

FACT SHEET



INDIANA DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

Confidential Environmental Assistance For Indiana Businesses

Office of Program Support

(317) 232-8172 • (800) 988-7901

www.idem.IN.gov

100 N. Senate Ave., Indianapolis, IN 46204

Description:

- The Compliance and Technical Assistance Program (CTAP) is a free, confidential compliance assistance program designed to help Indiana businesses understand and meet their environmental responsibilities. The program was created in 1995.
- CTAP is statutorily mandated and authorized under Indiana Code (IC) 13-28-1, 13-28-3 and 13-28-5.
- CTAP is a non-regulatory program within the Indiana Department of Environmental Management (IDEM). CTAP does not issue fines, fees, penalties or impose any obligations on its customers.
- CTAP keeps facility and operation information confidential, unless a clear and immediate danger to public health or the environment exists, or customer consents to CTAP sharing such information with other departments or program areas within IDEM.

Services CTAP provides:

- CTAP staff are dedicated to helping Indiana businesses understand and comply with environmental regulations.
- Staff are experts on air, water and waste regulations, and are knowledgeable about current environmental issues and new technologies. They also can identify pollution prevention opportunities that can move a business out of the regulatory loop or into a less burdensome regulatory process.
- CTAP staff provide:
 - Phone assistance and on-site consultations;
 - Permit application assistance;
 - Training and workshops; and
 - General information assistance.
- CTAP provides customers a written summary letter following all on-site consultations within twenty-one (21) days of the visit. The summary letter provides a quality assurance guarantee to assure customers that IDEM enforcement staff will not issue a notice of violation assessing a gravity-based penalty against a regulated entity that has sought out, received and relied upon CTAP's written compliance assistance prior to an alleged violation.
- CTAP has developed compliance manuals and other publications to assist different industry sectors with understanding their environmental responsibilities. These online resources are available at www.in.gov/idem/ctap/index.htm.

Organizations/businesses that typically use CTAP

- Many different types of businesses contact CTAP for assistance, including:
 - Metal products manufacturers;

- Drycleaners;
- Vehicle maintenance shops;
- Auto salvage yards;
- Fiber reinforced plastic manufacturing;
- Printers;
- Government agencies;
- Solid waste management districts;
- Environmental consultants; and
- Citizens.

More Information

- For additional information on CTAP, please call (800) 988-7901 to speak with CTAP staff in Indianapolis or visit the Agency's Web site at www.in.gov/idem/ctap/2328.htm to complete an online consultation request form.
- Additional CTAP staff are located in IDEM's Regional Offices. If you are located nearby, you can request CTAP assistance by calling:
 - Northwest Regional Office - Valparaiso: (888) 209-8892
 - Northern Regional Office - South Bend: (800) 753-5519
 - Southwest Regional Office - Petersburg: (888) 672-8323
 - Southeast Regional Office - Brownstown: (877) 271-0074