</b>	10,267
<b>2016</b>	10,552
<b>2017</b>	9,876

## 2017 Highlights

- Transit staff participated in the Community Connect Back to School Program
- Local newspaper ran feature story on the Huntingburg Transit System
- Worked with local Hispanic Outreach Program translating documents and transit information
- Four transit drivers received Master Driver Certification

System Ridership Trend



# Huntingburg Transit System



## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$39,187
<b>Other Salaries/Wages</b>	\$55,218
<b>Fringe</b>	\$26,655
<b>Services</b>	\$5,609
<b>Materials and Supplies</b>	\$9,197
<b>Utilities</b>	\$2,622
<b>Casualty/Liability</b>	\$2,010
<b>Purchased Transportation</b>	\$0
<b>Other</b>	\$7,835
<b>Total Expenses</b>	\$148,333
<b>Fixed Route Expenses</b>	\$0
<b>Demand Response Services</b>	\$148,333

## Revenue Summary

<b>Fare Revenue</b>	\$9,245
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$63,524
<b>State Assistance</b>	\$23,270
<b>Federal Assistance</b>	\$52,294
<b>Total Revenue</b>	\$148,333

## Legislative District

<b>Indiana Senate</b>	47
<b>Indiana House</b>	74
<b>U.S. Congressional</b>	8

## Productivity

<b>Total Passenger Boardings</b>	9,876
<b>Total Vehicle Miles</b>	23,471
<b>Revenue Vehicle Miles</b>	23,215
<b>Revenue Vehicle Hours</b>	3,051

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$6.32
<b>Operating Expense per Passenger Trip</b>	\$15.02
<b>Passenger Trips per Total Vehicle Mile</b>	0.42
<b>Passenger Trips per Capita</b>	1.63

## Financial Performance

<b>Operating Subsidy</b>	\$139,088
<b>Operating Subsidy Ratio</b>	94%
<b>Locally Derived Income</b>	\$72,769
<b>Locally Derived Income Per Operating Expense</b>	\$0.49
<b>Fare Recovery Ratio</b>	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	10	2	Lift
1	2010	CU	Ford	14	2	Lift
1	2012	MV	Dodge	4	1	Ramp
<b>3</b>						



# Huntington County

500 MacGahan St.  
 Huntington, IN 46750  
 (260) 356-3006

**Contact:** Holly Saunders, Executive Director  
**Email:** hsaunders@huntingtoncountycoa.org  
**Website:** huntingtoncountycoa.org

## General Information

**Type of Service** Demand Response  
**Service Area** Huntington County  
**Service Population** 37,124

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**  
 60+ Donation Only

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	16
<b>Maintenance</b>	0	0
<b>Administration</b>	2	4
	<u>5</u>	<u>20</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	14
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	23,994

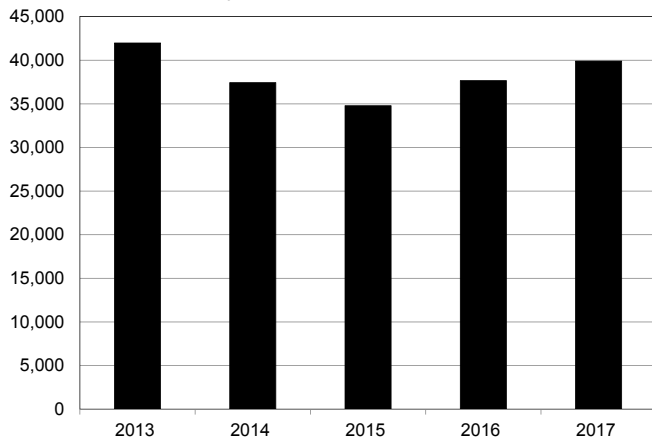
## Ridership Trends

<b>2013</b>	41,974
<b>2014</b>	37,433
<b>2015</b>	34,787
<b>2016</b>	37,661
<b>2017</b>	39,907

## 2017 Highlights

- Received two new low floor minivans through Section 5310 grant
- Increased number of trips by 2,246 from 2016 to 2017
- Coordinated with Whitley Co. Transit to transport student to school across county line

System Ridership Trend





# Huntington Area Transportation

## Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

## Productivity

Total Passenger Boardings	39,907
Total Vehicle Miles	306,403
Revenue Vehicle Miles	305,176
Revenue Vehicle Hours	23,474

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.03
Operating Expense per Passenger Trip	\$15.61
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	1.07

## Financial Performance

Operating Subsidy	\$566,362
Operating Subsidy Ratio	91%
Locally Derived Income	\$211,668
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$239,922
Other Salaries/Wages	\$141,252
Fringe	\$43,726
Services	\$49,605
Materials and Supplies	\$77,031
Utilities	\$5,842
Casualty/Liability	\$26,937
Purchased Transportation	\$0
Other	\$38,448
<b>Total Expenses</b>	<b>\$622,763</b>
Fixed Route Expenses	\$0
Demand Response Services	\$622,763

## Revenue Summary

Fare Revenue	\$45,303
Contract/Other	\$11,098
Local Assistance	\$155,267
State Assistance	\$133,895
Federal Assistance	\$277,200
<b>Total Revenue</b>	<b>\$622,763</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	AO	Dodge	12	0	N/A
1	2005	MV	Chevrolet	4	1	Ramp
1	2005	MV	Dodge	6	0	N/A
1	2007	CU	Ford	8	2	Lift
2	2008	MV	Chevrolet	4	1	Ramp
1	2008	MV	Chevrolet	6	1	Ramp
3	2010	MV	Dodge	5	1	Ramp
1	2010	CU	Ford	8	2	Lift
1	2013	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	MV	Ford	8	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2017	AO	Ford	5	0	N/A
2	2017	MV	Dodge	5	1	Ramp
<b>20</b>						



# Indianapolis

1501 W. Washington St.  
 Indianapolis, IN 46222  
 (317) 635-2100

**Contact:** Michael Terry, President & CEO

**Email:** mterry@indygo.net

**Website:** www.indygo.net

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Marion County  
**Service Population** 918,977

## Service Hours

**Weekday** 4:03 AM - 12:45 AM  
**Saturday** 5:26 AM - 12:44 AM  
**Sunday** 6:14 AM - 9:50 PM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.85  
**Elderly/Disabled** \$0.85  
**Transfer**  
**Other/Special**  
 Monthly Pass Fixed Route \$60  
 Senior and Student Monthly Pass \$30

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	447	2
<b>Maintenance</b>	101	2
<b>Administration</b>	71	2
	<u>619</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	257
<b>Peak Hour Fleet</b>	202
<b>Base Fleet</b>	172
<b>Fuel Consumption (gal)</b>	2,075,593

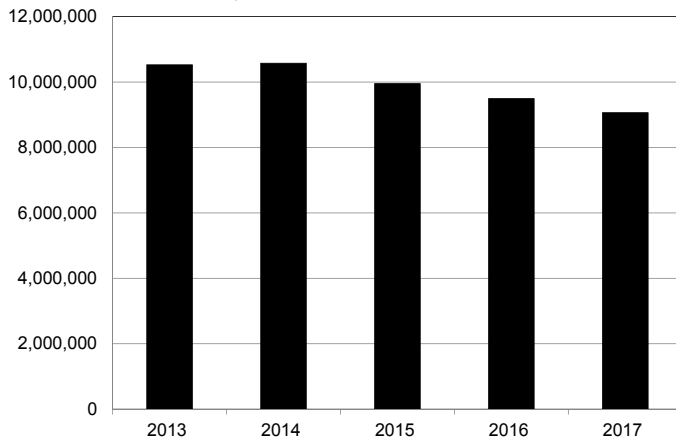
## Ridership Trends

<b>2013</b>	10,527,016
<b>2014</b>	10,574,895
<b>2015</b>	9,951,629
<b>2016</b>	9,494,492
<b>2017</b>	9,064,092

## 2017 Highlights

- Council enacted dedicated transit funding
- Ongoing community engagement about transit plan implementation
- Transit Center recognized for excellence in built environment
- Conducted public engagement for Purple Line rapid transit stop placement, lane configuration, and downtown routing
- Successfully relaunched Transit Ambassador program
- Board awarded Red Line contracts

System Ridership Trend





# Indianapolis Public Transportation Corporation (IndyGo)

## Legislative District

<b>Indiana Senate</b>	29, 30, 31, 32, 33, 34, 35, 36
<b>Indiana House</b>	25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
<b>U.S. Congressional</b>	5, 7

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$20,143,745
<b>Other Salaries/Wages</b>	\$12,728,604
<b>Fringe</b>	\$8,472,287
<b>Services</b>	\$8,386,575
<b>Materials and Supplies</b>	\$6,830,260
<b>Utilities</b>	\$962,433
<b>Casualty/Liability</b>	\$1,815,683
<b>Purchased Transportation</b>	\$9,262,823
<b>Other</b>	\$302,432
<b>Total Expenses</b>	\$68,904,842
<b>Fixed Route Expenses</b>	\$59,210,947
<b>Demand Response Services</b>	\$9,693,895

## Productivity

<b>Total Passenger Boardings</b>	9,064,092
<b>Total Vehicle Miles</b>	11,726,419
<b>Revenue Vehicle Miles</b>	9,907,509
<b>Revenue Vehicle Hours</b>	712,659

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$5.88
<b>Operating Expense per Passenger Trip</b>	\$7.60
<b>Passenger Trips per Total Vehicle Mile</b>	0.77
<b>Passenger Trips per Capita</b>	9.86

## Revenue Summary

<b>Fare Revenue</b>	\$10,352,673
<b>Contract/Other</b>	\$380,052
<b>Local Assistance</b>	\$36,044,168
<b>State Assistance</b>	\$10,695,383
<b>Federal Assistance</b>	\$11,432,566
<b>Total Revenue</b>	\$68,904,842

## Financial Performance

<b>Operating Subsidy</b>	\$58,172,117
<b>Operating Subsidy Ratio</b>	84%
<b>Locally Derived Income</b>	\$46,776,893
<b>Locally Derived Income Per Operating Expense</b>	\$0.68
<b>Fare Recovery Ratio</b>	15%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
9	1997	New Flyer	Yes (Lift)	44+2wc	Diesel
5	1999	Nova	Yes (Lift)	39+3wc	Diesel
24	2001	New Flyer	Yes (Lift)	39+2wc	Diesel
22	2003	Gillig	Yes (Lift)	38+2wc	Diesel
10	2007	Gillig	Yes (Lift)	38+2wc	Diesel
11	2009	Chevrolet	Yes (Lift)	10+2wc	Diesel
22	2010	Gillig	Yes (Lift)	38+2wc	Diesel
1	2011	Ford	Yes (Lift)	10+1wc	Unleaded
1	2012	VPG	Yes (Lift)	3+1wc	Unleaded
13	2013	New Flyer	Yes (Lift)	54+2wc	Diesel
4	2013	Gillig	Yes (Lift)	38+2wc	Diesel Hybrid
13	2014	Gillig	Yes (Lift)	38+2wc	Diesel
3	2014	Chevrolet	Yes (Lift)	12	Diesel
13	2015	Gillig	Yes (Lift)	38+2wc	Diesel
40	2015	Starcraft/Allstar	Yes (Lift)	8+4wc	Diesel
21	2015	Gillig	Yes (Lift)	38+2wc	Electric
13	2016	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Ford	Yes (Lift)	10+1wc	Diesel
<b>257</b>					



# Jasper, Pulaski, Starke, & Newton Counties

P.O. Box 127

Monon, IN 47959

(219) 253-6658

Contact: Lynette Carpenter, Director of Finance

Email: [lcarpent@urhere.net](mailto:lcarpent@urhere.net)

Website: [www.kirpc.net](http://www.kirpc.net)

## General Information

Type of Service	Demand Response
Service Area	Jasper, Pulaski, Starke, and Newton Counties
Service Population	81,951

## Service Hours

Weekday	6:00 AM - 6:00 PM
Saturday	
Sunday	

## Fare Structure

Base	\$1.00
Youth	\$1.00
Elderly/Disabled	\$1.00
Transfer	\$0.00
Other/Special	

Monthly Pass 12 for \$60/\$20 for Elderly Disabled  
\$6 Ticket for Value for \$5 (Starke Co)

## Personnel

	Full-Time	Part-Time
Operations	4	22
Maintenance	0	0
Administration	7	5
	<u>11</u>	<u>27</u>

## Operation Characteristics

Revenue Vehicles	43
Peak Hour Fleet	24
Base Fleet	18
Fuel Consumption (gal)	40,544

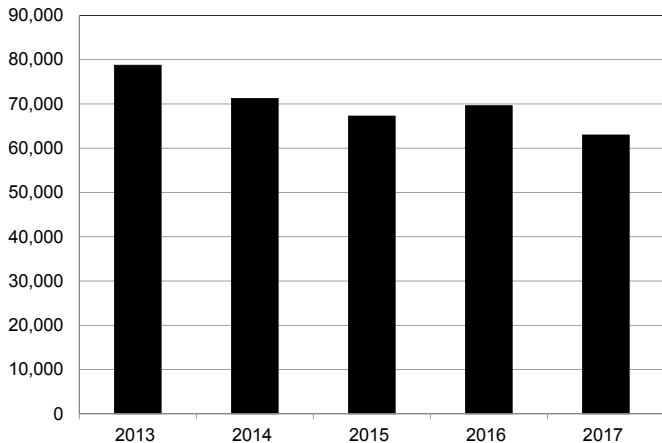
## Ridership Trends

2013	78,752
2014	71,236
2015	67,269
2016	69,599
2017	62,986

## 2017 Highlights

- All drivers received wind/rain resistant jackets or wind shirts from KIRPC
- NCCS hired, trained, and filled all driver positions
- Received three New Vehicles, JCCS, NCCS, & PCHS
- Received Funds from Pulaski Co & Lions Club for Match on Vehicle-PCHS

System Ridership Trend







# Kankakee-Iroquois Regional Planning Commission (KIRPC)

## Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

## Operating Expense Summary

Operator Salaries/Wages	\$352,753
Other Salaries/Wages	\$228,733
Fringe	\$163,618
Services	\$72,026
Materials and Supplies	\$98,679
Utilities	\$25,477
Casualty/Liability	\$56,252
Purchased Transportation	\$0
Other	\$32,285
<b>Total Expenses</b>	<b>\$1,029,823</b>
Fixed Route Expenses	\$0
Demand Response Services	\$1,029,823

## Productivity

Total Passenger Boardings	62,986
Total Vehicle Miles	586,658
Revenue Vehicle Miles	554,667
Revenue Vehicle Hours	32,278

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.76
Operating Expense per Passenger Trip	\$16.35
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.77

## Revenue Summary

Fare Revenue	\$56,659
Contract/Other	\$7,848
Local Assistance	\$252,787
State Assistance	\$229,872
Federal Assistance	\$482,657
<b>Total Revenue</b>	<b>\$1,029,823</b>

## Financial Performance

Operating Subsidy	\$965,316
Operating Subsidy Ratio	94%
Locally Derived Income	\$317,294
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	6%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	CU	Chevrolet	21	0	N/A
1	2005	AO	Buick	5	0	N/A
1	2005	MV	Dodge	7	0	N/A
1	2005	MV	Ford	9	1	Lift
1	2005	BS	Chevrolet	26	0	N/A
1	2006	MV	Dodge	6	0	N/A
1	2006	MV	Ford	11	0	Lift
1	2006	MV	Ford	12	0	N/A
2	2007	MV	Dodge	6	0	N/A
1	2007	CU	Chevrolet	19	0	N/A
1	2008	MV	Chevrolet	7	2	Lift
1	2008	CU	GMC	20	0	N/A
1	2008	CU	Chevrolet	26	0	N/A
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	9	2	Lift
1	2010	MV	Dodge	4	1	Lift
2	2010	MV	Dodge	5	1	Lift
2	2010	MV	Dodge	7	2	Lift
1	2010	CU	Ford	8	1	N/A
2	2010	CU	Ford	8	2	Lift
1	2010	MV	Ford	10	2	Lift
1	2011	CU	Chevrolet	24	0	N/A
2	2013	CU	Ford	12	2	N/A
1	2014	MV	Dodge	6	2	N/A
1	2014	MV	Dodge	7	2	N/A
1	2014	CU	Chevrolet	27	0	N/A
4	2015	MV	Dodge	5	2	Lift
1	2015	CU	Chevrolet	24	0	N/A
2	2016	MV	Dodge	5	2	Lift
2	2016	CU	Chevrolet	24	0	N/A
2	2017	CU	Ford	9	2	Lift
1	2017	MV	Dodge	5	1	Ramp
43						



# Jay, Randolph, Blackford, and Henry Counties

1701 Pilgrim Blvd.  
Yorktown, IN 47396  
(765) 722-4057

**Contact:** Kevin DeCamp, Transportation Manager

**Email:** [kdecamp@lifestreaminc.org](mailto:kdecamp@lifestreaminc.org)

**Website:** [www.lifestreaminc.org](http://www.lifestreaminc.org)

## General Information

Type of Service Demand Response  
Service Area Jay, Randolph, Henry, and Blackford Counties  
Service Population 109,652

## Service Hours

Weekday 8:00 AM - 5:00 PM  
Saturday  
Sunday

## Fare Structure

Base \$2.00  
Youth \$1.00  
Elderly/Disabled \$1.00  
Transfer \$0.00  
Other/Special

## Personnel

	Full-Time	Part-Time
Operations	13	8
Maintenance	0	0
Administration	2	0
	<u>15</u>	<u>8</u>

## Operation Characteristics

Revenue Vehicles	22
Peak Hour Fleet	10
Base Fleet	6
Fuel Consumption (gal)	47,884

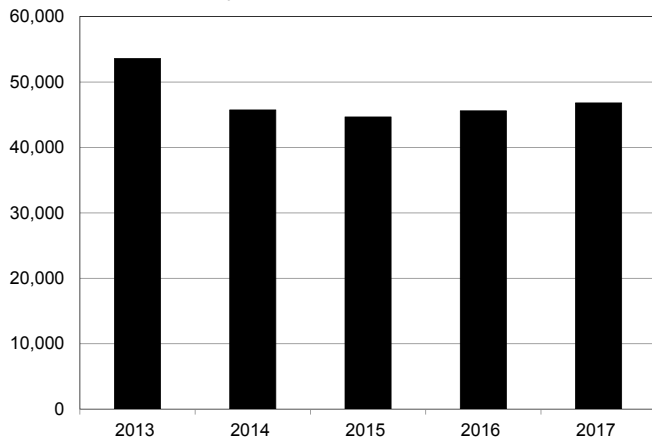
## Ridership Trends

2013	53,590
2014	45,737
2015	44,659
2016	45,599
2017	46,808

## 2017 Highlights

- Received 5310 grant for four new vans
- Four drivers received Master Driver status

System Ridership Trend



# The New InterUrban



## Legislative District

<b>Indiana Senate</b>	17, 19, 20, 26, 27, 28
<b>Indiana House</b>	31, 32, 33, 34, 35, 54, 56
<b>U.S. Congressional</b>	5, 6

## Productivity

<b>Total Passenger Boardings</b>	46,808
<b>Total Vehicle Miles</b>	373,409
<b>Revenue Vehicle Miles</b>	358,700
<b>Revenue Vehicle Hours</b>	22,828

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.96
<b>Operating Expense per Passenger Trip</b>	\$23.58
<b>Passenger Trips per Total Vehicle Mile</b>	0.13
<b>Passenger Trips per Capita</b>	0.43

## Financial Performance

<b>Operating Subsidy</b>	\$1,073,134
<b>Operating Subsidy Ratio</b>	97%
<b>Locally Derived Income</b>	\$359,327
<b>Locally Derived Income Per Operating Expense</b>	\$0.33
<b>Fare Recovery Ratio</b>	3%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$441,163
<b>Other Salaries/Wages</b>	\$0
<b>Fringe Services</b>	\$120,619
<b>Materials and Supplies</b>	\$147,773
<b>Utilities</b>	\$135,453
<b>Casualty/Liability</b>	\$25,538
<b>Purchased Transportation</b>	\$25,225
<b>Other</b>	\$0
<b>Total Expenses</b>	\$207,747
<b>Fixed Route Expenses</b>	\$1,103,518
<b>Demand Response Services</b>	\$0
	\$1,103,518

## Revenue Summary

<b>Fare Revenue</b>	\$30,384
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$328,943
<b>State Assistance</b>	\$207,625
<b>Federal Assistance</b>	\$536,566
<b>Total Revenue</b>	\$1,103,518

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2004	VN	Ford	12	0	N/A
1	2007	VN	Ford	10	2	Lift
2	2008	CU	Ford	8	2	Lift
10	2010	CU	Ford	8	2	Lift
4	2015	CU	Ford	8	2	Lift
4	2015	CU	Ford	8	2	Lift
<b>22</b>						



# Johnson, Shelby, & Brown Counties

3500 N Morton St., PO Box 216

Franklin, IN 46131

(317) 738-5523

**Contact:** Rebecca J Allen, Director of Transportation

**Email:** beckyallen2@gmail.com

**Website:** www.accessjohnsoncounty.org

## General Information

Type of Service	Demand Response, Fixed and Deviated Fixed Routes
Service Area	Johnson, Shelby, and Brown Counties
Service Population	199,332

## Service Hours

Weekday	6:15 AM-7:30 PM / 8:00 AM-4:00 PM / 6:00 AM-6:00 PM
Saturday	
Sunday	

## Fare Structure

Base	\$5.00
Youth	\$5.00
Elderly/Disabled	\$5.00
Transfer	\$0.00
Other/Special	
\$1 for Fixed Routes	
\$2 for Deviated Fixed Route	

## Personnel

	Full-Time	Part-Time
Operations	19	26
Maintenance	0	0
Administration	4	0
	<u>23</u>	<u>26</u>

## Operation Characteristics

Revenue Vehicles	36
Peak Hour Fleet	33
Base Fleet	30
Fuel Consumption (gal)	93,854

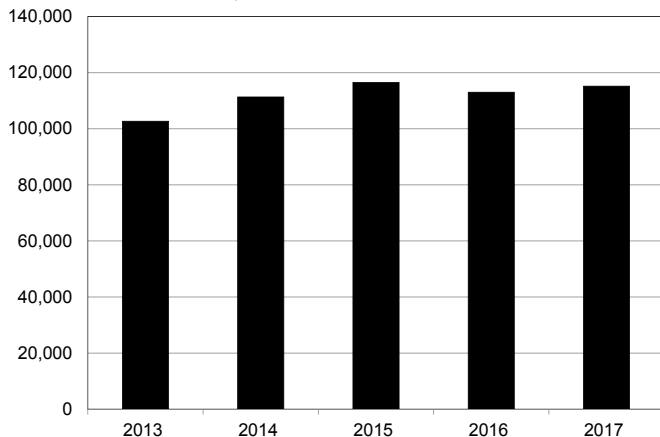
## Ridership Trends

2013	102,686
2014	111,330
2015	116,516
2016	113,040
2017	115,209

## 2017 Highlights

- Provided 115,209 passenger trips system wide including all partners
- 45,561 were on fixed or deviated fixed route service in Johnson and Shelby Counties
- 97,298 passenger trips in Johnson County including Johnson County Senior Services
- Shelby Go finished its 12th year with 11,091 passenger trips
- Brown County finished its 9th year with 6,820 passenger trips

System Ridership Trend





# Access Johnson County/ShelyGo/Access Brown County

## Legislative District

Indiana Senate	32, 35, 36, 37, 40, 41, 42
Indiana House	47, 53, 57, 58, 59, 60, 65, 93
U.S. Congressional	9

## Operating Expense Summary

Operator Salaries/Wages	\$464,737
Other Salaries/Wages	\$260,110
Fringe	\$77,703
Services	\$172,262
Materials and Supplies	\$147,499
Utilities	\$27,971
Casualty/Liability	\$103,622
Purchased Transportation	\$535,913
Other	\$212,480
<b>Total Expenses</b>	<b>\$2,002,297</b>
Fixed Route Expenses	\$629,193
Demand Response Services	\$1,373,104

