SCHEDULE H (Form 990)

Hospitals

Complete if the organization answered "Yes" on Form 990, Part IV, question 20a.

Attach to Form 990.

OMB No. 1545-0047

Open to Public Inspection

7042323

Employer identification number

23

Department of the Treasury Internal Revenue Service

Name of the organization

INDIANA UNIVERSITY HEALTH BEDFORD, INC.

Attach to Form 990.

Go to www.irs.gov/Form990 for instructions and the latest information.

Part I **Financial Assistance and Certain Other Community Benefits at Cost** Yes No 1a Did the organization have a financial assistance policy during the tax year? If "No," skip to guestion 6a . . . 1a ✓ ✓ 1b If the organization had multiple hospital facilities, indicate which of the following best describes application of 2 the financial assistance policy to its various hospital facilities during the tax year: Applied uniformly to all hospital facilities Applied uniformly to most hospital facilities ☐ Generally tailored to individual hospital facilities Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year. a Did the organization use Federal Poverty Guidelines (FPG) as a factor in determining eligibility for providing free care? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care: 3a ✓ 200% ✓ Other 300 100% 150% Did the organization use FPG as a factor in determining eligibility for providing discounted care? If "Yes," ✓ indicate which of the following was the family income limit for eligibility for discounted care: 3h 250% 300% 350% 400% Other c If the organization used factors other than FPG in determining eligibility, describe in Part VI the criteria used for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, as a factor in determining eligibility for free or discounted care. Did the organization's financial assistance policy that applied to the largest number of its patients during the 4 Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year? 5a If "Yes," did the organization's financial assistance expenses exceed the budgeted amount? 5_b If "Yes" to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted care to a patient who was eligible for free or discounted care? 5с Did the organization prepare a community benefit report during the tax year? 6a 6b / Complete the following table using the worksheets provided in the Schedule H instructions. Do not submit these worksheets with the Schedule H. Financial Assistance and Certain Other Community Benefits at Cost (a) Number of (b) Persons (c) Total community (d) Direct offsetting (e) Net community **Financial Assistance and** (f) Percent benefit expense áctivities or benefit expense revenue Means-Tested Government Programs programs (optional) (optional) expense Financial Assistance at cost (from 2,108 0 1.38 1.103.726 1.103.726 Worksheet 1) 7,679 17,528,438 12,972,254 4,556,184 Medicaid (from Worksheet 3, column a) 5.68 Costs of other means-tested government programs (from Worksheet 3, column b) . 0 0 0 0 0.00 d Total. Financial Assistance and Means-Tested Government Programs 0 9,787 5,659,910 18,632,164 12,972,254 7.06 Other Benefits Community health improvement services and community benefit operations (from Worksheet 4) . 2 798 0 224.883 224.883 0.28 Health professions education 2 0 (from Worksheet 5) 31 296,929 296.929 0.37 Subsidized health services (from Worksheet 6) 0 0 0 0 0 0.00 Research (from Worksheet 7) 0 0 0 0 0 0.00 Cash and in-kind contributions for community benefit (from n O 0 n n 0.00 Worksheet 8) 4 829 521,812 0 521,812 0.65 Total. Other Benefits . 7.71 **k** Total. Add lines 7d and 7j 4 10,616 19,153,976 12,972,254 6,181,722

Part II Co

Community Building Activities. Complete this table if the organization conducted any community building activities during the tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves.

		(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community building expense	(d) Direct offsetting revenue	(e) Net community building expense	(f) Percent of total expense
1	Physical improvements and housing	0	0	0	0	0	0.00
2 Economic development		1	0	531	0	531	0.00
3	Community support	0	0	0	0	0	0.00
4	Environmental improvements	0	0	0	0	0	0.00
5	Leadership development and training for community members	0	0	0	0	0	0.00
6	Coalition building	0	0	0	0	0	0.00
7	Community health improvement advocacy	1	131	768	0	768	0.00
8	Workforce development	0	0	0	0	0	0.00
9	Other	0	0	0	0	0	0.00
10	Total	2	131	1,299	0	1,299	0.00

Par	Bad Debt, Medicare, & Collection Practices				
Section	on A. Bad Debt Expense			Yes	No
1	Did the organization report bad debt expense in accordance with Healthcare Financial Management Associati	on Statement No. 15?	1		✓
2	Enter the amount of the organization's bad debt expense. Explain in Part VI the methodology used by the organization to estimate this amount	2 531,585			
3	Enter the estimated amount of the organization's bad debt expense attributable to patients eligible under the organization's financial assistance policy. Explain in Part VI the methodology used by the organization to estimate this amount and the rationale, if any, for including this portion of bad debt as community benefit	3			
4 Provide in Part VI the text of the footnote to the organization's financial statements that describes bad debt expense or the page number on which this footnote is contained in the attached financial statements.					
Section	on B. Medicare				
5	Enter total revenue received from Medicare (including DSH and IME)	5 26,022,975			
6	Enter Medicare allowable costs of care relating to payments on line 5	6 25,351,982			
7	Subtract line 6 from line 5. This is the surplus (or shortfall)	7 670,993			
8	Describe in Part VI the extent to which any shortfall reported on line 7 should be treat benefit. Also describe in Part VI the costing methodology or source used to determine the on line 6. Check the box that describes the method used: Cost accounting system Cost to charge ratio Other				
Section	on C. Collection Practices				
	Did the organization have a written debt collection policy during the tax year?		9a	√	
b	If "Yes," did the organization's collection policy that applied to the largest number of its patients during the tax you the collection practices to be followed for patients who are known to qualify for financial assistance?	ear contain provisions	9b	1	

Part IV	Part IV Management Companies and Joint Ventures (owned 10% or more by officers, directors, trustees, key employees, and physicians—see instructions)						
	(a) Name of entity	(b) Description of primary activity of entity	(c) Organization's profit % or stock ownership %	(d) Officers, directors, trustees, or key employees' profit % or stock ownership %	(e) Physicians' profit % or stock ownership %		
1							
2							
3							
4							
_ 5							
5 6							
7							
8							
9							
_11							
12							
13							

Schedule H (Form 990) 2022

Part V Facility Information										
Section A. Hospital Facilities	Ę	Ge	오	Te	Ç	Re	TH.	Ę		
(list in order of size, from largest to smallest-see instructions)	ens	nera	nildr.	ach	itica	sea	R-24	ER-other		
How many hospital facilities did the organization operate during	ed r	me	en's	ing I	l ac	rch	ER-24 hours	her		
the tax year?1	Licensed hospital	General medical & surgical	Children's hospital	Teaching hospital	Critical access hospital	Research facility	S.I.			
Name, address, primary website address, and state license number	ita ita	∞ ∞	pita	<u>ai</u>	hos	₹				Facility
(and if a group return, the name and EIN of the subordinate hospital		urgic	_		spita					reporting
organization that operates the hospital facility):		<u> </u>							Other (describe)	group
1 IU HEALTH BEDFORD HOSPITAL										
2900 16TH STREET, BEDFORD, IN 47421		,			,					
HTTPS://IUHEALTH.ORG/FIND-LOCATIONS/IU-HEALTH	✓	✓			✓		✓			
-BEDFORD-HOSPITAL STATE LICENSE NO. : 23-004683-1										
2										
3										
4										
5										
6										
7										
8										
9										
10										

Part V Facility Information (continued)

Section B. Facility Policies and Practices

(complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

	e of hospital facility or letter of facility reporting group:IU HEALTH BEDFORD HOSPITAL			
faciliti	ies in a facility reporting group (from Part V, Section A):		Yes	No
Comn	nunity Health Needs Assessment		100	110
1	Was the hospital facility first licensed, registered, or similarly recognized by a state as a hospital facility in the current tax year or the immediately preceding tax year?	1		1
2	 Was the hospital facility acquired or placed into service as a tax-exempt hospital in the current tax year or the immediately preceding tax year? If "Yes," provide details of the acquisition in Section C 2 			
3	During the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a community health needs assessment (CHNA)? If "No," skip to line 12	3	√	✓
	If "Yes," indicate what the CHNA report describes (check all that apply):			
а	A definition of the community served by the hospital facility			
b	Demographics of the community			
С	Existing health care facilities and resources within the community that are available to respond to the health needs of the community			
d	How data was obtained			
е	The significant health needs of the community			
f	Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups			
g	The process for identifying and prioritizing community health needs and services to meet the community health needs			
h	The process for consulting with persons representing the community's interests			
i	The impact of any actions taken to address the significant health needs identified in the hospital facility's prior CHNA(s)			
j	Other (describe in Section C)			
4	Indicate the tax year the hospital facility last conducted a CHNA: 20 21			
5	In conducting its most recent CHNA, did the hospital facility take into account input from persons who represent the broad interests of the community served by the hospital facility, including those with special knowledge of or expertise in public health? If "Yes," describe in Section C how the hospital facility took into account input from persons who represent the community, and identify the persons the hospital facility consulted	5		
6a	Was the hospital facility's CHNA conducted with one or more other hospital facilities? If "Yes," list the other		_	
	hospital facilities in Section C	6a		1
b	Was the hospital facility's CHNA conducted with one or more organizations other than hospital facilities? If "Yes," list the other organizations in Section C	6b		1
7	Did the hospital facility make its CHNA report widely available to the public?	7	✓	
	If "Yes," indicate how the CHNA report was made widely available (check all that apply):			
а	Hospital facility's website (list url): (SEE STATEMENT)			
b	Other website (list url):			
C	Made a paper copy available for public inspection without charge at the hospital facility			
d	Other (describe in Section C)			
8	Did the hospital facility adopt an implementation strategy to meet the significant community health needs identified through its most recently conducted CHNA? If "No," skip to line 11	8	1	
9	Indicate the tax year the hospital facility last adopted an implementation strategy: 20 22	10	,	
10	Is the hospital facility's most recently adopted implementation strategy posted on a website?	10	✓	
a b	If "Yes," (list url): https://luhealth.org/in-the-community/community-benefit If "No," is the hospital facility's most recently adopted implementation strategy attached to this return?	10b		
11	Describe in Section C how the hospital facility is addressing the significant needs identified in its most	100		
11	recently conducted CHNA and any such needs that are not being addressed together with the reasons why such needs are not being addressed.			
12a	Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a			
	CHNA as required by section 501(r)(3)?	12a		1
b	If "Yes" to line 12a, did the organization file Form 4720 to report the section 4959 excise tax?	12b		
С	If "Yes" to line 12b, what is the total amount of section 4959 excise tax the organization reported on Form 4720 for all of its hospital facilities? \$			

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Part V Facility Information (continued)

Financial Assistance Policy (FAP)

Name of hospital facility or letter of facility reporting group: IU HEALTH BEDFORD HOSPITAL

				Yes	No
	Did t	the hospital facility have in place during the tax year a written financial assistance policy that:			
13	Expl	ained eligibility criteria for financial assistance, and whether such assistance included free or discounted care?	13	✓	
	If "Y	es," indicate the eligibility criteria explained in the FAP:			
а	✓	Federal poverty guidelines (FPG), with FPG family income limit for eligibility for free care of $\frac{3}{2}$ $\frac{0}{2}$ $\frac{0}{2}$ and FPG family income limit for eligibility for discounted care of			
b	✓	Income level other than FPG (describe in Section C)			
С	✓	Asset level			
d	✓	Medical indigency			
е	✓	Insurance status			
f	✓	Underinsurance status			
g	✓	Residency			
h	✓	Other (describe in Section C)			
14		ained the basis for calculating amounts charged to patients?	14	√	
15		ained the method for applying for financial assistance?	15	✓	
		es," indicate how the hospital facility's FAP or FAP application form (including accompanying instructions) ained the method for applying for financial assistance (check all that apply):			
а	✓	Described the information the hospital facility may require an individual to provide as part of his or her application			
b	✓	Described the supporting documentation the hospital facility may require an individual to submit as part of his or her application			
С	√	Provided the contact information of hospital facility staff who can provide an individual with information about the FAP and FAP application process			
d		Provided the contact information of nonprofit organizations or government agencies that may be sources of assistance with FAP applications			
е		Other (describe in Section C)			
16	Was	widely publicized within the community served by the hospital facility?	16	✓	
	If "Y	es," indicate how the hospital facility publicized the policy (check all that apply):			
а	✓	The FAP was widely available on a website (list url): (SEE STATEMENT)			
b	✓	The FAP application form was widely available on a website (list url): (SEE STATEMENT)			
С	✓	A plain language summary of the FAP was widely available on a website (list url): (SEE STATEMENT)			
d	✓	The FAP was available upon request and without charge (in public locations in the hospital facility and by mail)			
е	✓	The FAP application form was available upon request and without charge (in public locations in the hospital facility and by mail)			
f	√	A plain language summary of the FAP was available upon request and without charge (in public locations in the hospital facility and by mail)			
g	✓	Individuals were notified about the FAP by being offered a paper copy of the plain language summary of the FAP, by receiving a conspicuous written notice about the FAP on their billing statements, and via conspicuous public displays or other measures reasonably calculated to attract patients' attention			
h	√	Notified members of the community who are most likely to require financial assistance about availability of the FAP			
i	√	The FAP, FAP application form, and plain language summary of the FAP were translated into the primary language(s) spoken by Limited English Proficiency (LEP) populations			
j	✓	Other (describe in Section C)			

