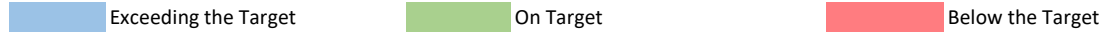


### Claims Adjudication in Healthy Indiana Plan 2.0

*The data shown below represents the trends from Q1 to Q4 2021 reports submitted by each MCE.*

**What does the OMPP Measure?**

**OMPP's Target**



		Anthem				CareSource				MDwise				MHS			
		Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021
<b>Among Institutional Claims (UB-04 Claim Type)</b>																	
Of those Received, Adjudicated Timely	98%	99.20%	99.59%	99.79%	98.21%	100%	100%	100%	100%	99.28%	99.22%	97.89%	99.56%	96.84%	99.73%	99.73%	98.76%
Of those Received, Denied Payment	no specific target	10.96%	10.78%	10.08%	8.85%	6.98%	6.27%	6.42%	6.52%	3.12%	3.35%	4.03%	2.31%	6.22%	4.27%	5.74%	4.54%
<b>Among Professional Claims (CMS-1500 Claim Type)</b>																	
Of those Received, Adjudicated Timely	98%	99.48%	99.60%	99.73%	99.36%	99.99%	99.94%	99.99%	99.99%	97.45%	98.14%	97.96%	98.85%	96.44%	99.78%	99.89%	99.66%
Of those Received, Denied Payment	no specific target	15.21%	25.67%	25.92%	16.30%	7.91%	9.87%	11.59%	13.62%	7.56%	7.66%	5.70%	5.24%	9.62%	14.14%	12.10%	11.51%
<b>Among Dental Claims</b>																	
Of those Received, Adjudicated Timely	98%	99.66%	99.54%	99.30%	99.97%	100%	100%	100%	100%	100%	100%	100%	100%	99.09%	99.41%	99.96%	98.70%
Of those Received, Denied Payment	no specific target	10.74%	10.48%	12.50%	10.02%	18.54%	13.38%	15.62%	10.54%	10.73%	10.44%	13.37%	9.43%	11.71%	8.64%	10.97%	6.74%