## Productivity

Total Passenger Boardings	115,209
Total Vehicle Miles	846,057
Revenue Vehicle Miles	828,848
Revenue Vehicle Hours	60,236

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.37
Operating Expense per Passenger Trip	\$17.38
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.58

## Revenue Summary

Fare Revenue	\$105,934
Contract/Other	\$0
Local Assistance	\$799,636
State Assistance	\$312,485
Federal Assistance	\$784,242
<b>Total Revenue</b>	<b>\$2,002,297</b>

## Financial Performance

Operating Subsidy	\$1,896,363
Operating Subsidy Ratio	95%
Locally Derived Income	\$905,570
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	5%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	MV	Chevrolet	4	2	Lift
2	2008	MV	Chevrolet	5	2	Ramp
1	2009	VN	Ford	12	2	Lift
1	2010	AO	Ford	4	0	N/A
6	2010	CU	Ford	8	2	Lift
3	2010	CU	Ford	12	2	Lift
5	2010	CU	Ford	16	2	Lift
2	2013	MV	Chrysler	5	1	Ramp
2	2014	MV	Dodge	5	2	Ramp
2	2015	CU	Ford	10	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	3	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
2	2017	MV	Dodge	5	1	Ramp
4	2017	CU	Ford	13	2	Lift
<b>36</b>						



# Knox County

2009 Prospect Ave.  
 Vincennes, IN 47591  
 (812) 886-3381

**Contact:** Mark Carie, Transportation Manager  
**Email:** mcarie@vincennesymca.org  
**Website:** www.vincennesymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Knox County  
**Service Population** 38,440

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	17
<b>Maintenance</b>	1	0
<b>Administration</b>	1	3
	<u>3</u>	<u>20</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	16
<b>Base Fleet</b>	12
<b>Fuel Consumption (gal)</b>	37,449

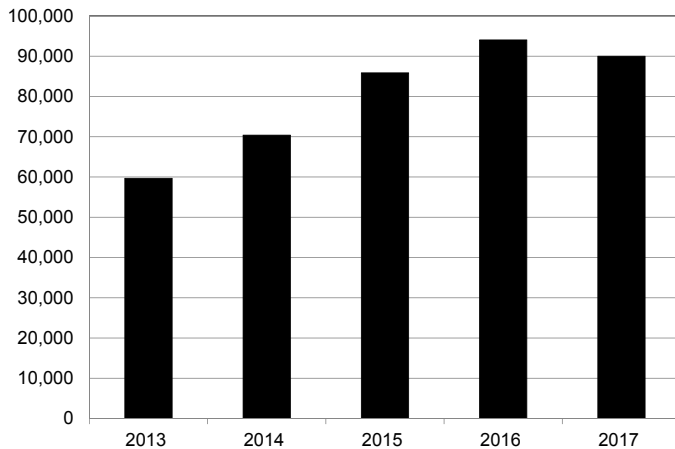
## Ridership Trends

<b>2013</b>	59,666
<b>2014</b>	70,391
<b>2015</b>	85,863
<b>2016</b>	94,041
<b>2017</b>	89,995

## 2017 Highlights

- Recipient of a 5311 capital grant for dispatch software
- Began working with Clean Zone Marketing for advertisement
- Was part of the CARF accreditation process, accredited for next three years
- Increased local government match for 2017
- Successful letter writing campaign to help with local match

System Ridership Trend





# Knox County Commissioners/ VanGo

## Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

## Productivity

Total Passenger Boardings	89,995
Total Vehicle Miles	347,406
Revenue Vehicle Miles	344,688
Revenue Vehicle Hours	22,432

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.17
Operating Expense per Passenger Trip	\$8.37
Passenger Trips per Total Vehicle Mile	0.26
Passenger Trips per Capita	2.34

## Financial Performance

Operating Subsidy	\$725,973
Operating Subsidy Ratio	96%
Locally Derived Income	\$253,860
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$239,136
Other Salaries/Wages	\$120,058
Fringe	\$93,091
Services	\$34,736
Materials and Supplies	\$108,124
Utilities	\$11,365
Casualty/Liability	\$52,660
Purchased Transportation	\$0
Other	\$93,825
<b>Total Expenses</b>	<b>\$752,995</b>
Fixed Route Expenses	\$0
Demand Response Services	\$752,995

## Revenue Summary

Fare Revenue	\$27,022
Contract/Other	\$0
Local Assistance	\$226,838
State Assistance	\$136,149
Federal Assistance	\$362,986
<b>Total Revenue</b>	<b>\$752,995</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Chevy	4	0	N/A
2	2006	CU	Ford	11	2	Lift
1	2008	CU	Ford	16	2	Lift
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	12	2	Lift
2	2010	CU	Ford	8	2	Lift
1	2011	CU	Ford	8	2	Lift
1	2011	CU	Ford	12	2	Lift
2	2011	CU	Ford	16	4	Lift
2	2013	CU	Dodge	6	1	Ramp
1	2014	CU	Ford	18	3	Lift
2	2015	CU	Ford	12	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2016	CU	Ford	18	1	Lift
1	2016	CU	Ford	12	2	Lift

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# Kokomo

209 S. Union St.  
 Kokomo, IN 46901  
 (765) 456-2336

**Contact:** Tammy Corn, Executive Director  
**Email:** tcorn@kokomompo.com  
**Website:** www.kokomompo.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Kokomo City Limits  
**Service Population** 69,682

## Service Hours

**Weekday** 6:30 AM - 7:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	9	34
<b>Maintenance</b>	0	7
<b>Administration</b>	0	1
	<u>9</u>	<u>42</u>

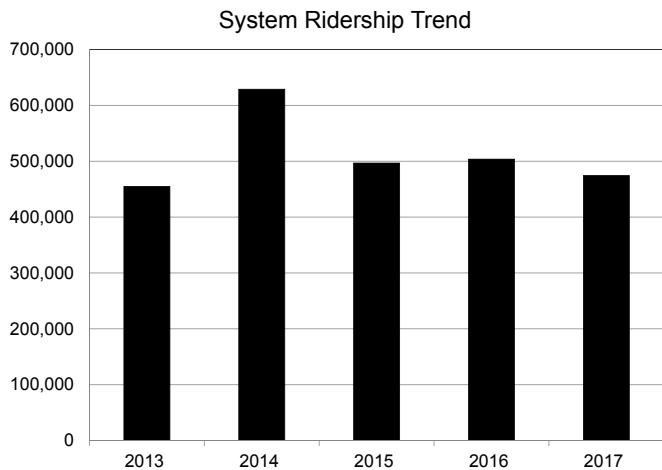
## Operation Characteristics

<b>Revenue Vehicles</b>	34
<b>Peak Hour Fleet</b>	25
<b>Base Fleet</b>	21
<b>Fuel Consumption (gal)</b>	82,624

## Ridership Trends

<b>2013</b>	454,805
<b>2014</b>	628,778
<b>2015</b>	496,640
<b>2016</b>	503,668
<b>2017</b>	474,288

## 2017 Highlights





# Spirit of Kokomo and City Line Trolley



## Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

## Productivity

Total Passenger Boardings	474,288
Total Vehicle Miles	566,726
Revenue Vehicle Miles	522,916
Revenue Vehicle Hours	43,184

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.28
Operating Expense per Passenger Trip	\$3.92
Passenger Trips per Total Vehicle Mile	0.84
Passenger Trips per Capita	6.81

## Financial Performance

Operating Subsidy	\$1,855,485
Operating Subsidy Ratio	100%
Locally Derived Income	\$625,095
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	0%

## Operating Expense Summary

Operator Salaries/Wages	\$722,171
Other Salaries/Wages	\$352,322
Fringe	\$402,496
Services	\$52,836
Materials and Supplies	\$284,690
Utilities	\$3,734
Casualty/Liability	\$34,972
Purchased Transportation	\$0
Other	\$5,896
<b>Total Expenses</b>	<b>\$1,859,117</b>
Fixed Route Expenses	\$614,563
Demand Response Services	\$1,244,554

## Revenue Summary

Fare Revenue	\$3,632
Contract/Other	\$0
Local Assistance	\$621,463
State Assistance	\$621,463
Federal Assistance	\$612,559
<b>Total Revenue</b>	<b>\$1,859,117</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2002	Ford	Yes (Lift)	12+2	Diesel
2	2005	Ford	Yes (Lift)	12+2	Diesel
1	2008	Ford	Yes (Lift)	12+2	Diesel
2	2008	Chevy	Yes (Lift)	12+2	Diesel
1	2008	Dodge	Yes (Lift)	4+2	Gas
1	2009	Dodge	Yes (Lift)	4+2	Gas
3	2009	Freightliner	Yes (Lift)	30+2	Diesel
2	2010	Ford	Yes (Lift)	12+2	Gas
3	2012	MV-1	Yes (Lift)	3+1	Gas
1	2013	Ford	Yes (Lift)	12+2	Gas
2	2013	Gillig	Yes (Lift)	31+2	Diesel
2	2014	Chevy	Yes (Lift)	12+2	Diesel
2	2014	MV-1	Yes (Lift)	3+1	Gas
6	2015	Ford	Yes (Lift)	12+2	Gas
3	2016	Ford	Yes (Lift)	12+2	Gas
2	2016	Gillig	Yes (Lift)	31+2	Diesel
<b>34</b>					



# Kosciusko County

1804 E. Winona Ave.

Warsaw, IN 46580

(574) 267-4990

**Contact:** Amanda Landis, General Manager

**Email:** [Amanda.Landis@Cardinalservices.org](mailto:Amanda.Landis@Cardinalservices.org)

**Website:** [www.cardinalservices.org](http://www.cardinalservices.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Kosciusko County  
**Service Population** 77,358

## Service Hours

**Weekday** 8:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	11	4
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>14</u>	<u>4</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	30,339

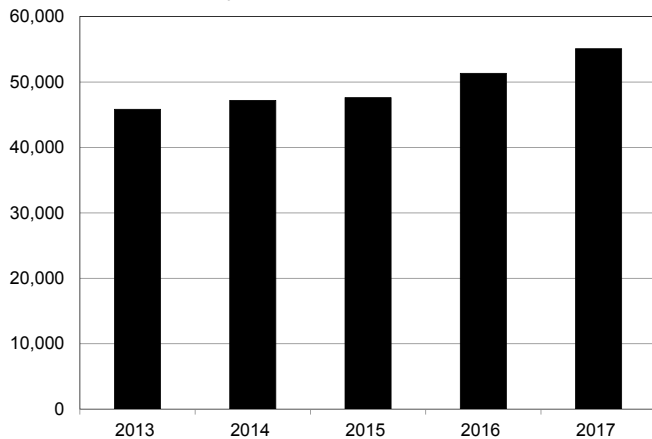
## Ridership Trends

<b>2013</b>	45,832
<b>2014</b>	47,195
<b>2015</b>	47,620
<b>2016</b>	51,333
<b>2017</b>	55,093

## 2017 Highlights

- Increase in ridership

System Ridership Trend



# Kosciusko Area Bus Service



## Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	18, 22, 23
U.S. Congressional	2,3

## Operating Expense Summary

Operator Salaries/Wages	\$234,069
Other Salaries/Wages	\$120,693
Fringe	\$159,874
Services	\$8,924
Materials and Supplies	\$101,389
Utilities	\$9,735
Casualty/Liability	\$17,229
Purchased Transportation	\$0
Other	\$87,976
<b>Total Expenses</b>	<b>\$739,889</b>
Fixed Route Expenses	\$0
Demand Response Services	\$739,889

## Productivity

Total Passenger Boardings	55,093
Total Vehicle Miles	251,155
Revenue Vehicle Miles	226,319
Revenue Vehicle Hours	13,825

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.95
Operating Expense per Passenger Trip	\$13.43
Passenger Trips per Total Vehicle Mile	0.22
Passenger Trips per Capita	0.71

## Revenue Summary

Fare Revenue	\$24,198
Contract/Other	\$0
Local Assistance	\$242,618
State Assistance	\$129,465
Federal Assistance	\$343,608
<b>Total Revenue</b>	<b>\$739,889</b>

## Financial Performance

Operating Subsidy	\$715,691
Operating Subsidy Ratio	97%
Locally Derived Income	\$266,816
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	3%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	CU	Ford	12	2	Lift
1	2010	MV	Dodge	3	1	Ramp
2	2010	CU	Ford	16	2	Lift
2	2015	CU	Ford	16	2	Lift
2	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	16	2	Lift
1	2017	CU	Ford	17	2	Lift
1	2017	MV	Dodge	4	1	Ramp
<b>12</b>						



# Lafayette

1250 Canal Rd., PO Box 588

Lafayette, IN 47902

(765) 423-2666

**Contact:** Martin B Sennett, General Manager

**Email:** msennett@gocitybus.com

**Website:** www.gocitybus.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Lafayette, W. Lafayette Metropolitan Area, & Purdue campus  
**Service Population** 147,725

## Service Hours

**Weekday** 6:00 AM - 12:40 AM M-W;  
 6:00 AM - 2:42 AM Th-F  
**Saturday** 6:00 AM - 2:42 AM  
**Sunday** 8:45 AM - 6:40 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.00  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

Regular Monthly Pass \$28; E&D Monthly Pass \$14;  
 Token \$0.75/ride  
 Day Pass \$2; Demand Response \$2/ride; Annual  
 Youth \$2/\$10/\$30

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	94	10
<b>Maintenance</b>	14	0
<b>Administration</b>	19	2
	<u>127</u>	<u>12</u>

## Operation Characteristics

**Revenue Vehicles** 80  
**Peak Hour Fleet** 61  
**Base Fleet** 43  
**Fuel Consumption (gal)** 488,835

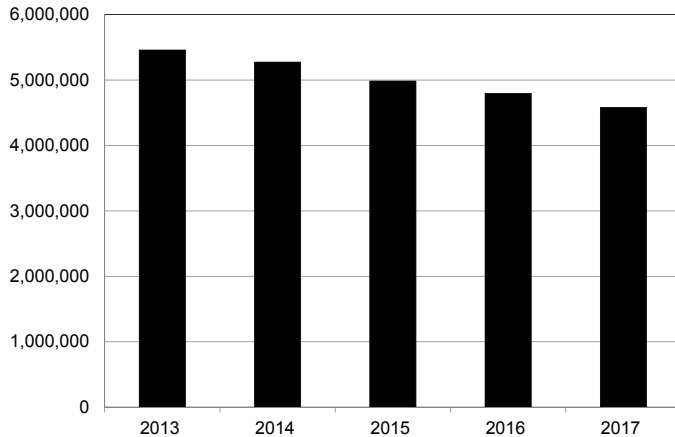
## Ridership Trends

<b>2013</b>	5,459,000
<b>2014</b>	5,274,218
<b>2015</b>	4,984,620
<b>2016</b>	4,794,873
<b>2017</b>	4,580,987

## 2017 Highlights

- Implemented consignment program for pass sales for businesses and community agencies
- Cosmetic update to administration office
- Procurements for one CNG paratransit vehicle and three CNG fixed route vehicles
- Continued route using FTA New Freedom funds to serve commercial and medical needs
- Contract route to serve PU student communities added another apartment complex

System Ridership Trend





## Legislative District

Indiana Senate	7, 22
Indiana House	26, 27, 41
U.S. Congressional	4

## Productivity

Total Passenger Boardings	4,580,987
Total Vehicle Miles	1,973,645
Revenue Vehicle Miles	1,874,264
Revenue Vehicle Hours	148,081

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.87
Operating Expense per Passenger Trip	\$2.53
Passenger Trips per Total Vehicle Mile	2.32
Passenger Trips per Capita	31.01

## Financial Performance

Operating Subsidy	\$7,918,333
Operating Subsidy Ratio	68%
Locally Derived Income	\$5,563,994
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	27%

## Operating Expense Summary

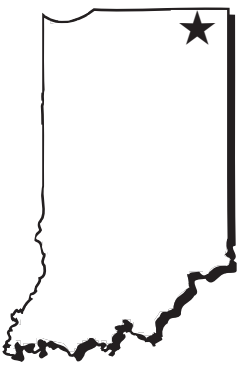
Operator Salaries/Wages	\$3,756,466
Other Salaries/Wages	\$1,645,327
Fringe	\$3,492,687
Services	\$886,568
Materials and Supplies	\$1,134,576
Utilities	\$146,254
Casualty/Liability	\$312,674
Purchased Transportation	\$0
Other	\$217,665
<b>Total Expenses</b>	<b>\$11,592,217</b>
Fixed Route Expenses	\$11,113,451
Demand Response Services	\$478,766

## Revenue Summary

Fare Revenue	\$3,116,156
Contract/Other	\$557,728
Local Assistance	\$1,890,110
State Assistance	\$4,122,009
Federal Assistance	\$1,906,214
<b>Total Revenue</b>	<b>\$11,592,217</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	No	40	Diesel
6	1998	New Flyer	Yes	60	Diesel
6	2002	Gillig	Yes	40	Diesel
3	2003	Gillig	Yes	40	Diesel
3	2003	New Flyer	Yes	60	Diesel
4	2005	Gillig	Yes	40	Diesel
1	2006	Supreme	Yes	13	Diesel
7	2007	Gillig	Yes	40	Diesel
2	2007	Gillig	Yes	35	Diesel
2	2009	New Flyer	Yes	60	Diesel
6	2009	Gillig	Yes	40	Diesel
4	2010	Gillig	Yes	40	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel
2	2011	Supreme	Yes	11	Diesel
3	2014	Gillig	Yes	35	Diesel
12	2015	Gillig	Yes	40	CNG
4	2015	Starcraft	Yes	13	CNG
9	2016	Gillig	Yes	42	CNG
<b>80</b>					



# LaGrange County

410 E. Central Ave.

LaGrange, IN 46761

(260) 463-4161

**Contact:** Cheri Perkins, Agency Director

**Email:** cperkins@lagrangecoa.org

**Website:** www.lagrangecoa.org

## General Information

**Type of Service** Demand Response  
**Service Area** LaGrange County  
**Service Population** 37,162

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$3.00  
**Elderly/Disabled** \$0.00  
**Transfer**  
**Other/Special**  
 \$6.00/\$9.00/\$11.00  
 \$35/\$70 Out of County

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	7	10
<b>Maintenance</b>	0	0
<b>Administration</b>	1	2
	<u>8</u>	<u>12</u>

## Operation Characteristics

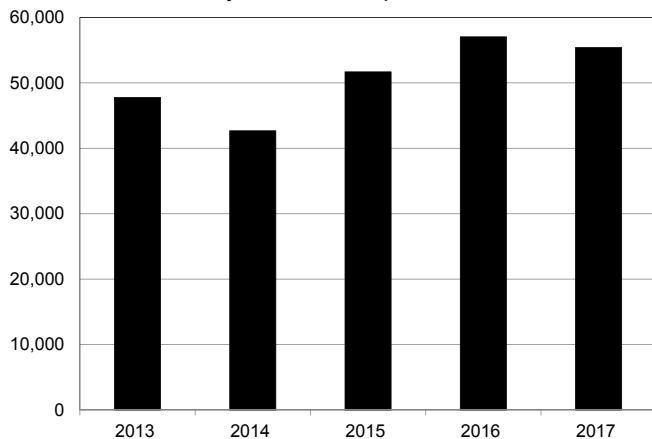
<b>Revenue Vehicles</b>	17
<b>Peak Hour Fleet</b>	11
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	41,424

## Ridership Trends

<b>2013</b>	47,756
<b>2014</b>	42,670
<b>2015</b>	51,675
<b>2016</b>	57,033
<b>2017</b>	55,387

## 2017 Highlights

System Ridership Trend





# LaGrange County Area Transit (LCAT)

## Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

## Productivity

Total Passenger Boardings	55,387
Total Vehicle Miles	559,619
Revenue Vehicle Miles	503,241
Revenue Vehicle Hours	27,198

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.38
Operating Expense per Passenger Trip	\$13.96
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	1.49

## Financial Performance

Operating Subsidy	\$581,278
Operating Subsidy Ratio	75%
Locally Derived Income	\$305,993
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	25%

## Operating Expense Summary

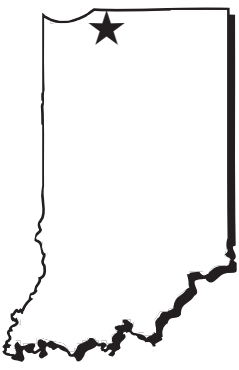
Operator Salaries/Wages	\$396,690
Other Salaries/Wages	\$45,852
Fringe	\$0
Services	\$82,306
Materials and Supplies	\$110,145
Utilities	\$2,850
Casualty/Liability	\$25,348
Purchased Transportation	\$0
Other	\$109,924
<b>Total Expenses</b>	<b>\$773,115</b>
Fixed Route Expenses	\$0
Demand Response Services	\$773,115

## Revenue Summary

Fare Revenue	\$191,837
Contract/Other	\$0
Local Assistance	\$114,156
State Assistance	\$202,805
Federal Assistance	\$264,317
<b>Total Revenue</b>	<b>\$773,115</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2000	MV	Dodge	6	0	N/A
1	2005	MV	Dodge	6	0	N/A
1	2010	MV	Dodge	5	1	Ramp
1	2011	CU	Ford	8	2	Lift
2	2013	AO	Ford	4	0	N/A
1	2013	CU	Ford	8	2	Lift
1	2014	MV	Dodge	5	1	Ramp
2	2015	CU	Ford	8	2	Lift
2	2015	MV	Dodge	5	1	Ramp
1	2016	MV	Dodge	3	1	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge	4	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
<b>17</b>						



# La Porte

102 L Street  
 La Porte, IN 46350  
 (219) 362-6565

**Contact:** Tom MacLennan, Director of Transportation

**Email:** [transporte@cityoflaportein.gov](mailto:transporte@cityoflaportein.gov)

**Website:** [www.cityoflaporte.com/transporte](http://www.cityoflaporte.com/transporte)

## General Information

**Type of Service** Demand Response  
**Service Area** City of La Porte  
**Service Population** 22,053

## Service Hours

**Weekday** 6:00 AM - 9:00 PM  
**Saturday** 8:00 AM - 4:00 PM  
**Sunday**

## Fare Structure

**Base** \$3.25  
**Youth** \$1.25  
**Elderly/Disabled** \$2.50  
**Transfer** \$3.25  
**Other/Special**  
 10 Ride Pass General \$30  
 10 Ride Pass Senior \$22.50

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	5	12
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>7</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	7
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	25,794

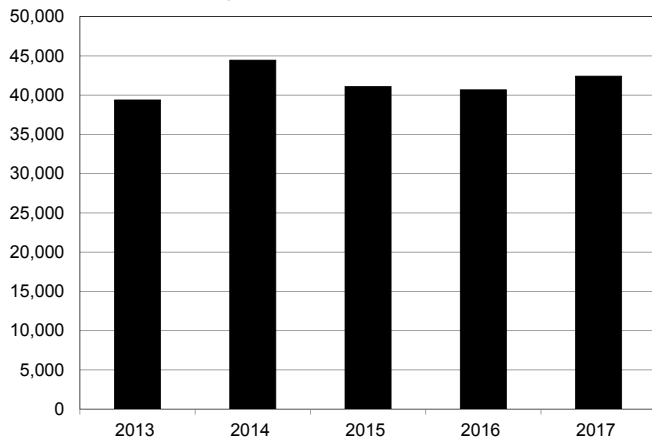
## Ridership Trends

<b>2013</b>	39,384
<b>2014</b>	44,461
<b>2015</b>	41,094
<b>2016</b>	40,683
<b>2017</b>	42,424

## 2017 Highlights

- Added two propane buses to fleet bringing total to seven propane and retired all non-propane
- Increased use of Liquid Propane Fuel to 94% of fuel used for year, over 25,000 gallons
- First public transit entity in Indiana 100% powered by alternative fuels
- Received a 2017 Propane Autogas Fleet Award from Propane Education and Research Council
- City of La Porte - 2017 Partners for Clean Air Municipality of the Year Award (IDEM)
- Ridership increase of 4%