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Page 5

Part	V Facility Information (continued)			
Billing	and Collections			
Name	of hospital facility or letter of facility reporting group: IU HEALTH BEDFORD HOSPITAL			
			Yes	No
17	Did the hospital facility have in place during the tax year a separate billing and collections policy, or a written financial assistance policy (FAP) that explained all of the actions the hospital facility or other authorized party may take upon nonpayment?	17	√	
18	Check all of the following actions against an individual that were permitted under the hospital facility's policies during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP:			
a b c	 Reporting to credit agency(ies) Selling an individual's debt to another party Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP 			
d e f	 □ Actions that require a legal or judicial process □ Other similar actions (describe in Section C) □ None of these actions or other similar actions were permitted 			
19	Did the hospital facility or other authorized party perform any of the following actions during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP?	19		✓
a b c	Reporting to credit agency(ies) Selling an individual's debt to another party Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP			
d e	☐ Actions that require a legal or judicial process☐ Other similar actions (describe in Section C)			
20 a	Indicate which efforts the hospital facility or other authorized party made before initiating any of the actions li not checked) in line 19 (check all that apply): Provided a written notice about upcoming ECAs (Extraordinary Collection Action) and a plain language	,		
b c d e f	FAP at least 30 days before initiating those ECAs (if not, describe in Section C) ✓ Made a reasonable effort to orally notify individuals about the FAP and FAP application process (if not, descri ✓ Processed incomplete and complete FAP applications (if not, describe in Section C) ✓ Made presumptive eligibility determinations (if not, describe in Section C) ✓ Other (describe in Section C) None of these efforts were made	ibe in	Section	on C)
Policy	Relating to Emergency Medical Care			
21	Did the hospital facility have in place during the tax year a written policy relating to emergency medical care that required the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy? If "No," indicate why:	21	✓	
a b c	 The hospital facility did not provide care for any emergency medical conditions The hospital facility's policy was not in writing The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C) 			

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d

Other (describe in Section C)

Part	V	Facility Information (continued)			
Charg	es to	Individuals Eligible for Assistance Under the FAP (FAP-Eligible Individuals)			
Name	of h	ospital facility or letter of facility reporting group: IU HEALTH BEDFORD HOSPITAL			
				Yes	No
22		cate how the hospital facility determined, during the tax year, the maximum amounts that can be charged AP-eligible individuals for emergency or other medically necessary care:			
а		The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service during a prior 12-month period			
b	✓	The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period			
С		The hospital facility used a look-back method based on claims allowed by Medicaid, either alone or in combination with Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period			
d		The hospital facility used a prospective Medicare or Medicaid method			
23	prov indiv	ng the tax year, did the hospital facility charge any FAP-eligible individual to whom the hospital facility rided emergency or other medically necessary services more than the amounts generally billed to riduals who had insurance covering such care?	23		✓
24	char	ng the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross age for any service provided to that individual?	24		✓

Schedule H (Form 990) 2022

Part V, Section C

Supplemental Information. Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

Return Reference - Identifier	Explanation
SCHEDULE H, PART V, SECTION B, LINE 3E - THE SIGNIFICANT HEALTH NEEDS OF THE COMMUNITY	IU HEALTH BEDFORD'S 2021 COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) REPORT INCLUDES A PRIORITIZED DESCRIPTION OF SIGNIFICANT HEALTH NEEDS IN THE COMMUNITY. THE CHNA REPORT IDENTIFIED THE FOLLOWING FIVE NEEDS AS PRIORITIES FOR IU HEALTH BEDFORD: 1.ACCESS TO HEALTHCARE SERVICES 2.AGING POPULATION AND NEEDS OF SENIORS
	3.BEHAVIORAL HEALTH 4.CHRONIC DISEASE AND CHRONIC DISEASE MANAGEMENT 5.MATERNAL AND INFANT HEALTH AND CHILD WELL-BEING 6.SOCIAL DETERMINANTS OF HEALTH
SCHEDULE H, PART V, SECTION B, LINE 5 - INPUT FROM PERSONS WHO REPRESENT BROAD INTERESTS OF COMMUNITY SERVED	I HEALTH BEDFORD HOSPITAL DESCRIPTION: IN CONDUCTING ITS MOST RECENT CHNA, IU HEALTH BEDFORD HOSPITAL TOOK INTO ACCOUNT INPUT FROM PERSONS WHO REPRESENT THE BROAD INTERESTS OF THE COMMUNITIES IT SERVES BY HOSTING FOUR COMMUNITY-BASED ORGANIZATIONS THAT PROVIDE SERVICES AND/OR REFLECT COMMUNITY MEMBERS OWNED AND REPROVIDED THAT PROVIDE SERVICES AND/OR REFLECT COMMUNITY MEMBERS HOWNED ARE MEDICALLY UNDERSERVED, LOW-INCOME, OR OF A MINORITY SUBPOPULATION TO DISCUSS THE HEALTH NEEDS OF THE SERVICE AREA AND WHAT ROLE IU HEALTH COULD PLAY IN ADDRESSING THE IDENTIFIED NEEDS. IU HEALTH BEDFORD HOSPITAL THE DEFINED COMMUNITY PER THE MOST RECENT CHNA IS LAWRENCE COUNTY, INDIANA, WHERE THE HOSPITAL RESIDES, LAWRENCE COUNTY - COMMUNITY MEETINGS IN COLLABORATION WITH ASCENSION ST. VINCENT, FOUR COMMUNITY MEETINGS WERE HELD IN 2022 TO RECEIVE INPUT FROM STAKEHOLDERS REGARDING THE HEALTH NEEDS IN LAWRENCE COUNTY - TWO ON APRIL 14 AND TWO ON MAY 6. SECONDARY DATA AND A PRELIMINARY LIST OF COMMUNITY HEALTH NEED PRIORITIES WAS PRESENTED AT EVERY MEETING. EACH GROUP WAS THEN ASKED QUESTIONS ABOUT THE PRELIMINARY LIST, INCLUDING ADDITIONS TO THE PROPOSED NEEDS, THOUGHTS REGARDING THE CAUSES OF EACH ISSUE, WHICH HEALTH SERVICES ARE DIFFICULT TO ACCESS, POPULATIONS THAT HAVE DISPROPORTIONATE ACCESS ISSUES, THE IMPACTS OF THE COVID-19 PANDEMIC AND OTHERS, FROM THIS PROCESS, PARTICIPANTS FROM COMMUNITY MEETINGS IDENTIFIED THE FOLLOWING NEEDS AS SIGNIFICANT FOR LAWRENCE COUNTY: "SUBSTANCE ASSES, INCLUDING OPIOIDS AND ALCOHOL." MENTAL HEALTH AND ACCESS TO MENTAL HEALTH SERVICES THAN SERVICES THAN SORTATION AS A BARRIBER TO HEALTH SERVICES AND BASIC NEEDS. HEALTH HIPPACTS OF THE COVID-19 PANDEMIC ON THE PRELIMINARY LIST, INCLUDING ADDITIONS TO THE PROPOSED NEEDS. THOUGH THE FOLLOWING NEEDS AS SIGNIFICANT FOR LAWRENCE COUNTY: "SUBSTANCE SETRICTIONS AND UNINSURED POPULATIONS" TECHNOLOGY BARRIERS AND THE "DIGITAL DIVIDE" * ELDERLY NEED INCLUDING OF THE COVID-19 PANDEMIC ON THE ASSESS OF THE FOLLOWING SING THE IMPACTS OF THE COVID-19 PAN
SCHEDULE H, PART V, SECTION B, LINE 7 - HOSPITAL FACILITY'S WEBSITE (LIST URL)	HTTPS://IUHEALTH.ORG/IN-THE-COMMUNITY/COMMUNITY-BENEFIT

Return Reference - Identifier Explanation

SCHEDULE H, PART V, SECTION B, LINE 11 - HOW HOSPITAL FACILITY IS ADDRESSING NEEDS IDENTIFIED IN CHNA FACILITY NAME: IU HEALTH BEDFORD HOSPITAL

