

Complaint Log - 2019

COMPLAINT DATE	NAME	SUMMARY OF COMPLAINT	COMPLAINT RESOLUTION	DATE RESOLVED
9/11/2019	Crystal Baker-Woods	Patron regarding misplaced voucher and pushing and staff behavior in handling the situation.	No violation. Alleged activities cannot be corroborated.	10/10/2019
8/28/2019	Sheri Miller	Complaint of track surface (Indiana Grand) worked to benefit certain horses in race.	No violation. Alleged activities cannot be corroborated.	10/15/2019
8/23/2019	Anonymous	Alleged illegal wagering by Winner's Circle employees.	No rule violation.	8/26/2019
8/14/2019	Anonymous	Inquiry and objection taking too long.	Timeframe was sufficient to get the correct results.	8/30/2019
6/4/2019	Jeff Lewis	Finishing order of race 4 @ Indiana Grand.	No violation. Correct order was posted by Stewards. Horse 4 reached the finish line before horse #1	6/27/2019

COMPLAINT DATE	NAME	SUMMARY OF COMPLAINT	COMPLAINT RESOLUTION	DATE RESOLVED
----------------	------	----------------------	----------------------	---------------

4/11/2019	Terry Ann Sadberry	Pending amount of FastBet account not being paid out @ Hoosier Park. Code 71 IAC 9-1.5-2	No violation found. Software bug corrected.	5/30/2019
-----------	--------------------	--	---	-----------