System Ridership Trend







## Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

## Productivity

Total Passenger Boardings	42,424
Total Vehicle Miles	125,622
Revenue Vehicle Miles	120,941
Revenue Vehicle Hours	12,569

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.98
Operating Expense per Passenger Trip	\$14.75
Passenger Trips per Total Vehicle Mile	0.34
Passenger Trips per Capita	1.92

## Financial Performance

Operating Subsidy	\$470,408
Operating Subsidy Ratio	75%
Locally Derived Income	\$317,648
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	18%

## Operating Expense Summary

Operator Salaries/Wages	\$196,082
Other Salaries/Wages	\$162,373
Fringe	\$135,960
Services	\$5,479
Materials and Supplies	\$87,780
Utilities	\$14,731
Casualty/Liability	\$21,023
Purchased Transportation	\$0
Other	\$2,451
<b>Total Expenses</b>	<b>\$625,879</b>
Fixed Route Expenses	\$0
Demand Response Services	\$625,879

## Revenue Summary

Fare Revenue	\$110,731
Contract/Other	\$44,740
Local Assistance	\$162,177
State Assistance	\$67,255
Federal Assistance	\$240,976
<b>Total Revenue</b>	<b>\$625,879</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2013	Ford	Yes	14+2wc	Liquid Propane
3	2016	Ford	Yes	13+2wc	Liquid Propane
2	2017	Ford	Yes	13+2wc	Liquid Propane
7					



# Madison County

16 E. 9th Street - Room 100

Anderson, IN 46016

(765) 640-4201

**Contact:** David Benefiel, Senior Transportation Planner

**Email:** dave@heartlandmpo.org

**Website:** www.ridethetram.com

## General Information

**Type of Service** Demand Response  
**Service Area** Madison County  
**Service Population** 75,507

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$2.50  
**Transfer**  
**Other/Special**  
 59 & Under - Monthly Pass \$33  
 60 & Over - Monthly Pass \$25

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	6	2
<b>Maintenance</b>	0	0
<b>Administration</b>	0	21
	<u>6</u>	<u>23</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	19,854

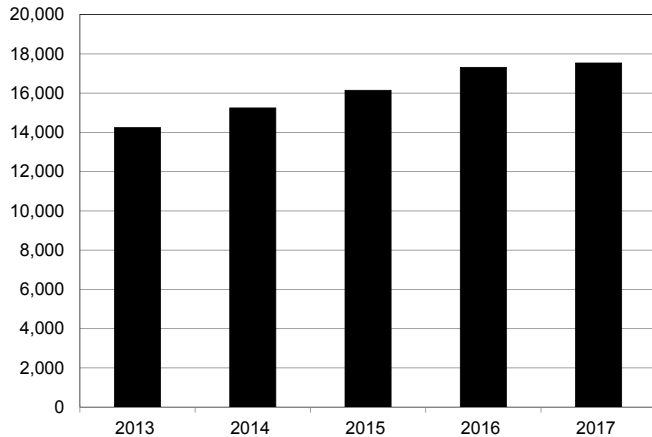
## Ridership Trends

<b>2013</b>	14,243
<b>2014</b>	15,244
<b>2015</b>	16,144
<b>2016</b>	17,313
<b>2017</b>	17,536

## 2017 Highlights

- Received two replacement vehicles to be placed into revenue service in early 2018

System Ridership Trend





# Transportation for Rural Areas of Madison County (TRAM)

## Legislative District

Indiana Senate	20, 25, 26
Indiana House	35, 36, 37
U.S. Congressional	5

## Productivity

Total Passenger Boardings	17,536
Total Vehicle Miles	165,464
Revenue Vehicle Miles	160,692
Revenue Vehicle Hours	7,206

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.59
Operating Expense per Passenger Trip	\$24.42
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.23

## Financial Performance

Operating Subsidy	\$415,219
Operating Subsidy Ratio	97%
Locally Derived Income	\$158,224
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$24,053
Other Salaries/Wages	\$0
Fringe	\$10,199
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$385,792
Other	\$8,244
<b>Total Expenses</b>	<b>\$428,288</b>
Fixed Route Expenses	\$0
Demand Response Services	\$428,288

## Revenue Summary

Fare Revenue	\$13,069
Contract/Other	\$0
Local Assistance	\$145,155
State Assistance	\$62,458
Federal Assistance	\$207,606
<b>Total Revenue</b>	<b>\$428,288</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
5	2010	CU	Ford	8	2	Lift
2	2016	CU	Ford	12	2	Lift
2	2017	CU	Ford	12	2	Lift
<b>9</b>						



# City of Marion

520 East 6th Street  
 Marion, IN 46953  
 (765) 668-4405

**Contact:** Jeff Edwards, Transit Manager  
**Email:** jedwards@cityofmarion.in.gov  
**Website:** <https://cityofmarion.in.gov>

## General Information

**Type of Service** Fixed Route  
**Service Area** City of Marion  
**Service Population** 29,948

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	13	0
<b>Maintenance</b>	1	0
<b>Administration</b>	2	0
	<u>16</u>	<u>0</u>

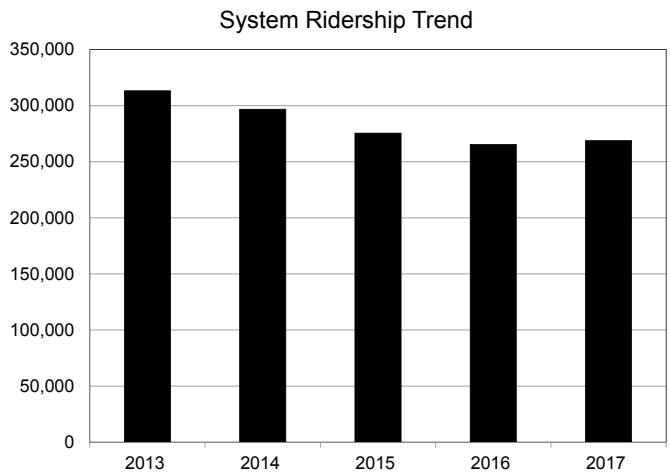
## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	7
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	34,567

## Ridership Trends

<b>2013</b>	313,266
<b>2014</b>	296,861
<b>2015</b>	275,552
<b>2016</b>	265,477
<b>2017</b>	268,878

## 2017 Highlights





# Marion Transit System (MTS)

## Legislative District

Indiana Senate	17, 19, 20
Indiana House	31, 32
U.S. Congressional	5

## Productivity

Total Passenger Boardings	268,878
Total Vehicle Miles	211,228
Revenue Vehicle Miles	211,228
Revenue Vehicle Hours	13,531

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.75
Operating Expense per Passenger Trip	\$4.52
Passenger Trips per Total Vehicle Mile	1.27
Passenger Trips per Capita	8.98

## Financial Performance

Operating Subsidy	\$1,192,223
Operating Subsidy Ratio	98%
Locally Derived Income	\$359,082
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	0%

## Operating Expense Summary

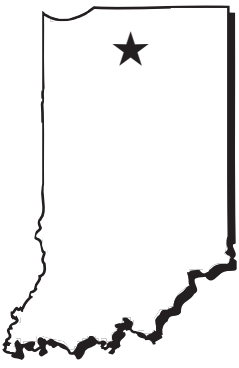
Operator Salaries/Wages	\$473,941
Other Salaries/Wages	\$118,740
Fringe Services	\$343,469
Materials and Supplies	\$48,872
Utilities	\$104,246
Casualty/Liability	\$9,222
Purchased Transportation	\$114,758
Other	\$0
Total Expenses	\$1,328
Fixed Route Expenses	\$1,214,576
Demand Response Services	\$1,084,865
	\$129,711

## Revenue Summary

Fare Revenue	\$0
Contract/Other	\$22,353
Local Assistance	\$336,729
State Assistance	\$259,384
Federal Assistance	\$596,110
Total Revenue	\$1,214,576

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	12	2	Lift
5	2016	CU	Ford	16	2	Lift
4	2017	CU	Ford	16	2	Lift
<b>13</b>						



# Marshall County

1305 W. Harrison St.  
 Plymouth, IN 46563  
 (574) 936-9904

**Contact:** Jackie Wright, Director

**Email:** mcoas@hotmail.com

**Website:** www.marshallcountycouncilonaging.org

## General Information

**Type of Service** Demand Response  
**Service Area** Marshall county  
**Service Population** 45,051

## Service Hours

**Weekday** 7:30 AM - 5:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.50  
**Youth** \$2.50  
**Elderly/Disabled** \$2.50  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	3	16
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>4</u>	<u>16</u>

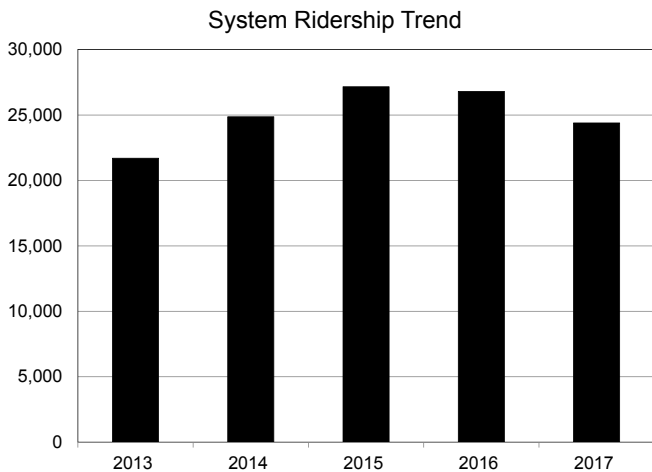
## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	9
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	16,989

## Ridership Trends

<b>2013</b>	21,698
<b>2014</b>	24,867
<b>2015</b>	27,160
<b>2016</b>	26,808
<b>2017</b>	24,393

## 2017 Highlights





# Marshall County Transit

## Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

## Productivity

Total Passenger Boardings	24,393
Total Vehicle Miles	217,759
Revenue Vehicle Miles	217,047
Revenue Vehicle Hours	12,279

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.07
Operating Expense per Passenger Trip	\$18.48
Passenger Trips per Total Vehicle Mile	0.11
Passenger Trips per Capita	0.54

## Financial Performance

Operating Subsidy	\$411,195
Operating Subsidy Ratio	91%
Locally Derived Income	\$221,050
Locally Derived Income Per Operating Expense	\$0.49
Fare Recovery Ratio	9%

## Operating Expense Summary

Operator Salaries/Wages	\$250,513
Other Salaries/Wages	\$0
Fringe	\$53,485
Services	\$14,708
Materials and Supplies	\$43,267
Utilities	\$3,373
Casualty/Liability	\$14,189
Purchased Transportation	\$0
Other	\$71,260
<b>Total Expenses</b>	<b>\$450,795</b>
Fixed Route Expenses	\$0
Demand Response Services	\$450,795

## Revenue Summary

Fare Revenue	\$39,600
Contract/Other	\$0
Local Assistance	\$181,450
State Assistance	\$52,525
Federal Assistance	\$177,220
<b>Total Revenue</b>	<b>\$450,795</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	MV	Dodge	4	1	Ramp
1	2007	AO	Ford	4	0	N/A
1	2008	CU	Dodge	13	2	Lift
1	2009	CU	Ford	9	2	Lift
1	2013	MV	Dodge	4	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	9	2	Lift
1	2017	MV	Dodge	4	1	Ramp
<b>9</b>						



# Miami County

34 E. Sixth Street

Peru, IN 46970

(765) 472-1979 Ext. 213

**Contact:** Kathleen Brehmer, Associate Executive Director

**Email:** kbrehmer@mcymca.org

**Website:** www.mcymca.org

## General Information

**Type of Service** Demand Response  
**Service Area** Miami County  
**Service Population** 36,903

## Service Hours

**Weekday** 6:00 AM - 8:00 PM  
**Saturday** 9:00 AM - 1:00 PM  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$0.00  
**Transfer** \$0.00  
**Other/Special**

\$4 up to 10 miles from Peru  
 \$6 over 10 miles from Peru

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	1	15
<b>Maintenance</b>	0	0
<b>Administration</b>	1	1
	<u>2</u>	<u>16</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	16,703

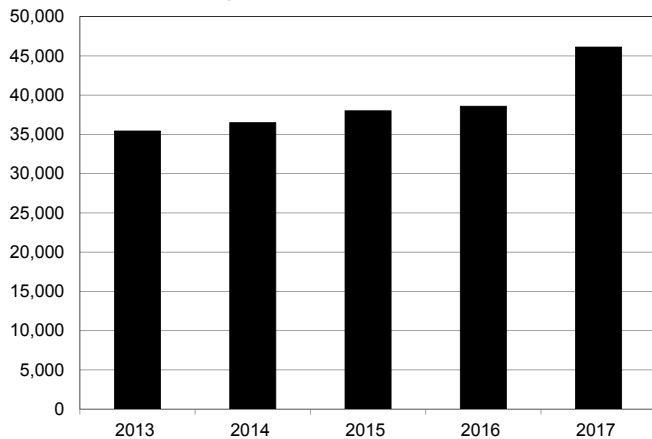
## Ridership Trends

<b>2013</b>	35,436
<b>2014</b>	36,494
<b>2015</b>	38,009
<b>2016</b>	38,587
<b>2017</b>	46,123

## 2017 Highlights

- Had growth of over 19% in ridership
- We expanded service until 8:00 PM and started a Saturday service from 9:00 AM until 1:00 PM
- Began providing service through Logisticare for Medicaid clients on HIP and Anthem

System Ridership Trend







# Miami County/YMCA Public Transit

## Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	2

## Productivity

Total Passenger Boardings	46,123
Total Vehicle Miles	266,594
Revenue Vehicle Miles	250,611
Revenue Vehicle Hours	18,819

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.73
Operating Expense per Passenger Trip	\$10.02
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	1.25

## Financial Performance

Operating Subsidy	\$415,949
Operating Subsidy Ratio	90%
Locally Derived Income	\$186,186
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	10%

## Operating Expense Summary

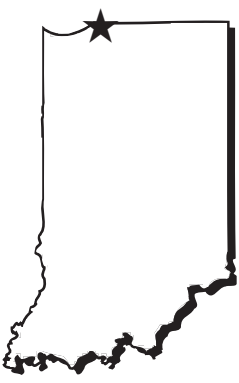
Operator Salaries/Wages	\$156,145
Other Salaries/Wages	\$85,269
Fringe	\$55,092
Services	\$14,897
Materials and Supplies	\$43,334
Utilities	\$1,651
Casualty/Liability	\$31,950
Purchased Transportation	\$0
Other	\$73,687
<b>Total Expenses</b>	<b>\$462,025</b>
Fixed Route Expenses	\$0
Demand Response Services	\$462,025

## Revenue Summary

Fare Revenue	\$46,076
Contract/Other	\$0
Local Assistance	\$140,110
State Assistance	\$87,059
Federal Assistance	\$188,780
<b>Total Revenue</b>	<b>\$462,025</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	BS	Ford	21	2	Lift
1	2005	MV	Dodge	6	0	N/A
1	2008	MV	Chevy	6	1	Ramp
1	2010	BS	Ford	14	2	Lift
2	2013	MV	Dodge	6	2	Ramp
2	2014	MV	Dodge	5	2	Ramp
1	2014	MV	Dodge	6	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
1	2016	AO	Ford	5	0	N/A
1	2017	MV	Dodge	5	1	Ramp
<b>13</b>						



# Michigan City

1801 Kentucky Street  
Michigan City, IN 46360  
(219) 873-1502

**Contact:** Robin Barzoni-Tillman, Transit Director  
**Email:** rtillman@emichigancity.com  
**Website:** www.emichigancity.com

## General Information

Type of Service Fixed Route and Complementary Paratransit  
Service Area Michigan City  
Service Population 31,452

## Service Hours

Weekday 6:00 AM - 6:30 PM  
Saturday 8:00 AM - 6:30 PM  
Sunday

## Fare Structure

Base \$1.00  
Youth \$0.50  
Elderly/Disabled \$0.50  
Transfer  
Other/Special  
Monthly Pass \$20/Reduced \$10  
Paratransit \$2.00; Commuter \$1.50; Monthly Pass \$30

## Personnel

	Full-Time	Part-Time
Operations	15	0
Maintenance	1	0
Administration	1	0
	<u>17</u>	<u>0</u>

## Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	10
Base Fleet	7
Fuel Consumption (gal)	48,363

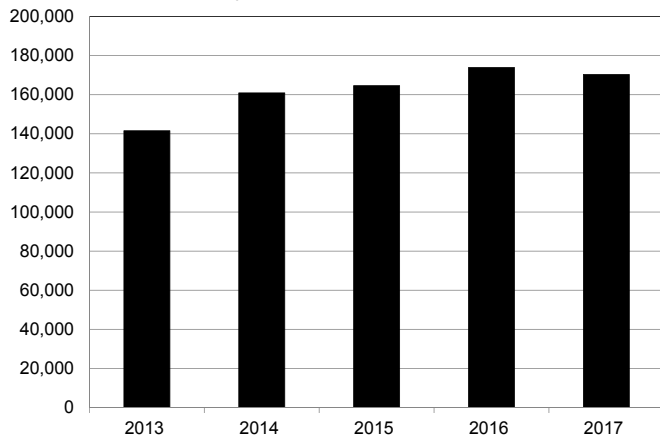
## Ridership Trends

2013	141,546
2014	160,910
2015	164,586
2016	173,871
2017	170,308

## 2017 Highlights

- Transit Triangle operated it's 3rd year/ funding source CMAQ 80/20

System Ridership Trend



# Michigan City Transit



## Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

## Productivity

Total Passenger Boardings	170,308
Total Vehicle Miles	346,310
Revenue Vehicle Miles	335,875
Revenue Vehicle Hours	20,999

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.05
Operating Expense per Passenger Trip	\$8.23
Passenger Trips per Total Vehicle Mile	0.49
Passenger Trips per Capita	5.41

## Financial Performance

Operating Subsidy	\$1,296,071
Operating Subsidy Ratio	92%
Locally Derived Income	\$479,351
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	8%

## Operating Expense Summary

Operator Salaries/Wages	\$613,816
Other Salaries/Wages	\$47,500
Fringe	\$398,761
Services	\$84,055
Materials and Supplies	\$133,865
Utilities	\$26,221
Casualty/Liability	\$48,323
Purchased Transportation	\$0
Other	\$49,007
<b>Total Expenses</b>	<b>\$1,401,548</b>
Fixed Route Expenses	\$1,224,837
Demand Response Services	\$176,711

## Revenue Summary

Fare Revenue	\$105,477
Contract/Other	\$0
Local Assistance	\$373,874
State Assistance	\$199,596
Federal Assistance	\$722,601
<b>Total Revenue</b>	<b>\$1,401,548</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2009	Ford	Yes (Lift)	14+2wc	Diesel
3	2013	Freightliner	Yes (Lift)	30+2wc	Diesel
1	2014	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Chevy	Yes (Lift)	16+2wc	Diesel
1	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
<b>12</b>					



# Mitchell

407 South 6th Street

Mitchell, IN 47446

(812) 849-5161

Contact: Jennifer McNeely, Transportation Manager

Email: [jmcneely@mitchell-in.gov](mailto:jmcneely@mitchell-in.gov)

## General Information

**Type of Service** Demand Response  
**Service Area** City of Mitchell  
**Service Population** 4,350

## Service Hours

**Weekday** 12:00 PM - 4:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.75  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.75  
**Other/Special**

## Personnel

	Full-Time	Part-Time
Operations	0	1
Maintenance	0	0
Administration	0	1
	<u>0</u>	<u>2</u>

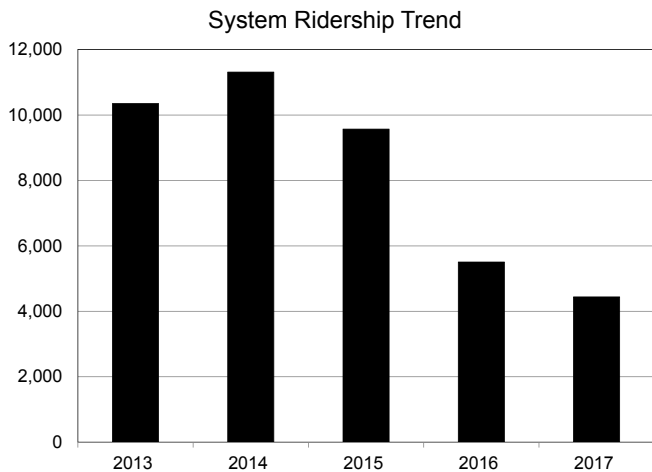
## Operation Characteristics

Revenue Vehicles	2
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	1,667

## Ridership Trends

2013	10,350
2014	11,313
2015	9,570
2016	5,507
2017	4,440

## 2017 Highlights





## Legislative District

Indiana Senate	44
Indiana House	62
U.S. Congressional	9

## Productivity

Total Passenger Boardings	4,440
Total Vehicle Miles	8,843
Revenue Vehicle Miles	8,843
Revenue Vehicle Hours	1,168

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.27
Operating Expense per Passenger Trip	\$10.50
Passenger Trips per Total Vehicle Mile	0.50
Passenger Trips per Capita	1.02

## Financial Performance

Operating Subsidy	\$44,287
Operating Subsidy Ratio	95%
Locally Derived Income	\$12,248
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$26,096
Other Salaries/Wages	\$0
Fringe	\$9,231
Services	\$3,000
Materials and Supplies	\$3,993
Utilities	\$1,673
Casualty/Liability	\$2,644
Purchased Transportation	\$0
Other	\$0
<b>Total Expenses</b>	<b>\$46,637</b>
Fixed Route Expenses	\$0
Demand Response Services	\$46,637

## Revenue Summary

Fare Revenue	\$2,350
Contract/Other	\$0
Local Assistance	\$9,898
State Assistance	\$12,246
Federal Assistance	\$22,143
<b>Total Revenue</b>	<b>\$46,637</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1996	CU	Ford	12	1	Lift
1	2009	CU	Ford	12	1	Lift
<b>2</b>						



# Monroe, Lawrence, Owen, & Putnam Counties

631 W. Edgewood Dr.  
Ellettsville, IN 47429  
(812) 876-3383

**Contact:** Chris Myers, CEO  
**Email:** [cmyers@area10agency.org](mailto:cmyers@area10agency.org)  
**Website:** [www.area10agency.org](http://www.area10agency.org)

## General Information

Type of Service	Demand Response/ Deviated Fixed Route
Service Area	Monroe, Owen, Lawrence, and Putnam Counties
Service Population	243,646

## Service Hours

Weekday	6:00 AM - 7:30 PM
Saturday	
Sunday	

## Fare Structure

Base	\$3.00
Youth	
Elderly/Disabled	\$3.00
Transfer	\$0.00
Other/Special	

## Personnel

	Full-Time	Part-Time
Operations	21	4
Maintenance	1	1
Administration	1	1
	<u>23</u>	<u>6</u>

## Operation Characteristics

Revenue Vehicles	32
Peak Hour Fleet	16
Base Fleet	16
Fuel Consumption (gal)	59,188

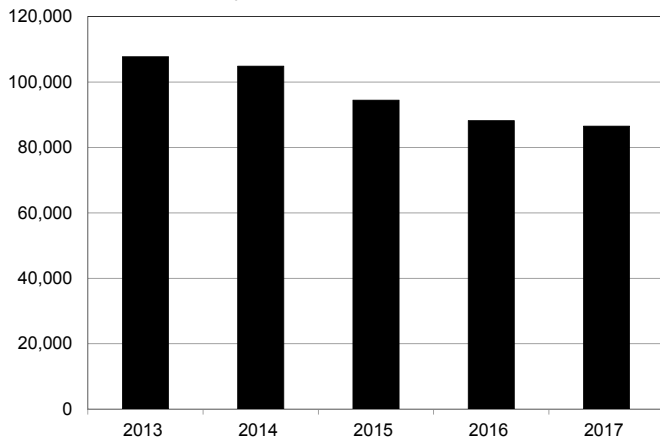
## Ridership Trends

2013	107,735
2014	104,867
2015	94,462
2016	88,194
2017	86,526

## 2017 Highlights

- Received capital match from Monroe County Redevelopment Commission for one bus purchase
- Began dementia friendly training for all transit staff
- Expanded partnership with Stonebelt for demand response route