IN CONJUNCTION WITH THE CHNA, IU HEALTH BEDFORD HOSPITAL'S BOARD ADOPTED AN IMPLEMENTATION STRATEGY IN APRIL 2023 RELATED TO THE 2022 CHNA. IU HEALTH BEDFORD HOSPITAL PRIORITIZED AND DETERMINED WHICH OF THE COMMUNITY HEALTH NEEDS IDENTIFIED IN ITS MOST RECENTLY CONDUCTED CHNA WERE MOST CRITICAL FOR IT TO ADDRESS. IU HEALTH BEDFORD HOSPITAL WILL ADDRESS THE FOLLOWING COMMUNITY HEALTH NEEDS BETWEEN 2022 AND 2024: - ACCESS TO HEALTHCARE SERVICES - AGING POPULATION AND NEEDS OF SENIORS - BEHAVIORAL HEALTH* - CHRONIC DISEASE AND CHRONIC DISEASE MANAGEMENT* - MATERNAL AND INFANT HEALTH AND CHILD WELL-BEING DISEASE AND CHRONIC DISEASE MANAGEMENT* - MATERNAL AND INFANT HEALTH AND CHILD WELL-BEING - SOCIAL DETERMINANTS OF HEALTH *IU HEALTH USES THE TERM BEHAVIORAL HEALTH TO REFER TO MENTAL HEALTH AND DRUG AND SUBSTANCE ABUSE (INCLUDING OPIOIDS AND ALCOHOL) *CHRONIC DISEASE AND CHRONIC DISEASE MANAGEMENT INCLUDES NEEDS SUCH AS OBESITY, DIABETES, AND PHYSICAL INACTIVITY *SOCIAL DETERMINANTS OF HEALTH INCLUDES NEEDS SUCH AS FOOD INSECURITY AND HEALTHY EATING IU HEALTH BEDFORD WILL ADDRESS ALL COMMUNITY HEALTH NEEDS BASED ON THEIR 2022 COMMUNITY HEALTH NEEDS ASSESSMENT. THERE WERE NO IDENTIFIED NEEDS THAT WILL NOT BE ADDRESSED. IN ADDITION, DURING 2021 IU HEALTH BEDFORD CONTINUED TO ADDRESS THE NEEDS IDENTIFIED IN THE 2018 CHNA THROLIGH THE IMPLEMENTATION STRATEGY ADOPTED IN APRIL 2019 BE ADDRESSED. IN ADDITION, DURING 2021 IU HEALTH BEDFORD CONTINUED TO ADDRESS THE NEEDS IDENTIFIED IN THE 2018 CHNA, THROUGH THE IMPLEMENTATION STRATEGY ADOPTED IN APRIL 2019 RELATED TO THE 2018 CHNA. IU HEALTH BEFORD HOSPITAL WILL ADDRESS THE FOLLOWING COMMUNITY HEALTH NEEDS BETWEEN 2019 AND 2021: - ACCESS TO HEALTHCARE SERVICES - DRUG AND SUBSTANCE ABUSE (INCLUDING OPIOIDS AND ALCOHOL) - BEHAVIORAL HEALTH (FORMERLY, MENTAL HEALTH)* - OBESITY, DIABETES, AND PHYSICAL INACTIVITY *IU HEALTH USES THE TERM " BEHAVIORAL HEALTH" BEHAVIORAL MENTAL HEALTH AND DRUG AND SUBSTANCE ABUSE (INCLUDING OPIOIDS AND ALCOHOL). ACCESS TO HEALTHCARE SERVICES IU HEALTH BEDFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF ACCESS TO HEALTHCARE INCLUDES THE FOLLOWING: COLLABORATE WITH THE ALZHEIMER'S RESOURCE CENTER TO ALLOW THE HOSPITAL TO BECOME A DEMENTIA/AL 7HEIMER FRIENDLY LOCATION. THROUGHOUT 2022 JUIN BEDFORD COLLABORATED WITH THE DEMENTIA/ALZHEIMER FRIENDLY LOCATION. THROUGHOUT 2022, IUH BEDFORD COLLABORATED WITH THE ALZHEIMER'S RESOURCE CENTER TO ALLOW IU HEALTH BEDFORD HOSPITAL TO BECOME A DEMENTIA/ALZHEIMER'S FRIENDLY LOCATION AND INCREASE TEAM MEMBER KNOWLEDGE OF HOW TO MANAGE INTERACTIONS WITH PATIENTS AND FAMILIES DEALING WITH ALZHEIMER'S AND DEMENTIA COLLABORATORS INCLUDE REGISTERED NURSES, ALZHEIMER'S RESOURCE CENTER, CENTERSTONE SERENITY NOW, SYSTEMS OF CARE, AND WELLNESS 4 LAWRENCE COUNTY. AT LEAST TWO TRAINING SESSIONS WERE OFFERED BY TEAM MEMBERS WHO PROVIDED STRATEGIES TO REDUCE STRESS FOR FAMILIES AFFECTED BY DEMENTIA AND INCREASE THEIR CONFIDENCE THAT THE NEEDS AND WISHES OF THE PERSON LIVING WITH ALZHEIMER'S OR OTHER DEMENTIA WERE BEING MET. IN DECEMBER 2022 IU HEALTH BEDFORD HOSPITAL BECAME THE FIRST IU HEALTH FACILITY IN THE SOUTH CENTRAL REGION TO ACHIEVE LEVEL 1 DEMENTIA-FRIENDLY CERTIFICATION. THROUGH AN INSURANCE NAVIGATOR THAT AIDS PATIENTS AND WALK-IN CLIENTS DURING BUSINESS HOURS TO ENROLL IN MEDICAL HEALTH PLANS. IN 2022 MORE THAN 500 PATIENTS WERE SERVED BY THE NAVIGATOR. COLLABORATE WITH NONPROFITS TO INCREASE THE AWARENESS AND ACTION TOWARD PROVIDING MENTAL/BEHAVIORAL HEALTH PROGRAMS AND SERVICES THROUGHOUT THE COMMUNITY. THROUGHOUT 2022, IUH BEDFORD COLLABORATED WITH CENTERSTONE AND THE SYSTEMS OF CARE TEAM TO INCREASE AWARENESS AND ACTION TOWARD BEHAVIORAL HEALTH IN LAWRENCE COUNTY. THE IMPACT INCREASED COLLABORATIONS AND LEAD TO EXPANDED BEHAVIORAL HEALTH NEEDS RESOURCES AND OPPORTUNITIES. COLLABORATORS INCLUDE CENTERSTONE, SERENITY NOW, BHC, LOCAL SCHOOLS, COMMUNITY MEMBERS, HOOSIER UPLANDS, THE RESPIRATORY THERAPY DEPARTMENT, A PHYSICIAN CHAMPION, SCHOOL SYSTEM WELLNESS COMMITTEES, AND SMOKE-FREE BEDFORD COALITION. THE IMPACT OF THE IU HEALTH OUTREACH AND ASSISTANCE ENABLED SEVERAL PATIENTS TO SEEK BEHAVIORAL HEALTH CARE. BEHAVIORAL HEALTH (INCLUDES DRUG & SUBSTANCE ABUSE AND MENTAL HEALTH) IU HEALTH BEDFORD HOSPITAL'S IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NEED OF BEHAVIORAL HEALTH INCLUDES THE IMPLEMENTATION STRATEGY TO ADDRESS THE IDENTIFIED NÉED OF BEHAVIORAL HEALTH INCLUDES THE FOLLOWING: EXPAND THE TELEHEALTH PROGRAM TO SUPPORT BEHAVIORAL HEALTH NEEDS IN THE COMMUNITY. THE IMPACT IS TO INCREASE ACCESS TO BEHAVIORAL HEALTH PROVIDER AND EXPAND THE TELEHEALTH PROGRAM TO SUPPORT MULTIPLE BEHAVIORAL HEALTH NEEDS IN THE COMMUNITY. COLLABORATORS IN THE COMMUNITY INCLUDE IU HEALTH TELEHEALTH PROGRAM, EXTERNAL PROVIDERS, AND BEHAVIORAL HEALTH. SEVERAL VIRTUAL CARE DOCTORS AND ALL HOSPITALISTS ARE TRAINED IN TELEHEALTH RESOURCES TO PROVIDE AVAILABLE SERVICES TO COMMUNITY MEMBERS. THROUGHOUT 2022, THIS PROGRAM INCREASED THE AWARENESS OF COMMUNITY RESOURCES THAT ARE AVAILABLE TO THE PUBLIC AND MADE IT MORE CONVENIENT FOR PATIENTS TO RECEIVE CARE DURING A PROVIDING MENTAL //BEHAVIORAL HEALTH PROGRAMS AND SERVICES THROUGHOUT THE COMMUNITY. PROVIDING MENTAL/BEHAVIORAL HEALTH PROGRAMS AND SERVICES THROUGHOUT THE COMMUNITY. COLLABORATION WITH CENTERSTONE AND THE SYSTEMS OF CARE TEAMS INCREASED CONSCIOUSNESS AND ACTION OF BEHAVIORAL HEALTH ISSUES IN LAWRENCE COUNTY. THE PANDEMIC BROUGHT ABOUT A RISE IN THIS NEED AS COMMUNITY MEMBERS WERE ASKED TO QUARANTINE FOR MORE THAN 30 DAYS AT A TIME AND REMAIN IN ISOLATION FROM MOST COMMUNITY AND PUBLIC EVENTS. THE IMPACT WAS THE RISE IN BEHAVIORAL HEALTH ISSUES IN THE FACILITY AND THE NEED FOR INCREASED COLLABORATIVE EFFORTS WITH LAW ENFORCEMENT AND MENTAL HEALTH ORGANIZATIONS TO PROVIDE TRAINING FOR OUR TEAM MEMBERS ON HOW TO HANDLE THESE SITUATIONS. IN 2022, COLLABORATORS INCLUDED CENTERSTONE, SERENITY NOW, LOCAL SCHOOLS, THE UNITED WAY, HOOSIER UPLANDS, THE RESPIRATORY THERAPY DEPARTMENT, AND BETWEEN THE CROWD SERVICES. THE EMERGENCY MANAGEMENT STAFF AT BEDFORD CONDUCTED MULTIPLE TRAININGS IN THE FACILITY DEPARTMENTS TO ADDRESS AND EDUCATE STAFF ABOUT RESOURCES AND APPROPRIATE REACTIONS/PRECAUTIONS. PROVIDE PEER RECOVERY COACHES FOR HOLISTIC MANAGEMENT AND CONTINUUM OF CARE MANAGEMENT FOR PATIENTS. IN 2022, PEER RECOVERY COACHES FOR HOLISTIC MANAGEMENT AND CONTINUUM OF CARE MANAGEMENT FOR PATIENTS CREATED AWARENESS OF AND UTILIZED RESOURCES THAT ENABLE PATIENTS TO CONNECT WITH PEER RECOVERY COACHES TO GUIDE A LONG-TERM TREATMENT AND RECOVERY PLAN WITH THE ASSISTANCE OF PEER RECOVERY COACHES AND COMMUNITY ORGANIZATIONS. ALSO, "TRAIN THE TRAINER" WAS COMPLETED, AS WELL AS A VIRTUAL TRAINING FOR OTHERS IN THE COMMUNITY. PROVIDE EDUCATION TO LAWRENCE COUNTY MIDDLE SCHOOL STUDENTS ON THE EFFECTS OF USING TOBACCO AND OTHER RELATED PRODUCTS. DURING 2019, IUH BEDFORD PROVIDED EDUCATION TO LAWRENCE COUNTY MIDDLE SCHOOL STUDENTS ON THE EFFECTS OF USING TOBACCO AND OTHER RELATED PRODUCTS. THIS PARTNERSHIP WAS FACILITATED BETWEEN SCHOOL ADMINISTRATION AND STAFF TO SUPPORT THIS EVIDENCE-BASED CESSATION PROGRAM IN 2019. IT WAS DISCONTINUED DUE TO COVID-19 RESTRICTIONS IN 2020-2021. PROVIDE FREE TOBACCO CESSATION CLASSES, AS WELL AS EXPAND TO DO OUTREACH IN LOCAL BUSINESSES.
ENCOURAGE ORGANIZATIONS TO PROVIDE INCENTIVES FOR NON-SMOKERS. IN 2022, IUH BEDFORD WAS
UNABLE TO PROVIDE FREE TOBACCO CESSATION CLASSES TO COMMUNITY MEMBERS, AS WAS DONE IN
2019 DUE TO COVID-19 RESTRICTIONS. LOCAL BUSINESSES AND ORGANIZATIONS LIKE HOOSIER UPLANDS,

Return Reference - Identifier	Explanation
	THE LAWRENCE COUNTY HEALTH DEPARTMENT, AND THE NORTH LAWRENCE WELLNESS COMMITTEE CONTINUED TO PROVIDE INCENTIVES FOR NON-SMOKERS, WHILE GRANTING VIRTUAL ACCESS TO FREE SMOKING CESSATION RESOURCES/COURSES. COLLABORATORS INCLUDED IN HEALTH BEDFORD HOSPITAL, IU HEALTH PHYSICIANS HEMATOLOGY AND ONCOLOGY, IU HEALTH PULMONOLOGY AND RESPIRATORY CARE, LAWRENCE COUNTY BUSINESSES, THE ECONOMIC GROWTH COUNCIL, THE LAWRENCE COUNTY CHAMBER, NORTH LAWRENCE WELLNESS COMMITTEE, BOYS AND GIRLS CLUB, AND SMOKE-FREE BEDFORD. INCREASE COLLABORATION WITH SYSTEMS OF CARE TO EXPAND THEIR IMPACT IN THE COMMUNITY. IN 2022 COLLABORATION OF THE SYSTEMS OF CARE NETWORK EXPANDED THEIR IMPACT IN THE COMMUNITY BY CREATING AWARENESS OF EVENTS AND MEETING DATES/TIME THROUGH VARIOUS MARKETING CHANNELS IN THE IU HEALTH NETWORK AND WITH LOCAL MEDIA PARTNERS. COLLABORATORS INCLUDED THE LAWRENCE COUNTY COORDINATING COUNCIL BOARD (LCC) AND LOCAL LAW ENFORCEMENT AGENCIES (INCLUDING THE BEDFORD HOSPITAL POLICE DEPARTMENT) TO ASSIST AND ENCOURAGE ACCESS TO VIRTUAL AND IN-PERSON RESOURCES TO INDIVIDUALS IN 2022.
SCHEDULE H, PART V, SECTION B, LINE 13B - ELIGIBILITY FOR FREE OR DISCOUNTED CARE	FACILITY NAME: IU HEALTH BEDFORD HOSPITAL DESCRIPTION: IN ADDITION TO FPG, IU HEALTH BEDFORD MAY TAKE INTO CONSIDERATION A PATIENT'S INCOME AND/OR ABILITY TO PAY IN CALCULATION OF A FINANCIAL ASSISTANCE AWARD.

