

WELCOME TO WWW.PITNEYBOWES.COM/US



YOUR ONLINE ACCOUNT MANAGEMENT PORTAL

ACCESS ALL YOUR VITAL ACCOUNT DETAILS:

Equipment Information

Order Status

Account Cases

More.....



Signing up for a pitneybowes.com account

The signup process

The steps to signup for a pitneybowes.com account without an onboarding email are as follows:

1. Go to www.pitneybowes.com/xx where xx is your country abbreviation, click “Sign In”
2. Select “Not a registered user? Sign up now!”

The screenshot displays the Pitney Bowes website interface. On the left, a blue navigation bar contains the 'Sign In' button, which is highlighted with a red box and a yellow circle containing the number '1'. Other navigation items include 'Shop', 'Support', a search icon, a US flag, a shopping cart icon with '3' items, and a 'Menu' icon. On the right, the 'My Account' section is visible. It features a 'Sign In' heading, followed by input fields for 'Email or Username' and 'Password'. Below these fields is a blue 'Sign In' button, a 'Remember me' checkbox, and a link for 'Forgot your password?'. The 'Not a registered user? Sign up now!' link is highlighted with a red box and a yellow circle containing the number '2'.

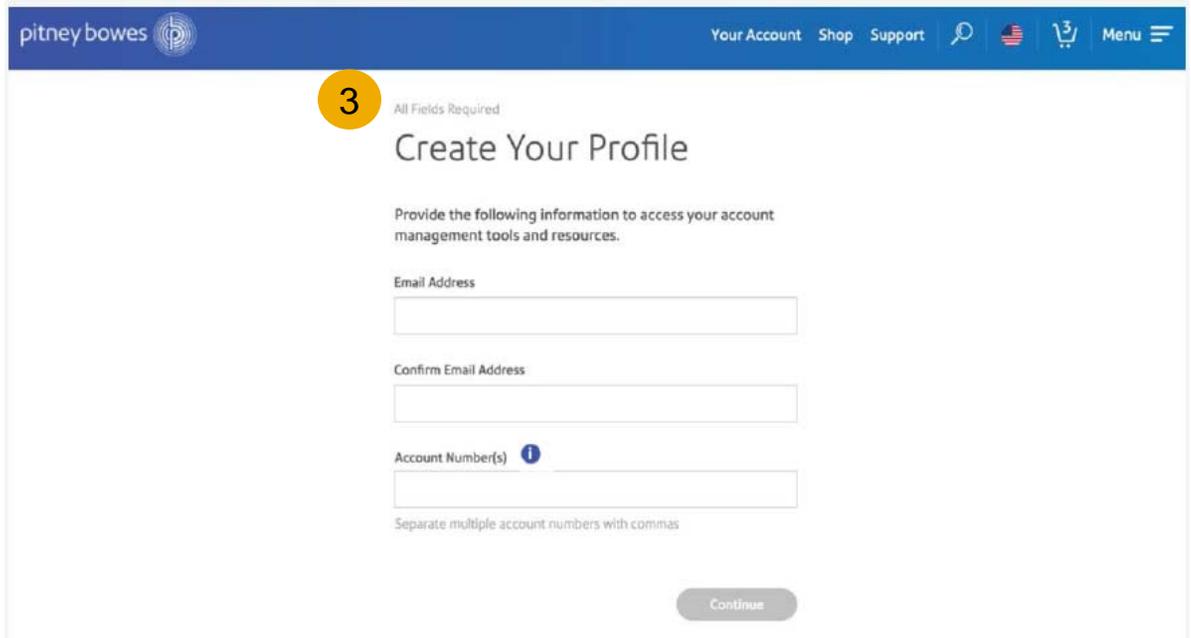
Signing up for a pitneybowes.com account

The signup process

3. Fill out the Create your Pitney Bowes profile form with the following information:
 - a) Email Address
 - b) Confirm Email Address
 - c) Account Number (BPN)
4. Click Continue

The system will then check to see if the email is valid, and then checks SAP to verify the email address and Account Number match.

Your Account Number is not called a BPN and has 8-digits



pitney bowes

Your Account Shop Support

3 All Fields Required

Create Your Profile

Provide the following information to access your account management tools and resources.

Email Address

Confirm Email Address

Account Number(s) 

Separate multiple account numbers with commas

Continue



When entering the Account Number, be sure you place two leading zeros in front of your BPN.
Example: 0012345678

Signing up for a pitneybowes.com account

The signup process

The following are errors that may occur when the system verifies the email address that was entered:

The email address is already registered to a pitneybowes.com user

All Fields Required

Create Your Profile

Provide the following information to access your account management tools and resources.

Email Address

There is already an account registered to this email. [Sign In Now](#)

The email address signed up, but never clicked the activation email link.

All Fields Required

Create Your Profile

Provide the following information to access your account management tools and resources.

Email Address

There is already an account registered to this email.

We recently sent you an email to: bill_armitage@gmail.com. The email contains a link to verify your identity. Please check your email and click the link to complete your registration. [Resend Email](#)

The email address was sent an onboarding email, but never completed their profile.