System Ridership Trend





## Legislative District

<b>Indiana Senate</b>	24, 37, 39, 40, 44
<b>Indiana House</b>	44, 46, 47, 60, 61, 62, 65
<b>U.S. Congressional</b>	9

## Productivity

<b>Total Passenger Boardings</b>	86,526
<b>Total Vehicle Miles</b>	518,857
<b>Revenue Vehicle Miles</b>	460,934
<b>Revenue Vehicle Hours</b>	36,340

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$2.57
<b>Operating Expense per Passenger Trip</b>	\$15.40
<b>Passenger Trips per Total Vehicle Mile</b>	0.17
<b>Passenger Trips per Capita</b>	0.35

## Financial Performance

<b>Operating Subsidy</b>	\$1,271,471
<b>Operating Subsidy Ratio</b>	95%
<b>Locally Derived Income</b>	\$394,064
<b>Locally Derived Income Per Operating Expense</b>	\$0.30
<b>Fare Recovery Ratio</b>	5%

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$451,310
<b>Other Salaries/Wages</b>	\$208,355
<b>Fringe Services</b>	\$104,443
<b>Materials and Supplies</b>	\$24,930
<b>Utilities</b>	\$207,092
<b>Casualty/Liability</b>	\$41,964
<b>Purchased Transportation</b>	\$90,629
<b>Other</b>	\$0
<b>Total Expenses</b>	\$203,702
<b>Fixed Route Expenses</b>	\$1,332,425
<b>Demand Response Services</b>	\$243,917
	\$1,088,508

## Revenue Summary

<b>Fare Revenue</b>	\$60,954
<b>Contract/Other</b>	\$0
<b>Local Assistance</b>	\$333,110
<b>State Assistance</b>	\$302,630
<b>Federal Assistance</b>	\$635,731
<b>Total Revenue</b>	\$1,332,425

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	16	2	Lift
5	2009	CU	Ford	16	2	Lift
3	2009	CU	Ford	12	2	Lift
2	2009	CU	Ford	24	0	N/A
7	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	24	0	N/A
1	2010	MV	Dodge	5	1	Ramp
2	2014	MV	Dodge	5	1	Ramp
4	2014	CU	Ford	8	2	Lift
3	2016	CU	Ford	16	2	Lift
2	2017	CU	Ford	17	2	Lift
<b>32</b>						



# Muncie

1300 E. Seymour Street  
 Muncie, IN 47302  
 (765) 282-2762

**Contact:** Larry King, General Manager

**Email:** lking@mitsbus.org

**Website:** www.mitsbus.org

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Muncie  
**Service Population** 70,085

## Service Hours

**Weekday** 6:15 AM - 9:30 PM  
**Saturday** 8:15 AM - 6:15 PM  
**Sunday**

## Fare Structure

**Base** \$0.50  
**Youth**  
**Elderly/Disabled** \$0.25  
**Transfer** \$0.00  
**Other/Special**

30 Day Pass \$18; Day Pass \$1.10; E&D 1/2 Fare  
 Senior and Student Monthly Pass \$15

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	58	3
<b>Maintenance</b>	11	1
<b>Administration</b>	6	0
	<u>75</u>	<u>4</u>

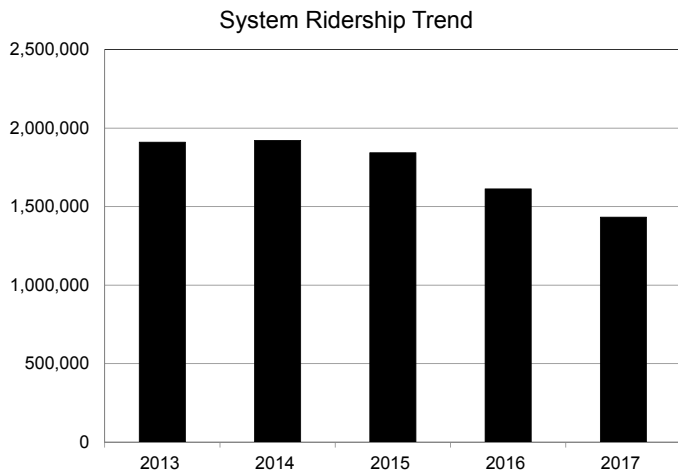
## Operation Characteristics

<b>Revenue Vehicles</b>	49
<b>Peak Hour Fleet</b>	35
<b>Base Fleet</b>	26
<b>Fuel Consumption (gal)</b>	217,405

## Ridership Trends

<b>2013</b>	1,910,639
<b>2014</b>	1,922,062
<b>2015</b>	1,843,074
<b>2016</b>	1,613,032
<b>2017</b>	1,433,005

## 2017 Highlights







# Muncie Indiana Transit System

## Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

## Productivity

Total Passenger Boardings	1,433,005
Total Vehicle Miles	1,086,728
Revenue Vehicle Miles	980,108
Revenue Vehicle Hours	75,961

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.40
Operating Expense per Passenger Trip	\$4.85
Passenger Trips per Total Vehicle Mile	1.32
Passenger Trips per Capita	20.45

## Financial Performance

Operating Subsidy	\$6,658,054
Operating Subsidy Ratio	96%
Locally Derived Income	\$3,550,018
Locally Derived Income Per Operating Expense	\$0.51
Fare Recovery Ratio	3%

## Operating Expense Summary

Operator Salaries/Wages	\$1,781,263
Other Salaries/Wages	\$1,300,238
Fringe	\$1,903,978
Services	\$774,223
Materials and Supplies	\$757,727
Utilities	\$98,911
Casualty/Liability	\$186,715
Purchased Transportation	\$0
Other	\$148,504
<b>Total Expenses</b>	<b>\$6,951,559</b>
Fixed Route Expenses	\$5,524,833
Demand Response Services	\$1,426,726

## Revenue Summary

Fare Revenue	\$228,834
Contract/Other	\$64,671
Local Assistance	\$3,256,513
State Assistance	\$1,446,784
Federal Assistance	\$1,954,757
<b>Total Revenue</b>	<b>\$6,951,559</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	Yes	35 + 2w/c	Diesel
3	2000	Chance	Yes	27 + 2w/c	Diesel
11	2005	Gillig	Yes	32 + 2w/c	Diesel
5	2007	Gillig	Yes	32 + 2w/c	Diesel
5	2008	Chevy	Yes	13 + 2w/c	Diesel
5	2010	Gillig	Yes	32 + 2w/c	Diesel/Elec
4	2010	Chevy	Yes	13 + 2w/c	Diesel
2	2012	New Flyer	Yes	33 + 2w/c	Diesel/Elec
4	2013	New Flyer	Yes	33 + 2w/c	Diesel/Elec
1	2013	Ford	Yes	13 + 2w/c	LPG
2	2014	New Flyer	Yes	33 + 2w/c	Diesel/Elec
2	2015	Ford	Yes	13 + 2w/c	LPG
1	2017	New Flyer	Yes	33 + 2w/c	Diesel
3	2017	Ford	Yes	13 + 2w/c	LPG
<b>49</b>					



# New Albany, Clarksville, & Jeffersonville

1000 W. Broadway  
Louisville, KY 40203  
(502) 561-5100

**Contact:** J. Barry Barker, Executive Director

**Email:** jbarrybarker@ridetarc.org

**Website:** www.ridetarc.org

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** New Albany, Clarksville, and Jeffersonville  
**Service Population** 103,049

## Service Hours

**Weekday** 4:30 AM - 1:00 AM  
**Saturday** 4:30 AM - 1:00 AM  
**Sunday** 5:00 AM - 1:00 AM

## Fare Structure

**Base** \$1.75  
**Youth** \$0.80  
**Elderly/Disabled** \$0.80  
**Transfer**  
**Other/Special**

Express Fare +\$1.00 (\$2.75)  
Monthly Pass Fixed Route \$50; Express \$85

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	370	7
<b>Maintenance</b>	102	0
<b>Administration</b>	124	11
	<u>596</u>	<u>18</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	228
<b>Peak Hour Fleet</b>	140
<b>Base Fleet</b>	110
<b>Fuel Consumption (gal)</b>	111,721

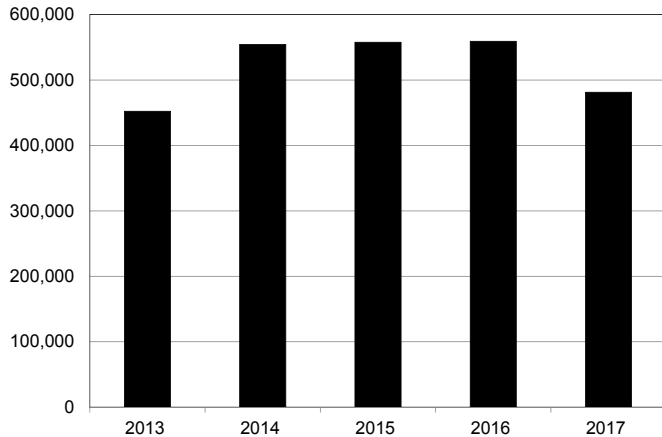
## Ridership Trends

<b>2013</b>	452,283
<b>2014</b>	554,388
<b>2015</b>	557,796
<b>2016</b>	559,236
<b>2017</b>	481,312

## 2017 Highlights

- Worked with New Albany two-way street conversion initiative to move bus stops and service
- Worked with Jeffersonville on projects on Spring Street and planning for 10th Street
- In coordination with employers in River Ridge Commerce Center, TARC added seasonal service
- 100% of TARC's fleet enabled with free Wi-Fi
- Reopened Nia Transit Center on West Broadway following extensive remodel and repair
- Continued to inventory, improve, and balance bus stops on Dixie, Preston, and Market

System Ridership Trend





# Transit Authority of River City (TARC)

## Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

## Productivity

Total Passenger Boardings	481,312
Total Vehicle Miles	443,283
Revenue Vehicle Miles	223,456
Revenue Vehicle Hours	30,156

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$12.13
Operating Expense per Passenger Trip	\$11.17
Passenger Trips per Total Vehicle Mile	1.09
Passenger Trips per Capita	4.67

## Financial Performance

Operating Subsidy	\$4,378,905
Operating Subsidy Ratio	81%
Locally Derived Income	\$4,171,121
Locally Derived Income Per Operating Expense	\$0.78
Fare Recovery Ratio	18%

## Operating Expense Summary

Operator Salaries/Wages	\$1,515,769
Other Salaries/Wages	\$701,033
Fringe Services	\$1,529,045
Materials and Supplies	\$208,582
Utilities	\$153,452
Casualty/Liability	\$30,480
Purchased Transportation	\$99,695
Other	\$1,098,370
<b>Total Expenses</b>	<b>\$5,377,371</b>
Fixed Route Expenses	\$5,269,824
Demand Response Services	\$107,547

## Revenue Summary

Fare Revenue	\$956,155
Contract/Other	\$42,311
Local Assistance	\$3,172,655
State Assistance	\$1,178,679
Federal Assistance	\$27,571
<b>Total Revenue</b>	<b>\$5,377,371</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	1999	Gillig	Yes	40+2wc	Diesel
5	2000	Gillig	Yes	28+2wc	Diesel
12	2000	Gillig	Yes	40+2wc	Diesel
9	2001	Gillig	Yes	40+2wc	Diesel
15	2002	Gillig	Yes	28+2wc	Diesel
19	2003	Gillig	Yes	40+2wc	Diesel
5	2004	Gillig	Yes	36+2wc	Diesel-Electric
16	2005	Gillig	Yes	40+2wc	Diesel
4	2007	Gillig	Yes	36+2wc	Diesel-Electric
6	2008	Gillig	Yes	40+2wc	Diesel
3	2009	Gillig	Yes	40+2wc	Diesel-Electric
17	2009	Gillig	Yes	40+2wc	Diesel
9	2010	Gillig	Yes	40+2wc	Diesel-Electric
16	2013	Gillig	Yes	40+2wc	Diesel
11	2013	Gillig	Yes	40+2wc	Diesel-Electric
21	2013	Gillig	Yes	40+2wc	Diesel
9	2015	Proterra Electric	Yes	35+2wc	Electric
12	2015	Gillig	Yes	38+2wc	Diesel
6	2016	Proterra	Yes	40+2wc	Electric
25	2016	Gillig	Yes	38+2wc	Diesel
1	2016	Gillig	Yes	38+2wc	Diesel-Electric
2	2017	Gillig	Yes	35+2wc	Diesel

228



# City of New Castle

201 S. 25th Street  
 New Castle, IN 47362  
 (765) 521-6847

**Contact:** Douglas Sloan, General Manager  
**Email:** newcastletransit@yahoo.com  
**Website:** www.cityofnewcastle.net

## General Information

**Type of Service** Deviated Fixed Route  
**Service Area** City of New Castle  
**Service Population** 18,106

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	4	0
<b>Maintenance</b>	1	0
<b>Administration</b>	1	0
	<u>6</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	3
<b>Base Fleet</b>	3
<b>Fuel Consumption (gal)</b>	9,851

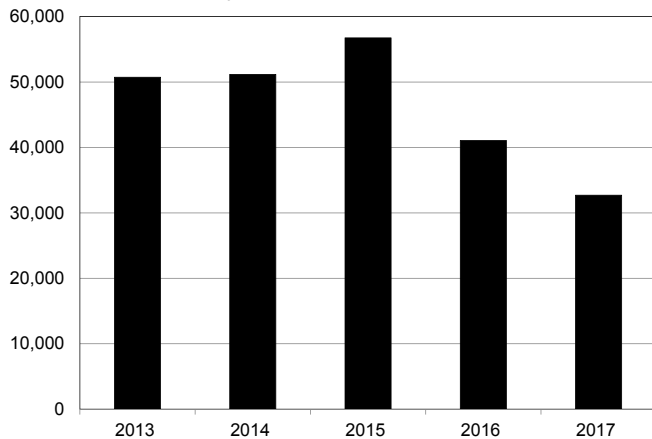
## Ridership Trends

<b>2013</b>	50,735
<b>2014</b>	51,173
<b>2015</b>	56,748
<b>2016</b>	41,064
<b>2017</b>	32,708

## 2017 Highlights

- All employees are now Master Drivers
- Had two drivers place in top two in the state and went to National Roadeo
- Received award for most patriotic in Memorial Day Parade
- Made part-time employee a full-time employee
- Began providing a service that transports mother and children to WIC Program

System Ridership Trend





# New Castle Transit

## Operating Expense Summary

<b>Operator Salaries/Wages</b>	\$94,823
<b>Other Salaries/Wages</b>	\$111,556
<b>Fringe Services</b>	\$139,382
<b>Materials and Supplies</b>	\$5,545
<b>Utilities</b>	\$40,825
<b>Casualty/Liability</b>	\$12,266
<b>Purchased Transportation</b>	\$20,000
<b>Other</b>	\$0
<b>Total Expenses</b>	\$11,659
<b>Fixed Route Expenses</b>	\$436,056
<b>Demand Response Services</b>	\$0

## Revenue Summary

<b>Fare Revenue</b>	\$12,065
<b>Contract/Other</b>	\$1,840
<b>Local Assistance</b>	\$120,331
<b>State Assistance</b>	\$91,101
<b>Federal Assistance</b>	\$210,719
<b>Total Revenue</b>	\$436,056

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	CU	Ford	18	2	Lift
2	2004	CU	Ford	23	2	Lift
2	2010	CU	Ford	18	2	Lift
1	2010	AO	Dodge	5	0	N/A
1	2010	MN	Dodge	7	1	Ramp
1	2015	CU	Ford	18	2	Lift
<b>8</b>						

## Legislative District

<b>Indiana Senate</b>	28
<b>Indiana House</b>	54, 56
<b>U.S. Congressional</b>	6

## Productivity

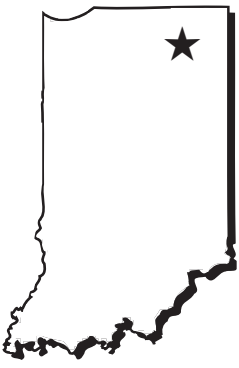
<b>Total Passenger Boardings</b>	32,708
<b>Total Vehicle Miles</b>	61,270
<b>Revenue Vehicle Miles</b>	50,459
<b>Revenue Vehicle Hours</b>	5,979

## Performance/Service Effectiveness

<b>Operating Expense per Total Vehicle Mile</b>	\$7.12
<b>Operating Expense per Passenger Trip</b>	\$13.33
<b>Passenger Trips per Total Vehicle Mile</b>	0.53
<b>Passenger Trips per Capita</b>	1.81

## Financial Performance

<b>Operating Subsidy</b>	\$422,151
<b>Operating Subsidy Ratio</b>	97%
<b>Locally Derived Income</b>	\$134,236
<b>Locally Derived Income Per Operating Expense</b>	\$0.31
<b>Fare Recovery Ratio</b>	3%



# Noble County

111 Cedar Street  
 Kendallville, IN 46755  
 (260) 347-4226

**Contact:** Cherish Smith, Executive Director  
**Email:** director.nccoa@outlook.com  
**Website:** www.noblecocouncilonaging.com

## General Information

**Type of Service** Demand Response  
**Service Area** Noble County  
**Service Population** 47,536

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$4.00  
**Youth** \$4.00  
**Elderly/Disabled** \$4.00  
**Transfer**  
**Other/Special**

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	21
<b>Maintenance</b>	0	0
<b>Administration</b>	4	3
	<u>4</u>	<u>24</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	35,910

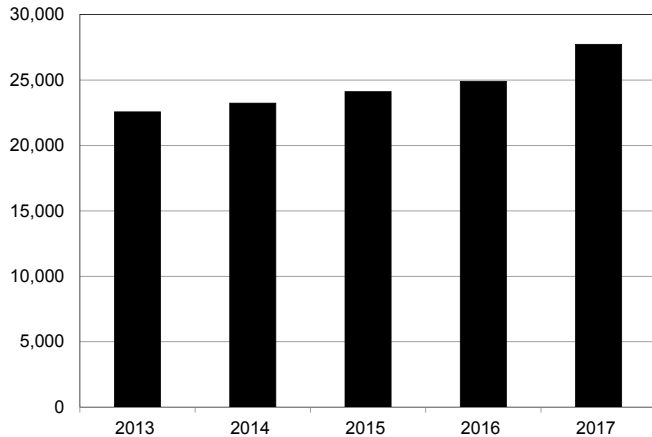
## Ridership Trends

<b>2013</b>	22,566
<b>2014</b>	23,236
<b>2015</b>	24,115
<b>2016</b>	24,905
<b>2017</b>	27,732

## 2017 Highlights

- Received a donation of a garage to house vehicles
- Received an \$100,000 grant to replace roof on garage

System Ridership Trend





# Noble Transit System (NTS)

## Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

## Productivity

Total Passenger Boardings	27,732
Total Vehicle Miles	445,930
Revenue Vehicle Miles	437,011
Revenue Vehicle Hours	25,681

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.63
Operating Expense per Passenger Trip	\$26.15
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	0.58

## Financial Performance

Operating Subsidy	\$648,352
Operating Subsidy Ratio	89%
Locally Derived Income	\$314,116
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	10%

## Operating Expense Summary

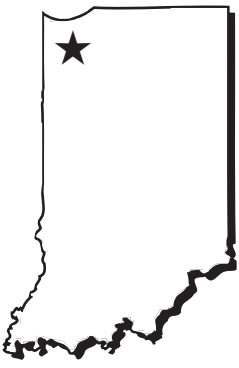
Operator Salaries/Wages	\$263,958
Other Salaries/Wages	\$155,459
Fringe	\$43,459
Services	\$34,993
Materials and Supplies	\$90,518
Utilities	\$4,259
Casualty/Liability	\$55,706
Purchased Transportation	\$0
Other	\$76,837
<b>Total Expenses</b>	<b>\$725,189</b>
Fixed Route Expenses	\$0
Demand Response Services	\$725,189

## Revenue Summary

Fare Revenue	\$70,943
Contract/Other	\$5,894
Local Assistance	\$237,279
State Assistance	\$140,766
Federal Assistance	\$270,307
<b>Total Revenue</b>	<b>\$725,189</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	MV	Chevrolet	4	1	Ramp
1	2009	VN	Ford	4	1	Lift
3	2010	MV	Dodge	4	1	Ramp
2	2010	VN	Ford	8	2	Lift
2	2013	MV	Dodge	4	1	Ramp
1	2013	VN	Ford	8	2	Lift
1	2014	AU	Ford	4	0	N/A
1	2014	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	5	1	Ramp
1	2015	VN	Dodge	8	2	Lift
1	2016	MV	Dodge	5	1	Ramp
1	2016	VN	Ford	8	2	Lift
1	2016	VN	Ford	14	0	N/A
1	2017	AU	Ford	4	0	N/A
1	2017	MV	Dodge	5	1	Ramp
<b>20</b>						



# Northern Indiana

33 East U.S. Highway 12

Chesterton, IN 46304

(219) 926-5744

**Contact:** Michael Noland, President

**Email:** michael.noland@nictd.com

**Website:** www.mysouthshoreline.com

## General Information

**Type of Service** Commuter Rail  
**Service Area** Lake, Porter, LaPorte, St. Joseph Counties  
**Service Population** 771,815

## Service Hours

**Weekday** 4:00 AM - 2:30 AM  
**Saturday** 5:00 AM - 2:30 AM  
**Sunday** 5:00 AM - 2:30 AM

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

One Way Regular Fares \$5.25 - \$13.50  
 One Way Reduced Fares \$2.50 - \$6.75

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	99	0
<b>Maintenance</b>	194	2
<b>Administration</b>	39	0
	<u>332</u>	<u>2</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	82
<b>Peak Hour Fleet</b>	65
<b>Base Fleet</b>	24
<b>Fuel Consumption (gal)</b>	0

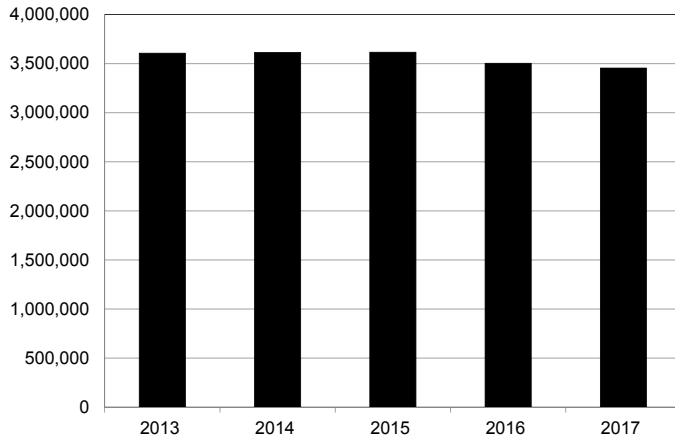
## Ridership Trends

<b>2013</b>	3,606,926
<b>2014</b>	3,614,252
<b>2015</b>	3,616,666
<b>2016</b>	3,504,080
<b>2017</b>	3,455,842

## 2017 Highlights

- Added two new overflow parking lots in Hammond and Michigan City
- Refurbished two bridges, two buildings, and the Gary/Chicago Airport station
- Completed one upgrade and started installation of the second of ten existing Substations
- Rebuilt 1550' of track running through the middle of the street in Michigan City
- Submitted both the Double Track and West Lake Extension projects to FTA for ratings

System Ridership Trend





# NICTD/South Shore Line



## Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48
U.S. Congressional	1, 2

## Operating Expense Summary

Operator Salaries/Wages	\$3,406,558
Other Salaries/Wages	\$13,536,718
Fringe	\$15,537,318
Services	\$3,094,082
Materials and Supplies	\$3,819,886
Utilities	\$3,145,203
Casualty/Liability	\$1,730,991
Purchased Transportation	\$0
Other	\$4,240,263
<b>Total Expenses</b>	<b>\$48,511,019</b>
Fixed Route Expenses	\$48,511,019
Demand Response Services	\$0