Return Reference - Identifier Explanation

SCHEDULE H, PART V, SECTION B, LÍNE 13H OTHER ELIGIBILITY CRITERIA FOR FINANCIAL ASSISTANCE

FACILITY NAME IU HEALTH BEDFORD HOSPITAL

IU HEALTH BEDFORD TAKES INTO CONSIDERATION SEVERAL OTHER FACTORS IN DETERMINING PATIENT ELIGIBILITY FOR FINANCIAL ASSISTANCE. THESE FACTORS INCLUDE THE FOLLOWING: 1. ELIGIBILITY FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP IN ORDER TO BE ELIGIBLE FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY, A PATIENT OR GUARANTOR MUST: - SUBMIT A COMPLETED FINANCIAL ASSISTANCE APPLICATION WITH ALL SUPPORTING DOCUMENTATION AND BE APPROVED IN ACCORDANCE WITH THIS POLICY; - BE AN INDIANA RESIDENT AS DEFINED IN THIS POLICY; AND - IF UNINSURED, CONSULT WITH A MEMBER OF IU HEALTH'S INDIVIDUAL SOLUTIONS DEPARTMENT TO DETERMINE IF HEALTH CARE COVERAGE MAY BE OBTAINED FROM A GOVERNMENT INSURANCE OR ASSISTANCE PRODUCT, THE HEALTH INSURANCE MARKETPLACE, OR FROM ANY OTHER SOURCE OF COVERAGE. FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP IS ONLY AVAILABLE FOR ENCOUNTERS WHERE CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY AVAILABLE FOR ENCOUNTERS WHERE CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY. 2. FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP THE FPL INCOME THRESHOLD UNDER THIS SECTION IS AS FOLLOWS: - IF ONE OR MORE ADULTS AND ZERO DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 200%. - IF TWO OR MORE ADULTS AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 250%. - IF ONE ADULT AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 300%. IN SOME INSTANCES, AN ADULT WILL ALSO QUALIFY AS A DEPENDENT. WHEN THIS OCCURS, IU HEALTH BEDFORD WILL TREAT THE ADULT AS A DEPENDENT FOR PURPOSES OF THE FPL CALCULATION. IU HEALTH BEDFORD WILL UTILIZE THE MOST RECENT FPL DATA AVAILABLE AND WILL APPLY THE FPL DATA TO A PATIENT OR GUARANTOR'S ACCOUNT BALANCE BASED UPON THE CALENDAR DATE A COMPLETED FINANCIAL ASSISTANCE APPLICATION WAS RECEIVED, NOT A PATIENT'S DATE OF SERVICE. AN UNINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF GROSS CHARGES IF APPROVED. AN UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF PATIENT RESPONSIBILITY IF APPROVED. 3. FINANCIAL ASSISTANCE DUE TO PERSONAL HARDSHIP AN UNINSURED OR UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FINANCIAL ASSISTANCE UP TO 100% OF PATIENT RESPONSIBILITY IF APPROVED. 3. FINANCIAL ASSISTANCE DUE TO PERSONAL HARDSHIP AN UNINSURED OR UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS ABOVE THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FINANCIAL ASSISTANCE IF THE INCOME IS ABOVE THE FPL INCOME THRESHOLD MAY BE ELIGIBLE FOR FINANCIAL ASSISTANCE IF THE PATIENT'S OUTSTANDING PATIENT RESPONSIBILITY EXCEEDS 20% OF THE PATIENT'S OR THEIR GUARANTOR'S ANNUAL HOUSEHOLD INCOME. - IF APPROVED, THE PATIENT'S BALANCE WILL BE REDUCED TO 20% OF THE PATIENT OR GUARANTOR'S ANNUAL HOUSEHOLD INCOME OR THE AMOUNTS GENERALLY BILLED, WHICHEVER IS LESS. - IU HEALTH WILL WORK WITH THE PATIENT OR GUARANTOR TO IDENTIFY A BILLED, WHICHEVER IS LESS. - IU HEALTH WILL WORK WITH BE PATIENT OR GUARANTOR TO IDENTIFY A FOR FINANCIAL ASSISTANCE BY IU HEALTH BEDFORD, THE PATIENT WILL BE GUARANTEED FINANCIAL ASSISTANCE FOR TREATMENT RELATED TO THE UNDERLYING CONDITION, FOR WHICH THE PATIENT WAS ORIGINALLY SCREENED AND APPROVED, THROUGH THE REMAINDER OF THE CALENDAR YEAR. AS A CONDITION OF EXTENDING THE ON-GOING FINANCIAL ASSISTANCE, THE PATIENT MUST COMPLY WITH REQUESTS FROM IU HEALTH BEDFORD TO VERIFY THAT THE PATIENT CONTINUES TO MEET THE CONDITIONS FOR QUALIFICATION. 5. APPEALS AND ASSISTANCE GRANTED BY THE FINANCIAL ASSISTANCE COMMITTEE THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW AND MAKE DETERMINATIONS ON ALL REQUESTS FOR APPEALS RELATED TO FINANCIAL ASSISTANCE. IF A PATIENT OR GUARANTOR SEEKS TO APPEAL A FINANCIAL ASSISTANCE DETERMINATION, A WRITTEN REQUEST MUST BE SUBMITTED, ALONG WITH THE SUPPORTING DOCUMENTATION. THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW WITH THE SUPPORTING DOCUMENTATION. THE FINANCIAL ASSISTANCE CONTINUED WILL REVIEW REQUESTS FOR AND MAY GRANT ADDITIONAL FINANCIAL ASSISTANCE, INCLUDING BUT NOT LIMITED TO, THE FOLLOWING: - ASSISTANCE TO PATIENTS WHO ARE SEEKING TREATMENT THAT CAN ONLY BE PROVIDED IN INDIANA BY IN HEALTH OR WHO WOULD BENEFIT FROM CONTINUED MEDICAL SERVICES PROVIDED IN INDIANA BY IU HEALTH OR WHO WOULD BENEFIT FROM CONTINUED MEDICAL SERVICES FROM IU HEALTH FOR CONTINUITY OF CARE; - CARE APPROVED BY THE IU HEALTH CHIEF MEDICAL OFFICER (CMO) OR THE CHIEF EXECUTIVE OFFICER (CEO) OR CMO OF AN IU HEALTH FACILITY OR REGION, INCLUDING MEDICALLY NECESSARY NON-ELECTIVE SERVICES FOR WHICH NO PAYMENT SOURCE CAN BE IDENTIFIED; - CARE PROVIDED WHEN IT IS KNOWN NO PAYMENT SOURCE EXISTS; - INTERNATIONAL HUMANITARIAN AID; AND - OTHER CARE IDENTIFIED BY THE FINANCIAL ASSISTANCE COMMITTEE THAT FULFILLS THE IU HEALTH MISSION. ALL DECISIONS OF THE FINANCIAL ASSISTANCE COMMITTEE ARE FINAL. 6. PRESUMPTIVE ELIGIBILITY NO FINANCIAL ASSISTANCE APPLICATION IS REQUIRED TO RECEIVE FINANCIAL ASSISTANCE UNDER THIS PRESUMPTIVE ELIGIBILITY SECTION. IU HEALTH BEDFORD WILL DEEM PATIENTS OR THEIR GUARANTORS PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE IF THEY ARE FOUND TO BE ELIGIBLE FOR ONE OF THE FOLLOWING PROGRAMS AND CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY: - MEDICAID (ANY STATE) - INDIANA CHILDREN'S SPECIAL HEALTH CARE SERVICES - HEALTHY INDIANA PLAN - PATIENTS WHO ARE AWARDED HOSPITAL HEALTH CARE SERVICES - HEALTHY INDIANA PLAN - PATIENT'S WHO ARE AWARDED HOSPITAL PRESUMPTIVE ELIGIBILITY (HPE) - A STATE AND/OR FEDERAL PROGRAM THAT VERIFIES THE PATIENT OR GUARANTOR'S GROSS HOÙSEHÓLD INCOME MEETS THE FPL INCOME THRESHOLD. IU HEALTH BEDFORD WILL CONDUCT A QUARTERLY REVIEW OF ALL ACCOUNTS PLACED WITH A COLLECTION AGENCY PARTNER FOR AT LEAST ONE HUNDRED AND TWENTY (120) DAYS AFTER THE ACCOUNT IS ELIGIBLE FOR AN ECA AS SET FORTH IN THIS POLICY. IF THE PATIENT OR GUARANTOR'S INDIVIDUAL SCORING CRITERIA DEMONSTRATES THE PATIENT HAS A LOW LIKELIHOOD AND/OR PROPENSITY TO PAY OR NO CREDIT, THE PATIENT OR GUARANTOR MAY BE DEEMED PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE. FINANCIAL ASSISTANCE MAY ADDITIONALLY BE GRANTED IN THE FOLLOWING CIRCUMSTANCES: - IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE FILED A PETITION FOR BANKRUPTCY. - IF THE PATIENT IS DECEASED AND FOUND TO HAVE NO ESTATE. - IF THE PATIENT IS DECEASED AND WAS UNDER 21 YEARS OF AGE AT THE TIME OF DEATH. 7. EXHAUSTION OF ALTERNATE SOURCES OF ASSISTANCE PATIENTS MUST EXHAUST ALL OTHER STATE AND FEDERAL ASSISTANCE PROGRAMS PRIOR TO RECEIVING FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY INCLUDING. BUT NOT ASSISTANCE DUE I'D FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY INCLUDING, BUT NOT INCLUDING, BUT NOT INCLUDING, BUT NOT INCLUDED AN APPLICABLE HEALTH INSURANCE POLICY MUST EXHAUST ALL INSURANCE BENEFITS. - THIS INCLUDES PATIENTS COVERED UNDER THEIR OWN POLICY AND THOSE WHO MAY BE ENTITLED TO BENEFITS FROM A THIRD-PARTY POLICY. - IU HEALTH MAY REQUEST PATIENTS SHOW PROOF THAT SUCH A CLAIM WAS PROPERLY POLICY. - ID HEALTH MAY REQUEST PATIENTS SHOW PROOF THAT SUCH A CLAIM WAS PROPERLY SUBMITTED TO THE APPROPRIATE INSURANCE PROVIDER BEFORE AWARDING FINANCIAL ASSISTANCE. ELIGIBLE PATIENTS WHO RECEIVE MEDICAL CARE FROM AN IU HEALTH FACILITY AS A RESULT OF AN INJURY PROXIMATELY CAUSED BY A THIRD PARTY, AND LATER RECEIVE A MONETARY SETTLEMENT OR AWARD FROM SAID THIRD PARTY, MAY RECEIVE FINANCIAL ASSISTANCE FOR ANY OUTSTANDING BALANCE NOT COVERED BY THE SETTLEMENT OR AWARD. IN THE EVENT FINANCIAL ASSISTANCE HAS ALREADY BEEN GRANTED IN THE ADOVE CIRCUMSTANCES, IU HEALTH RESERVES THE RIGHT TO REVERSE THE FINANCIAL ASSISTANCE DETERMINATION IN AN AMOUNT EQUAL TO THE AMOUNT IU HEALTH WOULD BE

Return Reference - Identifier	Explanation
	ENTITLED TO RECEIVE HAD NO FINANCIAL ASSISTANCE BEEN AWARDED. 8. PATIENT ASSETS THERE ARE SITUATIONS WHERE A PATIENT OR THEIR GUARANTOR MAY HAVE SIGNIFICANT INCOME OR ASSETS AVAILABLE TO PAY FOR HEALTHCARE SERVICES SUCH AS A LEGAL SETTLEMENT. THE FINANCIAL ASSISTANCE COMMITTEE MAY EVALUATE THE INCOME OR ASSETS IN DETERMINING FINANCIAL HARDSHIP. IU HEALTH BEDFORD MAY REQUIRE A LIST OF ALL PROPERTY OWNED BY THE PATIENT OR GUARANTOR AND ADJUST A FINANCIAL ASSISTANCE DETERMINATION AS A RESULT.
SCHEDULE H, PART V, SECTION B, LINE 16A - FAP AVAILABLE WEBSITE	HTTPS://IUHEALTH.ORG/PAY-A-BILL/FINANCIAL-ASSISTANCE
SCHEDULE H, PART V, SECTION B, LINE 16B - FAP APPLICATION FORM WEBSITE	HTTPS://IUHEALTH.ORG/PAY-A-BILL/FINANCIAL-ASSISTANCE
SCHEDULE H, PART V, SECTION B, LINE 16C - PLAIN LANGUAGE FAP SUMMARY WEBSITE	HTTPS://IUHEALTH.ORG/PAY-A-BILL/FINANCIAL-ASSISTANCE
SCHEDULE H, PART V, SECTION B, LINE 16J - OTHER WAYS HOSPITAL PUBLICIZED FINANCIAL ASSISTANCE POLICY	FACILITY NAME: IU HEALTH BEDFORD HOSPITAL DESCRIPTION: IIJ HEALTH TAKES SEVERAL OTHER MEASURES TO BROADLY PUBLICIZE ITS FAP WITHIN THE COMMUNITY. THESE MEASURES INCLUDE THE FOLLOWING: 1. POST THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND THE FINANCIAL ASSISTANCE APPLICATION ON ITS WEBSITE. 2. PROVIDE PATIENTS WITH A PLAIN LANGUAGE SUMMARY OF THIS POLICY DURING REGISTRATION AND/OR DISCHARGE. 3. POST CONSPICUOUS DISPLAYS IN APPROPRIATE ACUTE CARE SETTINGS SUCH AS EMERGENCY DEPARTMENTS AND REGISTRATION AREAS DESCRIBING THE AVAILABLE ASSISTANCE AND DIRECTING ELIGIBLE PATIENTS TO THE FINANCIAL ASSISTANCE APPLICATION. 4. INCLUDE A CONSPICUOUS WRITTEN NOTICE ON ALL PATIENT POST-DISCHARGE BILLING STATEMENTS NOTIFYING THE PATIENT ABOUT THIS POLICY AND THE TELEPHONE NUMBER OF THE CUSTOMER SERVICE DEPARTMENT WHICH CAN ASSIST PATIENTS WITH QUESTIONS REGARDING THIS POLICY. 5. MAKE AVAILABLE CUSTOMER SERVICE REPRESENTATIVES VIA TELEPHONE DURING NORMAL BUSINESS HOURS. 6. MAIL COPIES OF THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND A FINANCIAL ASSISTANCE APPLICATION TO PATIENTS OR THEIR GUARANTOR FREE OF CHARGE UPON REQUEST. 7. BROADLY COMMUNICATE THIS POLICY AS A PART OF ITS GENERAL OUTREACH EFFORTS. 8. EDUCATE PATIENT-FACING TEAM MEMBERS ON THIS POLICY AND THE PROCESS FOR REFERRING PATIENTS TO THE PROGRAM.

Part V Facility Information (continued)

Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility (list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year?3			
Name and address	Type of facility (describe)		
1IU HEALTH BEDFORD RADIOLOGY	RADIOLOGY		
2900 W. 16TH ST.			
BEDFORD, IN 47421			
2IU HEALTH BEDFORD WALK-IN	PRIMARY CARE		
2900 16TH ST.			
BEDFORD, IN 47421			
3IU HEALTH BEDFORD HOSPITAL LAB	LAB		
2900 W. 16TH ST.			
BEDFORD, IN 47421			
4			
5			
6			
7			
8			
9			
10			

Schedule H (Form 990) 2022

Provide the following information.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II; Part III, lines 2, 3, 4, 8 and 9b.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any needs assessments reported in Part V, Section B.
- Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system. If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