All Fields Required

Create Your Profile

Provide the following information to access your account management tools and resources.

Email Address

We recently sent you an email to: bill_armitage@gmail.com. The email contains a link to verify your identity. Please check your email and click the link to complete your registration. [Resend Email](#)

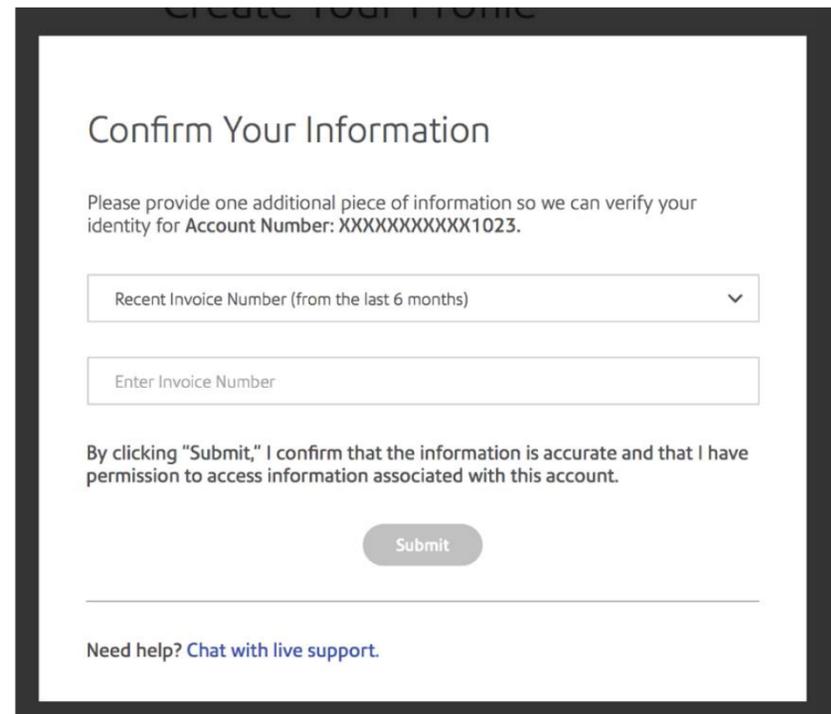
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If the email address provided is valid, the system will then check SAP to verify the email address is linked to a BPN.

If the email address is not linked to the BPN, you will be prompted for additional security information.

You will then need to choose a verification option from the top drop down. After that the text box will become visible. Enter the information, and click Submit.



The screenshot shows a web form titled "Confirm Your Information". The form asks the user to provide one additional piece of information to verify their identity for Account Number: XXXXXXXXXXXX1023. There are two input fields: a dropdown menu labeled "Recent Invoice Number (from the last 6 months)" and a text box labeled "Enter Invoice Number". Below the input fields is a confirmation statement: "By clicking 'Submit,' I confirm that the information is accurate and that I have permission to access information associated with this account." A "Submit" button is located below the confirmation statement. At the bottom of the form, there is a link: "Need help? Chat with live support."

Signing up for a pitneybowes.com account

The signup process

Once the email address and BPN are validated, you will be prompted to complete the registration. The steps to signup for a pitneybowes.com account without an onboarding email are as follows:

5. Enter the following information
 - a) First Name
 - b) Last Name
 - c) Password
 - d) Confirm Password
 - e) Security Question
 - f) Security Question Answer
6. Click Submit

All Fields Required

Create Your Profile

Complete your profile to access your account management tools and resources.

Email Address

bill.larmitage@gmail.com

Account Number

XXXXXXXXXX6789

5

First Name

Last Name

Set Your Password

- Your password must be 8 characters long
- Must contain at least one uppercase character, one digit or one special character
- Must not contain your name or email address

Password

Confirm Password

Your Security Question
Your mother's maiden name

Your Answer
Smith

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Signing up for a pitneybowes.com account

The signup process

After filling out the *Complete Your Profile* form, and clicking Submit, you will be prompted to check your email for an activation link.

Once you click the activation link, you may login to your account.

Thank you.

Your profile has been created.

We recently sent you an email to: bill_armitage@gmail.com
Please check your email and click the link we sent you to complete the registration process.

If registration is not completed within 30 days, the registration access link will expire.

[Back to Home](#)

[Resend Email](#)

Thank you.

You have successfully completed your pitneybowes.com account registration. Sign in to Your Account.

Email

Password

[Forgot your Password?](#)

[Sign In](#)

Remember me

What will you be able to see

Benefits of Accessing www.pitneybowes.com

- Order equipment and supplies, verify order status, obtain Shipping Tracking Number
- View account balances, pay bills, secure invoice copies
- Open support cases and view status/resolution
- View equipment inventory at account location(s)
- Verify equipment has the most current updates
- View Meter(s) accounting reports and postage spend
- Obtain Prepaid postage balances
- Review Support Articles (FAQ's) which display the most popular support topics related to equipment inventory