## Productivity

Total Passenger Boardings	3,455,842
Total Vehicle Miles	4,461,240
Revenue Vehicle Miles	4,184,136
Revenue Vehicle Hours	115,659

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.87
Operating Expense per Passenger Trip	\$14.04
Passenger Trips per Total Vehicle Mile	0.77
Passenger Trips per Capita	4.48

## Revenue Summary

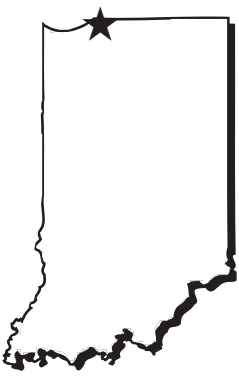
Fare Revenue	\$22,178,092
Contract/Other	\$35,000
Local Assistance	\$7,354,967
State Assistance	\$13,741,542
Federal Assistance	\$5,201,418
<b>Total Revenue</b>	<b>\$48,511,019</b>

## Financial Performance

Operating Subsidy	\$26,297,927
Operating Subsidy Ratio	54%
Locally Derived Income	\$29,568,059
Locally Derived Income Per Operating Expense	\$0.61
Fare Recovery Ratio	46%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-83	Sumitomo	Yes	93	Electric
7	1992	Sumitomo	Yes	110	Electric
10	1992	Sumitomo	No	130	None (trailers)
10	2000	Sumitomo	Yes	95	Electric
14	2009	Sumitomo	Yes	110	Electric
<b>82</b>					



# Northwestern Indiana

6100 Soutport Drive  
 Portage, IN 46368  
 (219) 763-6060

**Contact:** Allen Hammond, Compliance Manager  
**Email:** ahammond@nirpc.org  
**Website:** www.nirpc.org

## General Information

**Type of Service** Demand Response  
**Service Area** Lake and Porter Counties  
**Service Population** 510,343

## Service Hours

**Weekday** 8:00 AM - 3:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	43	8
<b>Maintenance</b>	1	0
<b>Administration</b>	6	2
	<u>50</u>	<u>10</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	61
<b>Peak Hour Fleet</b>	41
<b>Base Fleet</b>	39
<b>Fuel Consumption (gal)</b>	172,654

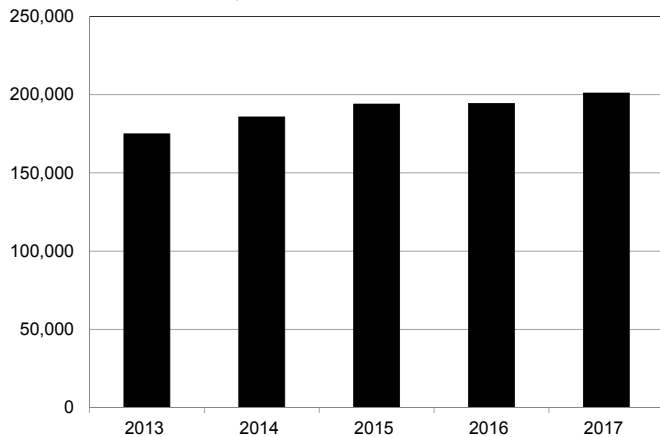
## Ridership Trends

<b>2013</b>	174,974
<b>2014</b>	185,757
<b>2015</b>	194,005
<b>2016</b>	194,388
<b>2017</b>	201,073

## 2017 Highlights

- Opportunity Enterprises increased their ridership in 2017
- PCACS has a new maintenance contractor and is getting better service and saving money
- North Township has a new dispatch center to assist riders within their service area
- SLCCS was 100% compliant in their preventive maintenance inspections

System Ridership Trend





# Northwestern Indiana Regional Planning Commission (NIRPC)

## Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional	1, 2

## Operating Expense Summary

Operator Salaries/Wages	\$1,138,130
Other Salaries/Wages	\$345,467
Fringe	\$266,406
Services	\$202,719
Materials and Supplies	\$424,614
Utilities	\$57,171
Casualty/Liability	\$87,593
Purchased Transportation	\$425,918
Other	\$267,858
<b>Total Expenses</b>	<b>\$3,215,876</b>
Fixed Route Expenses	\$0
Demand Response Services	\$3,215,876

## Productivity

Total Passenger Boardings	201,073
Total Vehicle Miles	1,135,204
Revenue Vehicle Miles	977,639
Revenue Vehicle Hours	91,022

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.83
Operating Expense per Passenger Trip	\$15.99
Passenger Trips per Total Vehicle Mile	0.18
Passenger Trips per Capita	0.39

## Revenue Summary

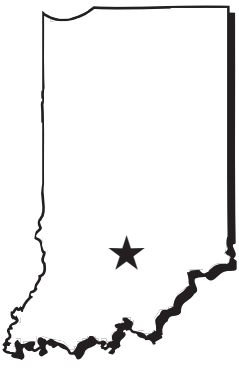
Fare Revenue	\$601,858
Contract/Other	\$62,973
Local Assistance	\$840,243
State Assistance	\$509,360
Federal Assistance	\$1,201,442
<b>Total Revenue</b>	<b>\$3,215,876</b>

## Financial Performance

Operating Subsidy	\$2,551,045
Operating Subsidy Ratio	79%
Locally Derived Income	\$1,505,074
Locally Derived Income Per Operating Expense	\$0.47
Fare Recovery Ratio	19%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2012	Ford	Yes (Lift)	16+ 2WC	Gas
3	2015	Ford	Yes (Lift)	16+2WC	Gas
3	2016	Ford	Yes (Lift)	13+2WC	Gas
1	2017	Ford	Yes (Lift)	13 + 2WC	Gas
1	2009	Ford	Yes (Lift)	12+2WC	Gas
3	2010	Ford	Yes (Lift)	12 + 2WC	Gas
1	2011	Ford	Yes (Lift)	12 + 2WC	Gas
1	2012	Ford	Yes (Lift)	12 + 2WC	Gas
2	2013	Ford	Yes (Lift)	12 + 2WC	Gas
2	2015	Ford	Yes (Lift)	12 + 2WC	Gas
4	2016	Ford	Yes (Lift)	12 + 2WC	Gas
4	2017	Ford	Yes (Lift)	12 + 2WC	Gas
2	2008	Chevrolet	Yes (Ramp)	4 + 1WC	Gas
2	2015	Ford	Yes (lift)	10 + 2WC	Gas
5	2016	Ford	Yes (Lift)	10 + 2WC	Gas
3	2017	Ford	Yes (Lift)	10 + 2WC	Gas
3	2011	Chevrolet	No	15	Gas
1	2011	Ford	Yes (Lift)	12 + 2WC	Gas
2	2012	Ford	Yes (Lift)	12 + 2WC	Gas
3	2015	Ford	Yes (Lift)	12 + 2WC	Gas
1	2015	Ford	Yes (Lift)	4 + 6WC	Gas
4	2016	Ford	Yes (Lift)	12 + 3WC	Gas
7	2017	Ford	Yes (Lift)	12 + 3WC	Gas



# Orange County

986 West Hospital Road

Paoli, IN 47454

(812) 723-4486

**Contact:** Rebecca Kemple, Associate Director

**Email:** rkemple@firstchancecenter.com

**Website:** www.firstchancecenter.com

## General Information

**Type of Service** Demand Response  
**Service Area** Orange County  
**Service Population** 19,840

## Service Hours

**Weekday** 5:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$5.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	6	10
<b>Maintenance</b>	0	0
<b>Administration</b>	0	6
	<u>6</u>	<u>16</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	20
<b>Peak Hour Fleet</b>	12
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	13,029

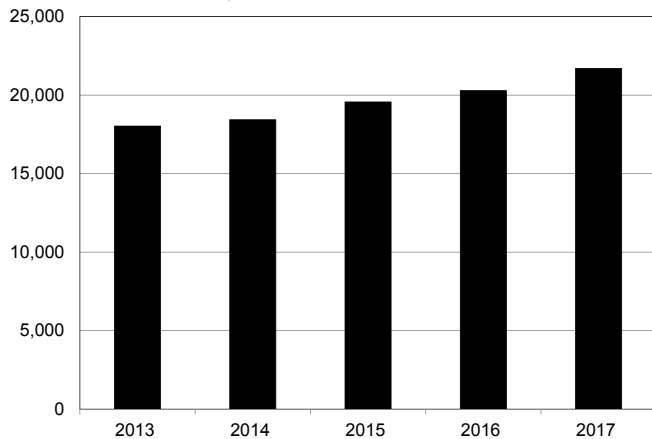
## Ridership Trends

<b>2013</b>	18,032
<b>2014</b>	18,431
<b>2015</b>	19,563
<b>2016</b>	20,286
<b>2017</b>	21,698

## 2017 Highlights

- Received an OCRA grant that will allow transit department to be remodeled
- Was selected in 2017 to receive 5311 capital funds to purchase software in 2018
- Robin Lagenour became the new Director of Transportation
- All drivers received a raise
- We had two Master Drivers

System Ridership Trend



# Orange County Transit



## Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

## Operating Expense Summary

Operator Salaries/Wages	\$129,872
Other Salaries/Wages	\$56,393
Fringe	\$36,461
Services	\$21,822
Materials and Supplies	\$34,121
Utilities	\$3,559
Casualty/Liability	\$16,965
Purchased Transportation	\$0
Other	\$51,716
<b>Total Expenses</b>	<b>\$350,909</b>
Fixed Route Expenses	\$0
Demand Response Services	\$350,909

## Productivity

Total Passenger Boardings	21,698
Total Vehicle Miles	222,365
Revenue Vehicle Miles	220,947
Revenue Vehicle Hours	15,767

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.58
Operating Expense per Passenger Trip	\$16.17
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	1.09

## Revenue Summary

Fare Revenue	\$23,804
Contract/Other	\$0
Local Assistance	\$74,143
State Assistance	\$96,370
Federal Assistance	\$156,592
<b>Total Revenue</b>	<b>\$350,909</b>

## Financial Performance

Operating Subsidy	\$327,105
Operating Subsidy Ratio	93%
Locally Derived Income	\$97,947
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	7%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	VN	Dodge	13	2	Lift
1	2003	MV	Dodge	5	0	N/A
1	2003	VN	Dodge	13	2	Lift
2	2007	MV	Chevrolet	5	0	N/A
3	2008	MV	Chevrolet	3	1	Ramp
5	2010	MV	Dodge	3	0	N/A
2	2014	AU	Ford	3	0	N/A
2	2014	MV	Dodge	3	1	Ramp
1	2014	CU	Ford	9	1	Lift
2	2015	MV	Dodge	5	2	Ramp
<b>20</b>						



# Richmond

401 South Q Street  
 Richmond, IN 47374  
 (765) 983-7227

**Contact:** Terri Quinter, Transportation Manager  
**Email:** [tquinter@richmondindiana.gov](mailto:tquinter@richmondindiana.gov)  
**Website:** [www.richmondindiana.gov](http://www.richmondindiana.gov)

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** City of Richmond Corp. Limits  
**Service Population** 36,812

## Service Hours

**Weekday** 6:15 AM - 5:45 PM  
**Saturday** 9:15 AM - 4:45 PM  
**Sunday**

## Fare Structure

**Base** \$1.75  
**Youth** \$1.50  
**Elderly/Disabled** \$1.50  
**Transfer** \$0.00  
**Other/Special**

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	13	4
<b>Maintenance</b>	0	1
<b>Administration</b>	3	0
	<u>16</u>	<u>5</u>

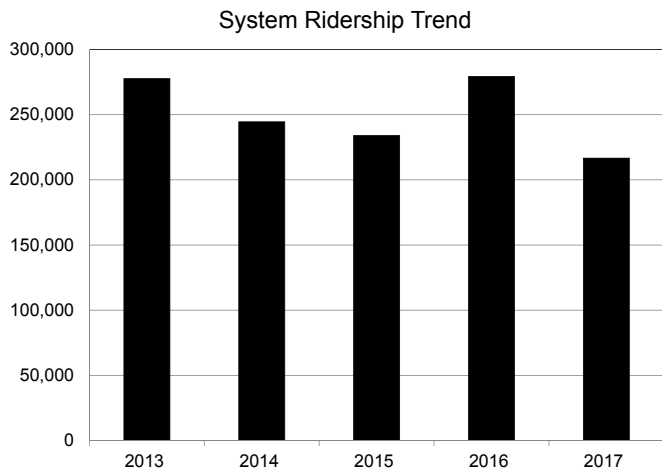
## Operation Characteristics

<b>Revenue Vehicles</b>	18
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	49,779

## Ridership Trends

<b>2013</b>	277,631
<b>2014</b>	244,497
<b>2015</b>	233,961
<b>2016</b>	279,234
<b>2017</b>	216,634

## 2017 Highlights





# Rose View Transit

## Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

## Productivity

Total Passenger Boardings	216,634
Total Vehicle Miles	324,650
Revenue Vehicle Miles	306,948
Revenue Vehicle Hours	26,089

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.03
Operating Expense per Passenger Trip	\$4.54
Passenger Trips per Total Vehicle Mile	0.67
Passenger Trips per Capita	5.88

## Financial Performance

Operating Subsidy	\$815,715
Operating Subsidy Ratio	83%
Locally Derived Income	\$292,253
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	16%

## Operating Expense Summary

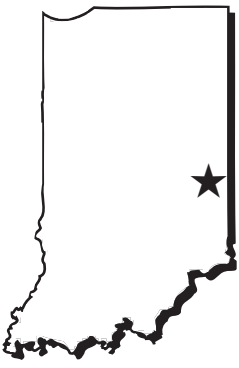
Operator Salaries/Wages	\$598,265
Other Salaries/Wages	\$0
Fringe	\$178,908
Services	\$10,942
Materials and Supplies	\$145,106
Utilities	\$11,005
Casualty/Liability	\$37,518
Purchased Transportation	\$0
Other	\$700
<b>Total Expenses</b>	<b>\$982,444</b>
Fixed Route Expenses	\$834,907
Demand Response Services	\$147,537

## Revenue Summary

Fare Revenue	\$156,811
Contract/Other	\$9,918
Local Assistance	\$125,524
State Assistance	\$282,334
Federal Assistance	\$407,857
<b>Total Revenue</b>	<b>\$982,444</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2006	Ford	Yes	11+2	Gas
1	2007	Ford	Yes	11+2	Gas
1	2008	Ford	Yes	8+2	Gas
1	2008	Ford	Yes	16+2	Gas
1	2009	Ford	Yes	8+2	Gas
1	2009	Ford	Yes	16+2	Gas
1	2010	Ford	Yes	8+2	Gas
3	2010	Ford	Yes	16+2	Gas
1	2015	Ford	Yes	8+2	Gas
2	2015	Ford	Yes	16+2	Gas
1	2016	Ford	Yes	10+2	Gas
2	2016	Ford	Yes	16+2	Gas
2	2017	Ford	Yes	16+2	Gas
<b>18</b>					



# Rush County

504 West Third Street  
 Rushville, IN 46173  
 (765) 932-2935

**Contact:** Wanda Henderson, Executive Director  
**Email:** wanda@rcsci.org  
**Website:** www.riderush.org

## General Information

**Type of Service** Demand Response  
**Service Area** Rush County  
**Service Population** 17,392

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$1.50  
**Transfer**  
**Other/Special**

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	8
<b>Maintenance</b>	0	0
<b>Administration</b>	1	3
	<u>1</u>	<u>11</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	8,292

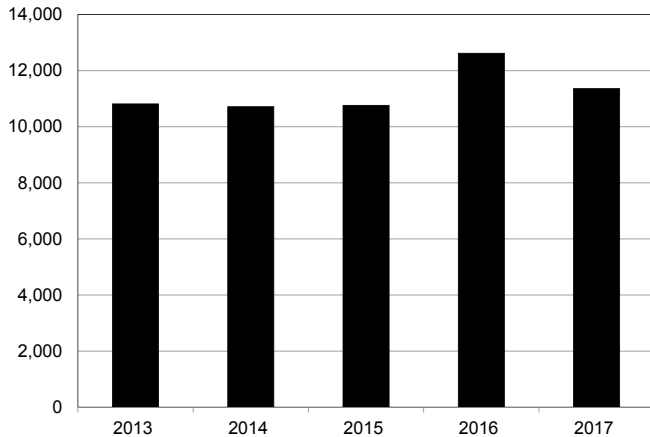
## Ridership Trends

<b>2013</b>	10,815
<b>2014</b>	10,717
<b>2015</b>	10,764
<b>2016</b>	12,622
<b>2017</b>	11,360

## 2017 Highlights

- Received two new vehicles in 2017
- Wanda Henderson, Executive Director retired and Tina Logan became new Executive Director

System Ridership Trend







# "Ride Rush" Public Transportation

## Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

## Productivity

Total Passenger Boardings	11,360
Total Vehicle Miles	96,074
Revenue Vehicle Miles	92,832
Revenue Vehicle Hours	5,868

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.00
Operating Expense per Passenger Trip	\$16.88
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.65

## Financial Performance

Operating Subsidy	\$181,108
Operating Subsidy Ratio	94%
Locally Derived Income	\$68,515
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	6%

## Operating Expense Summary

Operator Salaries/Wages	\$75,102
Other Salaries/Wages	\$26,769
Fringe	\$8,987
Services	\$20,101
Materials and Supplies	\$24,758
Utilities	\$7,898
Casualty/Liability	\$10,114
Purchased Transportation	\$0
Other	\$18,039
<b>Total Expenses</b>	<b>\$191,768</b>
Fixed Route Expenses	\$0
Demand Response Services	\$191,768

## Revenue Summary

Fare Revenue	\$10,660
Contract/Other	\$0
Local Assistance	\$57,855
State Assistance	\$40,608
Federal Assistance	\$82,645
<b>Total Revenue</b>	<b>\$191,768</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	VN	Dodge	13	1	Lift
1	2006	MV	Dodge	7	0	N/A
2	2008	MV	Chevy	7	1	Ramp
1	2009	CU	Ford	9	2	Lift
1	2010	CU	Ford	9	2	Lift
1	2017	MV	Dodge	5	1	Ramp
1	2017	CU	Ford	13	2	Lift
<b>8</b>						



# Seymour

301-309 N. Chestnut St.

Seymour, IN 47274

(812) 522-7433

**Contact:** Edie Otte, Transit Manager

**Email:** seytransit@seymourin.org

**Website:** www.seymourcity.com

## General Information

**Type of Service** Demand Response  
**Service Area** City of Seymour  
**Service Population** 19,223

## Service Hours

**Weekday** 6:00 AM - 6:00 PM (M-Th);  
 6:00 AM - 5:00 PM (Fri)  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer** \$0.00  
**Other/Special**  
 Bus Tokens 10 for \$16  
 Monthly Pass \$25

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	13
<b>Maintenance</b>	0	0
<b>Administration</b>	2	0
	<u>2</u>	<u>13</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	4
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	17,705

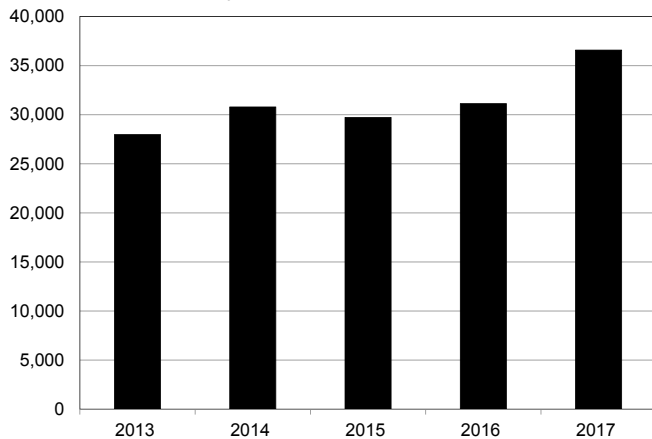
## Ridership Trends

<b>2013</b>	27,975
<b>2014</b>	30,791
<b>2015</b>	29,727
<b>2016</b>	31,135
<b>2017</b>	36,591

## 2017 Highlights

- Large ridership increase (over 5,400 more riders)
- Added five hours to our overall hours on the road

System Ridership Trend



# Seymour Transit



## Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

## Productivity

Total Passenger Boardings	36,591
Total Vehicle Miles	111,171
Revenue Vehicle Miles	111,171
Revenue Vehicle Hours	9,536

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.80
Operating Expense per Passenger Trip	\$8.52
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	1.90

## Financial Performance

Operating Subsidy	\$267,665
Operating Subsidy Ratio	86%
Locally Derived Income	\$122,827
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	14%

## Operating Expense Summary

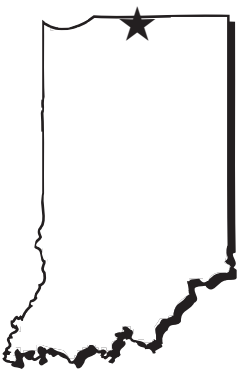
Operator Salaries/Wages	\$161,884
Other Salaries/Wages	\$58,197
Fringe	\$28,118
Services	\$14,181
Materials and Supplies	\$43,893
Utilities	\$1,224
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$4,111
<b>Total Expenses</b>	<b>\$311,608</b>
Fixed Route Expenses	\$0
Demand Response Services	\$311,608

## Revenue Summary

Fare Revenue	\$43,943
Contract/Other	\$0
Local Assistance	\$78,884
State Assistance	\$65,859
Federal Assistance	\$122,922
<b>Total Revenue</b>	<b>\$311,608</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2015	CU	Ford	13	2	Lift
1	2016	CU	Ford	11	2	Lift
4	2016	CU	Ford	13	2	Lift
<b>8</b>						



# South Bend

1401 S. Lafayette  
 South Bend, IN 46613  
 (574) 239-9901  
**Contact:** Chris Kubaszak, Controller  
**Email:** ckubaszak@sbtranspo.com  
**Website:** www.sbtranspo.com

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** South Bend/Mishawauka City Limits  
**Service Population** 175,000

## Service Hours

**Weekday** 5:10 AM - 10:10 PM  
**Saturday** 6:20 AM - 3:39 AM  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer** \$0.25  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	66	10
<b>Maintenance</b>	15	1
<b>Administration</b>	11	10
	<u>92</u>	<u>21</u>

## Operation Characteristics

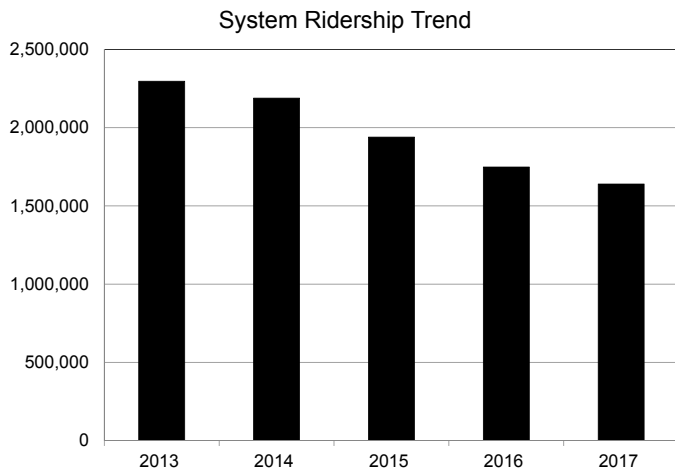
<b>Revenue Vehicles</b>	69
<b>Peak Hour Fleet</b>	49
<b>Base Fleet</b>	42
<b>Fuel Consumption (gal)</b>	408,161

## Ridership Trends

<b>2013</b>	2,296,907
<b>2014</b>	2,188,951
<b>2015</b>	1,939,770
<b>2016</b>	1,748,661
<b>2017</b>	1,640,018

## 2017 Highlights

- Transitioned from a "flag-stop" system to designated bus stops
- Extended service to the new Martin's Super Market, serving the west side of South Bend
- Route adjustments in downtown South Bend due to new two-way street traffic pattern
- Extended service to the new VA Clinic in Mishawaka
- New Game Day Express Route for ND Home Games - 40% increase in Saturday ridership for games
- Added three new CNG buses; 22 of 52 buses now CNG