Return Reference - Identifier	Explanation
SCHEDULE H, PART I, LINE 3C - CRITERIA USED FOR DETERMINING ELIGIBILITY FOR FREE OR DISCOUNTED CARE	IU HEALTH BEDFORD USES SEVERAL FACTORS OTHER THAN FEDERAL POVERTY GUIDELINES ("FPG") IN DETERMINING ELIGIBILITY FOR FREE CARE UNDER ITS FAP. THESE FACTORS INCLUDE THE FOLLOWING: 1. ELIGIBILITY FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP IN ORDER TO BE ELIGIBLE FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL OR PERSONAL HARDSHIP UNDER THIS POLICY, A
	PATIENT OR GUARANTOR MUST: - SUBMIT A COMPLETED FINANCIAL ASSISTANCE APPLICATION WITH ALL SUPPORTING DOCUMENTATION AND BE APPROVED IN ACCORDANCE WITH THIS POLICY;
	- BE AN INDIANA RESIDENT AS DEFINED IN THIS POLICY; AND - IF UNINSURED, CONSULT WITH A MEMBER OF IU HEALTH'S INDIVIDUAL SOLUTIONS DEPARTMENT TO DETERMINE IF HEALTH CARE COVERAGE MAY BE OBTAINED FROM A GOVERNMENT INSURANCE OR ASSISTANCE PRODUCT, THE HEALTH INSURANCE MARKETPLACE, OR FROM ANY OTHER SOURCE OF COVERAGE, FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP IS ONLY AVAILABLE FOR ENCOUNTERS
	WHERE CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY. 2. FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP
	THE FPL INCOME THRESHOLD UNDER THIS SECTION IS AS FOLLOWS: -IF ONE OR MORE ADULTS AND ZERO DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOL IS 200%.
	-IF TWO OR MORE ADULTS AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD IS 250%IF ONE ADULT AND ONE OR MORE DEPENDENTS ARE IN THE HOUSEHOLD, THE FPL INCOME THRESHOLD I
	300%. IN SOME INSTANCES, AN ADULT WILL ALSO QUALIFY AS A DEPENDENT. WHEN THIS OCCURS, IU HEALTH BEDFORD WILL TREAT THE ADULT AS A DEPENDENT FOR PURPOSES OF THE FPL CALCULATION. IU HEALTH BEDFORD WILL UTILIZE THE MOST RECENT FPL DATA AVAILABLE AND WILL APPLY THE FPL DAT TO A PATIENT OR GUARANTOR'S ACCOUNT BALANCE BASED UPON THE CALENDAR DATE A COMPLETED FINANCIAL ASSISTANCE APPLICATION WAS RECEIVED, NOT A PATIENT'S DATE OF SERVICE. AN UNINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO THE FPL
	INCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF GROSS CHARGE IF APPROVED. AN UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS LESS THAN OR EQUATO THE FILINCOME THRESHOLD MAY BE ELIGIBLE FOR FULL FINANCIAL ASSISTANCE UP TO 100% OF
	PATIENT RESPONSIBILITY IF APPROVED. 3. FINANCIAL ASSISTANCE DUE TO PERSONAL HARDSHIP AN UNINSURED OR UNDERINSURED PATIENT OR THEIR GUARANTOR WHOSE HOUSEHOLD INCOME IS ABOVE THE FPL INCOME THRESHOLD MAY BE ELIGIBL FOR FINANCIAL ASSISTANCE IF THE PATIENT'S OUTSTANDING PATIENT RESPONSIBILITY EXCEEDS 20% OF THE PATIENT'S OR THEIR GUARANTOR'S ANNUAL HOUSEHOLD INCOME.
	-IF APPROVED, THE PATIENT'S BALANCE WILL BE REDUCED TO 20% OF THE PATIENT OR GUARANTOR'S ANNUAL HOUSEHOLD INCOME OR THE AMOUNTS GENERALLY BILLED, WHICHEVER IS LESSIU HEALTH WILL WORK WITH THE PATIENT OR GUARANTOR TO IDENTIFY A REASONABLE PAYMENT PLAN ON THE REMAINDER OF THE BALANCE.
	4. ELIGIBILITY PERIOD IF APPROVED FOR FINANCIAL ASSISTANCE BY IU HEALTH BEDFORD, THE PATIENT WILL BE GUARANTEED FINANCIAL ASSISTANCE FOR TREATMENT RELATED TO THE UNDERLYING CONDITION, FOR WHICH THE PATIENT WAS ORIGINALLY SCREENED AND APPROVED, THROUGH THE REMAINDER OF THE CALENDAR YEAR. AS A CONDITION OF EXTENDING THE ON-GOING FINANCIAL ASSISTANCE, THE PATIENT MUST COMPLY WITH REQUESTS FROM IU HEALTH BEDFORD TO VERIFY THAT THE PATIENT CONTINUES TO MEET
	THE CONDITIONS FOR QUALIFICATION. 5. APPEALS AND ASSISTANCE GRANTED BY THE FINANCIAL ASSISTANCE COMMITTEE THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW AND MAKE DETERMINATIONS ON ALL REQUESTS FOR APPEALS RELATED TO FINANCIAL ASSISTANCE. IF A PATIENT OR GUARANTOR SEEKS TO APPEAL A
	FINANCIAL ASSISTANCE DETERMINATION, A WRITTEN REQUEST MUST BE SUBMITTED, ALONG WITH THE SUPPORTING DOCUMENTATION. THE FINANCIAL ASSISTANCE COMMITTEE WILL REVIEW REQUESTS FOR AND MAY GRANT ADDITIONAL FINANCIAL ASSISTANCE, INCLUDING BUT NOT LIMITED TO, THE FOLLOWING: -ASSISTANCE TO PATIENTS WHO ARE SEEKING TREATMENT THAT CAN ONLY BE PROVIDED IN INDIANA BY
	IU HEALTH OR WHO WOULD BENEFIT FROM CONTINUED MEDICAL SERVICES FROM IU HEALTH FOR CONTINUITY OF CARE; -CARE APPROVED BY THE IU HEALTH CHIEF MEDICAL OFFICER (CMO) OR THE CHIEF EXECUTIVE OFFICER (CEO) OR CMO OF AN IU HEALTH FACILITY OR REGION, INCLUDING MEDICALLY NECESSARY NON-ELECTIVE SERVICES FOR WHICH NO PAYMENT SOURCE CAN BE IDENTIFIED:

Return Reference - Identifier	Explanation
Return Reference - Identifier	-CARE PROVIDED WHEN IT IS KNOWN NO PAYMENT SOURCE EXISTS; -INTERNATIONAL HUMANITARIAN AID; AND -OTHER CARE IDENTIFIED BY THE FINANCIAL ASSISTANCE COMMITTEE THAT FULFILLS THE IU HEALTH MISSION. ALL DECISIONS OF THE FINANCIAL ASSISTANCE COMMITTEE ARE FINAL. 6. PRESUMPTIVE ELIGIBILITY NO FINANCIAL ASSISTANCE APPLICATION IS REQUIRED TO RECEIVE FINANCIAL ASSISTANCE UNDER THIS PRESUMPTIVE ELIGIBILITY SECTION. UI HEALTH BEDFORD WILL DEEM PATIENTS OR THEIR GUARANTORS PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE IF THEY ARE FOUND TO BE ELIGIBLE FOR ONE OF THE FOLLOWING PROGRAMS AND CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY: -MEDICAID (ANY STATE) -INDIANA CHILDREN'S SPECIAL HEALTH CARE SERVICES HEALTHY INDIANA PLAN PATIENTS WHO ARE AWARDED HOSPITAL PRESUMPTIVE ELIGIBILITY (HPE) -A STATE AND/OR FEDERAL PROGRAM THAT VERIFIES THE PATIENT OR GUARANTOR'S GROSS HOUSEHOLD INCOME MEETS THE FPL INCOME THRESHOLD. II HEALTH BEDFORD WILL CONDUCT A QUARTERLY REVIEW OF ALL ACCOUNTS PLACED WITH A COLLECTION AGENCY PARTNER FOR AT LEAST ONE HUNDRED AND TWENTY (120) DAYS AFTER THE ACCOUNT IS ELIGIBLE FOR AN ECA AS SET FORTH IN THIS POLICY, IF THE PATIENT OR GUARANTOR'S INDIVIDUAL SCORING CRITERIA DEMONSTRATES THE PATIENT HAS A LOW LIKELIHOOD AND/OR ROPENSITY TO PAY OR NO CREDIT, THE PATIENT OR GUARANTOR MAY BE DEEMED PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE FINANCIAL ASSISTANCE MAY ADDITIONALLY BE GRANTED IN THE FOLLOWING CIRCUMSTANCES: -IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE NO ESTATE. -IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE NO ESTATE. -IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE NO ESTATE. -IF THE PATIENT IS DECEASED AND DWAS UNDER 21 YEARS OF AGE AT THE TIME OF DEATH. -T. EXHAUSTION OF ALTERNATE SOURCES OF ASSISTANCE PATIENTS MUST EXHAUST ALL OTHER STATE AND FEDERAL ASSISTANCE PROGRAMS PRIOR TO RECEIVING FINANCIAL ASSISTANCE DETO FOR A THENTS SHOW PROVIDER BE
	THERE ARE SITUATIONS WHERE A PATIENT OR THEIR GUARANTOR MAY HAVE SIGNIFICANT INCOME OR ASSETS AVAILABLE TO PAY FOR HEALTHCARE SERVICES SUCH AS A LEGAL SETTLEMENT. THE FINANCIAL ASSISTANCE COMMITTEE MAY EVALUATE THE INCOME OR ASSETS IN DETERMINING FINANCIAL HARDSHIP. IU HEALTH BEDFORD MAY REQUIRE A LIST OF ALL PROPERTY OWNED BY THE PATIENT OR GUARANTOR AND ADJUST A FINANCIAL ASSISTANCE DETERMINATION AS A RESULT.
SCHEDULE H, PART I, LINE 6A - C.B. REPORT PREPARED BY A RELATED ORG.	IU HEALTH BEDFORD'S COMMUNITY BENEFIT AND OTHER INVESTMENTS, ENCOMPASSING ITS TOTAL COMMUNITY INVESTMENT, ARE INCLUDED IN THE IU HEALTH COMMUNITY BENEFIT REPORT WHICH IS PREPARED ON BEHALF OF AND INCLUDES IU HEALTH AND ITS RELATED HOSPITAL ENTITIES IN THE STATE OF INDIANA. THE IU HEALTH COMMUNITY BENEFIT REPORT IS MADE AVAILABLE TO THE PUBLIC ON IU HEALTH'S WEBSITE AT HITP://IUHEALTH.ORG/IN-THE-COMMUNITY/COMMUNITY-BENEFIT. THE IU HEALTH COMMUNITY BENEFIT REPORT IS ALSO DISTRIBUTED TO NUMEROUS KEY ORGANIZATIONS THROUGHOUT THE STATE OF INDIANA IN ORDER TO BROADLY SHARE THE IU HEALTH STATEWIDE SYSTEM'S COMMUNITY BENEFIT EFFORTS. IT IS ALSO AVAILABLE BY REQUEST THROUGH THE INDIANA STATE DEPARTMENT OF HEALTH OR IU HEALTH.
SCHEDULE H, PART I, LINE 6A - NAME OF RELATED ORGANIZATION THAT PREPARED COMMUNITY BENEFIT REPORT	INDIANA UNIVERSITY HEALTH, INC.
SCHEDULE H, PART I, LINE 7C - TOTAL COMMUNITY BENEFIT EXPENSE	SCHEDULE H, PART I, LINE 7, COLUMN (F), PERCENT OF TOTAL EXPENSE, IS BASED ON COLUMN (E) NET COMMUNITY BENEFIT EXPENSE. THE PERCENT OF TOTAL EXPENSE BASED ON COLUMN (C) TOTAL COMMUNITY BENEFIT EXPENSE, WHICH EXCLUDES DIRECT OFFSETTING REVENUE, IS 23.89%.
SCHEDULE H, PART I, LINE 7, COL (F) - BAD DEBT EXPENSE EXCLUDED FROM FINANCIAL ASSISTANCE CALCULATION	2,410,817
SCHEDULE H, PART I, LINE 7F - PERCENT OF TOTAL EXPENSE	THE AMOUNT OF BAD DEBT EXPENSE SUBTRACTED FOR PURPOSES OF CALCULATING THE PERCENTAGE OF TOTAL EXPENSE ON LINE 7, COLUMN (F) IS \$2,410,817.

Return Reference - Identifier	Explanation
SCHEDULE H, PART I, LINE 7G - DESCRIBE SUBSIDIZED HEALTH SERVICE COSTS FROM PHYSICIAN CLINIC	IU HEALTH BEDFORD INCLUDES COSTS ASSOCIATED WITH PHYSICIAN CLINICS AS SUBSIDIZED HEALTH SERVICES BUT IS NOT ABLE TO SEGREGATE THE COSTS ASSOCIATED WITH PHYSICIAN CLINICS.
SCHEDULE H, PART II - PROMOTION OF HEALTH IN COMMUNITIES SERVED	IU HEALTH BEDFORD HOSPITAL SUPPORTS AND/OR PARTICIPATES IN A VARIETY OF COMMUNITY-BUILDING ACTIVITIES THAT ADDRESS THE NON-MEDICAL, ROOT CAUSES OF HEALTH PROBLEMS IN THE COMMUNITIES IT SERVES. IU HEALTH BEDFORD HOSPITAL AND ITS RELATED HOSPITAL ENTITIES ACROSS THE STATE OF INDIANA ("IU HEALTH STATEWIDE SYSTEM") INVESTMENTS INCLUDE ECONOMIC DEVELOPMENT EFFORTS ACROSS THE STATE, WORKFORCE DEVELOPMENT OPPORTUNITIES, COLLABORATION WITH LIKE-MINDED ORGANIZATIONS THROUGH COALITIONS THAT ADDRESS KEY ISSUES, AND ADVOCATE FOR IMPROVEMENTS IN THE HEALTH STATUS OF VULNERABLE POPULATIONS.
	THIS INCLUDES MAKING CONTRIBUTIONS TO COMMUNITY-BUILDING ACTIVITIES BY PROVIDING INVESTMENTS AND RESOURCES TO LOCAL COMMUNITY INITIATIVES. EXAMPLES INCLUDED IU BEFORD HOSPITAL'S SUPPORT OF THE FOLLOWING ORGANIZATIONS AND INITIATIVES THAT FOCUS ON SOME OF THE ROOT CAUSES OF HEALTH ISSUES INCLUDING ACCESS TO CARE, FOOD INSECURITY, HOMELESSNESS, AND PUBLIC SAFETY: -NORTH LAWRENCE COMMUNITY SCHOOL VICTIM ADVOCACY AND WORKPLACE VIOLENCE -LAWRENCE CO ECONOMIC GROWTH COUNCIL BOARD.
SCHEDULE H, PART III, LINE 2 - METHODOLOGY USED TO ESTIMATE BAD DEBT	THE AMOUNT REPORTED ON LINE 2 AS BAD DEBT IS REPORTED AT COST, AS CALCULATED USING THE COST TO CHARGE RATIO METHODOLOGY.
SCHEDULE H, PART III, LINE 3 - FAP ELIGIBLE PATIENT BAD DEBT CALCULATION METHODOLOGY	IU HEALTH BEDFORD WILL DEEM PATIENTS OR THEIR GUARANTORS PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE IF THEY ARE FOUND TO BE ELIGIBLE FOR ONE OF THE FOLLOWING PROGRAMS AND CARE WAS INITIATED VIA AN ELIGIBLE FACILITY'S EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL FACILITY:
	1.MEDICAID (ANY STATE) 2.INDIANA CHILDREN'S SPECIAL HEALTH CARE SERVICES 3.HEALTHY INDIANA PLAN 4.PATIENTS WHO ARE AWARDED HOSPITAL PRESUMPTIVE ELIGIBILITY (HPE) 5.A STATE AND/OR FEDERAL PROGRAM THAT VERIFIES THE PATIENT OR GUARANTOR'S GROSS HOUSEHOLD INCOME MEETS THE FPL INCOME THRESHOLD.
	NO FINANCIAL ASSISTANCE APPLICATION IS REQUIRED TO RECEIVE FINANCIAL ASSISTANCE UNDER THIS PRESUMPTIVE ELIGIBILITY SECTION.
	IU HEALTH BEDFORD WILL CONDUCT A QUARTERLY REVIEW OF ALL ACCOUNTS PLACED WITH A COLLECTION AGENCY PARTNER FOR AT LEAST ONE HUNDRED AND TWENTY (120) DAYS AFTER THE ACCOUNT IS ELIGIBLE FOR AN ECA AS SET FORTH IN THIS POLICY. IF THE PATIENT OR GUARANTOR'S INDIVIDUAL SCORING CRITERIA DEMONSTRATES THE PATIENT HAS A LOW LIKELIHOOD AND/OR PROPENSITY TO PAY OR NO CREDIT, THE PATIENT OR GUARANTOR MAY BE DEEMED PRESUMPTIVELY ELIGIBLE FOR FINANCIAL ASSISTANCE.
	FINANCIAL ASSISTANCE MAY ADDITIONALLY BE GRANTED IN THE FOLLOWING CIRCUMSTANCES: A)IF THE PATIENT OR THEIR GUARANTOR IS FOUND TO HAVE FILED A PETITION FOR BANKRUPTCY. B)IF THE PATIENT IS DECEASED AND FOUND TO HAVE NO ESTATE. C)IF THE PATIENT IS DECEASED AND WAS UNDER 21 YEARS OF AGE AT THE TIME OF DEATH.
	DUE TO THIS COMPREHENSIVE METHODOLOGY, IU HEALTH BEDFORD DOES NOT BELIEVE ANY AMOUNT OF BAD DEBT IS ATTRIBUTABLE TO PATIENTS WHO MAY BE ELIGIBLE UNDER THE FINANCIAL ASSISTANCE POLICY AND NO PORTION OF BAD DEBT IS INCLUDED AS COMMUNITY BENEFIT.

