

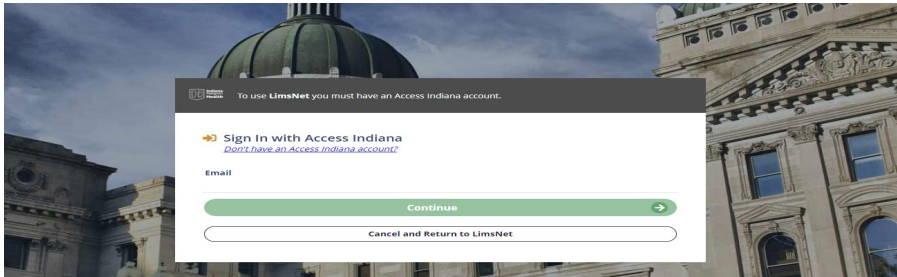
## IDOH Laboratories Water Test Kit Ordering – Frequently Asked Questions

### Q: How do I obtain a water test kit?

A: You must purchase or request kits online using Access Indiana and LimsNet

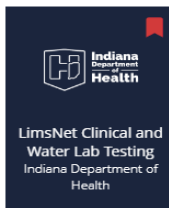
You will need an **Access Indiana** account. If you are from a Local Health Department, please use your facility email.

Use: [Access Indiana: Home](#)



After your account is setup, Search on “Water”

Choose the Dark Blue LimsNet Clinical and Water Lab Testing Tile



Choose the test kits you want. Pay by eCheck or Credit Card (processing fees are charged)

### Q: What is a kit?

A: A kit is one bottle or bottles for one test panel. If you want to test multiple faucets/points you will need additional kits.

### Q: How do I receive the kits?

A: Kits can be sent to you for a charge of **\$7.00** per shipment by UPS. Expect delivery within 3 days to your street address. You also may pick up kits between 8:15 and 4:30 weekdays at:

**Indiana Department of Health Laboratories – DOCK Door at Back of Building**  
**550 W 16<sup>th</sup> St**  
**Indianapolis, IN 46202**

Note that the laboratory is closed on Indiana State Holidays listed at [SPD: Benefits: State Holidays \(in.gov\)](#).

### Q: My Public Water Utility is part of SSLAP? Do I need to order kits?

A: No. Your kits are sent automatically.

**Q: What tests are available? What is the cost? How soon will I get results back? Is this test for me?**

A: See Table below

| Panel   | Kit Cost<br>(not including shipping) | Time Needed at Lab after collection | Report Turnaround Time  | Panel is Designed for: |  |                   |
|---|--------------------------------------|-------------------------------------|-------------------------|------------------------|--|-------------------|
|   |                                      |                                     |                         | Private Citizens       | Public Water Supplies for IDEM reporting | Day Care, Schools |
| <b>Bacteria – Drinking Water</b>  | \$10.00                              | Within 30 hours                     | Within 3 business days  | Yes                    | Yes, electronically submitted to IDEM    | Yes               |
| <b>Bacteria – Swimming Pools</b>  | \$15.00                              | Within 30 hours                     | Within 4 business days  | Yes                    | No                                       | Yes               |
| <b>Fluoride</b>   | \$10.00                              | Within 3 days                       | Within 21 business days | Yes                    | Yes                                      | Yes               |
| <b>Nitrate</b>  | \$10.00                              | Within 3 days                       | Within 21 business days | Yes                    | Yes, electronically submitted to IDEM    | Yes               |
| <b>Metals Short Panel - Arsenic, Lead &amp; Copper</b>  | \$20.00                              | Within 14 days                      | Within 21 business days | Yes                    | No                                       | No                |
| <b>Lead &amp; Copper Monitoring, Public Utilities ONLY</b>  | \$25.00                              | Within 14 days                      | Within 21 business days | No                     | Yes, electronically submitted to IDEM    | No                |
| <b>School Testing for Lead, Copper, and Arsenic</b>   | \$25.00                              | Within 14 days                      | Within 21 business days | No                     | No                                       | Yes               |
| <b>Radionuclides</b><br>Gross Alpha & Gross Beta, Radium-226 & Radium-228   | \$100.00                             | Within 5 days after collection      | Within 4 months         | Yes                    | Yes, electronically submitted to IDEM    | Yes               |
| <b>Arsenic Monitoring, Public Utilities ONLY</b>  | \$25.00                              | Within 14 days                      | Within 21 business days | No                     | Yes, electronically submitted to IDEM    | Yes               |
| <b>Metals Mid Panel - Arsenic, Barium, Beryllium, Cadmium, Chromium, Copper, Lead, Manganese, Nickel, Selenium, Silver (11 metals)</b>                              | \$80.00                              | Within 14 days                      | Within 21 business days | Yes                    | No                                       | Yes               |
| <b>Metals Long Panel- All metals in Mid Panel plus Hardness, Calcium, Magnesium, Aluminum, Boron, Iron, Lithium, Potassium, Sodium, Strontium, Zinc (21 metals)</b> | \$150.00                             | Within 14 days                      | Within 21 business days | Yes                    | No                                       | Yes               |
| <b>Indiana Pesticides</b>   | \$150.00                             | Within 1 day, on ice                | Within 45 business days | Yes                    | No                                       | Yes               |
| <b>Volatile Compounds</b>   | \$75.00                              | Within 1 day, on ice                | Within 21 business days | Yes                    | No                                       | Yes               |
| <b>Total Trihalomethane Volatiles (TTHM)</b>  | \$75.00                              | Within 1 day, on ice                | Within 21 business days | No                     | Yes, electronically submitted to IDEM    | Yes               |
| <b>PFAS – perfluorinated compounds</b>  | \$200.00                             | Within 1 day, on ice                | Within 21 business days | Yes                    | Yes, no IDEM requirement                 | Yes               |



**Q: Are these kits OK for Real Estate Transfers?**

A: See reporting times above. We cannot expedite reports.

**Q: I want to check for Lead in my water. Do I need to do a first and second draw?**

A: For private citizens, we recommend collecting just a first draw. If you want to do a second draw, you will need to order an additional kit.

**Q: I still have questions. Who can help me?**

A: Please email or call:

For Kits, [containers@health.in.gov](mailto:containers@health.in.gov) or 317-921-5874

For Microbiology, [mrobinson@health.in.gov](mailto:mrobinson@health.in.gov)

For Chemistry, [IDOHChemistryLab@health.in.gov](mailto:IDOHChemistryLab@health.in.gov)

For LimsNet Help Desk, [LimsAppSupport@health.IN.gov](mailto:LimsAppSupport@health.IN.gov) (email preferred) or 317-921-5506

For Access Indiana assistance, call 1-866-960-3023