# South Bend Public Transportation Corporation (Transpo)

## Legislative District

Indiana Senate	8, 9, 10, 11
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

## Operating Expense Summary

Operator Salaries/Wages	\$4,128,447
Other Salaries/Wages	\$1,208,485
Fringe	\$1,936,225
Services	\$597,620
Materials and Supplies	\$925,984
Utilities	\$160,355
Casualty/Liability	\$241,776
Purchased Transportation	\$0
Other	\$587,460
<b>Total Expenses</b>	<b>\$9,786,352</b>
Fixed Route Expenses	\$8,807,717
Demand Response Services	\$978,635

## Productivity

Total Passenger Boardings	1,640,018
Total Vehicle Miles	1,703,978
Revenue Vehicle Miles	1,594,892
Revenue Vehicle Hours	109,394

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.74
Operating Expense per Passenger Trip	\$5.97
Passenger Trips per Total Vehicle Mile	0.96
Passenger Trips per Capita	9.37

## Revenue Summary

Fare Revenue	\$1,340,169
Contract/Other	\$309,471
Local Assistance	\$3,722,111
State Assistance	\$1,981,382
Federal Assistance	\$2,433,219
<b>Total Revenue</b>	<b>\$9,786,352</b>

## Financial Performance

Operating Subsidy	\$8,136,712
Operating Subsidy Ratio	83%
Locally Derived Income	\$5,371,751
Locally Derived Income Per Operating Expense	\$0.55
Fare Recovery Ratio	14%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes	29+2wc	Diesel
6	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
1	2005	Coach & Eq	Yes	11+3wc	Diesel
3	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
16	2014	New Flyer	Yes	29 + 2wc	CNG
3	2015	New Flyer	Yes	29 + 2wc	CNG
1	2015	MV-1	Yes	3+ 1 wc	Unleaded
4	2016	Tesco	Yes	11+3wc	Unleaded
6	2016	Midwest	Yes	11 + 3wc	Unleaded
3	2017	New Flyer	Yes	29 + 2wc	CNG
<b>69</b>					



# Southern Indiana (Daviness, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties)

1001 E. Main St.  
 Washington, IN 47501  
 (812) 257-0118  
**Contact:** Becky Guthrie, Director  
**Email:** bguthrie@frs.org  
**Website:** www.ridesolution.org

## General Information

**Type of Service** Demand Response  
**Service Area** Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties  
**Service Population** 244,548

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$2.00  
**Elderly/Disabled** \$3.00  
**Transfer** \$1.00  
**Other/Special**  
 WATS Fare \$1, Senior \$0.50  
 \$5 in County, \$7 County to County

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	32	125
<b>Maintenance</b>	3	0
<b>Administration</b>	13	4
	<u>48</u>	<u>129</u>

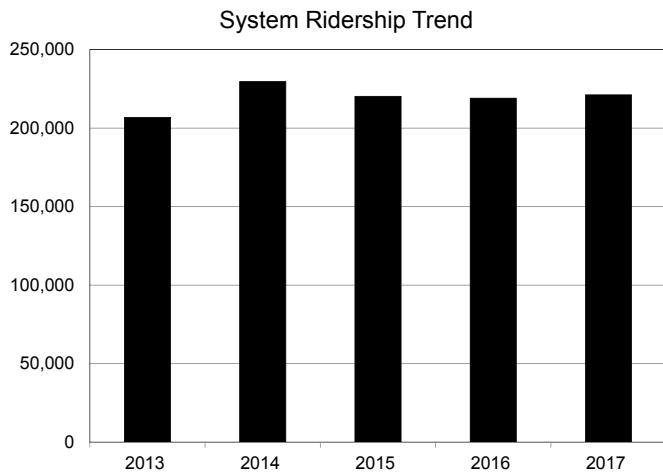
## Operation Characteristics

<b>Revenue Vehicles</b>	145
<b>Peak Hour Fleet</b>	95
<b>Base Fleet</b>	72
<b>Fuel Consumption (gal)</b>	147,954

## Ridership Trends

<b>2013</b>	206,844
<b>2014</b>	229,641
<b>2015</b>	220,263
<b>2016</b>	219,063
<b>2017</b>	221,182

## 2017 Highlights





## Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

## Operating Expense Summary

Operator Salaries/Wages	\$1,220,298
Other Salaries/Wages	\$428,754
Fringe	\$421,835
Services	\$87,733
Materials and Supplies	\$467,641
Utilities	\$46,840
Casualty/Liability	\$173,546
Purchased Transportation	\$422,410
Other	\$28,034
<b>Total Expenses</b>	<b>\$3,297,091</b>
Fixed Route Expenses	\$0
Demand Response Services	\$3,297,091

## Productivity

Total Passenger Boardings	221,182
Total Vehicle Miles	2,137,604
Revenue Vehicle Miles	2,053,128
Revenue Vehicle Hours	119,248

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.54
Operating Expense per Passenger Trip	\$14.91
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.90

## Revenue Summary

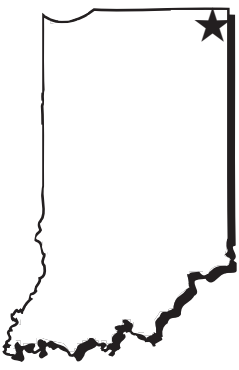
Fare Revenue	\$252,959
Contract/Other	\$0
Local Assistance	\$922,499
State Assistance	\$764,895
Federal Assistance	\$1,356,738
<b>Total Revenue</b>	<b>\$3,297,091</b>

## Financial Performance

Operating Subsidy	\$3,044,132
Operating Subsidy Ratio	92%
Locally Derived Income	\$1,175,458
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	8%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible	Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	MV	Dodge	5	1	Ramp	10	2010	CU	Ford	8	2	Lift
1	2003	VN	Ford	10	0	N/A	2	2010	AO	Ford	5	0	N/A
1	2003	MV	Chevrolet	4	1	Ramp	2	2010	MV	Dodge	4	1	Ramp
1	2003	MV	Dodge	6	0	N/A	2	2010	MV	Dodge	5	1	Ramp
1	2003	MV	Chevrolet	5	1	Ramp	3	2011	MV	Dodge	4	1	Ramp
2	2005	MV	Chevrolet	5	1	Ramp	2	2011	CU	Ford	12	2	Lift
5	2005	MV	Dodge	6	0	N/A	2	2011	CU	Ford	8	1	Lift
1	2005	MV	Chevrolet	7	0	N/A	3	2011	CU	Ford	8	2	Lift
1	2005	AO	Chevrolet	5	0	N/A	11	2012	MV	Dodge	5	1	Ramp
1	2006	VN	Ford	9	0	N/A	1	2012	CU	Ford	12	1	Lift
3	2006	MV	Chevrolet	6	0	N/A	1	2012	MV	Dodge	4	0	N/A
1	2006	MV	Chrysler	6	0	N/A	1	2012	VN	Ford	10	0	N/A
2	2006	AO	Scion	5	0	N/A	2	2013	AO	Ford	4	0	N/A
1	2006	AO	Hyundai	4	0	N/A	4	2013	MV	Dodge	5	1	Ramp
1	2006	MV	Chevrolet	5	1	Ramp	1	2013	CU	Ford	8	2	Lift
1	2006	VN	Ford	8	2	Lift	1	2013	CU	Ford	8	1	Lift
1	2006	VN	Ford	10	0	N/A	1	2013	MV	Dodge	4	1	Ramp
3	2007	MV	Chevrolet	5	1	Ramp	4	2013	CU	Ford	10	1	Lift
1	2007	MV	Dodge	6	0	N/A	1	2013	CU	Ford	14	2	Lift
1	2007	MV	Dodge	6	1	Ramp	1	2013	CU	Ford	14	0	Lift
1	2007	MV	Dodge	7	0	N/A	4	2014	AO	Ford	5	0	N/A
1	2007	VN	Chevrolet	10	0	N/A	1	2014	CU	Ford	12	4	Lift
4	2008	MV	Chevrolet	4	1	Ramp	7	2014	MV	Dodge	4	1	Ramp
1	2008	MV	Chevrolet	6	1	Ramp	1	2014	MV	Dodge	5	1	Ramp
2	2008	AO	Scion	5	0	N/A	5	2015	AO	Ford	5	0	N/A
3	2008	MV	Chevrolet	5	1	Ramp	1	2015	CU	Ford	8	2	Lift
2	2008	MV	Chevrolet	6	0	N/A	1	2015	CU	Ford	14	0	Lift
1	2008	CU	Ford	8	2	Lift	4	2015	MV	Dodge	5	1	Ramp
3	2009	CU	Ford	8	2	Lift	3	2016	CU	Ford	8	2	Lift
1	2009	VN	Ford	12	0	N/A	3	2016	CU	Ford	12	2	Lift
							4	2016	MV	Dodge	5	2	Ramp
							6	2017	MV	Dodge	5	1	Ramp
							1	2017	MV	Dodge	4	1	Ramp



# Steuben County

317 S. Wayne St. Ste. 1-B

Angola, IN 46703

(260) 665-8191

**Contact:** Kris Treadwell, Director

**Email:** ktreadwell@steubenco.org

**Website:** www.steubenco.org

## General Information

**Type of Service** Demand Response  
**Service Area** Steuben County  
**Service Population** 35,185

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$1.00  
**Elderly/Disabled** \$3.00  
**Transfer**  
**Other/Special**

Seniors 60+ Ride for Donation in City  
 Rates Based on Mileage

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	10
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>2</u>	<u>12</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	12
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	11,575

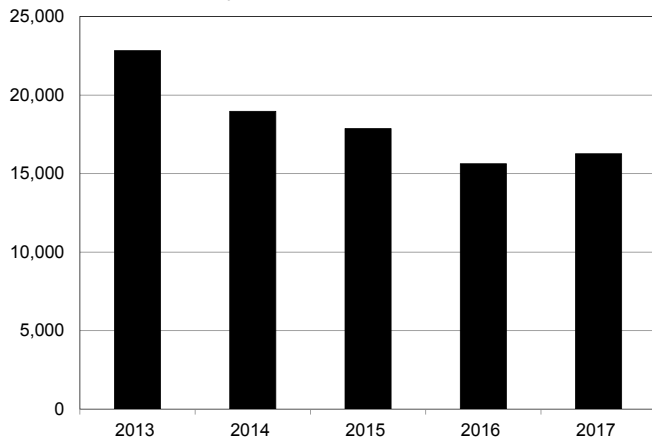
## Ridership Trends

<b>2013</b>	22,833
<b>2014</b>	18,971
<b>2015</b>	17,868
<b>2016</b>	15,628
<b>2017</b>	16,265

## 2017 Highlights

- New ridership increased by 24%
- Received funding to implement new transportation software and tablets

System Ridership Trend





# STAR Transportation



## Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

## Productivity

Total Passenger Boardings	16,265
Total Vehicle Miles	174,214
Revenue Vehicle Miles	163,510
Revenue Vehicle Hours	10,460

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.03
Operating Expense per Passenger Trip	\$21.73
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.46

## Operating Expense Summary

Operator Salaries/Wages	\$120,672
Other Salaries/Wages	\$45,910
Fringe	\$51,771
Services	\$11,344
Materials and Supplies	\$34,498
Utilities	\$0
Casualty/Liability	\$8,000
Purchased Transportation	\$0
Other	\$81,163
<b>Total Expenses</b>	<b>\$353,358</b>
Fixed Route Expenses	\$0
Demand Response Services	\$353,358

## Revenue Summary

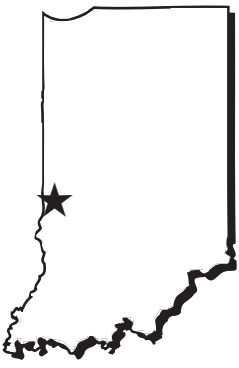
Fare Revenue	\$35,001
Contract/Other	\$0
Local Assistance	\$88,400
State Assistance	\$71,864
Federal Assistance	\$158,093
<b>Total Revenue</b>	<b>\$353,358</b>

## Financial Performance

Operating Subsidy	\$318,357
Operating Subsidy Ratio	90%
Locally Derived Income	\$123,401
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	10%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	8	2	Lift
1	2010	MV	Dodge	6	1	Ramp
1	2010	BS	Ford	8	2	Lift
1	2011	MV	Dodge	6	1	Ramp
1	2012	MV	Dodge	6	1	Ramp
1	2013	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	AO	Ford	4	0	N/A
1	2016	MV	Dodge	6	1	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	6	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
<b>12</b>						



# Terre Haute

901 South 14th Street  
 Terre Haute IN 47807  
 (812) 235-0109

**Contact:** Debbie Hensley, Transportation Director  
**Email:** [debbie.hensley@terrehaute.IN.gov](mailto:debbie.hensley@terrehaute.IN.gov)  
**Website:** [www.terrehaute.IN.gov](http://www.terrehaute.IN.gov)

## General Information

**Type of Service** Fixed Route and Demand Response  
**Service Area** Terre Haute  
**Service Population** 59,614

## Service Hours

**Weekday** 6:00 AM - 11:00 PM  
**Saturday** 6:00 AM - 11:00 PM  
**Sunday**

## Fare Structure

**Base** \$1.75  
**Youth** \$1.75  
**Elderly/Disabled** \$0.85  
**Transfer**  
**Other/Special**

31 Day Pass \$45; 14 Rides \$21; 5 & Under Free  
 14-ADA Ride \$27; ISU/Ivy Students Free

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	21	8
<b>Maintenance</b>	4	2
<b>Administration</b>	5	2
	<u>30</u>	<u>12</u>

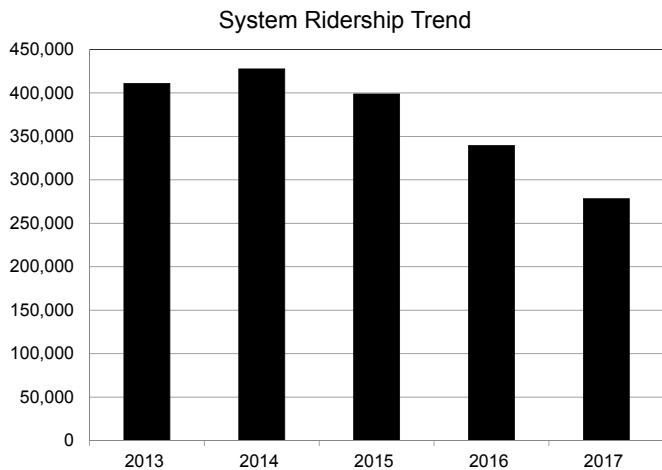
## Operation Characteristics

<b>Revenue Vehicles</b>	16
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	10
<b>Fuel Consumption (gal)</b>	94,368

## Ridership Trends

<b>2013</b>	410,903
<b>2014</b>	427,609
<b>2015</b>	398,747
<b>2016</b>	339,478
<b>2017</b>	278,276

## 2017 Highlights





# Terre Haute Transit Utility

## Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

## Productivity

Total Passenger Boardings	278,276
Total Vehicle Miles	542,408
Revenue Vehicle Miles	473,163
Revenue Vehicle Hours	52,107

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.28
Operating Expense per Passenger Trip	\$8.34
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	4.67

## Financial Performance

Operating Subsidy	\$1,838,145
Operating Subsidy Ratio	79%
Locally Derived Income	\$700,488
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$1,018,503
Other Salaries/Wages	\$450,381
Fringe	\$665,625
Services	\$17,278
Materials and Supplies	\$129,000
Utilities	\$20,129
Casualty/Liability	\$16,063
Purchased Transportation	\$0
Other	\$5,000
<b>Total Expenses</b>	<b>\$2,321,979</b>
Fixed Route Expenses	\$2,321,979
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$171,298
Contract/Other	\$312,536
Local Assistance	\$216,654
State Assistance	\$522,531
Federal Assistance	\$1,098,960
<b>Total Revenue</b>	<b>\$2,321,979</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	WorkHorse	Yes (Lift)	14+2wc	Gas
1	2009	Ford	Yes (Lift)	22+2wc	Diesel
2	2009	WorkHorse	Yes (Lift)	22+2wc	Gas
3	2010	Ford	Yes (Lift)	22+2wc	Diesel
1	2011	GoshenCoach	Yes (Lift)	10+4wc	Gas
1	2012	GoshenCoach	Yes (Lift)	16+2wc	Diesel
5	2015	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	ElkhartCoach	Yes (Lift)	10+2wc	Diesel
<b>16</b>					



# Union County

615 W. High Street

Liberty, IN 47353

(765) 458-5500

Contact: Trisha Persinger, Executive Director

Email: [withamtrisha\\_ucaa@yahoo.com](mailto:withamtrisha_ucaa@yahoo.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Union and rural Wayne County  
**Service Population** 39,621

## Service Hours

**Weekday** 6:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	12
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<u>1</u>	<u>13</u>

## Operation Characteristics

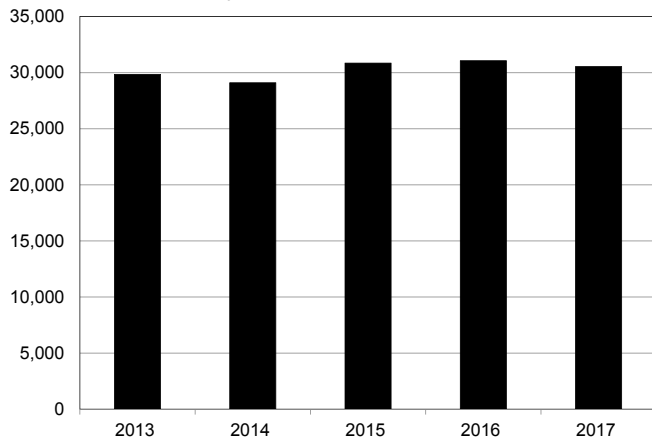
<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	35,525

## Ridership Trends

<b>2013</b>	29,849
<b>2014</b>	29,103
<b>2015</b>	30,859
<b>2016</b>	31,066
<b>2017</b>	30,542

## 2017 Highlights

System Ridership Trend



# Union County Transit



## Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

## Productivity

Total Passenger Boardings	30,542
Total Vehicle Miles	323,216
Revenue Vehicle Miles	280,223
Revenue Vehicle Hours	17,400

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.49
Operating Expense per Passenger Trip	\$15.73
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.77

## Financial Performance

Operating Subsidy	\$416,539
Operating Subsidy Ratio	87%
Locally Derived Income	\$185,753
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	13%

## Operating Expense Summary

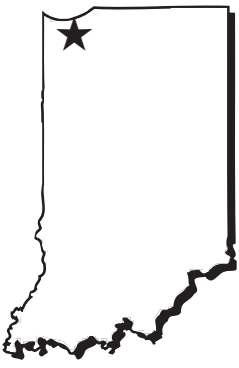
Operator Salaries/Wages	\$200,961
Other Salaries/Wages	\$22,192
Fringe	\$37,479
Services	\$31,828
Materials and Supplies	\$87,874
Utilities	\$1,000
Casualty/Liability	\$27,008
Purchased Transportation	\$0
Other	\$72,000
<b>Total Expenses</b>	<b>\$480,342</b>
Fixed Route Expenses	\$0
Demand Response Services	\$480,342

## Revenue Summary

Fare Revenue	\$63,803
Contract/Other	\$0
Local Assistance	\$121,950
State Assistance	\$99,132
Federal Assistance	\$195,457
<b>Total Revenue</b>	<b>\$480,342</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	12	2	Lift
4	2009	CU	Ford	8	2	Lift
1	2010	MV	Dodge	5	1	Ramp
1	2013	CU	Ford	12	2	Lift
1	2014	MV	Dodge	5	1	Ramp
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	14	2	Lift
1	2017	CU	Ford	13	2	Ramp
<b>13</b>						



# Valparaiso

166 Lincolnway  
 Valparaiso, IN 46383  
 (219) 462-1161

**Contact:** Tyler Kent, Planning & Transit Director

**Email:** Tkent@valpo.us

**Website:** [www.ci.valparaiso.in.us/488/Valparaiso-Transportation](http://www.ci.valparaiso.in.us/488/Valparaiso-Transportation)

## General Information

**Type of Service** Fixed Route and Deviated Fixed Route  
**Service Area** City of Valparaiso, Chicago Loop  
**Service Population** 31,733

## Service Hours

**Weekday** 5:50 AM - 11:23 PM  
**Saturday** 6:18 AM - 12:03 AM  
**Sunday** 9:00 AM - 11:13 PM

## Fare Structure

**Base** \$1.00  
**Youth** \$0.50  
**Elderly/Disabled** \$0.50  
**Transfer**  
**Other/Special**

Monthly Deviated Fixed Route \$30; Fixed Route \$23  
 Senior and Student Monthly Pass \$15

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	10	16
<b>Maintenance</b>	5	0
<b>Administration</b>	2	0
	<u>17</u>	<u>16</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	11
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	62,198

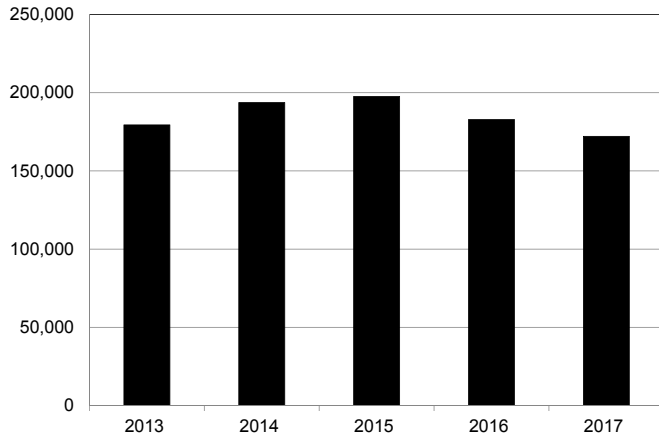
## Ridership Trends

<b>2013</b>	179,378
<b>2014</b>	193,683
<b>2015</b>	197,583
<b>2016</b>	182,797
<b>2017</b>	172,102

## 2017 Highlights

- Additional parking was needed to meet the demand for the ChicaGo Dash

System Ridership Trend





# City of Valparaiso Transit System

## Legislative District

Indiana Senate	4, 5
Indiana House	3, 4 10
U.S. Congressional	1

## Productivity

Total Passenger Boardings	172,102
Total Vehicle Miles	336,435
Revenue Vehicle Miles	310,042
Revenue Vehicle Hours	17,311

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.48
Operating Expense per Passenger Trip	\$10.71
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	5.42

## Financial Performance

Operating Subsidy	\$1,218,050
Operating Subsidy Ratio	66%
Locally Derived Income	\$1,035,335
Locally Derived Income Per Operating Expense	\$0.56
Fare Recovery Ratio	32%

## Operating Expense Summary

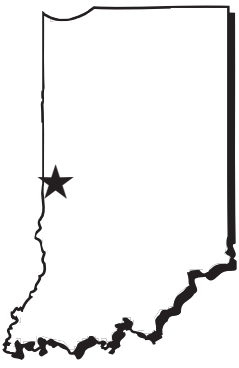
Operator Salaries/Wages	\$0
Other Salaries/Wages	\$22,789
Fringe	\$1,725
Services	\$35,226
Materials and Supplies	\$158,064
Utilities	\$10,194
Casualty/Liability	\$26,766
Purchased Transportation	\$1,204,399
Other	\$383,257
<b>Total Expenses</b>	<b>\$1,842,420</b>
Fixed Route Expenses	\$1,842,420
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$581,986
Contract/Other	\$42,384
Local Assistance	\$410,965
State Assistance	\$254,032
Federal Assistance	\$553,053
<b>Total Revenue</b>	<b>\$1,842,420</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2010	MCI	Yes	53	Diesel
1	2011	MCI	Yes	53	Diesel
1	2011	Dodge	Yes	4+1wc	Gas
5	2016	Ford	Yes	16+2wc	Gas
<b>11</b>					