Return Reference - Identifier Explanation SCHEDULE H, PART III, IU HEALTH'S CONSOLIDATED FINANCIAL STATEMENTS, FOOTNOTE 5, ADDRESSES BAD DEBT EXPENSE AS LINE 4 - FOOTNOTE IN **ORGANIZATION'S** THE INDIANA UNIVERSITY HEALTH SYSTEM DOES NOT REQUIRE COLLATERAL OR OTHER SECURITY FROM ITS PATIENTS, SUBSTANTIALLY ALL OF WHOM ARE RESIDENTS OF THE STATE, FOR THE DELIVERY OF HEALTH CARE SERVICES. HOWEVER, CONSISTENT WITH INDUSTRY PRACTICE, THE INDIANA UNIVERSITY FINANCIAL STATEMENTS **DESCRIBING BAD DEBT** HEALTH SYSTEM ROUTINELY OBTAINS ASSIGNMENT OF (OR IS OTHERWISE ENTITLED TO RECEIVE)
PATIENTS' BENEFITS PAYABLE UNDER THEIR HEALTH INSURANCE PROGRAMS, PLANS, OR POLICIES (E.G., MEDICARE, MEDICAID, MANAGED CARE PAYERS, AND COMMERCIAL INSURANCE POLICIES) THE INDIANA UNIVERSITY HEALTH SYSTEM USES A PORTFOLIO APPROACH TO ACCOUNT FOR CATEGORIES OF PATIENT CONTRACTS AS A COLLECTIVE GROUP, RATHER THAN RECOGNIZING REVENUE ON AN INDIVIDUAL CONTRACT BASIS. THE PORTFOLIOS CONSIST OF MAJOR PAYER CLASSES FOR INPATIENT REVENUE AND OUTPATIENT REVENUE. BASED ON THE HISTORICAL COLLECTION TRENDS AND OTHER ANALYSIS, THE INDIANA UNIVERSITY HEALTH SYSTEM BELIEVES THAT REVENUE RECOGNIZED BY UTILIZING THE PORTFOLIO APPROACH APPROXIMATES THE REVENUE THAT WOULD HAVE BEEN RECOGNIZED IF AN INDIVIDUAL CONTRACT APPROACH WERE USED. IN SUPPORT OF ITS MISSION, THE INDIANA UNIVERSITY HEALTH SYSTEM PROVIDES CARE TO UNINSURED AND UNDERINSURED PATIENTS. THE INDIANA UNIVERSITY HEALTH SYSTEM PROVIDES CHARITY CARE TO PATIENTS WHO LACK THE FINANCIAL RESOURCES TO PAY FOR THEIR MEDICAL CARE. FINANCIAL ASSISTANCE IS AVAILABLE TO QUALIFYING UNINSURED AND UNDERINSURED PATIENTS RECEIVING CARE AT AN INDIANA UNIVERSITY HEALTH SYSTEM HOSPITAL LOCATION. UNDER ITS FINANCIAL ASSISTANCE POLICY, THE INDIANA UNIVERSITY HEALTH SYSTEM PROVIDES MEDICALLY NECESSARY CARE TO UNINSURED PATIENTS. FINANCIAL ASSISTANCE UP TO THE FULL AMOUNT OF PATIENT FINANCIAL RESPONSIBILITY IS AVAILABLE FOR UNINSURED AND UNDERINSURED PATIENTS RECEIVING CARE VIA THE EMERGENCY DEPARTMENT, DIRECT ADMISSION FROM A PHYSICIAN'S OFFICE, OR TRANSFER FROM ANOTHER HOSPITAL. THE FEDERAL POVERTY LEVEL (FPL) THRESHOLDS ARE USED WHEN DETERMINING THE LEVEL OF FINANCIAL ASSISTANCE BASED ON HOUSEHOLD MAKEUP. HOUSEHOLDS WITHOUT DEPENDENTS ARE ELIGIBLE FOR ASSISTANCE IF HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO 200% FPL, TWO ADULTS AND AT LEAST ONE DEPENDENT ARE ELIGIBLE IF HOUSEHOLD INCOME IS LESS THAN OR EQUAL TO 250% FPL, AND HOUSEHOLDS WITH ONE ADULT AND AT LEAST ONE DEPENDENT ARE ELIGIBLE IF HOUSEHOLD INCOMÉ IS LESS THAN OR EQUAL TO 300% FPL. INDIVIDUALS WITH MEDICAL BILLS TOTALING MORE THAN 20% OF ANNUAL HOUSEHOLD INCOME, REGARDLESS OF FPL, QUALIFY FOR CATASTROPHIC ASSISTANCE AND ARE ELIGIBLE FOR A REDUCTION IN PATIENT FINANCIAL RESPONSIBILITY TO 20% OF ANNUAL HOUSEHOLD INCOME. SINCE THE INDIANA UNIVERSITY HEALTH SYSTEM DOES NOT PURSUE COLLECTION OF THESE AMOUNTS, THE DISCOUNTED AMOUNTS ARE NOT REPORTED AS PATIENT SERVICE REVENUE. THE INDIANA UNIVERSITY HEALTH SYSTEM USES PRESUMPTIVE ELIGIBILITY SCREENING PROCEDURES FOR SOME FORMS OF FINANCIAL ASSISTANCE AND RECOGNIZES NET PATIENT SERVICE REVENUE ON SERVICES PROVIDED TO SELF-PAY PATIENTS AT THE DISCOUNTED RATE AT THE TIME SERVICES ARE RENDERED. THE ESTIMATED COST OF CHARITY CARE, USING THE CONSOLIDATED COST TO CHARGE RATIO, WAS \$88,213,000 AND \$133,584,000 IN 2022 AND 2021, RESPECTIVELY IU HEALTH BEDFORD DID NOT HAVE A MEDICARE SHORTFALL FOR 2022. IU HEALTH BEDFORD'S MEDICARE SCHEDULE H, PART III, REIMBURSEMENTS ARE NORMALLY LESS THAN THE COST OF PROVIDING PATIENT CARE AND SERVICES TO MEDICARE BENEFICIARIES AND DO NOT INCLUDE ANY AMOUNTS THAT RESULT FROM INEFFICIENCIES OR LINE 8 - DESCRIBE EXTENT ANY SHORTFALL MEDICARE BENEFICIARIES AND DO NOT INCLUDE ANY AMOUNTS THAT RESULT FROM INEFFICIENCIES OF POOR MANAGEMENT. IU HEALTH BEDFORD ACCEPTS ALL MEDICARE PATIENTS KNOWING THAT THERE MAY BE SHORTFALLS; THEREFORE IT HAS TAKEN THE POSITION THAT ANY SHORTFALL SHOULD BE COUNTED AS PART OF ITS COMMUNITY BENEFIT. ADDITIONALLY, IT IS IMPLIED IN INTERNAL REVENUE SERVICE REVENUE RULING 69-545 THAT TREATING MEDICARE PATIENTS IS A COMMUNITY BENEFIT. REVENUE FROM LINE 7 TREATED AS COMMUNITY BENEFIT AND COSTING METHOD **USED** RULING 69-545, WHICH ESTABLISHED THE COMMUNITY BENEFIT STANDARD FOR NONPROFIT HOSPITALS, STATES THAT IF A HOSPITAL SERVES PATIENTS WITH GOVERNMENTAL HEALTH BENEFITS, INCLUDING MEDICARE, THEN THIS IS AN INDICATION THAT THE HOSPITAL OPERATES TO PROMOTE THE HEALTH OF MEDICARE, THEN THIS IS AN INDICATION THAT THE HOSPITAL OPERATES TO PROMOTE THE HEALTH OF THE COMMUNITY. THE AMOUNT REPORTED ON SCHEDULE H, PART III, LINE 6 IS CALCULATED, IN ACCORDANCE WITH THE FORM 990 INSTRUCTIONS, USING "ALLOWABLE COSTS" FROM THE IU HEALTH BEDFORD MEDICARE COST REPORT. "ALLOWABLE COSTS" FOR MEDICARE COST REPORT PURPOSES, HOWEVER, ARE NOT REFLECTIVE OF ALL COSTS ASSOCIATED WITH IU HEALTH BEDFORD'S PARTICIPATION IN MEDICARE PROGRAMS. FOR EXAMPLE, THE MEDICARE COST REPORT EXCLUDES CERTAIN COSTS SUCH AS BILLED PHYSICIAN SERVICES, THE COSTS OF MEDICARE PARTS C AND D, FEE SCHEDULE REIMBURSED

SERVICES, AND DURABLE MEDICAL EQUIPMENT SERVICES

Return Reference - Identifier

Explanation

SCHEDULE H, PART III, LINE 9B - DID COLLECTION POLICY CONTAIN PROVISIONS ON COLLECTION PRACTICES FOR PATIENTS WHO ARE KNOWN TO QUALIFY FOR ASSISTANCE IU HEALTH BEDFORD'S FAP AND WRITTEN DEBT COLLECTION POLICY DESCRIBE THE COLLECTION PRACTICES APPLICABLE TO PATIENTS, INCLUDING THOSE WHO MAY QUALIFY FOR FINANCIAL ASSISTANCE.

1. FINANCIAL ASSISTANCE APPLICATION

FINANCIAL ASSISTANCE APPLICATIONS MUST INCLUDE THE FOLLOWING DOCUMENTATION:

-ALL SOURCES OF INCOME FOR THE LAST THREE (3) MONTHS.
-MOST RECENT THREE (3) MONTHS OF PAY STUBS OR SUPPLEMENTAL SECURITY INCOME VIA SOCIAL SECURITY

-MOST RECENT THREE (3) STATEMENTS FROM CHECKING AND SAVINGS ACCOUNTS, CERTIFICATES OF DEPOSIT, STOCKS, BONDS AND MONEY MARKET ACCOUNTS.

-MOST RECENT STATE AND FEDERAL INCOME TAX FORMS INCLUDING SCHEDULES C, D, E, AND F. IN THE EVENT THE PATIENT OR GUARANTOR'S INCOME DOES NOT WARRANT THE FILING OF A FEDERAL TAX STATEMENT, THE INDIVIDUAL MAY SUBMIT A NOTARIZED AFFIDAVIT ATTESTING TO THE FOREGOING.
-MOST RECENT W-2 STATEMENT.

-FOR PATIENTS OR MEMBERS OF THE HOUSEHOLD WHO ARE CURRENTLY UNEMPLOYED, WAGE INQUIRY FROM WORKONE.

-IF APPLICABLE, DIVORCE/DISSOLUTION DECREES AND CHILD CUSTODY ORDER.

PATIENTS OR THEIR GUARANTORS WISHING TO APPLY FOR FINANCIAL ASSISTANCE DUE TO FINANCIAL HARDSHIP ARE ENCOURAGED TO SUBMIT AN APPLICATION WITHIN NINETY (90) DAYS OF DISCHARGE. PATIENTS OR THEIR GUARANTORS MAY SUBMIT AN APPLICATION UP TO TWO-HUNDRED AND FORTY (240) DAYS FROM THE DATE OF THEIR INITIAL POST-DISCHARGE BILLING STATEMENT FROM IU HEALTH, HOWEVER, ACCOUNTS MAY BE SUBJECT TO EXTRAORDINARY COLLECTION ACTIONS (ECA) AS SOON AS ONE-HUNDRED AND TWENTY (120) DAYS AFTER RECEIPT OF THE INITIAL POST-DISCHARGE BILLING STATEMENT.

PATIENTS OR THEIR GUARANTORS SUBMITTING AN INCOMPLETE FINANCIAL ASSISTANCE APPLICATION WILL RECEIVE WRITTEN NOTIFICATION OF THE APPLICATION'S DEFICIENCY UPON DISCOVERY BY IU HEALTH. THE APPLICATION WILL BE PENDED FOR A PERIOD OF FORTY-FIVE (45) DAYS FROM THE DATE THE NOTIFICATION IS MAILED. IU HEALTH WILL SUSPEND ANY ECA UNTIL THE APPLICATION IS COMPLETE OR THE EXPIRATION OF THE FORTY-FIVE (45) DAY PERIOD.

PATIENTS WITH LIMITED ENGLISH PROFICIENCY MAY REQUEST A COPY OF THIS POLICY, A FINANCIAL ASSISTANCE APPLICATION, AND A PLAIN LANGUAGE SUMMARY IN ONE OF THE BELOW LANGUAGES: -ARABIC:

-BURMESE;

-BURMESE - FALAM;

-BURMESE - HAKHA CHIN;

-MANDARIN/CHINESE; OR

-SPANISH

THE PATIENT, AND/OR THEIR REPRESENTATIVE, SUCH AS THE PATIENT'S PHYSICIAN, FAMILY MEMBERS, LEGAL COUNSEL, COMMUNITY OR RELIGIOUS GROUPS, SOCIAL SERVICES OR HOSPITAL PERSONNEL MAY REQUEST A FINANCIAL ASSISTANCE APPLICATION BE MAILED TO A PATIENT'S PRIMARY MAILING ADDRESS FREE OF CHARGE.

IU HEALTH BEDFORD MAINTAINS THE CONFIDENTIALITY OF ALL FINANCIAL ASSISTANCE APPLICATIONS AND SUPPORTING DOCUMENTATION.

IU HEALTH BEDFORD WILL DENY OR REVOKE FINANCIAL ASSISTANCE FOR ANY PATIENT OR GUARANTOR WHO FALSIFIES ANY PORTION OF A FINANCIAL ASSISTANCE APPLICATION.

2. FINANCIAL ASSISTANCE DETERMINATIONS

IU HEALTH BEDFORD WILL INFORM PATIENTS OR GUARANTORS OF THE RESULTS OF THEIR APPLICATION BY PROVIDING THE PATIENT OR GUARANTOR WITH A FINANCIAL ASSISTANCE DETERMINATION WITHIN NINETY (90) DAYS OF RECEIVING A COMPLETED APPLICATION AND ALL REQUESTED DOCUMENTATION.

A PATIENT'S FINANCIAL ASSISTANCE APPLICATION AND FINANCIAL ASSISTANCE DETERMINATION ARE SPECIFIC TO EACH DATE(S) OF SERVICE AND APPROVED RELATED ENCOUNTERS.

IF A PATIENT OR GUARANTOR IS GRANTED LESS THAN FULL CHARITY ASSISTANCE AND THE PATIENT OR GUARANTOR PROVIDES ADDITIONAL INFORMATION FOR RECONSIDERATION, REVENUE CYCLE SERVICES MAY AMEND A PRIOR FINANCIAL ASSISTANCE DETERMINATION.

3. EXTRAORDINARY COLLECTION ACTIONS

IU HEALTH MAY REFER DELINQUENT PATIENT ACCOUNTS TO A THIRD-PARTY COLLECTION AGENCY AFTER UTILIZING REASONABLE EFFORTS TO DETERMINE A PATIENT'S ELIGIBILITY FOR ASSISTANCE UNDER THIS POLICY. REASONABLE EFFORTS INCLUDE THE FOLLOWING:

-IU HEALTH WILL NOTIFY THE PATIENT OF THIS POLICY AT LEAST THIRTY (30) DAYS PRIOR TO INITIATING AN

-IU HEALTH WILL NOT INITIATE AN ECA FOR AT LEAST ONE-HUNDRED AND TWENTY (120) DAYS AFTER THE PATIENT'S INITIAL POST-DISCHARGE BILLING STATEMENT.

-IU HEALTH WILL REVIEW ALL FINANCIAL ASSISTANCE APPLICATIONS RECEIVED UP TO AND INCLUDING TWO-HUNDRED AND FORTY (240) DAYS AFTER THE PATIENT'S INITIAL POST-DISCHARGE BILLING STATEMENT. IU HEALTH WILL CEASE ANY ECAS IT HAS INITIATED UPON RECEIPT OF A FINANCIAL ASSISTANCE APPLICATION UNTIL A FINANCIAL ASSISTANCE DETERMINATION IS MADE UNDER THIS POLICY. -IF AN APPLICATION IS APPROVED, IU HEALTH WILL ISSUE A REVISED STATEMENT, ISSUE REFUNDS, AND MAKE REASONABLE EFFORTS TO REVERSE ECAS AS NECESSARY.

IU HEALTH AND ITS THIRD-PARTY COLLECTION AGENCIES MAY INITIATE AN ECA AGAINST A PATIENT OR THEIR GUARANTOR IN ACCORDANCE WITH THIS POLICY AND 26 C.F.R. § 1.501(R). ECAS MAY INCLUDE THE FOLLOWING:

-SELLING A PATIENT OR THEIR GUARANTOR'S OUTSTANDING FINANCIAL RESPONSIBILITY TO A THIRD PARTY.

Return Reference - Identifier	Explanation
	REPORTING AGENCIES OR CREDIT BUREAUSDEFERRING OR DENYING, OR REQUIRING A PAYMENT BEFORE PROVIDING, MEDICALLY NECESSARY CARE BECAUSE OF A PATIENT OR THEIR GUARANTOR'S NONPAYMENT OF ONE OR MORE BILLS FOR PREVIOUSLY PROVIDED CARE COVERED UNDER THIS POLICYACTIONS REQUIRING A LEGAL OR JUDICIAL PROCESS, INCLUDING BUT NOT LIMITED TO PLACING A LIEN ON A PATIENT'S OR THEIR GUARANTOR'S PROPERTY, FORECLOSING ON A PATIENT'S OR THEIR GUARANTOR'S REAL PROPERTY, ATTACHING OR SEIZING A PATIENT'S OR THEIR GUARANTOR'S BANK ACCOUNT OR OTHER PERSONAL PROPERTY, COMMENCING A CIVIL ACTION AGAINST A PATIENT OR THEIR GUARANTOR, CAUSING A PATIENT OR GUARANTOR TO BE SUBJECT TO A WRIT OF BODY ATTACHMENT, AND GARNISHING A PATIENT OR GUARANTOR'S WAGES
	WHEN IT IS NECESSARY TO ENGAGE IN SUCH ACTION, IU HEALTH AND ITS THIRD PARTY COLLECTION AGENCIES, WILL ENGAGE IN FAIR, RESPECTFUL AND TRANSPARENT COLLECTIONS ACTIVITIES.
	4. REFUNDS
	PATIENTS ELIGIBLE FOR FINANCIAL ASSISTANCE UNDER THIS POLICY WHO REMITTED PAYMENT TO IU HEALTH IN EXCESS OF THEIR PATIENT RESPONSIBILITY WILL BE ALERTED TO THE OVERPAYMENT AS PROMPTLY AFTER DISCOVERY AS IS REASONABLE GIVEN THE NATURE OF THE OVERPAYMENT.
	PATIENTS WITH AN OUTSTANDING ACCOUNT BALANCE DUE ON A SEPARATE ACCOUNT WILL HAVE THEIR REFUND APPLIED TO THE OUTSTANDING BALANCE.
	PATIENTS WITHOUT AN OUTSTANDING ACCOUNT BALANCE DESCRIBED ABOVE WILL BE ISSUED A REFUND CHECK FOR THEIR OVERPAYMENT AS SOON AS TECHNICALLY FEASIBLE.
SCHEDULE H, PART VI, LINE 2 - NEEDS ASSESSMENT	THOUGH IU HEALTH BEDFORD HOSPITAL BELIEVES ITS CHNA PROCESS IS COMPREHENSIVE, THE CHNA IS DONE ON A TRIENNIAL BASIS. BETWEEN CHNA CYCLES, IU HEALTH BEDFORD HOSPITAL GATHERS DATA AND INFORMATION TO MONITOR THE MOST CURRENT NEEDS OF THE COMMUNITY. ADDITIONAL SOURCES OF DATA AND INFORMATION INCLUDE:
	*IU HEALTH DATA ANALYTICS AND INFORMATION SERVICE TEAMS; *SECONDARY DATA SOURCES FROM FEDERAL, STATE, AND LOCAL ENTITIES WITH A FOCUS ON HEALTH BEHAVIORS, HEALTH OUTCOMES, AND SOCIAL DETERMINANTS OF HEALTH; *OBTAINING COMMUNITY ORGANIZATION AND GOVERNMENTAL AGENCY PERSPECTIVES; PRIORITY POPULATION PERSPECTIVES; AND OTHER HEALTHCARE AND HOSPITAL PERSPECTIVES; *REPORTS THAT SHARE FINDINGS AND RECOMMENDATIONS ON CERTAIN POPULATIONS WITHIN THE COMMUNITY AND/OR HEALTH BEHAVIORS, HEALTH OUTCOMES, OR SOCIAL DETERMINANTS OF HEALTH; *EVIDENCE INFORMED SOURCES; AND *TEAM MEMBER PARTICIPATION IN PARTNERING EFFORTS (E.G., COALITIONS, ADVISORY COMMITTEES, TASK FORCES, ETC.).
	THE REGULAR REVIEW OF THESE SOURCES OF DATA AND INFORMATION RARELY IMPACT WHAT THE SIGNIFICANT NEEDS ARE BETWEEN CHNA CYCLES. HOWEVER, IT DOES HELP INFLUENCE THE TYPES OR LEVEL OF INTERVENTIONS TO ADDRESS THE SIGNIFICANT NEEDS; PRIORITIZE RESOURCES TO THOSE GROUPS OR NEIGHBORHOODS EXPERIENCING HEALTH DISPARITIES IN THE COMMUNITY; IDENTIFY FUNDING OPPORTUNITIES TO SUPPORT INTERVENTIONS; AND STRENGTHEN OR MOBILIZE PARTNERSHIPS TO IMPROVE HEALTH.
SCHEDULE H, PART VI, LINE 3 - PATIENT	IU HEALTH BEDFORD TAKES SEVERAL MEASURES TO INFORM ITS PATIENTS OF THE FAP AND FAP- ELIGIBILITY. THESE MEASURES INCLUDE THE FOLLOWING:
EDUCATION	1.POST THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND THE FINANCIAL ASSISTANCE APPLICATION ON ITS WEBSITE.
	2.PROVIDE PATIENTS WITH A PLAIN LANGUAGE SUMMARY OF THIS POLICY DURING REGISTRATION AND/OR DISCHARGE.
	3.POST CONSPICUOUS DISPLAYS IN APPROPRIATE ACUTE CARE SETTINGS SUCH AS EMERGENCY DEPARTMENTS AND REGISTRATION AREAS DESCRIBING THE AVAILABLE ASSISTANCE AND DIRECTING ELIGIBLE PATIENTS TO THE FINANCIAL ASSISTANCE APPLICATION.
	4.INCLUDE A CONSPICUOUS WRITTEN NOTICE ON ALL PATIENT POST-DISCHARGE BILLING STATEMENTS NOTIFYING THE PATIENT ABOUT THIS POLICY AND THE TELEPHONE NUMBER OF THE CUSTOMER SERVICE DEPARTMENT WHICH CAN ASSIST PATIENTS WITH QUESTIONS REGARDING THIS POLICY.
	5.MAKE AVAILABLE CUSTOMER SERVICE REPRESENTATIVES VIA TELEPHONE DURING NORMAL BUSINESS HOURS.
	6.MAIL COPIES OF THIS POLICY, A PLAIN LANGUAGE SUMMARY OF THIS POLICY, AND A FINANCIAL ASSISTANCE APPLICATION TO PATIENTS OR THEIR GUARANTOR FREE OF CHARGE UPON REQUEST.
	7.BROADLY COMMUNICATE THIS POLICY AS A PART OF ITS GENERAL OUTREACH EFFORTS.
	8.EDUCATE PATIENT-FACING TEAM MEMBERS ON THIS POLICY AND THE PROCESS FOR REFERRING PATIENTS TO THE PROGRAM.