# Vigo County

1718 Wabash Avenue  
 Terre Haute, IN 47807  
 (812) 232-2675

**Contact:** Dale Nightgale & Gloria Wetnight, Transportation Team  
**Email:** [dnightingale@westcentralin.com](mailto:dnightingale@westcentralin.com)  
**Website:** [www.westcentralin.com](http://www.westcentralin.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Vigo County  
**Service Population** 107,848

## Service Hours

**Weekday** 8:00 AM - 4:30 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$2.00  
**Elderly/Disabled** \$2.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	5	0
<b>Maintenance</b>	0	0
<b>Administration</b>	1	0
	<u>6</u>	<u>0</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	9
<b>Peak Hour Fleet</b>	5
<b>Base Fleet</b>	5
<b>Fuel Consumption (gal)</b>	18,742

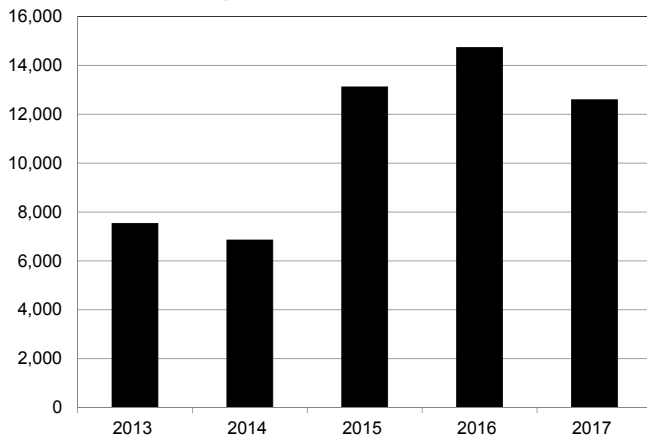
## Ridership Trends

<b>2013</b>	7,535
<b>2014</b>	6,856
<b>2015</b>	13,118
<b>2016</b>	14,729
<b>2017</b>	12,591

## 2017 Highlights

- Hired a new transit operator

System Ridership Trend







# West Central Indiana Economic Development District Public Transit

## Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

## Productivity

Total Passenger Boardings	12,591
Total Vehicle Miles	125,275
Revenue Vehicle Miles	109,694
Revenue Vehicle Hours	9,117

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.51
Operating Expense per Passenger Trip	\$24.96
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.12

## Financial Performance

Operating Subsidy	\$292,504
Operating Subsidy Ratio	93%
Locally Derived Income	\$135,421
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	7%

## Operating Expense Summary

Operator Salaries/Wages	\$122,334
Other Salaries/Wages	\$0
Fringe	\$85,824
Services	\$11,631
Materials and Supplies	\$53,492
Utilities	\$0
Casualty/Liability	\$12,145
Purchased Transportation	\$0
Other	\$28,857
<b>Total Expenses</b>	<b>\$314,283</b>
Fixed Route Expenses	\$0
Demand Response Services	\$314,283

## Revenue Summary

Fare Revenue	\$21,779
Contract/Other	\$0
Local Assistance	\$113,642
State Assistance	\$32,610
Federal Assistance	\$146,252
<b>Total Revenue</b>	<b>\$314,283</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	BS	Ford	8	2	Lift
1	2010	BS	Ford	13	0	N/A
1	2011	BS	Ford	8	2	Lift
4	2013	BS	Ford	8	2	Lift
1	2015	BS	Ford	8	2	Lift
1	2016	BS	Ford	8	2	Lift
<b>9</b>						



# Wabash County

239 Bond St.

Wabash, IN 46992

(260) 563-4475

Contact: Beverly Ferry, CEO

Email: [Beverlyf@livingwellinwabashcounty.org](mailto:Beverlyf@livingwellinwabashcounty.org)

Website: [www.livingwellinwabashcounty.org](http://www.livingwellinwabashcounty.org)

## General Information

**Type of Service** Demand Response  
**Service Area** Wabash County  
**Service Population** 32,888

## Service Hours

**Weekday** 6:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$4 Outside City Limits  
 \$35/H \$10 Wait Time Out of County

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	11
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>2</u>	<u>13</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	6
<b>Base Fleet</b>	4
<b>Fuel Consumption (gal)</b>	23,737

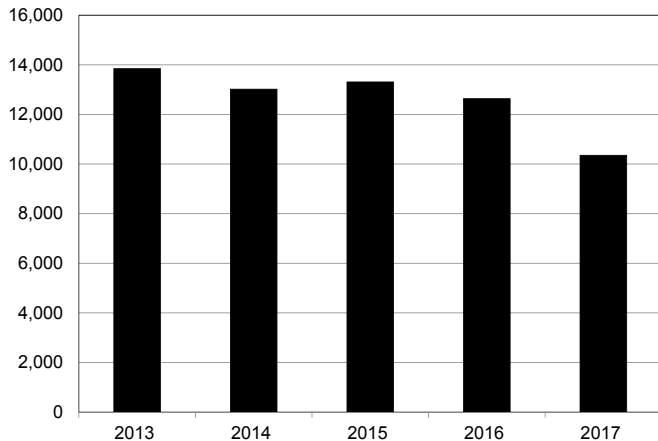
## Ridership Trends

<b>2013</b>	40,420
<b>2014</b>	34,877
<b>2015</b>	29,932
<b>2016</b>	31,057
<b>2017</b>	28,305

## 2017 Highlights

- Our system continues to work toward a deviated fixed route

System Ridership Trend



# Wabash County Transit



## Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

## Operating Expense Summary

Operator Salaries/Wages	\$186,149
Other Salaries/Wages	\$0
Fringe	\$35,142
Services	\$33,492
Materials and Supplies	\$53,130
Utilities	\$5,457
Casualty/Liability	\$22,864
Purchased Transportation	\$0
Other	\$206,564
<b>Total Expenses</b>	<b>\$542,798</b>
Fixed Route Expenses	\$0
Demand Response Services	\$542,798

## Productivity

Total Passenger Boardings	28,305
Total Vehicle Miles	206,319
Revenue Vehicle Miles	204,561
Revenue Vehicle Hours	13,719

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.63
Operating Expense per Passenger Trip	\$19.18
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.86

## Revenue Summary

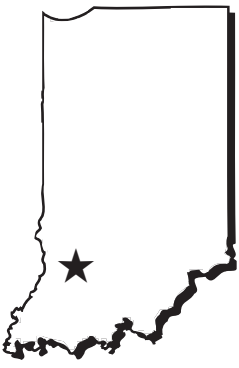
Fare Revenue	\$28,305
Contract/Other	\$0
Local Assistance	\$153,384
State Assistance	\$111,493
Federal Assistance	\$249,616
<b>Total Revenue</b>	<b>\$542,798</b>

## Financial Performance

Operating Subsidy	\$514,493
Operating Subsidy Ratio	95%
Locally Derived Income	\$181,689
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	5%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2008	CU	Ford	9	1	Lift
1	2010	MV	Dodge	5	1	Ramp
1	2010	MV	Ford	5	1	Ramp
1	2010	CU	Ford	9	1	Lift
2	2010	CU	Ford	14	1	Lift
1	2011	MV	Dodge	6	1	Ramp
2	2013	MV	Dodge	4	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
2	2015	CU	Ford	12	1	Lift
<b>13</b>						



# City of Washington

2200 Memorial Avenue  
 Washington, IN 47501  
 (812) 254-4564

**Contact:** Bryan Sergesketter, Street Commissioner/Transit Mgr.  
**Email:** streetcomm@washingtonin.us  
**Website:** www.washingtonin.us

## General Information

**Type of Service** Deviated Fixed Route  
**Service Area** City of Washington  
**Service Population** 11,509

## Service Hours

**Weekday** 7:00 AM - 5:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$0.75  
**Youth** \$0.50  
**Elderly/Disabled** \$0.25  
**Transfer**  
**Other/Special**  
 Elderly Reduced Fare with Coupon

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	1
<b>Maintenance</b>	0	0
<b>Administration</b>	0	0
	<u>1</u>	<u>1</u>

## Operation Characteristics

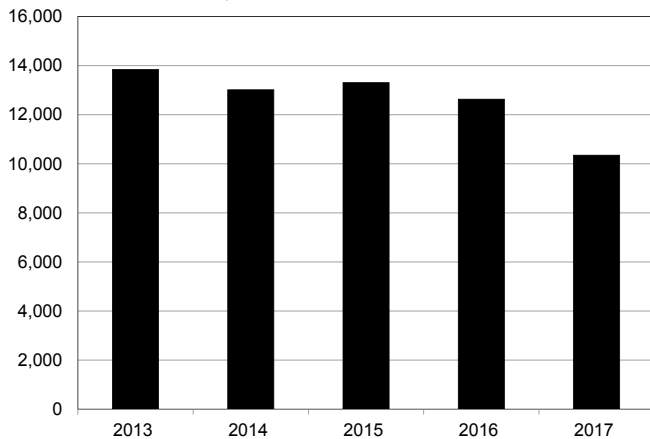
<b>Revenue Vehicles</b>	3
<b>Peak Hour Fleet</b>	1
<b>Base Fleet</b>	1
<b>Fuel Consumption (gal)</b>	4,434

## Ridership Trends

<b>2013</b>	13,845
<b>2014</b>	13,017
<b>2015</b>	13,308
<b>2016</b>	12,634
<b>2017</b>	10,353

## 2017 Highlights

System Ridership Trend





# Washington Transit System (WTS)

## Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

## Productivity

Total Passenger Boardings	10,353
Total Vehicle Miles	28,706
Revenue Vehicle Miles	28,706
Revenue Vehicle Hours	2,470

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.67
Operating Expense per Passenger Trip	\$10.19
Passenger Trips per Total Vehicle Mile	0.36
Passenger Trips per Capita	0.90

## Financial Performance

Operating Subsidy	\$97,294
Operating Subsidy Ratio	92%
Locally Derived Income	\$29,987
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	5%

## Operating Expense Summary

Operator Salaries/Wages	\$45,234
Other Salaries/Wages	\$0
Fringe	\$19,278
Services	\$19,373
Materials and Supplies	\$11,245
Utilities	\$3,290
Casualty/Liability	\$7,057
Purchased Transportation	\$0
Other	\$0
<b>Total Expenses</b>	<b>\$105,477</b>
Fixed Route Expenses	\$105,477
Demand Response Services	\$0

## Revenue Summary

Fare Revenue	\$5,490
Contract/Other	\$2,693
Local Assistance	\$21,804
State Assistance	\$26,844
Federal Assistance	\$48,646
<b>Total Revenue</b>	<b>\$105,477</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	16	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
<b>3</b>						



# Waveland

660 N. 36th Street  
Lafayette, IN 47905  
(765) 447-7683

**Contact:** Stan Minnick, Transportation Program Coordinator  
**Email:** sminnick@areaivagency.org  
**Website:** www.areaivagency.org

## General Information

**Type of Service** Demand Response  
**Service Area** Towns of Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, and Waveland  
**Service Population** 7,590

## Service Hours

**Weekday** 24 Hrs  
**Saturday** 24 Hrs  
**Sunday** 24 Hrs

## Fare Structure

**Base**  
**Youth**  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
Passenger Donations

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	0	0
<b>Maintenance</b>	0	0
<b>Administration</b>	0	1
	<u>0</u>	<u>1</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	7
<b>Fuel Consumption (gal)</b>	2,139

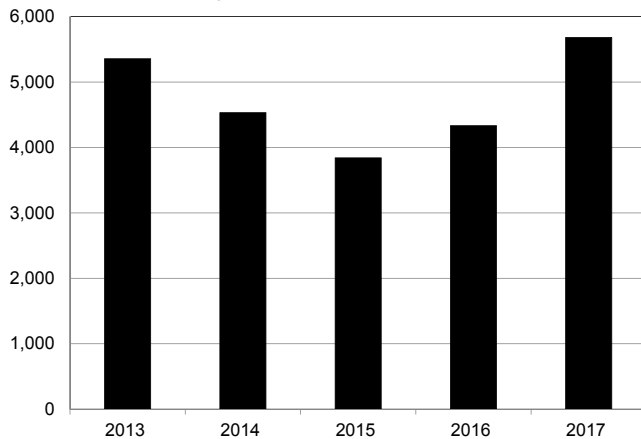
## Ridership Trends

<b>2013</b>	5,356
<b>2014</b>	4,532
<b>2015</b>	3,841
<b>2016</b>	4,333
<b>2017</b>	5,681

## 2017 Highlights

- Experienced a 31% increase in trips provided continuing from marketing effort
- Town of Rossville provided a new bus garage as part of their new police facility

System Ridership Trend





# Waveland Volunteer Public Transit c/o Area IV Agency

## Legislative District

Indiana Senate 6, 7, 22, 23  
 Indiana House 15, 24, 28, 38, 41, 42  
 U.S. Congressional 4

## Operating Expense Summary

Operator Salaries/Wages	\$39,367
Other Salaries/Wages	\$37,289
Fringe	\$13,723
Services	\$4,106
Materials and Supplies	\$4,586
Utilities	\$871
Casualty/Liability	\$4,523
Purchased Transportation	\$0
Other	\$4,810
<b>Total Expenses</b>	<b>\$109,275</b>
Fixed Route Expenses	\$0
Demand Response Services	\$109,275

## Productivity

Total Passenger Boardings	5,681
Total Vehicle Miles	22,512
Revenue Vehicle Miles	22,333
Revenue Vehicle Hours	1,731

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.85
Operating Expense per Passenger Trip	\$19.24
Passenger Trips per Total Vehicle Mile	0.25
Passenger Trips per Capita	0.75

## Revenue Summary

Fare Revenue	\$4,222
Contract/Other	\$139
Local Assistance	\$45,126
State Assistance	\$7,332
Federal Assistance	\$52,456
<b>Total Revenue</b>	<b>\$109,275</b>

## Financial Performance

Operating Subsidy	\$104,914
Operating Subsidy Ratio	96%
Locally Derived Income	\$49,487
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	4%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	1994	VN	Dodge	13	0	N/A
1	1995	VN	Dodge	12	1	Lift
1	2003	VN	Dodge	12	1	Lift
1	2006	VN	Ford	12	2	Lift
1	2009	CU	Ford	12	2	Lift
2	2010	CU	Ford	12	2	Lift
1	2016	MV	Dodge	6	0	N/A
<b>8</b>						



# Wells County

225 W. Water Street

Bluffton, IN 46714

(260) 824-1070

**Contact:** Betsy Collier, Transportation Program Manager

**Email:** wowtpm@coolsky.com

**Website:** www.councilonaginginc.com

## General Information

**Type of Service** Demand Response  
**Service Area** Wells County  
**Service Population** 27,636

## Service Hours

**Weekday** 6:00 AM - 7:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$2.00  
**Youth** \$1.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**  
 \$5 Outside City/Inside County  
 1-30 Miles Outside County \$20; 31-50 Miles Outside County \$50

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	6	5
<b>Maintenance</b>	0	0
<b>Administration</b>	5	1
	<u>11</u>	<u>6</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	13
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	6
<b>Fuel Consumption (gal)</b>	15,924

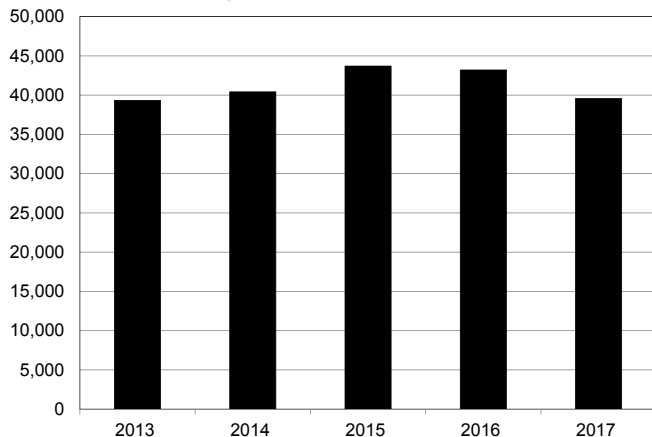
## Ridership Trends

<b>2013</b>	39,325
<b>2014</b>	40,415
<b>2015</b>	43,705
<b>2016</b>	43,199
<b>2017</b>	39,559

## 2017 Highlights

- Wells on Wheels received the Citizens Against Drug Abuse Professional Leader award
- Achieved a perfect score on Area on Aging annual Transportation audit
- Agency remains active in Local Emergency Planning Committee (LEPC) and CADA.
- WOW vehicles traveled approximately eight times the circumference of the Earth
- WOW served 1,038 different Wells County residents in 2017

System Ridership Trend





# Wells on Wheels, WOW!



## Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

## Productivity

Total Passenger Boardings	39,559
Total Vehicle Miles	197,968
Revenue Vehicle Miles	188,903
Revenue Vehicle Hours	13,327

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.80
Operating Expense per Passenger Trip	\$14.00
Passenger Trips per Total Vehicle Mile	0.20
Passenger Trips per Capita	1.43

## Financial Performance

Operating Subsidy	\$532,964
Operating Subsidy Ratio	96%
Locally Derived Income	\$171,673
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	4%

## Operating Expense Summary

Operator Salaries/Wages	\$373,161
Other Salaries/Wages	\$0
Fringe	\$39,786
Services	\$39,988
Materials and Supplies	\$46,147
Utilities	\$17,944
Casualty/Liability	\$35,000
Purchased Transportation	\$0
Other	\$1,909
<b>Total Expenses</b>	<b>\$553,935</b>
Fixed Route Expenses	\$0
Demand Response Services	\$553,935

## Revenue Summary

Fare Revenue	\$20,971
Contract/Other	\$0
Local Assistance	\$150,702
State Assistance	\$117,684
Federal Assistance	\$264,578
<b>Total Revenue</b>	<b>\$553,935</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	3	Lift
5	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	4	2	Ramp
2	2015	MV	Dodge	6	2	Ramp
2	2016	MV	Dodge	6	2	Ramp
2	2017	MV	Dodge	5	1	Ramp
<b>13</b>						



# White County

116 East Marion Stret  
 Monticello, IN 47960  
 (574) 583-9119

**Contact:** Gale Spry, Executive Director

**Email:** [gspry@wcoa.comcastbiz.net](mailto:gspry@wcoa.comcastbiz.net)

**Website:** [www.whitecountyseniorservices-publictransit.com](http://www.whitecountyseniorservices-publictransit.com)

## General Information

**Type of Service** Demand Response  
**Service Area** White County  
**Service Population** 24,643

## Service Hours

**Weekday** 8:00 AM - 4:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$1.00  
**Youth** \$1.00  
**Elderly/Disabled** \$1.00  
**Transfer**  
**Other/Special**

## Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
<b>Operations</b>	1	8
<b>Maintenance</b>	0	1
<b>Administration</b>	2	1
	<u>3</u>	<u>10</u>

## Operation Characteristics

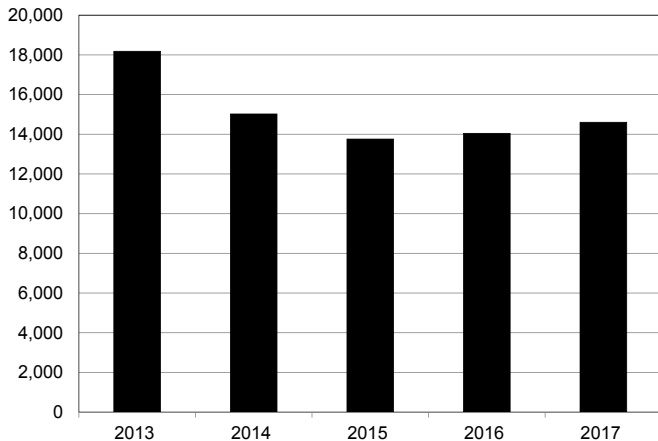
<b>Revenue Vehicles</b>	8
<b>Peak Hour Fleet</b>	8
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	7,143

## Ridership Trends

<b>2013</b>	18,180
<b>2014</b>	15,020
<b>2015</b>	13,759
<b>2016</b>	14,046
<b>2017</b>	14,602

## 2017 Highlights

System Ridership Trend



# White County Public Transit



## Legislative District

Indiana Senate	7
Indiana House	15, 16, 24
U.S. Congressional	4

## Productivity

Total Passenger Boardings	14,602
Total Vehicle Miles	103,650
Revenue Vehicle Miles	97,505
Revenue Vehicle Hours	7,728

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.70
Operating Expense per Passenger Trip	\$19.19
Passenger Trips per Total Vehicle Mile	0.14
Passenger Trips per Capita	0.59

## Financial Performance

Operating Subsidy	\$256,456
Operating Subsidy Ratio	92%
Locally Derived Income	\$107,239
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	8%

## Operating Expense Summary

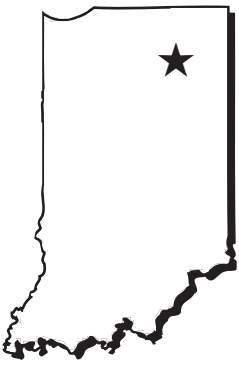
Operator Salaries/Wages	\$53,138
Other Salaries/Wages	\$92,860
Fringe	\$22,000
Services	\$13,800
Materials and Supplies	\$18,799
Utilities	\$11,486
Casualty/Liability	\$11,829
Purchased Transportation	\$0
Other	\$56,268
<b>Total Expenses</b>	<b>\$280,180</b>
Fixed Route Expenses	\$0
Demand Response Services	\$280,180

## Revenue Summary

Fare Revenue	\$23,724
Contract/Other	\$0
Local Assistance	\$83,515
State Assistance	\$48,643
Federal Assistance	\$124,298
<b>Total Revenue</b>	<b>\$280,180</b>

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Chevy	3	1	Ramp
1	2008	MV	Chevy	6	0	N/A
2	2010	CU	Ford	12	2	Lift
1	2010	CU	Ford	6	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2017	AO	Chevy	4	0	N/A
<b>8</b>						



# Whitley County

710 Opportunity Drive  
Columbia City, IN 46725  
(260) 248-8944

**Contact:** Debra Darr, Executive Director

**Email:** [debra@wccoa.biz](mailto:debra@wccoa.biz)

**Website:** [www.whitleycountycouncilonaging.com](http://www.whitleycountycouncilonaging.com)

## General Information

**Type of Service** Demand Response  
**Service Area** Whitley County  
**Service Population** 33,403

## Service Hours

**Weekday** 7:00 AM - 6:00 PM  
**Saturday**  
**Sunday**

## Fare Structure

**Base** \$3.00  
**Youth** \$2.00  
**Elderly/Disabled**  
**Transfer**  
**Other/Special**

Punch Card \$25 in rides for \$20

## Personnel

	Full-Time	Part-Time
<b>Operations</b>	0	11
<b>Maintenance</b>	0	0
<b>Administration</b>	2	2
	<u>2</u>	<u>13</u>

## Operation Characteristics

<b>Revenue Vehicles</b>	15
<b>Peak Hour Fleet</b>	10
<b>Base Fleet</b>	8
<b>Fuel Consumption (gal)</b>	28,770

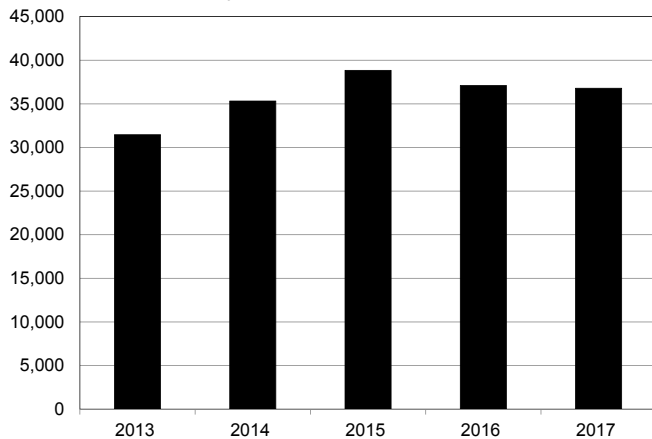
## Ridership Trends

<b>2013</b>	31,458
<b>2014</b>	35,324
<b>2015</b>	38,844
<b>2016</b>	37,103
<b>2017</b>	36,793

## 2017 Highlights

- Transporting 75 school children as of December 2017
- Three drivers received Master Drivers awards in 2017
- Implemented a safety incentive that went to nine of our drivers
- Record number of scheduled trips for a day at 240, and conducted 220 of those trips, December 7, 2017

System Ridership Trend



# Whitley County Transit



## Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

## Operating Expense Summary

Operator Salaries/Wages	\$137,068
Other Salaries/Wages	\$87,643
Fringe	\$24,143
Services	\$49,191
Materials and Supplies	\$64,594
Utilities	\$2,488
Casualty/Liability	\$16,139
Purchased Transportation	\$0
Other	\$129,913
<b>Total Expenses</b>	<b>\$511,179</b>
Fixed Route Expenses	\$0
Demand Response Services	\$511,179

## Productivity

Total Passenger Boardings	36,793
Total Vehicle Miles	247,136
Revenue Vehicle Miles	222,298
Revenue Vehicle Hours	14,085

## Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.07
Operating Expense per Passenger Trip	\$13.89
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	1.10

## Revenue Summary

Fare Revenue	\$87,684
Contract/Other	\$0
Local Assistance	\$149,508
State Assistance	\$78,779
Federal Assistance	\$195,208
<b>Total Revenue</b>	<b>\$511,179</b>

## Financial Performance

Operating Subsidy	\$423,495
Operating Subsidy Ratio	83%
Locally Derived Income	\$237,192
Locally Derived Income Per Operating Expense	\$0.46
Fare Recovery Ratio	17%

## Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Chevy	4	2	Ramp
1	2008	MV	Chevy	6	1	Ramp
1	2008	CU	Ford	8	2	Lift
1	2009	CU	Ford	8	2	Lift
2	2010	CU	Ford	8	2	Lift
1	2011	MV	Dodge	4	1	Ramp
1	2013	CU	Ford	8	2	Lift
1	2013	CU	Ford	10	2	Lift
1	2014	MV	Dodge	4	1	Ramp
1	2014	CU	Ford	14	0	N/A
2	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2017	CU	Ford	13	2	Ramp
<b>15</b>						



# Section Four

## Elderly/Disabled (Section 5310) Transportation Providers

### Calendar Year 2017







# ENHANCED MOBILITY OF SENIORS & INDIVIDUALS WITH DISABILITIES (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for seniors and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related accessibility equipment to private non-profit organizations and eligible public bodies.