Explanation
IU HEALTH BEDFORD IS LOCATED IN LAWRENCE COUNTY, A COUNTY LOCATED IN SOUTH CENTRAL INDIANA. LAWRENCE COUNTY INCLUDES ZIP CODES WITHIN THE TOWNS OF BEDFORD, HELTONVILLE, MITCHELL, OOLITIC, SPRINGVILLE, AND WILLIAMS. IN ADDITION TO IU HEALTH BEDFORD, DUNN MEMORIAL HOSPITAL AND FIRST CARE URGENT CARE AND ST. VINCENT IMMEDIATE CARE ARE LOCATED IN LAWRENCE COUNTY.
BASED ON THE MOST RECENT CENSUS BUREAU (2022) STATISTICS, LAWRENCE COUNTY'S ESTIMATED POPULATION IS 45,015 PERSONS WITH APPROXIMATELY 49.9% BEING FEMALE AND 50.1% MALE. THE COUNTY'S POPULATION ESTIMATES BY RACE ARE 95.1% WHITE, 2% HISPANIC OR LATINO, 0.7% ASIAN, 0.5% BLACK, 0.6% AMERICAN INDIAN OR ALASKA NATIVE, AND 1.5% PERSONS REPORTING TWO OR MORE RACES.
LAWRENCE COUNTY HAS MODEST LEVELS OF EDUCATION ATTAINMENT. ABOUT 88.8% ATTAINED A HIGH SCHOOL DEGREE OR HIGHER. ABOUT 19.8% OF LAWRENCE COUNTY RESIDENTS EARNED A BACHELOR'S DEGREE OR HIGHER.
IU HEALTH BEDFORD HOSPITAL IS A SUBSIDIARY OF INDIANA UNIVERSITY HEALTH, INC., A TAX-EXEMPT HEALTHCARE ORGANIZATION, WHOSE BOARD OF DIRECTORS IS PRIMARILY COMPOSED OF INDEPENDENT COMMUNITY MEMBERS.
IU HEALTH AND ITS RELATED HOSPITAL ENTITIES ACROSS THE STATE OF INDIANA, INCLUDING IU HEALTH BEDFORD HOSPITAL, EXTEND MEDICAL PRIVILEGES TO ALL PHYSICIANS WHO MEET THE CREDENTIALING QUALIFICATIONS NECESSARY FOR APPOINTMENT TO ITS MEDICAL STAFF. IU HEALTH DOES NOT DENY APPOINTMENTS BASED ON GENDER, RACE, CREED OR NATIONAL ORIGIN.
IU HEALTH, IN CONJUNCTION WITH THE IU SCHOOL OF MEDICINE, TRAINS THE NEXT GENERATION OF PHYSICIANS IN AN EXCEPTIONAL ENVIRONMENT. BLENDING BREAKTHROUGH RESEARCH AND TREATMENTS WITH THE HIGHEST QUALITY OF PATIENT CARE.
DURING 2022, IU HEALTH BEDFORD HOSPITAL'S PROMOTION OF COMMUNITY HEALTH INCLUDED THE FOLLOWING HIGHLIGHTS:
-IN 2022, IU HEALTH COMMUNITY HEALTH STARTED COORDINATED SCHOOL HEALTH IN LAWRENCE COUNTY. A SCHOOL HEALTH COORDINATOR WAS HIRED TO WORK WITH ALL OF THE COUNTY SCHOOLS TO IMPROVE THE HEALTH AND WELLNESS OF STUDENTS AND STAFF. THE COORDINATOR WORKED WITH TEACHERS ON MENTAL HEALTH AND SUICIDE PREVENTION, PREPARING TO BE BETTER EQUIPPED TO HANDLE SCHOOL ISSUES POST PANDEMIC. THE COORDINATOR ALSO ASSISTED THE SCHOOL WITH SEXUAL WELL-BEING, HEALTHY EATING, AND INCREASING STUDENT PHYSICAL ACTIVITY. -THE FETAL INFANT MORTALITY REVIEW (FIMR) DEPARTMENT AT IU HEALTH WORKED WITH THE COMMUNITY AND THE COUNTY JAIL TO INCREASE ACCESS TO PRENATAL CARE AND BETTER MATERNAL HEALTH IN THE JAIL SYSTEM. THE WORK WAS VERY SUCCESSFUL AND WILL BE REPLICATED NEXT YEAR IN OTHER COUNTIES. -THE POSITIVE LINK PROGRAM AT IU HEALTH COMMUNITY HEALTH PROVIDE LINKAGE TO CARE OF INDIVIDUALS LIVING WITH HIV INCLUDING ACCESS TO MEDIAL CARE, HEALTH INSURANCE, FOOD, AND ASSISTANCE WITH HOUSING. -IU HEALTH BEDFORD IS HOME TO THE RURAL DEMENTIA NETWORK. THIS DEPARTMENT WORKED WITH BUSINESSES TO BECOME DEMENTIA FRIENDLY AND PROVIDED VIRTUAL DEMENTIA TOURS TO COMMUNITY

Return Reference - Identifier	Explanation
SCHEDULE H, PART VI, LINE 6 - DESCRIPTION OF AFFILIATED GROUP	INDIANA UNIVERSITY HEALTH BEDFORD IS PART OF INDIANA UNIVERSITY HEALTH ("IU HEALTH" OR "THE HEALTHCARE SYSTEM"), WHICH IS INDIANA'S MOST COMPREHENSIVE HEALTHCARE SYSTEM. A UNIQUE PARTNERSHIP WITH THE INDIANA UNIVERSITY SCHOOL OF MEDICINE ("IU SCHOOL OF MEDICINE"), ONE OF THE NATION'S LEADING MEDICAL SCHOOLS, GIVES PATIENTS ACCESS TO INNOVATIVE TREATMENTS AND THERAPIES. THE HEALTHCARE SYSTEM IS COMPRISED OF HOSPITALS, PHYSICIANS AND ALLIED SERVICES DEDICATED TO PROVIDING PREEMINENT PATIENT CARE AND COMMUNITY HEALTH IMPROVEMENT THROUGHOUT INDIANA.
	IU HEALTH'S AFFILIATE HOSPITALS ARE DIVIDED INTO FIVE REGIONS THAT SERVE COMMUNITIES IN NORTHWEST, NORTHEAST, CENTRAL AND SOUTHERN INDIANA. THE 16 HOSPITALS IN THE HEALTHCARE SYSTEM INCLUDE IU HEALTH INC. (I.E., THE IU HEALTH ACADEMIC HEALTH CENTER CONSISTS OF IU HEALTH METHODIST HOSPITAL, IU HEALTH UNIVERSITY HOSPITAL, RILEY HOSPITAL FOR CHILDREN AT IU HEALTH AND IU HEALTH SAXONY HOSPITAL); IU HEALTH ARNETT; IU HEALTH BALL; IU HEALTH BEDFORD HOSPITAL; IU HEALTH BLACKFORD HOSPITAL; IU HEALTH BLOOMINGTON HOSPITAL; IU HEALTH FRANKFORT; IU HEALTH JAY; IU HEALTH NORTH HOSPITAL; IU HEALTH PAOLI HOSPITAL; IU HEALTH TIPTON HOSPITAL; IU HEALTH WEST HOSPITAL; AND IU HEALTH WHITE MEMORIAL HOSPITAL.
	EACH AFFILIATE HOSPITAL IN THE HEALTHCARE SYSTEM, ALONG WITH COMMUNITY STAKEHOLDERS, CONDUCTS AND ADOPTS ITS OWN COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) AND IMPLEMENTATION STRATEGY. IU HEALTH CONSIDERS THE SUM OF THESE CHNAS AND THE IMPLEMENTATION STRATEGIES PART OF A SYSTEM WIDE VISION OF MAKING INDIANA ONE OF THE HEALTHIEST STATES IN THE NATION. THE HEALTHCARE SYSTEM AND ITS AFFILIATE HOSPITALS ARE KEENLY AWARE OF THE POSITIVE IMPACT IT CAN HAVE ON IMPROVING THE HEALTH OF COMMUNITIES THROUGHOUT THE STATE OF INDIANA BY INVESTING IN LOCAL, COMMUNITY-BASED ACTIVITIES.
	THE HEALTHCARE SYSTEM INCLUDES AN ACADEMIC HEALTH CENTER (I.E., IU HEALTH INC.), A REGIONAL ACADEMIC HEALTH CENTER (I.E., IU HEALTH BLOOMINGTON HOSPITAL) AND SEVERAL AFFILIATE HOSPITALS THAT WORK IN PARTNERSHIP WITH THE IU SCHOOL OF MEDICINE TO TRAIN PHYSICIANS, BLENDING BREAKTHROUGH RESEARCH AND TREATMENTS WITH THE HIGHEST QUALITY OF PATIENT CARE THROUGHOUT IU HEALTH. EACH YEAR, MORE THAN 1,000 RESIDENTS AND FELLOWS RECEIVE TRAINING IN AFFILIATE HOSPITALS. RESEARCH CONDUCTED BY IU SCHOOL OF MEDICINE FACULTY GIVES IU HEALTH PHYSICIANS AND PATIENTS ACCESS TO THE MOST LEADING-EDGE AND COMPREHENSIVE TREATMENT OPTIONS.
	TO FURTHER PROMOTE THE HEALTH OF THE COMMUNITIES SERVED BY IU HEALTH, THE SYSTEM-LEVEL COMMUNITY HEALTH DIVISION TEAM PARTNERS WITH STATE AND LOCAL COMMUNITY-BASED ORGANIZATIONS, COMMUNITY COALITIONS AND GOVERNMENTAL AGENCIES TO FOCUS ON INNOVATIVE MODELS OF CARE; COMMUNITY ALLIANCES AND PARTNERSHIPS; ANCHOR INSTITUTION AND ADVOCACY STRATEGIES; AND SOCIAL DETERMINANTS OF HEALTH. ALL AFFILIATE HOSPITALS IN THE HEALTHCARE SYSTEM IDENTIFY AND ADDRESS SIGNIFICANT NEEDS UNIQUE TO THE COMMUNITIES THEY SERVE. THESE NEEDS ARE IDENTIFIED THROUGH THE CHNA PROCESS. SOME OF THESE NEEDS ARE COMMON IN COMMUNITIES SERVED BY MULTIPLE AFFILIATE HOSPITALS IN THE HEALTHCARE SYSTEM AND ALIGN WITH SYSTEM PRIORITY AREAS, WARRANTING A SYSTEM LEVEL STRATEGY. THE COMMUNITY HEALTH DIVISION, ALONG WITH ADDITIONAL INTERNAL STAKEHOLDERS SUCH AS THE OFFICE OF HEALTH EQUITY RESEARCH AND EVALUATION, PLANS AND PROVIDES TECHNICAL ASSISTANCE FOR SYSTEM-LEVEL STRATEGIES THAT ADDRESS THESE COMMON NEEDS INCLUDING HEALTH EQUITY, TOBACCO, BEHAVIORAL HEALTH ACCESS, INFANT AND MATERNAL HEALTH, HYPERTENSION, AND SOCIAL DETERMINANTS OF HEALTH. EACH AFFILIATE HOSPITAL WORKS COLLABORATIVELY WITH THE COMMUNITY HEALTH DIVISION TO ALIGN AND ACTIVATE LOCAL RESOURCES TO SUPPORT THESE STRATEGIES. THIS BENEFITS THE COMMUNITY EACH AFFILIATE HOSPITAL SERVES AND WORKS TOWARDS A STATEWIDE IMPACT (SYSTEM-LEVEL) ON HEALTH OUTCOMES.
	AS PART OF THE COMMUNITY HEALTH DIVISION, COMMUNITY OUTREACH AND ENGAGEMENT PROGRAM'S IU HEALTH SERVES, A SYSTEM-LEVEL TEAM MEMBER VOLUNTEER PROGRAM, SEEKS TO POSITIVELY IMPACT THE HEALTH OF COMMUNITIES IU HEALTH AFFILIATE HOSPITALS SERVE AND FOSTER A CULTURE OF ENGAGEMENT AND SOCIAL RESPONSIBILITY. EACH AFFILIATE HOSPITAL COORDINATES THE DIFFERENT INITIATIVES OF THE PROGRAM, INCLUDING DAYS OF SERVICE. THIS IS THE LARGEST VOLUNTEER EVENT OF THE YEAR, CONSISTING OF PROJECTS DESIGNED TO ENGAGE EACH AFFILIATE HOSPITALS' TEAM MEMBERS IN ACTIVITIES THAT ADDRESS LOCAL, SIGNIFICANT NEEDS.
	THE COMMUNITY IMPACT AND INVESTMENT (CII) FUND IS A \$200 MILLION DOLLAR BOARD DESIGNATED FUND THAT IS MANAGED BY THE IU HEALTH FOUNDATION TO FINANCIALLY SUPPORT HIGH IMPACT COMMUNITY INVESTING. THE FOCUS OF THESE EFFORTS WILL ADDRESS SOCIAL DETERMINANTS OF HEALTH AND HEALTH DISPARITIES THAT IMPACT MARGINALIZED AND MINORITIZED POPULATIONS IN THE COMMUNITIES IU HEALTH SERVES. THROUGH THE GRANTS PROVIDED BY THIS CII FUND, IU HEALTH CAN STRATEGICALLY AND INTENTIONALLY ADDRESS THE SOCIAL, ECONOMIC, AND ENVIRONMENTAL FACTORS THAT IMPACT THE HEALTH OF AFFILIATE HOSPITALS' SURROUNDING COMMUNITIES. EACH AFFILIATE HOSPITAL AND ITS TEAM MEMBERS ARE ELIGIBLE TO PURSUE THIS GRANT OPPORTUNITY WITH A COMMUNITY ORGANIZATION OR AGENCY.
SCHEDULE H, PART VI, LINE 7 - STATE FILING OF COMMUNITY BENEFIT REPORT	IN