Indiana annually distributes about \$1.6 million to rural areas and \$1.4 million for small urban areas on an 80 percent federal and 20 percent local matching basis.

The INDOT Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate: coordinated service delivery; need for equipment; effective vehicle use and operation;

and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 30 to 40 applicants per year at amounts ranging from \$36,000 to \$100,000.

Applications are available to interested agencies each November. Application are due the following March. INDOT announces grant awards by late May. Vehicle delivery takes place 12 to 18 months after grant award.

Further information is available at <http://www.in.gov/indot/2817.htm>, or by contacting Brian Jones, Section 5310 Program Manager, (317) 232-1493 or [BJONES@INDOT.IN.GOV](mailto:BJONES@INDOT.IN.GOV).

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	<b>PHONE NUMBER</b>
<b>ADAMS</b>	
Adams County Council on Aging .....	(260) 724-5316
Bi-County Services.....	(260) 824-1253
<b>BARTHOLOMEW</b>	
Developmental Services.....	(812) 376-9404
Mill Race Center, Inc. ....	(812) 376-9241
Just Friends, Inc. ....	(812) 376-6415
<b>BENTON</b>	
Area IV Agency on Aging .....	(765) 447-7683
CDC Resources.....	(574) 583-8227
<b>BLACKFORD</b>	
Lifestream Services.....	(765) 759-1121
<b>BOONE</b>	
Boone County Senior Services.....	(765) 482-5220
<b>BROWN</b>	
Developmental Services.....	(812) 376-9404
Brown County Community YMCA Inc. ....	(812) 988-9622
<b>CARROLL</b>	
CDC Resources.....	(574) 583-8227
Carroll County Council on Aging.....	(765) 564-2772

**PHONE NUMBER**

**CASS**

Cass County Council on Aging ..... (574) 722-2424  
Peak Community Services ..... (574) 753-4104

**CLARK**

LifeSpring Inc. .... (812) 260-1362

**CLAY**

Child-Adult Resource Services ..... (765) 569-2076  
Clay County Council on Aging ..... (812) 448-2644  
West Central Indiana Economic Development District..... (812) 238-1561

**CRAWFORD**

Blue River Services, Inc. .... (812) 738-2408  
Older Americans Services Corporation ..... (812) 865-3352

**DAVISS**

Four Rivers Resource Services ..... (812) 254-4471  
Senior and Family Services ..... (812) 254-1881

**DEARBORN**

New Horizons Rehabilitation Services ..... (812) 934-4528  
LifeTime Resources ..... (812) 432-5215

**DECATUR**

Developmental Services..... (812) 376-9404

**DEKALB**

DeKalb County Council on Aging ..... (260) 925-3311  
Northeastern Center..... (260) 347-4400  
RISE, Inc..... (260) 665-9408

**DELAWARE**

Hillcroft Services ..... (765) 284-4166  
Lifestream Services..... (765) 759-1121

**DUBOIS**

Southern Indiana Resource Solutions ..... (812) 897-4840

**ELKHART**

Mennonite Disabilities Committee ..... (574) 533-9720  
Council on Aging of Elkhart County ..... (574) 295-1820  
ADEC, Inc. .... (574) 295-3167  
City of Nappanee..... (574) 773-2112

**FAYETTE**

Fayette Community Council on Aging and Aged, Inc ..... (765) 827-1511

**FLOYD**

LifeSpring Inc. .... (812) 260-1362

**FOUNTAIN**

Community Action Program of Western Indiana..... (765) 762-0420  
Child-Adult Resource Services ..... (765) 569-2076

**FRANKLIN**

New Horizons Rehabilitation Services ..... (812) 934-4528

**PHONE NUMBER**

**FULTON**

Fulton County Council on Aging ..... (574) 223-6953

**GIBSON**

Gibson County Area Rehabilitation Centers..... (812) 386-6312

Gibson County Council on The Aging ..... (812) 385-2897

**GRANT**

Lifestream Services..... (765) 759-1121

**GREENE**

Four Rivers Resource Services ..... (812) 254-4471

Senior and Family Services ..... (812) 254-1881

**HAMILTON**

PrimeLife Enrichment, Inc. .... (317) 815-7000

Janus Developmental Services..... (317) 773-8781

**HANCOCK**

Hancock County Senior Services..... (317) 462-3758

**HARRISON**

Blue River Services, Inc. .... (812) 738-2408

LifeSpring Inc. .... (812) 260-1362

**HENDRICKS**

Hendricks County Senior Services..... (317) 745-4303

Sycamore Services..... (317) 745-4715

**HENRY**

Lifestream Services..... (765) 759-1121

**HUNTINGTON**

Huntington County Council on Aging..... (260) 356-3006

Pathfinder Services ..... (260) 356-0500

**JACKSON**

Developmental Services..... (812) 376-9404

City of Seymour..... (812) 522-6420

**JASPER**

CDC Resources..... (574) 583-8227

**JAY**

Jay-Randolph Developmental Services..... (260) 726-7931

Lifestream Services..... (765) 759-1121

**JEFFERSON**

Developmental Services..... (812) 376-9404

LifeTime Resources ..... (812) 432-5215

LifeSpring Inc. .... (812) 260-1362

**JENNINGS**

Developmental Services..... (812) 376-9404

**JOHNSON**

Johnson County Senior Services ..... (317) 738-4544

Gateway Services Inc. .... (317) 738-5500

**PHONE NUMBER**

**KNOX**

YMCA of Vincennes ..... (812) 882-2285  
Senior and Family Services ..... (812) 254-1881

**KOSCIUSKO**

Kosciusko County Council on the Aging and Aged, Inc. .... (574) 267-4648

**LAGRANGE**

LaGrange County Council on Aging..... (260) 463-4161  
Northeastern Center..... (260) 347-4400  
RISE, Inc..... (260) 665-9408  
ARC Opportunities ..... (260) 463-2653

**LAPORTE**

LaPorte County Comprehensive Mental Health Council..... (219) 872-8666  
Paladin, Inc..... (219) 874-4288

**LAWRENCE**

Older Americans Services Corporation ..... (812) 865-3352

**MADISON**

Lifestream Services..... (765) 759-1121

**MARTIN**

Four Rivers Resource Services ..... (812) 254-4471  
Senior and Family Services ..... (812) 254-1881

**MARSHALL**

Marshall County Council on Aging..... (574) 936-9904  
Marshal Starke Developmental Services..... (574) 936-9400

**MIAMI**

Miami County YMCA..... (765) 472-1979

**MONTGOMERY**

City of Crawfordsville ..... (765) 364-5175

**MORGAN**

Coordinated Aging Services of Morgan County ..... (765) 342-3007  
Sycamore Services..... (317) 745-4715

**NEWTON**

CDC Resources..... (574) 583-8227

**NOBLE**

Northeastern Center..... (260) 347-4400  
RISE, Inc..... (260) 665-9408  
The Arc of Noble County Foundations ..... (260) 636-2155  
Noble County Council on Aging ..... (260) 347-4226

**OHIO**

New Horizons Rehabilitation Services ..... (812) 934-4528  
LifeTime Resources ..... (812) 432-5215

**ORANGE**

Older Americans Services Corporation ..... (812) 865-3352  
Blue River Services, Inc..... (812) 738-2408  
Orange County Rehabilitation and Developmental Services ..... (812) 723-4486

**PHONE NUMBER**

**OWEN**

Child-Adult Resource Services..... (765) 569-2076

**PARKE**

Child-Adult Resource Services..... (765) 569-2076

West Central Indiana Economic Development District..... (812) 238-1561

**PERRY**

Perry County Council on Aging..... (812) 547-8115

Southern Indiana Resource Solutions ..... (812) 897-4840

**PIKE**

Pike County Area Rehabilitation Center..... (812) 354-6560

Senior and Family Services ..... (812) 254-1881

**POSEY**

Posey County Council on Aging..... (812) 838-4656

Easter Seals Rehabilitation Posey County ..... (812) 838-0636

**PULASKI**

Peak Community Services ..... (574) 753-4104

**PUTNAM**

Child-Adult Resource Services..... (765) 569-2076

West Central Indiana Economic Development District..... (812) 238-1561

**RANDOLPH**

Jay-Randolph Developmental Services..... (260) 726-7931

Lifestream Services..... (765) 759-1121

**RIPLEY**

New Horizons Rehabilitation Services ..... (812) 934-4528

LifeTime Resources ..... (812) 432-5215

**RUSH**

Rush County Senior Services..... (765) 932-2935

**SCOTT**

Blue River Services, Inc. .... (812) 738-2408

LifeSpring Inc. .... (812) 260-1362

**SHELBY**

Shelby Senior Services ..... (317) 398-0127

**SPENCER**

Spencer County Council on Aging ..... (812) 649-9828

Southern Indiana Resource Solutions ..... (812) 897-4840

**STARKE**

Marshall Starke Developmental Services..... (574) 936-9400

**STEBEN**

Northeastern Center..... (260) 347-4400

RISE, Inc..... (260) 665-9408

Steuben County Council on Aging ..... (260) 665-9856

**PHONE NUMBER**

**SULLIVAN**

Four Rivers Resource Services ..... (812) 254-4471  
West Central Indiana Economic Development District..... (812) 238-1561

**SWITZERLAND**

Developmental Services..... (812) 376-9404  
LifeTime Resources ..... (812) 432-5215

**TIPPECANOE**

Wabash Center ..... (765) 423-5531 ext 353

**TIPTON**

Janus Developmental Services..... (317) 773-8781

**VERMILLION**

Child-Adult Resource Services..... (765) 569-2076  
West Central Indiana Economic Development District..... (812) 238-1561

**VIGO**

West Central Indiana Economic Development District..... (812) 238-1561  
Child-Adult Resource Services..... (765) 569-2076

**WABASH**

ARC of Wabash County..... (260) 563-8411  
Living Well in Wabash County COA ..... (260) 563-4475

**WARREN**

Child-Adult Resource Services..... (765) 569-2076  
Community Action Program of Western Indiana..... (765) 762-0420

**WARRICK**

Southern Indiana Resource Solutions ..... (812) 897-4840

**WASHINGTON**

Blue River Services, Inc..... (812) 738-2408  
Older Americans Services Corporation ..... (812) 865-3352  
LifeSpring Inc. .... (812) 260-1362

**WAYNE**

Adult Day Care of Richmond ..... (765) 966-0852

**WELLS**

Wells County Council on Aging ..... (260) 824-1070  
Bi-County Services..... (260) 824-1253

**WHITE**

CDC Resources..... (574) 583-8227

**WHITLEY**

Whitley County Council on Aging ..... (260) 248-8944

# Section Five Transit Partners & Advocates

## Calendar Year 2017







# TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)  
1300 I Street NW, Suite 1200 East  
Washington, DC 20005  
(202) 496-4800  
Website: [www.apta.com](http://www.apta.com)

Community Transportation Association of America (CTAA)  
1341 G Street NW, Suite 250  
Washington, DC 20005  
(800) 891-0590  
Website: [www.ctaa.org](http://www.ctaa.org)

Federal Transit Administration Region 5  
200 W. Adams Street, Suite 320  
Chicago, IL 60606  
(312) 353-2789  
Website: [www.fta.dot.gov](http://www.fta.dot.gov)

Governor's Council for People with Disabilities  
Indiana Government Center South, Room E145  
402 W. Washington Street  
Indianapolis, IN 46204  
Phone: (317) 232-7770  
TT: (317) 232-7771  
Website: [www.in.gov/gpcpd/](http://www.in.gov/gpcpd/)

Health by Design  
615 N. Alabama Street, Suite 426  
Indianapolis, IN 46204  
(317) 622-4820  
Website: [www.healthbydesignonline.org](http://www.healthbydesignonline.org)

Historic Hoosier Hills RC&D  
1981 S. Industrial Park Road, Ste. 1  
PO Box 407  
Versailles, IN 47042  
(812) 689-4107  
Website: <http://www.hhhills.org/default.html>

Indiana Transportation Association  
111 Monument Circle, Suite 2700  
Indianapolis, IN 46204  
(317) 684-5499  
Website: [www.indianatransportationassociation.com](http://www.indianatransportationassociation.com)

Indiana Council on Specialized Transportation (INCOST)  
811 Lindsey Street  
Columbus, IN 47201  
(800) 709-9981  
Website: <http://www.indianartap.com/INCOST>

Indiana Rural Transit Assistance Program (RTAP)  
811 Lindsey Street  
Columbus, IN 47201  
(812) 314-2946  
Website: [www.indianartap.com/](http://www.indianartap.com/)

Indiana Department of Transportation (INDOT)  
Office of Transit  
100 N. Senate Ave., Room IGCN 955  
Indianapolis, IN 46204  
(317) 232-5292  
Website: [www.in.gov/indot/](http://www.in.gov/indot/)

Indiana Family and Social Services Administration (FSSA)  
402 W. Washington Street  
P.O. Box 7083  
Indianapolis, IN 46207-7083  
(317) 233-4454  
Website: [www.in.gov/fssa/](http://www.in.gov/fssa/)

Indiana Citizens Alliance for Public Transit  
615 N. Alabama Street, Suite 426  
Indianapolis, IN 46204  
(317) 622-4820  
Website: [www.indianacat.org](http://www.indianacat.org)

# Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)

Madison County Council of Governments  
County Government Center  
739 Main Street  
Anderson, IN 46016  
(765) 641-9482  
Website: [www.mccog.net](http://www.mccog.net)

Bloomington (BMCMPPO)

City of Bloomington Area Planning Department  
401 N. Morton Street  
Bloomington, IN 47404  
(812) 349-3400  
Website: [www.bloomington.in.gov/planning](http://www.bloomington.in.gov/planning)

Cincinnati (OKI) Ohio-Kentucky-Indiana Regional  
Council of Governments

720 E. Pete Rose Way, Suite 420  
Cincinnati, OH 45202  
(513) 621-6300 or (513) 621-7060  
Website: [www.oki.org](http://www.oki.org)

Columbus (CAMPO)

Columbus Area Metropolitan Planning Organization  
123 Washington Street  
Columbus, IN 47201  
(812) 376-2502  
Website: <https://www.columbus.in.gov/planning/campo-boards-and-committees/>

Evansville (EMPO)

Evansville Metropolitan Planning Organization  
1 Northwest Martin Luther King Boulevard  
Civic Center Complex, Room 316  
Evansville, IN 47708  
(812) 436-7833  
Website: <http://www.evansvillempo.com/>

Fort Wayne (NIRCC)

Northeastern Indiana Regional Coordinating Council  
200 E. Berry Street, Suite 230  
Fort Wayne, IN 46802  
(260) 449-7309  
Website: [www.nircc.com](http://www.nircc.com)

Indianapolis (IMPO)

Indianapolis Metropolitan Planning Organization  
200 East Washington Street, Suite 2322  
Indianapolis, IN 46204  
(317) 327-5136  
Website: <http://www.indympo.org/>

Kokomo (KHCGCC)

Kokomo and Howard County Governmental  
Coordinating Council  
209 S. Union Street  
Kokomo, IN 46901  
(765) 456-2336  
Website: [www.kokomompo.com](http://www.kokomompo.com)

Lafayette (TCAPC)

Area Plan Commission of Tippecanoe County  
20 N. Third Street  
Lafayette, IN 47901-1209  
(765) 423-9242  
Website: [www.tippecanoe.in.gov/apc/](http://www.tippecanoe.in.gov/apc/)

Louisville (KIPDA) Kentuckiana Regional Planning and  
Development Agency

11520 Commonwealth Drive  
Louisville, KY 40299  
(502) 266-6084  
Website: [www.kipda.org](http://www.kipda.org)

Muncie (DMMPC) Delaware-Muncie Metropolitan Plan  
Commission

Delaware County Building, Room 206  
100 West Main Street  
Muncie, IN 47305-2827  
(765) 747-7740  
Website: <http://www.co.delaware.in.us/departments/?fDD=20-0>

Northwest (NIRPC) Northwestern Indiana Regional  
Planning Commission

6100 Southport Road  
Portage, IN 46368-6409  
(219) 763-6060  
Website: [www.nirpc.org](http://www.nirpc.org)

South Bend/Elkhart

(MACOG) Michiana Area Council of Governments 227  
W. Jefferson Blvd., Room 1120  
South Bend, IN 46601  
(574) 287-1829  
Website: [www.macog.com](http://www.macog.com)

Terre Haute (WCIEDD) West Central Indiana Economic  
Development District, Inc.  
1718 Wabash Avenue  
Terre Haute, IN 47807  
(812) 238-1561  
Website: [www.westcentralin.com/transport.htm](http://www.westcentralin.com/transport.htm)

## **Indiana Regional Planning Councils**

Indiana 15 Regional Planning Commission  
221 E. First Street  
Ferdinand, IN 47532  
(812) 367-8455  
Website: [www.ind15rpc.org/](http://www.ind15rpc.org/)

Kankakee-Iroquois Regional Planning Commission  
115 E. Fourth Street  
P.O. Box 127  
Monon, IN 47959-0127  
(219) 253-6658  
Website: [www.kirpc.net](http://www.kirpc.net)

Region 3A Economic Development District & Regional  
Planning Commission  
217 Fairview Blvd.  
Kendallville, IN 46755  
(260) 347-4714  
Website: [www.region3a.org](http://www.region3a.org)

River Hills Economic Development District  
300 Spring St., Suite 2A  
Jeffersonville, IN 47130  
(812) 288-4624  
Website: [www.riverhills.cc](http://www.riverhills.cc)

Southeastern Indiana Regional Planning Commission  
405 W. U.S. Hwy. 50, P.O. Box 765  
Versailles, IN 47042  
(812) 689-5505  
Website: [www.sirpc.org](http://www.sirpc.org)

Southern Indiana Development Commission  
405 JFK Avenue, Suite A  
P.O. Box 442  
Loogootee, IN 47553  
(812) 295-3707  
Website: [www.sidc.cc](http://www.sidc.cc)



# Section Six Glossary

## Calendar Year 2017





# GLOSSARY

*This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.*

**Accessibility** - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

**Active Vehicles** - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

**Alternative Fuels** - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

**Americans with Disabilities Act (ADA)** - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

**Apportionment, Appropriation, Allocation** - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

**Award** - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

**Base Fleet** - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

**Body on Truck Chassis (BOTC)** - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

**Brokerage** - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

**Capital Costs** - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

**Capital Grant Awards** - Federal, state, and local capital assistance awarded during the calendar year reporting period.

**Casualty and Liability Costs** - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

**Charter and Other Revenue** - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

**Auxiliary Transportation Revenue** - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

**Charter Service Revenue** - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

**Non-transportation Revenue** - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

**School Bus Service Revenue** - Passenger fares from school bus service operated under contract with local school corporations.

**Clean Air Act** - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

**Commercial Driver's License (CDL)** - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

**Complementary Paratransit** - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

**Congestion Mitigation and Air Quality Project (CMAQ)** - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

**Contra Expenses** - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

**Demand Response Service** - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

**Deviated Fixed Route** - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

**Disabled** - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit

facilities and services as effectively as persons who are not so affected.

**Fare Recovery** - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

**Fare Revenue** - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

**FAST Act** - Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

**Federal Operating Assistance** - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

**Fixed Route Service** - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

**Fringe Expenses** - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

**Holidays** - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special

holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

**LDI Expense** - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate



the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

**Local Assistance (also Local Operating Revenue)**

- This category includes:

**Local Cash Grants and Reimbursements -**

Funds obtained from local government units to assist in paying the cost of operating the transit system.

**Taxes Levied Directly by Transit System -**

Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

**Locally Derived Income (LDI)** - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

**Materials and Supplies Expense** - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

**Metropolitan Planning Organization (MPO) -**

Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

**Operating Expense** - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

**Operating Expense/Passenger Trip** - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

**Operating Income** - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

**Operating Subsidy** - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

**Operator Salaries and Wages** - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

**Other Expenses** - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

**Other Salaries and Wages** - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

**Paratransit** - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

**Passenger Trips/Capita** - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

**Passenger Trips/Total Vehicle Miles (TVM)** - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

**Passenger Trip** - One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

**Peak Hour Fleet** - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

**Public Mass Transportation Fund (PMTF)** - A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

**Purchased Transportation Expenses** - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

**Reconciling Items** - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

**Revenue Vehicle Miles** - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

**Section 5307** - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

**Section 5310** - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

**Section 5311** - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

**Section 5339** - (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

**Service Area** - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

**Service Area Population** - The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

**Service Expenses** - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

**Advertising Fees** - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

**Contract Maintenance Service Expenses** - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

**Professional and Technical Service Fees** - Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

**Service Route** - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

**Standard Van (SV)** - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. \*INDOT no longer purchases these vehicles.

**Subsidy/Passenger Trip** - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

**Total Vehicle Miles** - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

**Transfer Charge** - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

**Transit Bus** - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

**Small Transit Bus (STB)** - Under 30'

**Medium Transit Bus (MTB)** - 30' to 34'

**Large Transit Bus (LTB)** - 35' to 40'

**Trolley (TY)** - Usually 30' to 35'

**Articulated (ART)** - Multi-section high occupancy vehicle

**User Side Subsidy** - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

**Utility Expense** - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.

**ERIC J. HOLCOMB, GOVERNOR**  
**JOE MCGUINNESS, COMMISSIONER**

**Indiana Department of Transportation**

100 North Senate Avenue, Room N758  
Indianapolis, Indiana 46204

[www.in.gov/indot](http://www.in.gov/indot)  
[www.transit.indot.in.gov](http://www.transit.indot.in.gov)  
Phone: (317) 232-5292  
Fax: (317) 232-1499



[www.transit.indot.in.gov](http://www.transit.indot.in.gov)